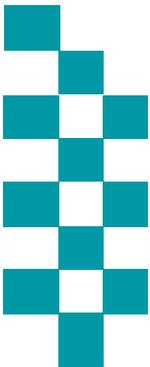


# Public Accountability Board



Meeting Date: 26<sup>th</sup> November 2019 13:30



**BE SAFE**  
**FEEL SAFE**

# Agenda



## Caring About the Vulnerable

Mental Health

s136 Detentions



## Ambitious Collaboration

Force Overview

City Command

Coastal Command



## Reinforcing Local Policing

County Command

Crime Trends

Crime Focus

ASB/PSW  
Incidents

Proactive Policing



## Enhancing the Customer Experience

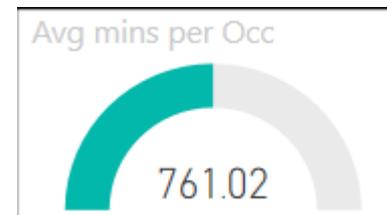
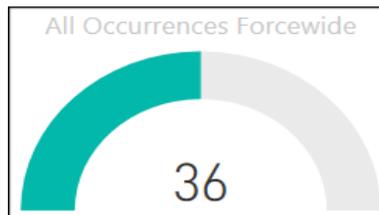
999

101

Local Priorities



# s136 – October 2019

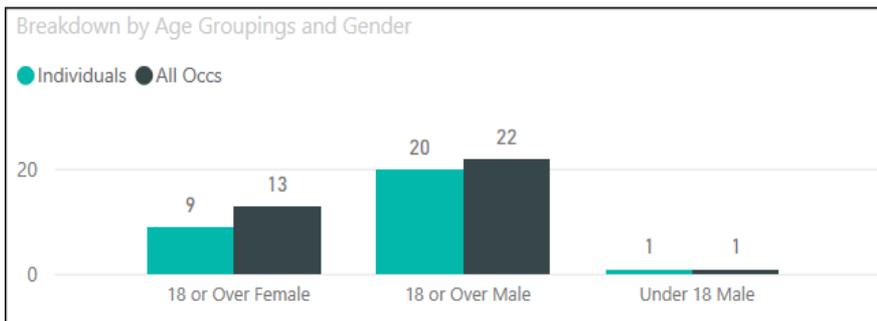


## By Occurrence Type

Closing Code Desc	Occs
CONC SAFETY/TRAPPED/INJ/ILL	31
DOMESTIC INCIDENT	3
NUISANCE	1
VIOLENCE	1
<b>Total</b>	<b>36</b>

- October 2019 was higher in volume than the average incident volume levels previously seen
- There was 1 detainee required to be taken out of the county this month
- 6 individuals had repeat s136 detentions in October 2019.
- 17 incidents required Police transportation:
  - 14 following Risk assessment
  - 1 Ambulance refused to convey due to aggressive behaviour
  - 2 No Ambulance available within 30mins

## Gender/Age Breakdown and Repeat Nominals



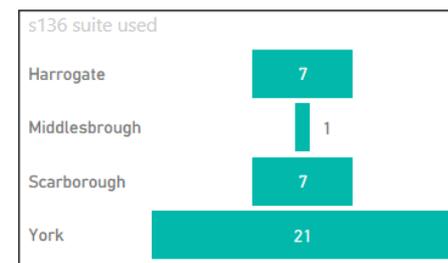
## Outcomes

Outcome	Totals
Open to services Returned to the community with follow up by current service	18
Formal Admission	10
Not open to services Returned to the community without follow up	4
Informal admission	3
Not open to services Returned to community with follow up	1
<b>Total</b>	<b>36</b>

## Mode of Transport

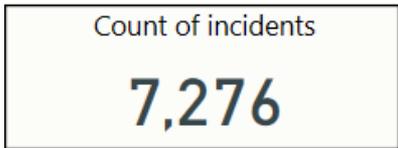


## HBPOs Usage

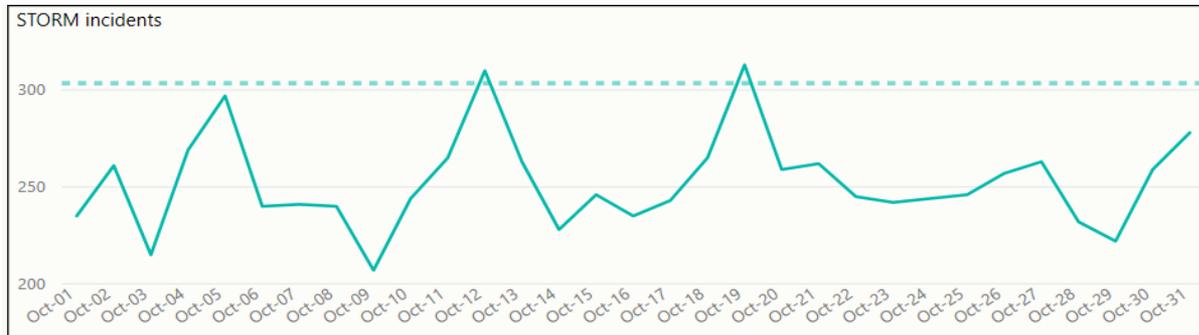


# Force Levels (Incidents and Crimes Committed October 2019)

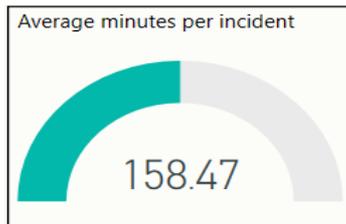
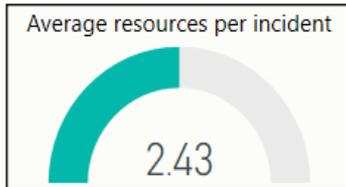
## Count of all Incidents and type



