



Corporate Performance & Scrutiny Group



Meeting: Tuesday 22nd December

Reporting Period: 1st Apr 15 → 30th Nov 15

NB: Statistics remain provisional and subject to change





INTRODUCTION



Reporting Period: 01/04/2015 → 30/11/2015

Contents:

- The Results: Current Performance levels
 1. Headline overview statistics
 2. Crimes & ASB statistics (including stats by District council area)
 3. Road Traffic Collision casualties
- The People: HR/headcount information
- Finance: Included as an Appendix

Recommendations:

- The Group notes the contents and current position

Actions arising from this meeting in response to scrutiny:

-

Glossary of Terms

- Please final page in document

Time Periods

- Unless indicated otherwise statistics are presented by financial year

Performance Monitoring/Management and Operational Priorities

- At a strategic level this meeting (The Corporate Performance & Scrutiny Group) and Executive Board consider performance in the broader context of financial and people data and consider progress against the delivery of the Police and Crime Plan
- The force runs its Tactical Tasking & Co-ordination Group (TTCG) meeting on a 3 month cycle rather than monthly. This meeting looks predicted operational matters some 3 to 6 months in the future. Local TTCG meetings also run quarterly
- The Performance Steering Group now sits with the Operational Delivery Board meeting which also monitors progress against business plans and activity around HMIC inspections

EXECUTIVE SUMMARY

November 2015 Dashboard

Total Crime Recorded

Victim Based Crimes recorded

Anti-Social Behaviour Incidents Reported

Killed Seriously Injured Casualties

% Victims Satisfied

% public w ho believe NYP/Councils deal w

% public w ho are Confident in NYP



2015/16	25327	2015/16	22734	2015/16	21260	2015	351	2015	83.2%	2015	66.5%	2015	82.3%
v 14/15	7.3%	v 14/15	9.5%	v 14/15	-7.0%	v 2014	-20.0%	v 2014	-3.6%	v 2014	-3.8%	v 2014	3.7%
v 13/14	7.5%	v 13/14	7.7%	v 13/14	-6.6%	v 2013	-14.4%	v 2013	-4.9%	v 2013	0.7%	v 2013	4.4%

Summarised commentary on current trends

Crime

- NYP has the lowest crime per 1000 population in England based on a rolling 12 month position
- In the main most crime types remain within tolerance. The current exceptions are Violence Without Injury , Criminal Damage and Burglary Dwelling. However in November levels of Criminal Damage dropped slightly, whilst a number of key arrests following the recent spike in Harrogate has meant Burglary figures in November have been more inline with expected norms.
- The Performance report (<http://www.northyorkshire-pcc.gov.uk/taking-action/scrutiny-of-north-yorkshire-police/performance-reports/>) presented at this meeting on 23rd November details the Tactical response to address recent crime trends.
- Ongoing major crime investigation including murder & disappearance of Claudia Lawrence

ASB

- is down by 6% on last year. Current trends are all within tolerance

Killed Seriously Injured (KSI) casualties

- shows a reduction against previous years

Satisfaction

- Satisfaction remains high with more than 8 in 10 victims satisfied with service. A trend for victims of auto crime remains under scrutiny. Analysis of feedback shows dissatisfaction links to where we have not “managed the expectations” of the caller where the circumstances of the incident mean police attendance is not necessary. Advice/guidance has been disseminated in the Force Control Room, and following a period of stability in the last few months November interviewing suggests more positive results, however we are not yet able to say that performance is improving.

Public Confidence

- in police remains high based on latest national dataset.
- The next series of **ACC Kennedy’s Performance Conferences** will focus on higher risk areas of Domestic Abuse and Child Sexual Exploitation

