



Corporate Performance, Delivery & Scrutiny Board



Priority 7: Partnerships and Commissioning March 2016

Jenni Newberry, Head of Commissioning & Partnerships
Superintendent Richard Anderson





Provide joined-up support appropriate to those with mental health issues at first contact

Supporting Projects:

- Work with Partners to implement the Mental Health Crisis Care Concordat
- Review Mental Health Street Triage



North Yorkshire & York Crisis Care Concordat



- Crisis Care Concordat signed 10th October 2014
- CCC action plan has 5 strands to co-ordinate improvement:
 - Earlier intervention and responsive crisis services
 - Access to support before crisis point
 - Urgent and emergency access to crisis care
 - Quality of treatment and care when in crisis
 - Recovery, staying well and preventing future crisis
- Change of governance recently led to meeting structure changes



Mental Health Triage Services: Force Control Room pilot (January 2016 – March 2017)



- Force Control Room (FCR) mental health triage service commenced Friday 15th January
- TEWV provide 1 x band 6 mental health nurse in FCR between 10am – 10:30pm, Thursday to Sunday
- Plan to extend service to seven days a week once more existing staff have been identified
- Dedicated recruitment process to commence ASAP – directly involved as this progresses
- Triage service offers advice & guidance to NYP officers, staff & individuals they are involved with remotely, linking individuals with crisis teams & other mental health support where necessary
- Committed to funding FCR mental health triage service in 2016/17
- Performance outputs & outcomes will inform future commissioning decisions



Mental Health Triage Services: Street Triage



- Two TEWV Street Triage services currently in place – York and Scarborough
- Evaluation of street triage service benefits provides strong evidence base for continuation
- NYP/PCC commitment to funding Street Triage services in all Clinical Commissioning Group (CCG) areas 2016/17
- NHS commissioning priorities and funding for 2016/17 just being set
- TEWV workshop in March to support improved service design
- Scarborough Street Triage likely to continue 2016/17 – delivery model to be agreed ASAP
- York Street Triage service from April 2016 yet to be agreed
- Street Triage service discussions re. two other CCG areas ongoing



Demonstrate evidence based decision making with partners and other sectors

Supporting Projects:

- Scope and implement an Insight Centre that delivers an evidence based approach
- Develop an approach to working in Partnership with College of Policing and Universities to develop evidence base / what works to support partnership and commissioning activity



- Development of Virtual Intelligence Hub concept
- Develop co-ordinated multi-agency analysis and intelligence
- Concept outlined in NYP Review of Neighbourhood Policing with recommendation for development of virtual multiagency Strategic Intelligence Hub
- Proposals to be discussed at North Yorkshire and City of York Safeguarding Systems Leadership Group 26th February 2016
- Benefits: Composite view of needs of communities; enable strategic decision makers to agree priority themes and areas to commission intelligence products and services
- Good progress on joint sharing of a multi-agency analysis.
 - Troubled Families
 - No Wrong Door
 - 2 x Partnership Analysts



Mental Health Police Knowledge Fund: University of York



- NYP & University of York successful bid to Police Knowledge Fund (PKF) managed by College of Policing (CoP) & Higher Education Funding Council for England (HEFCE)
- £1.05m secured for 18 month project
- **Partnership meeting 3/12** - informing partners of project objectives, gaining input on areas of exploration, feedback re. to training input
- **Systematic review of research papers** - starting with 8,000 papers, refining to identify best sources of research in policing & mental health
- **Randomised Control Trial** - being developed into effectiveness of mental health training to police
- **Website** - creation of formative site for key partners directly involved in PKF project, to be widened as research content & findings come to fruition, includes identification of project logo



Other links with Universities



- Discussions on going with Coventry University (Scarborough) re. links with NYP
- University of York (UoY) / Police collaborations operational group – under Memorandum of Understanding
- N8 participant
- Links with UoY Management School re. research opportunities for masters students in NYP
- Initial discussions with Newcastle University re. Safety Camera Van Evaluation
- Masters programmes – UoY and Cambridge University
- Collaboration with Askham Bryan College re. Volunteer Police Cadets



Review of commissioned services

Supporting Projects:

- Review the approach to Substance Misuse commissioning
- Review the approach to Youth Offending commissioning
- Review the approach to Community Safety commissioning



Substance Misuse Service: Funding for City Of York Council (CYC)



- Lifeline deliver CYC's Substance Misuse Service (SMS)
- Service Level Agreement (SLA) 1st October 2014 to 31st March 2016
- Contribute £76,421 per annum
- Funding used to support activities for Criminal Justice clients, specifically traditional Drug Intervention Programme (DIP) activities – i.e. drug (alcohol) arrest referrals (DAR) & custody outreach
- Referral routes into services = DAR via Police Custody Suite Staff or voluntary self-referral via custody outreach Lifeline staff
- April 2015 – Nov 2015:
 - DAR – 73; Appointments complied with – 67; and Offenders taken on caseload - 7
- Developing process for tracking re-offending
- Continue to fund 2016/17 - end of contract period with Lifeline
- From 2017/18 - CYC Illicit Substance & Alcohol Steering Group set up to develop CYC's SMS draft specification for June 2016
- Currently reviewing NYP need / demand re. SMS & analysing 'what works' in relation to SMS & Criminal Justice clients – support decision re. funding contribution 2017/18



Substance Misuse Service: Funding for North Yorkshire County Council (NYCC)



