



## Public Accountability Board

Part a) Operational Performance

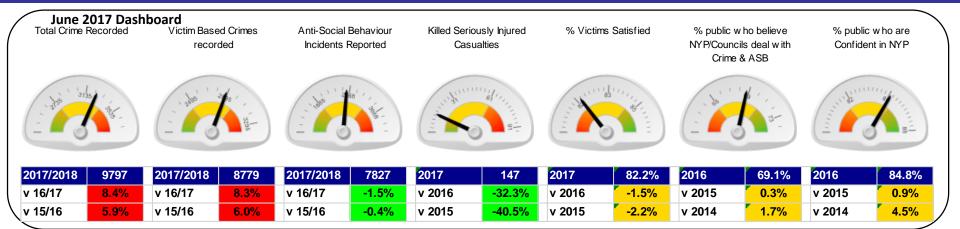
Meeting: 25 July 17

Reporting Period: Apr-Jun 2017

NB: Statistics remain provisional and subject to change



## **EXECUTIVE SUMMARY**



#### Summarised commentary on current trends

#### Crime & ASB

- NYP maintains the lowest crime rates per 1000 population in England.
- NYP has seen some volume increases in damage & some theft offences namely shop lifting
- NYP have two long standing crime trends of note an increase in recording of Sexual offences, and Violence without Injury.

## Killed Seriously Injured (KSI) casualties

• Long term downward trend. Provisional figures for this calendar year show a reduction in casualties on the previous two years

## **Call Handling**

 Performance continues to fluctuate each month., June performance, on the back of high demand, saw very high answer speeds and abandonment rates across both 999 and 101 lines.

## Satisfaction

- Satisfaction remains high with more than 8 in 10 victims satisfied with service.
- Data from the new survey of Victims of Domestic Violence is positive

## **Public Confidence**

• For public confidence measures NYP performs well compared to similar forces and national averages.

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## **CRIME VOLUME CHANGE V PREVIOUS YEARS**

RECORDED	CRIME STATISTICS	2015/16	2016/17	2017/18		7/18 v	Diff 1	7/18 v	Trend
					16	/17	15	/16	
Victim Based	Arson & Criminal Damage	1475	1408	1524	116	8.2%	49	3.3%	
	Burglary	1043	793	884	91	11.5%	-159	-15.2%	
	Robbery	42	36	44	8	22.2%	2	4.8%	
	Sexual Offences: Other	209	238	245	7	2.9%	36	17.2%	
	Sexual Offences: Rape	89	96	141	45	46.9%	52	58.4%	
	Theft: All Other Theft	1248	1130	1146	16	1.4%	-102	-8.2%	_
	Theft: Bicycle Theft	329	387	288	-99	-25.6%	-41	-12.5%	
	Theft: Shoplifting	1035	1060	1169	109	10.3%	134	12.9%	
	Theft: Theft From Person	120	106	86	-20	-18.9%	-34	-28.3%	
	Vehicle Offences	572	546	617	71	13.0%	45	7.9%	
	Violence: Violence With Injury	1160	1146	1246	100	8.7%	86	7.4%	-
	Violence: Violence Without Injury	959	1162	1389	227	19.5%	430	44.8%	
	Total	8281	8108	8779	671	8.3%	498	6.0%	
Crimes	Drugs: Possession Of Drugs	414	354	279	-75	-21.2%	-135	-32.6%	
Against Society	Drugs: Trafficking Of Drugs	70	65	63	-2	-3.1%	-7	-10.0%	
	Misc Crimes Against Society	115	150	217	67	44.7%	102	88.7%	
	Possession Of Weapons	40	43	47	4	9.3%	7	17.5%	
	Public Order Offences	332	315	412	97	30.8%	80	24.1%	
	Total	971	927	1018	91	9.8%	47	4.8%	
Total		9252	9035	9797	762	8.4%	545	5.9%	

#### **Victim Based Crime**

- The increases around property crime are largely caused by comparisons against low volumes in April 2016
- Criminal Damage small increases in each district. No specific patterns. In the main a look at the MO data shows much of the crime is reported to NYP whereby "unknown" offenders have cause damage before "making off unseen/unheard".

