



Corporate Performance & Scrutiny Group

Meeting: Tuesday 24th November

Reporting Period: 1st Apr 15 \rightarrow 31st Oct 15



NB: Statistics remain provisional and subject to change

BE SAFE FEEL SAFE



INTRODUCTION



Reporting Period: 01/04/2015 → 31/10/2015

Contents:

- The Results: Current Performance levels
 - 1. Headline overview statistics
 - 2. Crimes & ASB statistics (including stats by District council area)
 - 3. Road Traffic Collision casualties
- The People: HR/headcount information
- Finance: Included as an Appendix

Recommendations:

• The Group notes the contents and current position

Actions arising from this meeting in response to scrutiny:

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Glossary of Terms

• Please final page in document

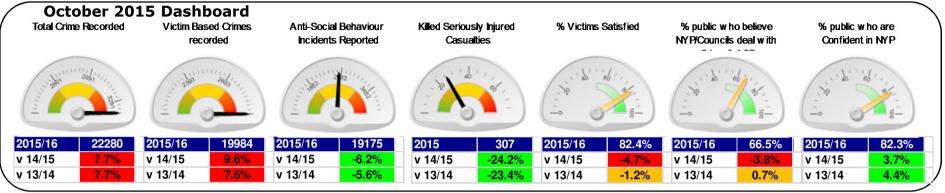
Time Periods

• Unless indicated otherwise statistics are presented by financial year

Performance Monitoring/Management and Operational Priorities

- At a strategic level this meeting (The Corporate Performance & Scrutiny Group) and Executive Board consider performance in the broader context of financial and people data and consider progress against the delivery of the Police and Crime Plan
- The force runs its Tactical Tasking & Co-ordination Group (TTCG) meeting on a 3 month cycle rather than monthly. This meeting looks predicted operational matters some 3 to 6 months in the future. Local TTCG meetings also run quarterly
- The Performance Steering Group now sits with the Operational Delivery Board meeting which also monitors progress against business plans and activity around HMIC inspections

EXECUTIVE SUMMARY



Commentary on current position

- **Crime:** NYP has the lowest crime per 1000 population in England.
- The main exceptions continue to be in Criminal Damage & Violence and these trends appear to be reflected nationally Previous reports (<u>http://www.northyorkshire-pcc.gov.uk/taking-action/scrutiny-of-north-yorkshire-police/performance-reports/</u>) contain more detailed commentary on these trends.
- Other trends of note are Burglary Dwelling predominately linked to Harrogate and burglary non dwelling where there have been a number of break in and thefts at Farms. Arrests have been made and investigations are ongoing.
- Ongoing major crime investigation including murder & disappearance of Claudia Lawrence
- **ASB** is down by 6% on last year. Repeat victimisation linked to ongoing neighbour disputes housing associations aware and providing mediation.
- Killed Seriously Injured (KSI) casualties: shows a reduction against previous years
- **Satisfaction:** Satisfaction remains high with more than 8 in 10 victims satisfied with service. Trends for satisfaction of victims of Violence and Burglary are stable. A negative trend for victims of auto crime remains under scrutiny although latest data indicates this drop has stabilised. This drop correlates to changes in attendance at scene rates under the THRIVE model (NB more than 2000 officer hours have been freed up since April 2014 through non attendance) and analysis of feedback shows dissatisfaction is where we have not "managed the expectations" of the caller. Advice/guidance has been disseminated in the Force Control Room.
- **Public Confidence:** in police remains high based on latest national dataset.
- In October ACC Kennedy held Performance Conferences for Hambleton, Richmondshire & Craven and the Force Control Room in October. The areas of focus include quality of service, community engagement and feedback, partnerships, deployment and tasking of resources.

