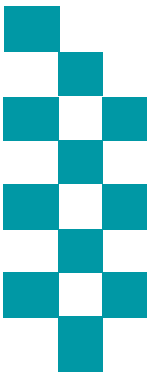


# Public Accountability Meeting



Meeting Date: 26 February 13:30



**BE SAFE**  
**FEEL SAFE**

# Agenda



## Caring About the Vulnerable

Mental Health

S136 Detentions



## Ambitious Collaboration



## Reinforcing Local Policing

City Command

Coastal Command

County Command

Crime Trends

ASB/PSW  
Incidents

Proactive Policing



## Enhancing the Customer Experience

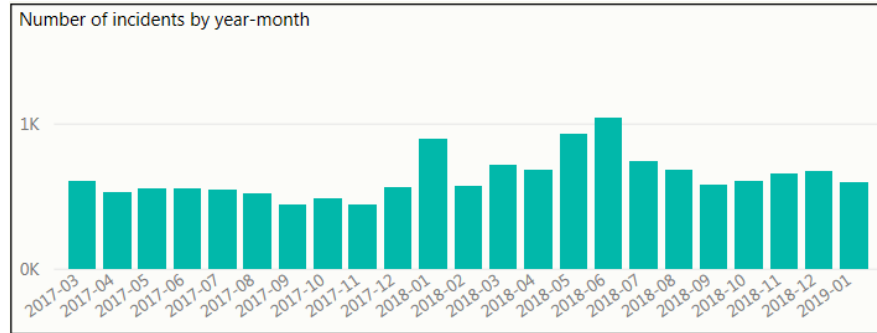
999

101

Local Priorities

# Mental Health

## Occurrences involving a person(s) with a mental health qualifier



## Incidents with highest number of Mental Health Tag (Apr '18 – Jan '19)

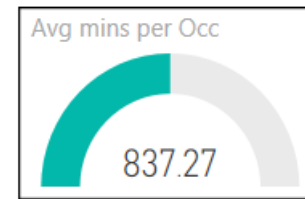
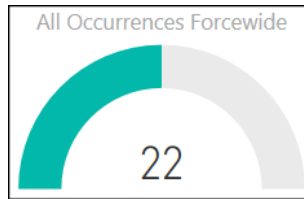
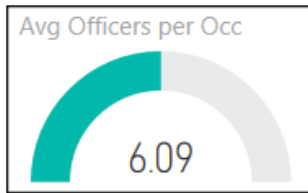
Description	Volume with mental health tag	% of All Type of Incidents
CONC SAFETY/TRAPPED/INJ/ILL	4285	39.20%
MISSING PERSON	377	25.60%
DOMESTIC INCIDENT	492	11.10%
VIOLENCE	530	8.30%
NUISANCE	506	5.90%

Incident data (left) relates to the initial police response where Mental health presented and was tagged on the incident

## Use of police custody as a place of safety

Police custody must only be used for s.136 MHA detainees in highly exceptional circumstances, e.g. genuinely unmanageable risks of resistance, aggression, violence or escape, or if also detained for an offence. We scrutinise every use of custody in these circumstances.

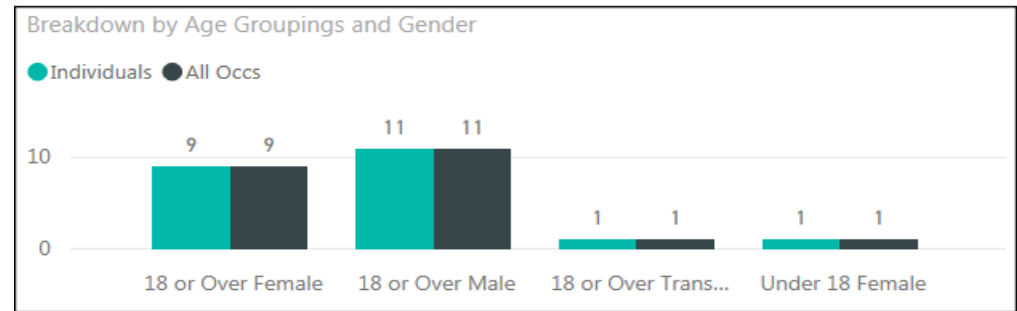
136 Detentions (Police Custody)	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19
Under 18	0	0	0	0	0	0	0	0	0	0
Aged 18 or Over	1	1	5	3	1	2	0	1	4	2
<b>Total</b>	<b>1</b>	<b>1</b>	<b>5</b>	<b>3</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>4</b>	<b>2</b>



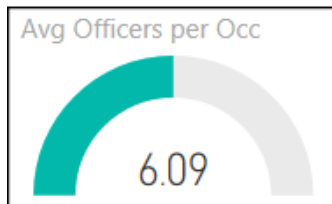
## By Occ Type Spent Jan '19

Closing Code Desc	Count of Occs
CONC SAFETY/TRAPPED/INJ/ILL	13
MISSING PERSON	4
POLICE GENERATED ACTIVITY	2
BURGLARY RESIDENTIAL	1
VIOLENCE	1
<b>Total</b>	<b>21</b>

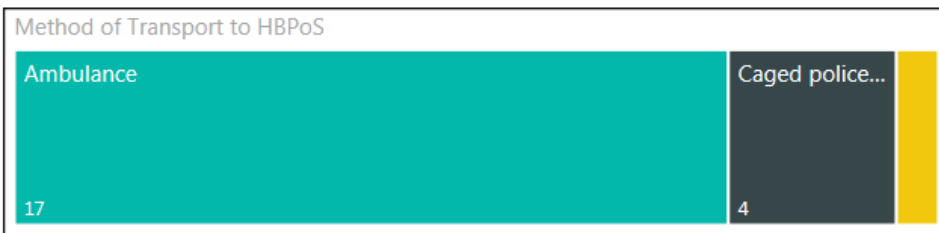
## Gender/Age Breakdown and Repeat Nominals Jan '19



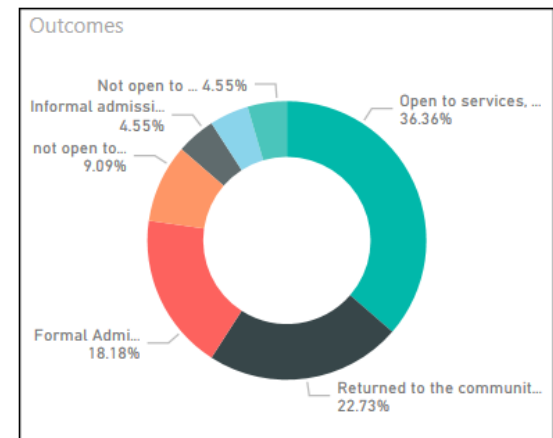
## Average Officers Dispatched Per Occ Jan '19