#### Long term trends

- The two long standing crime trends of note – an increase in recording of Sexual offences, and Violence without Injury.
- The trends are reflected nationally and have been reported on and discussed in previous meetings. The rises should not be seen as a negative but rather victims have confidence to come forward.

## ANTI SOCIAL BEHAVIOUR, PUBLIC SAFETY & WELFARE AND CASUALTIES FROM ROAD TRAFFIC COLLISIONS THAT ARE KILLED & SERIOUSLY INJURED

NON CRI	ME STATISTICS	2015/16	2016/17	2017/18		7/18 v /17	Diff 17 15/	7/18 v /16	Trend
ASB	Total	7857	7950	7827	-123	-1.5%	-30	-0.4%	
PSW	Total	19135	19811	20674	863	4.4%	1539	8.0%	

KSI		2015	2016	2017		017 v 016	Diff 20		Trend
	KSI Casualties	247	217	147	-70	-32.3%	-100	-40.5%	
Of which	KSI Casualties Cyclists	43	36	11	-25	-69.4%	-32	-74.4%	
	KSI Casualties Motorcyclists	44	38	26	-12	-31.6%	-18	-40.9%	

#### Anti-Social Behaviour

Is in line with last year

#### Public Safety & Welfare

• Long term trend is upwards this is linked to the recording of Safeguarding and Info sharing data as a PSW incident .

#### Killed & Seriously Injured (KSI)

- Please note these are <u>provisional</u> data for the period 1<sup>st</sup> January to 30<sup>th</sup> June 2017
- Long term the trend in KSIs is down. No emerging issues of note

# NYP'S TACTICAL RESPONSE Property Crime (theft & damage) Crimes against the Person

property marking, security advice, community messaging advice etc.

Cra Hmb Rich Hgt	<ul> <li>Op HAVEN – Focus on the Southern borders of Harrogate &amp; Craven</li> <li>Op HAWK – Ongoing proactivity across Harrogate regarding thefts from quarries, quad bike thefts &amp; burglary other. They have also been patrolling rural areas with regard to livestock theft, especially Richmond and Thirsk and in the vicinity of the A1 corridor around plant theft.</li> <li>Op FEROX &amp; CHECKPOINT – rural crime in Hamb/Rich. Days of action &amp; integrated activity between NYP, Cleveland, Durham, Northumbria, Cumbria &amp; Lancs regarding cross-border criminality. Local Officers also carry out proactive work in relation to these ops throughout the year.</li> <li>Op Conjure- Partnership response to ASB/criminal damage in the Hydro/Saltergate area of Harrogate</li> </ul>	•Op Client – Drugs supply to vulnerable persons. Community Safety PARTNERSHIP Hub working with schools on project with passive drugs dogs into schools. 4 schools visited in the District so far a number of positive indications. Young person's being dealt with by the schools. Further 4 schools to be visited prior to the school holidays. Positive feedback from schools.  •Op Cyclone – potential CSE/drugs
Scar Rye	• Op COUNTRYSIDE. Targets x border criminality for rural burglary & theft. Support from specialist units. Tactics include proactive stop checks • Op HAWK – regular deployments. Op AMBIENCE in Castle & North Bay. Multi agency op targeting areas of town where vulnerable children & adults have been identified & supported. Homeless people located & supported, street drinking addressed & drug dealing identified & subsequently targeted by police. Operation YAHOO - problem solving plan to focus upon locations within the Scarborough Command that are known for "street dealing" drug related activity. This involves the deployment of a passive drugs dog.	<ul> <li>Op VARIETY an operation targeting OCG's from metropolitan areas who are supplying drugs. This has led to disputes between these groups with a rise in violent incidents.</li> <li>Op CORNISH – targeting various crimes in the town centre of Scarb centred on drug dealing. Those include theft and associated ASB.</li> <li>Op CLOCKWORK – targeting OCG activity in the Whitby area.</li> <li>an Op will shortly be launched in support of a Public Space Protection Order ( PSPO ) which is a multi agency approach to a variety of issues in the town centre of Scarborough including anti social behaviour.</li> </ul>
Yor Sel	•OP LANCELOT — York races - reassurance and support. OP JOYPAD - commenced 5th June, proactive op targeting insecure premises & providing crime prevention advice & reassurance patrols.  •Op HAWK— continued engagement to promote the CMS, Dot Peen and crime prevention. Bids submitted for additional resources to manage crime spikes. ANPR requests submitted where appropriate and use of Rural Watch volunteers to support patrols. Op XAVIER— use of mosaic data to engage with hard to reach eastern European communities to promote CMS sign up rates and reduce isolation from the police. Engagement has been conducted but low sign up rates. Further engagement being planned including through employers, partners and social media. OP CORDIAL—July 2017, this is a burglary initiative focussing on providing a better after care for victims of burglary and provide	•Op ERASE Multi agency meeting held and actions agreed for the year (action days, Dry Trains, rail revenue team deployed, Media plans, licensee's code of conduct refresh, urination van & prosecutions). Good news press articles to be published shortly as all agencies agree less ASB issues reported in city centre. OP SAFARI the first multi-agency meeting has taken place. Many tactics were agreed with all partners contributing. Plans are being put in place for events over the summer period under the headline "Less drinking more thinking" Multi agency action day a display planned for 080717. City NPT currently looking at a rise in Violence figures and what preventative measures can be deployed with partners. OP TANSU - local NPT are utilising data from MOSAIC to undertake proactive multi agency crime prevention & reassurance patrols. The op will target areas where there is either a real

