



# Public Accountability Board

## Part a) Operational Performance



Meeting: 26 September 17

Reporting Period: Apr-Aug 2017

NB: Statistics remain provisional and subject to change



# EXECUTIVE SUMMARY

## August 2017 Dashboard

Total Crime Recorded

Victim Based Crimes recorded

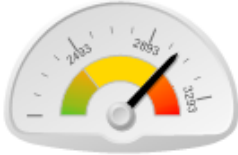
Anti-Social Behaviour Incidents Reported

Killed Seriously Injured Casualties

% Victims Satisfied

% public w ho believe NYP/Councils deal w ith Crime & ASB

% public w ho are Confident in NYP



2017/2018	16502	2017/2018	14830	2017/2018	13297	2017	217	2017	81.2%	2017	69.9%	2017	84.3%
v 16/17	5.1%	v 16/17	5.7%	v 16/17	-4.2%	v 2016	-34.4%	v 2016	-2.3%	v 2016	2.6%	v 2016	3.1%
v 15/16	5.0%	v 15/16	5.3%	v 15/16	-4.9%	v 2015	-36.7%	v 2015	-2.3%	v 2015	2%	v 2015	5.1%

### Summarised commentary on current trends

#### Crime & ASB

- NYP maintains the lowest crime rates per 1000 population in England
- NYP have two long standing crime trends of note – an increase in recording of Sexual offences, and Violence without Injury and recently there has been some volume increases in criminal damage & shop lifting. However in context , a comparison with Most Similar Forces (MSF) shows NYP generally ranks 1<sup>st</sup> or 2<sup>nd</sup> for these crime types

#### Killed Seriously Injured (KSI) casualties

- Long term downward trend. Provisional figures for this calendar year show a reduction in casualties on the previous two years

#### Call Handling

- Performance continues to be in Exception. Several measures have been adopted to reduce the demand into the FCR. The Operator function is diverting calls away from Option 1 however analysis of demand suggests many calls are for departments or people. The FCR are working to address this. In addition the Q buster software is now live and the Crime & Occurrence Management functions have been removed (as a pilot) from the FCR allowing call handlers to focus on calls rather than administration tasks.
- Revised training courses are underway for new starters and a recruitment campaign will begin in August for staff to join in January 2018

#### Satisfaction

- Satisfaction remains high with more than 8 in 10 victims satisfied with service.
- Data from the new survey of Victims of Domestic Violence is positive

#### Public Confidence

- Latest data shows levels to be slightly up on last year

# CRIME VOLUME CHANGE v PREVIOUS YEARS

RECORDED CRIME STATISTICS		2015/16	2016/17	2017/18	Diff 17/18 v 16/17		Diff 17/18 v 15/16		Trend
Victim Based	Arson & Criminal Damage	2496	2369	2572	203	8.6%	76	3.0%	
	Burglary	1670	1476	1476	0	0.0%	-194	-11.6%	
	Robbery	74	61	79	18	29.5%	5	6.8%	
	Sexual Offences: Other	334	410	400	-10	-2.4%	66	19.8%	
	Sexual Offences: Rape	165	170	244	74	43.5%	79	47.9%	
	Theft: All Other Theft	2115	1948	1975	27	1.4%	-140	-6.6%	
	Theft: Bicycle Theft	581	636	498	-138	-21.7%	-83	-14.3%	
	Theft: Shoplifting	1763	1794	1991	197	11.0%	228	12.9%	
	Theft: Theft From Person	198	195	147	-48	-24.6%	-51	-25.8%	
	Vehicle Offences	930	921	1007	86	9.3%	77	8.3%	
	Violence: Violence With Injury	2028	2019	2134	115	5.7%	106	5.2%	
	Violence: Violence Without Injury	1736	2032	2307	275	13.5%	571	32.9%	
	<b>Total</b>	<b>14090</b>	<b>14031</b>	<b>14830</b>	<b>799</b>	<b>5.7%</b>	<b>740</b>	<b>5.3%</b>	
Crimes Against Society	Drugs: Possession Of Drugs	684	591	498	-93	-15.7%	-186	-27.2%	
	Drugs: Trafficking Of Drugs	109	115	106	-9	-7.8%	-3	-2.8%	
	Misc Crimes Against Society	193	263	316	53	20.2%	123	63.7%	
	Possession Of Weapons	67	90	87	-3	-3.3%	20	29.9%	
	Public Order Offences	580	616	665	49	8.0%	85	14.7%	
	<b>Total</b>	<b>1633</b>	<b>1675</b>	<b>1672</b>	<b>-3</b>	<b>-0.2%</b>	<b>39</b>	<b>2.4%</b>	
<b>Total</b>	<b>15723</b>	<b>15706</b>	<b>16502</b>	<b>796</b>	<b>5.1%</b>	<b>779</b>	<b>5.0%</b>		

