



North Yorkshire Police and Crime Commissioner

Annual Report 2016 -2017



Helping you to feel safe and be safe in North Yorkshire





Contents

Foreword	-	3
Listening to residents	-	4
Our Priorities	-	5
Four policing priorities		
Priority 1: Protect vulnerable people	-	6
Priority 2: Cut crime and anti-social behaviour (ASB)	-	8
Priority 3: Prevention and early intervention	-	10
Priority 4: Improve victim care	-	12
Tackling your priorities	-	14
Corporate priorities		
Priority 5: Transforming the organisation	-	16
Priority 6: People first	-	17
Priority 7: Partnerships and commissioning	-	18
Funding and spending	-	19
Contacts	-	20

Front page credit:

 **NYP York City**@NPTYorkcity
#YorkRaces. NPT's meeting the locals! Awesome meeting you Mason and family!
@NYorksPolice @snayorknorth



Foreword

I am very pleased to present my annual report for 2016/17.

Policing continued to evolve both in North Yorkshire and across the country last year. The demands on our police service are changing, now much more focused on complex crimes like sexual abuse and fraud, with protecting and caring for vulnerable people the cornerstone of a modern police force. Sadly, terrorism has been another feature of the year.

Alongside that, police finances are still challenging, and demand for policing is rising.

Notwithstanding, we have continued to make very good progress in North Yorkshire into becoming a 21st century police service. The work we have done during 2016/17 with health partners, and especially on mental health, stands out, as does the work on cybercrime and digital forensics, which is one part of our significant investment in IT.

I am also pleased to say North Yorkshire started and finished the year as the safest place in England.

From my perspective, much time and effort was spent refreshing and renewing the police and crime plan. During our consultation we spoke with more than 2,000 members of the public, as well as all our partners and the police. The challenge, given the changing nature of policing, is to marry the higher volume, day-to-day needs of our communities with specialist, often more serious crime, which is not as visible, but can be much more complex and resource-intensive. We have therefore worked hard to ensure the police and crime plan achieves this balance. Our new priorities are:



Caring for the vulnerable



Ambitious collaboration



Reinforcing local policing



Enhancing the customer experience

However, this report focuses on the previous Police and Crime Plan and the progress made against each priority. Significant progress was made throughout the year, and my thanks go to all staff, PCSOs, volunteers and police officers who have worked extremely hard towards the police and crime plan objectives. They have continued to do their job professionally, courageously and with compassion.

Some of the headline achievements for the year are:

- Work began on a new £3 million strategy to improve protection for vulnerable people.
- A two-year recruitment drive commenced in order to boost the frontline, up to 1,400 police officers and 214 PCSOs.
- Progressing the sale of North Yorkshire Police's former headquarters site in Newby Wiske and moving to Alverton Court in Northallerton
- Further investment in the services we provide to victims of domestic and sexual abuse
- Providing new and innovative ways to address road safety concerns

I am always available to support residents and businesses based in North Yorkshire, and if anyone would like to come and speak to me at a surgery, or like me to visit their community group, please get in touch via my website - www.northyorkshire-pcc.gov.uk



Julia Mulligan



We are living in a changing world and new threats are emerging. The complexity of investigations is increasing; fraud is becoming the new volume crime of our time.

*Julia Mulligan
Police and Crime
Commissioner*

Julia Mulligan
Police and Crime Commissioner
for North Yorkshire



Our Priorities

This annual report reviews the progress made during 2016/17 towards delivering the Police and Crime Plan 2013-2017, which outlined a number of strategic priorities for policing in North Yorkshire. These were based on the views of residents and businesses, and reflected the long term aspirations for North Yorkshire Police, as well as a robust analysis of the demand facing the organisation.

OUR VISION
Be Safe, Feel Safe -
Protected by the most
responsive service in England

Priority 1

Protect Vulnerable People

The Objectives under 'Protect Vulnerable People' are:

- Increase the safety of children, young people and vulnerable adults - 90% public support
- Address Mental health – reduce risk and harm - 74% public support
- Address domestic abuse and sexual violence - 84% public support

Priority 2

Cut Crime and Anti-Social Behaviour

The Objectives under 'Cut Crime and Anti-Social Behaviour' are:

- Proactive policing - 57% public support
- Reduce re-offending - 76% public support
- Strategic policing requirement - 52% public support

Priority 3

Prevention and Early Intervention

The Objectives under 'Prevention and Early Intervention' are:

- Focus on children and young people - 69% public support
- Tackle drugs and alcohol - 69% public support
- Improve engagement and education - 46% public support

Priority 4

Improve Victim Care

The Objectives under 'Improve Victim Care' are:

- Improve and expand services - 57% public support
- Embed restorative justice - 21% public support
- Tackle repeat victimisation - 53% public support

Future priorities

In April 2017, the Commissioner launched the new police and crime plan for North Yorkshire, 2017-2021. You can read that here -

<https://www.northyorkshire-pcc.gov.uk/police-crime-plan>

CORPORATE PRIORITIES

- Transforming the Organisation
- People First
- Partnerships and Commissioning



Priority 1

Protect Vulnerable People



From the introduction of health-based places of safety, to providing mental health nurses who assist emergency call takers in our control room, we have made massive changes over the past two years to improve our response to people in crisis.

Inspector Bill Scott

Better protecting vulnerable people lies at the heart of the Police and Crime Plan, and remains the top priority for the Commissioner. Policing nationally has taken welcome steps in improving its response to the most vulnerable, and that is also true of North Yorkshire Police. A particular focus was put on supporting our younger and older generations, helping them cope and recover from crime and also preventing them from becoming victims in the first place.

£3 million investment in improving protection of vulnerable people

Throughout the year, fundamental changes were made in order to improve protection for vulnerable people. This was in response to the Commissioner's announcement of a new £3 million strategy to boost North Yorkshire Police's ability to protect the most vulnerable, such as victims of violent and sexual crimes, domestic abuse and child sexual exploitation.

