

Summary

The Government's National Framework (2018) requires a Police, Fire and Crime Commissioner (PFCC) to produce a Fire and Rescue Plan and an Integrated Risk Management Plan (IRMP). In North Yorkshire, the IRMP is known as the Risk and Resource Model (RRM) and is delegated to the Chief Fire Officer to develop for approval by the Commissioner.

The RRM provides a Risk Profile for the Service area and a Resourcing Model for how resources will address and reduce that risk by balancing the use of Prevention, Protection, Resilience and Response activities. It will ensure that firefighters and staff are in the right place at the right time to deliver the right and most appropriate service, with the right equipment and skills in the best possible way.

Seven proposals for change were developed by North Yorkshire Fire and Rescue Service (NYFRS) and recommended to the Commissioner by the Chief Fire Officer to take forward to consultation.

Proposals for consultation

- 1 Improving our prevention and protection work
- 2 Managing attendance to Automatic Fire Alarms
- 3 Response resource in the York area
- 4 Response resource in Harrogate and Scarborough

Other Service change

- 1 Specialist water rescue resource capability in Craven
- 2 Introduction of emergency response principles
- 3 Introduction of alternative duty systems

The Commissioner adopted these proposals and public consultation took place over a 12-week period from 23 May to 14 August 2022 and collected opinion on the proposals via an open survey, to which 1,378 responded. Twelve public events were held across the seven districts and the city, engaging with over 1,430 people, as well three resident focus groups to further explore opinion.

The consultation approach, methodology and response analysis has been quality assured by Opinion Research Services (ORS), an independent social research agency, to ensure it is conducted fairly and without bias.

Overall, levels of agreement/support for the proposals were higher than levels of disagreement, with the exception of the Huntington proposal. The extent of disagreement was greater for proposed changes to the provision of response resource (Huntington, Harrogate and Scarborough).

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Response from the Police, Fire and Crime Commissioner

I would like to thank everyone who has taken part in this consultation and provided your views to help me make my decision about the new Risk and Resource Model for North Yorkshire Fire and Rescue Service.

Your feedback has been invaluable to me in my consideration of these proposals, both highlighting strengths and flagging concerns. What has come through throughout this consultation, in your responses and in the conversations I have had with you at different events, is your sincere respect for your Fire and Rescue Service and the value you place on the services it provides. Despite the changes to its services and the challenges it faces, and to society around it, over the last 30 years, North Yorkshire Fire and Rescue Service still inspires your trust and confidence which is excellent.



How the Service continues to do so while adapting and responding to these changes is important to me. Fires are now a smaller proportion of the incidents to which the Service responds; prevention work is becoming an ever greater focus both locally and nationally; and the sustainability of the On-call model on which we rely in North Yorkshire requires urgent address. I am working very hard with the Home Office and cross-party political colleagues to make the case for growing our funding base. It is essential that we ensure North Yorkshire Fire and Rescue Service is responding to these changes and is fit for the future. If we do not, we risk the sustainability of the Service as a whole.

Change is never easy, which is why I have been determined to fully understand the views of communities and the public of North Yorkshire and York before I take my decision. This is, after all, a public service, providing public goods with public money, and ultimately keeping the public safe. We must be sure that the way we go about this is right.

This report sets out the feedback that you have given me on the proposals for change to make best use of resources in North Yorkshire Fire and Rescue Service. This report is not exhaustive, but highlights the most relevant issues. The full, independently quality assured report on the consultation can be found as an appendix to this report, as well as all the written contributions.

Altogether I received over 1,300 responses to the consultation which is hugely appreciated, and I would like to thank my team, colleagues at North Yorkshire Fire and Rescue Service and researchers at Opinion Research Services for all their hard work in putting together and running this consultation. In addition to the online survey responses, during this consultation, my team and I ran 12 public events across the county and city over market days and weekends to engage the public, taking to the streets with our stall and a video booth where they could watch my animated information video providing an overview of the proposals. Altogether we engaged over 1,400 people through these events where we completed the survey in person and answered questions from members of the public.