CRIME / ASB / PSW v PREVIOUS YEARS <u>VOLUME</u> CHANGE

RECORDED	CRIME STATISTICS	2013/14	2014/15	2015/16		5/16 v /15		5/16 v 5/14	Trend	
Victim Based	Arson & Criminal Damage	3380	3014	3496	482	16.0%	116	3.4%		<u>SI</u>
	Burglary: Burglary Dwelling	923	853	928	75	8.8%	5	0.5%	· · · · · · · · · · · · · · · · · · ·	•
	Burglary: Burglary Non Dwelling	1618	1484	1605	121	8.2%	-13	-0.8%		
	Robbery	67	81	103	22	27.2%	36	53.7%		•
	Sexual Offences: Other	275	427	470	43	10.1%	195	70.9%		•
	Sexual Offences: Rape	128	179	213	34	19.0%	85	66.4%		•
	Theft: All Other Theft	3437	3125	2962	-163	-5.2%	-475	-13.8%		
	Theft: Bicycle Theft	947	837	904	67	8.0%	-43	-4.5%		
	Theft: Shoplifting	2301	2323	2440	117	5.0%	139	6.0%		•
	Theft: Theft From Person	305	326	290	-36	-11.0%	-15	-4.9%		
	Vehicle Offences	1573	1302	1322	20	1.5%	-251	-16.0%		
	Violence: Violence With Injury	2292	2341	2787	446	19.1%	495	21.6%		
	Violence: Violence Without Injury	1319	1939	2464	525	27.1%	1145	86.8%		
	Total	18565	18231	19984	1753	9.6%	1419	7.6%	BB1	
	Drugs: Possession Of Drugs	913	1058	929	-129	-12.2%	16	1.8%		
Society	Drugs: Trafficking Of Drugs	140	170	163	-7	-4.1%	23	16.4%		•
	Misc Crimes Against Society	234	329	295	-34	-10.3%	61	26.1%		
	Possession Of Weapons	103	147	96	-51	-34.7%	-7	-6.8%		
	Public Order Offences	736	757	813	56	7.4%	77	10.5%		
	Total	2126	2461	2296	-165	-6.7%	170	8.0%		
Total		20691	20692	22280	1588	7.7%	1589	7.7%		

<u>Slide Summary</u>

This slide shows **volume change** across the last 3 years.

Victim Based Crime is

up on previous years by 8%.

Despite this rise NYP remains having the lowest crime per 1000 population in England

NON CRI	NON CRIME STATISTICS		2014/15	2015/16	Diff 15/16 v 14/15		Diff 1: 13/	Trend	
ASB	Total	20323	20432	19175	-1257	-6.2%	-1148	-5.6%	8
PSW	Total	44827	45352	46188	836	1.8%	1361	3.0%	
			NC	T PROT	ECTIV	ELY M	ARKEL)	

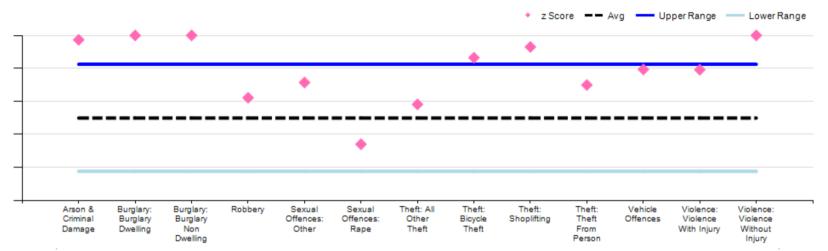
ASB is down on the previous year by 6% **PSW** volume trend is still rising year on year, and is up by 2% on last year.

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EXCEPTION BANDING: VICTIM BASED CRIME

•Represents Crime levels recorded in the last month, Data is normalised to allow crime groups with different volumes (e.g. robbery and criminal damage) to be presented on same graph. Crime levels can be described as normal if they fall between the blue lines with movement in this range likely to be random fluctuations.