fear of crime or a crime trend.

## **NYP'S TACTICAL RESPONSE**

#### Rural Crime Task Force (RTF)

- **Pursue** Op Countryside developed in Scarborough / Ryedale command to proactively tackle cross border crime issues. TID completed for Op Crackdown, which should score an OCG involved in rural crime. Op Sidekick relates to the intelligence led deployment of tracked assets across the force in conjunction with neighbouring forces and other agencies. Project ongoing to develop use of ANPR in rural locations. Significant wildlife prosecutions ongoing in respect of Raptor persecution and fox hunting, several of which are due in court over the coming months. Substantial theft of quad bikes in various areas, currently being looked at by team as a whole.
- **Prevent** Visits and letters to those involved in suspect incidents, and those suspected of committing wildlife crime offences, such as poaching. Community reassurance work with partner agencies, including Volunteers from North York Moors, Yorkshire Dales and Angling Trust utilised for prevention message. CBO applications ongoing for wildlife and burglary offences, but outcomes awaited. Let's Learn Moor Project with BASC educated children from 11 different schools about the Moors and Wildlife Crime, which was part funded by Police Property Fund.
- **Protect** Op Woollen continues, offering proactive prevention advice, CMS sign up, and preventative marking to North Yorkshire's 9000 farms,. This will soon be expanded to include rural businesses. Follow up visits to victims of crime, and those in surrounding area with view to prevent. Restructure of Rural Watch to Rural Patrol Volunteers under the Op Harvester banner. Pilot ongoing with five other forces to work on livestock worrying prevention, and potential legislative improvements. Targeted recruitment drive for CMS in future months looking at mapping our gaps in rural areas. Project with a technology company is involving a pilot scheme for preventative marking of sheep their name "Op Bo-Peep".
- **Prepare** Summer show programme has encompassed Tractor Fest at Newby Hall on 11<sup>th</sup> June, County Show at Bedale, and the Great Yorkshire Show at Harrogate, where officers engaged with numerous people, gathering intelligence and dispensing crime prevention advice. Officers have continued to attend auction marts, machinery sales, livery yards, etc. to engage with the public. Op Spartan, and riders' responsibilities events have been well attended, and the programme is now being developed further. Continued social media presence on Facebook and Twitter, with messages regularly achieving 5,000+ views. Internal recruitment campaign for Special Constables has brought three SC's to the RTF, starting 1<sup>st</sup> August, and this will be continued with an external transferee campaign, and a new SC campaign.