I have personally visited fire stations across the Service area over the last three months, specifically those where the change proposals most impact. It was important for me to engage

with firefighters on the proposals and I am very grateful for their active interest in the future of their service. Whilst I'm disappointed not to have received a response from the Fire Brigades' Union as of the time of submitting this report, I am committed to continuing to engage constructively and regularly with them and staff more widely over these changes and the ongoing development of North Yorkshire Fire and Rescue Service overall.¹

The consultation findings show that most people tend to support the proposals, with the exception of the Huntington proposal. Generally, people agreed with the rationale and evidence provided for each proposal. Support is more finely balanced for the proposals which set out a change to response resource at Huntington, Harrogate and Scarborough, including those who did not come down on either side, particularly if these stations were the closest to where people lived.

The themes and key issues raised by this consultation have been put back to the Service to consider, and I have asked the Chief Fire Officer to set out how he intends to mitigate or address your concerns in his final recommendation. I will assess and make my final decision on the Risk and Resource Model in the light of their responses to your feedback.

Despite significant emphasis across our consultation materials, concerns about redundancies featured in response to many questions. I am clear, and have been assured by the Service, that there would be no individual redundancies because of these proposals. Firefighters impacted by these proposals would be redeployed to other stations, or given opportunities to move into alternative roles. In line with the retirement profile, the number of wholetime firefighters within North Yorkshire would then be brought down to align with the number needed to resource the future model dependent on what proposals are agreed.

It is very positive that the results of this consultation mirror the consultation for my Fire and Rescue Plan. There is clear and continued support for enhancing and expanding the prevention offer and services to make communities safer, though there was concern raised about rebalancing the Service between prevention and response. Preventing harm is incredibly important – this is what will make our communities safer in the long run and will reduce our risk even further. We need to act in the best interests of all our communities, ensuring that we are managing the risk that has been identified, seeking to reduce that risk as far as possible, while ensuring emergency response cover for the level of risk we have. This balance is what I have sought, and will continue to seek, assurance on from the Service as they put forward their final recommendation and beyond.

I acknowledge the questions raised about the professional risk assessment and consequent Community Risk Profile that the Service has undertaken, and the data it has used. However, the risk assessment undertaken for this Risk and Resource Model is the most comprehensive the Service has ever undertaken. It takes into account not only five years' worth of incident data, but also, for the first time, the demography, social characteristics and infrastructure of local areas, and the changing climate, to define a comprehensive risk profile. I am assured that whenever I have posed your concerns or questions regarding this assessment, the Service have been able to provide me with robust, evidenced responses as to the extent of what is included within their

¹ A response from the FBU was received on 26 September 2022 following the submission of this report to the Executive Board. An addendum to this report is made at Appendix I setting out the response to the FBU.

assessment, and how this has been accounted for in the modelling of the resources that they require to manage this risk.

There is a balance across the responses between recognition that the Service needs to modernise and move with changes in society and demand, and very traditional views of what the fire and rescue service responds to and should do. There is also some very different views of what and how high is the Service's demand versus the reality. The fact is that in North Yorkshire we are lucky that our Service's demand is low by comparison to the rest of the country. Moreover, what they attend has changed significantly, with fires making up a smaller proportion than before. It is crucial that we ensure our Service is ready to adapt to this changing environment, and that we put in place measures to ensure it is sustainable and fit for the future, while ensuring it can continue to do what is required of it today.

Finally, it cannot be escaped that support for the three changes to response resources is much more finely balanced. The proposals for Harrogate and Scarborough received marginally more in favour; Huntington received marginally more against, with neither side of the argument gaining over 50% of responses. There is a notable 'Neither agree nor disagree' response to each proposal which must be taken into consideration. I have been clear with the Service that I expect careful consideration of the responses and concerns raised to assess whether they change their assessment in any way, or whether mitigations need to be put in place to address these concerns. However, I am also clear that we cannot implement the enhancements to prevention services, or seek to improve the sustainability of our on-call model across our area, if we do not rebalance our resource profile. This is a critical juncture in the Service's development, and a difficult decision to take either way. I have heard your feedback and will make my decision based on the response made by the Service to your views.