## Mode of Transport Jan '19

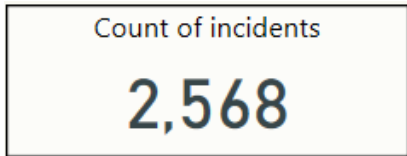


## Outcomes of s136 – Jan '19

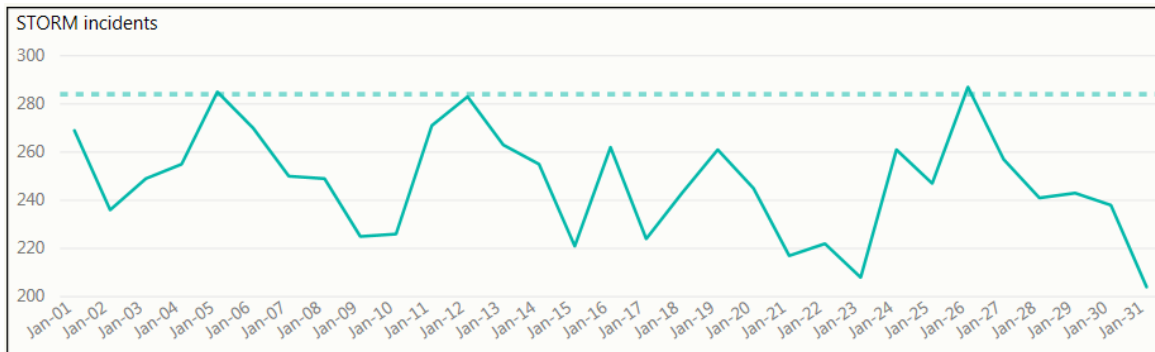


# City Command (Incidents and Crimes January 2019 – York and Selby)

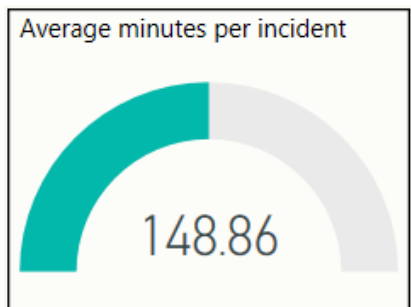
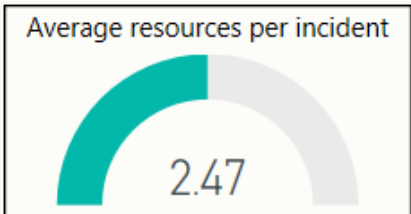
## Count of all Incidents and type



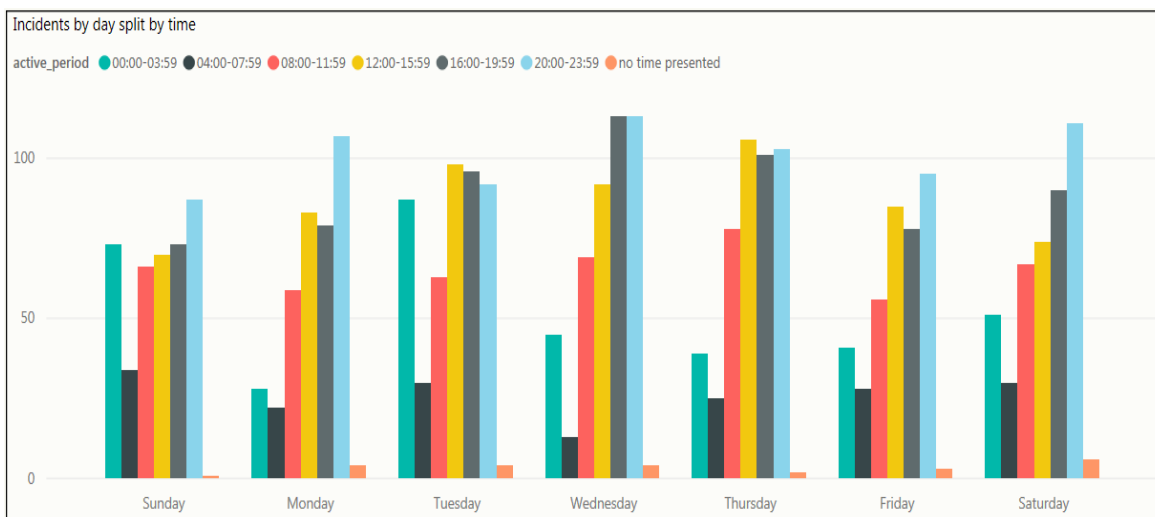
## Incident Volumes by Date



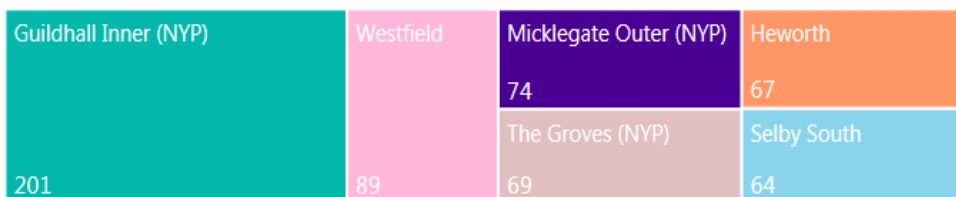
## Average Officers and Time Spent



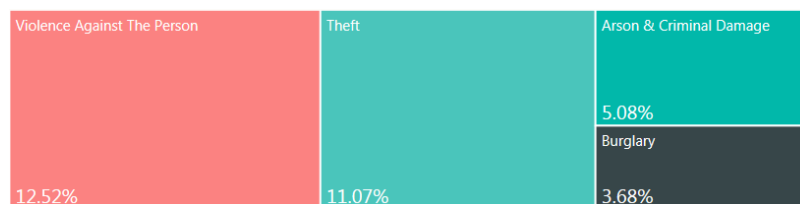
## Incident Volumes by Day and Time Group