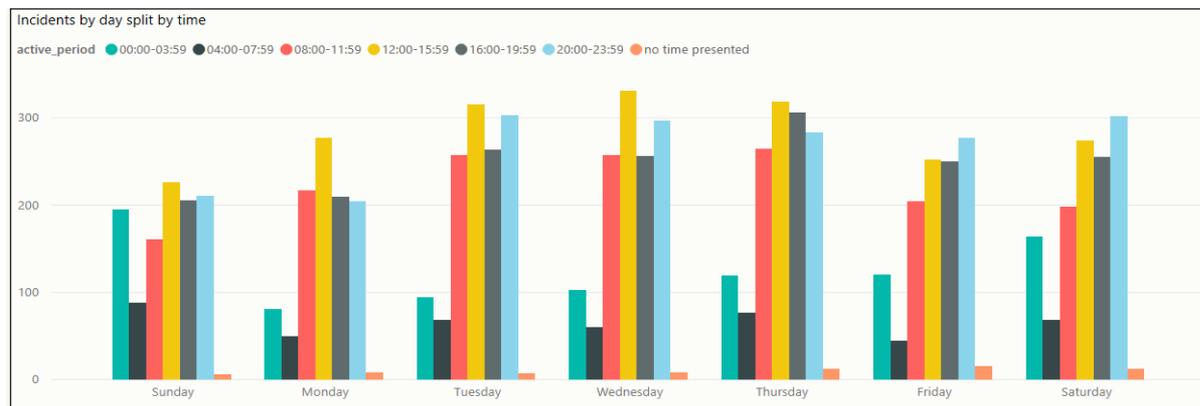
## Incident Volumes by Date



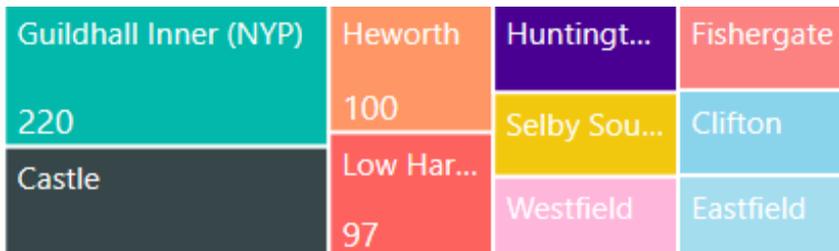
## Average Officers and Time Spent



## Incident Volumes by Day and Time Group



## Highest Wards by volume of Crime



## Volume by Crime type

Crime	2019-10
Arson & Criminal Damage	414
Burglary	313
Drug Offences	128
Fraud	297
Misc Crimes Against Society	72
Possession Of Weapons	32
Public Order Offences	227
Robbery	22
Sexual Offences	72
Theft	900
Vehicle Offences	221
Violence Against The Person	1218
<b>Total</b>	<b>3916</b>

# City Command (Incidents and Crimes Committed October 2019 – York and Selby)

## Count of all Incidents and type

Count of incidents  
**2,734**

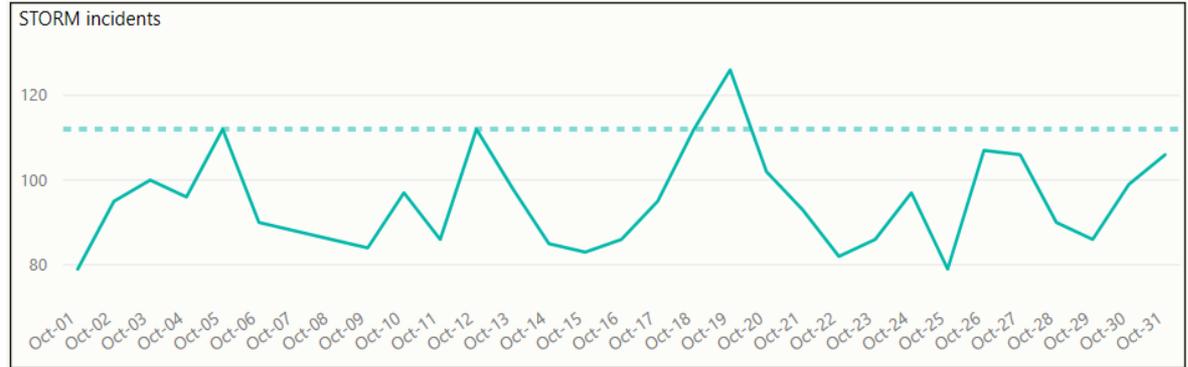
Total Crimes Committed  
**1590**

## Average Officers and Time Spent

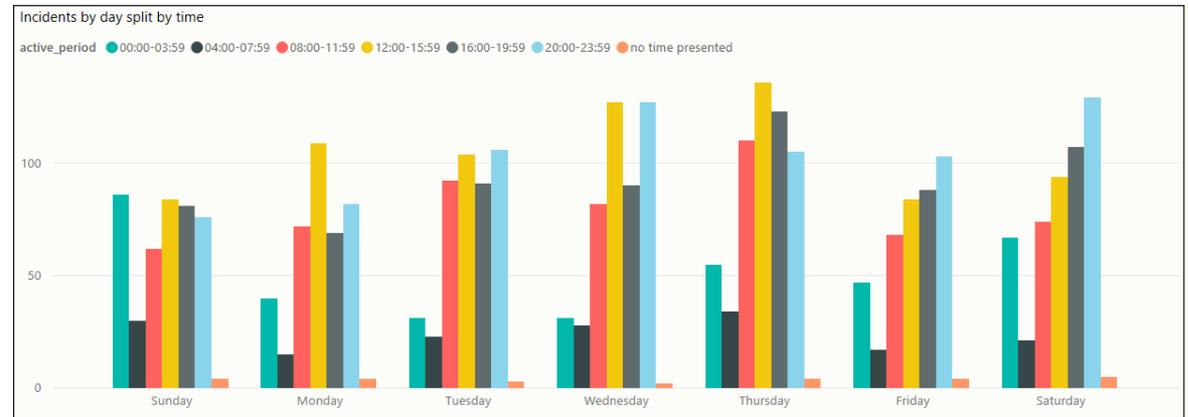
Average resources per incident  
**2.54**

Average minutes per incident  
**165.00**

## Incident Volumes by Date



## Incident Volumes by Day and Time Group



## Highest Wards by Crime Volume



## Volume by Crime type

Crime	2019-10
Arson & Criminal Damage	145
Burglary	106
Drug Offences	59
Fraud	114
Misc Crimes Against Society	24
Possession Of Weapons	13
Public Order Offences	84
Robbery	13
Sexual Offences	24
Theft	454
Vehicle Offences	88
Violence Against The Person	466
<b>Total</b>	<b>1590</b>

