



North Yorkshire Police / PCC for North Yorkshire
Record of Meeting

DRAFT

Meeting: Corporate Performance Delivery and Scrutiny Board
Date and Time: Tuesday 23rd May 2018 13:30 – 15:30
Location: City of York Council, West Offices, Station Rise, York, YO1 6GA
Chair: Julia Mulligan/ Dave Jones

1. Attendees:

Name	Role
Julia Mulligan (JM)	Police and Crime Commissioner
Dave Jones (DJ)	Chief Constable
Fraser Sampson (FS)	Interim Chief Executive and Monitoring Officer
Richard Anderson	Superintendent – Partnerships
Will Naylor (WN)	Deputy Police and Crime Commissioner
Jane Palmer (JP)	Chief Constable's Chief Finance Officer
Maria Earles (ME)	Head of Organisation and Development
Thomas Thorp (TT)	Policy and Scrutiny Manager - OPCC
Robert Balls (RB)	Chair of North Yorkshire Police Federation
Claire Craven-Griffiths (CG)	Chief Constable's Chief of Staff

Apologies:

Name	Role
Joanna Carter (JC)	Chief Executive Officer –
John Mackfall (JT)	UNISON
Lisa Winward (LWi)	Deputy Chief Constable

JM requested the board observed a minute's silence to reflect on the terrible event which had happened in Manchester, for those affected, their families and the emergency services who had responded.

Items and Decisions:

No	Discussion	Outcome / Decision
2.	<p><u>Minutes of Previous Meeting:</u></p> <p>The minutes of the previous meeting dated 25th April 2018 will be reviewed and approved outside the meeting</p>	For Information
3.	<p><u>Questions from the public:</u></p> <p>No questions were raised from the public to discuss.</p>	For Information
4.	<p><u>Thematic – Prevention/Demand Reduction</u></p> <p>A presentation was given by Richard Anderson which was included in the agenda for the meeting.</p> <p>Detailed consideration was given to the methodology behind SARA (Scanning, Analysis, Response and Assessment) which is a tool to assess if a problem solving plan would help address the issue facing the police and local community. RA explained that the 80+ cases recorded on NICHE (the computer system used by NYP to record crime data and related activity) were just police involvement and did not include cases where partners were involved. This is due to NICHE being a police system. Work is underway with partners to look at how information can be shared. RA also stressed that an educational piece was taking place across NYP to encourage officers to use NICHE to log when a problem solving plan has been put in place. This will help to build a larger, fuller picture and help deliver greater working between the communities and policing. Further discussions took place in relation to how neighbourhood teams, neighbourhood policing officers and designing out officers operate within the process of planning applications, local plans with local authorities and parish councils.</p> <p>WN wished to formally thank Jim Shanks who has recently retired after 40 years, RA noted and will pass on.</p> <p>Dialogue continued around the thematic, discussing primary and secondary crime prevention projects such as Get Safe Online and No Wrong Door. The importance of the implementation of the four Ps (prevention, prepare, protect, pursue) while working on problem solving plans within the control strategy was discussed.</p> <p>Initiatives working alongside outside agencies including NYCC, NSPCC and O2 looking at training, increasing the skills of NYP officers, PCSOs, parents and carers in delivering key messages to the relevant audience, using the latest packages/ information available around preventative measures and safeguarding systems on online crime.</p>	For Information Actions 202, 203, 204 & 205 were created.
5.	<p><u>Performance/ Outcome Updates:</u></p> <p>An outline of the performance figures attached to the agenda was provided by Richard Anderson by exception.</p> <p>It was noted that the executive summary included the Easter period and spring bank holidays which was a very busy period in regard to volume of incidents.</p> <p>North Yorkshire still has the lowest crime rate per 1000 population in England and is the safest county in England, despite some of the indicators in the update report.</p>	For Information

