



# Corporate Performance & Scrutiny Group

Meeting: Tuesday 24<sup>th</sup> March

Reporting Period: 1<sup>st</sup> Apr 14  $\rightarrow$  28<sup>th</sup> Feb 15



NB: Statistics remain provisional and subject to change

BE SAFE FEEL SAFE

NOT PROTECTIVELY MARKED



# INTRODUCTION



Reporting Period: 01/04/2014 → 28/02/2015

#### Contents:

- The Results: Current Performance levels
  - 1. Headline overview statistics
  - 2. Crimes & ASB statistics (including stats by District council area)
  - 3. Crimes resolved & outcomes at court
  - 4. Road Traffic Collision casualties
- The People: HR/headcount information ٠
- The Money: Finance/budget information (Appendix A & B) •

#### Recommendations:

The Group notes the contents and current position

#### Actions arising from this meeting in response to scrutiny:

•

#### Glossarv of Terms

Please final page in document

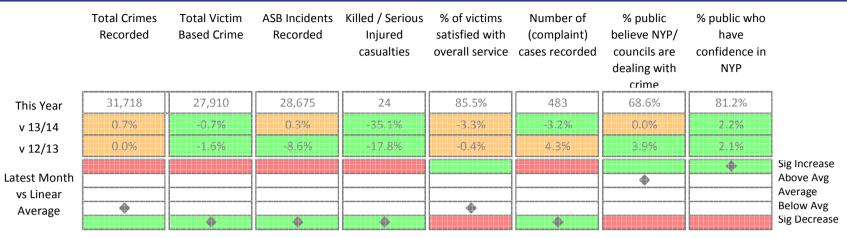
#### Time Periods

- Unless indicated otherwise statistics are presented by financial year (April 14 to February 15)
- Due to internal reporting timescales any **Finance data are presented with one month lag**. •

#### Performance Monitoring/Management and Operational Priorities

- At a strategic level this meeting (The Corporate Performance & Scrutiny Group) and Executive Board consider performance in the broader context of financial and people data and consider progress against the delivery of the Police and Crime Plan
- At a tactical level the force is piloting a single monthly meeting which now amalgamates the Performance Steering Group and the Tactical Tasking and Co-ordination Group. ٠
- At a local level the Safer neighbourhood Command Tactical Tasking and Co-ordination Group prioritises the proposed ٠ tactical activity ensuring that it is aligned to the Control Strategy.

# **EXECUTIVE SUMMARY**



- In terms of performance monitoring there is no significant changes to trends to report.
- **Demand** in February was lower than linear average as is expected for this point in the year. Half term did not have a significant impact
- So far in 2014/15 39% of demand has been Crime and ASB related compared with 50% in 2009/10. Conversely Public Safety & Welfare (PSW) demand has increased to 42.5% this year from 32% in 2009/10. Problem Profile in Autumn
- Total **Crime** and **Victim Based Crime** remain in line with expected levels
  - A slight increase in the year v previous year position during February is skewed by periods of adverse weather (high winds) in 2014.
  - North Yorkshire has recorded the lowest level of crime per 1000 population in England between April and January
  - When analysed by crime type crime is currently within tolerance and/or significantly lower than average.
  - The two exceptions continue to be Sexual Offences (driven by the rise in historical reporting and increasing victim confidence) and Violence Without Injury (historical reporting, increased victim confidence, improved recording and compliance with Crime Recording Standards and police pro-activity around enforcement of orders)
  - **ASB** remains in line with last year and the trend in ASB is down
- A Case File Quality and Transforming Summary Justice (TSJ) thematic was held at the March Force Performance Steering Group. Criminal Justice Department have since provided a product for face to face briefing containing critical messages in respect of TSJ and what is required of an officer. Critical messages relating to TSJ feature in a prominent position on intranet home page.
- **Casualties** Killed Seriously Injured (KSI). <u>Provisional</u> figures for 2014 show KSIs to be down on the same periods in 2013 and 2012. Based on the first month of the new counting period a reduction is shown.
- **Satisfaction:** Almost 9 out of 10 victims of burglary, violent or vehicle crime are satisfied with service received. Satisfaction with resolution over the phone is high.
- As noted last month a small negative trend is now being tracked up for victims of vehicle crime (burglary & violence victims satisfaction remains stable or improving respectively). This trend is linked to THRIVE deployment but should be offset against the gains in officer time by these crimes being dealt with over the phone for a 4% drop in <u>auto-crime</u> victim satisfaction (from 88% to 84%) there were between 900 and 1200 hours freed up through THRIVE. Expectation management remains important by FCR staff and guidance is being issued.
- **Public Confidence** in police & partners remains high

