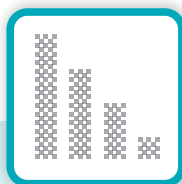


# North Yorkshire Police and Crime Commissioner

## Annual Report 2013 -2014

Reducing harm



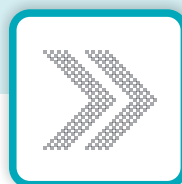
Delivering more with less



Driving justice



Putting people first



Fit for the future



Police UK

## Foreword by Police and Crime Commissioner

### A year of progress.

The past 12 months have been a time of great change for North Yorkshire Police. It has been the first full year of Police and Crime Commissioners; a new Chief Constable and Assistant Chief Constable have been appointed, and we are seeing investment across the organisation. Change is always challenging though, and the past 12 months have been no different. Despite this, officers and staff have continued to work incredibly hard for the public of North Yorkshire, and I want to thank them for their dedication, commitment and professionalism.

Perhaps the most significant moment for North Yorkshire Police this year was the appointment of a permanent Chief Constable. Then serving as Assistant Chief Constable of the Rural Region for the Police Service of Northern Ireland, Dave Jones was the clear and unanimous choice of both myself and the members of my five-strong recruitment panel.

Dave Jones has brought with him a breadth and depth of policing experience that will be of great benefit to North Yorkshire Police. His approach is determined yet collaborative, honed in Northern Ireland where partnership and community policing are paramount. This has already started to take effect in North Yorkshire, where together we are trying to better engage with both the police service and the public whenever we can.

There have also been some significant investments made in North Yorkshire Police. First and foremost, the Chief and I overturned the Police Authority decision to reduce police officer numbers. Alongside recent investments in IT, there are now 100 more officers on the beat.

Further investments have been made in the formation of a Major Crime Unit, Automatic Number Plate Recognition, the launch of North Yorkshire's first Sexual Assault Referral Centre in York. We have also worked with the health sector to open two health based facilities for sufferers of serious mental

health problems, meaning these individuals no longer have to be kept in police cells if detained under the mental health act. These are crucial changes that are putting people and victims at the heart of policing in North Yorkshire, notwithstanding shrinking funds.

North Yorkshire Police continues to develop and change, and I will continue to invest in key services and ensure best value for money. I also commit to doing this openly and transparently, so the public of North Yorkshire can easily see why and where we have decided to spend their money.

I hope this Annual Report is a helpful document that charts the development of North Yorkshire Police over the past 12 months. I continue to be available to the public via letter, email or social media, and hold surgeries around the county if anyone has anything they want to raise with me.



*Julia Mulligan*

**Julia Mulligan**  
Police and Crime Commissioner  
for North Yorkshire



**We have a goal to be the 'most responsive service' in England and Wales, which means investing in victim services and the police force. Both of which need to be done at the same time as finding over £10m in savings.**

*Julia Mulligan*

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## Working for North Yorkshire



Julia Mulligan attending Craven Crucial Crew workshop

For more information about governance arrangements please see the Annual Governance Statement  
[Link to document](#)



### Scrutiny and holding the Chief Constable to account

As the Police and Crime Commissioner, it is my statutory responsibility to scrutinise the Chief Constable's delivery of operational policing. In particular, I am required to hold the Chief Constable to account for:

- Performance against the priorities set out in my Police and Crime Plan
- The Strategic Policing Requirement (SPR) – which ensures there is sufficient capability regionally and nationally to respond to Counter-Terrorism and other serious threats
- Having regard to Codes of Practice
- Effectiveness and efficiency of the police service
- Engagement with local people
- Equality and diversity and safeguarding of children and promotion of child welfare.

The Chief Constable and I have developed open and transparent arrangements to ensure we are accountable to the communities of North Yorkshire.

### Local representative

I have been elected by the public to listen to your concerns and ensure your policing and community safety needs are met. Vital to this part of my role is talking and working with the diverse communities of North Yorkshire to develop my understanding of the needs of victims, the public and those people most vulnerable in the community.

I am committed to being as active, visible

and accessible to the public as possible. I have carried out a number of extensive consultations over the past year, which I have used to inform the decisions I have made and plans I have put in place. I hold regular surgeries out and about in North Yorkshire and York, undertake regular web chats, attend as many public meetings as possible and take time to read your feedback from letters, emails and calls I receive. I have also moved my office and staff to Harrogate from Melmerby, near Ripon to ensure I am more visible and accessible to the public.

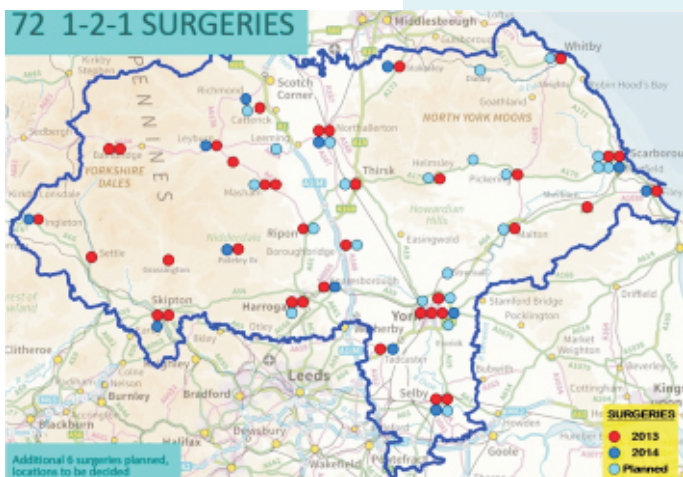
### National voice

As well as being the local representative for the public on policing and community safety matters, it is also my role to act as the North Yorkshire voice at a national level. I work to ensure that North Yorkshire's needs and concerns are raised at a higher level wherever necessary and lead on national considerations that impact on local people.