Change of any sort is difficult. At the heart of these proposals is an opportunity to really look at how we provide services in North Yorkshire and the City of York to ensure that we are providing the best possible service to the public, and at good value for the taxpayer. What comes through all your responses is that, fundamentally, you want North Yorkshire Fire and Rescue Service to keep you safe. I am resolved to act so that we use public money responsibly and efficiently to have the right resources in the right place at the right time with the right skills, equipment, training and support to do just that, and make sure that you are safe and feel safe in North Yorkshire and York.

Thank you.



Zoë Metcalfe
Police, Fire and Crime Commissioner for North Yorkshire

Consultation Delivery

Summary

The Fire and Rescue National Framework (2018) sets out the Government's priorities and objectives for fire and rescue authorities. There is a statutory requirement for all fire authorities to produce an Integrated Risk Management Plan (IRMP), known locally as the Risk and Resource Model (RRM).

The RRM provides a Risk Profile for our area and a Resourcing Model for how resources will address and reduce that risk by balancing the use of Prevention, Protection, Resilience and Response activities. It will ensure that firefighters and staff are in the right place at the right time to deliver the right and most appropriate service, with the right equipment and skills in the best possible way.

North Yorkshire Fire and Rescue Service (NYFRS) developed seven change proposals for its new Risk and Resource Model 2022-25 based on an assessment of the Community Risk Profile, to address and reduce the risks across the Service area of North Yorkshire and the City of York. The proposals were recommended to the Commissioner by the Chief Fire Officer to take forward to consultation. Four of the seven required full consultation as they would change the way NYFRS delivers its services across the area and three did not require full consultation but were included so that respondents were informed about the full picture of change.

The Commissioner must make arrangements for obtaining the views of the community to help develop the proposals and inform her decision about their implementation and inclusion in the Risk and Resource Model 2022-25.

The consultation, which ran for 12 weeks from 23 May 2022 to 14 August 2022, engaged with, and welcomed responses from anyone living and working in North Yorkshire and the City of York. The consultation was circulated to the public and residents, MP's, councillors and representatives from county, city, district, town and parish councils, employees across the fire and rescue service and their representative bodies. It also engaged with other partner agencies and the community and voluntary sector.

The consultation asked respondents to have their say on the proposed changes to North Yorkshire Fire and Rescue Service, along with the opportunity to provide more detailed feedback.

A Consultation Strategy was developed, which can be found at Appendix A, and the next section sets out how this Strategy was delivered.

Delivering the consultation

Delivery of the consultation set out to meet the objectives set in our Consultation Strategy (see Appendix A). All elements of the consultation programme have been quality assured by Opinion Research Services, an independent social research agency, to ensure it was conducted fairly and without bias.

Informing the public

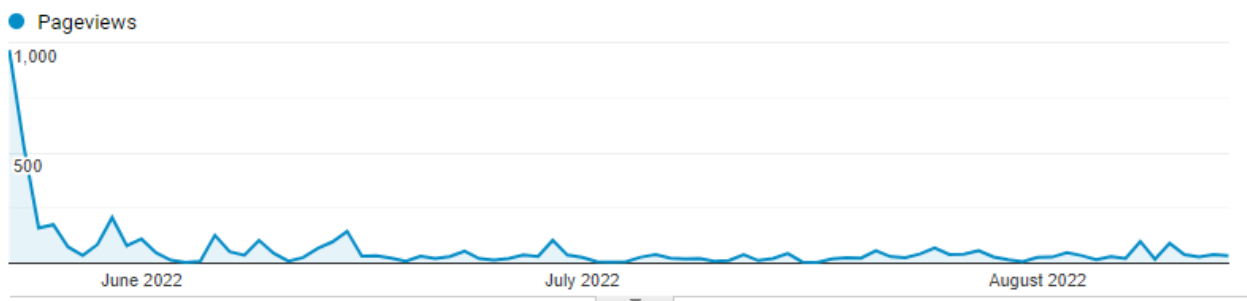
The consultation used a variety of methods to disseminate information about the consultation and ensure that the public were informed.

