



Rt Hon Amber Rudd MP
Secretary of State
Home Office
Marsham Street
London SW1P 4DF

22 December 2017

Dear Home Secretary

Response to PEEL Legitimacy inspection report for North Yorkshire Police

North Yorkshire Police's legitimacy is of key importance in its ability to conduct its business, so I welcome that HMICFRS have rated it 'Good' in this respect. This is however an area that I take very seriously, and I have set out in my Police and Crime Plan ways in which I expect to see the Chief Constable improve in this area.

The use of Stop and Search continues to raise questions, and I agree more needs to be done to improve how North Yorkshire Police engages with diverse people and communities via Independent Advisory Groups. I am also bringing forward proposals with the service to set up an independent panel to review stop and search incidents, as we do for out of court disposals, in conjunction with a volunteer scheme similar to Independent Custody Visitors to occasionally accompany officers on patrol to assess stop and search as they happen.

Customer service is a priority within my Police and Crime Plan, and clearly improvements can be made within the complaints department to ensure members of the public, witnesses and the workforce receive more regular and more meaningful updates. This reaffirms my intention to take on as much responsibility for police complaints as possible, putting customer service at the heart of any new team.

I know that North Yorkshire Police are working hard to improve across this area of inspection, so I have no doubt that we will see improvement in the future. I will also consider whether an Ethics Board might help the Chief Constable to achieve these aims.

Sincerely,

Julia Mulligan
Police and Crime Commissioner for North Yorkshire