One specific example of this is the work done to ensure vulnerable people detained under the Mental Health Act are supported in hospital rather than going into police custody. I raised this issue with the Home Secretary, and in January 2014, after 14 months of hard work with police, health and local authority colleagues, we saw the first 'Place of Safety' open in York, and a month later in Scarborough. Until then we were the only area in the country not to have such provision.

### Commissioning new services

As your Police and Crime Commissioner, I have new responsibilities for enhancing community safety and services for victims. This past year I have focused on community safety, including the launch of my Community Fund. Local people and organisations can apply for grants of up to £20,000 to solve a local issue or provide local community-based services. My work supporting victims is also important, and over the coming years I expect to be able to provide a significant range of improved services for victims.



Map showing community surgeries held by Julia Mulligan

## Progress

A number of major investments have been made throughout 2013/14 in line with the six goals set out in the first Police and Crime Plan. These include:

- Overturning the former Police Authority's decision to cut officer numbers and recruit 100 new police officers
- Investing close to £0.5m in Automated Number Plate Recognition Technology (ANPR) to protect communities from travelling criminals more effectively
- Improving care to vulnerable people by introducing two new secure health-based 'Places of Safety' in hospitals, so that people detained under the Mental Health Act no longer have to be locked up in police cells
- Cutting my own Police and Crime Commissioner budget by over £100,000 a year so costs are less than the old Police Authority and reviewing senior staff and salaries to save more than £2m over the next three years
- Introducing a new £250,000 Community Fund to support projects in local areas designed to help improve community safety
- Supporting victims by opening Bridge House, a new Sexual Assault Referral Centre in York
- Opening a new Major Crime Unit in Harrogate to create a specialist team dedicated to solving major crimes and reviewing cold cases
- Launching a new Safety Service with North Yorkshire Fire and Rescue Service to increase personal safety and make homes safer, particularly for older and vulnerable people within our communities
- Implementing a new Multi-Agency Safeguarding Hub (MASH) and Central Referral Unit (CRU) in York with local partners to enable police officers, analysts and specialist staff to work to protect those most vulnerable within our communities

## Police and Crime Plan (2013-17) Goals:

### Reducing harm

*We'll take rural and urban areas equally seriously in a relentless drive to reduce crime and anti-social behaviour*

Over time, we will aim to keep our top spot as the safest area in England

### Delivering more with less

*Achieve best value, whilst at the same time, prioritising frontline policing in both urban and rural areas*

We'll partner with our local public sector friends; find new ways to increase police visibility and reduce costs through better crime prevention

### Driving justice

*Responding to your demands, working with partners*

We will develop our serious crime capability; ensure cautions are used properly; embed restorative justice and aim for more successful prosecutions

### Putting people first

*A single-minded focus on people before processes*

We'll treat you as an individual; launch a new Community Fund; support local businesses by encouraging bids from local suppliers; plus we'll set up a new office separate from the police to deal with police complaints

### Fit for the future

*Investing in modern buildings, IT and infrastructure*

We will deliver a new 'northern base' to replace police HQ and invest in new technology to help cut crime and deliver better ways of working

### Police UK

*Playing an active role in national policing and doing all we can to ensure a fair deal for our area*

We will provide support when national needs demand and fight to maintain government support for rural policing

- Working with the City of York Council to introduce a new Anti-Social Behaviour Hub in York to ensure a more efficient, timely and appropriate response to anti-social behaviour.

Further information on progress throughout 2013/14 is presented by yearly quarters on pages 6 to 13.

Strategic Decisions are available to view at:  
[www.northyorkshire-pcc.gov.uk/taking-action/making-decisions/decisions-made/](http://www.northyorkshire-pcc.gov.uk/taking-action/making-decisions/decisions-made/)



## Key Performance over the last 12 months:



### Anti-social behaviour

Anti-social behaviour was **down** by **9%** (2,900 incidents) and overall has **reduced** by almost 10,000 occurrences since 2011/12.



### Crime levels

North Yorkshire is one of the safest places in England, and the long term trend in crime reductions has continued. Whilst this is good news, we are seeing signs that the fall in crime we have seen over recent years is levelling off and next year will see some challenges tackling volume crimes such as shoplifting and cycle theft.



Burglary is **down** by **4%** (152 fewer crimes)



Vehicle Crime is **down** by **9%** (257 fewer crimes)



Criminal Damage is **down** by **5%** (279 fewer crimes)



Sexual offences reported to the police have **risen** by **17%** (101 crimes) of which **45%** were historical\*. This rise is evident nationally and is to be welcomed as more people feel able to report such crimes

Locally North Yorkshire Police has invested in a Sexual Assault Referral Centre



Almost **9 out of 10** victims of burglary, violent or vehicle crime are satisfied with service received



Complaint cases have **risen** on last year. The work we have done to make it easier to raise a complaint may have contributed



Confidence in police and partner working remains high and North Yorkshire Police is the second highest nationally

\*Historical offences refer to the time taken between a crime occurring and being recorded being at least 30 days.



**1,392**

Police Officers  
(to be maintained)



**183**

Police Community  
Support Officers  
(to be maintained)



**158**

Special Police  
Constables  
(to be increased)



**118**

Police Volunteers  
(to be increased)



Over 32,000 'Likes'  of official North Yorkshire Police Facebook page.



Over 25,700 followers of the official North Yorkshire Police Twitter account.

There are 79 official North Yorkshire Police Twitter accounts

## The Operational Year

It is an honour to lead North Yorkshire Police as Chief Constable, and a privilege to serve the public of North Yorkshire and the City of York.

We are one of the best performing police services in the country. This is something to be proud of and we can build on that success, and meet the challenges ahead and become a great organisation.