## Highest Wards by Crime Volume



## Split of Crime by Type



# Coastal Command (Incidents and Crimes January 2019 – Scarborough and Ryedale)

## Count of all Incidents and type

Count of incidents

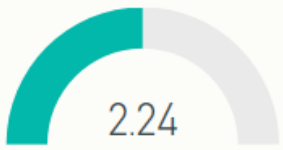
1,672

Total Crimes Committed

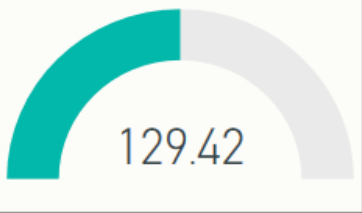
741

## Average Officers and Time Spent

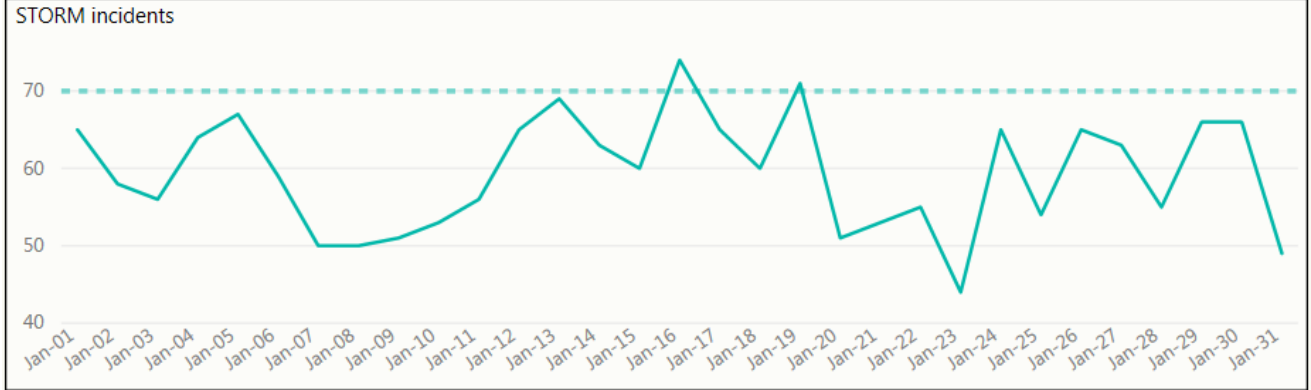
Average resources per incident



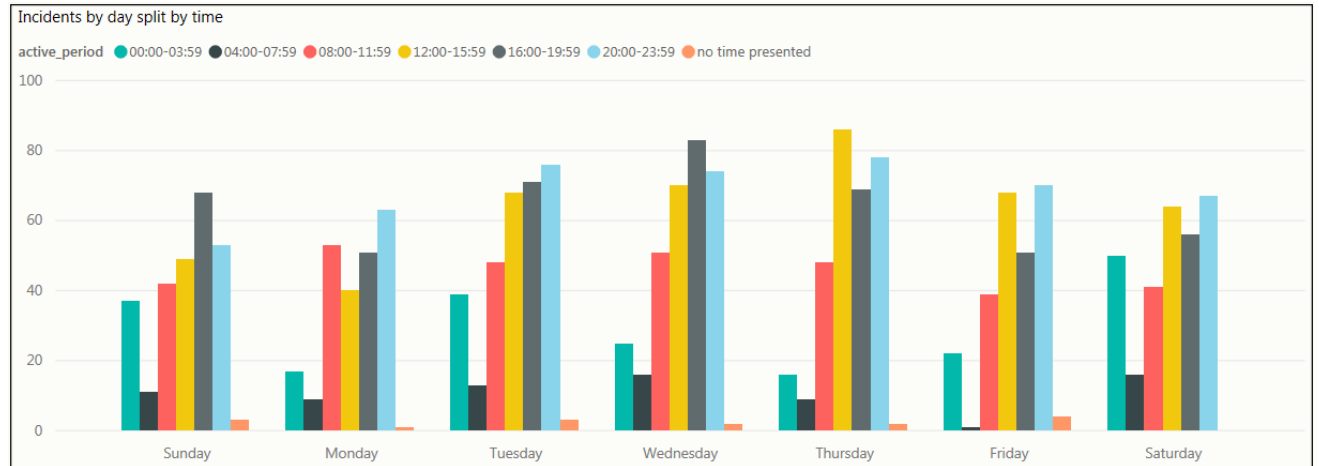
Average minutes per incident



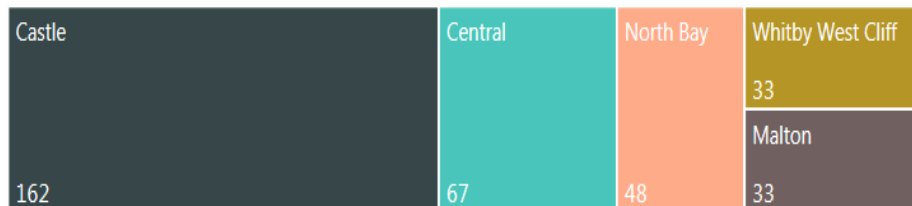
## Incident Volumes by Date



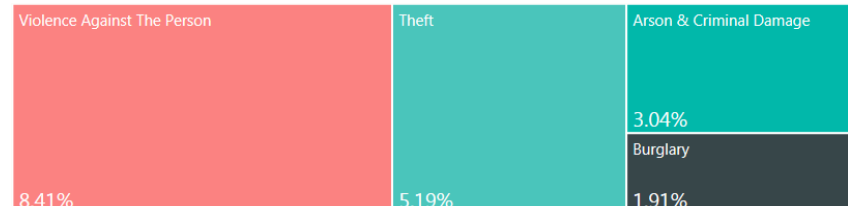
## Incident Volumes by Day and Time Group



## Highest Wards by Crime Volume

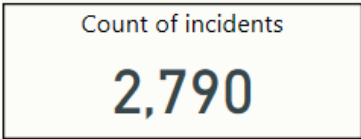


## Split of Crime by Type

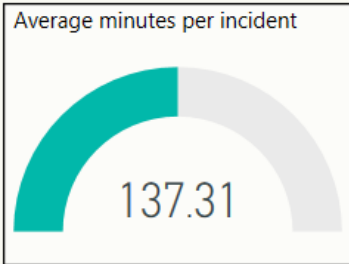
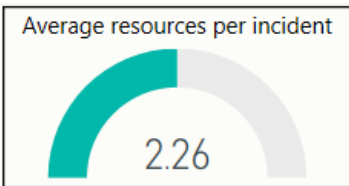