# Coastal Command (Incidents and Crimes Committed October 2019 – Scarborough and Ryedale)

## Count of all Incidents and type

Count of incidents

1,694

Total Crimes Committed

948

## Incident Volumes by Date

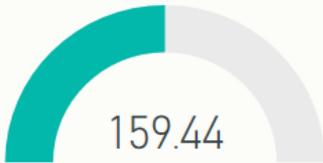


## Average Officers and Time Spent

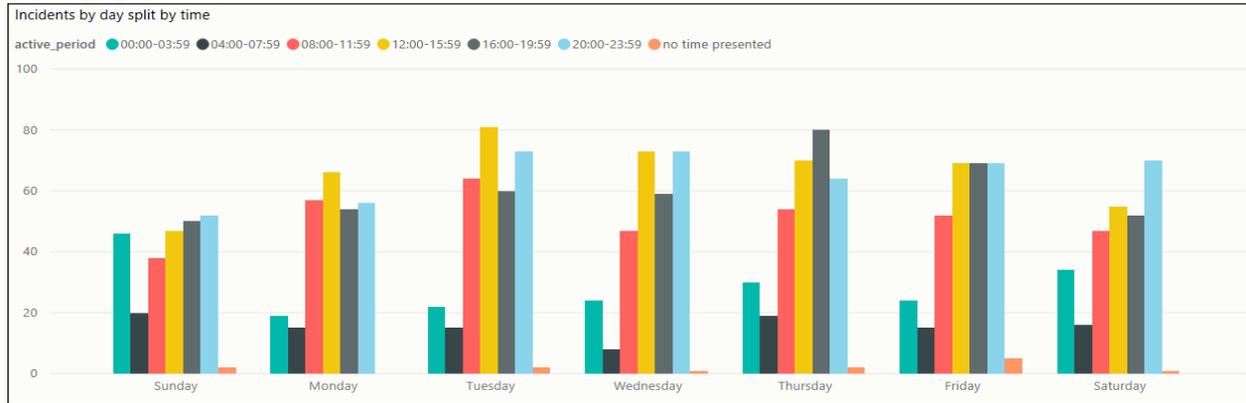
Average resources per incident



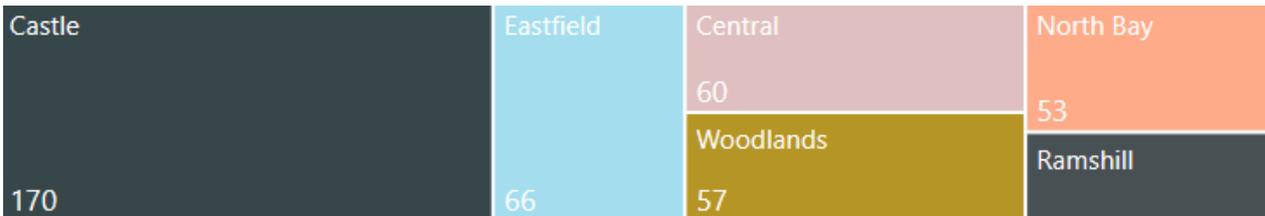
Average minutes per incident



## Incident Volumes by Day and Time Group



## Highest Wards by Crime Volume

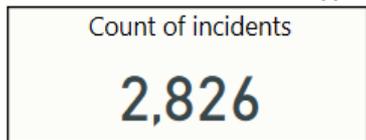


## Volume by Crime type

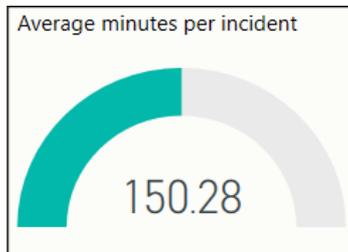
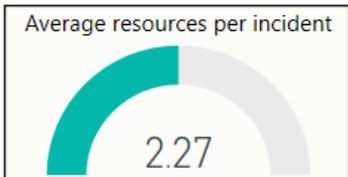
Crime	2019-10
Arson & Criminal Damage	94
Burglary	80
Drug Offences	29
Fraud	63
Misc Crimes Against Society	17
Possession Of Weapons	9
Public Order Offences	86
Robbery	3
Sexual Offences	25
Theft	153
Vehicle Offences	29
Violence Against The Person	360
<b>Total</b>	<b>948</b>

# County Command (Incidents and Crimes Committed October 2019 – Hamb, Rich, H'gate and Craven)

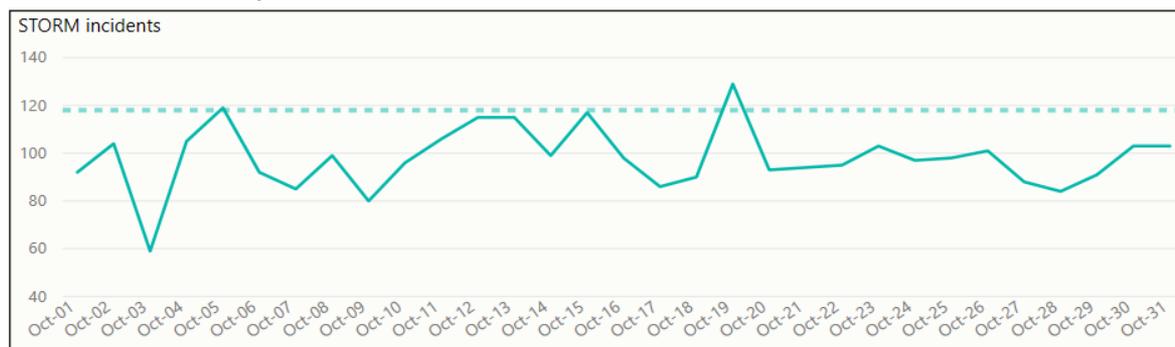
## Count of all Incidents and type



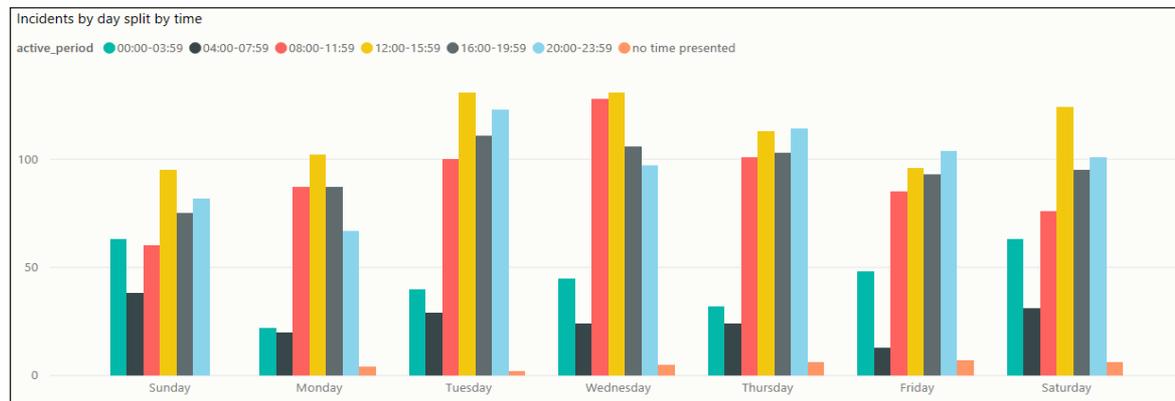
## Average Officers and Time Spent



## Incident Volumes by Date



## Incident Volumes by Day and Time Group



## Highest Wards by Crime Volume

Low Harroga...	Granby	Knaresbor...	High Ha...	Skipto...
	60	42	36	33
97	Northallerton ...	New Park	Richmo...	Ripon ...
	49	38	34	31

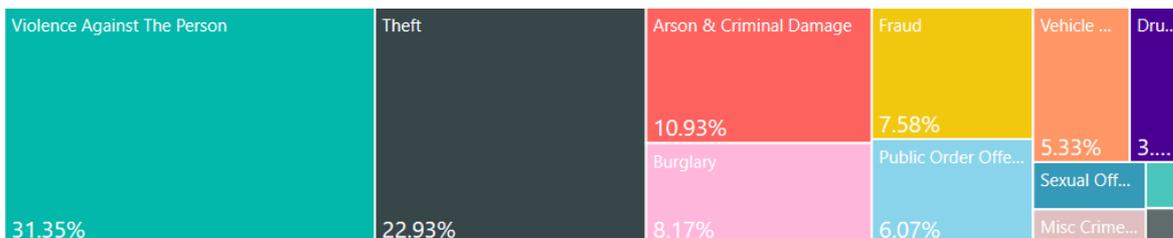
## Volume by Crime type

Crime	2019-10
Arson & Criminal Damage	175
Burglary	125
Drug Offences	40
Fraud	122
Misc Crimes Against Society	31
Possession Of Weapons	10
Public Order Offences	59
Robbery	6
Sexual Offences	24
Theft	293
Vehicle Offences	104
Violence Against The Person	393
<b>Total</b>	<b>1382</b>