	Ap	oril → Feb	15	201	4/15 vs H	istorical Y	'ears
	Crimes in 12/13	Crimes in 13/14	Crimes in 14/15	vs 13/14	%	vs 12/13	%
Burglary Dwelling	1482	1416	1253	-163	-12%	-229	-15%
Burglary Non Dwelling	2525	2428	2363	-65	-3%	-162	-6%
Robbery	103	108	128	20	19%	25	24%
Sexual Offences	538	639	965	326	51%	427	79%
Violence With Injury	3344	3454	3556	102	3%	212	6%
Violence Without Injury	2184	2186	3117	931	43%	933	43%
Arson & Criminal Damage	5498	5151	4689	-462	-9%	-809	-15%
Theft: All Other Theft	5109	4994	4569	-425	-9%	-540	-11%
Theft: Bicycle Theft	1093	1369	1156	-213	-16%	63	6%
Theft: Shoplifting	3384	3552	3622	70	2%	238	7%
Theft: Theft From Person	453	464	476	12	3%	23	5%
Vehicle Offences	2638	2354	2016	-338	-14%	-622	-24%
<b>Total Victim Based Crimes</b>	28351	28115	27910	-205	-1%	-441	-2%
	-						
Total ASB incidents	29153	26751	26698	-53	-0.2%	-2455	-8.4%
Victim Based Crime + ASB	57504	54866	54608	-258	-0.5%	-2896	-5.0%
	T	r					
Drug Offences	1715	1665	1926	261	16%	211	12%
Misc Crimes Against Society	442	387	529	142	37%	87	20%
Possession Of Weapons	158	163	216	53	33%	58	37%
Public Order Offences	1052	1170	1137	-33	-3%	85	8%
Total Crimes v Society	3367	3385	3808	423	12%	441	13%
Overall No of Crime	31718	31500	31718	218	1%	0	0%

### **CRIME & ASB v PREVIOUS YEARS**

- Total **Crime**, **Victim Based Crime** and **ASB** remain in line with expected levels

- North Yorkshire has recorded the lowest level of crime per 1000 population in England between April and January
- When analysed by crime type crime is currently within tolerance and/or significantly lower than average.
- The two exceptions continue to be Sexual Offences (driven by the rise in historical reporting and increasing victim confidence) and Violence Without Injury (historical reporting, increased victim confidence, improved recording and compliance with Crime Recording Standards and police pro-activity around enforcement of orders)
- Positive performance around **acquisitive crime** including **domestic burglary** should be noted
- Op GAUNTLETT is a combined NYP & Trading Standards initiative in place to tackle predicted seasonal rise in doorstep crime. Research has been conducted over the last 2 years to identify specific hotspots and trends.
- **Robbery** offences (previously discussed) continue to fluctuate.
- **Misc Crimes v Society** include rises in possession of indecent images and obscene material the prevalence of which is expected to increase over the coming months/years.
- The force Crime prevention strategy has been updated following the publication of the Police and Crime Plan, JSIA, the recent changes to senior management and feedback from staff.

