

# Impact of COVID-19 on commissioned Domestic Abuse support services

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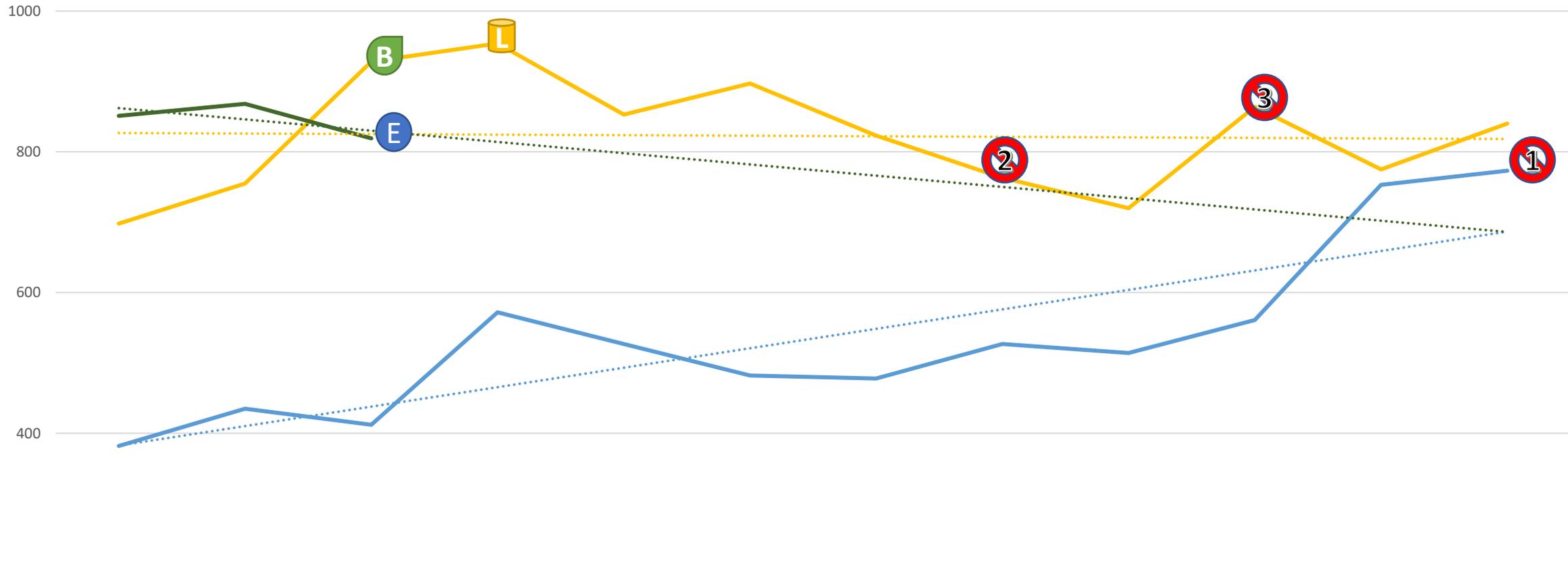


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# DA Victims Community-based service: Referrals 2019-2021



	April	May	June	July	August	September	October	November	December	January	February	March
2019-20	382	435	412	572	527	482	478	527	514	561	753	773
2020-21	698	755	928	954	853	897	823	763	720	864	775	840
2021-22	851	868	819									



# DA Victims Community-based service

## 2020-21: Outputs

	Referrals	Engagements	Exits
Difference	<b>+157</b> (7%)	<b>-258</b> (15%)	<b>-119</b> (7%)
<b>21-22 Q1</b>	<b>2,538</b>	<b>1,412</b>	<b>1,512</b>
Q1	2,381	1,670	1,631
Q2	2,704	1,849	1,701
Q3	2,307	1,650	1,691
Q4	2,494	1,401	1,583
<b>20-21 Total</b>	<b>9,886</b>	<b>6,570</b>	<b>6,606</b>
<b>19-20 Total</b>	<b>5,497</b>	<b>3,583</b>	<b>3,070</b>
Difference	<b>+4,389</b> (80%)	<b>+2,987</b> (83%)	<b>+3,536</b> (115%)

	Average Days in Service
<b>20-21 Total</b>	<b>108</b>
<b>19-20 Total</b>	<b>109</b>
Difference	<b>-1</b> (1%)



# DA Victims Community-based service 2020-21: Outcomes

Planned Exits - Improvement in:	Physical, Mental & Emotional Wellbeing	Family , Friends & Children	Feelings of Empowerment
20-21 Total	78%	63%	59%
19-20 Total	78%	54%	60%
Difference	=	+9%	-1%

Planned Exits - Victim Satisfaction:	Cope and Recovery Goals Met <sup>^</sup>	Recommend Service to Others <sup>^</sup>	Overall Positive Experience <sup>^</sup>
20-21 Total	97%	99%	99%
19-20 Total	89%	96%	99%
Difference	+8%	+3%	=

<sup>^</sup>% of those who provided feedback



# Adult Perpetrators of DA service 2020-21: Outputs

	Referrals	Engagements	Exits
<b>Difference</b>	<b>-5 (9%)</b>	<b>-24 (56%)</b>	<b>+65 (260%)</b>
<b>21-22 Q1</b>	<b>52</b>	<b>19*</b>	<b>90</b>
Q1	57	43	25
Q2	45	35	15
Q3	43	30	6
Q4	43	25	32
<b>20-21 Total</b>	<b>188</b>	<b>133</b>	<b>78</b>
<b>19-20 Total</b>	<b>139</b>	<b>87</b>	<b>87</b>
<b>Difference</b>	<b>+49 (35%)</b>	<b>+46 (53%)</b>	<b>-9 (10%)</b>

	Average Days in Service
<b>20-21 Total</b>	<b>303</b>
<b>19-20 Total</b>	<b>295</b>
<b>Difference</b>	<b>+8 (3%)</b>



# Adult Perpetrators of DA service 2020-21: Outcomes

Planned Exits - Improvement in:	Physical, Mental & Emotional Wellbeing	Shelter & Accommodation	Family , Friends & Children	Finance & Benefits
20-21 Total	79%	63%	68%	58%
19-20 Total	84%	53%	53%	58%
Difference	-5%	+10%	+15%	=

Planned Exits – Client Satisfaction:	Cope and Recovery Goals Met <sup>^</sup>	Recommend Service to Others <sup>^</sup>	Overall Positive Experience <sup>^</sup>
20-21 Total	100%	94%	100%
19-20 Total	100%	100%	100%
Difference	=	-6%	=

<sup>^</sup>% of those who provided feedback



# Young Perpetrators of DA service 2020-21: Outputs

	Referrals	Engagements	Exits
<b>Difference</b>	<b>+85</b> <b>(293%)*</b>	<b>+79</b> <b>(272%)*</b>	<b>+7</b> <b>(23%)</b>
<b>21-22 Q1</b>	<b>114*</b>	<b>108*</b>	<b>38</b>
Q1	29	29	31
Q2	32	30	43
Q3	36	30	26
Q4	50	32	31
<b>20-21 Total</b>	<b>147</b>	<b>121</b>	<b>132</b>
<b>19-20 Total</b>	<b>156</b>	<b>145</b>	<b>114</b>
<b>Difference</b>	<b>-11</b> <b>(7%)</b>	<b>-24</b> <b>(17%)</b>	<b>+18</b> <b>(16%)</b>

	Average Days in Service
<b>20-21 Total</b>	<b>220</b>
<b>19-20 Total</b>	<b>168</b>
<b>Difference</b>	<b>+52</b> <b>(31%)</b>

