



NORTH YORKSHIRE
FIRE & RESCUE SERVICE

Enhancing Rural Services and On-call Assurance

Our challenges

- Geography - large, remote rural nature, extensive travel times
- On-call availability – a national/local problem
- Societal changes – impacts on On-call recruitment, availability
- Funding – limited budget to save to invest



Critical Service Delivery no. of pumps (2 x TRVs can replace one pump)	Minimum no. of level 1 pumps & TRVs	Optimum no. of level 1 & 2 pumps & TRVs	Total (max) no. of level 1, 2 & 3 pumps and TRVs
26	32	38	46

The On-call system

32 of 46 fire engines across 26 fire stations

Significant issues relating to availability

Outdated system is restrictive

Need to change



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The On-call system opportunities

- Technology to support availability
- Employer/employee recognition and incentives
- Initial application to safe to ride course
- Training courses
- Development and competency
- Pay and contracts

Opportunities



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- On-call review
 - Short-term (year 1): technological improvements
 - Medium-term (year 2): recruitment, development and competency, employer engagement
 - Long-term (3+ years): pay and conditions
- Prevention and Protection review



Prevention

- What is 'early intervention'?
- Community Risk Profile



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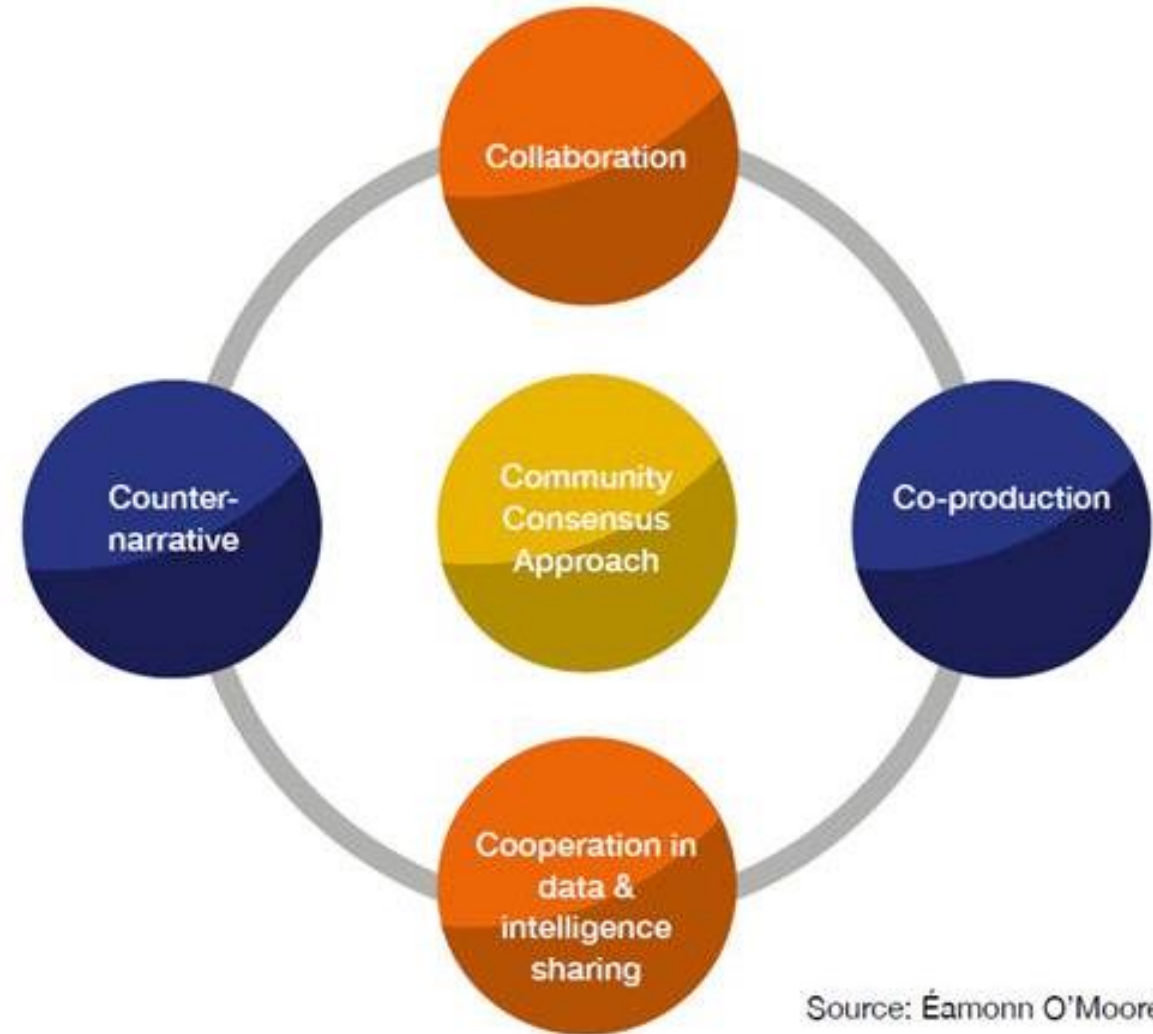
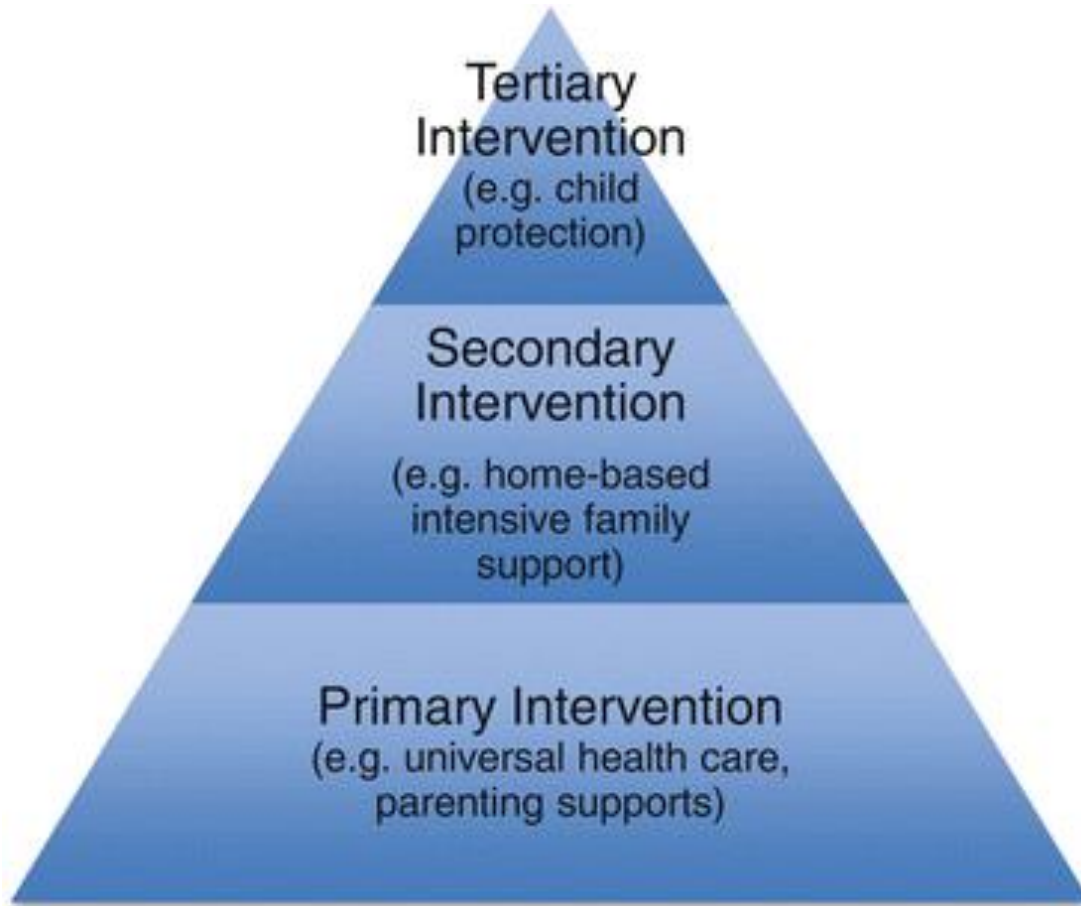
INTENT

IMPLEMENTATION

IMPACT



Early intervention model



Source: Éamonn O'Moore 2019



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Collaborative approaches

[Safe and Well Partnership Working - YouTube](#)



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NHS
Yorkshire
Ambulance Service
NHS Trust



Harrogate
BOROUGH COUNCIL