### VICTIM BASED CRIME BY DISTRICT v PREVIOUS YEARS

and the second

N	and the		and have	
	NO OF CRIM		NO OF CRIMES:	2014/15
NO OF CRIMES: 2014/15	HAMBLETON		RYEDALE	1203
RICHMONDSHIRE 1264	CHANGE v 13/		CHANGE v 13/14	-1% (-14)
CHANGE v 13/14 -8% (-106	CHANGE v 12/	/13 -3% (-72)	CHANGE v 12/13	3% (34)
CHANGE v 12/13 1% (16)	<u></u>	6 57		<u> </u>
				1
		1		2
2				
and the second s		9	<b>NO OF CRIMES:</b>	2014/15
	2. M		SCARBOROUGH	5717
	Land	~~~	CHANGE v 13/14	12% (613)
S		2	CHANGE v 12/13	14% (700)
	NO OF CRIMES:	2014/15		3
	HARROGATE	4803		
NO OF CRIMES: 2014/15				
CRAVEN 1394	CHANGE v 13/14	1% (59)	5	
CHANGE v 13/14 -12% (-196)	CHANGE v 12/13	0% (22)		
CHANGE v 12/13 -10% (-160)		1 26		

• Current Victim Based crime levels in **SCARBOROUGH** and **RYEDALE** are higher than average but nevertheless within an expected monthly tolerance.

• Recent months of January and February 2015 whilst being distinctly 'average' are compared against a period of time last year when crime was significantly low

• The current exceptions follow force wide trends discussed earlier.

• The focus of the SNC remains the impact of Legal Highs or "New Psychoactive Substances" (NPS). The misuse of NPS is a growing trend in England & Wales. Op GAMBLE is in place with the objectives to

- To highlight potential risks and harms of using NPS to enable people to take personal responsibility for their decisions
- To work with partners to enhance the knowledge and evidence on NPS
- To make full use of the legislative framework and strengthen the enforcement response
- Forcewide guidance has now been published

• All three Youth Officers have been involved in the delivery of educational messages in schools to young persons regarding the use of New Psychoactive Substances (so called 'Legal Highs'). N(

<b>NO OF CRIMES:</b>	2014/15
YORK	8737
CHANGE v 13/14	-7% (-621)
CHANGE v 12/13	-10% (-997)

/ UA

NO OF CRIMES: SELBY	2014/15 2575
CHANGE v 13/14	3% (81)
CHANGE v 12/13	0% (7)

The above is a presentation of year on year statistics. For latest local data displayed on a map for your area go to www.police.uk and enter your postcode

# ASB BY DISTRICT v PREVIOUS YEARS

- Pres	124	
NO OF ASB: 2014/	15 NO OF ASB:	2014/15
NO OF ASB: 2014/15 HAMBLETON 2328	B RYEDALE	1088
RICHMONDSHIRE 1295 CHANGE v 13/14 1% (2		-8% (-96)
CHANGE v 13/14 2% (29) CHANGE v 12/13 -15% (-4	404) CHANGE v 12/13	-14% (-171)
CHANGE v 12/13 -17% (-266)	2	<u>\</u>
	NO OF ASB:	2014/15
	SCARBOROUGH	6400
	CHANGE v 13/14	2% (95)
man man a	CHANGE v 12/13	-2% (-164)
I LAM S		
	5	0
NO OF ASB: 2014/15		1 mars
HARROGATE 4868	2	/
NO OF ASB: 2014/15 CHANGE v 13/14 5% (233)	5	
CRAVEN 1188 CHANGE v 12/13 -5% (-259)	An 2	
CHANGE v 13/14 -9% (-115)		4/15
CHANGE v 12/13 -16% (-229)		<b>752</b> (-94)
		(-1005)
a sur asur		
Long term the trend in ASB is down. <b>No emerging issues of note.</b>	2-2-2	
• In <b>HARROGATE</b> ASB is up on last year but down by almost the same		14/15
<ul> <li>In HARROGATE ASB is up on last year but down by almost the same margin on the year before. Monthly ASB volumes are within tolerance. The recent focus for the Command has been Ripon</li> </ul>		2641
Minster ward but no current issues in these locations are being		<u>% (-9)</u> 0 (-191)
reported from a police perspective.		
A summary of statistics relating to new ASB Legislation will be	S	
presented to the force ASB Steering Group at the end of March. Key themes will subsequently be presented in this document .	Channel	
	2	
lar	20	
// - ÷		

# CASUALTIES KILLED OR SERIOUSLY INJURED FROM ROAD TRAFFIC COLLISIONS

	YTD	+/- Change	
Key Performance Indicator	2015	on 2014	on 2013
Killed or Seriously Injured casualties from	24	-13	
RTCs:		(-35%)	
Motorcyclist KSI casualties from RTCs:	1	-1	
		(-50%)	
Child (=<16) KSI casualties from RTCs:	2	-2	
	£	(-50%)	
Cyclist KSI casualties from RTCs:	6	-4	
Cyclist KSI casualties from KTCS.	0	(-40%)	

- Please note the above shows provisional data for the new reporting period which started on January 2015. There is a lag on the data by one month meaning only one months worth of data is being compared.
- Long term the trend in KSIs is down. Unverified statistics for the whole of 2014 show a reduction in overall KSIs of 10% (47) on the previous year.

