



# Corporate Performance & Scrutiny Group

Meeting: Tuesday 27th October

Reporting Period: 1<sup>st</sup> Apr 15  $\rightarrow$  30<sup>th</sup> Sept 15



NB: Statistics remain provisional and subject to change

BE SAFE FEEL SAFE

NOT PROTECTIVELY MARKED



## INTRODUCTION



Reporting Period: 01/04/2015 → 30/09/2015

#### Contents:

- The Results: Current Performance levels
  - 1. Headline overview statistics
  - 2. Crimes & ASB statistics (including stats by District council area)
  - 3. Road Traffic Collision casualties
- The People: HR/headcount information
- Finance: Included as an Appendix

#### Recommendations:

• The Group notes the contents and current position

Actions arising from this meeting in response to scrutiny:

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Glossary of Terms

• Please final page in document

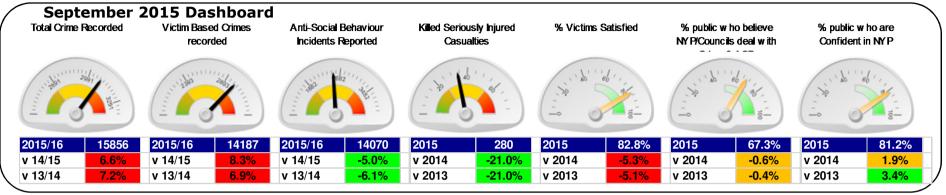
#### Time Periods

• Unless indicated otherwise statistics are presented by financial year

#### Performance Monitoring/Management and Operational Priorities

- At a strategic level this meeting (The Corporate Performance & Scrutiny Group) and Executive Board consider performance in the broader context of financial and people data and consider progress against the delivery of the Police and Crime Plan
- The force runs its Tactical Tasking & Co-ordination Group (TTCG) meeting on a 3 month cycle rather than monthly. This meeting looks predicted operational matters some 3 to 6 months in the future. Local TTCG meetings also run quarterly
- The Performance Steering Group now sits with the Operational Delivery Board meeting which also monitors progress against business plans and activity around HMIC inspections

### **EXECUTIVE SUMMARY**



#### **Commentary on current position**

- Crime: NYP has the lowest crime per 1000 population in England. The main exceptions continue to be in Criminal Damage & Violence and these trends appear to be reflected nationally. Previous reports (<u>http://www.northyorkshire-pcc.gov.uk/taking-action/scrutiny-of-north-yorkshire-police/performance-reports/</u>) contain more detailed commentary on these trends.
- Of note this last month Harrogate has seen a spike in Burglary Dwelling offences with some 50 recorded in September. At the time of writing (5<sup>th</sup> October) several suspects and lines of enquiry (both within force and outside force area) have been identified and the investigations were ongoing
- Ongoing major crime investigation including Claudia Lawrence (Op Essence), a murder & att.murder in York (Op Overcast), Blackmail (Op Ram), Robbery/Aggrv. Burglary in Knaresborough (Op Neutron)
- **ASB** is down by 5% on last year. Movement within ASB categories likely linked to improved recording. Repeat victimisation linked to ongoing neighbour disputes housing associations aware and providing mediation.
- Killed Seriously Injured (KSI) casualties: shows a reduction against previous years
- **Satisfaction:** Satisfaction remains high and trends for victims of Violence and Burglary are stable. A negative trend previously identified for victims of auto crime remains under scrutiny. This drop is linked to changes in attendance rates under the THRIVE model (NB more than 2000 officer hours have been freed up since April 2014) and appears to be linked to "management of expectations". Advice/guidance has been disseminated in the Force Control Room.
- **Public Confidence:** in police & partners remains high based on latest national dataset.
- In September ACC Kennedy held a Performance Conference in Scarborough which was attended by local command and partners from community safety, probation and Tees Esk & Wear Valley NHS Trust. ACC Kennedy will be conducting a similar event for Hambleton, Richmondshire & Craven and the Force Control Room in October. The areas of focus include quality of service, community engagement and feedback, partnerships, deployment and tasking of resources. NOT PROTECTIVELY MARKED