The majority of the investment has been implemented, providing an increase in capacity across the spectrum of teams that work with vulnerable people. There has been a focus on investigators, improved training and accreditation and an investment in digital and cybercrime.

As part of their plans, North Yorkshire Police:

- Expanded the force's Serious Crime Team which investigates crimes involving violence, rape, domestic abuse and the sexual exploitation of children. 20 posts were part of the investment and all posts were filled in December 2016, with eight based in York, seven in Scarborough, three in Harrogate and two in Northallerton.
- Increased staff in the Integrated Offender Management team by an additional three posts to help stop reoffending.
- Expanded the Digital Forensics Unit to increase the force's ability to investigate cases involving modern technology such as tablets and smartphones. All posts planned for this team will be filled by April 2018.
- Created a Historical Child Abuse Investigation Team to investigate allegations of historical sexual abuse. This is now called the 'Non recent abuse team' which is now fully established with a sergeant and six investigators working on a number of complex non recent abuse cases.
- Increased capacity to tackle cybercrime and online fraud, building on the team that was established last year with one detective sergeant recruited and plans to recruit eight detective constables by April 2018.
- Officers and staff who work in this challenging area received improved training, overseen by a superintendent, and were added to a welfare register to ensure they received extra support and an annual health check with a newly recruited welfare advisor.

Increasing the safety of older people

In January 2017, the Commissioner funded a Trading Standards initiative called Friends Against Scams, rolling out free 'train the trainer' events across North Yorkshire, with the Commissioner becoming a 'SCAMBassador' in the process.

Every year scams cause between £5bn and £10bn worth of detriment to UK consumers, and evidence from the National Fraud Intelligence Bureau indicates North Yorkshire residents are particularly vulnerable to fraud given the demographics and accumulated wealth.

The Friends Against Scams campaign, being run by the National Trading Standards Scams Team, aims to protect and prevent people from becoming victims of scams. The Commissioner funded seven awareness sessions across North Yorkshire, including Harrogate, York and Scarborough. Those attending those events could then go back to their communities and provide training and awareness to others, creating a sustainable prevention programme.



PCC Julia Mulligan at the Harrogate training event. By the end of the week North Yorkshire had: 146 friends against scams, 104 SCAMchampions, and 2 SCAMBassadors



Reducing risk and harm to those with mental health problems

It is estimated that at least 40 percent of police time is spent supporting people who are dealing with mental health challenges. North Yorkshire Police also continue to fund a full time inspector with responsibility for this area.

Throughout 2016/2017, a number of new initiatives were introduced and extended to help improve the way police handle complex situations involving vulnerable people.

This included mental health street triage teams, who work on the front line with officers attending incidents where mental distress is a factor. These teams have been established in York, Selby, Easingwold, Scarborough, Whitby, Filey, and Ryedale. In 2016, the Commissioner contributed £167,000 to support the York and Scarborough Street Triage projects for a further year.

As well as providing support on the 'street', the Commissioner contributed £174,000 in 2016 to fund a Mental Health Triage service based at the force control room following a successful three-month pilot.

In February 2017, North Yorkshire Police launched a road show that toured police stations, the force control room and headquarters to help educate staff about dementia and encourage members of the force to become Dementia Friends using a simple process developed by the Alzheimer's Society's Dementia Friends programme.



A mental health triage nurse located at the force control room.

Improved reporting of domestic and sexual abuse

Crime statistics for the year show that the number of sexual offences increased by 20 per cent to 1,424 crimes, 235 more than the previous year. This rise reflects the positive work done locally and nationally to encourage victims to come forward. Particular increases have been seen in people coming forward with historical complaints.

Following improvements in the Criminal Justice Department, North Yorkshire now has one of the highest rape conviction rates in the region, with almost eight in every ten rape suspects charged by police and prosecuted by the CPS being convicted of the offence, a conviction rate of 79.5 per cent.

In addition to higher reporting and strong conviction rates, the Commissioner also directly funds services providing independent domestic and sexual abuse support to both male and female victims. A range of new initiatives have been progressed during the year including investments of more than £430,000 towards the work of IDAS, the largest specialist charity in Yorkshire supporting anyone experiencing or affected by domestic abuse or sexual violence.

However, the Commissioner would like to see more victims coming forward in future years, and will undertake specific work to better understand how we can provide additional support to victims, particularly in rural parts of North Yorkshire.



As much as 40 per cent of policing time is spent engaging with victims, witnesses and suspects who are experiencing some degree of mental distress. At the centre of these calls are vulnerable people who need the advice and support of mental health professionals, not just police officers.

*Deputy Chief Constable
Tim Madgwick*

CASE STUDY

In 2016, £20,000 was invested into IDAS' Domestic Abuse Community Engagement scheme which saw a dedicated IDAS worker providing face-to-face engagement with hard to reach communities and those less likely to seek out or access support services such as men, people in rural communities, and the LGBT community. The worker established and developed relationships with key organisations, both statutory and community based including faith groups. The aim was to increase their ability to more effectively identify warning signs and symptoms of domestic abuse, and enable them to respond to low level issues or refer into the Independent Domestic Violence Advisor/Independent Sexual Violence Advisor service.



Priority 2

Cut Crime and Anti-Social Behaviour



It's been a really positive 12 months for our Rural Taskforce, and I have seen first-hand how the team are already making a genuine difference in communities across North Yorkshire.

*Assistant Chief Constable
Amanda Oliver*

In 2016/17, North Yorkshire was the safest place in England with official crime statistics for England and Wales putting the crime rate of 45.3 per 1,000 of the population. North Yorkshire's continuing low crime levels were not achieved by chance but reflect the police's determination to keep improving the service they deliver to residents and businesses, as well as to the many thousands of visitors who travel to the county to experience our wonderful part of the world.