### • No emerging issues of note.

- The provisional stats for January 2015 shows a reduction on the previous years:
  - All KSI = 0 fatal and 24 serious against 3 fatal and 34 serious in same period in 2014.
  - Motorcycle = 0 fatal and 1 serious against 0 fatal and 2 serious in same period in 2014.
  - Pedal cyclist = 0 fatal and 6 serious against 0 fatal and 10 serious in same period in 2014.

# POLICING CALENDAR

# A summary of upcoming events/operations over the next three months is shown below

Date	Summary of Event / Operation - 2015
04/03/2015	OP SURESTART - Scarborough
05/03/2015	OP SURESTART - Harrogate
06/03/2015	OP HAWK – Selby
06/03/2015 – 08/03/2015	North Yorkshire Moors Railway 50 <sup>th</sup> Anniversary of closure of line event
	Mutual Aid - 1 x level 2 PSU – Rotherham, South Yorkshire for EDL Demo
07/03/2015	OP SAGE - BBMH@ 1100hrs @ Hutton Wandesley Y and A South Stillingfleet
10/03/2015	OP SAGE – Y and A South @ Wheldrake
17/03/2015	YORK v BURY 1945HRS – CAT A+
20/03/2015	OP HAWK – Harrogate
21/03/2015	HURWORTH HUNT
03/04/2015 - 06/04/2015	Easter- Bank Holiday Weekend
04/04/2015	MIDDLETON Point to Point – S&R
04/04/2015 - 06/04/2015	PASSOVER – JEWISH FESTIVAL
04/04/2015 - 09/04/2015	HARROGATE – International Youth Festival
11/04/2015	YORK v HARTLEPOOL UTD 1500hrs – CAT A+
	Spring Cup Motorcycle Road Racing, Oliver Mount, Scarborough
18/04/2015	THIRSK RACES - Opening Meet
21/04/2015	Royal Salute York, HM the Queen's Birthday
23/04/2015 - 24/04/2015	HARROGATE - Spring Flower Show
26/04/2015	St George's Day Parade, York, Harrogate, Scarborough, Skipton and Great Ayton
30/04/2015 - 04/05/2015	NORTHALLERTON - May Fair

# POLICING CALENDAR

Date	Summary of Event / Operation - 2015
01/05/2015 – 03/05/2015	TOUR OF YORKSHIRE - Cycle Race
02/05/2015	Royal Lancers Parade, Richmond
04/05/2015	May Bank Holiday
13/05/2015 – 15/05/2015	YORK RACES - May Festival – non policed
20/05/2015 – 28/05/2015	RICHMOND Whit Fair
21/03/2015	BOROUGHBRIDGE - Freedom Parade, 9 Regiment Army Air Corps
22/05/2015 – 27/05/2015	OP HYDRAULIC - GAIA CLIMATE CAMP – Gt Ayton Area - (March also planned in Malton date not yet known)
24/05/2015	RIPON - Freedom Parade
25/05/2015	May Bank Holiday
26/05/2015	OP CHECKPOINT aligned with Farm Watch
30/05/2015	YORK RACES – Late Meet – Annual Event