CRIME / ASB / PSW v PREVIOUS YEARS VOLUME CHANGE

RECORDED CRIME STATISTICS		2013/14	2014/15	2015/16	Diff 15/16 v 14/15		Diff 15/16 v 13/14		Trend
Victim Based	Arson & Criminal Damage	3858	3448	3962	514	14.9%	104	2.7%	
	Burglary: Burglary Dwelling	1049	937	1033	96	10.2%	-16	-1.5%	
	Burglary: Burglary Non Dwelling	1806	1696	1837	141	8.3%	31	1.7%	
	Robbery	75	95	119	24	25.3%	44	58.7%	
	Sexual Offences: Other	337	483	539	56	11.6%	202	59.9%	
	Sexual Offences: Rape	148	205	250	45	22.0%	102	68.9%	
	Theft: All Other Theft	3832	3500	3361	-139	-4.0%	-471	-12.3%	
	Theft: Bicycle Theft	1077	949	1010	61	6.4%	-67	-6.2%	
	Theft: Shoplifting	2653	2657	2770	113	4.3%	117	4.4%	
	Theft: Theft From Person	353	365	344	-21	-5.8%	-9	-2.5%	
	Vehicle Offences	1791	1501	1551	50	3.3%	-240	-13.4%	
	Violence: Violence With Injury	2571	2677	3130	453	16.9%	559	21.7%	
	Violence: Violence Without Injury	1553	2245	2828	583	26.0%	1275	82.1%	
Total	21103	20758	22734	1976	9.5%	1631	7.7%		
Crimes Against Society	Drugs: Possession Of Drugs	1033	1202	1071	-131	-10.9%	38	3.7%	
	Drugs: Trafficking Of Drugs	170	211	181	-30	-14.2%	11	6.5%	
	Misc Crimes Against Society	265	377	349	-28	-7.4%	84	31.7%	
	Possession Of Weapons	123	170	110	-60	-35.3%	-13	-10.6%	
	Public Order Offences	858	875	882	7	0.8%	24	2.8%	
	Total	2449	2835	2593	-242	-8.5%	144	5.9%	
Total	23552	23593	25327	1734	7.3%	1775	7.5%		

Slide Summary

This slide shows **volume change** across the last 3 years.

Victim Based Crime

- is up on previous years

Anti-Social Behaviour

- is down on the previous years

Public Safety & Welfare

- volume trend is still rising year on year, and is up by almost 2% on last year.

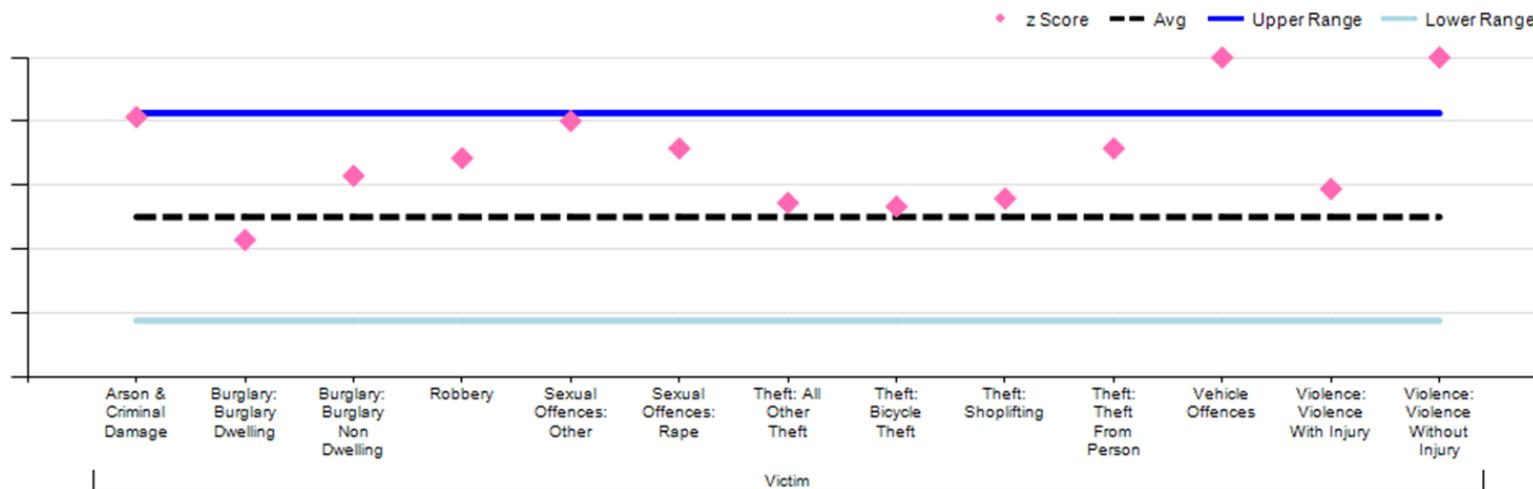
NON CRIME STATISTICS		2013/14	2014/15	2015/16	Diff 15/16 v 14/15		Diff 15/16 v 13/14		Trend
ASB	Total	22758	22870	21260	-1610	-7.0%	-1498	-6.6%	
PSW	Total	50677	51615	52488	873	1.7%	1811	3.6%	

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EXCEPTION BANDING: VICTIM BASED CRIME

◆ Represents Crime levels recorded in the last month , Data is normalised to allow crime groups with different volumes (e.g. robbery and criminal damage) to be presented on same graph. Crime levels can be described as normal if they fall between the blue lines with movement in this range likely to be random fluctuations.