# County Command (Incidents and Crimes November 2018 – Hamb, Rich, H'gate and Craven)

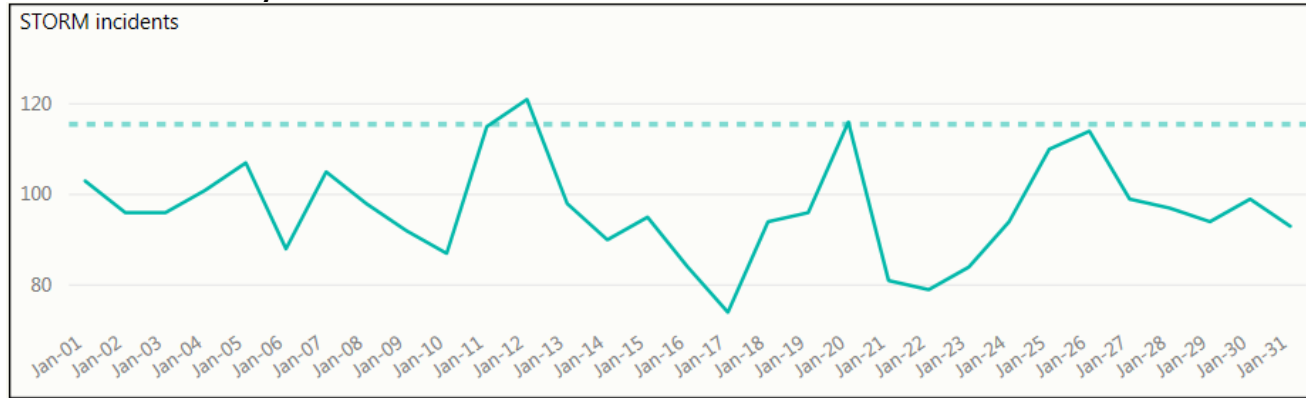
## Count of all Incidents and type



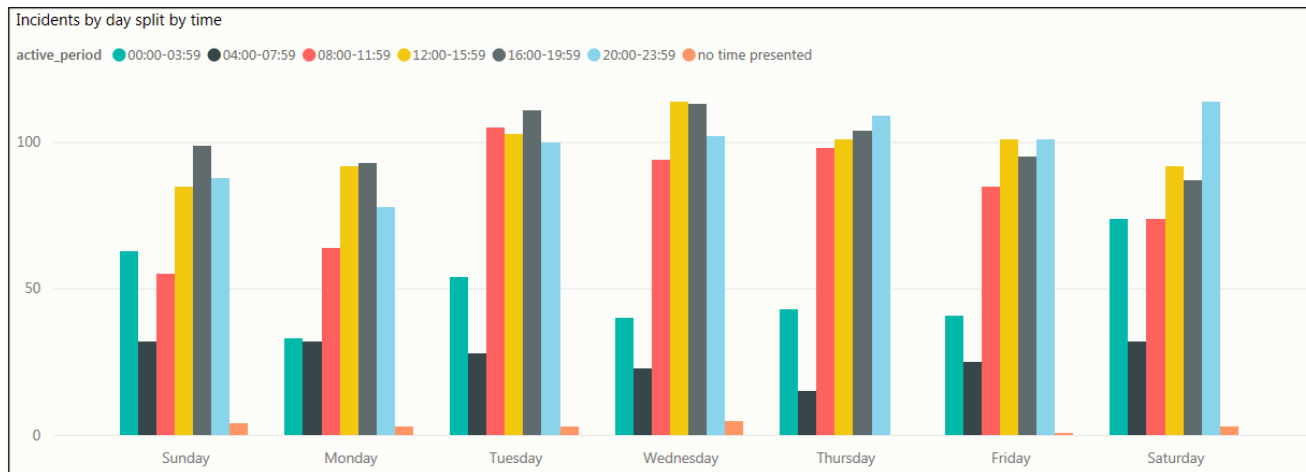
## Average Officers and Time Spent



## Incident Volumes by Date



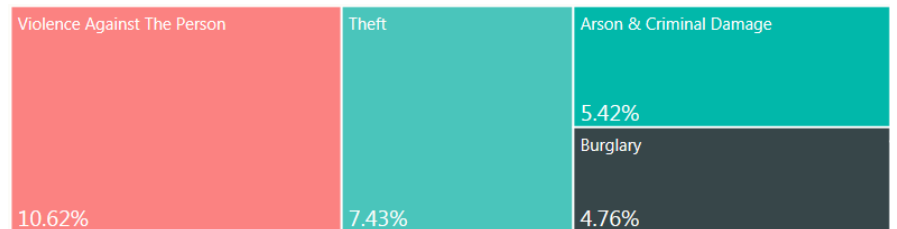
## Incident Volumes by Day and Time Group



## Highest Wards by Crime Volume

Low Harrogate	Northallerton Ce...	Granby	New Park	Thirsk
126	59	40	35	32
	High Harrogate	Knaresbor...	Hooksto...	Ripon ...
	54	36	33	32

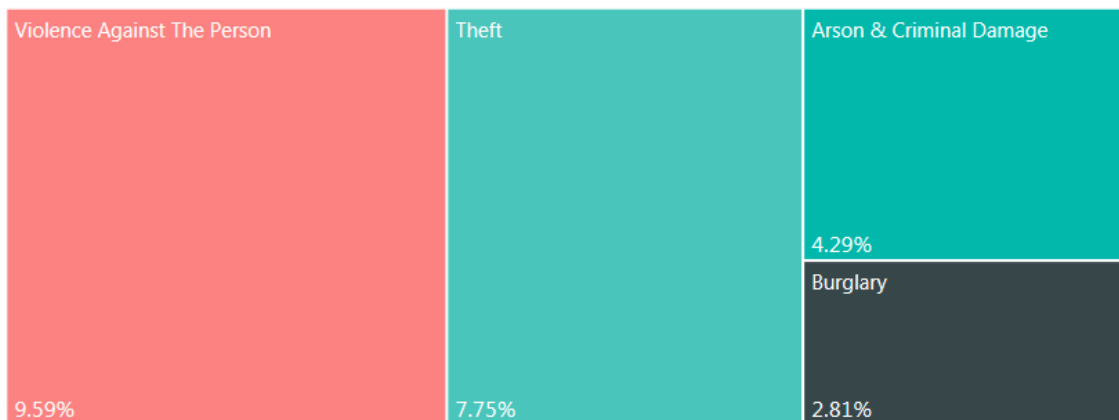
## Split of Crime by Type



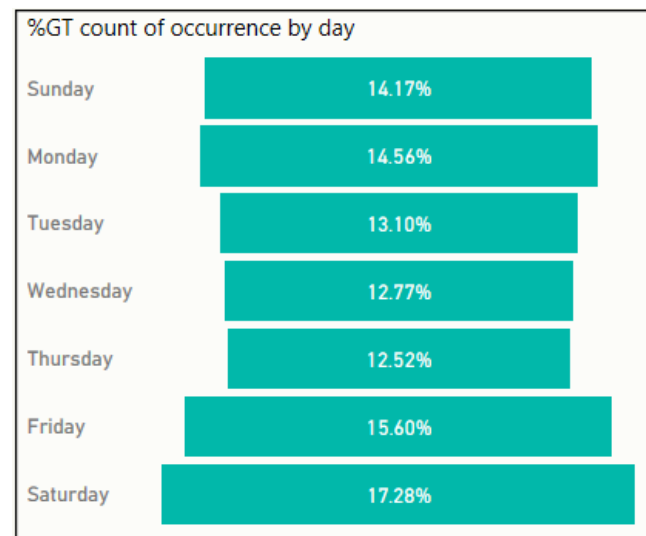
# CRIME – Apr '18 to Jan '19 (Crimes committed)

	Apr'16 –Jan'17	Apr'17 –Jan'18	Apr'18 –Jan'19	% Diff (Apr'17 to Jan '18 compared Apr '18to Jan '19)
Arson & Criminal Damage	4684	4967	5185	4.4%
Burglary	3037	3088	3364	8.9%
Drug Offences	1296	1203	1345	11.8%
Fraud	387	434	506	16.6%
Misc Crimes Against Society	550	596	672	12.8%
Possession Of Weapons	184	195	257	31.8%
Public Order Offences	1198	1230	1990	61.8%
Robbery	127	132	186	40.9%
Sexual Offences	1164	1285	1676	30.4%
Theft: All Other Theft	3699	3650	4117	12.8%
Theft: Bicycle Theft	1187	1011	1081	6.9%
Theft: Shoplifting	3338	3941	3744	-5.0%
Theft: Theft From Person	423	349	424	21.5%
Vehicle Offences	1799	2077	2039	-1.8%
Violence Against The Person	8004	9053	12348	36.4%
<b>Grand Total</b>	<b>31077</b>	<b>33211</b>	<b>38939</b>	<b>17.2%</b>

## Year to Date highest % of Crime Types



## % split of all crimes by day of the week





# ANTI SOCIAL BEHAVIOUR, PUBLIC SAFETY & WELFARE AND CASUALTIES FROM ROAD TRAFFIC COLLISIONS THAT ARE KILLED & SERIOUSLY INJURED