Distribution of CRIME against normal levels

Slide Summary

- Although the previous slide details some volume changes in crime levels over the current financial year to date many
 of the crime levels remain within tolerance and not part of any identified long term trends. However we can
 summarise that October was a month of high demand
- The long term exceptions remain Violence & Criminal Damage Both these crime groups remain in exception meaning the monthly trends are higher than expected. These trends are reflected nationally and the causes are complex. These have been discussed in detail in previous reports. Current exceptions of note have been:
 - Burglary Dwelling This is linked to some 107 offences committed within the Harrogate command area in September and October. These offences are spread across the District. Predominantly forced entry with peak times during the day. Cash, Foreign currency, small electrical items, jewellery, large TV's and food items have been taken. Some arrests made and investigations are ongoing. Proactive operations are ongoing which includes the use of the force's Roads Crime Teams (RCT) and exploiting ANPR technology.
 - Burglary Non Dwelling Levels in York have been high across the last two months (mix of sheds, garages & commercial properties targeted across the city), elsewhere appears to be more of a 'spike' in October with two series of note: allotments on Bawtry Road in Selby and farms at Ribston (Harrogate).
 - Bicycle Theft has been an issue almost solely for York over the last three months. Crime has focussed on two categories 1) high value cycles and 2) opportunistic theft. Some of these offences have been linked to several youths local to York. There have been arrests but minimal amounts of property recovered. The local SNT have been working in recognised hot spot areas, undertaking property marking events (#whatisdotpeen) alongside Op Joypad proactive security checks. Reassurance patrols and high visibility patrols continue. Op Ramble specifically focuses on cycle theft and garage burglaries in York
 - Shop Theft Appears to be a single spike rather than a long term trend. Linked to a higher than usual number in Scarborough – theft from supermarkets – often for alcohol.

	NYP'S TACTICAL RESPONSE												
	Burglary Dwelling	Burglary Non Dwelling	Criminal Damage	Violence W/Injury	Vio W/out Injury	Cycle Theft							
Craven Hamble Richm H'gate	 Op RAM - X Border working with neighbouring forces Use of ANPR & Roads Crime Team Outcome: Arrests made and investigations on going 	 X border working with neighbouring forces Targeted patrols in rural areas Op SHROUD running in Hamb Rich to coordinate local response 	 Sporadic offending but some series e.g. 27 tyre slashings in Colburn Local tactics in place 	 Forcewide No geographical trends or hotspots increase in domestic related crimes being recorded Successful operations within NTE may have 	 Increase in Police recording of Harassment offences Including those crimes over social media. 	•Not a current issue however Crime prevention & education work alongside Community Safety Partnerships continues							
Scarboro Ryedale	 Op SHUDDER . Targets : burglary & theft in rural specialist units. Tactics in checks . Outcome: Arrests made charged with 13 offences 	areas. Support from nclude proactive stop including one person	 Op AMBIENCE was in place following spike in Castle & North Bay. Multi- Agency response. Outcomes: Alcohol & tobacco seizures. Drug possession offences recorded but overall a Reduction in Young persons drinking / causing ASB 	displaced violence. •improved recording standards and victim confidence recognised nationally as driver •Bid in Scar/Rye with OPCC for an outreach worker to deal with low/standard risk		•Preventative work at Dalby Forest which has been a previous hotspot							
York Selby	drop •Recent spate of burglar	cal offenders.	 Problem solving plans for Selby hotspots. Targeted patrols & partnership working with council. Dispersal powers used Outcome: CCTV installed by Council at Community Centre 	Domestic Abuse. •Focussed work with Repeat victims of domestic abuse for positive action in Selby		 Op JoyPad Reassurance & high-vis patrols at key times Property marking Outcome: Arrests 							