Pro-active communication through existing channels used for consultation by the OPFCC included local media and the considerable online Community Messaging network. To capture the online audience, tweets, Facebook posts and e-newsletters were created and promoted and printed literature such as consultation posters and information leaflets were distributed across the county and city. Public events staffed by members of the OPFCC took to the streets of North Yorkshire and City of York to pro-actively engage people rather than expecting them to come to us. Examples of the consultation materials referenced below can be found in Appendix E.

Public consultation notice emails were sent out to local MP's, County, District and to all Parish and Town Councils informing them of the upcoming public engagement and online survey which were about to launch along with a consultation poster for them to print out for local notice boards/share on local social media groups and newsletters to help further engage the people of North Yorkshire and York to take part. Furthermore, specific hard copy versions of posters advertising the consultation events were also circulated by posting them directly to local shops and post offices in and around the area to display where and when the events in their immediate vicinity were being held.

Information leaflets providing links to further information on the proposals were also distributed to the public to take away at the twelve public engagement events.

A dedicated website, www.tellcommissionerzoe.co.uk, provided all the consultation materials, as well as information about the public events being run, and contact details for further information. In total, the consultation webpages received 5,079 page views.



Media and Communication coverage and outlets can be found at Appendix F. Media coverage included:

- Three press releases on the consultation, distributed to all local newspapers and a range of national publications on 23 May, 21 July, and 8 August 2022.
- Four Community Messages sent out on 23 May, 15 June, 21 July and one on the final week 8 August 2022 reminding residents of North Yorkshire and City of York to take part in the Survey if they had not already before the 14 August 2022 deadline.
- Three Newsletters sent out on 23 May, 21 July and 8 August 2022.
- NextDoor posts were also posted on the platform to their users throughout the consultation period reminding users of the survey deadline date.

Further social media/digital engagement were used to promote the survey, disseminate information, advertise the public events, and receive feedback – for further information on the social media reach across the consultation period.

Three of the Commissioner’s monthly Public Accountability Meetings were dedicated to the Risk and Resource Model.

Obtaining views

The primary method of consultation was an open online questionnaire, with paper questionnaires available on request. An email and postal address were provided for any queries and written responses to be sent to.

The survey questions can be found at Appendix H. The survey could be accessed in several separate ways:

- Through the consultation website, telcommissionerzoe.co.uk.
- The online survey was included in the information materials circulated via email to North Yorkshire Councillors, City of York Councillors, as well as both district and all parish councils with access to a direct weblink and information flyer leaflet with a QR Code provided on them for individuals to scan on their phones to go directly to the survey.
- A selection of printed hard copy versions were given out to individuals who were not confident with technology which included a freepost return address.
- Via social media posts.

Twelve public events were held across towns in the Service area on market days or weekends, staffed by employees from the Office of the Police, Fire and Crime Commissioner, to conduct the online questionnaire in person. An NYFRS colleague was also present to answer technical/operational questions. A videopod was hired for each event, providing a space where people could sit and watch the Commissioner’s video introduction to the proposals, prior to completing the survey.

These public events were held across the county, one in each district and the City of York along with second events taking place in Huntington, Harrogate and Scarborough. The table over the page details where and when these events took place.

Place	Event Visit 1	Event Visit 2
Harrogate	16 June 2022	28 July 2022
Huntington	9 June 2022	8 July 2022
Scarborough	10 June 2022	29 July 2022
Malton	9 July 2022	N/A
Northallerton	20 July 2022	N/A
Richmond	16 July 2022	N/A
Selby	22 June 2022	N/A
Skipton	1 July 2022	N/A
York	17 June 2022	N/A

The OPFCC team engaged with a total of 1,430 people across North Yorkshire and York at public events between 9 June – 29 July 2022. The table below shows the total number of people engaged with by members of the OPFCC at each public consultation event.