Distribution of CRIME against normal levels



In the main monthly crime volumes remain within respective normal ranges. Although the previous slide details some volume changes in crime levels over the current financial year to date many of the crime levels remain within tolerance and not form part of any identified long term trends.

Violence without injury

- remains in exception. The main factors behind the rise are: improved compliance with national crime recording standards, increases in recording of harassment following introduction of new Harassment Notice processes, counting of malicious communications within this group whereas previously this would have been recorded as ASB, increase in confidence of victims of domestic abuse to come forward.
- NYP follows the national and MSF average although current trends show our increases are at a smaller rate.

Criminal Damage

- remains in exception although the monthly volume in November has dropped back within normal range. NYP follows the national and MSF average and assessment of these show a number of forces experiencing a step-change in volume from April 2015 which points to the impact of shorter time periods to "crime" an incident. Long term trends show that NYPs crime levels last year were much lower than normal.

Burglary Dwelling

- has been in exception for the last two months following a spike in Harrogate. Key arrests made and levels have fallen. Across the county high visibility / targeted patrols, use of ANPR and the Roads Crime Team and cross-border working with neighbouring forces in place to suppress offences elsewhere.

Vehicle Offences

- Spike in November rather than a long term trend. Focussed in Selby & York North areas. Main MO being 'smash & grab' however a number of offences have involved the theft of mopeds or motorbikes.

VICTIM BASED CRIME BY DISTRICT v PREVIOUS YEARS

NO OF CRIMES	2015/16	
HAMBLETON	1774	
CHANGE 15/16 v 14/15	190	12.0%
CHANGE 15/16 v 13/14	79	4.7%

NO OF CRIMES	2015/16	
RICHMONDSHIRE	889	
CHANGE 15/16 v 14/15	-66	-6.9%
CHANGE 15/16 v 13/14	-145	-14.0%

NO OF CRIMES	2015/16	
RYEDALE	968	
CHANGE 15/16 v 14/15	53	5.8%
CHANGE 15/16 v 13/14	62	6.8%

NO OF CRIMES	2015/16	
SCARBOROUGH	4652	
CHANGE 15/16 v 14/15	403	9.5%
CHANGE 15/16 v 13/14	737	18.8%

NO OF CRIMES	2015/16	
HARROGATE	3733	
CHANGE 15/16 v 14/15	177	5.0%
CHANGE 15/16 v 13/14	184	5.2%

NO OF CRIMES	2015/16	
CRAVEN	1207	
CHANGE 15/16 v 14/15	175	17.0%
CHANGE 15/16 v 13/14	12	1.0%

NO OF CRIMES	2015/16	
YORK	7360	
CHANGE 15/16 v 14/15	848	13.0%
CHANGE 15/16 v 13/14	431	6.2%

• In addition to Criminal Damage and Violence which are seen across the force area , the main localised exceptions are:

- Burglary Dwelling in Harrogate over last two months however key arrests have been made
- Burglary Non Dwelling and Cycle Theft in York
- Shoplifting in Scarborough has been higher than usual in October and November.

NO OF CRIMES	2015/16	
SELBY	2123	
CHANGE 15/16 v 14/15	182	9.4%
CHANGE 15/16 v 13/14	246	13.1%

The above is a presentation of year on year statistics. For latest local data displayed on a map for your area go to www.police.uk and enter your postcode

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NOTABLE INVESTIGATIONS

Update from Major Crime Unit

Op Neutron

- robbery / aggravated burglary in Knaresborough

Op Overcast

- murder in York.

Op Hoe

- peanut allergy case – Awaiting trial.