To ensure the good work of North Yorkshire Police could be continued, 2016 saw the launch of a two-year recruitment drive to boost the frontline, up to 1,400 police officers and 200 PCSOs, eventually increasing further to 214 PCSOs.

Examples of the work undertaken to keep North Yorkshire and its borders safe include: a well-established 'Proactive Policing' approach to policing supported by the Road Crime Team, Roads Policing Group, the Firearms Support Unit and the Rural Taskforce, all underpinned by an improved and updated network of Automatic Number Plate Recognition cameras.

A new approach to rural crime

In 2015, the National Rural Crime Survey showed that rural communities were not only living in fear of crime, but that they were under-reporting crime by up to a third. In response, and following a meeting involving more than 100 rural stakeholders, North Yorkshire Police's Rural Taskforce was established in April 2016.

In its first year, taskforce officers made 101 arrests, reported 71 people for summons and seized 39 vehicles. Equally importantly, officers and PCSOs attended more than 100 community events across the county, to increase visibility and improve confidence.

In addition, in February 2017, Op Woollen was launched with the aim of writing to all 8,500 farms in North Yorkshire to offer crime prevention advice. The crime prevention pack includes advice on keeping properties and equipment safe, a security survey and the option to have property Dot Peen marked, which increases the chances that an item will be reunited with its owner if it is lost or stolen. So far 5,000 farms have been contacted of which 20 per cent took up the offer of a visit.

A focus on anti-social behaviour

Anti-social behaviour (ASB) blights the lives of people on a daily basis. It often leaves victims feeling helpless, desperate and with a seriously reduced quality of life. North Yorkshire Police remains committed to taking anti-social behaviour seriously, as it is a key priority for the public.

In April 2016, the police completed a Neighbourhood Policing Review. This confirmed their commitment to local policing, which lies at the heart of their approach to ASB. The review recommended an increase in Police Community Support Officers (PCSOs) from 183 to 200, with a more recent target of 214.

In addition, Julia Mulligan continues to directly fund a wide range of projects and activities to reduce anti-social behaviour via her Community Fund, which has now reached the £1m milestone. One successful project in 2016 was a summer activity scheme for young people in York. In its first four weeks, the #Legitsummer drop-in sessions run by the Rock of York charity attracted more than 140 children offering activities such as DJ-ing, a 'football cage' crafts and games.



Spinning a good yarn: PCSO Daniel Stannard and PC Andrew Pearson, of the York North Neighbourhood Policing Team, and PC Neil Slater of the York Community Safety Hub, take part in a farm visit for Operation Wollen.



Tackling hate crime

Hate crime reporting rates remain stubbornly low although when people do come forward, conviction rates are high. In response, the police have been working with partners, such as the University of York, independent advisory groups and local authorities, to improve the way they engage with people and to increase awareness of hate crime.

The Commissioner is also taking steps to increase reporting, via contributing £15,400 to a dedicated, independent reporting helpline run by Stop Hate UK. Victims can also contact Supporting Victims if they do not want to report directly to the police.

There were 321 hate crimes reported in 2016/17, covering all protected characteristics - racial, religious, disability, homophobic, transphobic.

Road safety



Road safety is consistently a widespread concern for North Yorkshire's public and 2016 saw a number of important new schemes and programmes coming on line to tackle the issue.

After a successful pilot last year, summer 2016 saw the formal decision to roll out Community Speed Watch across the area.

In September, Pannal was the first village in North Yorkshire to receive a fully operational Community Speed Watch scheme. Since starting their activity the team has seen the number of vehicles speeding through the village drop significantly. By the end of the year, ten Community Speed Watch groups were in place across North Yorkshire with numbers increasing as their effectiveness is realised and word spreads.

Launched at the end of 2016, Operation Spartan seeks to identify 'vulnerable' road users. Through a mixture of education and enforcement, Spartan aims to improve the attitudes of those who use our roads and increase the level of safety for all.

The public, whether they are in their vehicle, cycle, or on foot or horseback, are encouraged to submit dash cam footage and any other intelligence they have regarding instances of anti-social use of vehicles or poor driving. A profile of information is collated for the police to assess and act upon, to ensure guidance and advice can be provided to those who need it.



From the regular feedback I receive from the public, speeding is a real concern and is one of the factors that most affects the quality of life in our local communities. It's in direct response to this feedback that Community Speed Watch has been developed.

*Police and Crime
Commissioner,
Julia Mulligan*

CASE STUDY

Dash cam footage taken on the 26 January, 2017, which captured a driver carrying out a dangerous overtaking



manoeuvre on the A19 towards Thirsk, resulted in the first 'Operation Spartan' case to go to court. From a video submitted via an online portal by a member of the public, the police were able to see the driver cross solid white lines and veer over to the other side of the road, passing stationary cars in the centre of the road waiting to turn.

The footage led to a York man receiving a 12-week prison sentence, suspended for one year, he was handed a 20 month driving ban, ordered to pay £170 in costs, complete 250 hours of unpaid work and after serving his driving ban will face extended driving tests.

Priority 3

Prevention and Early Intervention



The work of the Youth Commission is greatly appreciated by North Yorkshire Police. The teenagers and young adults involved are playing their part in shaping the police service with the younger generations in mind.

Superintendent Richard Anderson

Prevention and early intervention is one of the most cost-effective ways to invest in communities, and it is at the heart of the Commissioner's Police and Crime Plan. This acknowledges that the provision of timely support for the vulnerable, such as children and older people, will prevent long term and costly damage to themselves, their communities and society. The Police and Commissioner have therefore developed a comprehensive range of prevention activities running throughout the year.

Youth Commission 2016

Originally set up as a pilot in 2015 via funding from the Commissioner's Community Fund, the Youth Commission was formally commissioned in 2016/17. The group comprises around 30 young people, aged 14-25, who broadly reflect the make-up of the local population, including those with direct experience of the police and the criminal justice system. The year was spent running workshops and outreach to young people across the area. They actively listened to more than 800 young people and came up with solutions for six topics that they feel passionate about.

