



**Meeting:** Corporate Performance Delivery and Scrutiny Board  
**Date and Time:** Tuesday 25<sup>th</sup> August 2015  
**Location:** City of York Council, West Offices, Station Rise, York, YO1 6GA  
**Chair:** Tim Madgwick / Joanna Carter

**1. Attendees:**

Name	Role
Tim Madgwick (TM)	Deputy Chief Constable
Jenni Newberry (JN)	Head of Commission and Partnerships
Maria Earles (ME)	Head of Organisation and Development
Paul Kennedy	Assistant Chief Constable
Richard Flint	Head of Estates Logistics and Technology
Joanna Carter (JC)	Chief Executive Officer
Will Naylor (WN)	Chief of Staff OPCC
Amanda Oliver (AO)	Superintendent
Mike Stubbs (MS)	Federation
Judith Nellist (JN)	Business Planning and Support Manager
Glyn Payne (GP)	Superintendent Scarborough Ryedale
Jane Palmer (JP)	Chief Constable's Chief Finance Officer

**Apologies:**

Name	Role
Dave Jones	Chief Constable
Julia Mulligan (JM)	Police and Crime Commissioner
Leanne McConnell (LM)	Head of Criminal Justice
Michael Porter (MP)	OPCC Chief Finance Officer
Ken McIntosh (KM)	T/Assistant Chief Constable

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Items and decisions:

No.	Discussion	Outcome / Decision
2.	<p>The minutes of the previous meeting were approved following the below amendment.</p> <p>Item 8: Paediatric SARC – Work is ongoing with NHS England and Y&amp;H regional force colleagues to address current concerns in relation to out of hours and weekend acute forensic medical examination provision (<i>Amendment approved by CEO Carter</i>).</p>	<p><b>For information</b></p>
3.	<p><b>Corporate Performance Delivery and Scrutiny Board Forward Planner</b></p> <p>The forward planner was discussed and updated. This will be published onto the OPCC website in future.</p>	
4.	<p>Questions from the public</p> <p>Questions received from members of the public are outlined below and answers provided will be available on the OPCC website.</p> <p>Question 1 - Jane Hunt – Whitby – Anti Social Behaviour</p> <p>Question 2 - John Robertson – Whitby – Anti Social Behaviour</p> <p>Question 3 - David Petch – Neighbourhood Watch</p> <p>Question 4 - Tommy Woodward – Pickering – Hunting</p> <p>Question 5 - Jane Mosley – Police Vehicles</p> <p>Question 6 - Gareth Sutterby – Colburn – Building Developments in Richmondshire</p> <p>Question 7 - Gareth Sutterby – Colburn – Road Safety</p>	
5.	<p><b>Thematic – Priority 4 Victim Care</b></p> <p>A presentation was provided by JN in connection with work taking place around Victim Care. This is attached to the agenda for the meeting.</p> <p>Further items queried and clarified below;</p> <ul style="list-style-type: none"> <li>• We are getting victim feedback on their experiences to improve the services offered</li> <li>• All work being completed is in partnership with victims to</li> </ul>	

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	<p>ensure continuous feedback</p> <ul style="list-style-type: none"> <li>• Referrals for Restorative Justice Service have had a lower uptake than expected however we are not dissimilar to other services in other areas. Where people have gone through the process, there has been positive feedback.</li> <li>• Hate Crime Research being completed by OPCC Harriet Raine has been signed off and is due to come to the next meeting in September (Note: Meeting mentioned October however this is on the agenda for September).</li> <li>• The out of court disposal panel are to publish their annual report soon. This is to be brought back to a future meeting.</li> <li>• Detail is still to be agreed by the out of court disposal panel, however if members of the public would like to be a community member of the panel then please contact OPCC</li> <li>• TM has raised at LCJB, the issue of transparency across all partners. All LCJB Members are looking to sign up to transparency agreement protocol.</li> </ul>	
<p><b>7.</b></p>	<p><b>Performance / Outcome Update</b></p> <p><b>Mental Health</b> Positions have been put in place particularly with the street triage process, that if we come into contact with an individual that suffers from mental health issues that the most appropriate care is arranged for them rather than custody. Where custody is used we scrutinise these as much as possible to understand the circumstances. We do closely monitor this.</p> <p><b>Performance</b> The performance presentation attached to the agenda for this meeting, was presented by PK and will be published on the OPCC website.</p> <p>North Yorkshire Police remains the safest County in the Country although there has been an increase in crime. This is comparable with other surrounding forces who are seeing a larger increase than NYP. This is also reflected nationally. Criminal damage and violence with and without injury are causing the most pressure. We believe there is a strong link with violence and domestic abuse, and see this as being one of the most contributory factors, as well as crime recording, as to why we are seeing an increase in violence cases. In addition legal highs are also a contributory factor.</p>	