The Commissioner and I are committed to maintaining Police Officer numbers at 1,392 and Police Community Support Officers at 183 and maximise the potential of our current resources, whilst enhancing specialist capabilities such as the creation of the Major Crime Unit, Collision Investigation Unit and Multi Agency Safeguarding Hub (MASH); these are just a few examples. There is a whole series of work ongoing to protect front line service delivery, including a ten million pound investment in IT to support our officers and staff to do their job more efficiently.

During my time here at North Yorkshire Police we have made excellent progress in a number of areas and we should take pride in what we have achieved. For example, the introduction of the first Place of Safety venues in Scarborough and York, and the mental health street triage pilot which has resulted in a significant reduction in people being taken to custody. These new services are of huge benefit for those individuals suffering from mental health issues. The Place of Safety venues have had a positive impact, which has seen a dramatic reduction in people who are detained under the Mental Health Act being taken to Police Custody.

In addition, our partnership work goes from strength to strength which is demonstrated by the development of the Anti-Social Behaviour Hub at York. This new innovative approach to tackling anti-social behaviour will reduce demand and provide a better service to the public, as this allows a single gateway for the public to access multiple services.

In July 2013, we launched our rural crime initiative, Operation Hawk, which



has maximised the return of the Road Crime Team from the former regional policing team. This has helped to protect our borders and keep our communities safe, providing some great results, such as over 400 arrests, over two million pounds worth of property seized and over one million pounds worth of drugs taken off our streets.

North Yorkshire Police is becoming a far more responsive service, with the introduction of THRIVE (Threat, Harm, Risk, Investigation, Vulnerability and Engagement). Throughout 2013/14 we researched and tested this new approach ready for its launch on 1st April 2014. Using THRIVE principles has helped us identify the most effective response to meet the needs of the public. This approach has freed up police officer time to enable them to focus on preventative and pro-active policing.

This is a three to five year journey; my aim is to provide that clarity and direction and recognise what we want this organisation to be. A new Operational Policing Model will help us on that journey and will build on our strengths and help maintain close links with our communities and partners. It is not just about coping with the finances, it is about providing the best service to our communities.

We will become a more people, rather than process driven organisation, to empower and trust colleagues, to be inspirational in their thinking, courageous in their decisions and actions and compassionate to our communities'. This will help us become the most responsive police service in England.

**Dave Jones**  
Chief Constable for  
North Yorkshire



**We are committed to maintaining Police Officer numbers at 1,392 and Police Community Support Officers at 183 and maximise the potential of our current resources.**

*Dave Jones,  
Chief Constable*



Police and fire officers forming the new Safety Service

## New police and fire 'Safety Service' trial launched

In May 2013, a new Safety Service pilot was launched in the Bedale, Richmond and Colburn areas in partnership with North Yorkshire Fire and Rescue Service. The focus of this Safety Service is to ensure vulnerable and elderly people in particular are given the help they need to keep themselves safe.

The Safety Service is made up of a Police Community Support Officer from North Yorkshire Police and a Community Safety Officer from North Yorkshire Fire and Rescue Service who work together to provide joint home safety and crime prevention visits. The officers also provide practical community safety advice and reassurance to local people, especially those in most need, including the elderly and vulnerable.

The pilot service was set up to learn more about how the two services could work in partnership to the benefit of local communities and individuals. Since its launch, we have taken steps to review how this service can progress over time and a further pilot has been launched in Scarborough.



**The new Safety Service is a pilot partnership between North Yorkshire Fire and Rescue Service and North Yorkshire Police that will build on established community safety work and act as a pathfinder to develop new ways of improving and expanding our service to the community and deliver a greater confidence in the services we provide.**

*Councillor John Fort,  
Chairman of the Fire Authority*



Community Fund Launch at Henshaws Arts and Crafts Centre in Knaresborough

## Community fund launch

In May 2013, the Police and Crime Commissioner's Community Fund was launched across the county and City of York. This £250,000 fund is designed to encourage local community groups, individuals and organisations to apply for grants of between £500 and £20,000 for one-off projects to help keep their local communities safer. Recipients included youth and voluntary groups across the policing area, such as the Community Café at Ripon Walled Garden, Country Watch schemes and Community Angels.



## North Yorkshire's award winning volunteers

North Yorkshire Police's volunteers and its Special Officer Recruitment and Retention Team received national recognition from Lord Taylor at the Lord Ferrers Awards in the House of Commons in June 2013. Volunteers from Eggborough Police Station were winners of the Police Support Volunteer Team category.



Volunteers receiving their award

## Special Constables

In May 2013, the intake of special constables completed their 24 month probationary assessment period and took to the streets of York and Selby.



## Two new mobile safety camera vans

The Police and Crime Plan includes a commitment to 'put people first'. Feedback from local communities is consistent in naming road safety as a priority. To ensure North Yorkshire Police is responding to this community need, the number of mobile camera vans was increased from one to three. The increase provides greater coverage of local areas of concern, as well as helping to reduce accidents and fatalities.

In the first 12 months of the mobile safety camera pilot, fatal and serious injury collisions reduced by 46% at identified sites. In addition, fatal and serious injury collisions where speed was a contributory factor reduced overall by 59%.

## Coast to Coast Tornado

Coast to Coast Tornado was the first operation of its kind, which brought together all the police forces within Yorkshire and the Humber area with the North West region to tackle metal theft across a part of the country. In May 2013, a North Yorkshire Police Inspector was among officers and staff from the two regions to receive a certificate for the successful execution of this operation.



## Country Watch

North Yorkshire Police launched new Country Watch scheme in the Craven and Richmondshire Districts in April 2013.