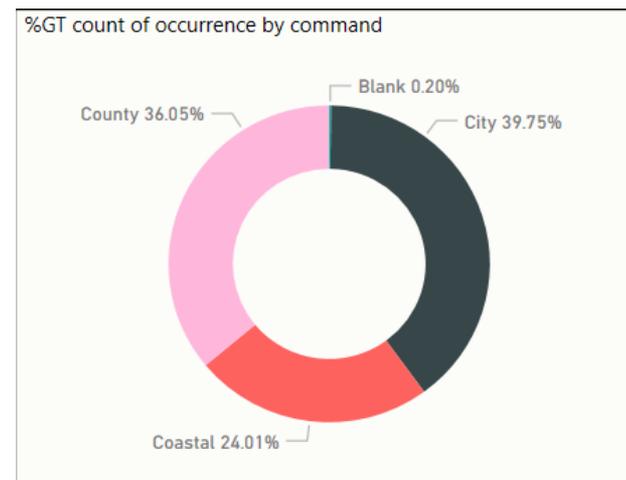
# CRIME – Financial Year to Date Comparison (Crimes Committed)

	Apr-Oct '17	Apr-Oct '18	Apr-Oct '19	% Diff (2019 compared 2018)
Arson & Criminal Damage	3566	3655	3338	-8.7%
Burglary	2194	2234	2285	2.3%
Drug Offences	893	994	933	-6.1%
Misc Crimes Against Society	458	393	494	25.7%
Possession Of Weapons	125	181	191	5.5%
Public Order Offences	966	1382	1831	32.5%
Robbery	93	129	133	3.1%
Sexual Offences	708	754	735	-2.5%
Theft: All Other Theft	2636	2928	2710	-7.4%
Theft: Bicycle Theft	730	810	708	-12.6%
Theft: Shoplifting	2794	2662	2714	2.0%
Theft: Theft From Person	221	291	316	8.6%
Vehicle Offences	1382	1450	1365	-5.9%
Violence Against The Person	6505	8207	9101	10.9%
<b>Grand Total</b>	<b>23271</b>	<b>26070</b>	<b>26854</b>	<b>3.0%</b>

## % Split of Crime Types



## % split of all crimes by Command



# CRIME FOCUS – Financial Year To Date

## HAM & RICH SNC

	Apr-Oct '19	% diff Same Period '18
<b>CRIME</b>	<b>3231</b>	<b>8.1%</b>
Burglary	261	-4.0%
Theft: Other	384	4.6%
Theft: Shoplifting	236	3.1%
Criminal Damage	456	-8.6%
Drug Offences	112	40.0%
Violence Offences	1197	19.3%

## SCAR & RYE SNC

	Apr-Oct '19	% diff Same Period '18
<b>CRIME</b>	<b>6919</b>	<b>7.1%</b>
Burglary	451	3.7%
Theft: Other	639	-9.9%
Theft: Shoplifting	607	2.2%
Criminal Damage	911	-1.7%
Drug Offences	258	-9.5%
Violence Offences	2640	10.5%

## CRAVEN SNC

	Apr-Oct '19	% diff Same Period '18
<b>CRIME</b>	<b>1342</b>	<b>0.0%</b>
Burglary	202	0.5%
Theft: Other	144	-20.9%
Theft: Shoplifting	117	18.2%
Criminal Damage	144	-12.7%
Drug Offences	37	-27.5%
Violence Offences	413	22.6%

## YORK SNC

	Apr-Oct '19	% diff Same Period '18
<b>CRIME</b>	<b>7828</b>	<b>1.4%</b>
Burglary	519	-6.1%
Theft: Other	769	-5.1%
Theft: Shoplifting	1069	16.4%
Criminal Damage	857	-11.0%
Drug Offences	271	-11.4%
Violence Offences	2432	4.4%

## HARROGATE

	Apr-Oct '19	% diff Same Period '18
<b>CRIME</b>	<b>4858</b>	<b>-1.2%</b>
Burglary	507	-2.7%
Theft: Other	529	-1.3%
Theft: Shoplifting	488	-9.1%
Criminal Damage	652	-9.4%
Drug Offences	172	-5.5%
Violence Offences	1505	14.6%

## SELBY SNC

	Apr-Oct '19	% diff Same Period '18
<b>CRIME</b>	<b>2631</b>	<b>1.3%</b>
Burglary	341	37.5%
Theft: Other	242	-24.4%
Theft: Shoplifting	196	-31.0%
Criminal Damage	316	-16.0%
Drug Offences	81	-3.6%
Violence Offences	892	9.0%

# ANTI SOCIAL BEHAVIOUR, PUBLIC SAFETY & WELFARE AND CASUALTIES FROM ROAD TRAFFIC COLLISIONS THAT ARE KILLED & SERIOUSLY INJURED

## HAM & RICH SNC

	Apr-Oct '19	% diff Same Period '18
<b>ASB</b>	<b>1503</b>	<b>-22.7%</b>
<b>PSW</b>	<b>7597</b>	<b>8.6%</b>
Missing Person	169	10.5%
Concern Safety	1589	3.0%
Domestic Inc	361	-7.9%
<b>KSI</b>	<b>209</b>	<b>16.1%</b>

## SCAR & RYE SNC

	Apr-Oct '19	% diff Same Period '18
<b>ASB</b>	<b>3708</b>	<b>-15.9%</b>
<b>PSW</b>	<b>12653</b>	<b>1.9%</b>
Missing Person	493	12.3%
Concern Safety	3088	-3.8%
Domestic Inc	806	-19.2%
<b>KSI</b>	<b>223</b>	<b>-9.0%</b>

## CRAVEN SNC

	Apr-Oct '19	% diff Same Period '18
<b>ASB</b>	<b>524</b>	<b>-32.6%</b>
<b>PSW</b>	<b>2714</b>	<b>1.0%</b>
Missing Person	60	-3.2%
Concern Safety	602	-12.6%
Domestic Inc	115	-17.3%
<b>KSI</b>	<b>87</b>	<b>-30.4%</b>

## HARROGATE

	Apr-Oct '19	% diff Same Period '18
<b>ASB</b>	<b>2545</b>	<b>-11.6%</b>
<b>PSW</b>	<b>9452</b>	<b>3.2%</b>
Missing Person	332	-18.8%
Concern Safety	1983	-8.6%
Domestic Inc	490	-10.4%
<b>KSI</b>	<b>217</b>	<b>-3.1%</b>