## HAM & RICH SNC

	Apr'18 - Jan'19	% Same Period '17
<b>ASB</b>	<b>2535</b>	<b>-20.6%</b>
<b>PSW</b>	<b>9919</b>	<b>3.0%</b>
Miss Person	221	-28.5%
Concern Safety	2166	-1.1%
Domestic Inc	546	-15.1%
PSW Other	6986	7.7%
<b>KSI</b>	<b>266</b>	<b>-8.0%</b>

## SCAR & RYE SNC

	Apr'18 - Jan'19	% Same Period '17
<b>ASB</b>	<b>5711</b>	<b>-8.3%</b>
<b>PSW</b>	<b>17226</b>	<b>3.6%</b>
Miss Person	589	-29.4%
Concern Safety	4393	-1.3%
Domestic Inc	1348	-0.1%
PSW Other	10896	9.0%
<b>KSI</b>	<b>319</b>	<b>-5.3%</b>

## CRAVEN SNC

	Apr'18 - Jan'19	% Same Period '17
<b>ASB</b>	<b>979</b>	<b>-7.0%</b>
<b>PSW</b>	<b>3760</b>	<b>10.5%</b>
Miss Person	84	-21.5%
Concern Safety	932	3.6%
Domestic Inc	186	-7.9%
PSW Other	2558	16.5%
<b>KSI</b>	<b>150</b>	<b>7.9%</b>

## HARROGATE

	Apr'18 - Jan'19	% Same Period '17
<b>ASB</b>	<b>3702</b>	<b>-16.1%</b>
<b>PSW</b>	<b>12875</b>	<b>4.0%</b>
Miss Person	557	-1.6%
Concern Safety	2989	4.0%
Domestic Inc	773	0.4%
PSW Other	8556	4.7%
<b>KSI</b>	<b>310</b>	<b>-17.1%</b>

## YORK SNC

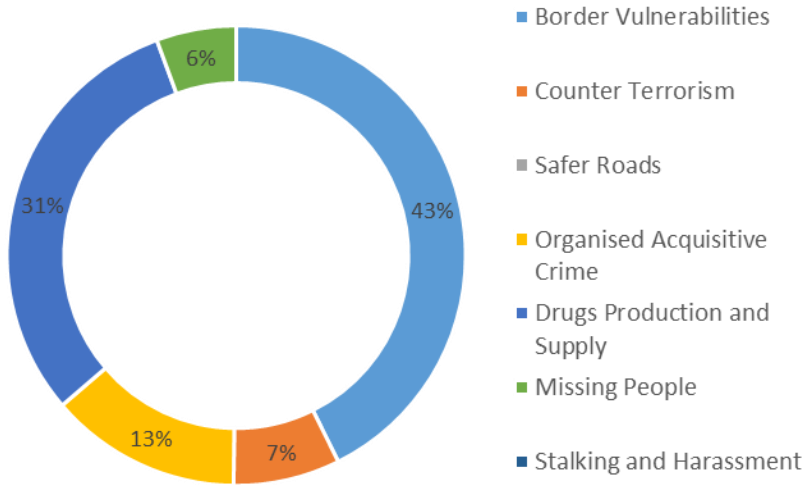
	Apr'18 - Jan'19	% Same Period '17
<b>ASB</b>	<b>6475</b>	<b>-7.8%</b>
<b>PSW</b>	<b>18675</b>	<b>8.5%</b>
Miss Person	586	-16.4%
Concern Safety	4775	2.6%
Domestic Inc	1199	-9.0%
PSW Other	12115	15.0%
<b>KSI</b>	<b>415</b>	<b>5.9%</b>

## SELBY SNC

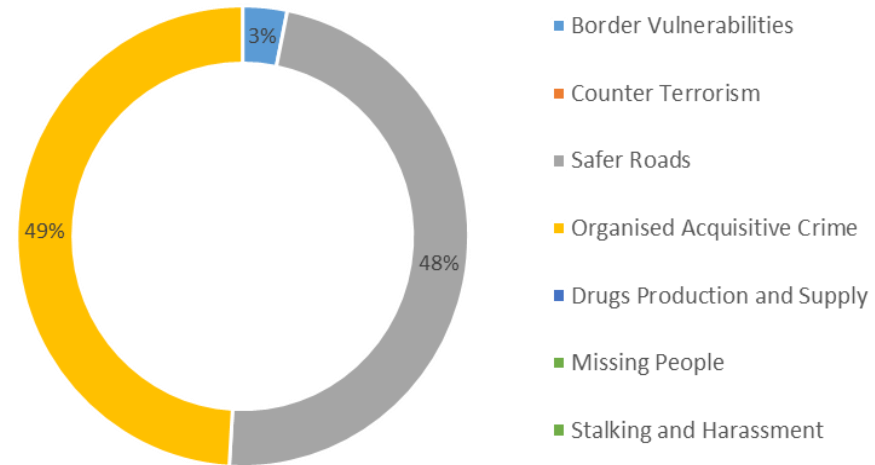
	Apr'18 - Jan'19	% Same Period '17
<b>ASB</b>	<b>2050</b>	<b>-16.1%</b>
<b>PSW</b>	<b>6954</b>	<b>11.7%</b>
Miss Person	170	-14.1%
Concern Safety	1584	9.2%
Domestic Inc	524	15.4%
PSW Other	4676	13.5%
<b>KSI</b>	<b>142</b>	<b>0.7%</b>

# Proactivity: How has proactive policing contributed to control strategies? (Jan 18)

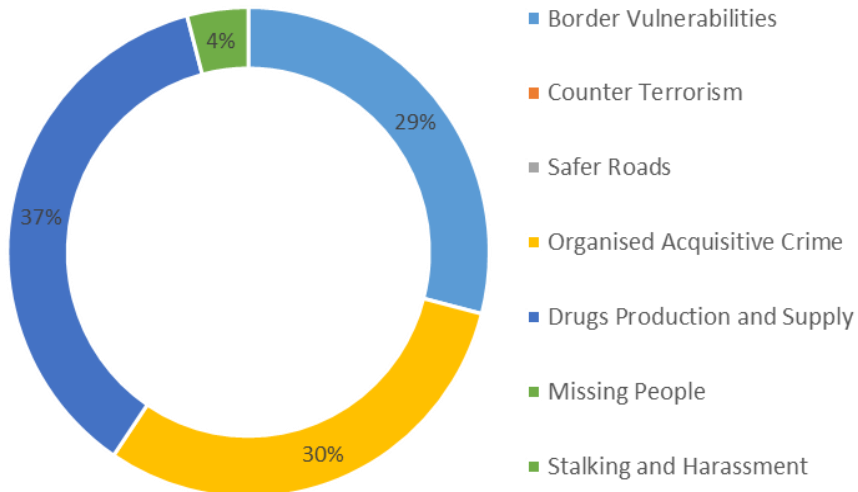
## Split of 532 hours apportioned to FSU