## Sexual Assault Referral Centre opened for York and North Yorkshire

A Sexual Assault Referral Centre (SARC) opened in May 2013, to significantly improve services for victims of rape and sexual assault. Known as Bridge House, the SARC provides access to services and support for victims under one roof. Bridge House is not a police station but provides a homely environment for victims to talk through the options available to them.

Crucially, victims do not have to report the crime to the police to receive help and they can contact the SARC by telephone to make an appointment. Any forensic evidence which is available can then be gathered and kept until the victim decides whether or not they want to involve the police.

Bridge House puts victims at the heart of the service by ensuring attention is focused on what they need, when they need it. The facilities at the SARC have significantly improved the support offered and improved the chance of bringing justice for these victims.

The centre ensures victims can receive the best possible care, support and service from all the agencies who can help them, including specially trained professionals who can guide them through all the available options.



**I feel supported by my Sexual Assault Referral Centre Officer (SARC), and I now feel ready to take as many steps as I can to get the closure I need.**

*SARC service user*

**Since its opening in May 2013, the SARC has seen 55 victims of sexual crime contact the centre directly.**

## New Chief Constable

The new Chief Constable Dave Jones started his first shift with North Yorkshire Police at 12 midnight on Monday 3 June 2013. During his first 24 hour shift he attended the scene of an incident, where local officers had stopped three men in their 20s. The Chief

Constable gave chase on foot with other officers which resulted in an arrest being made. In all, the Chief Constable covered 190 miles during his first shift visiting a variety of locations across North Yorkshire.





Julia Mulligan out with an officer from the Safer Neighbourhood Team in Harrogate

**68% of those who responded to the Police and Crime Commissioner's precept proposal said they agreed that it was important to maintain the number of police officers serving in North Yorkshire.**

## Restoring police officer numbers

In July 2013, Julia Mulligan and Dave Jones announced their commitment to protect frontline policing. Over the past financial year, this has led to the recruitment of 100 more police officers, restoring numbers to 1,392, and reversing the former Police Authority's decision to reduce the force to 1,270 officers. In addition, PCSO numbers will be maintained at 183.

## First round of Community Fund applications



In August, 50 Community Fund applications were reviewed by the Police and Crime Commissioner's panel and nine bids were successful. A total of £71,080 was awarded to community projects which included:

- £15,092 - Ripon Walled Garden and Youth Café
- £1,800 - Thirsk Country Watch
- £5,000 - Skate Aid, Norton Skate Park User Group
- £3,863 - Bankhead Flats Community-led Regeneration Project, Northallerton
- £9,000 - Street Garden Seachange Community Trust, Scarborough
- £4,000 - Swainby Playing Field Redevelopment
- £10,000 - Soldier On Project Combating Isolation, York
- £13,025 - Community Angels, Scarborough
- £9,300 - Keeping Westfield Safe, Westfield Children's Centre, York

Four bids were successful in quarter two which included:

- £1,000 - Health and Wellbeing, Wreyfield Girls Group, Scarborough
- £500 - National Citizen Service Quality of Life Committee, York
- £5,240 - Ripon Bike Park
- £19,966 - Your Voice: a county-wide minority community mentors and confidence project, York Racial Equality Network

## North Yorkshire Lifestyle competition

In July 2013, a new competition to give young people the chance to make a difference in their community during the summer holidays was launched. Lifestyle is open to children aged between 10 and 16, who had to form teams of up to five people to work on a project which showed they cared about their local community. This included topics such as the environment, the disabled, elderly or young people in their community; promoting healthy

eating and sporting activities and safety campaigns.

All projects were assessed by a judging panel at North Yorkshire Police Headquarters in September 2013, and certificates were awarded to all participants. Winning teams were awarded with some prizes that included mountain bikes and day trips away.



Lifestyle competition entry

## New Assistant Chief Constable appointed

In July 2013, Paul Kennedy was appointed as Assistant Chief Constable. Formerly a Chief Superintendent in Cumbria, Mr Kennedy has the responsibility for the operational performance of North Yorkshire Police. This covers community policing, criminal investigation and operations, roads policing and other specialist units such as firearms support.

## Regional collaboration

All four Yorkshire and the Humber Police and Crime Commissioners and Chief Constables agreed a new approach to regional collaboration in July 2013. At the Regional Collaboration Board a clear commitment was made to continue to work together across a range of vital strategic operational policing areas, such as counter-terrorism and organised crime.

To reduce cost and bureaucracy and ensure clearer lines of accountability a new 'lead force' model was adopted. This led to the regional administration team being disbanded and resulted in some officers returning to North Yorkshire. Collaboration will continue to play an important role in the development of North Yorkshire Police.

## Automatic Number Plate Recognition investment

In July a £250,000 investment was announced to track and trace cross-border and roving criminals across the county, and support bringing those criminals to justice.

The investment in software to support the police's Automatic Number Plate Recognition (ANPR) system means more criminals being caught and prosecuted, resulting in fewer people becoming victims.

The new systems installed at North Yorkshire Police over 2013/14 mean they can more efficiently identify suspect vehicles coming from surrounding counties, including Cleveland, Durham, Humberside and South and West Yorkshire.

These ANPR plans were set out within the Police and Crime Plan to invest in the future to reduce harm to individuals and communities suffering from cross border crime and rural crime.



North Yorkshire Police's ANPR system

## Cross-border crime - Op Hawk launched

Operation Hawk, which was launched in July 2013, is a major police operation to combat rural and cross-border crime in North Yorkshire.

It is an intelligence-led campaign using Automatic Number Plate Recognition (ANPR) technology and information sharing with neighbouring policing areas, with the aim to relentlessly pursue and disrupt travelling criminals who intend to prey on our rural communities.