	<p>Public Confidence – a lot of engagement is taking place and feedback being provided which needs to be put into context in the future in the report.</p>	
<p><b>8.</b></p>	<p><b>Priority Delivery Strands</b></p> <p><b>a) Priority 1 – Protecting vulnerable people</b></p> <ul style="list-style-type: none"> <li>• Paediatric SARC – Date in the update was October 2015, however this should ready November 2015</li> <li>• Project 8 – sign off now provided for a pilot DARC</li> <li>• Mental Health programme now at York University</li> <li>• We are implementing a national child abuse image database system and are on track to meet new deadline set by the home office</li> </ul> <p><b>b) Priority 2 – Cut crime and anti-social behaviour</b></p> <ul style="list-style-type: none"> <li>• No exceptions</li> </ul> <p><b>c) Priority 3 – Prevention and Early Intervention</b></p> <ul style="list-style-type: none"> <li>• No exceptions</li> </ul> <p><b>d) Priority 5 – Transforming the organisation</b></p> <ul style="list-style-type: none"> <li>• No exceptions</li> </ul> <p>e) Priority 6 – People first</p> <ul style="list-style-type: none"> <li>• Update requested for the next meeting so this can be published</li> </ul> <p><b>f) Priority 7 – Partnership and Commissioning</b></p> <ul style="list-style-type: none"> <li>• After the 1<sup>st</sup> project around the Insight centre, discussions took place and it was agreed to proceed with the approach agreed at 1347 group</li> </ul> <p><b>g) Priority 8 - Affordability</b></p> <ul style="list-style-type: none"> <li>• Scenario planning for the potential outcome of the comprehensive spending review and proposed funding formula</li> </ul>	
<p><b>9.</b></p>	<p><b>Corporate Risk Group</b></p> <p>All items are highlighted within the paper attached to the agenda.</p> <ul style="list-style-type: none"> <li>• The ICT programme risk has been dealt with and removed.</li> <li>• There is a new entry around the public sector spending provision. There is the need to understand the impact for us,</li> </ul>	

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	<p>although plans and scenarios are in place.</p> <p>The Corporate Risk Group are content that we have work in progress under all areas highlighted in the report.</p>	
<b>10.</b>	<b>Any other business</b> None	
<b>11.</b>	<b>Date of Next Meeting:</b> 22 <sup>nd</sup> September at 13:30hrs in King Richard Room, West Offices	

**Actions Agreed:**

<b>No.</b>	<b>Action / Update</b>	<b>Owner</b>	<b>Date Issued</b>	<b>Date Closed</b>
<b>95</b>	<p><b>Performance</b></p> <p>To fully communicate the trends for road safety through Dave Brown before the launch of the safety camera vans</p> <p>28.04.15 - Draft report seen by CC, and as a result of feedback a further draft to be finalised this week. LW to confirm a reasonable date. JM and JC to review report as soon as possible.</p> <p>26.05.15: Feedback from W Naylor, OPCC, provided to Head of Corporate Comms. Update to be provided at next meeting.</p> <p>22.06.15: Intended date for 1st annual report March 2016 however it is hoped to bring this forward. WN liaising with the appropriate parties to ensure dates are appropriate. The national stats are due shortly. It is important to demonstrate to the public that this is what the measures are there for, rather than raising revenue, and demonstrate what has been delivered and that the money they have raised is invested back into Road Safety.</p> <p>28.07.15 – Summer campaign launched. OPCC Chief of Staff now has the report and is progressing the annual report</p> <p><b>25.08.15 – Ongoing</b></p> <p><b>UPDATE – Ongoing. First draft to be available shortly</b></p>	<b>DCC Madgwick</b>	10.12.14	
<b>96</b>	<p><b>THRIVE Evaluation / 101 – First Contact</b></p> <p>JM to commission the drawing up of a specification review public satisfaction / perception in connection with the 101 service as well as the impact of THRIVE implementation to the customer.</p> <p>24.03.15UPDATE: Scoping meeting held and Harriet Raine in the process of putting specification together.</p> <p>24.03.15 - Harriet Raine leading on this and ensuring link in with BAS Review. Progress to be communicated at the next Police and Crime Panel.</p> <p>28.04.15 – Mtg next week to sign off specification before going out to</p>	<b>Will Naylor - OPCC</b>	10.12.14	

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	<p>market to commission the research</p> <p>26.05.15 - ITQ process underway. Contract award June 2015, reporting back expected September 2015.</p> <p>22.06.15 - "The Buzz" have been successful and the invitation to quote will be published on the OPCC website. This is due to report to Executive Board in late September.</p> <p>28.07.15 – Work commenced and focus groups being held to gather information. Still on schedule.</p> <p><b>25.08.15 – Progressing well. Survey commencing this week. National review of 101 being completed.</b></p>			
<b>105</b>	<p>ACTION RE WORDED</p> <p><b>Update to be provided on managed needs assessment / community trigger process</b></p> <p>22.06.15 The managed needs assessment is a process where the SNT manage down the high volume calls for service that would otherwise meet the community trigger process. The Partnership hub have produced a review of the community trigger process so far and since implementation in October there have been 5 triggers around the force area. It is thought too soon to tell if there are any differences in implementation. Feedback is required from those who have been through the process. As numbers are low it is difficult to gather trends on the data but will ask for feedback.</p> <p><b>28.07.15 Report received and circulated to PCC.</b></p>  <p>Community Trigger Report July 2015.docx</p>	<b>Richard Anderson</b>	22.06.15	25.08.15
<b>111</b>	<p>Tangible deliverables to meet outcomes requested from JM in order to assist with scrutiny. Discussion to take place re Prioritisation of measures, include first contact review.</p> <p>22.06.15: Work being progressed through the Performance steering group. Some progress has been made but work is not yet complete.</p> <p><b>25.08.15 – Extension requested and update will be provided at the next meeting</b></p>	<b>ACC Kennedy</b>	26.05.15	
<b>117</b>				

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