Place	Visit 1 (No. of People)	Visit 2 (No. of People)	Events Engagement Totals
Harrogate	103	74	177
Huntington	99	140	239
Scarborough	162	97	259
Malton	105	N/A	105
Northallerton	129	N/A	129
Richmond	54	N/A	54
Selby	185	N/A	185
Skipton	170	N/A	170
York	112	N/A	112

At each public engagement event members of the public were also encouraged to watch a short video. This had been produced to provide more detailed information about the proposals which could be viewed from the pop-up video booth to help assist in completing a survey with a member of the OPFCC team once the video ended. The table below shows that 445 people watched the proposal information video across the public consultation events.

Place	Visit 1 (No. of People)	Visit 2 (No. of People)	Proposal Video Engagement Totals
Harrogate	33	24	57
Huntington	30	43	73
Scarborough	53	34	87
Malton	60	N/A	60
Northallerton	33	N/A	33
Richmond	22	N/A	22
Selby	15	N/A	15
Skipton	52	N/A	52
York	46	N/A	46

Three focus groups were also conducted with residents to further explore opinion of the proposals.

1,378 people living or working in North Yorkshire and City of York responded to the consultation survey.

The Commissioner and NYFRS colleagues also attended meetings of the York Liberal Democrats, Area Committees of Harrogate, Scarborough and Whitby, and Selby & Ainsty, to listen to views on the proposals. A separate session was also provided to members of the Police, Fire and Crime Panel.

North Yorkshire Fire and Rescue Service colleagues engaged with all staff either via face to face station visits or online events two weeks prior to the launch of the consultation, to provide briefings and information on the content of the proposals, followed by return visits during the consultation period. The Commissioner also met with the North Yorkshire Fire Brigades Union on two occasions during the consultation as well as conducting station visits to Harrogate, Scarborough and Huntington. As at the time of this report being submitted, the Commissioner has received no response from the fire Brigade's Union despite repeated attempts to encourage their submission.²

² A response from the FBU was received on 26 September 2022 following the submission of this report to the Executive Board. An addendum to this report is made at Appendix I setting out the response to the FBU.

Consultation Expenditure

The consultation budget was £30,000 excluding VAT. Costs have come in £3043.32 under budget.

The following table demonstrates the cost of the consultation:

Item	Cost (£)
Research agency	£12,000.00
Public events	£42.50
Video booth hire	£8,600.00
Promotional materials	£5526.43
Social media promotion	£321.82
Postage	£465.93
Total	£26,956.68

Conclusion

In conclusion, this section shows that all the objectives of the consultation strategy were met. The consultation received a good response, giving the outcome of the consultation credibility.

Consultation Results

Type of responses

Over 12 weeks the OPFCC received 1,378 responses to the public consultation.

The consultation questionnaire was widely publicised and made freely available to any individual or group who wished to express their views on the proposals. This means that the response profile is not necessarily representative of the North Yorkshire population (aged 16 and over). For example, while around a quarter of the population aged 16 and over in North Yorkshire and York is aged under 35 (Mid-Year Population Estimates for 2020), only 7% of respondents who provided their profile details were in this age group. Likewise, people aged 55 to 74 and those living in the City of York are over-represented in the data.

Individual responses by demographics (Mid-Year Population Estimates 2020 for age and gender; Census 2011 for ethnic group and disability)

Characteristic	Count	% Valid responses	North Yorkshire and City of York 16 +%
BY AGE			
Under 25	20	2%	12%
25 to 34	51	5%	14%
35 to 44	130	12%	13%
45 to 54	176	16%	16%
55 to 64	242	23%	17%
65 to 74	292	27%	15%
75 and over	157	13%	13%
Total valid responses	1,068	100%	100%
<i>Not known</i>	<i>310</i>	-	-
BY GENDER			
Male	554	52%	49%
Female	501	47%	51%
Other	2	*%	
Total valid responses	1,057	100%	100%
<i>Not known</i>	<i>321</i>	-	-
BY ETHNIC GROUP			
White British/Irish	1,015	97%	97%
Not White British	28	3%	3%
Total valid responses	1,043	100%	100%
<i>Not known</i>	<i>335</i>	-	-
BY DISABILITY			
Yes – I consider I do have a disability	151	14%	20%
No – I do not consider I have a disability	902	86%	80%
Total valid responses	1,053	100%	100%
<i>Not known</i>	<i>325</i>	-	-