By working closely with the police, their findings will influence the way the police interact and protect young people, as well as improve relations between the two.



Youth Commission - team building exercise. Starting to plan for the Big Conversation

Community Fund

The Commissioner's Community fund plays a significant role in crime prevention. During the 2016/17 year, 30 separate initiatives received funding totalling more than £250,000, resulting in approximately £1 million being allocated to local projects since the fund's inception in 2013.

Examples of the preventative work done via the Community Fund include:

- #TackSafe - Delivered by the Rural Task Force, TackSafe provides a free service to mark equine property with a unique code, allowing owners to trace stolen property, but more importantly, puts offenders off stealing the equipment in the first place.



- DISC Women's Diversion Scheme, Scarborough and Harrogate - DISC Women's Community Project works with women in the criminal justice system to provide a viable alternative to custody, in order to prevent the displacement of families and prevent lasting damage to children because of their mother's imprisonment. This project targets first-time female offenders, as well as those affected by domestic violence, ASB issues and low-level crime.



Preventing cross border crime with ANPR technology

The North Yorkshire policing area borders seven other policing counties, all with higher crime rates. Cross-border criminals are responsible for a wide range of offences, from theft and poaching, to serious organised crimes such as child sexual exploitation.

A key weapon in tackling cross border crime is automated number plate recognition (ANPR) technology. Throughout this year, we saw our investment in ANPR come to fruition. The new network of cameras was completed and this is now routinely used to take a proactive approach to stopping criminality, to support lines of enquiry and evidence gathering in post-incident investigations. It is also useful in the search for vulnerable missing people, wanted criminals and to target uninsured and untaxed vehicles. ANPR cameras have also now been fitted to the Safety Camera Vans.

Safer homes

Although York is a very safe city, 'opportunity' crime tends to increase in the summer months. To prevent burglaries, a record-breaking campaign named Operation Joypad saw police officers, PCSOs, Special Constables, cadets and volunteers, assess whether 21,000 homes in York were secure. Of all the houses checked, 1,808 – or 8.6 per cent – were found to be insecure. In those cases, officers contacted the homeowner and provided suitable property security advice.



We know that some criminals are willing to travel many miles to come to rural areas, using the road network to commit crime and prey on remote communities. This criminality doesn't stop at force borders, and neither should we.

*Assistant Chief Constable
Amanda Oliver*



New agile safety cameras with ANPR take to the roads

CASE STUDY

Operation Checkpoint continues to impact positively in rural areas, particularly boroughs and districts suffering with higher levels of cross-border crime. Running from 3pm to 3am on a day in October 2016, six police forces co-ordinated intelligence-led deployments, static vehicle checkpoints, proactive visits to vulnerable premises and used ANPR intelligence to target specific vehicles.

One particular operation saw 229 vehicles stopped for checks across the Cleveland, Cumbria, Durham, Lancashire, North Yorkshire and Northumbria areas. 61 vehicle and

person searches were carried out, resulting in a number of vehicle seizures, fixed penalty notices and arrests.

ANPR is crucial in targeting offenders, wherever they are coming from and wherever they are going, and allows forces to share intelligence on cross-border criminals.





Priority 4

Improve Victim Care

Providing services for victims is a statutory responsibility of Police and Crime Commissioners. In North Yorkshire, the Commissioner set up Supporting Victims in April 2015 which provides help to anyone affected by crime, whether reported to the police or not. Every month over 2000 victims are offered the opportunity to receive support by the Supporting Victims team.

“

Domestic Abuse ruins lives. The impact can be far reaching and effect many individuals, not just those immediately involved. Children are often the unseen victims of domestic abuse and the impact upon them can be significant and long lasting.

DCI Allan Harder, Deputy Head of Safeguarding

The Commissioner provides a range of specialist services, including for those affected by domestic or sexual abuse, hate crime and child sexual exploitation.

The Commissioner has continued to invest in victim services during the year, improving and expanding the range of services on offer. This was bolstered by bringing the Supporting Victims service 'in-house' in August 2016. Through the 2016/17 period, the Supporting Victims team supported 6,269 victims.

As already reported, in February 2016, the Commissioner also announced a major investment of over £3m in policing services to investigate and tackle crimes that inflict serious harm on victims. As well as helping prevent and resolve crimes, this investment has helped the police enhance services for adult and child victims of serious sexual crimes, exploitation, neglect and abuse.

Victims of domestic and sexual abuse

Services for victims of domestic and sexual abuse are provided by the Independent Domestic Advice Service (IDAS), funded by the Commissioner. IDAS encourage victims to come forward for support and information, and offers a confidential, free 24 hour helpline supported via its live chat service available daily from 5pm until 7pm. In addition, it offers accredited training and professional consultancy services to partners, including free on-line training.

The Commissioner has continued to improve services for domestic and sexual abuse victims by enhancing her core Independent Domestic/Sexual Violence Advisor (IDVA/ISVA) service, now funded by £410,000. In 2016/17, 1,385 victims were supported by the service; 892 for domestic abuse and 493 for sexual offences.

An early intervention scheme was also established this year with funding of £50,000, which saw 281 victims of domestic abuse supported both practically and emotionally by the new service. Similarly, a domestic abuse perpetrator programme was also established, with funding of £25,000, and helped individuals undertake healthy relationship programmes, ultimately seeking to change their abusive behaviour.



Supporting Victims in North Yorkshire

Supporting Victims provides needs assessment, practical information and onward referral to specialist support for victims of crime in North Yorkshire.

Call 01609 643 100

Open Monday – Friday, 8am to 7pm

Calls charged at standard rate for landline and mobiles

www.supportingvictims.org



PCC Julia Mulligan with Carmel Offord from IDAS and Jan Davos an IDAS ambassador and 'Champion' at IDAS's 'Champions' training event.