## YORK SNC

	Apr-Oct '19	% diff Same Period '18
<b>ASB</b>	<b>4061</b>	<b>-17.7%</b>
<b>PSW</b>	<b>13832</b>	<b>5.8%</b>
Missing Person	401	0.8%
Concern Safety	3236	-3.3%
Domestic Inc	693	-22.8%
<b>KSI</b>	<b>277</b>	<b>2.2%</b>

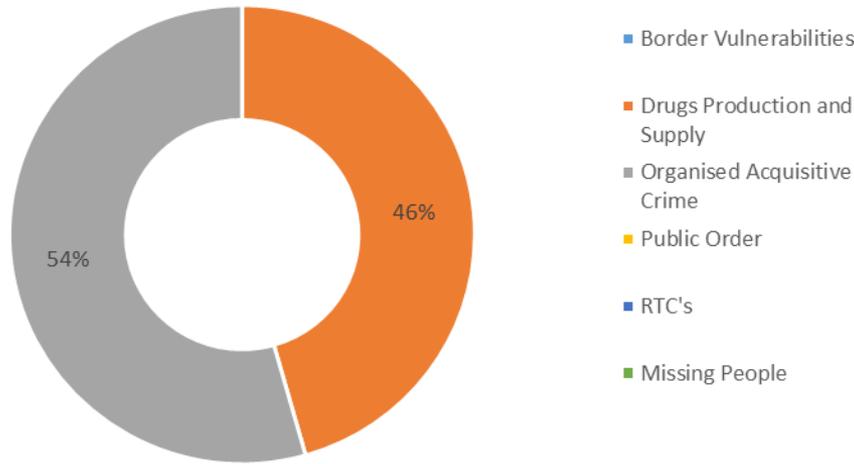
## SELBY SNC

	Apr-Oct '19	% diff Same Period '18
<b>ASB</b>	<b>1336</b>	<b>-16.6%</b>
<b>PSW</b>	<b>4830</b>	<b>-2.1%</b>
Missing Person	118	-8.5%
Concern Safety	1079	-6.4%
Domestic Inc	327	-8.7%
<b>KSI</b>	<b>100</b>	<b>1.0%</b>

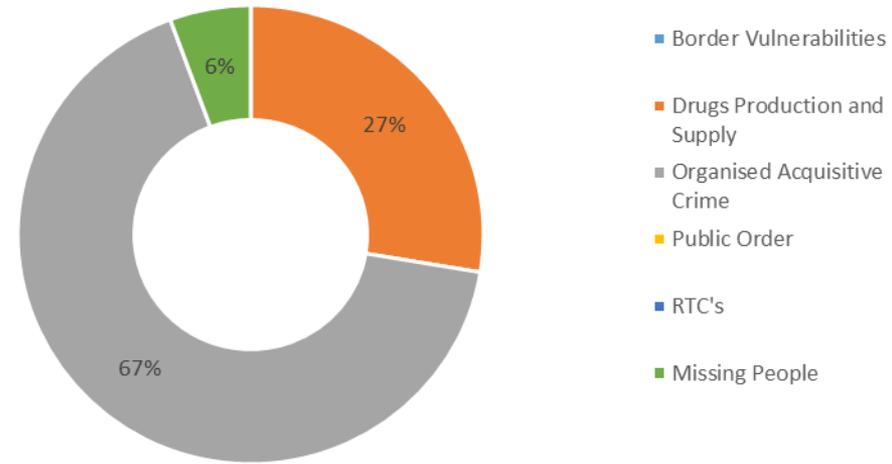
- ASB incidents continue to decrease in all SNCs
- PSW type incidents continue to be the long term increases experienced across all SNCs. However, Domestic Incident type occurrences are showing long term decreases in volume