*denotes a value of less than 0.5%

Individual responses by area, compared to the North Yorkshire and City of York population aged 16+ (Census 2011)

Characteristic	Count	% Valid responses	North Yorkshire and City of York 16 +%
Craven	67	6%	7%
Hambleton	100	9%	11%
Harrogate	247	21%	19%
Richmondshire	50	4%	6%
Ryedale	92	8%	7%
Scarborough	161	14%	13%
Selby	48	4%	11%
York	397	34%	26%
Total valid responses	1,162	100%	100%
<i>Not known</i>	216	-	-

Overall, 49 individual respondents indicated they were an employee of North Yorkshire Fire and Rescue Service. No response from the Fire Brigade's Union was received.

Responses from organisations

Respondents had the option of responding as an individual or on behalf of an organisation. Overall, 14 respondents said that they were responding on behalf of organisations. A number of respondents also declared themselves to be Parish/Town/District or Town councillors.

12 of the organisations who responded to the questionnaire are shown in the table below (2 did not provide a response when asked which organisation they were representing or it was unclear which organisation they were representing). Their responses have been included in the total responses.

30 emails and 4 formal written responses were received to the consultation. The emails tended to request clarification and further information on the proposals. Themes from the formal written responses are highlighted throughout the consultation response report at Appendix H.

Organisational responses

Organisation – online survey completion	Organisation – written response
Boroughbridge Farming Community	Boroughbridge Town Council
Forestry Commission	City of York Council
Huntington Parish Council	Wiggington Parish Council
Kirkbymoorside Town Council	Cllr Sam Green, Wathvale Ward, Harrogate
Knaresborough Town Council	
New Earswick Parish Council	
North Yorkshire Youth Commission	
Park Place 96 Ltd – Property Management Company	
Redmire Parish Council	
Raincliffe Woods Community Enterprise CIC	
Strensall with Towthorpe Parish Council	
York Green Party	

The York Liberal Democrats also conducted a separate petition which was not a formal part of this consultation. It did not conform with the principles set out within the Consultation Strategy.

Rather than encouraging response to the consultation survey, it posed its own question and received 1,794 signatures. Its receipt is acknowledged in consideration of the proposals.

