

Who we are and what we do



I am Julia Mulligan.

I am the Police, Fire and Crime Commissioner for North Yorkshire.



I am Andrew Brodie.

I am in charge of the Fire and Rescue Service in North Yorkshire.

We want to find out what you think about the fire service.

You can go online to answer the questions.

www.telljulia.com

Or you can call this number

01423 569562

If you don't have the internet then you can answer the questions in this booklet.



Telling us what you think



We want to know what you think so we can make Fire and Rescue Services better.

Please fill out your answers and send them back by

28 April 2019

You can post your answers back to this address.



You don't need a stamp.

**FREEPOST RTCL-AGAE-TRTS
North Yorkshire Police, Fire and
Crime Commissioner
12 Granby Road
Harrogate
HG1 4ST**

Making a new plan



We will use your answers to help us write a plan.

We need to know what you think is important, so we can write the best plan to run our services.



We will follow our new plan for the next 2 years.

Julia and Andrew are in charge of making this plan happen.



Caring about vulnerable people

We want to do more for vulnerable people so they can get the help they need to use our services

How important do you think this is?
Colour the star or make a mark. 1 is not important and 5 is very important.



1 2 3 4 5



Working together with other emergency services and partners

We want to improve our services by working better with others to keep people safe.

How important do you think this is?
Colour the star or make a mark.
1 is not important and 5 is very important.



1 2 3 4 5





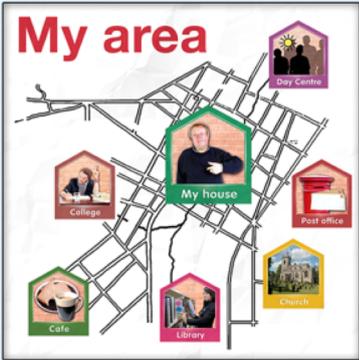
Making the best of what we have
We want make sure our staff have good training and equipment to deal with situations. We want our workplace to be fair and equal

How important do you think this is?
Colour the star or make a mark. 1 is not important 5 is very important.



1 2 3 4 5

★ ★ ★ ★ ★



Have a good reputation in York and North Yorkshire

We want to tell more people about what we do and to listen to what people need from us. We want our staff to provide the best possible service to people

How important do you think this is?
Colour the star or make a mark. 1 is not important and 5 is very important.



1 2 3 4 5

★ ★ ★ ★ ★

Thank you for answering our questions

Send your answers back to us by 28th April 2019

You can post your answers to this address

You can send an email to

info@northyorkshire-pfcc.gov.uk

FREEPOST RTCL-AGAE-TRTS
North Yorkshire Police, Fire and
Crime Commissioner
12 Granby Road
Harrogate
HG1 4ST

You can call this number

01423 569562

northyorkspfcc



Making information
easy for everyone

This booklet was made by Easy and Clear.