## Victim Based Crime

- 739 of the 799 increase on last has come from comparisons against Q1 2016. July and August have been in line with last year.
- Shoptheft – high levels in York in July and August
- Criminal Damage – small increases in each district. In the main these are crimes reported to NYP with “unknown” offenders causing damage before “making off unseen/ unheard”.

## Long term trends

- The two long standing crime trends of note – an increase in recording of Sexual offences, and Violence without Injury.
- The trends are reflected nationally and have been reported on and discussed in previous meetings. The rises should not be seen as a negative but rather victims have confidence to come forward.

# ANTI SOCIAL BEHAVIOUR, PUBLIC SAFETY & WELFARE AND CASUALTIES FROM ROAD TRAFFIC COLLISIONS THAT ARE KILLED & SERIOUSLY INJURED

NON CRIME STATISTICS		2015/16	2016/17	2017/18	Diff 17/18 v 16/17		Diff 17/18 v 15/16		Trend
ASB	Total	13988	13881	13297	-584	-4.2%	-691	-4.9%	
PSW	Total	33060	34157	34999	842	2.5%	1939	5.9%	

KSI		2015	2016	2017	Diff 2017 v 2016		Diff 2017 v 2015		Trend
	KSI Casualties	343	331	217	-114	-34.4%	-126	-36.7%	
	KSI Casualties Cyclists	60	51	26	-25	-49.0%	-34	-56.7%	
	KSI Casualties Motorcyclists	60	80	37	-43	-53.8%	-23	-38.3%	

### **Anti-Social Behaviour**

- Is in line with last year

### **Public Safety & Welfare**

- Long term trend is upwards this is linked to the recording of Safeguarding and Info sharing data as a PSW incident .

### **Killed & Seriously Injured (KSI)**

- Please note these are provisional data for the period 1<sup>st</sup> January to 31<sup>st</sup> August 2017
- Long term the trend in KSIs is down. **No emerging issues of note**