VICTIM BASED CRIME BY DISTRICT v PREVIOUS YEARS

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n.	NO OF CRIMES	2015/10		Summer and	
	HAMBLETON	1542	1		
~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	CHANGE 15/16 v 14/15		9.7%	2	
E	CHANGE 15/16 v 13/14		1.2%		
5		10	C		
NO OF CRIMES 2015/16		m	NO OF CRIME	ES I	2015/16
RICHMONDSHIRE 787		57	RYEDALE		856
CHANGE 15/16 v 14/15 -44 -5.3	<mark>%</mark>	<u> </u>	CHANGE 15/1		5.7%
CHANGE 15/16 v 13/14 -123 -13.5			CHANGE 15/1	6 v 13/14 56	7.0%
					200
and the of	~ ~	3	NO OF CRIME	S	2015/16
	land	~~	SCARBOROU		4135
			CHANGE 15/1		
	D OF CRIMES	2015/16	CHANGE 15/1		
	ARROGATE	3309			
Cł	HANGE 15/16 v 14/15 2	03 <b>6.5%</b>	ξ	1000	
CH	HANGE 15/16 v 13/14 1	79 <b>5.7%</b>	Sense .	5	
5		may ,		C	
NO OF CRIMES 2015/16		5.8	5		
CRAVEN 1037		20	NO OF CRIMES	2015/	
CHANGE 15/16 v 14/15 134 14.8%		. \	YORK	642	
CHANGE 15/16 v 13/14 -28 -2.6%		25ml	CHANGE 15/16 v 14		12.3%
2		N 2	CHANGE 15/16 v 13	3/14 348	5.7%
		1	North Stand		
		5			
<ul> <li>The main exceptions are:</li> </ul>		NO OF C		2015/16	
<ul> <li>Criminal Damage and Violence.</li> </ul>	As described in	SELBY		1866	
previous reports are long term for the majority of the volume	trends and account		E 15/16 v 14/15 175		
for the majority of the volume	rises.		E 15/16 v 14/15 175 E 15/16 v 13/14 240		
<ul> <li>Burglary Dwelling in Harrogate months</li> </ul>	over last two	CHANGE	= 15/10 V 13/14 240	14.0%	
<ul> <li>Burglary Non Dwelling spikes H</li> </ul>	arrogate & Selby	5	6		
<ul> <li>– Burgiary Non Dwening spikes n</li> <li>– Cycle Theft in York</li> </ul>	an ugate & Selby	2	The above	e is a presentati	on of vear
1	force lovel but linked	Sm		atistics. For la	
<ul> <li>Shop Theft spike in October at to Scarborough</li> </ul>	iorce level but linked			ayed on a map	
to Scarborough				www.police.uk	
			vour posto		
	NOT PROTECTIVE	LY MARKE	) , , , , , , , , , , , , , , , , , , ,		

### NOTABLE INVESTIGATIONS

- **Op Hurley** now complete defendant found guilty of manslaughter & sentenced to 6 yrs 9 mths.
- **Op Neutron** robbery / aggravated burglary in Knaresborough
- **Op Overcast** murder in York.
- **Op Hoe** peanut allergy case Awaiting trial.
- **Op Essence** Claudia LAWRENCE
- **Op Ram** Complex blackmail

### ASB BY DISTRICT v PREVIOUS YEARS

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n./	NO OF ASB	2015/16	~ ~	h	
	HAMBLETON	1451	3		
	CHANGE 15/16 v 14/15	-156 -9.7%		2	
	CHANGE 15/16 v 13/14	-250 -14.7%		~	
	_	~~~ {	NO OF ASB	201	5/16
NO OF ASB 2015/16		1 21	RYEDALE		20
RICHMONDSHIRE 890		) 0	CHANGE 15/16 v 14/1		-8.4%
CHANGE 15/16 v 14/15 -14 -1.5%			CHANGE 15/16 v 13/1		-16.3%
CHANGE 15/16 v 13/14 -49 -5.2%			CHANGE 13/10 V 13/	14 -140	-10.070
man -	m	- G			-
m m	7. M		NO OF ASB		5/16
	Low L	~~	SCARBOROUGH		405
NO	OF ASB	2015/16	CHANGE 15/16 v 14/1		<mark>-6.1%</mark>
	ROGATE	3040	CHANGE 15/16 v 13/1	14 33	0.8%
		-479 -13.6%	ç.d	~	
		-242 -7.4%		/	
		No. of	~		
NO OF ASB 2015/16			2 mars		
CRAVEN 716		P-2	NO OF ASB	2015/16	
CHANGE 15/16 v 14/15 -97 -11.9%			YORK	6014	
CHANGE 15/16 v 13/14 -251 -26.0%			CHANGE 15/16 v 14/15		.1%
	man	2	CHANGE 15/16 v 13/14	-254 <mark>-4</mark>	.1%
		1 24	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~		
• <b>ASB</b> is down on the previous year by 6%		5	1		
• ASB is down on the previous year by 0 %		5	3		
		NO OF ASB	2015/16		
• There is no link between the fall in ASB ar	id the rise in	SELBY	1861		
Criminal Damage in respect of recording sta by the Force Crime & Incident Registrar fou	nd no significant	CHANGE 15/16			
issues.	na no significant	CHANGE 15/16 V	1.000		
		ONANCE 13/10		/0	
		5			
		m			