## **NYP'S TACTICAL RESPONSE**

#### **Operation Hawk**

- Op Hawk is an NYP initiative to tackle travelling criminality and rural crime with the emphasis on the patrolling of our borders and targeting of vehicles and persons involved in criminal activities. In June the RCT have arrested 16 offenders recovered 3 stolen vehicles and seized 3 vehicles, the team has seized property to the value of £94'330 (Inc. Drugs, cash and stolen vehicles). The equivalent figures for the NARCT data is unavailable for June.
- The teams have seized property including Cash, Drugs and vehicles note:
  - While patrolling on Op Gamekeeper the RCT deploy to a ANPR activation looking for a vehicle involved in theft of diggers. The vehicle is stopped on the a66 and the driver was wanted on PNC for criminal damage by Leicester police.
  - The NARCT following a ANPR activation for a vehicle linked to theft attend Monks Cross, York. The vehicle was stopped and searched with over 60 exhibits were seized as suspected as stolen. Also seized were magnets, wire cutters leading the offender being arrested for going equipped.
  - The NARCT attend a report from a female that a male is in her home and she is concerned that the male will become violent. Initially the male is complaint but on speaking with officers he become more agitated, puts down a cup and leaps over towards the officer swinging a crow bar. The male is tasered which is effective and the male is arrested
- While not committed with their primary roles RPG/FSU/Dogs/RTF/NST deploy onto Op Hawk as well as supporting local policing, successes include:
  - FSU attend Kings Staithe, York following a report of a female in distress by the river. As officer approach the female she jumps into the river and is fully submerged. A officer runs to the end of the jetty, lay on his stomach and manages to grab the females fingers pulling her to safety. A ambulance attends and takes the female to YDH. The fast thinking of the officer prevented a possible worse outcome for the female.
  - RPG attend a report of 2 males breaking into a car. Officers attend along with a Dog officer and 2 males are located nearby. After enquiries are made a bag containing bolt croppers is found in a bin nearby and a witness identifies the 2 detained males as placing the bag in the bin. The 2 males were arrested for going equipped and TUMV.
  - A report of a female causes significant damage to a hospital then makes off in a vehicle. Local officers attend the home address of the female and when officers approach the female she moves towards the m with a knife in her hand. FSU officers then attend the address with firearms authority and find that in the address there is a large amount of blood, the female had barricaded herself I the bathroom and officers had to restrain and detain the female to administer emergency first aid due to significant wound to both of the female forearms. The prompt action of the AFO's was instrumental in saving life.

#### **Operation Checkpoint**

• Op Checkpoint is a Multi Force Operation whereby local officers along with Farm watch and NYP officers from all the Proactive teams carry out cross border patrols targeting cross border criminality and rural crime. The next Op Checkpoint date is in September 2017.

#### **Other Operations**

- **Op Attention** Summer drink drive campaign, the first 7 days has seen 21 arrests for drink and drug related driving offences which is down from 31 during the same period last year. 9 have been drug related and 12 drink related. The highest breath alcohol reading so far has been 136ug/100ml (nearly 4 times the legal limit). So far 11 people have been charged to court. There are further show of force ops planned along with media activity.
- **Op Country side** A proactive approach within the Scarborough and Ryedale command creating a hostile environment for those who wish to commit crime within our rural communities. The operation went live on the 30<sup>th</sup> May and by the 19<sup>th</sup> June there had been over 200hrs of dedicated patrolling leading to 1 arrest for possession of a class A drug, 4 x vehicle seizures, 5 x stop searches, 20 x vehicle stops and 60 PNC vehicle checks. The operation has received positive feedback from the rural communities.

## **NOTABLE INVESTIGATIONS**

- Op Corkscrew Male found guilty of Manslaughter sentenced to 13 years imprisonment.
- Op Clue Guilty plea to manslaughter. Awaiting sentence.
- Op Essence Claudia LAWRENCE
- Op Woodcutter Trial scheduled for October 2017 for 2 persons now indicted with section 18 assault.
- Op Curve fatal agricultural incident at Tadcaster. Investigation passed to HSE.
- Op Conifer. Murder investigation. York. 06/03/17. 19 year old male charged with murder and currently on remand.
- Op Concise. Murder investigation commencing 13/04/17 at Catterick. 51 year old male charged and currently remanded in custody.