# NYP'S TACTICAL RESPONSE

	Property Crime (theft & damage)	Crimes against the Person
<p><b>Cra Hmb Rich Hgt</b></p>	<ul style="list-style-type: none"> <li>• <b>Op HAVEN</b> – Focus on the Southern borders of Harrogate &amp; Craven</li> <li>• <b>Op HAWK</b> – Ongoing proactivity across Harrogate regarding thefts from quarries, quad bike thefts &amp; burglary other. They have also been patrolling rural areas with regard to livestock theft, especially Richmond and Thirsk and in the vicinity of the A1 corridor around plant theft.</li> <li>• <b>Op FEROX &amp; CHECKPOINT</b> – rural crime in Hamb/Rich. Next Checkpoint imminent , working regionally with neighbouring forces and volunteers, combatting Rural and cross border crime.</li> <li>• <b>Op Conjure</b>- Partnership response to ASB/criminal damage in the Hydro/Saltergate area of Harrogate</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Op Sift.</b> Multi agency targeted work to disrupt OCG based in Harrogate who prey on the vulnerable . Involves police and partnership enforcement using a variety of powers</li> <li>• <b>Op Cyclone</b> – potential CSE/drugs at a premises in Harrogate. Work ongoing</li> </ul>
<p><b>Scar Rye</b></p>	<ul style="list-style-type: none"> <li>• <b>Op COUNTRYSIDE</b> . Targets x border criminality for rural burglary &amp; theft. Support from specialist units. Tactics include proactive stop checks</li> <li>• <b>Op HAWK</b> – regular deployments .</li> <li>• <b>Op AMBIENCE</b> in Castle &amp; North Bay. Multi agency op targeting areas of town where vulnerable children &amp; adults have been identified &amp; supported . . Homeless people located &amp; supported. Officer target areas of risk linked to vulnerability</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Op VARIETY</b> an operation targeting OCG’s from metropolitan areas who are supplying drugs. This has led to disputes between these groups with a rise in violent incidents.</li> <li>• <b>Op CORNISH</b> – targeting various crimes in the town centre of Scarb centred on drug dealing. Those include theft and associated ASB.</li> <li>• <b>Op CLOCKWORK</b> – targeting OCG activity in the Whitby area.</li> <li>• <b>Op Culture:</b> Launched in support of a Public Space Protection Order ( PSPO ) which is a multi agency approach to a variety of issues in the town centre of Scarborough including ASB, street drinking and intoxicating substances with focus on intervention services.</li> <li>• <b>Op Coyote:</b> Targeting drug dealing within the old town of Scarborough.</li> </ul>
<p><b>Yor Sel</b></p>	<ul style="list-style-type: none"> <li>• <b>OP LANCELOT</b> – York races - reassurance and support.</li> <li>• <b>OP JOYPAD</b> - proactive op targeting insecure premises &amp; providing crime prevention advice &amp; reassurance patrols.</li> <li>• <b>Op Xaviour</b> (Selby use of mosaic data to engage with hard to reach eastern European communities to promote CMS sign up rates and reduce isolation from the police). Engagement has been conducted but low sign up rates. Further engagement is paused at present due to resourcing but will be recommenced next month.</li> <li>• Cross border activity will be developed around increase in Burglaries.</li> <li>• <b>OP CORDIAL</b>, this is a burglary initiative focussing on providing a better after care for victims of burglary and provide property marking, security advice, community messaging advice etc .</li> </ul>	<ul style="list-style-type: none"> <li>• York City – <b>Op Erase</b> Multi agency meetings held and actions agreed for the year with partners(action days, Dry Trains, rail revenue team deployed, Media plans, licensee's code of conduct refresh, urination van &amp; prosecutions). NPT now drawing up a plan to Police this operation as the overtime budget has been removed and NPT staff being deployed on Kingfisher.</li> <li>• <b>OP SAFARI</b> multi-agency meetings have taken place. Many tactics were agreed with all partners contributing. Events have been held under the headline “Less drinking more thinking” Multi agency action day planned but will need to be reviewed in light of overtime budget being removed. It is hoped that we can still continue with this using existing staff and NST. NPT looking at ways of working within current staffing restrictions whilst still supporting the licensee’s and businesses.</li> </ul>