### CRIME / ASB / PSW v PREVIOUS YEARS VOLUME CHANGE

RECORDED	CRIME STATISTICS	2013/14	2014/15	2015/16		5/16 v /15		5/16 v 5/14	Trend
Victim Based	Arson & Criminal Damage	2865	2549	3000	451	17.7%	135	4.7%	
	Burglary: Burglary Dwelling	767	752	762	10	1.3%	-5	-0.7%	
	Burglary: Burglary Non Dwelling	1334	1274	1304	30	2.4%	-30	-2.2%	
	Robbery	56	73	87	14	19.2%	31	55.4%	
	Sexual Offences: Other	237	368	402	34	92%	165	69.6%	
	Sexual Offences: Rape	110	146	191	45	30.8%	81	73.6%	
	Theft: All Other Theft	2971	2723	2561	-162	-5.9%	-410	-13.8%	
	Theft: Bicycle Theft	772	708	749	41	5.8%	-23	-3.0%	
	Theft: Shoplifting	1996	2009	2066	57	2.8%	70	3.5%	
	Theft: Theft From Person	272	282	238	-44	-15.6%	-34	-12.5%	
	Vehicle Offences	1328	1108	1115	7	0.6%	-213	-16.0%	
	Violence: Violence With Injury	1987	2024	2403	379	18.7%	416	20.9%	
	Violence: Violence Without Injury	1114	1642	2072	430	26.2%	958	86.0%	
	Total	15809	15658	16950	1292	8.3%	1141	7.2%	-
Crimes	Drugs: Possession Of Drugs	796	925	811	-114	-12.3%	15	1.9%	
vgainst Society	Drugs: Trafficking Of Drugs	116	150	147	-3	-2.0%	31	26.7%	
·,	Misc Crimes Against Society	192	274	253	-21	-7.7%	61	31.8%	
	Possession Of Weapons	88	125	80	-45	-36.0%	-8	-9.1%	
	Public Order Offences	639	665	703	38	5.7%	64	10.0%	
	Total	1831	2139	1994	-145	-6.8%	163	8.9%	
otal		17640	17797	18944	1147	6.4%	1304	7.4%	

rend	•	<b>ASB</b> is down on the previous year by 6%
-	•	<b>PSW</b> volume trend is

**Slide Summary** 

3 years.

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This slide shows **volume** 

change across the last

Victim Based Crime is

up on previous years by 8%.

Despite this rise NYP remains having the lowest crime per 1000 population in England

**PSW** volume trend is still rising year on year, and is up by 2% on last year.

NON CRI	ME STATISTICS	2013/14	2014/15	2015/16		5/16 v /15	Diff 15 13/	Trend	
ASB	Total	17729	17686	16590	-1096	-6.2%	-1139	-6.4%	
PSW	Total	38651	3884 <del>9</del>	3 <b>9</b> 614	765	2.0%	963	2.5%	
			N	DT PRO	TECTI	/ELY N	,		

### **EXCEPTION BANDING: VICTIM BASED CRIME**

• Represents Crime levels recorded in the last month, Data is normalised and presented as a statistic known as a Z score. The benefit of doing this is to allow crime groups with different volumes (e.g. robbery and criminal damage) to be presented on same graph. Crime levels can be described as normal if they fall between the light blue & dark blue lines as movement with this range is likely to be random fluctuations in the data.
Distribution of CRIME against normal levels