- North Yorkshire Horizons (NYH) provide NYCC's Substance Misuse Service (SMS) primarily via DISC & Lifeline, with specialist services provided by Compass Reach & Cambridge Centre (merged with DISC February 2016)
- Service Level Agreement (SLA) 1st October 2014 to 31st March 2016
- Contribute £159,492 per annum
- Funding used to support activities for Criminal Justice clients, specifically traditional Drug Intervention Programme (DIP) activities – i.e. drug (alcohol) arrest referrals (DAR) & custody outreach
- Referral routes into services = DAR via Police Custody Suite Staff or voluntary self-referral via custody outreach NYH staff
- April 2015 – December 2015:
 - DAR - 136; Appointments complied with - 106
- April 2015 – October 2015 – Re-offending:
 - 72 discharged, 59 no offences, 13 offended - 6 drugs / alcohol (i.e. possession or drunk & disorderly); 2 burglary; 6 violent (threats, abusive, A or GBH) = 18% re-offending
- Continue to fund 2016/17
- NYH set up a working group specifically for Criminal Justice provision
- Currently reviewing NYP need / demand re. SMS & analysing 'what works' in relation to SMS & Criminal Justice clients – support decision re. funding contribution 2017/18



Youth Offending: Funding for CYC & NYCC



- York's, Youth Offending Team (YOT) & North Yorkshire's, Youth Justice Service (YJS) are funded to deliver specific non-statutory projects
- Service Level Agreement (SLA) October 2014 to March 2016
- Services report against performance indicators quarterly
- 'What works' evaluation reports due 31st May

York YOT = £90,338 p/a

25 output & outcome measures covering:

- No. of Triage & Diversion (T&D) referrals (increasing)
- Voluntary T&D engagement cohort (73%)
- No. of First Time Entrants (FTE) (reducing)
- No. of victims offered restorative activities (low volume but good engagement levels)
- Education, Employment, Training status (100% throughout)

NYCC YJS = £284,178 p/a

15 output & outcome measures covering:

- Intensive intervention plans in place (100%)
- Planned versus delivered interventions (77%)
- Custody as a result of breach or re-offending (5 versus 7 in previous year)
- No. of remand nights in secure accommodation (decreased by 68%)
- Offending by cohort levels (decreased by 25%)



Youth Offending: Funding for CYC & NYCC



- Both youth offending services will continue to receive funding in 2016/17 (as per 2015/16)
- CYC's YOT have realigned their project to support & track interventions for highest cohort, similar to NYCC's YJS model
- Both services will continue developing evaluation methods to understand which activities have greatest re-offending impact, including direct input from service users
- Budgets for both youth offending services reduce 2016/17 due to Youth Justice Board & local authority contribution reductions
- National Probation Service review of support to youth offending services will almost certainly also have a negative impact
- Reduced funding risks less non-statutory support for young offenders e.g. T&D activities



Community Safety Funding 2016/17



2016/17 commitment £381,994 (as per 2015/16)

Commissioning approach to funding:

- Mediation & Anger Management services: neighbour / slash community disputes, general ASB & low level offending
 - £30- 50k per annum on a call-off basis, 60-100 interventions
 - Invitation to Quote (ItQ) process, evaluation & award w/c 22nd Feb
- Early Intervention Domestic Abuse services: standard risk victims
 - £50k per annum, 1,800 victims
 - ItQ process, evaluation & award w/c 22nd Feb
- Voluntary Domestic Abuse Perpetrator Programme
 - £25k per annum
 - ItQ process, evaluation & award w/c 22nd Feb
- Respect Young Person's Programme: addressing inter-family abuse, young people & parents / guardians
 - £135k per annum, 270 families (using MoJ Victims Grant £)



Community Safety Funding 2016/17



- **Bi-annual Application Process = £100–120k**
 - **Community Based Volunteer Services:**
 - Including Street Angel / Pastors; Safe Haven
 - Voluntary / 3rd Sector
 - **Targeted Prevention & Early Intervention (Diversion/Positive Activities):**
 - Organisations directly delivering interventions / activities
- **Reactive Pot / Emerging Issues & Target Hardening = £38k:**
 - Home / large property equipment - locks, alarms, lighting & personal security items
 - Services / activities / interventions not already commissioned
- **Communications / Marketing = £43, 994:**
 - Strategic communications with public re. key themes e.g. domestic abuse services, marketing what we have & how to access provision
 - Rolling funding application process via NYP Online 'Shop'
 - Online 'catalogue' of existing, corporately approved printed materials
 - Exploring how local communications leads access 'shop'
 - Non-printed materials e.g. videos assessed on a case-by-case basis



Evaluate and develop partner services

Supporting Projects:

- Support the Community Safety Partnerships to develop a more strategic approach including relationships with other Boards
- Map key partnership arrangements and agree a strategic approach to future alignment, attendance and information sharing



Integrated Neighbourhood Management



- Integrated Neighbourhood Management development
- **Additional MAPS funding to support local area transition to new integrated models**
- Commissioner recently spoke to Chief Executives to confirm OPCC will provide **additional** funding April – October 2016 to support transition in:
 - **Harrogate**
 - **Ryedale**
 - **Craven**
 - **Hambleton**
 - **Richmondshire**

Based on 50% of MAPS staffing costs by area

- Integrated models are currently in place in:
 - Scarborough, York and Selby



Community Safety Partnerships (CSPs)



- Two CSP Boards
- Establishment of NY and CoY Strategic Leadership Group chaired by DCC comprising Chairs and senior directors from 4 Safeguarding Boards and both CSPs
- Development of Domestic Abuse Joint Coordinating Group across both CSPs



Partnership Arrangements



- Partnership Hub created
- Clarity re. portfolio ownership
- Partnership meetings mapped out and under constant review
- Establishment of interagency group
- County and City wide Information sharing agreement in place