# NYP'S TACTICAL RESPONSE

## ***Rural Crime Task Force (RTF)***

- **People** – Two further Wildlife Crime Officers being trained in September 2017, with three more candidates identified to be trained on 2018 courses. External campaign for transferees and new Special Constables running specifically targeting recruits for the Rural Taskforce. Development of Rural Volunteer Patrol schemes across the Ryedale and Scarborough areas.
- **Proactivity** – Op Countryside ongoing in Scarborough / Ryedale command to proactively tackle cross border crime issues. Operation Crackdown is a scored OCG in the north of the county involved predominantly in rural crime, with work ongoing to disrupt through partner agencies. Op Checkpoint ran successfully on 13/09/17 with neighbouring forces, and further date planned for later this year. Dates are planned for Op Galileo (poaching), Op Woollen (prevention), Op Byway (illegal off roading), up to Spring 2018. Op Sidekick continues looking at the use of covert tactics to target offenders.
- **Productivity** – Rural Volunteer Patrol will come under the Op Harvester heading, which will monitor the results achieved from volunteers in the rural community. CBO applications ongoing for wildlife and burglary offences, which will aim to tackle those who frequently offend and cause harm.
- **Problem Solving** – Op Byway, Galileo, Woollen and Sidekick all address problems identified on area. Project with a technology company is involving a pilot scheme for preventative marking of sheep – their name “Op Bo-Peep”. Op Sage, the force response to organised hunting, is adopting a preventative approach to ensure liaison with all sides. Problem Solving on wildlife crime encompasses work with partners, the dissemination of poaching packs to internal colleagues to aid investigation, and regional information sharing.
- **Public Service** - Summer show programme has seen attendance at numerous shows so far, with three left in the Calendar, affording numerous opportunities to engage with the public. Officers have continued to attend auction marts, machinery sales, livery yards, etc. to engage with the public. Rider’s responsibilities events in conjunction with Op Spartan have been well attended, and the programme is now being developed further. Continued social media presence on Facebook and Twitter, with messages regularly achieving 5,000+ views.

# NYP'S TACTICAL RESPONSE

- **Operation Hawk:** Op Hawk is an NYP initiative to tackle travelling criminality and rural crime with the emphasis on the patrolling of our borders and targeting of vehicles and persons involved in criminal activities. In August the RCT have arrested 8 offenders recovered 4 stolen vehicles and seized 1 vehicles, the team has seized property to the value of £75055 (Inc. Drugs, cash and stolen vehicles). The NARCT have arrested offenders, recovered stolen vehicle sand seized vehicles. The teams have seized property including Cash, Drugs and vehicles note:
  - The NARCT respond to a report of an agitated male armed with a knife and hammer in the York area. Upon arrival the male had barricaded himself in his room and a second male was also in the house with a knife. After negotiations were carried out the male surrenders himself without incident and arrested for threat to kill and criminal damage. A search is then carried out and a large amount of adapted knives and hatchets were recovered.
  - The NARCT are granted firearms authority following an incident where a victim had been threatened with a large knife. Upon arrival the victim had injuries to forearms consistent with defence wounds. The offender was named and was found attempting to hide in a nearby vehicle still in possession of the knife.
- While not committed in their primary roles RPG/FSU/Dogs/RTF/NST deploy onto Op Hawk as well as supporting local policing, successes include:
  - RPG stop a vehicle on the A19 at Thirsk in support of WYP. The 2 male occupants of the vehicle , who were from Stockton were arrested and 1.3 Kg of Heroin was recovered. It was discovered that the vehicle had been travelling from Liverpool to Durham.
  - RPG respond to an report of a 2 in 1 burglary in the Scarborough area involving a Peugeot Expert van. The vehicle was said to make off without payment and is sighted parked up by RPG officers and a male seen going back to the vehicle. The male and vehicle drive off and fail to stop for officers leading to an pursuit. The van then crashes and the driver arrested for burglary dwelling, fail to stop, dangerous driving and Sect 5a following a positive drug swipe. The male was remanded to prison.
  - FSU respond to a report of an male delivering charity bags but paying particular attention to vehicles on driveways and trying front door handles. The male was stopped by FSU and searched, he was found to have 2 x sets of car keys in his pocket which were found to be from a vehicle located in Knaresborough, to which he had no authority to be in possession of. The male was arrested for Burglary.
  - FSU respond to a male in Scarborough being aggressive with a knife in a block of flats. On arrival the male has left and the officers carry out an area search, the male is located and FSU officers arrest the male and seize the knife.
  - RPG respond after an ANPR activation looking for an red mini being a stolen vehicle from a 2 in 1 burglary in Whitby. The 2 occupants of the vehicle were arrested and the driver was also arrested for being disqualified.
- **Operation Checkpoint:** Op Checkpoint is a Multi Force Operation whereby local officers along with Farm watch and NYP officers from all the Proactive teams carry out cross border patrols targeting cross border criminality and rural crime. The next Op Checkpoint date is 13<sup>TH</sup> September 2017.