# ACPO WEEKS OF ACTION

Date	ACPO WEEKS OF ACTION
08/03/2015	International Women's Day
18/03/2015	Child Sexual Exploitation Awareness Day
21/03/2015	International Day for the Elimination of Racial Discrimination
30/03/2015 - 03/04/2015	ACPO Motorcycyle Week of Action
11 – 17/05/2015	Mental Health Week
17/03/2015	International Day Against Homophobia
June	ACPO TAM – Ports Week of action (provisional)
02 – 07 / 07/2015	CYBER week of action
07 – 11 / 09/2015	National Campaign – Prevent and Localised Policing
30/09/2015	Operation Rogue Trader Enforcement Day
06/10/2105	National Personal Safety Day
01 – 31 / 10/2015	Domestic Violence Awareness Month
01 – 31 / 10/2015	National Cyber Security Awareness Month
11 – 18 / 10/2015	National Hate Crime Awareness Week
23 – 29 / 11/2015	Road Safety Week
25/11/2015	International Day for the Elimination of Violence Against Women and Girls. (White Ribbon Day)
1 – 31 / 12/2015	ACPO Christmas Drink Drive Campaign
02/12/2015	International Day for the Abolition of Slavery

# HR OVERVIEW

Police Officers

	Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Apr 15
Officer Budget FTE Target	1392.0	1392.0	1392.0	1392.0	1392.0	1392.0	1392.0	1392.0	1392.0	1392.0	1392.0	1392.0	1392.0
Actual/ Projected Num inc recr'ment	1401.68	1398.20	1396.50	1399.83	1395.26	1405.52	1400.28	1406.50	1401.37	1397.73	1400.37	1,396.78	1,392.28

The actual number of Officers has increased in February 2015 by 2.64 FTE officers. This is in line with officer number projections.

#### Student Officer Recruitment

14 Student Officers commenced with NYP on 26 January 2015. Of the 14 Student Officers, 8 have been posted to York and 6 to Scarborough.

#### Transferee Recruitment

3 transferee Firearms Officers commenced with NYP on 26 January 2015.

A further transferee campaign for DC's and PC's was launched in January 2015 to fulfil vacancies in Scarborough. In addition a campaign was also launched for a Dedicated Surveillance Motorcyclist. Assessments are currently taking place, with an intake date currently scheduled for 26 April 2015.

#### PCSO

	Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Apr 15
PCSO Budget FTE	183.0	183.0	183.0	183.0	183.0	183.0	183.0	183.0	183.0	183.0	183.0	183.0	183.0
Actual/ Projected Num inc recr'ment	184.09	183.06	182.30	196.30	196.23	193.34	192.81	189.35	188.89	188.47	198.02	195.30	193.30

The actual number of PCSO's has increased by 9.55 FTE.

10 PCSO's commenced with NYP on 12 January 2015.

# HR OVERVIEW

#### **Specials**

	Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Apr 15
Specials Budget FTE	260.00	260.00	260.00	260.00	286.00	286.00	286.00	286.00	286.00	286.00	286.00	286.00	286.00
Actual Specials FTE	153.00	151.00	166.00	162.00	158.00	153.00	148.00	172.00	178.00	176.00	189.00		

The actual number of Special Constables increased by 13.

14 Special Constables commenced with NYP on 24 January 2015.

A recruitment campaign for Special Constables was launched in January 2015. To date a total of 428 expressions of interest have been recorded, with 162 application received. Of the 162 applications received, 143 applicants have successfully passed shortlisting. The 143 applicants, plus the 92 applicants currently on a holding list from a previous campaign will be used to fulfil the intakes currently planned for April and August 2015.

A targeted increase in the numbers of Special Constables continues throughout 2014/15/16 to achieve the 286 desired target.

#### <u>Staff</u>

	Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Apr 15
Staff Budget	1016	1016	1016	1016	1016	1016	1016	1016	1016	1016	1016	1016	1016
Permanent Staff FTE	895.90	896.74	896.91	899.30	896.98	906.52	905.80	918.39	925.82	920.30	913.50		
Temporary Staff FTE (not including agency)	50.52	50.52	45.03	56.50	53.50	55.76	62.78	61.76	59.76	59.65	61.86		
Agency Staff FTE	38.95	39.91	45.91	41.00	45.91	48.41	49.41	45.00	46.50	46.81	48.42		
Total Staff against budget FTE	985.37	987.17	987.85	996.80	996.39	1010. 69	1017.9 9	1025.1 5	1032.0 8	1026.7 6	1023.7 8		

## **HR OVERVIEW**

The Staff Budget has been adjusted for 2014/2015. The headline staff budget total of 1016 is the Forces financial commitment for the next 12 months. Police staff roles fluctuate in accordance with organisational priorities and requirements articulated in business cases agreed through the decision notice route. The approach to police staff workforce profiling is to explore opportunities where flexible resources can be utilised specifically to deliver key pieces of work.