# Proactivity: How has proactive policing contributed to control strategies? (October 2019)

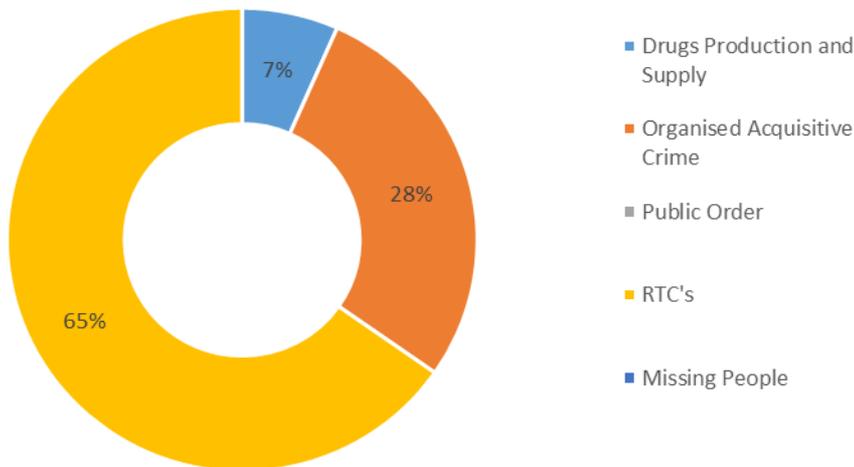
Split of 728 hours appointed to FSU



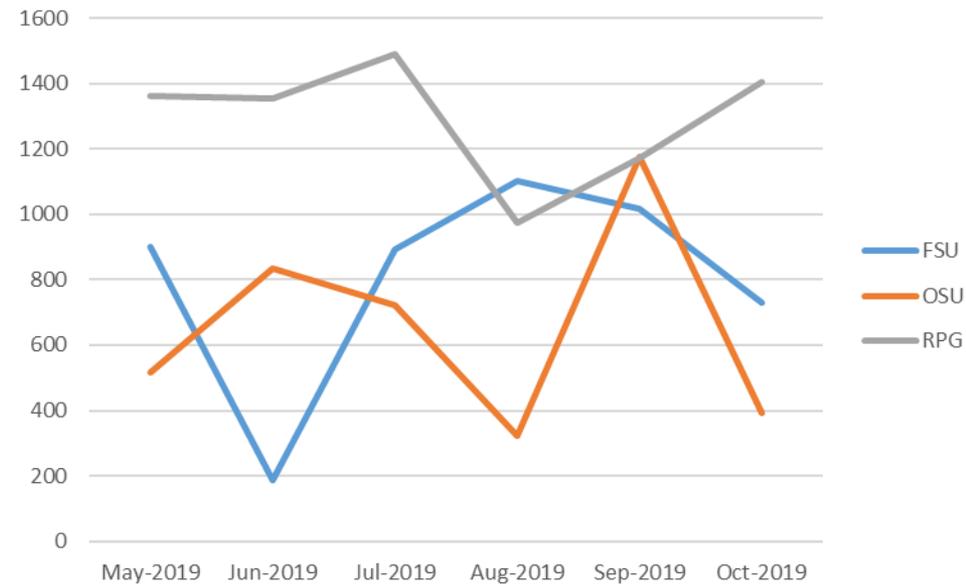
Split of 391 hours appointed to OSU



Split of 1403 hours appointed to RPG

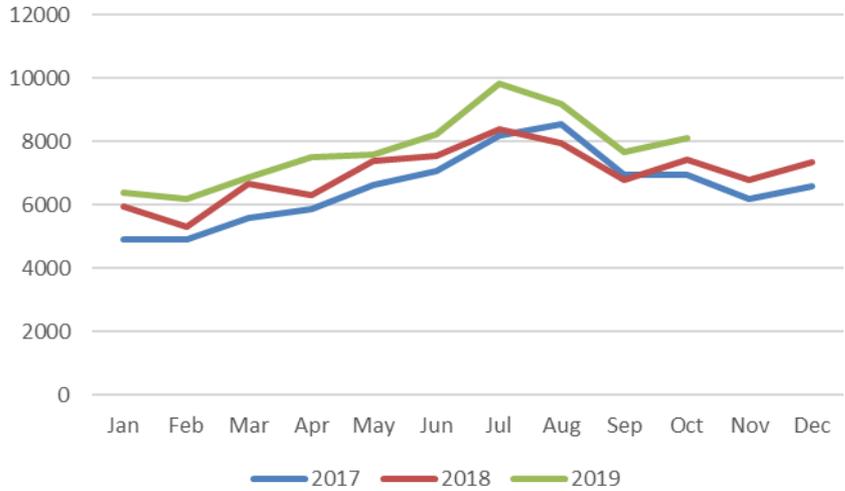


Last 6 months Proactive Hours undertaken



# Initial Contact – 999

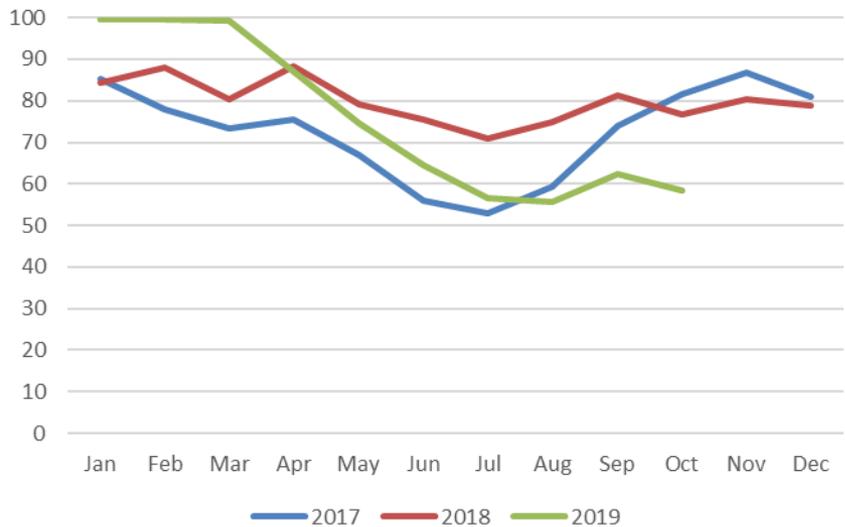
## Call Volume



## Average Speed of Answer

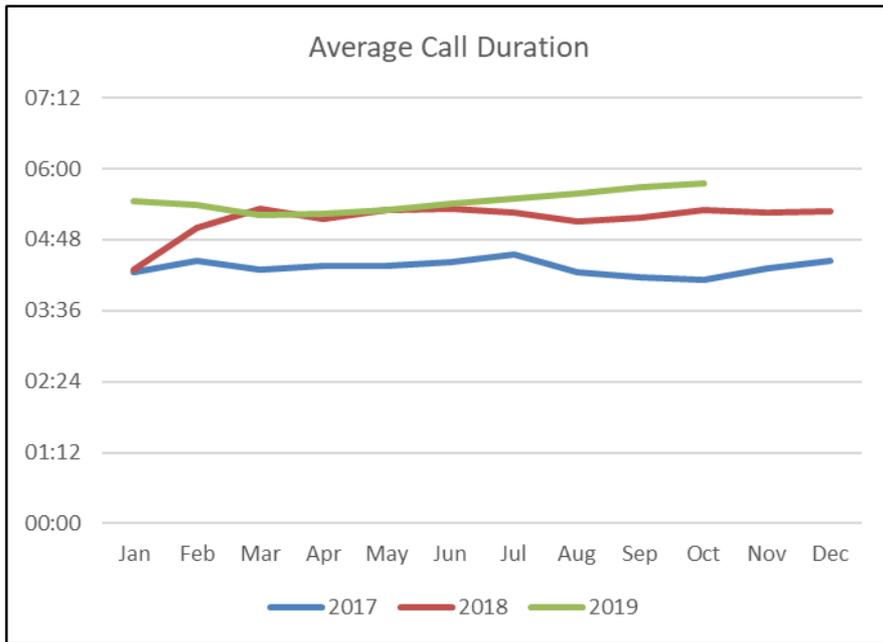
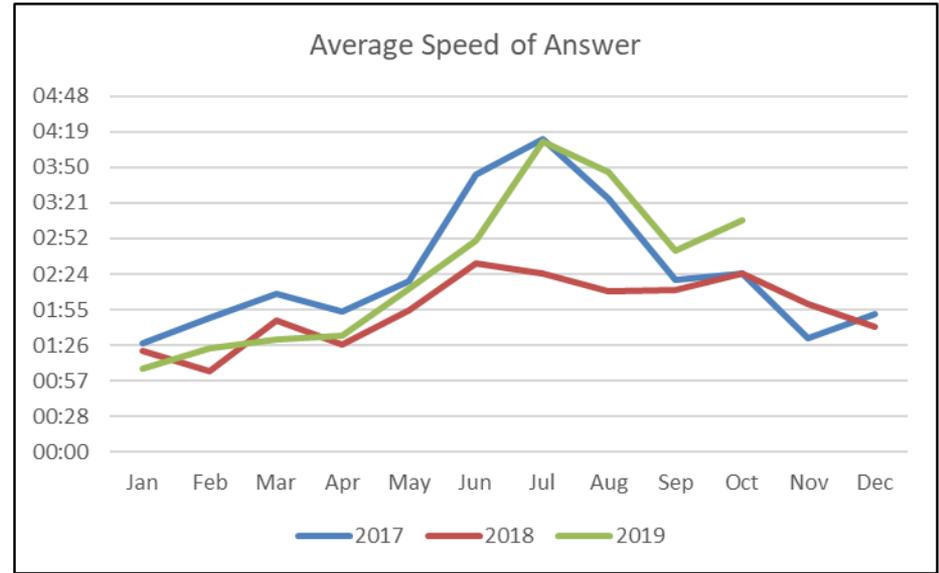
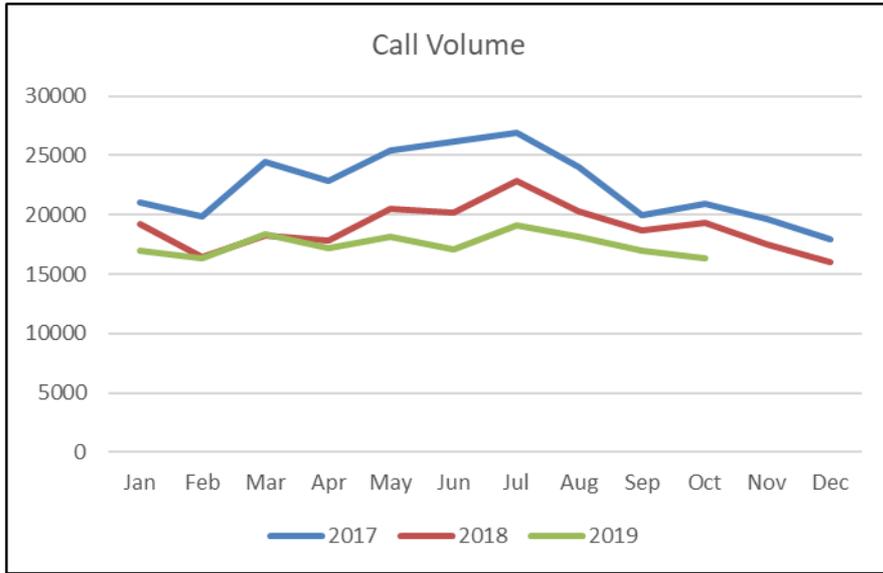