Targeted support for victims of Child Sexual Exploitation (CSE)

The Children's Society were commissioned to deliver support to young people who were experiencing or are at risk of child sexual exploitation. Dedicated specialist workers provide direct support to victims, increasing their resilience and helping prevent escalation. This scheme started in Craven and has been expanded from the initial pilot to support victims across the area from late 2016.

Specialist parent support service

Funded by the Commissioner, Parents Against Child Sexual Exploitation (PACE) employ a dedicated Parent Liaison Officer based in York to deliver intensive support to parents and families affected by child sexual exploitation. Over the period of this report, the service has provided intensive support to 9 families and also includes a weekly group for parents in Harrogate, as well as training 50 local police officers and staff in partnership. The sessions highlighted the benefits and methods of engaging with parents and families whose children are victims of child sexual exploitation.

Anger management and mediation service

Working in partnership with the Community Safety Partnerships, the Commissioner identified funding for an anger management and mediation service led by UNITE. The service was provided for victims and perpetrators of anti-social behaviour including neighbour and community disputes, general ASB and low-level offending within the community. The services were delivered as and when required by a consortium of specialist providers.

Independent Victim Advisors

The Independent Victim Advisor (IVA) and volunteer service supported 238 victims, providing practical and emotional support as and when needed. This doesn't include domestic or sexual crimes as those victims receive specialist services, but IVAs help victims, regardless of whether a report has been made to the police, to cope and recover after crime, and onward support can be organised to ensure those victims get the support they need.



The provision of the 24 hour helpline and range of interactive services and guidance provided by the IDAS website provides invaluable emotional and practical support to victims of domestic abuse in one single location.

Andrea Kell, Detective Chief Inspector



To coincide with Hate Crime Awareness week, Julia teamed up with victims of Hate Crime to raise awareness and encourage victims to come forward.

CASE STUDY

North Yorkshire Police identified a gap in knowledge amongst frontline officers about the victim services provided by the Commissioner. To address the issue, from March 2017, York Response Sergeant, Sarah Davies, began a secondment with the victim commissioning team to gain an in-depth understand of their work.

She said: "Officers regularly come into contact with victims who require a vast range of support or advice. However, as much as officers would like to be equipped with the knowledge and expertise to support all manner of people with

vulnerabilities or complex needs, unfortunately that is just not possible.

Thankfully, after being attached to the team, I now feel confident that services are in place for anyone in North Yorkshire who needs support following a crime.

And now, I aim to make officers across the force aware that they can attend incidents with the knowledge that whatever crime has been committed, victims will be offered support—and that is something that I feel incredibly passionate about."

Tackling your priorities

North Yorkshire remains the safest place to live, work and visit in England. This was confirmed in the Office of National Statistics' (ONS) 'Crime in England and Wales, year ending March 2017' bulletin which published figures stating that there was a total of 36,683 crimes in North Yorkshire during the 12-month period, giving a crime rate of 45.3 per 1,000 of the population. This reflects a 2 per cent decrease in crime in comparison to the same period the previous year.

This performance was significantly above the 11 per cent increase in police recorded crime in England and Wales.

However, often concerns are felt very locally, and below is summary of the progress made against the local priorities identified for each district and borough, as well as the city of York.

Craven Priorities

Road safety, Cross-border crime, Visibility/technology, Anti-social behaviour

To enhance the local neighbourhood policing team, an additional three PCSOs were deployed in Craven. PCSOs are particularly valued in the area and run a number of community-based programmes such as the highly successful Community Speed Watch group in the village of Embsay, which has helped to reduce local road safety concerns. The Rural Taskforce has also been evident in Skipton throughout the year putting in regular appearances at the auction mart and a range of community events up the dales.

Crime ▼ 5.7% (decrease of 105 crimes to 1749)
ASB ▼ 6.2% (decrease of 78 incidents to 1182)

Richmondshire Priorities

Road safety, Cross-border crime, Visibility/technology, Anti-social behaviour

Operation Checkpoint continues to impact positively in rural areas, particularly boroughs and districts such as Richmondshire, which border northern counties. More than 200 police officers and volunteers take part in the country's biggest rural policing operation.. In a single deployment in December 2016, 43 vehicles were stopped, with eight arrests being made.

Crime ▲ 5.2% (increase of 68 crimes to 1376)
ASB ▼ 12.2% (decrease of 160 incidents to 1156)



Harrogate Priorities

Anti-social behaviour, Alcohol/Night Time Economy, Road safety, Drugs

As a result of feedback to the Commissioner and others from businesses in Harrogate town centre, the police launched Operation Yeehaw, which sees officers and PCSOs engaging with the local community and enforcing Harrogate's new Public Spaces Protection Order (PSPO) when needed. It has resulted in ten arrests, six Dispersal Orders and 13 alcohol seizures. More than 40 young people were spoken to about their behaviour, and a 16-year-old was given a Criminal Behaviour Order.

Crime ▲ 7.1% (increase of 382 crimes to 5792)
ASB ▲ 6% (increase of 291 incidents to 5127)

Selby Priorities

Road safety, Cross-border crime, Visibility/technology, Alcohol/Night Time Economy, Anti-social behaviour

A new partnership hub has been agreed for Selby, which will boost the effectiveness of local teams. This will see Selby police moving in with their council colleagues at the Civic Centre. This will help ensure residents get the right service at the right time, also aiming to reduce occasions when people feel they are being passed off between the two. Planning permission was granted in January 2017 to extend the building to make space for the policing team.



Hambleton Priorities

Road safety, Cross-border crime,
Visibility/technology, Anti-social behaviour

By awarding just £5,670 in July 2016 to a group of volunteers from local churches, 'Northallerton Street Angels' was formed. By working closely with local officers and PCSOs, their efforts contributed to a 30% drop in crime and antisocial behaviour on a Saturday night in the town over the year. The Street Angels patrol Northallerton to provide reassurance and support for anyone in need of help. This preventative measure helps to stop situations escalating to the point where the emergency services need to intervene.