### Slide Summary

- When analysed by type most crimes were within **normal tolerance** in September.
- The long term exceptions remain Violence & Criminal Damage Both these crime groups remain in exception
  meaning the monthly trends are higher than expected. These trends are reflected nationally and the causes are
  complex. These have been discussed in detail in previous reports and there is no further update or factors to report
  at this time.
- Other exceptions of note have been:
  - Burglary Dwelling This is linked to some 50 offences committed within the Harrogate command area in September. Offences involving forced entry or insecure entry have generally been within the daytime whilst theft of a vehicle have mainly been overnight. At the time of writing (5<sup>th</sup> October) several suspects and lines of enquiry (both within force and outside force area) have been identified and the investigations were ongoing.
  - Bicycle Theft a spike in York in August and September has focussed on two categories 1) high value cycles and 2) opportunistic theft. Some of these offences have been linked to several youths local to York. There have been arrests but minimal amounts of property recovered. The local SNT have been working until 0200/0300hrs in recognised hot spot areas, undertaking property marking events (#whatisdotpeen) alongside Op Joypad proactive security checks. Reassurance patrols and high visibility patrols continue. Op Ramble specifically focuses on cycle theft and garage burglaries in York

### VICTIM BASED CRIME BY DISTRICT v PREVIOUS YEARS

1	ware and the second		E	~			
N.	NO OF CRIMES	2015/16	Con	No. of Concession, Name			
	HAMBLETON	1316	2				
~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	CHANGE 15/16 v 14/15	116 9	.7%		2		
{	CHANGE 15/16 v 13/14		I <mark>.5%</mark>		~		
		~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	NO OF	CRIMES	20	015/16	
NO OF CRIMES 2015/16		- 6 5	RYEDAL	.E		733	
RICHMONDSHIRE 672	-	_ ` `	CHANG	E 15/16 v 14/15	41	5.9%	
CHANGE 15/16 v 14/15 -47 -6.5%		<u> </u>	CHANG	E 15/16 v 13/14	67	10.1%	
CHANGE 15/16 v 13/14 -128 -16.09						2	
man -			NO OF	ODIMEO	00	015/16	
	land	Sa.		OROUGH		3532	
	22	~		E 15/16 v 14/15			
NO	OF CRIMES	2015/16	141	E 15/16 v 14/15 E 15/16 v 13/14	301 621	9.3% 21.3%	
HAP	RROGATE	2802	СПАНС	E 15/16 V 13/14	021	21.3%	
CHA	ANGE 15/16 v 14/15 1	80 6.9%	2	1	rest		
CHA	ANGE 15/16 v 13/14 1	49 5.6%	2	5			
NO OF CRIMES 2015/16		har w	And the second	and C			
CRAVEN 866		5.8	5.5				
CHANGE 15/16 v 14/15 103 13.5%		20	NO OF CRIM	ES	2015/16	6	
CHANGE 15/16 v 13/14 -46 -5.0%		. \	YORK		5436		
		85ml	CHANGE 15/			0.0%	
2		50 2	CHANGE 15/	16 v 13/14	310	6.0%	
n n		1	and the				
~		5	1				
<ul> <li>Across the districts the main rises have b Damage and Violence. Aside from these two</li> </ul>	een in Criminal	NO OF C	RIMES	2015/16			
see commentary from previous reports) of	note in Sentember	SELBY		1572			
has been:			15/16 v 14/15	96 6.5	2/0		
• the spike in Burglary across the Harrogat	e area and a rise in		15/16 v 13/14	170 12.1			
• the spike in Burglary across the Harrogat Cycle Theft in York which has been a contir	nuation of a rise	3	Dunnit				
seen in August.		2	4				
<b>.</b>	<b>•</b> • • • •	C~~	The a	bove is a pre	esentatio	n of year	
•Commentary on these two crime types is previous slide	found on the	10	on ve	ar statistics.	For late	st local	

previous slide.

The above is a presentation of year on year statistics. For latest local data displayed on a map for your area go to <u>www.police.uk</u> and enter your postcode

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### NOTABLE INVESTIGATIONS

- **Op Browser** murder. Both defendants appeared at Leeds Crown Court and entered a plea for Manslaughter which was accepted. One was sentenced to 7 years and the other to 6 years custody.
- **Op Hurley** murder . Trial scheduled for 19<sup>th</sup> October. Plea for manslaughter rejected. Ongoing work by Major Crime Unit re disclosure and medical evidence.
- **Op Neutron** robbery / aggravated burglary in Knaresborough 7 x suspects arrested. CPS advice pending.
- **Op Overcast** murder at Hamilton Drive York in July. One person on remand.
- **Op Hoe** peanut allergy case awaiting trial.
- **Op Essence** on going investigation (Claudia LAWRENCE).
- **Op Ram** Complex blackmail. 4 x persons charged & remanded, one other person on bail. Enquiries ongoing to locate 2 further suspects.

