

CE RoHS

Intelligent Visual Doorbell

Instruction for use

Must read before installation:
Install & operate video URL: <https://youtu.be/g-PcLvg8K0>
About operating connection devices, please refer to page 6-7 or enter the url to connect to watch video:

- Before installing the doorbell next to the door, please match the doorbell with the phone near the router according to the instructions. After working normally, go to the door to test whether the WIFI signal is strong enough. Make sure that the doorbell works properly with image display before fixing and installing it.
- If the matching is not successful, please long press the "RESET" button on the back of the doorbell for 5-10 seconds, and then press the doorbell button again to keep the device energized and awakened. After hearing "Restore factory setting, please don't power off", you can let go. And you can hear "way to be configured", then try matching the device with phone again.

Packing list

Please confirm whether it is in good condition or not after you open the packaging of the product, and please confirm whether the fittings are complete or not according to the following figure.

Model A Model B

Fittings:

Screw for Fixing x1 bag The screwdriver x1 3M adhesive tape x1

Product Appearance Introduction

Please familiarize yourself with the interface and buttons of the device before use.

- 1 PIR intelligent detection
- 2 Light sensor
- 3 Infrared light complementary light lamp
- 4 Camera
- 5 MIC
- 6 Indicator light
- 7 Bell key
- 8 Bell mouth

Blue light staying on Device wake up status
Blue light flashing slowly User remote access
Red light flashing slowly Low battery

- 1 The "RESET" button
- 2 TF memory card mounting socket
- 3 Anti-theft & Anti-destruction button
- 4 Micro USB (DC5V) charging interface
- 5 18650 rechargeable lithium battery holder

Please use a 18650 battery with a pointed tip
Please ensure that the length is between 65-70MM (Battery needs to be paid for)

Install the battery and memory card

A. Slide the backboard down with both thumbs and open the backboard and battery cover;
B. Load the 18650 lithium battery prepared into the battery tank, please ensure the positive and negative poles are correct.

The differences between installing a memory card and not:
A. If the memory card is not installed, the alarm video and alarm pictures cannot be stored for a long time;
B. After installing the memory card, the video video which triggered the alarm can be stored in the memory card; alarm pictures will be stored for a long time;
C. Without memory card, you can view captured pictures in the cloud message, and you can save up to 25 pictures. If exceeds the limit, it will overwrite repeatedly.

ONE. How to download APP

Method 1:
A. Open any mobile APP and scan (e.g. Facebook/Twitter/WeChat)
B. Scan the following QR code "ICSEE" to enter the mobile store to download

Method 2:
Search the APP "ICSee" in the mobile APP store and download directly;

Android & iOS Universal QR Code

Scan remaining interface
Click on the top right browser
Open jump page

Android download page
click to download

iOS download page
click to download

TWO. User registration and login

- If you have "Facebook" id, you can directly use "Facebook shortcut login" in the APP interface.
- You can also re-establish a new user and login; Click "register" to create a new APP login account;
- Enter a new username and password;
- Use an email account as an account to verify account information through email to complete registration;
- Then log in with the user name and password you just registered.

Three. Equipment connection and installation operation

1. Tap to log in -> tap to log in -> tap to log in
2. Tap "Set up" -> tap to log in
3. Tap to log in -> tap to log in
4. Tap to log in -> tap to log in

Make sure your device and phone are connected to the same WIFI.
(The input WIFI password must be correct, Click "OK" to check whether the WIFI password is correct.)

(make sure your WIFI network is 2.4GHz rather than 5GHz or dual frequency)

5. Tap to log in -> tap to log in
6. Tap to log in -> tap to log in
7. Tap to log in -> tap to log in
8. Tap to log in -> tap to log in

During the search process, Prompting "connection router success" means the connection is successful; next step, set the password and name;

FAQ:
Q: If there is no indication that the connection to the router is successful or the device is unresponsive? A: please press the "RESET" button on the back of the device for 5-10 seconds, and press the doorbell button to keep the device awake. All the sound of "to the setting of the comeback factory", wait for restoring the equipment, and then match again;

Note:
Please make sure that the WIFI frequency band and password are correct.
Click "save" to complete the operation to view the real-time preview screen

Four. Function introduction

Display device status
Click to enter the real-time preview monitoring screen
Cloud storage: open and view - Share the news with your family
Check the cloud message alarm picture
Device function setting button
Device Feature set
Switch landscape & full screen preview
Cut and record video
Take photos/screenshots
Voice real time intercom

Battery and memory card display ICONS
Turn voice flashing on/off
Switch hifi-hd peaks
Multiple monitoring screen switching
Play back/view the alarm video

Five. Settings of call notification and pushing alarm message

1. Setting of call notification authority (APP should run in the background)
2. Set intelligent humanoid detection notification permissions

Android system: there are notification of incoming call and push notification of information, and the back screen needs to be opened.
iOS system: no call reminder, notification only in the form of information;

Operation instructions for permission settings:
1. Tap to log in -> tap to log in -> tap to log in
2. Tap to log in -> tap to log in -> tap to log in
3. Tap to log in -> tap to log in -> tap to log in

SIX. Methods of fixation and installation

- Installation on the wall: first, tear off the 3M adhesive tape (FIG. 1) and stick it on the back board (FIG. 2).
- Fix the back panel on the wall (FIG. 3). If there is a hole, it can be fixed with screws.