Crime ▼ 2.4% (decrease of 63 crimes to 2572)

ASB ▲ 1.3% (increase of 30 incidents to 2373)

Scarborough Priorities

Hate crime, Drugs, Young people,
Child Sexual Exploitation,
Alcohol/Night Time Economy,
Serious and violent crime

Scarborough is one area where drugs have been raised by the local community as a concern. To ensure organised criminals, including groups who are involved in the drug trade, are better dealt with, North Yorkshire Police set up a new Organised Crime Partnership Board, bringing together all those agencies who can help address organised crime, from policing to the post office and HMRC to the Border Agency. This will make those areas that suffer more from organised drug groups, like Scarborough, safer.

Crime ▼ 0.5% (decrease of 36 crimes to 6736)

ASB ▲ 0.6% (increase of 39 incidents to 6626)

Ryedale Priorities

Road safety, Cross-border crime,
Visibility/technology, Anti-social behaviour

Via the Commissioner's Community Fund, Sinnington Village Hall has begun its extension and modernisation. £5,000 was awarded to the Sinnington community to put towards the renovation, with the aim to provide a 'Hall for All', enabling social interaction for all members of the community in a safe, secure and suitable environment, and to enhance the quality of life and well-being amongst the local community regardless of socio/economic background and age.

Crime ▼ 6.9% (decrease of 101 crimes to 1371)

ASB ▲ 0.2% (increase of 2 incidents to 1129)

York Priorities

Alcohol/public order/Night Time
Economy, Anti-social behaviour, Sexual
assault, Hate Crime

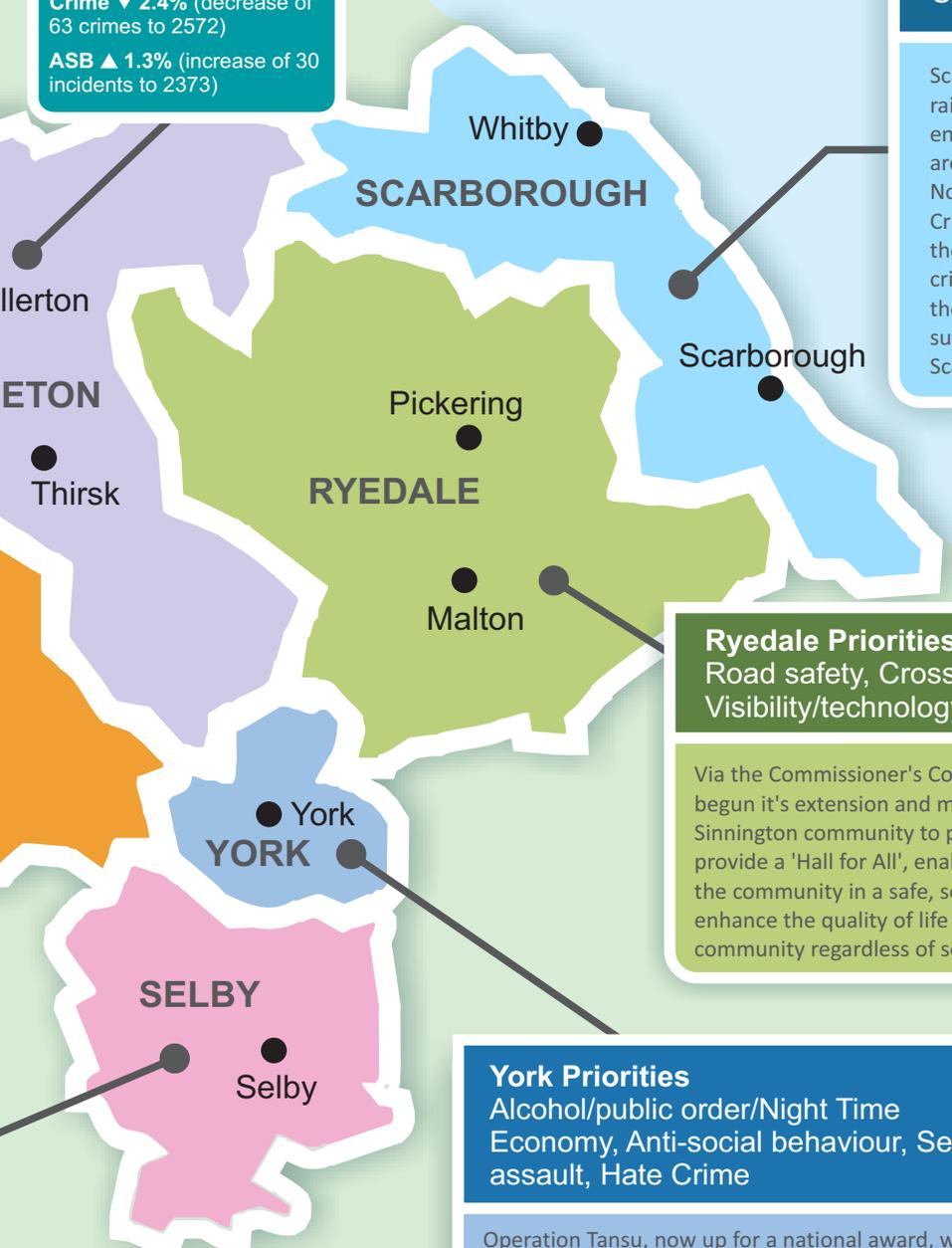
Operation Tansu, now up for a national award, was deployed through specific areas of York to reduce burglary, and also to improve how safe residents felt in their community. The first deployment was in September 2016, visiting 700 homes and marking 50 items with specialist police equipment. Following the operation, crime statistics showed a large fall in burglaries. There were 1,220 burglaries in York in 2015, down to just 915 in 2016 – a 25% decrease

Crime ▼ 6.3% (decrease of 684 crimes to 10,104)

ASB ▼ 1.2% (decrease of 110 incidents to 9008)

Crime ▼ 1.1% (decrease of 36 crimes to 3113)

ASB ▲ 7.5% (increase of 215 incidents to 3075)





Corporate Priorities



I'm eagerly anticipating our move to our new HQ at Alverton Court in Northallerton town centre this summer. We've been able to redevelop it to suit our needs exactly; it will support modern ways of working, it will be cost-effective to run and it will bring us even closer to the communities we serve.