### ASB BY DISTRICT v PREVIOUS YEARS

~	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~		1	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~		
	O OF ASB	2015/1	6	and the second sec		
	AMBLETON	1246	2			
C	HANGE 15/16 v 14/15	-124	<mark>-9.1%</mark>		2	
Ch	HANGE 15/16 v 13/14	-237 -	<b>·16.0%</b>		~	
		~~~~	NO O	EASB	201	5/16
NO OF ASB 2015/16		1	RYED		_	31
RICHMONDSHIRE 762			Sec. 1	GE 15/16 v 14/15	-43	-6.4%
CHANGE 15/16 v 14/15 2 0.3%		\		GE 15/16 v 13/14	-115	-15.4%
CHANGE 15/16 v 13/14 -80 -9.5%			<b>O</b> <i>i i i i</i>			
man m	~~~	4				and the second s
~ m	7. M	<u> </u>		F ASB		5/16
	Low L		14 T	BOROUGH		301
NO OF	ASB	2015/16	1995 - Contract - Cont	GE 15/16 v 14/15	-295	-7.2%
HARRO		2626	CHAN	GE 15/16 v 13/14	14	0.4%
		09 -13.5%	<mark>%</mark>			
		61 -9.0%		_		
		have a	1 miles	1		
NO OF ASB 2015/16		1.3	27			
CRAVEN 603		12	NO OF AS	B	2015/16	
CHANGE 15/16 v 14/15 -105 -14.8%		1	YORK		5230	
CHANGE 15/16 v 13/14 -257 -29.9%	and the second se	2ml				.7%
2 2 ~	and the second	71	CHANGE 1	5/16 v 13/14 -	202 <mark>-3</mark>	.7%
		{ -	And			
• ASB is down on the previous year by 5%		E	1			
		5	3			
- Current lougle of ACR "Dersonal" are higher	than usual	NO OF AS	В	2015/16	1	
<ul> <li>Current levels of ASB "Personal" are higher however a significant amount of work has rec</li> </ul>	ently been done	SELBY		1629		
however a significant amount of work has rec within the Force Control Room to ensure corre	ect compliance		15/16 v 14/15	81 5.2%		
with National Incident Standards (NSIR) and	rises in Personal	-	15/16 v 13/14	1 0.1%		
ASB are offset by falls within Nuisance ASB.			6			
		2				
<ul> <li>Recent analysis of repeat ASB Personal victi</li> </ul>	ms with highest	S	0			
incident count reveals on going neighbour issi	ues and in all					
<ul> <li>Recent analysis of repeat ASB Personal victi incident count reveals on going neighbour issi cases the housing associations were aware ar had conducted some form of mediation.</li> </ul>						

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### CASUALTIES KILLED OR SERIOUSLY INJURED FROM ROAD TRAFFIC COLLISIONS

		YTD	+/- Change		<b>Rolling Qtr</b>	
	Key Performance Indicator	2015	on 2014	on 2013	Qtr	+/-
	Killed or Seriously Injured casualties from RTCs:	280	-74 (-21%)		115	-55 (-32%)
	Motorcyclist KSI casualties from RTCs:	60	-18 (-23%)		30	-22 (-42%)
₽	Child (=<16) KSI casualties from RTCs:	12	-5 (-29%)		7	4 (133%)
	Cyclist KSI casualties from RTCs:	44	-24 (-35%)		17	-21 (-55%)

- Please note these are <u>provisional</u> data for the period 1<sup>st</sup> January to 31<sup>st</sup> August15.
- Long term the trend in KSIs is down. Of note, there were five child casualties in August and this was from two collisions, one of the collisions was on the A167 resulting in two child casualties from one of the vehicles and the other collision was on the A61 where one of the vehicles involved was a coach. The trend in child KSI remains down.
- The provisional stats show a reduction on the previous years:
  - All KSI = 21 fatal and 259 serious against 30 fatal and 335 serious in same period in 2014.
  - Motorcycle = 5 fatal and 55 serious against 8 fatal and 70 serious in same period in 2014.
  - Pedal cyclist = 2 fatal and 42 serious against 2 fatal and 66 serious in same period in 2014.

### HR OVERVIEW

Police O	fficers												
	Apr 15	May 15	Jun 15	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16
Officer Budget FTE Target	1393.0	1393.0	1393.0	1393.0	1393.0	1393.0	1393.0	1393.0	1393.0	1393.0	1393.0	1393.0	1393.0