### CASUALTIES KILLED OR SERIOUSLY INJURED FROM ROAD TRAFFIC COLLISIONS

	YTD	+/- Change		Rolling Qtr	
Key Performance Indicator	2015	on 2014	on 2013	Qtr	+/-
Killed or Seriously Injured casualties from RTCs:	307	-98 (-24%)		100	-71 (-42%)
Motorcyclist KSI casualties from RTCs:	72	-18 (-20%)		27	-22 (-45%)
Child (=<16) KSI casualties from RTCs:	12	-9 (-43%)		5	-1 (-17%)
Cyclist KSI casualties from RTCs:	47	-27 (-36%)		16	-16 (-50%)

- Please note these are <u>provisional</u> data for the period 1st January to 30th September 15
- Long term the trend in KSIs is down.
- The provisional stats show a reduction on the previous years:
  - All KSI = 24 fatal and 283 serious against 36 fatal and 369 serious in same period in 2014.
  - Motorcycle = 8 fatal and 64 serious against 10 fatal and 80 serious in same period in 2014.
  - Pedal cyclist = 2 fatal and 45 serious against 3 fatal and 71 serious in same period in 2014.

### HR OVERVIEW

Police Officers

	Apr 15	May 15	Jun 15	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16
Officer Budget FTE Target	1393.0	1393.0	1393.0	1393.0	1393.0	1393.0	1393.0	1393.0	1393.0	1393.0	1393.0	1393.0	1393.0
Actual/ Projected Num inc recr'ment	1382.37	1387.02	1380.01	1374.27	1365.93	1360.21	1349.88						

The actual number of Officers has decreased in September 2015 by 10.33 FTE officers.

Police Cadets

40 new Police Cadets started in York on 23 September 2015. Depending on the success of this pilot there maybe potential to roll the scheme out across other force areas.

PCSO

	Apr 15	May 15	Jun 15	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16
PCSO Budget FTE	183.0	183.0	183.0	183.0	183.0	183.0	183.0	183.0	183.0	183.0	183.0	183.0	183.0
Actual/ Projected Num inc recr'ment	197.98	197.52	197.52	195.52	194.46	194.46	192.46						

PCSO numbers were over the allocated establishment previously due to the recruitment intake process. The actual number of PCSO's decreased by 2 FTE from the previous month, closer to the establishment level

Due to ORIGIN upgrade and system testing the Op Readiness data is not available this month.

### HR OVERVIEW

#### <u>Specials</u>

	Apr 15	May 15	Jun 15	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16
Specials Budget FTE	260.00	260.00	260.00	260.00	286.00	286.00	286.00	286.00	286.00	286.00	286.00	286.00	286.00
Actual Specials FTE	185.00	177.00	172.00	171.00	170.00	189.00	183.00						

The actual number of Special Constables has decreased in September 2015 by 6.

The next in take of 28 Special Constables is scheduled for 28 November 2015.

#### <u>Staff</u>

	Apr 15	May 15	Jun 15	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16
Staff Budget	1034.4	1035.2	1034.4	1028.4	1028.4	1027.4	1019.4	1018.4	1018.4	1018.4	1018.4	1017.4	1034.4
Permanent Staff FTE	912.98	913.93	916.52	912.88	915.32	915.93	914.83						
Temporary Staff FTE (not including agency)	65.07	69.62	65.62	69.30	63.30	58.02	54.76						
Agency Staff FTE	33.50	30.00	28.22	31.74	36.74	35.32	38.24						
Total Staff against budget FTE	1011.55	1013.55	1010.36	1013.92	1015.36	1009.27	1007.83						

### **HR OVERVIEW**

The Staff Budget has been adjusted for 2015/2016. Police staff roles fluctuate in accordance with organisational priorities and requirements. The approach to police staff workforce profiling is to explore opportunities where flexible resources can be utilised specifically to deliver key pieces of work.