Op Essence

- Claudia LAWRENCE

Op Ram

- Complex blackmail

Op Shortbread

- murder in Thirsk in November

ASB BY DISTRICT v PREVIOUS YEARS

NO OF ASB	2015/16	
HAMBLETON	1632	
CHANGE 15/16 v 14/15	-162	-9.0%
CHANGE 15/16 v 13/14	-251	-13.3%

NO OF ASB	2015/16	
RICHMONDSHIRE	976	
CHANGE 15/16 v 14/15	-57	-5.5%
CHANGE 15/16 v 13/14	-59	-5.7%

NO OF ASB	2015/16	
RYEDALE	813	
CHANGE 15/16 v 14/15	-56	-6.4%
CHANGE 15/16 v 13/14	-138	-14.5%

NO OF ASB	2015/16	
SCARBOROUGH	4867	
CHANGE 15/16 v 14/15	-326	-6.3%
CHANGE 15/16 v 13/14	-78	-1.6%

NO OF ASB	2015/16	
HARROGATE	3363	
CHANGE 15/16 v 14/15	-554	-14.1%
CHANGE 15/16 v 13/14	-317	-8.6%

NO OF ASB	2015/16	
CRAVEN	818	
CHANGE 15/16 v 14/15	-103	-11.2%
CHANGE 15/16 v 13/14	-254	-23.7%

NO OF ASB	2015/16	
YORK	6674	
CHANGE 15/16 v 14/15	-315	-4.5%
CHANGE 15/16 v 13/14	-349	-5.0%

- ASB is down on the previous year by 6%

- There is no link between the fall in ASB and the rise in Criminal Damage in respect of recording standards. A review by the Force Crime & Incident Registrar found no significant issues.

NO OF ASB	2015/16	
SELBY	2026	
CHANGE 15/16 v 14/15	-40	-1.9%
CHANGE 15/16 v 13/14	-68	-3.2%

CASUALTIES KILLED OR SERIOUSLY INJURED FROM ROAD TRAFFIC COLLISIONS

		YTD	+/- Change		Rolling Qtr	
Key Performance Indicator		2015	on 2014	on 2013	Qtr	+/-
	Killed or Seriously Injured casualties from RTCs:	351	-87 (-20%)		103	-36 (-26%)
	Motorcyclist KSI casualties from RTCs:	78	-20 (-20%)		24	-16 (-40%)
	Child (= <16) KSI casualties from RTCs:	14	-9 (-39%)		7	0 (0%)
	Cyclist KSI casualties from RTCs:	54	-28 (-34%)		13	-9 (-41%)

- Please note these are provisional data for the period 1st January to 31st October 15 .
- Long term the trend in KSIs is down. **No emerging issues of note.**
- The provisional stats show a reduction on the previous years:
 - All KSI = 31 fatal and 320 serious against 37 fatal and 401 serious in same period in 2014.
 - Motorcycle = 13 fatal and 65 serious against 11 fatal and 87 serious in same period in 2014.
 - Pedal cyclist = 2 fatal and 52 serious against 3 fatal and 79 serious in same period in 2014.

HR OVERVIEW

Police Officers

	Apr 15	May 15	Jun 15	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16
Officer Budget FTE Target	1393.0												
Actual/ Projected Num inc recr'ment	1382.37	1387.02	1380.01	1374.27	1365.93	1360.21	1349.88	1343.60					

The actual number of Officers has decreased in October 2015 by 6.28 FTE officers.

Transferees

Two transferees commenced with NYP on 12 October 2015.

PCSO

	Apr 15	May 15	Jun 15	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16
PCSO Budget FTE	183.0	183.0	183.0	183.0	183.0	183.0	183.0	183.0	183.0	183.0	183.0	183.0	183.0
Actual/ Projected Num inc recr'ment	197.98	197.52	197.52	195.52	194.46	194.46	192.46	192.31					

The actual number of PCSO's decreased by 0.15 FTE from the previous month towards the planned budgeted numbers.

Due to ORIGIN upgrade and system testing the Op Readiness data is not available this month.

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HR OVERVIEW

Specials

	Apr 15	May 15	Jun 15	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16
Specials Budget FTE	260.00	260.00	260.00	260.00	286.00								
Actual Specials FTE	185.00	177.00	172.00	171.00	170.00	189.00	183.00	177.00					

The actual number of Special Constables has decreased in October 2015 by 6.

The next in take of 28 Special Constables is scheduled for 28 November 2015.