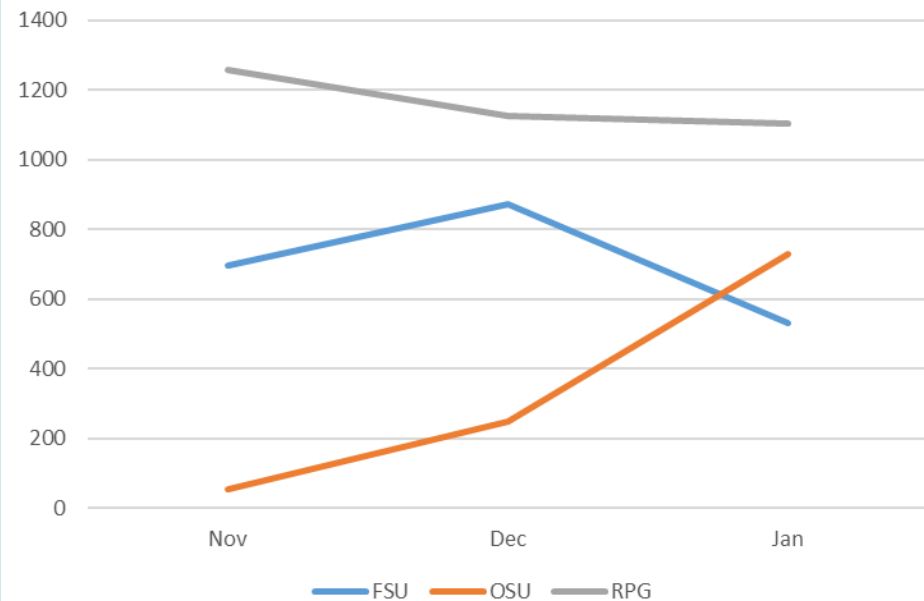
## Split of 1103 hours apportioned to RPG



## Split of 730 hours apportioned to OSU



## Last 3 months trend of Proactive Hours



# Rural Task Force – January 2019

## Prevention

Op Woollen continues to offer proactive prevention advice to all farms in North Yorkshire. Op Woodchip owned by PCSOs on area offering prevention to rural businesses. Regular property marking schemes being conducted by PCSOs at rural business, sports clubs, livery yards, auction marts, etc. Follow up visits and enquiries to victims of crime, and those at risk in the vicinity following criminal activity.

Mobile Rural Watches, run under the Op Harvester banner continue to enable communities to prevent crime in their own area through joint work with local officers, and better informing those areas. Some of the MRW's are the first users of police / public WhatsApp groups, enabling information to pass quicker from both sides.

PCSOs from the team have adopted the national Op Crucible to prevent theft of lead from churches and other vulnerable rural locations, in response to recent crime trends.

A weekend of action is planned for Op Owl (raptor persecution) with agencies and local landowners.

## Intelligence

Intelligence collection plans are in place for two new OCGs, Op Extractor and Op Existence, which include various partners, and open source work. Regional poaching top targets are established, along with an intelligence collection plan, so these travelling criminals can be tackled with a joined up approach.

RTF contribute to tackling OCGs identified by the National Wildlife Crime Unit, by work within North Yorkshire and the Region.

WhatsApp groups set alongside Mobile Rural Watches, are starting to deliver live time intelligence to officers.

## Enforcement

The most recent Op Checkpoint was run by RTF in February alongside 5 other northern forces, with numerous officers, staff and volunteers involved, leading to a number of arrests and reports. Further dates are already planned for 2019.

There are two large scale investigations ongoing into OCGs Extractor and Existence, which require considerable officer time, but are in response to serious rural problems. Local investigation teams are assisting.

Dates are planned into 2019 for Op Galileo (poaching), Op Eyeball (fly-tipping and trading standards offences).

Recent arrests have been made for burglaries and thefts, and there are numerous smaller investigations which are owned by team members.

## Reassurance

RTF resources continue to use a variety of channels to communicate with the public, which is established as business as usual.

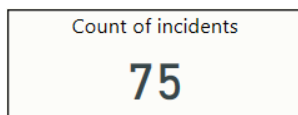
These include social media, especially Twitter and Facebook, local print media and TV – check out Countryfile soon!

RTF have attended numerous local events since the start of the year, including most recently York Agricultural Mart.

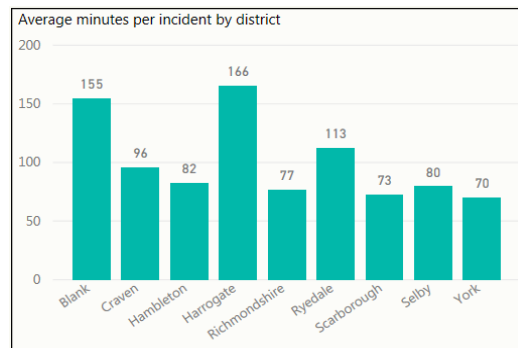
Events have been held with local Watch groups to provide further training and relevant police messages (e.g. Barclays came to a group to talk about fraud awareness).