	<p>Discussions took place around Operation Spartan (Seeks to identify vulnerable road users and intervene with a programme of education) where a technical solution exists whereby owners of “Dash cams” can submit footage to NYP. It was noted that the police and crime commissioner’s office (OPCC) had received reports of difficulty from members of the public submitting footage to the Op Spartan team, and a CD had been handed to OPCC staff.</p> <p>TT mentioned that officers had had enquiries from other OPCCs around the country in regard to Op Spartan as it is seen as a good example of best practise, showing a successful way of reporting crime using various platforms, media and software.</p>	Action 206 was created.
6.	<p><u>Forward Planner:</u></p> <p>The following thematics were agreed:</p> <ul style="list-style-type: none"> • Organised Crime (June 2017) • Burglary (July 2017) • Road Safety (August 2017) • Rural Crime (September 2017) 	For Information
7.	<p><u>Twitter Questions:</u></p> <p>None</p>	For Information
8.	<p><u>Any Other Business:</u></p> <p>DJ gave a security update following the events in Manchester. It was noted that North Yorkshire Police are providing support to colleagues in Greater Manchester and reviewing security situations. There is no intelligence to suggest that North Yorkshire is at risk. He asked people to remain vigilant and not to be afraid and reminded the public that the connectivity between communities, the police service and other agencies is what helps keep people safe.</p> <p>DJ asked for members’ thoughts to be with all those impacted by the incident.</p>	For Information
9.	<p><u>Date of Next Meeting:</u></p> <p>Tuesday 27th June 2017, 13:30 hrs, Snow Meeting Room, West Offices, York</p>	For Information

Actions Agreed:

No.	Action / Update	Owner	Date Issued	Date Closed
123	<p><u>THEMATIC – PRIORITY 7 PARTNERSHIPS AND COMMISSIONING</u></p> <p><i>TM to provide a progress update to JM in relation to the Case Management Software.</i></p> <p>28.02.17 – JN to provide an update outside this meeting</p> <p>28.03.17 – JM has asked Richard Jones (Head of ICT) to review Case management software with as a case study. Procurement process ongoing.</p>	<p>TM</p> <p>JN</p> <p>RJ</p>	01.03.16	
154	<p><u>Substance Misuse:</u></p> <p><i>JN and TM to work on getting an item on the agenda at the Health and Wellbeing Board as they have overarching scrutiny responsibility in drug treatment and alcohol treatment services.</i></p> <p>28.02.17 – LWi to review the Health & Wellbeing minutes & papers from 8th March 2017, will update the Board.</p> <p>28.03.17 – Bill Scott attended Health & Wellbeing Board on behalf of LWi ,LWi awaiting minutes from last meeting. WN to talk to BS about Mental Health Conference</p> <p>25.04.17 – BS currently attempting to organise a date for the Mental Health Conference. With general election imminent, this may not occur. WN to discuss further with BS.</p>	<p>JN</p> <p>LWi</p> <p>WN</p> <p>WN</p>		
156	<p><u>Community Speedwatch:</u></p> <p><i>Timetable to be created which details the roll out of the scheme</i></p> <p>28.02.17 – DJ advised it would be appropriate to incorporate this into a wider road safety review later in the year which will involve all safety camera vans, where community speed watch will have been running for a while, may also include Newcastle University Report (NUR). To be scheduled in due course.</p> <p>28.03.17 – JM visited Athena house and viewed new safety vans. DJ advised of planned publicity/ press release Outcome of the work undertaken by Newcastle University will be fed into the Academic Board .</p>	<p>JB</p>		

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	<p>surveys, should be used.</p> <p>25.04.17 – Meeting on 09.05.17 to discuss the approach to the business plan from the Police & Crime Plan. WN & TT confirmed that they have discussed that the performance team have carried out an analysis of what has been collected and recorded from the public. From that consideration to possibilities to gain further information from the public has been deliberated, TT & WN to meet and discussed further.</p>	WN/TT		
177	<p><u>Community Messaging</u></p> <p><i>WN and VT to look at potential advertising campaign opportunities in relation to community messaging.</i></p> <p>28.02.17 – WN and Louise Wood working to invite companies to tender and obtain professional support to advertise the community messaging out to the community as best as possible. Had been delayed due to hitting ‘teething problems’ however now can be revisited. Simon Jones is reviewing feedback received through community messaging, interaction with OPCC/ NYP. A full and true update on this is required.</p> <p>28.03.17 – WN liaising with LW about potential marketing of Community Messaging, (this was initially linked with the Community Mapping exercise (report to be circulated) . . LWi advised of an engagement event next month, the Partnership Hub are attending to share experiences of Community Messaging. 11.04.17 update – report; ‘Using Mosaic to inform Community Engagement’ circulated.</p> <p>25.04.17 – Partnership hub to provide a collective briefing as to what the next steps are outlining what is happening with the data that has been collected. JM also noted that it would be beneficial for the next meeting to have information on how are those partnerships contributing to creating a more strategic approach to demand reduction and prevention across the force area rather than isolated geographical locations, lessons learnt from them and how future pilots/ initiatives are developed from this.</p>	<p>WN/VT</p> <p>WN/ LW</p> <p>SJ</p> <p>WN/LWi/ME</p>	26.10.16	