The total number of actual Staff has decreased by 1.44 FTE from the previous month.

The number of agency staff has increased by 2.92 FTE since the previous month:

18 x agency staff are in supernumerary posts.

20.24 x agency staff are backfill or interim postings against established posts (includes part time agency staff).

The current number of Staff vacancies is 19.

#### **Volunteers**

	Apr 15	May 15	Jun 15	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16
Volun- teers	176.00	177.00	178.00	179.00	177.00	179.00	180.00						

Deployment of volunteers:-

The 180 volunteers are broken down into the following roles

1 Chief Officer – Citizens in Policing

1 - Head of Volunteering

- 1 Deputy Head of Volunteering
- 6 Volunteer Advisors'.

40 - Front Counter Support

131 - Volunteers are Safer Neighbourhood Support

It has been agreed that NYP will be running a recruitment campaigns for a number of volunteer vacancies. We are currently progressing the following volunteers roles:

- Community Safety Volunteer
- Call Quality Monitor Volunteers
- Survey Analyst Volunteers
- Driver Volunteers
- Vehicle Checkers

#### Please note:

That the above figures include Secondments Out of Force but exclude Career Break Staff.

### GLOSSARY

#### **READING THE PERFORMANCE DATA**

- The numbers shows performance against the previous year
- The dashboard graphic for operational crime, ASB and KSI data is an assessment of the latest month against a normal month based on the 2014/15 reporting period. The position of the needle describes the month results relative to a linear average. This allows for factors such as seasonal trends or the impact of single one off events to be explained. As the desired direction of travel can be up or down (e.g. increasing crime is negative but an increasing resolution % positive) the graphics alternate the red/green colouring accordingly.

#### GLOSSARY

- $ASB = \underline{A}nti \underline{S}ocial \underline{B}ehaviour$
- Crimes Against Society = These are crimes which do not have a "named victim" i.e.. the offence is against The Crown. These are usually (but not always) are as the direct result of police intervention/proactivity e.g a drugs operation. In North Yorkshire & City of York approx 10% of crimes are "Against Society" therefore it is important to make the clear distinction from Victim Based Crime.
- Fraud Offences = These are not included in the crime statistics as they are not reported by forces to the Home Office. Instead these crimes are passed to Action Fraud and statistics are collated by that agency
- I Grade = priority assigned by control room for an incident requiring <u>I</u>mmediate police response
- KSI = A casualty <u>Killed or Seriously Injured as a result of a Road Traffic Collision on a public road</u>
- MCU = <u>Major Crime Unit</u>
- MO = <u>M</u>odus <u>O</u>perandi
- OPL =  $\underline{O}$ ver  $\underline{P}$ rescribed  $\underline{L}$ imit typically the term used to describe failing a breath test
- $P\&CP = \underline{P}olice \& \underline{C}rime \underline{P}lan$  document setting out the Police & Crime Commissioner's priorities
- PCC = <u>Police & C</u>rime <u>C</u>ommissioner
- PCSO = <u>P</u>olice <u>Community</u> <u>Support</u> <u>Officer</u>
- PSG = <u>Performance Steering Group</u> is an internal meeting chaired by a Chief Officer monitoring statistics & trends
- Resolved Outcome = A crime where an offender has been dealt with through sanction or restorative justice.
- Sanction Detection = A historical method of looking at how crimes were resolved. A sanction detection
  includes where an offender is Charged, Cautioned, given a Penalty Notices for Disorder or Cannabis Warning
  or Fixed Penalty Notices, and where an offender has crimes Taken Into Consideration (TIC see below).
- TIC =  $\underline{T}$  aken  $\underline{I}$  nto  $\underline{C}$  onsideration is typically where an offender admits to further offences to avoid potentially being pursued for these at a later date.
- TTCG = <u>Tactical Tasking & Co-ordination Group</u> is an internal meeting which directs resources to tackle specific problems