



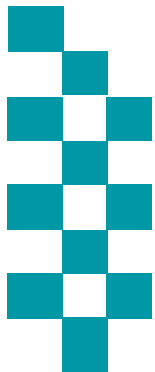
# Corporate Performance, Delivery & Scrutiny Board



**Priority 5:  
Transforming the Organisation  
October 2016**

Maria Earles

**BE SAFE  
FEEL SAFE**





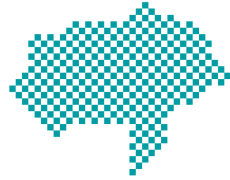
## Aim

- The focus for delivering this priority is on maximising the use of resources and technology to improve organisational efficiency and service delivery.
- Three inter-related workstreams:
  - a) Collaborative Services
  - b) Local Policing
  - c) Enabling Services



## Strategic Context

- Affordability and efficiency, delivering value for money services
- Delivering an effective police service
- Meeting the priorities of the Police and Crime Plan
- Collaborative opportunities
- Making best use of resources
- Exploiting new technologies
- Continuous Improvement



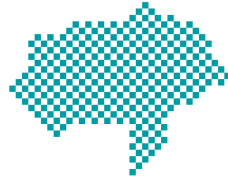
## Collaboration

### **National Landscape**

- Specialist Capabilities Programme
- Duty to collaborate with Emergency Services through the Introduction of new legislation; Policing and Crime Bill

### **Local Landscape with other police forces and other partners**

- Yorkshire and the Humber (YatH)
- Evolve
- North East Region
- Community Safety Hubs
- Co-location with other partners



## Evolve

### Current Collaboration



- Dog Support Unit - Shared Police Dog provision with Cleveland and Durham
- Major Investigation Team - Two force Evolve collaboration with Durham and North Yorkshire
- Legal Services Provision - Mapping and costing of current provisions being undertaken
- High level Human Resources Alignment – Looking into what areas can be aligned



## Local Policing Model

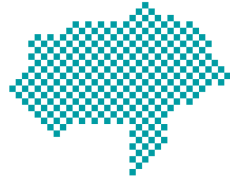
### Productivity and Demand

- Initiatives actively reducing demand
  - THRIVE (Threat, Harm, Risk, Investigation, Vulnerability, Engagement)
  - Neighbourhood Policing Review
  - Demand refresh on Operational Policing Model



## Productivity and Demand

- National productivity and demand work ongoing
- Working with academia
- Local work to identify:
  - The demand placed on North Yorkshire Police both independently and collectively with partners
  - How resources are best aligned to meet current and future demand
  - Marginal Gains
  - Continual service improvement and the pursuit of innovation
  - Developing a fuller understanding of interdependencies, shared efficiencies and collective opportunities across our partners
  - Transformational Change



# Enabling Services

## Estates

- Estates Strategy progressing
- Future opportunities with North Yorkshire Fire and Rescue Service

## Agile Working

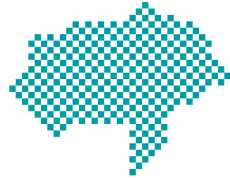
- Alignment with Estate Strategy (e.g., Alverton Court)
- Resources to each phase



## Operational Mobile Working

- Access to information and increase in transparency
- Increase visibility in communities





## Service Improvement – Enabling Services

- Reduced Estate running costs
- Optimise use of the estate
- Increased asset utilisation
- A more sustainable NYP both Financially & Environmentally
- Increased productivity from Officers & Staff
- Supporting front line operations to ensure a safer North Yorkshire & supporting the delivery of the Police & Crime Plan



## Future Roadmap



### What difference does it make?

- Improved resilience through collaborating with colleagues in neighbouring forces so that our communities feel safe
- Multi agency problem solving through greater service integration and therefore improving service delivery to our communities
- Increased productivity leading to better organisational efficiency and effectiveness and being able to demonstrate value for money to our communities