## Operation Hawk

### Operation Hawk results since its launch:

- 400 arrests
- Over two million pounds worth of property seized
- Over one million pounds worth of drugs taken off our streets

## Special Constable recruitment

A Special Constable recruitment campaign was launched in the summer of 2013 to recruit volunteers to work throughout communities across North Yorkshire. In March 2014, North Yorkshire Police had a total of 158 Special Constables. As stated in the Police and Crime Plan, the aim is to double the number of Special Constables in North Yorkshire.

Special Constables are trained volunteers who have the same powers as regular police officers. They play a crucial role in fighting crime and making our communities safer.

For more information about joining the Special Constabulary please visit [www.northyorkshire.police.uk/specials](http://www.northyorkshire.police.uk/specials)

## New police officers for Scarborough

Fourteen new police officers successfully completed their 18 week intensive training course and took to the streets of Scarborough town centre in July 2013.

The recruitment of these new officers follows the commitment to protect front line services and sends a reassuring message to the people of Scarborough that the police are committed to keeping their neighbourhoods as safe as possible.



Newly recruited police officers at North Yorkshire Police Headquarters, Newby Wiske



Multi-Agency Safeguarding Hub (MASH) and Central Referral Unit, City of York Council's new offices

## Investment in child and domestic abuse services

In Autumn 2013, a £228,000 investment was made to set up a new hub to co-ordinate protective services for North Yorkshire's most vulnerable people. Working closely with the City of York Council and North Yorkshire County Council a new 'Multi-Agency Safeguarding Hub' (MASH) and Central Referral Unit (CRU) were established at the City of York Council's new offices in York.

The unit is home to joint teams of police officers, analysts and specialist staff from North Yorkshire County Council and the City of York Council. The unit is dedicated to preventing and dealing with serious crimes and abuse such as child sexual exploitation and serious domestic violence in York, Scarborough, Northallerton and Harrogate.

These facilities have helped improve the service and protection offered to vulnerable people, such as victims of child abuse, serious incidents of domestic violence, honour based violence and forced marriage.



**North Yorkshire Police went beyond any expectation I had in my mind when I walked through that door of the police station. They exceeded anything that I thought they could do. I felt that I wasn't on my own any more. The police saved my life.**

*Annette, victim of domestic abuse, North Yorkshire*

## Mental health street triage pilot

North Yorkshire Police was awarded money by the Department of Health to conduct a pilot scheme over twelve months to assess the benefits of on-street mental health triage services. North Yorkshire Police has been allocated up to £200k to conduct this trial. The scheme commenced in December 2013 and will run for one year.

Based in Scarborough, two Community Psychiatric Nurses are available seven days pa week for between 3.00pm - 1.00am. They provide an on-street first assessment of any concerns officers have about the mental health of people involved in incidents, with a view to ensure the most appropriate support is given.



**We recognise that more can - and should - be done to improve the all-round service for people with mental health issues who find themselves in contact with the police.**

*Dave Jones, Chief Constable*

## Major Crime Unit opened

In October 2013, a new dedicated Major Crime Unit opened in Harrogate. This enhanced unit investigates murder and other serious violent and sexual crimes. Moreover, it also helps protect visible frontline policing by reducing the need to divert officers away from local Safer Neighbourhood policing teams.

The £300,000 investment was made following the opening of the Sexual Assault Referral Centre (SARC) in York and the

establishment of the Multi Agency Safeguarding Hub and Central Referral Unit serving the area.

The new Major Crime Unit develops the specialist investigative skills of officers and police staff as they experience a greater range of serious cases, and have specialised training. It also makes the police's response to major crime more effective and minimises the movement of police away from Safer Neighbourhood local teams.



Major Crime Unit, base at Harrogate Police Station



## New Victim Code

A new national Code of Practice for Victims of Crime came into force in December 2013. This is a statutory document which sets out the information, support and services that victims of crime are entitled to receive from criminal justice agencies in England and Wales. These criminal justice agencies include the police and Crown Prosecution Service.

The Code covers the support victims should expect at every stage of the process from reporting a crime to post-trial support.

The new Code sets out enhanced support for victims of the most serious crime, persistently targeted and vulnerable or intimidated victims. It also includes a section dedicated to the needs of children and young people, their parents and guardians.

Businesses that are victims are also covered by the Victims' Code, which sets out the specific entitlements they have if they are a victims of crime.

## Independent Scrutiny of cautions

In December, a new independent Out of Court Disposal Scrutiny Panel was announced by the Police and Crime Commissioner.

The panel was set up in response to public concerns about the use of Out of Court Disposals in North Yorkshire. The new panel ensures such means of justice are appropriate, effective and in line with the wishes of victims as appropriate.

The Chair of the panel is independent of North Yorkshire Police, the Police and Crime Commissioner and criminal justice agencies.

In addition to the independent Chair, the panel will comprise a range of individuals and representatives, including members of the public who have been victims of crime, operational police officers and magistrates.

## 'Time to Talk'

Time to Talk was launched in October by the Police and Crime Commissioner and Chief Constable. At these public events, residents can raise concerns over a cup of tea and get honest and straight forward responses to their questions. 'Time to Talk' events are important in ensuring the Police and Crime Commissioner and Chief Constable are accessible to the public. These events have been welcome by the public, and the issues raised have been very varied.

Everyone is encouraged to attend future events, whether you have good or not so good feedback. This includes members of the local community, business owners, local Councillors, voluntary organisations and many others.



