





Performance and Accountability Meeting

28th January 2020









Caring about the Vulnerable







Objective 1:

A compassionate workforce with an excellent understanding of vulnerability in all its forms, which is better and more accurately recorded

Objective 2:

An improved response and reduced harm to people at greater risk, including those who are vulnerable due to their mental illhealth, victims of hate crime, young people and older people. Harm will also be reduced by developing closer working practices between partners and improved sharing of relevant information..







Objective 3:

An improved response to the specific needs and vulnerabilities of communities that are hard to reach, either physically, such as isolated rural communities, or due to socioeconomic and other circumstances.

Objective 4:

Provide an exceptional service to victims and witnesses, offering them more specialist support throughout the criminal justice process, leading to better outcomes at court.







Strengths – What is working well?

- CARE is embedded and understood across the force
- Vulnerability is understood and recognised
- Strong and effective Partnerships
- Commissioning of service to support victims
- Fraud Referrals
- Op Nexus







Challenges – Things we are looking to solve

- Domestic Abuse and rurality
- Improved identification and response to Stalking
- Detective Recruitment
- RASSO outcomes
- Reporting of hate crimes
- Continued training officers for areas of vulnerability







Opportunities that exist to overcome our challenges;

- MACE meetings
- Daily MARAC
- Rape Scrutiny panel
- Recruitment campaigns
- Horizon Scanning and reviews
- Targeted Operating Model







Aims - opportunities we intend to pursue/want to develop;

- Service Delivery plans
- Polygraph officer
- Domestic Abuse prevention and early intervention hub
- Domestic Abuse Training
- MATAC team
- Rape Scrutiny Panel
- Internal reviews
- MACE process







Results - what we expect to achieve in the next 12 months (and beyond).

- Managing offenders with partner LEA
- Increased charge rates for RASSO offences
- Reduced repeat and attrition rates within Domestic incidents
- Development of Existing arrangements to safeguard Children







Questions?