## Rural Task Force – Responding to Incidents and Crimes

Incidents dispatched to assist



Average time responding to Incidents



Crimes currently under investigation



# Initial Contact – 999

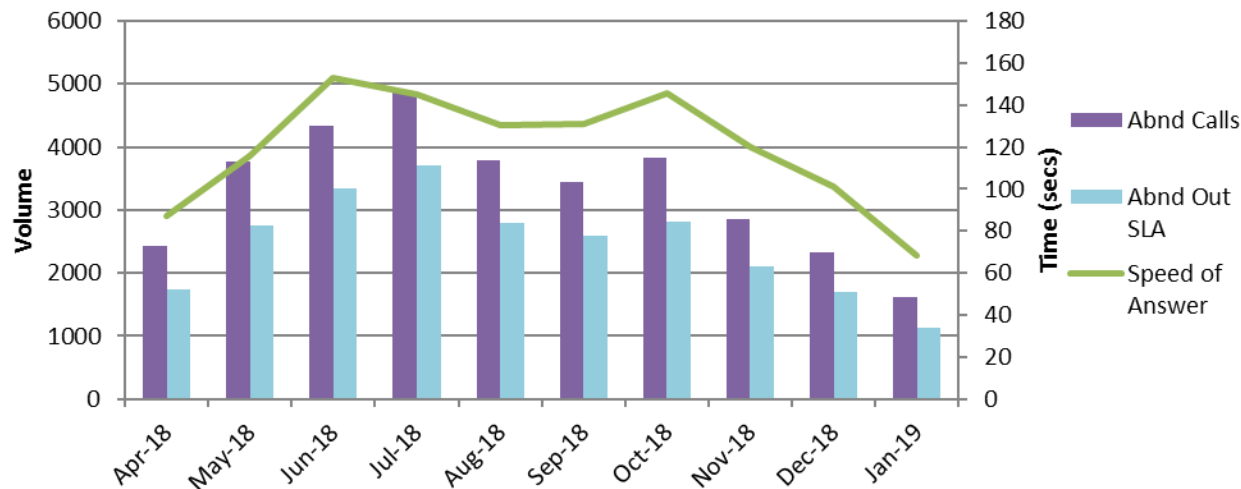
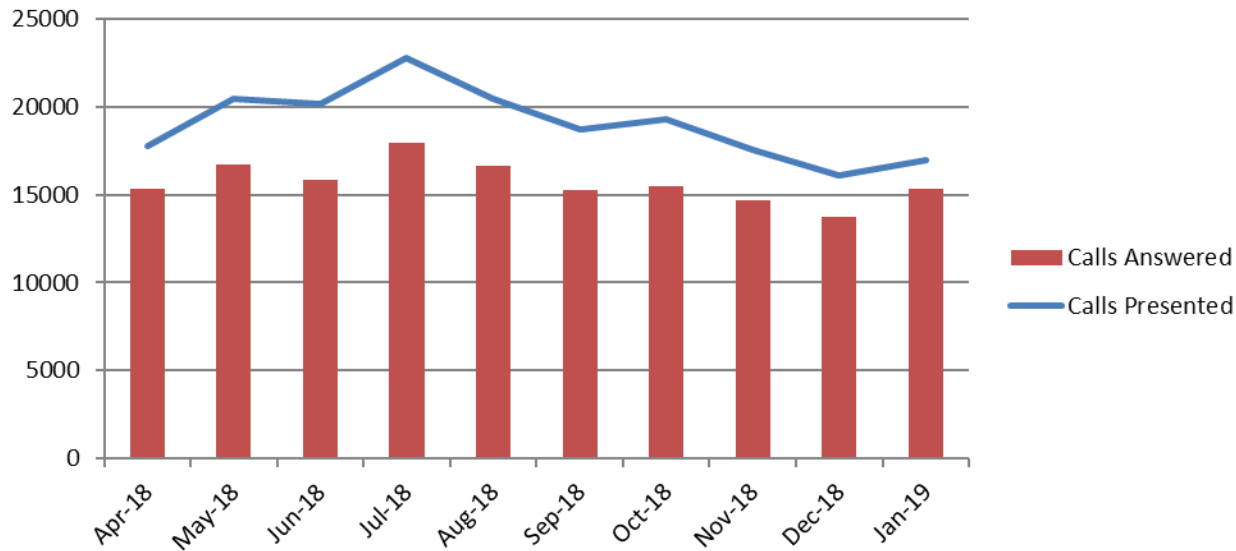
Month	Calls Presented	Calls Answered	Speed of Answer	Abnd Calls
Apr-18	6304	6280	5.4	24
May-18	7409	7354	7.9	55
Jun-18	7563	7521	8.8	42
Jul-18	8400	8308	10.8	92
Aug-18	7961	7894	9.1	67
Sep-18	6811	6754	7.7	57
Oct-18	7413	7358	8.4	55
Nov-18	6788	6743	7.3	45
Dec-18	7340	7281	8.6	59
Jan-19	6383	6353	6.3	30



- Highest volume of 999 calls received in any January since 2010
- There has been an increase in volume of 7.18% 2018 to 2019 and a 39% increase between 2017 and 2019
- Answer time consistently under 10 seconds for 6 months
- Transfers to secondary and alternate lines continue to be under national guideline of 2%

# Initial Contact - 101

Month	Calls Presented	Calls Answered	Speed of Answer	Abnd Calls
Apr-18	17782	15347	86.9	2435
May-18	20469	16697	115.5	3772
Jun-18	20153	15807	153.2	4346
Jul-18	22796	17927	145.2	4869
Aug-18	20420	16627	130.6	3793
Sep-18	18713	15266	131	3447
Oct-18	19280	15454	145.3	3826
Nov-18	17513	14653	120.3	2860
Dec-18	16061	13743	101.3	2318
Jan-19	16944	15327	68.5	1617



- The answer time has improved by 52 seconds since November 2018 and by 33 seconds since December.
- New Year volumes were as forecast which presented a 10% rise in volumes since last New Year period.
- The abandonment rate has reduced in the last three months and has reduced from 23.62% in January 2018 to 8.76% in January 2019.
- The call duration continues to be over 5 minutes and has been for 12 consecutive months.

# Local Policing – Police and Crime Plan 2017-2021

Hambleton	Apr17 - Jan 18	Apr 18 - Jan 19	Diff
Burglary	244	324	32.8%
Road	4645	4126	-11.0%
Mental Health	944	1213	28.5%

Scarborough	Apr17 - Jan 18	Apr 18 - Jan 19	Diff
Burglary	405	503	24.2%
Drug Offences	263	319	21.3%
ASB	5234	4866	-7.0%

Richmondshire	Apr17 - Jan 18	Apr 18 - Jan 19	Diff
Drug Offences	40	22	-45.0%
Burglary	161	111	-31.1%
ASB	1171	789	-32.6%

Ryedale	Apr17 - Jan 18	Apr 18 - Jan 19	Diff
Burglary	125	143	14.4%
Drug Offences	49	64	30.6%
ASB	993	844	-15.0%
Road	2948	2518	-14.6%

Harrogate	Apr17 - Jan 18	Apr 18 - Jan 19	Diff
Burglary	597	766	28.3%
ASB	4410	3702	-16.1%
Road	6583	6837	3.9%
Cyber	99	123	24.2%

York	Apr17 - Jan 18	Apr 18 - Jan 19	Diff
Violence	2709	3571	31.8%
Burglary	856	858	0.2%
ASB	7021	6475	-7.8%
Cyber	96	162	68.8%

Craven	Apr17 - Jan 18	Apr 18 - Jan 19	Diff
Burglary	207	282	36.2%
Road	2277	2015	-11.5%
Crime	1595	1904	19.4%

Selby	Apr17 - Jan 18	Apr 18 - Jan 19	Diff
Drugs	103	120	16.5%
Burglary	489	373	-23.7%
ASB	2443	2050	-16.1%
Cyber	40	82	105.0%

# GLOSSARY

## Glossary

- ASB = Anti-Social Behaviour
- CMS = Community Messaging System
- Concern Safety = Concern for Safety – includes all occurrences where there is a concern for an individual's safety or welfare
- Fraud Offences = These are not included in the crime statistics as they are not reported by forces to the Home Office. Instead these crimes are passed to Action Fraud and statistics are collated by that agency
- FSU = Firearms Support Unit
- I Grade = priority assigned by control room for an incident requiring ImmEDIATE police response
- KSI = A casualty Killed or Seriously Injured as a result of a Road Traffic Collision on a public road
- MCU = Major Crime Unit
- Miss Pers = Missing Person
- MO = Modus Operandi
- NPS = New PsychoaSive Substances is the official term for Legal Highs
- NTE = Night Time Economy
- OCG = Organised Crime Group
- OSU = Operational Support Unit – a specialist unit which is deployed around the force through tactical bidding process
- OPL = Over Prescribed Limit typically the term used to describe failing a breath test
- PCSO = Police Community Support Officer
- PSW = Personal Safety and Welfare
- Resolved Outcome = A crime where an offender has been dealt with through sanction or restorative justice.
- RPG = Roads Policing Team
- RTF = Rural Task Force
- SNC = Safer Neighbourhood Command – Area of Policing attributed to
- Sus Circs = Suspicious Circumstances – includes Insecure premises and Vehicles
- TIC = Taken Into Consideration is typically where an offender admits to further offences to avoid potentially being pursued for these at a later date.