“Time to Talk”

So far 'Time to Talk' events have taken place in;

- Scarborough
- Thirsk
- Harrogate

## Third round of Community Fund applications



In December 2013, the third quarter Community Fund applications were reviewed by the Police and Crime Commissioner's panel and ten were successful:

- £2,000 - 'Call It In' Campaign, York University Student's Union
- £3,066 - Drop-in, Fairfax Community Centre, Harrogate
- £12,000 - Counselling for victims of violence, in Stokesley, Thirsk and Scorton
- £5,000 - Safe and Sound Homes Active, York
- £10,000 - North Yorkshire Police Rock Challenge 2014
- £20,000 - Hand in Hand, The Children's Society, Craven
- £12,890.00 - Mud in Your Blood, Scarborough
- £12,480 - Judo Solutions, Scarborough

- £20,000 - Building Blocks Rehabilitation Project, Nidderdale Area of Outstanding Beauty
- £4,799.76 - Skipton Rugby Football Club, Intershape Gym Skipton RFC Rugby Development Project, Skipton

## Multi Agency Public Protection Arrangements Annual Report

The Annual Report of the county's Multi-Agency Public Protection Arrangements (MAPPA) was released in October 2013. The report demonstrated how the MAPPA process of identification, assessment and management of sexual and violent offenders is achieved by applying a structured approach, from prison through to supervision and monitoring in the community.



Cross Lane Hospital in Scarborough



**People with mental health problems are getting the support and treatment they need quickly. Since the start of the 'Place of Safety' service in the area we have seen a significant reduction in the possible Section 136 detentions.**

*Martin Dale, Locality Manager*

## First 'Place of Safety' opened

In January 2014, the first Section 136 'Place of Safety' opened at Cross Lane Hospital in Scarborough followed by the opening of a second site at Bootham Park Hospital in York in February 2014.

A Section 136 'Place of Safety' is a place where a person can be detained for up to 72 hours if they are in mental health crisis and the police believe them to be in immediate need of care for the sake of their own, or another person's, safety. Until now North Yorkshire Police had no option but to take these people to custody, even though they may not have committed an offence.

When a patient arrives at the 'Place of Safety', an assessment is made by a doctor and a mental health specialist, who will make the necessary arrangements for the person's treatment and care.

Since taking office in November 2012, the Police and Crime Commissioner has campaigned to ensure this essential facility is provided. Until the launch of the first venue in Scarborough, North Yorkshire was the only place in England to be without a facility.

Further places of safety are planned for Northallerton and Harrogate.

## National Rural Crime Network

In March 2014, the Police and Crime Commissioner signed up to a new National Rural Crime Network, which has been established to help tackle rural crime more effectively in England and Wales.

## Domestic abuse awareness campaign

In March, Her Majesty's Inspectorate of Constabulary released a report following an inspection carried out the previous November. The report recognised the investments North Yorkshire Police has made in the Protecting Vulnerable Persons Units and training for staff, despite financial reductions.

The report also highlighted the award-winning 'Making Safe' scheme which is a multi-agency service to support the victims and children

affected by domestic abuse, enabling them to remain in their home while re-housing perpetrators and offering them support to change their behaviour.

Later that month, North Yorkshire Police joined police forces across the country to raise awareness of domestic abuse and how the police and their partner agencies deal with these traumatic and often hidden crimes.

## New Police Officers

Twenty seven new police officers were trained and ready for action across North Yorkshire following a passing out ceremony in March. A further 28 new trainee constables were also welcomed to North Yorkshire Police on the morning of Monday 31 March to begin their initial training.

## New Police Community Support Officers

March also saw eleven new Police Community Support Officers take to the streets, following their 11-week intensive training course.

## Safer internet day

In February, North Yorkshire Police held a Safer Internet Day which was hosted by UK Safer Internet Centre. The purpose of the day was to help promote the safe use of the internet and encouraging appropriate reporting of suspected internet misuse.



## Anti-Social Behaviour Hub

£58,000 additional Home Office central government funding was secured in March 2014, to assist in the running of a new anti-social behaviour hub in York which went live in May 2014.

The money was awarded as part of the Home Office's "Police Innovation Fund" following a successful bid. The Innovation Fund incentivises collaboration and is designed to help Police and Crime Commissioners develop innovative approaches to improve policing and drive efficiency.

The aim of the hub is to ensure a more efficient, timely and appropriate response to anti-social

behaviour within York's communities by deploying members of a single team of frontline enforcement officers from both organisations.

As part of the work being developed within the hub is the introduction of Community Safety Accreditation Scheme (CSAS) enforcement officers, which will allow the Chief Constable to grant specific additional policing powers to City of York Council Enforcement Officers. These council officers will be deployed alongside police officers as part of the police Safer Neighbourhood teams, ensuring that issues are addressed by the most appropriate agency.



**The ASB hub will allow us to deploy frontline enforcement officers from both organisations utilising expertise drawn from a number of services. This ground-breaking approach will see better results for the people of York and allow us to work together to tackle anti-social and irresponsible behaviour more effectively.**

*Councillor Lindsay Cunningham-Cross, City of York Council's former Cabinet Member for Crime and Stronger Communities*

## York river safety summit

Following the devastating deaths of Megan Roberts and Ben Clarkson, as well as historical incidents, the Police and Crime Commissioner held a River Safety Summit on 18th March at York St John University. The Summit brought together many of the organisations with an active interest in river safety, alcohol misuse and vulnerability, with the aim of identifying opportunities to prevent further harm in the future.

Discussions on the night focussed on prevention and education, with a commitment to develop an action plan to progress some of the

collaboration opportunities. In addition, training to identify and help people at risk from harm was proposed for all those working in the night time economy, including door staff, police officers, taxi, drivers and street angels.

The next river safety summit is planned for summer 2014.



North Yorkshire Police search River Ouse

## Community Fund update



Preparations were made for the Police and Crime Commissioner's Community Fund panel to review and approve successful bids from the fourth round of the applications in April 2014. The total fund forecast for 2013/14 is £254,715.96.