Actual/ Projected Num inc recr'ment	1382.37	1387.02	1380.01	1374.27	1365.93	1360.21							

The actual number of Officers has decreased in August 2015 by 5.72 FTE officers.

#### Police Cadet Scheme

The selection process for the Police Cadet scheme has recently been finalised, this pilot scheme will commence on 23 September and will see 40 new cadets start in York. Depending on the success of this pilot there maybe potential to roll the scheme out across other force areas.

#### PCSO

	Apr 15	May 15	Jun 15	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16
PCSO Budget FTE	183.0	183.0	183.0	183.0	183.0	183.0	183.0	183.0	183.0	183.0	183.0	183.0	183.0
Actual/ Projected Num inc recr'ment	197.98	197.52	197.52	195.52	194.46	194.46							

The actual number of PCSO's remained the same as the previous month.

### **OP READINESS**

Police Officers	Projectied Target 31.08.2015 (Version 7)	Actual Number of Officers FTE 01.08.2015	% Variance	Current Sickness	Adoption Leave	Maternity Adjustment	Maternity Leave	Recuperative Duties	Restricted Duties	% Operational Readiness of Actual Officer FTE	% Operational Readiness of Projected Target FTE
NYP Local Policing Total	905.00	883.44	-2.38	56.41	1.00	5.83	11.12	18.94	0.00	89.44%	87.31%
NYP Specialist Ops & Logistics Total	245.00	237.77	-2.95	9.00	0.00	0.00	1.00	8.00	0.00	92.43%	89.70%
NYP Safeguarding Total	43.00	42.49	-1.20	1.00	0.00	0.00	0.90	0.00	0.00	95.53%	94.38%
All Others Total	199.00	196.52	-1.25	6.00	0.00	0.00	1.00	6.64	2.00	92.04%	90.90%
Grand Total	1392.00	1360.21	-2.28	72.41	1.00	5.83	14.02	33.57	2.00	90.53%	88.46%

### HR OVERVIEW

#### <u>Specials</u>

	Apr 15	May 15	Jun 15	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16
Specials Budget FTE	260.00	260.00	260.00	260.00	286.00	286.00	286.00	286.00	286.00	286.00	286.00	286.00	286.00
Actual Specials FTE	185.00	177.00	172.00	171.00	170.00	189.00							

The actual number of Special Constables has increased in August 2015 by 19.

23 Special Constables commenced with NYP on 8th August 2015.

The next in take of 28 Special Constables is scheduled for December 2015.

#### <u>Staff</u>

	Apr 15	May 15	Jun 15	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16
Staff Budget	1034.4	1035.2	1034.4	1028.4	1028.4	1027.4	1019.4	1018.4	1018.4	1018.4	1018.4	1017.4	1034.4
Permanent Staff FTE	912.98	913.93	916.52	912.88	915.32	915.93							
Temporary Staff FTE (not including agency)	65.07	69.62	65.62	69.30	63.30	58.02							
Agency Staff FTE	33.50	30.00	28.22	31.74	36.74	35.32							
Total Staff against budget FTE	1011.55	1013.55	1010.36	1013.9 2	1015.36	1009.2 7							

### **HR OVERVIEW**

The Staff Budget has been adjusted for 2015/2016. Police staff roles fluctuate in accordance with organisational priorities and requirements. The approach to police staff workforce profiling is to explore opportunities where flexible resources can be utilised specifically to deliver key pieces of work.

The total number of actual Staff has decreased by 6.09 FTE from the previous month.

The number of agency staff has decreased by 1.42 FTE since the previous month:

•17.08 x agency staff are in supernumerary posts.

•18.24 x agency staff are backfill or interim postings against established posts (includes part time agency staff).

The current number of Staff vacancies is 19.

#### **Volunteers**

	Apr 15	May 15	Jun 15	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16
Volun- teers	176.00	177.00	178.00	179.00	177.00	179.00							

Deployment of volunteers:-

The 179 volunteers are broken down into the following roles

