# POLICE AND CRIME COMMISSIONER FOR NORTH YORKSHIRE AND CHIEF CONSTABLE OF NORTH YORKSHIRE

**Internal Audit Progress Report** 

13<sup>th</sup> December 2016



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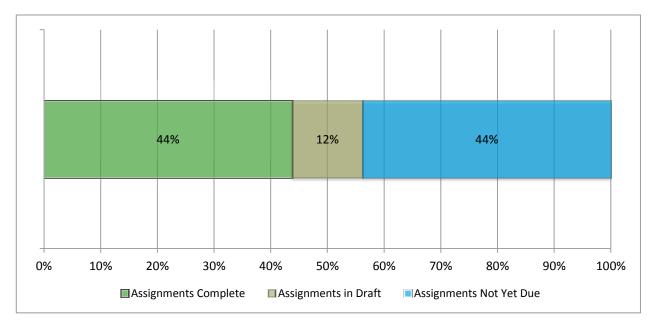
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RSM Risk Assurance Services LLP is a limited liability partnership registered in England and Wales no. OC389499 at 6th floor, 25 Farringdon Street, London EC4A 4AB.

## 1 INTRODUCTION

The internal audit plan for 2016/17 was approved by the Joint Independent Audit Committee on 15th March 2016.

Please see the chart below for current progress against the plan.



# 2 REPORTS CONSIDERED AT THIS JOINT INDEPENDENT AUDIT COMMITTEE

This table informs of the audit assignments that have been completed and the impacts of those findings since the last Joint Independent Audit Committee held.

We have finalised four reports since the previous meeting and issued a further two reports in draft. Reports presented at this meeting are shown in bold.

Appendix A also details of the full history of the audits completed in 2016/17.

| Assignments   | Status   | Final/Draft Opinion issued                              |   | Actions agreed |   |  |
|---|--|---|---|----------------|---|--|
|   |  |   | L | M              | Н |  |
| Overtime, Bonus and Honorarium Payments                   | Final  | No assurance Partial assurance Substantial assurance    | 1 | 2              | 0 |  |
| Seized Cash Spot<br>Checks                                | Final  | No Partial assurance Substantial assurance              | 0 | 3              | 0 |  |
| Data Quality (including Governance)                       | Final  | No assurance Reasonable assurance Substantial assurance | 1 | 2              | 1 |  |
| Management of Police<br>Information (MoPI) MMI<br>Project | Final  | No assurance Reasonable assurance Substantial assurance | 1 | 1              | 0 |  |
| Commissioning   | Draft issued 4 <sup>th</sup> November 2016     | Advisory  | 1 | 4              | 1 |  |
| Collaborations  | Draft issued 14 <sup>th</sup> November<br>2016 | Odyssey  No   | 0 | 1              | 1 |  |



<sup>&</sup>lt;sup>1</sup> Please note, the number of agreed actions and assurance levels could change for the reports currently in draft. The responses have not been formally agreed with the audit lead.

#### 2.1 Impact of findings to date

Our reviews since the last Joint Independent Audit Committee of Overtime, Bonus and Honorarium Payments, Seized Cash Spot Checks and Management of Police Information (MoPI) MII Project identified the organisation can take positive assurance that the controls upon which it relies on to manage the identified area were suitably designed, consistently applied and operating effectively. The key medium management actions for each review are as follows:



- Overtime, Bonus and Honorarium Payments the report contained two medium and one low priority actions. The medium priority management actions related to: the lack of approval for honorarium payments from Payroll and we identified differences between the overtime claimed on the DMS system and the paper records.
- Seized Cash Spot Checks— the report contained three medium priority management
  actions. The medium priority management actions related to: the monthly audits had
  not been performed by the Exhibits team at Scaraborough police station, monies had
  not been banked in a timely manner and that the cash handling procedures had not
  been followed fully.
- Management of Police Information (MoPI) MII Project

   — the report contained one
  medium and low priority management actions. The medium priority management action
  related to project milestones had not been reported/included on the agenda of the
  Project Team's meetings.

Our reviews of **Data Quality (including Governance)** concluded with partial assurance opinion and action is required to strengthen the control framework to ensure the areas are effectively managed. The key high priority management action related to duplicate records/data entry errors had not be merged or rectified in a timely manner.