Chief Constable Dave Jones

Priority 5

Transforming the Organisation

The Commissioner continues to invest in frontline services and in ensuring North Yorkshire Police are able to deal with new and changing demand, such as complex technologies and changing demographics. Ensuring the police have the right infrastructure to be able to make the changes, like having an efficient and effective headquarters, is crucial in those efforts.

New Headquarters

In February 2017, the Commissioner put the Newby Wiske headquarters site up for sale, an important step in progressing the headquarters move to Alverton Court in central Northallerton. Then, in March 2017, the announcement was made that the Commissioner had accepted an offer from PGL, the outdoor education specialist.

The move to Alverton Court will begin in the 2017/18 financial year and should be complete by autumn 2017. The move is on track to save about £10 million.

The move demonstrates the Commissioner's commitment to modernising the police estate, improving working practices and making policing as accessible as possible to people in North Yorkshire. In addition, it has also resulted in a significant investment in new IT.



Collaboration

The Commissioner continues to collaborate both locally, regionally and nationally. A number of collaboration opportunities were started, progressed or completed, including:

- The Connect Project – a collaboration between North Yorkshire Police, the NHS, the University of York and others – researches the impact mental health has on policing, with the focus in 2016/17 on mental health training for frontline services
- Sharing facilities with the North Yorkshire Fire and Rescue Service in a joint transport and logistics hub in Thirsk
- York Pathways is an innovative collaboration with the City of York council and NHS, which works with people who come into contact with emergency services on a very frequent basis. It has significantly reduced demand on all services and is helping some of the city's most vulnerable people live more independently
- A police station being embedded with the Civic Centre in Selby
- Joint working continues between North Yorkshire Police and their Durham and Cleveland counterparts on Major Crime, the Dog Unit and a joint legal services team

Cybercrime and digital forensics

The Commissioner approved a half a million investment into the digital forensics team in February 2017, ensuring investigators get a quick, expert service, and that the team itself meets the Forensic Science Regulator's Codes of Practice and Conduct. The investment in infrastructure means the expanded team can continue to proactively support frontline officers investigating some of the most serious crimes committed in North Yorkshire, and are better set up to meet the continuing rise in demand and to keep up with new forms of technology.

As well as co-location with digital forensics, the Cybercrime Unit has developed through the year, with more than 200 officers and staff receiving Mainstream Cybercrime Training, and the recruitment of a dedicated team of detectives to tackle cyber-enabled sexual crime.

Rural Taskforce

In April 2016, the Rural Taskforce was launched – an Inspector, Sergeant, 7 PCs, 7 PCSOs and analyst dedicated to tackling rural crime. The first year saw:

- 101 arrests
- 71 reports for summons
- 39 seized vehicles
- Attending over 100 community events
- Operation Traverse, a national campaign to tackle illegal fishing
- the 'Horse Watch' campaign, where the taskforce offered free tack marking sessions and horse identification packs
- Operation Woollen – offering crime prevention advice to farms in North Yorkshire



Priority 6

People first

Policing is a people business, and ensuring North Yorkshire Police has the right people in place to deal with the concerns of the community is paramount. 2016/17 has seen continued investment in officer and PCSO numbers, ensuring those concerns are addressed, and the wellbeing programme was also extended to ensure staff, officers, PCSOs and volunteers get the welfare support they need when they need it.

North Yorkshire Police launched a two-year recruitment drive designed to boost officer numbers to 1,400. In addition, it also aims to increase numbers of Police Community Support Officers (PCSOs) from 183 to 214.

Following the launch of the People Strategy in 2015, there has also been significant progress in all three of the core strands of the strategy:

- Valuing our People
- Developing Our People
- Managing Our People

Each strand is expanded upon further in the report, with the strategy as a whole underpinned by the Code of Ethics and the organisational values of compassion, courage and inspiration.

Valuing our people

A second wellbeing survey was carried out across the organisation, following the first in 2014. As a result, a wellbeing site is available to the entire workforce, which has proved successful as the range of support and advice has increased, as has the provision of Occupational Health advisors. It was reassuring to see that since the implementation of the initiatives, absence due to sickness has reduced by 17% on a like by like basis.

The commitment to staff benefits has continued and the ever-popular cycle scheme has attracted a growing number of participants, not only providing a financial incentive but also improving staff wellbeing through encouraging exercise.

The long service of a large number of staff and officers has been recognised at ceremonies throughout the period and the force has been represented at a National level after receiving awards in a number of areas.

Developing our people

We continue to want to invest in staff, officers, PCSOs and volunteers, of which one way is to ensure the right training is in place. A costed training plan is essential, and during the year over 22,000 training days have taken place. In addition, North Yorkshire Police is now an approved centre for the delivery of Skills for Justice qualifications, as well as City & Guilds and the Chartered Management Institute.

Managing our people

Investing in the frontline has been a priority for the Commissioner each and every year, and in January 2016 the Commissioner was able to announce significant investment in frontline resources, including a boost to both police officer numbers and Police Community Support Officers, up to 1,400 and 214 respectively.

North Yorkshire Police continued the roll out of the Psychologically Safe and Responsible Manager course to over 450 supervisors within the organisation, ensuring the wellbeing of staff is paramount for managers, and to give managers the awareness of their own mental health.

The Commissioner and Chief Constable have also continued their development and delivery of Senior Leadership Days, gathering the most senior managers together in one place and time to discuss and address the strategic issues facing policing and crime in North Yorkshire.



Our People strategy is underpinned by the Code of Ethics and our organisational values of compassion, courage and inspiration.

