



Corporate Performance, Delivery and Scrutiny Board



North Yorkshire and the City of York Community Safety Hubs

Superintendent Richard Anderson, Partnership Hub
April 2016



**BE SAFE
FEEL SAFE**



Background



- Enhance service provided by all partner agencies
- Improve outcomes for victims of crime and/or anti social behaviour
- Developed locally to meet specific needs of local communities
- Continuous improvement through an integrated Hub model for Scarborough Borough, City of York and Selby District
- Other Districts within the County looking to progress a Community Safety Hub approach
- Need to develop a cohesive approach across the City of York and County
- Work commenced to agree a single approach through shared vision, principles and objectives.



Vision (Draft)



To provide an effective multi-agency response to vulnerable people, victims of crime and anti-social behaviour through the alignment of the operational services of the Local Authority, North Yorkshire Police and partner agencies in order to improve customer satisfaction, reduce demand and improve the efficiency of all organisations.

(Still subject to consultation)





Principles



1. Cohesive, efficient and responsive approach to dealing with communities
2. Early identification of vulnerable individuals and perpetrators
3. Regular sharing of data and information sharing adopting a risk based approach to tasking and accountability between partners
4. Focus on prevention and early intervention adopting a problem solving approach to managing cases
5. Adopt an evidenced based approach to decision making
6. Focus activity on repeat calls for service (victim, offender and location) reducing overall demand on partner agencies
7. Develop daily ways of working that become “business as usual”.

(Still subject to consultation)

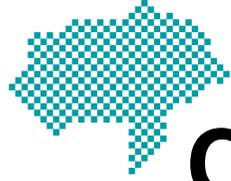


Objectives



1. Develop agreed processes across North Yorkshire and the City of York to standardise the approach to case and performance management
2. Develop appropriate forums for sharing good practice, lessons learnt and early identification of risks
3. Develop and support cross-cutting support requirements to enhance service delivery and long term sustainability
4. Develop district approach to daily working in line with community requirements and partnership shaping, balanced with strategic direction
5. Invest in strong leadership that strives to challenge traditional organisational structures.

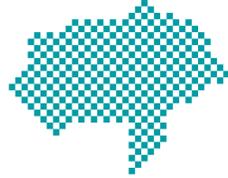
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Community Safety Hubs as at April 2016



- Scarborough Community Impact Team (CIT): October 2013
- York Community Safety Hub: May 2014
- Safer Selby Hub (SSH): November 2015
- Hambleton and Richmondshire: Pilot to commence April 2016
- Harrogate Community Safety Hub: Proposed Summer 2016
- Ryedale: Subject to discussion
- Craven: Subject to discussion.



Work to Date



- North Yorkshire Community Safety Partnership agreed to be Strategic Lead for development of Community Safety Hubs
- Review of three current Community Safety Hubs to understand structure, processes and good practice
- Position statement in development and due to be completed 30th April 2016
- Initiated discussions with Harrogate, Hambleton and Richmondshire, Ryedale, Craven to advise on approaches
- Liaison with other relevant business areas within NYP to understand future requirements
- Insp Jo Brooksbank chaired first tactical meeting March 2016.



Next Steps



- Develop strategic direction of the Community Safety Hubs
- Work with existing Community Safety Hubs to streamline processes
- Start up new Community Safety Hubs by Sept 2016
- Review names of all Community Safety Hubs
- Develop performance framework
- Utilise Toolkit and Risk Matrix/ Information gathering form
- Set up standardised legal arrangements
- Determine links to other Forums
- Develop communication strategy
- Guidance on funding opportunities
- Explore options for case management
- Support future Tactical meetings.