The total number of actual Staff has decreased 2.98 FTE from the previous month.

The number of agency staff has increased by 1.61 FTE since the previous month: 26.92x agency staff are in supernumerary posts. 21.5 x agency staff are backfill or interim postings against established posts (includes part time agency staff).

The current number of Staff vacancies is 17.

#### **Volunteers**

	Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Apr 15
Volun- teers	111.0	111.0	136.00	129.00	125.00	124.00	124.00	201.00	170.00	171.00	175.00		

Deployment of volunteers:-

All 175 volunteers are within the Response & Reassurance Directorate

41 - Front Counter Support

126 - volunteers are Safer Neighbourhood Support

1 - Head of Volunteering

1 - Deputy Head of Volunteering

6 - Volunteer Advisors'.

The number of volunteers is linked to the work around the use and deployment of Special Constables, the extended use of Volunteers is being progressed through the Citizens in policing framework. There has been a large piece of work undertaken with HR and Volunteer Co-ordinators to reconcile the number of Volunteers on Origin. NYP recently advertised for a Chief Officer – Citizens in Policing Volunteer. 10 applications are currently at shortlisting, with interviews scheduled for 9 March 2015.

#### Please note:

That the above figures include Secondments Out of Force but exclude Career Break Staff.

## GLOSSARY

#### **READING THE PERFORMANCE DATA**

- The numbers shows performance against the previous year
- The graphic is an assessment of the latest month against an "average month" based on the 2013/14 reporting period. The position of the icon describes the month results relative to a linear average. This allows for factors such as seasonal trends or the impact of single one off events to be explained. As the desired direction of travel can be up or down (e.g. increasing crime is negative but an increasing resolution % positive) the graphics alternate the red/green colouring accordingly.

### GLOSSARY

- $ASB = \underline{A}nti \underline{S}ocial \underline{B}ehaviour$
- Crimes Against Society = These are crimes which do not have a "named victim" i.e.. the offence is against The Crown. These are usually (but not always) are as the direct result of police intervention/proactivity e.g a drugs operation. In North Yorkshire & City of York approx 10% of crimes are "Against Society" therefore it is important to make the clear distinction from Victim Based Crime.
- Fraud Offences = These are not included in the crime statistics as they are not reported by forces to the Home Office. Instead these crimes are passed to Action Fraud and statistics are collated by that agency
- I Grade = priority assigned by control room for an incident requiring <u>I</u>mmediate police response
- KSI = A casualty <u>K</u>illed or <u>Seriously Injured as a result of a Road Traffic Collision on a public road</u>
- MCU = <u>Major Crime Unit</u>
- OPL =  $\underline{O}$ ver  $\underline{P}$ rescribed  $\underline{L}$ imit typically the term used to describe failing a breath test
- $P\&CP = \underline{P}olice \& \underline{C}rime \underline{P}lan$  document setting out the Police & Crime Commissioner's priorities
- PCC = <u>Police & C</u>rime <u>C</u>ommissioner
- PCSO = <u>P</u>olice <u>Community</u> <u>Support</u> <u>Officer</u>
- PSG = <u>Performance Steering Group</u> is an internal meeting chaired by a Chief Officer monitoring statistics & trends
- Resolved Outcome = A crime where an offender has been dealt with through sanction or restorative justice.
- Sanction Detection = A historical method of looking at how crimes were resolved. A sanction detection includes where an offender is Charged, Cautioned, given a Penalty Notices for Disorder or Cannabis Warning or Fixed Penalty Notices, and where an offender has crimes Taken Into Consideration (TIC see below).
- TIC = <u>Taken Into Consideration</u> is typically where an offender admits to further offences to avoid potentially being pursued for these at a later date.
- TTCG = <u>Tactical Tasking & Co-ordination Group</u> is an internal meeting which directs resources to tackle specific problems