## **VICTIM BASED CRIME** BY DISTRICT v PREVIOUS YEARS

NO OF CRIMES	2017/18		
HAMBLETON	633		
CHANGE 17/18 v 16/17	-19	-2.9%	
CHANGE 17/18 v 15/16	-16	-2.5%	

NO OF CRIMES	2017/18	
RICHMONDSHIRE	358	
CHANGE 17/18 v 16/17	26 7.8%	
CHANGE 17/18 v 15/16	39 12.29	

	Super services	Though the same of	744
	NO OF CRIMES	2017	7/18
	HARROGATE	16 <sup>-</sup>	14
Ì	CHANGE 17/18 v 16/17	231	16.7%
	CHANGE 17/18 v 15/16	206	14.6%

NO OF CRIMES	2017/18		
RYEDALE	333		
CHANGE 17/18 v 16/17	-10	-2.9%	
CHANGE 17/18 v 15/16	0	0.0%	

NO OF CRIMES	2017/18	
SCARBOROUGH	1630	
CHANGE 17/18 v 16/17	-19	-1.2%
CHANGE 17/18 v 15/16	-62	-3.7%

NO OF CRIMES	2017/18		
CRAVEN	422		
CHANGE 17/18 v 16/17	-10	2.4%	
CHANGE 17/18 v 15/16	-42 <b>-9.1%</b>		

NO OF CRIMES	2017/18	
YORK	2730	
<b>CHANGE 17/18 v 16/17</b>	118	4.5%
CHANGE 17/18 v 15/16	87	3.3%

## Localised exceptions of note:

- •Shop theft small rises in York, Harrogate & Scarborough Tends to be a mix of convenience and larger supermarket/department stores. With foodstuffs and alcohol being taken
- •Vehicle crime Selby. In June. Investigations ongoing.

NO OF CRIMES	2017/18	
SELBY	10	34
CHANGE 17/18 v 16/17	320	44.8%
<b>CHANGE 17/18 v 15/16</b>	277	36.6%

The above is a presentation of year on year statistics. For latest local data displayed on a map for your area go to <a href="www.police.uk">www.police.uk</a> and enter your postcode

## **ASB** BY DISTRICT v PREVIOUS YEARS

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NO OF ASB	2017/18	
HAMBLETON	558	
CHANGE 17/18 v 16/17	-98	-14.9%
CHANGE 17/18 v 15/16	-57	-9.3%

NO OF ASB	2017/18	
RICHMONDSHIRE	374	
CHANGE 17/18 v 16/17	48	14.7%
CHANGE 17/18 v 15/16	-4	-1.1%

15-20	1	"Down of the last
NO OF ASB	2017	7/18
HARROGATE	14	62
CHANGE 17/18 v 16/17	105	7.7%
CHANGE 17/18 v 15/16	100	1/1 0%

NO OF ASB	2017/18	
RYEDALE	313	
CHANGE 17/18 v 16/17	27	9.4%
CHANGE 17/18 v 15/16	17	5.7%

NO OF ASB	2017/18	
SCARBOROUGH	1682	
CHANGE 17/18 v 16/17	-42	-2.4%
CHANGE 17/18 v 15/16	-41	-2.4%

NO OF ASB	2017/18	
CRAVEN	313	
CHANGE 17/18 v 16/17	-34	-9.8%
CHANGE 17/18 v 15/16	49	18.6%

NO OF ASB	2017/18	
YORK	2230	
CHANGE 17/18 v 16/17	-268	-10.7%
<b>CHANGE 17/18 v 15/16</b>	-259	-10.4%

- •Op Conjure- Multi agency response to ASB and damage in Jenny fields, Harrogate
- •OP CONFISCATE York North (outer) ASB involving mopeds, this is a repeat of an issue that occurred at the start of 2017, therefore the operation has been resurrected and additional support has been requested.

