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Police and Crime
Commissioner
North Yorkshire



North Yorkshire Police / PCC for North Yorkshire
Record of Meeting



Meeting: Corporate Performance Delivery and Scrutiny Board
Date and Time: Tuesday 22nd September 2015
Location: City of York Council, West Offices, Station Rise, York, YO1 6GA
Chair: Dave Jones / Julia Mulligan

1. Attendees:

Name	Role
Dave Jones	Chief Constable
Julia Mulligan (JM)	Police and Crime Commissioner
Leanne McConnell (LM)	Head of Criminal Justice
Jenni Newberry (JN)	Head of Commission and Partnerships
Maria Earles (ME)	Head of Organisation and Development
Paul Kennedy	Assistant Chief Constable
Richard Flint	Head of Estates Logistics and Technology
Joanna Carter (JC)	Chief Executive Officer
Will Naylor (WN)	Chief of Staff OPCC
Richard Anderson (RA)	Superintendent Partnerships
Mike Stubbs (MS)	Federation

Apologies:

Name	Role
Tim Madgwick (TM)	Deputy Chief Constable
Michael Porter (MP)	OPCC Chief Finance Officer
Ken McIntosh (KM)	T/Assistant Chief Constable
Jane Palmer (JP)	Chief Constable's Chief Finance Officer

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Items and decisions:

No.	Discussion	Outcome / Decision
2.	The minutes of the previous meeting were approved.	For information
3.	<p>Corporate Performance Delivery and Scrutiny Board Forward Planner</p> <p>The forward planner was discussed and updated.</p> <p>The first contact review will come to Corporate Performance in November and will also be shared with the Police and Crime panel.</p> <p>6 month review including Financial / Business Planning to be moved to December in order to include the funding formula / comprehensive spending review.</p>	For information
4.	<p>Questions from the public</p> <p>Question received from member of the public is outlined below and the answer provided will be available on the OPCC website.</p> <p>Question 1 – Sally Robinson– Buttercrambe – Speed limits</p>	For information
5.	<p>Thematic – Quarterly Outcomes Review – Operations Outcomes</p> <p>A presentation was provided by PK, LM, JN and RA. This is attached to the agenda for the meeting.</p> <p>Further items queried and clarified below;</p> <ul style="list-style-type: none"> • In terms of our conviction rates for rape and serious sexual offences and we are 83.6% for sexual offences and 62% for rape. We are one of the highest across the country and are getting good results. LM to provide information on charge rates. • Youth commissioners will be public facing and will update individually on their areas if deemed appropriate. • Statistics for Integrated Offender Management show we are on a par if not better than other areas. PK to provide the statistics for context in the future. • It was queried whether the planned cuts to the Regional Operational Crime Unit (ROCU) funding would impact North Yorkshire. The grant from the Home Office is reducing across the whole of the United Kingdom. The nature of what we are trying to investigate will be the important factor and will not be down to location. This provides a degree of reassurance but 	For information

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	<p>their threshold of prioritisation is reducing.</p> <ul style="list-style-type: none"> • The Regional Dog Section reflects collaborative plans with Cleveland and Durham and is not collaboration with the Yorkshire and Humber region. • There is the need to look at implications of the rural crime strategy which it has been agreed with come to Corporate Performance meeting in the future. This is not a uniform picture and some localities have higher confidence than others. Various reviews are ongoing and this will be looked at separately. • There is a plan for Fraud to be incorporated into the crime survey for England and Wales. It is difficult to know how this will impact upon our own positioning as yet however will mean a significant increase in the overall statistics. • It was queried whether the victims code applies to Action Fraud and it was confirmed not as a statutory responsibility to deliver. How we deal with victims of fraud is being consulted upon as part of the new victims code. In terms of repeat victimisation they are not necessarily excluded because it is fraud, you would fall into service delivery. We do collect referrals from Action Fraud but they do not pass all referrals to us. T/Chief Superintendent Winward is picking up work in this area. 	
<p>6.</p>	<p>Thematic – Supporting Victims Team JN provided a presentation on supporting victims. This is attached to the agenda for the meeting;</p> <p>Further items queried and clarified below;</p> <ul style="list-style-type: none"> • A piece of work has not yet been done to link into THRIVE. • The figures confirm that more people are getting the service but work is required to get information into communities. This is work ongoing but figures are very low. • The Buzz are currently working on reviewing the service which will provide us with further information. • It was requested that information is provided on who is contacting/being referred into the service by postcode. JN confirmed this was feasible and would provide this information. • The Domestic Abuse Working Conference will take place on 1st October. Some of this information will feature at this conference. 	<p>For information</p>