## % answered within 10 seconds



- Highest October volumes since 2010
- 9.11% increase since October 2018
- 2% national decrease since September 2019
- 5.98% national increase since October 2018
- Highest national volume in any October for 6 years

# Initial Contact - 101



- 3.88% decrease since September 2019
- 15% decrease since October 2018
- Average handling time 8mins 15 sec
- National 101 volumes for October not yet available

# Local Policing – Police and Crime Plan 2017-2021

Hambleton	Apr-Oct 18	Apr-Oct 19	Diff
Burglary	198	174	-12.1%
Road	3426	2461	-28.2%
Mental Health	866	1119	29.2%

Scarborough	Apr-Oct 18	Apr-Oct 19	Diff
Burglary	338	360	6.5%
Drug Offences	235	233	-0.9%
ASB	3731	3140	-15.8%

Richmondshire	Apr-Oct 18	Apr-Oct 19	Diff
Drug Offences	16	35	118.8%
Burglary	74	87	17.6%
ASB	622	494	-20.6%

Ryedale	Apr-Oct 18	Apr-Oct 19	Diff
Burglary	97	91	-6.2%
Drug Offences	50	25	-50.0%
ASB	678	568	-16.2%
Road	2117	1573	-25.7%

Harrogate	Apr-Oct 18	Apr-Oct 19	Diff
Burglary	521	507	-2.7%
ASB	2880	2545	-11.6%
Road	5624	3914	-30.4%
Cyber	71	74	4.2%

York	Apr-Oct 18	Apr-Oct 19	Diff
Violence	2329	2432	4.4%
Burglary	553	519	-6.1%
ASB	4933	4061	-17.7%
Cyber	96	99	3.1%

Craven	Apr-Oct 18	Apr-Oct 19	Diff
Burglary	201	202	0.5%
Road	1609	1261	-21.6%
Crime	1342	1342	0%

Selby	Apr-Oct 18	Apr-Oct 19	Diff
Drugs	84	81	-3.6%
Burglary	248	341	37.5%
ASB	1601	1336	-16.6%
Cyber	39	44	12.8%

# GLOSSARY

## Glossary

- ASB = Anti-Social Behaviour
- CMS = Community Messaging System
- Concern Safety = Concern for Safety – includes all occurrences where there is a concern for an individual's safety or welfare
- Fraud Offences = These are not included in the crime statistics as they are not reported by forces to the Home Office. Instead these crimes are passed to Action Fraud and statistics are collated by that agency
- FSU = Firearms Support Unit
- I Grade = priority assigned by control room for an incident requiring ImmEDIATE police response
- KSI = A casualty Killed or Seriously Injured as a result of a Road Traffic Collision on a public road
- MCU = Major Crime Unit
- Miss Pers = Missing Person
- MO = Modus Operandi
- NPS = New PsychoaSive Substances is the official term for Legal Highs
- NTE = Night Time Economy
- OCG = Organised Crime Group
- OSU = Operational Support Unit – a specialist unit which is deployed around the force through tactical bidding process
- OPL = Over Prescribed Limit typically the term used to describe failing a breath test
- PCSO = Police Community Support Officer
- PSW = Personal Safety and Welfare
- Resolved Outcome = A crime where an offender has been dealt with through sanction or restorative justice.
- RPG = Roads Policing Team
- RTF = Rural Task Force
- SNC = Safer Neighbourhood Command – Area of Policing attributed to
- Sus Circs = Suspicious Circumstances – includes Insecure premises and Vehicles
- TIC = Taken Into Consideration is typically where an offender admits to further offences to avoid potentially being pursued for these at a later date.

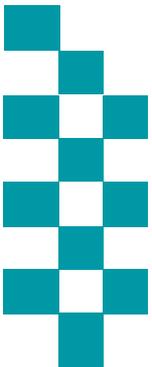
# Public Accountability Board

Part b) People



Reporting Period: As at end of October 2019

NB: Statistics remain provisional and subject to change



**BE SAFE**  
**FEEL SAFE**

# HR OVERVIEW

## Police Officers

Police Officer	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20
<b>Officer Long-term FTE Target</b>	1450	1450	1450	1450	1450	1450	1450	1450	1450	1450	1450	1450	1450
<b>Actual/ Projected Officer Numbers (includes recruitment)</b>	1,380.88	1,378.60	1,394.28	1,414.90	1,408.81	1416.93	1434.38	1432.15	1451.15	1443.15	1464.15	1485.15	1502.15

The above figures have been amended to include the Officer FTE Budget for the month after vacancy factor and also what the projected numbers are for the rest of the financial year (figures in shaded boxes).

The actual number of Officers has decreased by 2.23 FTE from the previous month. The 5.63 FTE leavers are broken down to 4 retirements and 1.63 resignations. The number of starters is lower than projected (2 Direct Entry Inspectors will now start in November). The number of leavers is less than that projected.

The next intake of Student Officers is planned for November 2019. Student Officer intakes have been amended as part of Operation Uplift, with an additional intake in March 2020. The next intake of transferees is planned for January 2019, with further intakes throughout the year.

## PCSO

PCSO	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20
<b>PCSO Long-term FTE Target</b>	200	220	220	220	220	220	220	220	220	220	220	220	220
<b>Actual/Projected PCSO Numbers (includes recruitment)</b>	183.37	183.39	178.33	188.31	186.00	184.04	176.26	201.86	198.86	196.86	224.86	221.86	219.86

The actual number of PCSOs has increased by 25.58 FTE, there was an intake of 28 PCSOs in October. 1 PCSO resigned.

The next intake of PCSOs is scheduled for January 2019.