NO OF ASB	2017/18	
SELBY	843	
CHANGE 17/18 v 16/17	141	20.1%
CHANGE 17/18 v 15/16	50	6.3%

## **FORCE CONTROL ROOM**

999 EMERGENCY CALLS		NON EMERGENCY CALLS		
Avg Ans Speed	% Ans in 10sec	% to 2nd Line	Avg Ans Speed	% Abandoned
18 Sec	56.2%	2.3%	225 Sec	29.3%
16	90	12	120	
<b>Trend</b> Fluctuating	Trend Fluctuating	Trend Fluctuating	Trend High National Avg 16/17 tbc	Trend High National Avg 16/17 tbc

## Background:

- Current FCR performance indicators have been outside normal range since July 2016.
- NYP has seen an increase in demand into the FCR
- A more in-depth update on FCR performance was presented to this meeting in February, the below is an updated position:

#### June update:

- Performance continues to fluctuate each month., June performance, on the back of high demand, saw very high answer speeds and abandonment rates across both 999 and 101 lines.
- Current resourcing and performance matters are subject of a gold strategy meeting chaired by DCC Winward

#### In context:

- NYP remains one of the best performing forces for 999s according to BT
- Nationally forces are reporting increases in demand and longer wait times.
- Nationally there has been a 13% increase in 999 demand across all emergency services

## **GLOSSARY**

#### Reading the performance data

- The numbers shows performance against the previous year
- The dashboard graphic for operational crime, ASB and KSI data is an assessment of the latest month against a normal month based on the 2016/17 reporting period. The position of the needle describes the month results relative to a linear average. This allows for factors such as seasonal trends or the impact of single one off events to be explained. As the desired direction of travel can be up or down (e.g. increasing crime is negative but an increasing resolution % positive) the graphics alternate the red/green colouring accordingly.

#### **Glossary**

- ASB = Anti-Social Behaviour
- CMS = Community Messaging System
- Crimes Against Society = These are crimes which do not have a "named victim" i.e.. the offence is against The Crown. These are usually (but not always) are as the direct result of police intervention/proactivity e.g a drugs operation. In North Yorkshire & City of York approx 10% of crimes are "Against Society" therefore it is important to make the clear distinction from Victim Based Crime.
- Fraud Offences = These are not included in the crime statistics as they are not reported by forces to the Home Office. Instead these crimes are passed to Action Fraud and statistics are collated by that agency
- I Grade = priority assigned by control room for an incident requiring Immediate police response
- KSI = A casualty Killed or Seriously Injured as a result of a Road Traffic Collision on a public road
- MCU = <u>Major Crime Unit</u>
- MO = Modus Operandi
- NPS = New Psychoactive Substances is the official term for Legal Highs
- NTE = Night Time Economy
- NRCT = Northern Roads Crime Team Roads Policing with some firearms capability
- NST = Neighbourhood Support Team a specialist unit which is deployed around the force through tactical bidding process
- OPL = Over Prescribed Limit typically the term used to describe failing a breath test
- P&CP = Police & Crime Plan document setting out the Police & Crime Commissioner's priorities
- PCC = Police & Crime Commissioner
- PCSO = Police Community Support Officer
- PSG = Performance Steering Group is an internal meeting chaired by a Chief Officer monitoring statistics & trends
- Resolved Outcome = A crime where an offender has been dealt with through sanction or restorative justice.
- RPG = Roads Policing Team
- Sanction Detection = A historical method of looking at how crimes were resolved. A sanction detection includes where an offender is Charged, Cautioned, given a Penalty Notices for Disorder or Cannabis Warning or Fixed Penalty Notices, and where an offender has crimes Taken Into Consideration (TIC - see below).
- TIC = <u>Taken Into Consideration</u> is typically where an offender admits to further offences to avoid potentially being pursued for these at a later date.
- TTCG = Tactical Tasking & Co-ordination Group is an internal meeting which directs resources to tackle specific problems