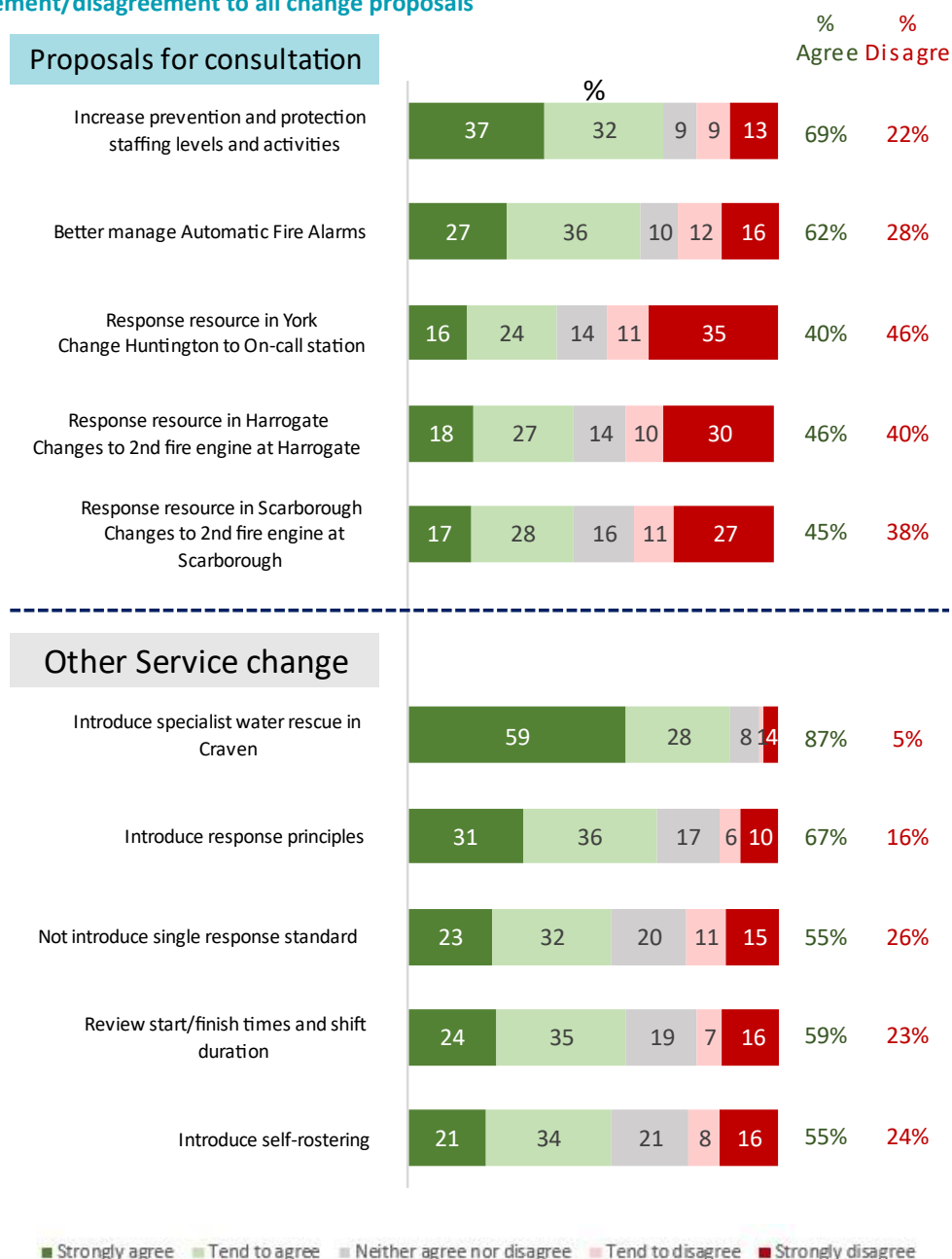
Overview of Results

Full analysis of the results is available in the consultation response report at Appendix H including analysis of responses by subgroups (age, location, gender, ethnicity and disability).

Overall, the main findings from the consultation are summarised below. This summary has been written by Opinion Research Services, an independent social research agency, commissioned by the Office of the Police, Fire and Crime Commissioner to quality assure the Risk and Resource Model 2022-25 consultation and the analysis of responses to the consultation.

Overall, levels of agreement/support for the proposals were higher than levels of disagreement, with the exception of the Huntington proposal. The extent of disagreement was greater for proposed changes to the provision of response resource (Huntington, Harrogate and Scarborough).

Level of agreement/disagreement to all change proposals





Improving our prevention and protection work

Permanently increase the specialist staff in our prevention and protection departments and increase prevention and protection activities across the Service.

Almost 7 in 10 questionnaire respondents (69%) agreed with the proposal to increase prevention and protection staffing levels and activities. Just over 1 in 5 disagreed (22%), and the rest neither agreed nor disagreed.

There was general support for the proposal to improve prevention and protection work in the focus groups: the value of that work in educating and engaging communities and businesses was recognised. This was echoed in the open text responses to the questionnaire, in which it was said that prevention is “*better than cure*”, and that the proposal would result in a better level of service for rural areas.

There were, though, concerns about how the proposed improvements to prevention and protection would be funded, and that this would be at the expense of the Service’s response function. Questions were also asked about how on-call staff could deliver additional prevention work in rural areas together with their emergency response duties and their regular employment.