## **Other Operations**

- **Op Concorde** – Officers target patrol identified areas, Lorry drop points that incidents have been reported.
- **Multi Agency Op** – An operation carried out on the A61 by-pass with DVSA/HMRC/DVLA and HBC, resulting in 7 vehicles seized, 2 x offensive weapons recovered, 5 x immediate prohibitions, 2 x delayed prohibitions.
- **Op Sift** - Operation in the Harrogate area targeting OCG's connected with the local and travelling community which has resulted in serious assaults taking place between 2 feuding parties

## NOTABLE INVESTIGATIONS

- **Op Clue** - *Guilty plea to manslaughter. Awaiting sentence.*
- **Op Essence** Claudia LAWRENCE
- **Op Woodcutter** – Trial scheduled for October 2017 for 2 persons now indicted with section 18 assault.
- **Op Concise.** Murder investigation commencing 13/04/17 at Catterick. 51 year old male charged and currently remanded in custody. Defendant has pleaded guilty to manslaughter and awaiting sentence.
- **Op Concert.** Investigation relating to sexual offences in York 13/07/17 and 15/07/17. Male charged and currently remanded to custody for an offence of sexual assault.
- **Op Fashion** - sudden death of a male. Established that he stabbed himself. Cleveland investigation led by NYP officers.
- **Op Aquamarine** - murder investigation following the death of a 17 year old male in Guisborough on 27/08/17 investigation led by NYP officers



# VICTIM BASED CRIME BY DISTRICT v PREVIOUS YEARS

NO OF CRIMES	2017/18	
HAMBLETON	1069	
CHANGE 17/18 v 16/17	-74	-6.5%
CHANGE 17/18 v 15/16	-4	-0.4%

NO OF CRIMES	2017/18	
RICHMONDSHIRE	615	
CHANGE 17/18 v 16/17	35	6.0%
CHANGE 17/18 v 15/16	49	8.7%

NO OF CRIMES	2017/18	
RYEDALE	575	
CHANGE 17/18 v 16/17	-35	-5.7%
CHANGE 17/18 v 15/16	-47	-7.6%

NO OF CRIMES	2017/18	
HARROGATE	2713	
CHANGE 17/18 v 16/17	401	17.3%
CHANGE 17/18 v 15/16	407	17.6%

NO OF CRIMES	2017/18	
SCARBOROUGH	2858	
CHANGE 17/18 v 16/17	-54	-1.9%
CHANGE 17/18 v 15/16	-109	-3.7%

NO OF CRIMES	2017/18	
CRAVEN	688	
CHANGE 17/18 v 16/17	-38	-5.2%
CHANGE 17/18 v 15/16	-45	-6.1%

NO OF CRIMES	2017/18	
YORK	4591	
CHANGE 17/18 v 16/17	97	2.2%
CHANGE 17/18 v 15/16	109	2.4%

NO OF CRIMES	2017/18	
SELBY	1674	
CHANGE 17/18 v 16/17	445	36.2%
CHANGE 17/18 v 15/16	354	26.8%

Localised exceptions of note :

- Spike in **Criminal damage** in Harrogate
- **Shop theft** – continues to be higher than normal levels in York
- York Multi agency operation targeting 4 car washes where there were concerns regards working/living conditions and the legal status around some of the staff. 4 car washes were visited, 1 was immediately closed down by the HSE and 2 others were offered advice from the HSE. All staff were checked and although there were no immigration issues revisits have been scheduled

The above is a presentation of year on year statistics. For latest local data displayed on a map for your area go to [www.police.uk](http://www.police.uk) and enter your postcode