# HR OVERVIEW

## Staff

BUDGET:	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20
OPFCC	11.00												
Project Staff (incl Agency)	3.00												
Commissioned Services	11.8												
Corporate Services	202.8												
Chief Constable	920.8												
<b>Total Staff FTE Budget for the month (after vacancy factor)</b>	<b>1149.5</b>												
ACTUAL:													
OPFCC	12.10	12.10	11.10	11.10	9.61	7.60	7.61	9.60					
Project Staff (incl Agency)	6.00	6.00	6.00	6.00	6.00	7.00	9.00	5.00					
Commissioned Services	13.63	13.41	13.41	13.03	12.45	13.44	15.45	14.94					
Corporate Services	187.97	185.39	176.53	178.48	176.47	182.80	183.15						
Chief Constable	879.92	875.01	870.03	864.18	858.99	819.91	815.47	1018.16					
<b>Total Staff against budget FTE</b>	<b>1099.62</b>	<b>1091.91</b>	<b>1077.07</b>	<b>1072.79</b>	<b>1063.51</b>	<b>1030.75</b>	<b>1030.68</b>	<b>1047.70</b>					
Permanent Staff FTE	1039.46	1029.98	1016.05	1008.01	1006.71	979.74	978.06	990.44					
Temporary Staff FTE (not including agency)	53.67	54.45	53.53	58.28	49.31	44.51	44.12	44.51					
Agency Staff FTE	6.49	7.49	7.49	6.49	7.49	6.49	8.49	12.74					
<b>Total Staff against budget FTE</b>	<b>1099.62</b>	<b>1091.92</b>	<b>1077.07</b>	<b>1072.78</b>	<b>1063.51</b>	<b>1030.74</b>	<b>1030.67</b>	<b>1047.69</b>					

The Staff Budget has been adjusted for 2017/2018. The budget is managed on a monthly basis depending upon business requirements and therefore is likely to change during the financial year.

The projections remain static as the majority of current recruitment is internal; therefore we are unlikely to see a significant increase in staff numbers over all.

Corporate Services has now been added into Chief Constable. All rows include Agency staff unless stated.

OPCC figures do not include the PCC / DPCC. The total number of actual Staff has increased by 17.02 FTE from the previous month. This includes 13 new starters in Force Control Room.

No agency staffs are in supernumerary posts.

12.74 x agency staff are backfill or interim postings against established posts (includes part time agency staff).

# HR OVERVIEW

	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19
<b>Total Budget of all Officers, PCSO and Staff</b>	2722.5												
<b>Total Actual Number of all Officers, PCSO and Staff</b>	2657.38	2646.39	2642.17	2669.50	2650.84	2625.22	2632.82						

## Citizens in Policing

<b>Citizens in Policing</b>	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19
<b>Specials long-term FTE Target</b>	286.00	286.00	286.00	286.00	286.00	286.00	286.00	286.00	286.00	286.00	286.00	286.00	286.00
<b>Actual Specials FTE</b>	114.00	125.00	122.00	117.00	110.00	109.00	104.00						
<b>Actual Volunteers (including Police Cadets)</b>	331.00	331.00	308.00	308.00	308.00	296.00	295.00						

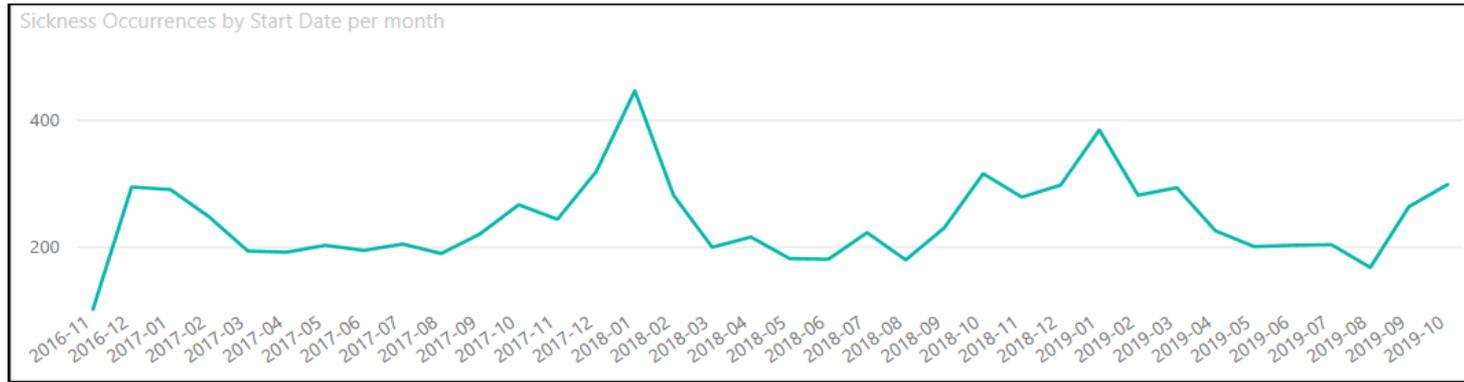
The actual number of Special Constables 6 more than the previous month.

We currently have 302 volunteers in the following roles;

- Volunteer Advisors
- Front Counter Support
- Safer Neighbourhood Support
- Rural Watch Patrol
- Tape and information facilitator
- Police Cadets
- Police Cadet Leaders
- PSV Driver
- Neighbourhood Support Volunteer
- Vehicle Checker

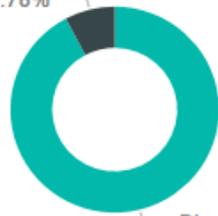
# HR OVERVIEW

## Sickness Data



### Split of Physical/Psychological

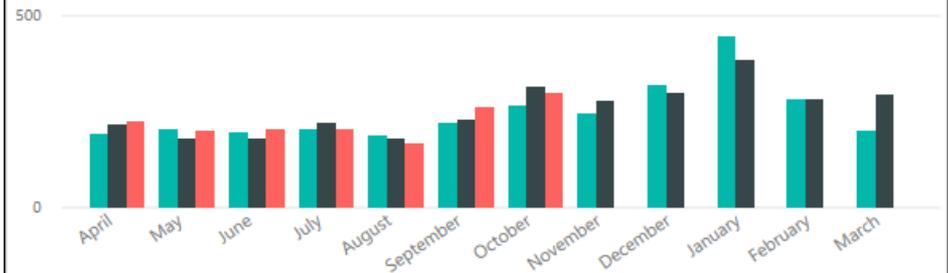
Psychological 7.76%



Physical 92.24%

### Year v Year Comparison of Sickness Occurrences

FY ● 2017-2018 ● 2018-2019 ● 2019-2020



## Current initiatives

- New interactive management information dashboard for better absence and well-being insights including trends, reason for sickness and comparisons to previous years developed by nexus team on behalf of HR.
- Latest phase of attendance management workshops now concluded and an evaluation is anticipated.
- Managing attendance on line toolkit is being developed as part of T2020 work stream.
- Local Policing – County Well Being Passports pilot being evaluated.
- New sick pay case conference process launched in April 2019 currently being monitored however there is a marked decrease in the number of cases being considered each month.
- TRiM evaluation survey to be undertaken to complement other TRiM related work already in course including a new on line referral form.

# Absence – National vs NYP

(days lost on average per employee as at 31<sup>st</sup> March 2019)

