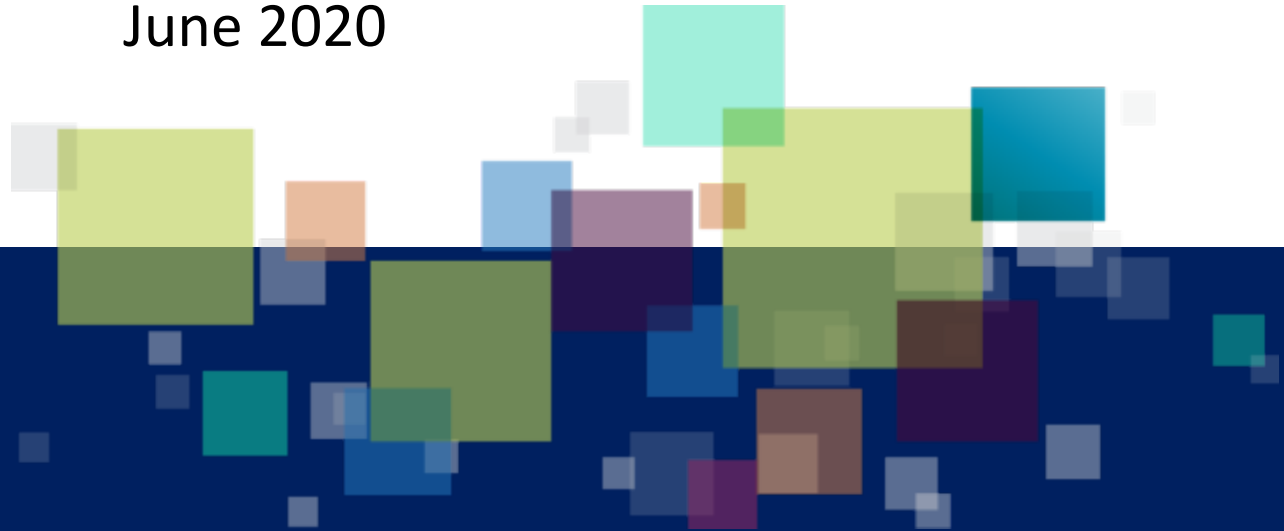# Performance and Accountability Meeting

Reinforcing Local Policing

June 2020

Reinforcing Local Policing

Objective 1: A mobile workforce, enhanced with, and effectively using technology, that encourages a flexible, dynamic and innovative approach to delivering services locally.

Objective 2: Plan and prepare for changing and future demand, so that we improve our ability to deal with problems such as cyber enabled crime, fraud and the exploitation and abuse of children and adults.

Objective 3: A planned, co-ordinated and collaborative demand reduction/prevention strategy that addresses the causes of demand to prevent harm, will reduce crime and anti-social behaviour over the longer term.

Objective 4: Make effective use of the whole policing family to provide the most appropriate service when and where it is needed.

Objective 5: Empower communities to engage more actively with the police service.

Strengths – What is working well?

- **Effective use of technology**: BWV, ANPR, Remote working, Traffic Management

- **Prepare for change in demand**: County lines, historical CSE (Control Strategy and FMS themes)

- **Prevention and Early Intervention Approach**: CERT teams, Community Safety Hubs, Craven pilot, Public Safety Officer pilot, TOM

- **Whole Policing Family**: Citizens in policing work, integration with fire, multi-agency officer, City Task Force, Cadets

- **Empowered Communities**: CERT teams - problem solving focus (SARA), online PCSOs, Rural Task Force, community messaging

Challenges – Things we are looking to solve:

- **Achieve stability:** EnableNY, completion T2020, investment

- **Improved working practices:** IT Roadmap, TOM, SNSD

- **Increasing productivity**: TOM, Tasking and Briefing, CSH, Response tools

- **Understanding the impact:** Investment in PEI, Learning from Pilot, Focus of TOM operational delivery, Cause of causes

- **Growth:** Uplift, Investment, focus on PEI, Specialist functions

Opportunities that exist to overcome our challenges:

- Officer Uplift

- IT Roadmap

- Craven pilot lessons and outcomes

- Focus on PEI

- Enhanced service offer for victims – strategic priorities

- Tackling offender behaviour

- Effective management of demand

- Releasing capacity

Aims - opportunities we intend to pursue/want to develop:

- Common purpose with strategic stakeholders

- Invest officer capacity in targeted function in order to move towards a PEI model

- Maximise IT capability and opportunities

- Learning from the ECSH Public Safety Officer Pilot

- Develop targeted work through TOM to release capacity and enable PEI

- Maximise opportunity to commission services to support PEI on frontline

Results - what we expect to achieve in the next 12 months (and beyond):

In line with the Force Management Statement (2)

- Manage demand more effectively
- Improve the experience and meet expectations of public
- Widen the tools available for frontline officers
- Commission more services to address PEI working practices
- Drive activity which focuses practices on problem solving
- Roll out lessons learned from ECSH Pilot across force area
- Develop a workforce and skill sets able to step up to our challenges
- Develop our culture in line with delivering problem solving

Questions?