## Volunteers recruitment campaign

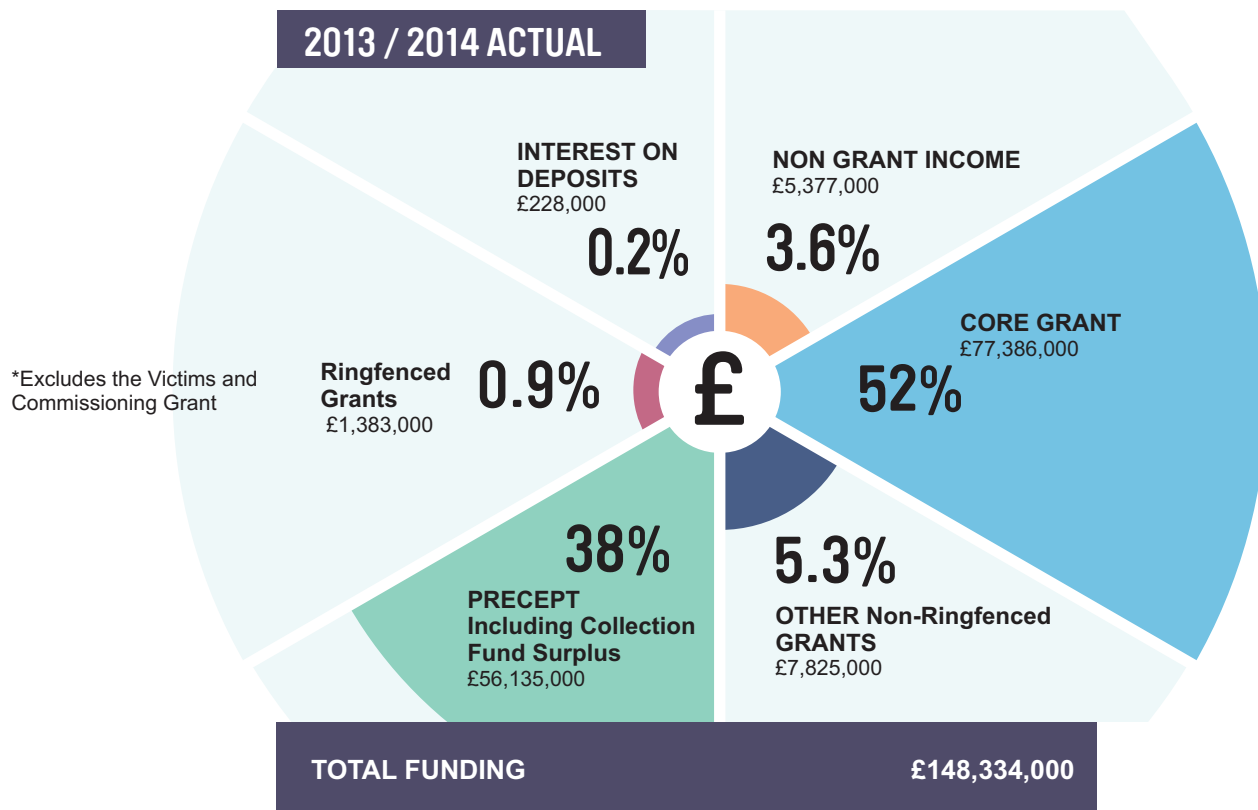
In February, a campaign was launched to encourage people to volunteer their time to help North Yorkshire Police with its work. The service already has approximately 120 volunteers working in a number of roles across the force, and they are now looking to recruit another 100 before July 2014.

Volunteers offer a different perspective to delivering policing services and increase engagement with communities, providing opportunities to develop positive relations among people from all backgrounds.

## Operation Trivium II (foreign criminals)

In March, working with officers from Romania, Lithuania and Poland, North Yorkshire Police joined an operation to catch foreign criminals. Operation Trivium II involved roadside checks and stops of people suspected of crimes in their home counties.