Staff

	Apr 15	May 15	Jun 15	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16
Staff Budget	1034.4	1035.2	1034.4	1028.4	1028.4	1027.4	1019.4	1018.4	1018.4	1018.4	1018.4	1017.4	1034.4
Permanent Staff FTE	912.98	913.93	916.52	912.88	915.32	915.93	914.83	911.41					
Temporary Staff FTE (not including agency)	65.07	69.62	65.62	69.30	63.30	58.02	54.76	52.39					
Agency Staff FTE	33.50	30.00	28.22	31.74	36.74	35.32	38.24	43.16					
Total Staff against budget FTE	1011.55	1013.55	1010.36	1013.92	1015.36	1009.27	1007.83	1006.96					

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HR OVERVIEW

The Staff Budget has been adjusted for 2015/ 2016. Police staff roles fluctuate in accordance with organisational priorities and requirements. The approach to police staff workforce profiling is to explore opportunities where flexible resources can be utilised specifically to deliver key pieces of work.

The total number of actual Staff has decreased by 0.87 FTE from the previous month.

The number of agency staff has increased by 4.92 FTE since the previous month:

20.92 x agency staff are in supernumerary posts.

22.24 x agency staff are backfill or interim postings against established posts (includes part time agency staff).

The current number of Staff vacancies is 19.

Volunteers

	Apr 15	May 15	Jun 15	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16
Volun- teers	176.00	177.00	178.00	179.00	177.00	179.00	180.00	180.00					

Deployment of volunteers:-

The 180 volunteers are broken down into the following roles

1 Chief Officer – Citizens in Policing

1 - Head of Volunteering

1 - Deputy Head of Volunteering

6 - Volunteer Advisors’.

40 - Front Counter Support

131 - Volunteers are Safer Neighbourhood Support

It has been agreed that NYP will be running a recruitment campaigns for a number of volunteer vacancies. We are currently progressing the following volunteers roles:

- Community Safety Volunteer
- Call Quality Monitor Volunteers
- Survey Analyst Volunteers
- Driver Volunteers
- Vehicle Checkers

Please note:

That the above figures include Secondments Out of Force but exclude Career Break Staff.

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GLOSSARY

Reading the performance data

- The numbers shows performance against the previous year
- The dashboard graphic for operational crime, ASB and KSI data is an assessment of the latest month against a normal month based on the 2014/15 reporting period. The position of the needle describes the month results relative to a linear average. This allows for factors such as seasonal trends or the impact of single one off events to be explained. As the desired direction of travel can be up or down (e.g. increasing crime is negative but an increasing resolution % positive) the graphics alternate the red/green colouring accordingly.

Glossary

- ASB = Anti-Social Behaviour
- Crimes Against Society = These are crimes which do not have a “named victim” i.e.. the offence is against The Crown. These are usually (but not always) are as the direct result of police intervention/proactivity e.g a drugs operation. In North Yorkshire & City of York approx 10% of crimes are “Against Society” therefore it is important to make the clear distinction from Victim Based Crime.
- Fraud Offences = These are not included in the crime statistics as they are not reported by forces to the Home Office. Instead these crimes are passed to Action Fraud and statistics are collated by that agency
- I Grade = priority assigned by control room for an incident requiring ImmEDIATE police response
- KSI = A casualty Killed or Seriously Injured as a result of a Road Traffic Collision on a public road
- MCU = Major Crime Unit
- MO = Modus Operandi
- OPL = Over Prescribed Limit typically the term used to describe failing a breath test
- P&CP = Police & Crime Plan document setting out the Police & Crime Commissioner’s priorities
- PCC = Police & Crime Commissioner
- PCSO = Police Community Support Officer
- PSG = Performance Steering Group is an internal meeting chaired by a Chief Officer monitoring statistics & trends
- Resolved Outcome = A crime where an offender has been dealt with through sanction or restorative justice.
- Sanction Detection = A historical method of looking at how crimes were resolved. A sanction detection includes where an offender is Charged, Cautioned, given a Penalty Notices for Disorder or Cannabis Warning or Fixed Penalty Notices, and where an offender has crimes Taken Into Consideration (TIC - see below).
- TIC = Taken Into Consideration is typically where an offender admits to further offences to avoid potentially being pursued for these at a later date.
- TTCG = Tactical Tasking & Co-ordination Group is an internal meeting which directs resources to tackle specific problems

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