<p>7.</p>	<p>Performance / Outcome Update An outline of the performance figures attached to the agenda was provided by PK.</p> <ul style="list-style-type: none"> • We need to be able to articulate where there is an increase related to fraud, whether this is a reflection that fraud has increased, or whether reporting has increased in order to reassure the public. • In future we need to discuss how we demonstrate what the police do beyond the statistics. PH confirmed that this analysis exists and demonstrates the statistics on areas of demand. • These are statistics linked to overarching global issues. As we go forward we need to articulate the work done around road safety locally. 	<p>For information</p>
<p>8.</p>	<p>Priority Delivery Strands</p> <p>a) Priority 1 – Protecting vulnerable people</p> <ul style="list-style-type: none"> • No exceptions <p>b) Priority 2 – Cut crime and anti-social behaviour</p> <ul style="list-style-type: none"> • No exceptions <p>c) Priority 3 – Prevention and Early Intervention</p> <ul style="list-style-type: none"> • No exceptions <p>d) Priority 4 – Improve Victim Care</p> <ul style="list-style-type: none"> • No exceptions <p>d) Priority 5 – Transforming the organisation</p> <ul style="list-style-type: none"> • No exceptions <p>e) Priority 6 – People first</p> <ul style="list-style-type: none"> • No exceptions <p>f) Priority 7 – Partnership and Commissioning</p> <ul style="list-style-type: none"> • No exceptions <p>g) Priority 8 - Affordability</p> <ul style="list-style-type: none"> • No exceptions 	
<p>9.</p>	<p>Corporate Risk Group All items are highlighted within the paper attached to the agenda.</p>	

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	The Corporate Risk Group are content that we have work in progress under all areas highlighted in the report.	
10.	Twitter questions One question was received from Neil Wilby which was considered by PK	
11.	Any other business North Yorkshire Police Annual Awards Ceremony takes place in October and the Public Choice Awards have been launched for members of the public to vote for their winner. Information on how to vote is on the website.	Note: Since the meeting we received an outstanding response to the Public Choice Awards voting, receiving over 2,800 votes in total. Thank you to all who voted.
12.	Date of Next Meeting: Tuesday 27 th October 2015 at 13:30hrs in West Offices, York	

Actions Agreed:

No.	Action / Update	Owner	Date Issued	Date Closed
95	<p>Performance</p> <p>To fully communicate the trends for road safety through Dave Brown before the launch of the safety camera vans</p> <p>28.04.15 - Draft report seen by CC, and as a result of feedback a further draft to be finalised this week. LW to confirm a reasonable date. JM and JC to review report as soon as possible.</p> <p>26.05.15: Feedback from W Naylor, OPCC, provided to Head of Corporate Comms. Update to be provided at next meeting.</p> <p>22.06.15: Intended date for 1st annual report March 2016 however it is hoped to bring this forward. WN liaising with the appropriate parties to ensure dates are appropriate. The national stats are due shortly. It is important to demonstrate to the public that this is what the measures are there for, rather than raising revenue, and demonstrate what has been delivered and that the money they have raised is invested back into Road Safety.</p> <p>28.07.15 – Summer campaign launched. OPCC Chief of Staff now has the report and is progressing the annual report</p> <p>25.08.15 – Ongoing</p> <p>UPDATE – Ongoing. First draft to be available shortly following discussions at Executive Group around timings.</p>	DCC Madgwick	10.12.14	
96	<p>THRIVE Evaluation / 101 – First Contact</p> <p>JM to commission the drawing up of a specification review public satisfaction / perception in connection with the 101 service as well as the</p>	Will Naylor - OPCC	10.12.14	

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	<p>impact of THRIVE implementation to the customer.</p> <p>24.03.15 UPDATE: Scoping meeting held and Harriet Raine in the process of putting specification together.</p> <p>24.03.15 - Harriet Raine leading on this and ensuring link in with BAS Review. Progress to be communicated at the next Police and Crime Panel.</p> <p>28.04.15 – Mtg next week to sign off specification before going out to market to commission the research</p> <p>26.05.15 - ITQ process underway. Contract award June 2015, reporting back expected September 2015.</p> <p>22.06.15 - “The Buzz” have been successful and the invitation to quote will be published on the OPCC website. This is due to report to Executive Board in late September.</p> <p>28.07.15 – Work commenced and focus groups being held to gather information. Still on schedule.</p> <p>25.08.15 – Progressing well. Survey commencing this week. National review of 101 being completed.</p>			
<p>111</p>	<p>Tangible deliverables to meet outcomes requested from JM in order to assist with scrutiny. Discussion to take place re Prioritisation of measures, include first contact review.</p> <p>22.06.15: Work being progressed through the Performance steering group. Some progress has been made but work is not yet complete.</p> <p>25.08.15 – Extension requested and update will be provided at the next meeting</p>	<p>ACC Kennedy</p>	<p>26.05.15</p>	