*Dave Jones
Chief Constable*



Student officer training



Priority 7

Partnerships and Commissioning



Police officers are not mental health experts but much of their work revolves around interaction with people with some degree of mental ill health – from mild to those in crisis.

*Inspector Bill Scott
Commissioner*

Very little in the world of policing can be resolved by the police and police alone. Whether there are mental health factors, drug and alcohol dependencies or reoffending concerns, the police need to work with partners to ensure communities are kept safe, feel safe and the necessary support is in place to help individuals live better lives.

York Pathways

In a partnership with the charity, Together for Mental Wellbeing, the York Pathways project continues to provide an important and innovative service for the people of York. The project is a collaboration between North Yorkshire Police, LankellyChase Foundation, Vale of York Clinical Commissioning Group, City of York Council, Tees, Esk and Wear Valleys NHS Foundation Trust and other critical health and social care partners.

York Pathways offers free, personalised, one-to-one support to adults (aged 18-65) experiencing mental distress who may repeatedly make contact with emergency services, or are at risk of entering the criminal justice system. This includes working with people who have complex needs, such as substance misuse issues or a history of offending.

Restorative Justice Service

Remedi delivers a restorative justice service across York and North Yorkshire with the main aim to facilitate communication between victims and offenders. In 2016/17, the Commissioner continued to fund the service which helps both the victims and their offenders prepare, in a safe and confidential manner, for their meetings.

In 2016/17 Remedi enabled 35 face to face Victim Offender Conferences and 28 indirect restorative justice interventions (e.g. letter exchange) to take place. A face to face meeting gives victims the chance to ask questions, explain their feelings and the impact of the crime, reduce their fear and empower them; and for offenders a meeting provides them with the opportunity to apologise and motivation to change their behaviour.

Universities

A new programme run in collaboration with the University of York Careers Department has offered placement years and summer internships to University of York students. The programme can be completed by students as part of a degree course, but also offers a placement year opportunity to students whose course doesn't offer a placement. The students will take on a range of support staff roles, including placements working with Employer Supported Policing, Nexus and the PCC's office.

Connect Project

Via the Connect Project, North Yorkshire Police have collaborated with the University of York and mental health professionals on a new training programme for officers and PCSOs. Whilst police officers are not experts on mental health, they frequently deal with mental health issues in their day-to-day work. Training has been developed by University Professors and the NHS, and will be carried out on randomly selected members of the police force. The training will help officers to identify signs of mental ill health, and choose the best course of action.

North Yorkshire Community Messaging

A partnership between NYP, the PCC, Neighbourhood Watch, North Yorkshire Fire and Rescue Service and many of the district councils, the Community Messaging service provides an efficient and effective safety communication system, which is targeted to reach 20,000 members in 2017. Users – individuals and businesses – can pick up live alerts tailored for their interests, either via social media or via the new app which was released in September.



Pictured is PCC Julia Mulligan and Michelle Bailey, manager of Remedi Restorative Justice Services. During International Restorative Justice week, Julia met victims from different parts of North Yorkshire to hear how they have benefitted from meeting with their offenders.



Funding and Spending

Funding Breakdown 2016/17	Actual £000s	%
Core Grant (including Legacy Grants)	76,621	52.3
Precept (including Collection Surplus)	63,562	42.4
Grants (Ringfenced)	3,309	2.2
Non Grant Income (including project income)	6,636	4.4
Total Funding (including efficiencies/productivity gains)	150,128	100

Expenditure Breakdown 2016/17	Actual £000s	%
Salary Costs	112,455	74.9
Other non salary employee costs	1,254	0.8
Police Injury pension costs	3,682	2.5
Premises costs	4,525	3.0
Supplies and Services	17,152	11.4
Transport costs (including fuel)	2,786	1.9
Financial costs	1,005	0.7
Budgeted transfers to/from reserves and provisions	(55)	-
Additional transfers to/from reserves	(263)	(0.2)
North Yorkshire Police Total	142,541	95.0
Office of the Police and Crime Commissioner	908	0.6
Commissioned Services	3,327	2.2
Project costs	3,352	2.2
Total Expenditure	150,128	100

Financial Position

North Yorkshire Police has a good history of prudent budgeting, reducing costs and ensuring resources are used as effectively as possible whilst remaining one of the safest places in the country.

There was a small overspend in 2016/17 of £263k. This has been funded from the release of Earmarked Reserves which are no longer

needed. This £263k over spend equates to less than 0.2% of the overall funding received during 2016/17 and therefore in itself is not a concern.

Within this overall overspend there are a number of significant areas of over and underspend that are likely to continue and will be factored into the budgets going forward to ensure that they are robust.

Contacts

North Yorkshire Police

Tel: 101 for all non-emergency enquiries
Website: www.northyorkshire.police.uk



Crimestoppers

Report Crime Anonymously
Tel: 0800 555 111
Website: www.crimestoppers-uk.org



Information for everyone

If you require this report in another language, Braille, large print or as an audio tape please contact the Office of the Police and Crime Commissioner at:

Tel: 01423 569 562

Email: info@northyorkshire-pcc.gov.uk

Supporting Victims

Support for victims of crime in North Yorkshire

Tel: 01609 643 100

Email: www.supportingvictims.org

You can contact the Police and Crime Commissioner in the following ways:

Office of the Police and Crime Commissioner, 12 Granby Road, Harrogate, HG1 4ST



01423 569 562



info@northyorkshire-pcc.gov.uk



northyorkshire-pcc.gov.uk



[@Julia_Mulligan](https://twitter.com/Julia_Mulligan) (Personal Account)



[northyorkspcc](https://www.instagram.com/northyorkspcc)



[youtube.com/c/nypcc](https://www.youtube.com/c/nypcc)



As the Police and Crime Commissioner for North Yorkshire I am committed to being active, visible and available to the public.

I welcome the opportunity to hear your views.

Julia Mulligan

Police and Crime
Commissioner
North Yorkshire