## Funding Breakdown



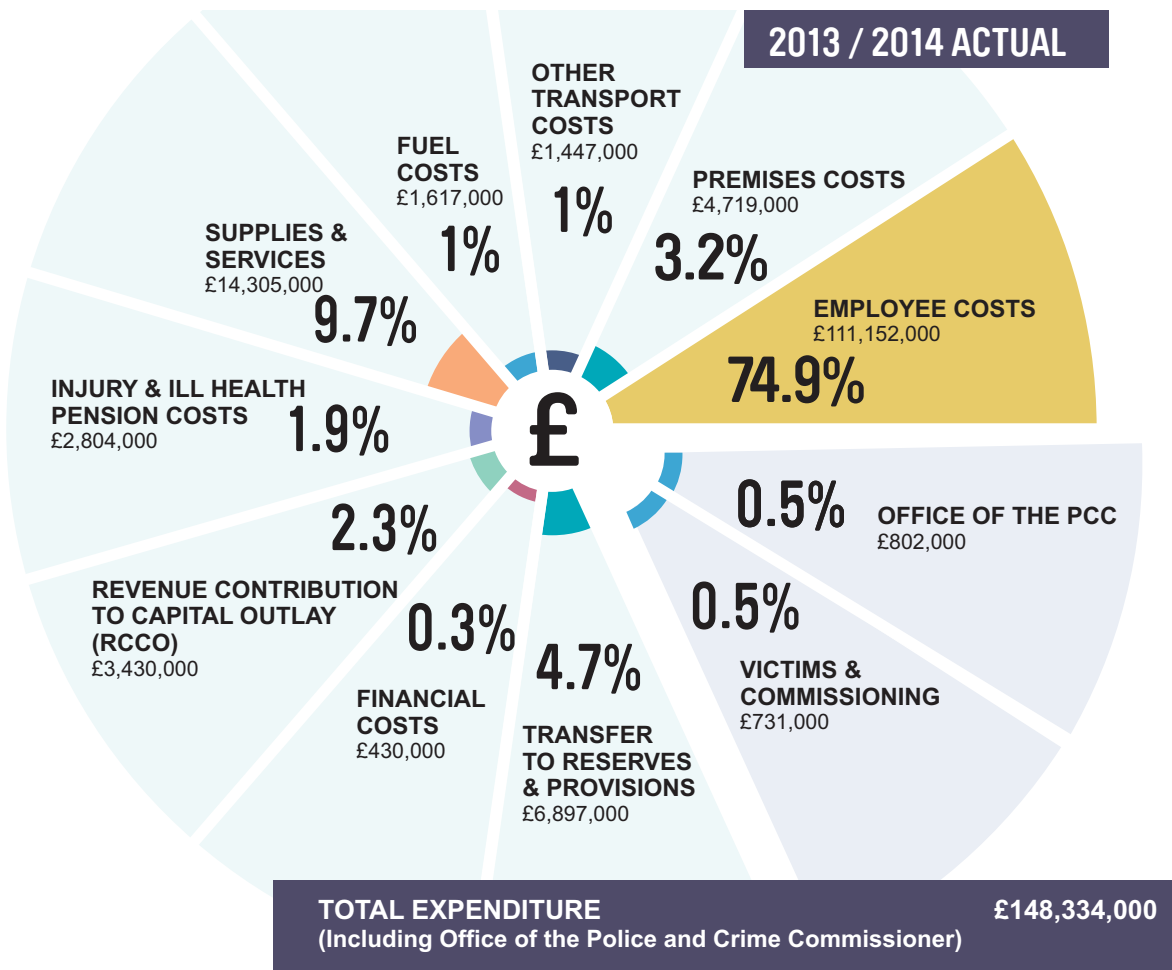
Funding Breakdown 2013/14	Actual
Core Grant	77,386,000
Precept (including Fund Surplus)	56,135,000
Other Non-Ringfenced Grants	7,825,000
Ringfenced Grants*	1,383,000
Interest on Deposits	228,000
Non Grant Income	5,377,000
<b>Total Funding</b>	<b>148,334,000</b>

### Financial position

North Yorkshire Police has a good history of prudent budgeting, reducing costs and ensuring resources are used as effectively as possible as evidenced by the £13.8m saved since 2010. The Chief Constable and the Police and Crime Commissioner overturned a decision by the former Police Authority to reduce police officer numbers from 1,392 to 1,270. As a result, money for 122 more officer posts has been needed.

Raising the precept by 1.99% in 2014/15 helped fund 24 of these officer posts. The remainder of the shortfall has been met through finding efficiencies elsewhere in the organisation. The precept increase, alongside work to secure £10m of further efficiency savings by 2016, will both help enable North Yorkshire Police maintain officer numbers at a time when other forces are shrinking theirs.

## Expenditure Breakdown



Expenditure Breakdown 2013/14	Actual
Employee Costs	111,152,000
Premises Costs	4,719,000
Fuel Costs	1,617,000
Other Transport Costs	1,447,000
Supplies & Services	14,305,000
Injury & Ill Health Pension Costs	2,804,000
Revenue Contribution to Capital Outlay (RCCO)	3,430,000
Financial Costs	430,000
Transfer to Reserves & Provisions	6,897,000
<b>North Yorkshire Police Total</b>	<b>146,801,000</b>
Office of the Police and Crime Commissioner	802,000
Victims and Commissioning	731,000
<b>Total</b>	<b>148,334,000</b>



## THE YEAR AHEAD



**This is a three to five year journey, my aim is to provide that clarity and direction and recognise what we want this organisation to be.**

*Dave Jones,  
Chief Constable*

### Future priorities

North Yorkshire has a good police service, and we are one of the safest places in the country. However, despite financial challenges the Police and Crime Commissioner and Chief Constable believe improvements can and need to be made. Over the coming years you will see:

- **Significant improvement in services for victims** - through new commissioned services more victims, especially of the most serious cases, will receive services. In addition, the way victims are supported by the police will be enhanced and new ways of assessing help will be introduced for all victims of crime.
- **Investment in technology and facilities** - so that police spend more time policing and less on administrative processes
- **Financial stability** - ensuring North Yorkshire Police remains sustainable and achieves necessary medium-term savings of approximately £10m
- **Re-design of Community Safety Partnerships** - to ensure planning comes together in one place, at the right time to improve partnership working through identifying opportunities for more joined up, efficient services
- **Collaboration** - working with other police forces and partners to develop services and ensure we deliver the best service in the most cost-effective way.



Mobile technology can increase efficiency by up to 20%

## Useful Contacts

**North Yorkshire Police**

Tel: 101 for all non-emergency enquiries  
 Website: [www.northyorkshire.police.uk](http://www.northyorkshire.police.uk)

**Crimestoppers**

Report Crime Anonymously  
 Tel: 0800 555 111  
 Website: [www.crimestoppers-uk.org](http://www.crimestoppers-uk.org)

**Information for everyone**

If you require this report in another language, Braille, large print or audio tape then please contact the Office of Police and Crime Commissioner at [info@northyorkshire-pcc.gov.uk](mailto:info@northyorkshire-pcc.gov.uk) or by telephoning 01423 569562

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**As the Police and Crime Commissioner for North Yorkshire I am committed to being active, visible and available to the public. I welcome the opportunity to hear your views.**

*Julia Mulligan*

**Contact**

You can contact the Police and Crime Commissioner in the following ways:



01423 569562



[info@northyorkshire-pcc.gov.uk](mailto:info@northyorkshire-pcc.gov.uk)

**www** <http://www.northyorkshire-pcc.gov.uk/> or google 'Julia Mulligan'



@Julia\_Mulligan (Personal Account) / @northyorkspcc (Official Account)





30 June 2014