## ASB BY DISTRICT v PREVIOUS YEARS

NO OF ASB	2017/18	
HAMBLETON	974	
CHANGE 17/18 v 16/17	-156	-13.8%
CHANGE 17/18 v 15/16	-84	-7.9%

NO OF ASB	2017/18	
RYEDALE	526	
CHANGE 17/18 v 16/17	-8	-1.5%
CHANGE 17/18 v 15/16	-5	-0.9%

NO OF ASB	2017/18	
RICHMONDSHIRE	633	
CHANGE 17/18 v 16/17	51	8.8%
CHANGE 17/18 v 15/16	-13	-2.0%

NO OF ASB	2017/18	
SCARBOROUGH	2891	
CHANGE 17/18 v 16/17	-251	-8.0%
CHANGE 17/18 v 15/16	-330	-10.2%

NO OF ASB	2017/18	
HARROGATE	2499	
CHANGE 17/18 v 16/17	204	8.9%
CHANGE 17/18 v 15/16	257	11.5%

NO OF ASB	2017/18	
CRAVEN	531	
CHANGE 17/18 v 16/17	-50	-8.6%
CHANGE 17/18 v 15/16	39	7.9%

NO OF ASB	2017/18	
YORK	3768	
CHANGE 17/18 v 16/17	-506	-11.8%
CHANGE 17/18 v 15/16	-636	-14.4%




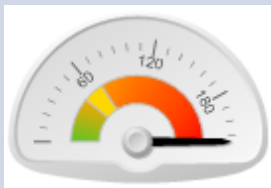

NO OF ASB	2017/18	
SELBY	1382	
CHANGE 17/18 v 16/17	130	10.4%
CHANGE 17/18 v 15/16	39	2.9%

• Coming soon- Operation to tackle ASB, crime in the Valley gardens Harrogate . Planned multi agency response

• York Outer - OP LIBERATE – commenced at the start of the school summer holidays, as in the previous 2 years the high visibility and positive promotion of this operation resulted on ASB on weekends reducing. Throughout the school holiday period patrols occurred every weekend between 1600hrs-midnight. Patrols consisted of a mixture of NPT officers and Special Constables and the officers patrolled locations where ASB had been occurring. Throughout the week officers undertook further work linking with partners agencies and parents of youths encountered to ensure a longer term strategy was in place.

OP CONFISCATE – has been extended to York OUTER to include other areas, particularly Chapelfields where there has been an increase in ASB involving mopeds. The local NPT have been working with RPG and the operation has yielded great results, mopeds have been seized and other riders either educated or penalised. Operation to continue with RPG and NPT to continue to focus on this issues which is currently receiving a lot of complaints from several communities.

# FORCE CONTROL ROOM (FCR)

999 EMERGENCY CALLS			NON EMERGENCY CALLS	
Avg Ans Speed	% Ans in 10sec	% to 2nd Line	Avg Ans Speed	% Abandoned
17.4 Sec	59.7%	4.5%	215 Sec	29%
				
Trend High	Trend Low	Trend High	Trend High National Avg 16/17 tbc	Trend High National Avg 16/17 tbc

August update:

- Gold/Silver meetings taking place with a detailed action plan to address resourcing and performance matters
- Several measures have been adopted to reduce or manage the demand into the FCR. This includes :
  - diverting calls for the Traffic Bureau.
  - the “hold for operator” option
  - Q Buster has been installed and in operation since 30th August. It recognises from the volume of calls if the caller is likely to be going to have to wait more than three minutes, if this is the case then within 5 seconds of them phoning it gives them the option to request a call back by selecting a number – they then input the number they want calling back on or confirm that they want calling back on the number they are ringing from). The caller then hangs up and Q Buster queues on their behalf until an operator is free and they are then called back. The average time that members of public are then waiting for their call back is currently 5 min 24 seconds – which is positive.
  - The CROM function was taken out of the FCR on 5th September and now operates independently (as a pilot) – this has generally had a positive impact on call handling times as call takers are now just answering calls – still a bit too early to provide anything concrete regarding full impact.