1 Chief Officer – Citizens in Policing

1 - Head of Volunteering

- 1 Deputy Head of Volunteering
- 6 Volunteer Advisors'.

40 - Front Counter Support

130 - Volunteers are Safer Neighbourhood Support

It has been agreed that NYP will be running a recruitment campaigns for a number of volunteer vacancies. We are currently progressing the following volunteers roles:

- Community Safety Volunteer
- Call Quality Monitor Volunteers
- Survey Analyst Volunteers
- Driver Volunteers
- Vehicle Checkers

#### Please note:

That the above figures include Secondments Out of Force but exclude Career Break Staff.

### GLOSSARY

#### **READING THE PERFORMANCE DATA**

- The numbers shows performance against the previous year
- The dashboard graphic for operational crime, ASB and KSI data is an assessment of the latest month against a normal month based on the 2014/15 reporting period. The position of the needle describes the month results relative to a linear average. This allows for factors such as seasonal trends or the impact of single one off events to be explained. As the desired direction of travel can be up or down (e.g. increasing crime is negative but an increasing resolution % positive) the graphics alternate the red/green colouring accordingly.

### GLOSSARY

- $ASB = \underline{A}nti \underline{S}ocial \underline{B}ehaviour$
- Crimes Against Society = These are crimes which do not have a "named victim" i.e.. the offence is against The Crown. These are usually (but not always) are as the direct result of police intervention/proactivity e.g a drugs operation. In North Yorkshire & City of York approx 10% of crimes are "Against Society" therefore it is important to make the clear distinction from Victim Based Crime.
- Fraud Offences = These are not included in the crime statistics as they are not reported by forces to the Home Office. Instead these crimes are passed to Action Fraud and statistics are collated by that agency
- I Grade = priority assigned by control room for an incident requiring <u>I</u>mmediate police response
- KSI = A casualty <u>K</u>illed or <u>Seriously Injured as a result of a Road Traffic Collision on a public road</u>
- MCU = <u>Major Crime Unit</u>
- MO = <u>M</u>odus <u>O</u>perandi
- OPL =  $\underline{O}$ ver  $\underline{P}$ rescribed  $\underline{L}$ imit typically the term used to describe failing a breath test
- $P\&CP = \underline{P}olice \& \underline{C}rime \underline{P}lan$  document setting out the Police & Crime Commissioner's priorities
- PCC = <u>Police & C</u>rime <u>C</u>ommissioner
- PCSO = <u>P</u>olice <u>Community</u> <u>Support</u> <u>Officer</u>
- PSG = <u>Performance Steering Group</u> is an internal meeting chaired by a Chief Officer monitoring statistics & trends
- Resolved Outcome = A crime where an offender has been dealt with through sanction or restorative justice.
- Sanction Detection = A historical method of looking at how crimes were resolved. A sanction detection
  includes where an offender is Charged, Cautioned, given a Penalty Notices for Disorder or Cannabis Warning
  or Fixed Penalty Notices, and where an offender has crimes Taken Into Consideration (TIC see below).
- TIC =  $\underline{T}$  aken  $\underline{I}$  nto  $\underline{C}$  onsideration is typically where an offender admits to further offences to avoid potentially being pursued for these at a later date.
- TTCG = <u>Tactical Tasking & Co-ordination Group</u> is an internal meeting which directs resources to tackle specific problems