FIG. 1 FIG. 2 FIG. 3

A. Aim at the clasp and push it in
B. Press down after fitting
C. Fix the anti-theft screw

SEVEN. Matching ding dong machine (optional)

A. electrify the socket of the ding dong machine;
B. Long press the volume button for 3-5 seconds until the "note icon" on the panel lights up and then let go;
C. Press the doorbell button immediately and the matching note key will flash;
D. Press the doorbell button again if ding dong rings to prove the matching is successful.

Note icon Long press 3-5 seconds to match
Volume key (high/medium/low)
Music bond (36 music choices)

Ding dong machine note icon (it will immediately press the doorbell button)

FAQ:

Q: How do I restore factory Settings?
A. Open the back cover, press the "RESET" button, and then press the doorbell button to wake up the device!
Press and hold the "RESET" button for 5-10 seconds, and you can let go when you hear "restore factory Settings".

Q: Why can't I connect to the device?
A: 1. Check the following questions before the doorbell connects to the network:
1. If the wifi is 5G frequency band, please switch to 2.4g frequency band. 5G frequency band and dual frequency band cannot be connected and matched;
2. When 1-2 meters of the first match, camera/mobile phone (if the router age, the signal distance will be reduced, so make sure the first pairing distance is as short as possible);
3. The Wifi name is not hidden, please ensure that the router does not set the blacklist;
4. The router does not bind the MAC address. Strangers can connect to your wifi to access the internet.
That is, there is no bound MAC address.
5. Try to avoid using the auxiliary router, as the instability of the wireless bridge router will lead to the connection failure;
6. WIFI USES Wifi transmitter (such as 300WIFI TP transmitter, etc.). This transmitter connection to the computer transmission signal, the instability is relatively large.

Q: Why do some people wander around without pushing the alarm?
A: 1. Open the Settings to see whether the "notification and message" permission is enabled.
2. Open the Settings to check whether the "smart body sensor" permission is enabled. If so, please select "on".
3. Check whether the "wander detector" time is set too high. If the number of seconds is too high, it is not easy to generate an alarm.
4. Check whether all permissions are enabled in the phone Settings. If not, go back to the phone Settings and find "IC See" Open all permissions.
Operation Instructions: IC See - My - Help - to find the corresponding band of mobile phone Settings

Q: receive alarm information and call notification at the same time, and log in multiple accounts.
A: the same account can be logged in by more than one person and receive calls and pushes simultaneously by default, different accounts can only receive the first account if you need more reminders and calls, please use the same account.

Q: How does the device store video?

A.1. Use the external TF card, which can support 32GB storage card at most. When the storage is full, the earliest video content will be automatically covered in A cycle;
2. Charge for cloud storage, free 30-day alarm picture video storage service. If you need to continue using the service after 30 days, you can open the APP cloud storage center to view the charging standard.

Q: If the device is abnormally offline, how can I check it?
A.1. Check whether the device is out of power, and the red light will flash on the backboard;
2. Check whether the home broadband network is normal;
3. It is normal for the router and equipment to stay within 10 meters of each other;
4. Whether the router password has been changed or the router has been changed;
5. If the above is normal, please restore the factory Settings and repair the equipment.

Q: How to switch the network environment?
A.1. Open the setting center -- network configuration -- select the new WIFI name and enter the password configuration;
2. Directly restore the factory, delete the list center equipment, and then match again in the new network;

Q: Why did you press the RESET button to get no response after starting the machine?
A: when pressing the RESET button, please press the doorbell button first and then press the RESET button for a long time to ensure that the doorbell is a awakened.

Q: Is this waterproof?
Active video doorbell is splash-proof. However if you want to use it directly outside, please make sure there is a shelter on the top of the doorbell to protect it from heavy rains.

Q: If using existing hardwired doorbell wires for power, does it also ring the existing doorbell (hardwired chime)?
A.No, they are different systems.

Special Declaration:
Please take the real product as the standard. The manual is for reference only, APP and firmware of products and devices will be updated from time to time. If there is an upgrade, please upgrade online without further notice. The manual may contain technical inaccuracies, or inconsistencies with product functions or misprints, and the final interpretation right belongs to the company.

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