# FORCE CONTROL ROOM

- In terms of boosting the staffing with the FCR:
  - More staff are going through training. The October course is taking 16 new starters (12 comms and 4 dispatch) and the January course is taking 20 (12 dispatch and 8 comms).
  - Training programme has been revised to reduce the training time, and rather than having one to one tutorship there is now a “unit” where all new trainees are being tutored in a separate room in a group which will have less impact on the abstraction rate of fully skilled staff.
  - Agency staff to fulfil operator function have been recruited and are currently in the ‘vetting’ stage – they are expected to start with us at the end of September.
- Impact of these measures/current performance
  - Daily performance continues to vary although there is a slight downward trend in answer speeds.
  - The Operator line took almost 8000 calls in August.
  - There were almost 4000 fewer calls on the Enquirer line in August17 compared with August16 . As such Average answer speed fell to 215 seconds in August from 259 in July
  - An analysis of demand on the operator line showed 47% of calls are from people wanting to be put through to other departments – we are working with Comms to address this. It was noted from this assessment that there is a surge in demand classed as “Quick queries dealt with by operator” from 17% in the day to around 42% in the evenings and weekends. This includes matters that may have been dealt with by other agencies or services had it been made in standard office hours, as well as other matters unrelated to policing.
  - Whilst there are some positive signs much more data are needed to assess the impact.
- National context:
  - There is no national dataset readily available , however based on sample of forces that responded to a survey we can say:
    - Forces are seeing a rise in demand nationally
    - NYP’s abandonment rate over the last 3 months is not an outlier
    - NYP’s average speed of answer in the last 3 months is not an outlier
  - Nationally there has been a general increase in demand across all emergency services. National opinion around the increase in 999 call is that people are struggling to get through on 101 and are then ringing 999. Some of the measures described above, along with operator function, should start to ease this.

# GLOSSARY

## Reading the performance data

- The numbers shows performance against the previous year
- The dashboard graphic for operational crime, ASB and KSI data is an assessment of the latest month against a normal month based on the 2016/17 reporting period. The position of the needle describes the month results relative to a linear average. This allows for factors such as seasonal trends or the impact of single one off events to be explained. As the desired direction of travel can be up or down (e.g. increasing crime is negative but an increasing resolution % positive) the graphics alternate the red/green colouring accordingly.

## Glossary

- ASB = Anti-Social Behaviour
- CMS = Community Messaging System
- Crimes Against Society = These are crimes which do not have a “named victim” i.e.. the offence is against The Crown. These are usually (but not always) are as the direct result of police intervention/proactivity e.g a drugs operation. In North Yorkshire & City of York approx 10% of crimes are “Against Society” therefore it is important to make the clear distinction from Victim Based Crime.
- Fraud Offences = These are not included in the crime statistics as they are not reported by forces to the Home Office. Instead these crimes are passed to Action Fraud and statistics are collated by that agency
- I Grade = priority assigned by control room for an incident requiring ImmEDIATE police response
- KSI = A casualty Killed or Seriously Injured as a result of a Road Traffic Collision on a public road
- MCU = Major Crime Unit
- MO = Modus Operandi
- NPS = New PsychoaSive Substances is the official term for Legal Highs
- NTE = Night Time Economy
- NRCT = Northern Roads Crime Team – Roads Policing with some firearms capability
- NST = Neighbourhood Support Team – a specialist unit which is deployed around the force through tactical bidding process
- OPL = Over Prescribed Limit typically the term used to describe failing a breath test
- P&CP = Police & Crime Plan document setting out the Police & Crime Commissioner’s priorities
- PCC = Police & Crime Commissioner
- PCSO = Police Community Support Officer
- PSG = Performance Steering Group is an internal meeting chaired by a Chief Officer monitoring statistics & trends
- Resolved Outcome = A crime where an offender has been dealt with through sanction or restorative justice.
- RPG = Roads Policing Team
- Sanction Detection = A historical method of looking at how crimes were resolved. A sanction detection includes where an offender is Charged, Cautioned, given a Penalty Notices for Disorder or Cannabis Warning or Fixed Penalty Notices, and where an offender has crimes Taken Into Consideration (TIC - see below).
- TIC = Taken Into Consideration is typically where an offender admits to further offences to avoid potentially being pursued for these at a later date.
- TTCG = Tactical Tasking & Co-ordination Group is an internal meeting which directs resources to tackle specific problems