# 3 LOOKING AHEAD

| Assignment area   | Timing per approved IA plan 2016/17 | Status   | Target JIAC per the IA Plan 2016/17 |
|---|-------------------------------------|--|-------------------------------------|
| Complaints  | November 2016                       | Fieldwork planned for week commencing 28 <sup>th</sup> November  | March 2017                          |
|   |                                     | Planning approved by the JCRG                                    |                                     |
| Key Financial Controls  | December 2016                       | Fieldwork planned for week commencing 5 <sup>th</sup> December   | March 2017                          |
|   |                                     | Planning document has been issued to the audit lead for sign off |                                     |
| Proceeds of Crime – Management of Sensitive Property          | January 2017                        | Fieldwork planned for week commencing 9 <sup>th</sup> January    | March 2017                          |
| Seized Cash Spot Checks                                       | January 2017                        | Fieldwork planned for week commencing 9 <sup>th</sup> January    | March 2017                          |
|   |                                     | Planning approved by the JCRG                                    |                                     |
| Follow Up of Previous Internal Audit and HMIC Recommendations | January 2017                        | Fieldwork planned for week commencing 16 <sup>th</sup> January   | March 2017                          |
|   |                                     | Planning approved by the JCRG                                    |                                     |
| Annual Petty Cash Check                                       | March 2017                          | Fieldwork planned for week commencing 9 <sup>th</sup> January    | June 2017                           |
|   |                                     | Planning approved by the JCRG                                    |                                     |

## 4 OTHER MATTERS

#### 4.1 Changes to the audit plan

| Auditable area                       | Reason for change   |
|--------------------------------------|---|
| Risk Management: Assurance Framework | An allocation of seven days was incorporated into the 2016/17 internal audit plan. Discussions with the Acting Chief Executive Officer and Acting Deputy Chief Constable requested the budget for this review to be used for a risk management workshop with the organisation's senior management team. |

#### 4.2 Added value work

Since the last meeting Joint Independent Audit Committee meeting we have also issued the following:

#### Police Risk Register analysis

Our risk register analysis document provides information to help forces, Offices of Police and Crime Commissioners (OPCCs) and audit committees to review and challenge their own risk profiles and to help with ongoing risk identification and horizon scanning. It provides the outcomes of our analysis of police risk registers and highlights key risk changes within the sector over the last two years (when RSM last undertook this analysis. The document identifies a number of areas for improvement in risk management and internal control, acting as a useful sense check for police forces and OPCCs to utilise when considering their risks; an activity that is particularly beneficial during times of change

#### **Emergency Services sector update - November 2016**

Published on 18<sup>th</sup> November our regular briefing included updates on:

- Emergency Services Network
- Little Book of cyber scams
- Home Secretary's conference speech
- Delivering Good Governance
- Joined up response to Child Protection
- Police procurement
- Public confidence in the police
- Police risk register analysis
- Fire procurement
- Updates from Parliament
- Fire risk register analysis

### 4.3 Key performance indicators (KPIs)

| Delivery   |        |  | Quality  |                   |                      |
|--|--------|--|--|-------------------|----------------------|
|  | Target | Actual                                 |  | Target            | Actual               |
| Audits commenced in line with original timescales                            | Yes    | No <sup>1</sup>                        | Conformance with PSIAS and IIA Standards   | Yes               | Yes                  |
| Draft reports issued within 10 days of debrief meeting                       | 100%   | 100% - 9 days<br>(average <sub>)</sub> | Liaison with external audit to allow, where appropriate and required, the external auditor to place reliance on the work of internal audit | Yes               | Yes                  |
| Management 100% responses received within three days of                      |        | 100% - one day<br>(average)            | % of staff with CCAB/CMIIA qualifications  | >50%              | 67% ytd              |
| draft report   |        |  | Turnover rate of staff   | <10%              | No turnover of staff |
| Audit reports presented to agreed Joint Independent Audit Committee meetings | Yes    | No <sup>1</sup>                        | Response time for all general enquiries for assistance   | 2 working days    | 2 working<br>days    |
| % of High & Medium recommendations followed up                               | Yes    | Yes                                    | Response for emergencies and potential fraud   | 1 working<br>days | N/A                  |

#### **Notes**

The Commissioning and Collaboration reviews were due to be presented to the Joint Independent Audit Committee in December 2016. Both reports have been issued in draft.

<sup>&</sup>lt;sup>1</sup>The Overtime, Bonus and Honorarium Payments audit was scheduled to take place in May 2016. However, discussions with the executive lead and due to the minimum number of transactions available for review at the start of the financial year the decision was agreed to perform the audit in August 2016. This was reported to the Joint Independent Audit Committee at the June 2016 meeting.

# APPENDIX A: INTERNAL AUDIT ASSIGNMENTS COMPLETED TO DATE

Reports previously presented to the Joint Audit Independent Committee:

| Assignment  | Opinion issued  |   | Actions agreed |   |  |
|---|---|---|----------------|---|--|
|   |   | L | M              | Н |  |
| HR Training   | No assurance Partial assurance Substantial assurance    | 0 | 3              | 0 |  |
| IT Network Security and Disaster Recovery                     | No assurance Reasonable assurance Substantial assurance | 2 | 2              | 0 |  |
| Follow Up of Previous Internal Audit and HIMC Recommendations | Reasonable progress                                     | 2 | 2              | 0 |  |

## FOR FURTHER INFORMATION CONTACT

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