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	<u>Thematic – Investigation Hubs</u>		24.01.17	
179	<p><i>Meeting to be arranged for Mark Bates to discuss demand modelling with the PCC and Deputy PCC</i></p> <p>28.02.17 – PC advised he is putting together working group with Steve Thomas to look at demand of investigation of serious crime teams and further modelling. PC to advise further on Mark Bates return.</p> <p>25.04.17 – JM requested an update on this action.</p>	<p>PC/MB</p> <p>PC/MB/WN</p>		
	<u>Thematic – Non Emergency Number; 101 and Force Control Room</u>	LWi	28.02.17	
182	Headings shown on the pie chart on slide 9 (Monthly Incident Volume) are to be split into urban and rural and figures to be shown as such	LWi		
183	A review on the retention of call handlers/ dispatcher staff to be carried out			
185	A review is to be carried out in reference to the options given on the 101 automated service, including the order in which the options are given and which options are most abandoned.	LWi		
186	OPCC to summarise a ‘user friendly’ version of the 101 presentation for the website.	TT		
187	The board to be updated on progress against the Buzz review	TT/LWi		
	<u>Thematic – People</u>	LWi	28.03.17	
190	The board would like to have sight of the Force Control Room Peer review from Police Service – Northern Ireland to gain an understanding of how the key findings will contribute to the Improvement/Action Plan.			
191	Details of dip samples from internal & external recruits and internal customers who have asked HR to facilitate their recruitment needs. Initially start with Head of Functions who have recruited during the last 12 month period for initial feedback to include areas of difficulties and positives. May need to consider utilising external agencies to carry out this work to alleviate capacity issues and			

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	possible bias.			
192	Review of how HR scrutinises the effectiveness of services delivered by external agency worker suppliers (active contract management/supplier management) also explore other opportunities for short notice recruitment.			
193	Risk management procedure to be revisited to allow smoother transition for work placement for school/college students. LWi to review.	LWi		
194	Future versions of resource capability to include police staff as well as police officers and for FS to be included in this work.			
195	Research to be carried out on costings and opportunities for qualifications for Officers and Police Staff including apprenticeships. JM requested further information on the Apprenticeship scheme for both officers and staff – to be progressed via EG.			
	<u>Performance/ Outcomes</u>		28.03.17	
196	Feedback is required on Op Tanus in regard to collaboration opportunities and 'feeling safe'.			
197	Rural Task Force (RTF) popularity/ knowledge needs to be highlighted. PC to consider effective channels to raise awareness of the RTF with LW with the suggestions of Rangers/ National Parks, working with NFU etc.	PC/LW		
198	JP to supply a HR spreadsheet with total figures for the workforce, which will be added to next month's meeting.	JP		
	<u>Thematic – Collaboration</u>		25.04.17	
199	In relation to savings made due to collaborative procurement JM requested to see these figures. JP to provide estimates as discussed.	JP		
200	It was agreed that the thematic collaboration report can be extended to look deeper into each individual collaboration to gain a greater perspective of need, which may be a possible starting point of benefits for future collaborations with view to resources/ parameters required, gaining an understanding of what the benefits are for the public of North Yorkshire. AO/ WN to initiate further.	WN/ AO		
201	Further to the discussions after the thematic collaboration report was presented it was suggested to organise a meeting between the 7 PCCs to discuss what specialities each force can offer to collaboration. JM/ WN to discuss with Simon Dennis (CEO Cleveland OPCC).	JM/ WN		

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	<u>Thematic – Prevention/Demand Reduction</u>		23.05.17	
202	RA to send OPCC information on Secure by Design applications	RA/TT		
203	Integrated Offender Management (IOM) has changed and an update on how they are working since those changes was needed. In particular, information around the low level sex offenders that they are now dealing with. These can be provided outside Corporate Performance.	RA		
204	Connect Partnerships meeting & a paper is being prepared by Bill Scott. A request was made for the OPCC to be involved in this and receive a copy of the paper.	RA/BS		
205	7 th June JM is attending No Wrong Door, Together York & the Partnership Hub alongside the PCC from Northamptonshire. Briefings from the NYP perspective on how these are working are required.	RA/NC		
206	Problems in sending footage to Op Spartan team had been reported. RWJ to explore best practice in receiving this information from the public in various platforms (Go-Pro video, mobile phone images/videos)	RWJ		