# Public Accountability Meeting

Part b) People



Reporting Period: As at end of January 2019

NB: Statistics remain provisional and subject to change

**BE SAFE**  
**FEEL SAFE**





# HR OVERVIEW

## Police Officers

	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Mar 20
<b>Officer Long Term FTE Target</b>	1,400.0	1,400.0	1,400.0	1,400.0	1,400.0	1,400.0	1,400.0	1,400.0	1,400.0	1,400.0	1,400.0	1,400.0	1,400.0
<b>Officer FTE Budget for the month after vacancy factor</b>	1,359.5	1,355.5	1,370.5	1,389.5	1,380.5	1,373.5	1,367.5	1,391.5	1,386.5	1,401.5	1,395.5	1,394.5	1,372.0
<b>Actual/ Projected Officer Numbers (includes recruitment)</b>	1342.22	1,338.10	1340.70	1359.45	1,350.16	1,356.80	1,349.96	1347.01	1,341.26	1365.80	1,356.81	1,393.81	1398.81

The above figures have been amended to include the Officer FTE Budget for the month after vacancy factor and also what the projected numbers are for the rest of the financial year (figures in shaded boxes).

The actual number of Officers has increased by 24.54 FTE from the previous month. The 7 leavers are broken down as 4 retirements, 2 ill health retirements and 1 officer transfer to another force. The number of leavers was slightly less than the leaver projections.

3 Detective Constables Transferees and 28 Student Officers commenced with NYP in January 2019.

The next intake of Student Officers and Transferees is planned for March 2019, with further intakes scheduled in order to meet the target figure of 1400.

## PCSO

	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Mar 20
<b>PCSO Long Term FTE Target</b>	200.0	200.0	200.0	200.0	200.0	200.0	200.0	200.0	200.0	200.0	200.0	200.0	200.00
<b>PCSO FTE Budget for the month after vacancy factor</b>	200.00	200.00	200.00	200.00	200.00	200.00	200.00	200.00	200.00	200.00	200.00	200.00	200.00
<b>Actual/ Projected PCSO Numbers (includes recruitment)</b>	208.51	206.52	206.43	202.07	201.05	196.11	194.94	194.95	193.95	187.01	187.02	186.02	192.02

The actual number of PCSOs has decreased by 6.94 FTE from the previous month. 5 PCSO leavers were part of the Student Officer intake.

The next intake of PCSO's is scheduled for April 2019.

# HR OVERVIEW

## Staff

BUDGET:	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Mar 20
OPCC	13.0	13.0	13.0	13.0	13.0	13.0	13.0	13.0	13.0	13.0	13.0	13.0	11.0
Project Staff (incl Agency)	20.0	20.0	20.0	20.0	20.0	20.0	20.0	20.0	20.0	20.0	20.0	20.0	3.0
Commissioned Services	13.8	13.8	13.8	13.8	13.8	13.8	13.8	13.8	13.8	13.8	13.8	13.8	11.8
Corporate Services	192.1	192.1	192.1	192.1	192.1	192.1	192.1	192.1	192.1	192.1	192.1	192.1	202.8
Chief Constable	889.4	889.4	889.4	889.4	889.4	889.4	889.4	889.4	889.4	889.4	889.4	889.4	920.8
Total Staff FTE Budget for the month (after vacancy factor)	1128.0	1128.0	1128.0	1128.0	1128.0	1128.0	1128.0	1128.0	1128.0	1128.0	1128.0	1128.0	1149.5
ACTUAL:													
OPCC	10.74	10.74	10.74	9.24	8.24	10.24	10.10	10.10	10.10	12.11	12.10	12.10	12.10
Project Staff (incl Agency)	37.19	31.41	32.41	9.00	7.00	7.00	7.00	8.00	7.00	6.14	6.14	6.14	6.14
Commissioned Services	11.24	12.24	12.24	11.74	12.24	12.24	12.24	12.44	13.44	13.45	13.44	13.44	13.44
Corporate Services	201.8	197.51	195.58	194.58	195.58	191.58	190.58	188.44	187.47	189.47	189.47	190.47	190.47
Chief Constable	911.14	909.43	902.94	892.18	890.25	877.19	871.23	884.92	881.50	879.18	878.20	879.20	879.20
Total Staff against budget FTE	1172.11	1161.35	1153.91	1116.74	1113.31	1098.25	1091.15	1103.90	1099.51	1100.35	1,099.37	1,101.37	1,101.37
Permanent Staff FTE	1066.91	1062.60	1056.59	1048.01	1045.50	1035.43	1033.58	1044.29	1041.39	1038.60	1042.80	1046.80	1046.80
Temporary Staff FTE (not including agency)	74.21	69.76	69.76	52.16	51.24	46.24	39.99	48.04	47.54	52.16	46.99	44.99	44.99
Agency Staff FTE	30.99	28.99	27.58	16.58	16.58	16.58	17.58	11.58	10.58	9.58	9.58	9.58	9.58
Total Staff against budget FTE	1172.11	1161.35	1153.93	1116.75	1113.32	1098.25	1091.15	1103.91	1099.51	1100.34	1,099.37	1,101.37	1,101.37

The Staff Budget has been adjusted for 2018/ 2019. The budget is managed on a monthly basis depending upon business requirements and therefore is likely to change during the financial year.

The projections remain static as the majority of current recruitment is internal; therefore we are unlikely to see a significant increase in staff numbers over all.

OPCC figures do not include the PCC, DPCC or CEO

The total number of actual Staff has increased by 0.83 FTE from the previous month.

2 x agency staffs are in supernumerary posts.

7.58 x agency staff are backfill or interim postings against established posts (includes part time agency staff).

# HR OVERVIEW

	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Mar 20
<b>Total Budget of all Officers, PCSO and Staff</b>	2687.5	2683.5	2698.5	2717.5	2708.5	2701.5	2695.5	2719.5	2714.5	2729.5	2723.5	2722.5	2700.00
<b>Total Actual Number of all Officers, PCSO and Staff</b>	2721.82	2705.98	2701.06	2678.27	2664.53	2651.16	2636.06	2618.48	2634.72	2653.16	2645.2	2681.2	2692.2

## Citizens in Policing

	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19
<b>Actual Specials FTE</b>	142.00	137.00	131.00	131.00	130.00	127.00	141.00	141.00	130.00	117.00	117.00	117.00
<b>Actual Volunteers (including Police Cadets)</b>	266.00	268.00	246.00	240.00	265.00	290.00	289.00	289.00	318.00	325.00	325.00	325.00

The actual number of Special Constables has decreased by 13 from the previous month. 5 Special Constables leavers were part of the Student Officer intake.

We currently have 325 volunteers in the following roles;

- Volunteer Advisors
- Front Counter Support
- Safer Neighbourhood Support
- Rural Watch Patrol
- Tape and information facilitator
- Police Cadets
- Police Cadet Leaders
- PSV Driver
- Neighbourhood Support Volunteer
- Vehicle Checker