Only one participant across all the focus groups overtly disagreed with the proposed expansion of prevention work, stating that they had yet to see any robust evidence that prevention is effective in reducing serious fire-related incidents. Again, this was echoed by some questionnaire respondents.

Finally, public perceptions were discussed, particularly with respect to the view that prevention activity is not as important as response. It was argued that education on the importance of prevention and protection activity is needed to overcome these perceptions.



Managing attendance to Automatic Fire Alarms

Reduce response to low-risk Automatic Fire Alarms (AFAs) which are often unwanted fire signals (an alarm activated by a something other than a fire).

Just over 6 in 10 questionnaire respondents (62%) agreed with the proposal to manage attendance to AFAs. Almost 3 in 10 disagreed (28%), and 1 in 10 neither agreed nor disagreed (10%).

Focus group participants typically supported the proposals to manage attendance to AFAs, which was also described as a sensible, cost-effective use of resources by many questionnaire respondents. Others considered the proposed change to be too risky, and said that the Service should be looking to address the reasons for the high number of AFAs rather than reduce its response to them.

Some focus group participants agreed with reviewing the type of response provided to AFAs: in particular, sending a single officer in a car to determine whether a fire engine is needed was

considered an efficient use of resources. However, several others, as well as some questionnaire respondents, did not support this aspect of the proposal for fear of placing the single officer, members of the public and buildings at risk during the small percentage of incidents that are not false alarms.



Response resource in the York area

Change Huntington to an On-call fire station to rebalance the emergency response resource with the risk that exists in the York area.

Four in 10 questionnaire respondents (40%) agreed with the proposal to rebalance emergency response resources in the York area. However, almost half disagreed (46%), and the remaining 14% neither agreed nor disagreed.

Several participants across all three focus groups supported changing Huntington to an on-call station, describing it as a “*common-sense*” and evidence-based use of scarce resources. This was supported by some questionnaire respondents. The proposal to base some full-time firefighters at the station temporarily to improve availability and undertake prevention and protection work was also praised.

The questionnaire respondents and focus group participants who opposed the proposed changes at Huntington described them as a significant “*downgrade*” in an area of perceived relatively high activity, high risk, and high population. Although there was some recognition of the Service’s financial constraints and why it has proposed the change, people’s main concerns centred around longer night-time response times, and the ability to recruit enough on-call staff to ensure fire engine availability given the long-standing issues around recruitment and retention (nationally and locally). Moreover, although it is stated that no redundancies would result from the proposed changes, there were concerns around this.

That the proposal would result in, or indeed exacerbate, a lack of resilience within York and the Service as a whole was a concern. Participants and respondents highlighted the potential for additional pressure on surrounding stations; and suggested that the amount of prevention work done by York and Acomb would reduce as a result of them having to cover the Huntington area more frequently.



Response resource in Harrogate and Scarborough

Replace the Tactical Response fire engines with Emergency Rescue fire engines, crewed during the time when emergencies are most likely to happen.

Just under half of questionnaire respondents (46%) agreed with the proposal to replace the second fire engine (Tactical Response fire engine) with an Emergency Rescue fire engine, crewed during the time when emergencies are likely to happen, in Harrogate. Exactly 4 in 10 disagreed, and the remaining 14% neither agreed nor disagreed. The results were similar for Scarborough, with 45% of respondents agreeing, 38% disagreeing and 16% neither agreeing nor disagreeing.

Those who supported the proposals did so on the grounds that they are evidence-based and represent a better use of resources in offering better capability during the day when needed. However, even if they understood the rationale behind it, most focus group participants ultimately opposed the proposals. The main worries were around the ability to provide an adequate night-time response, especially to incidents requiring two or more appliances. Related to this, many questionnaire comments centred on the potential for more severe incidents at night, including house fires.

In considering Scarborough specifically, support from neighbouring fire stations was thought to be too distant to be effective, and the area was considered high-risk in terms of its demography and its status as a tourist destination.

Other Service change



Specialist water rescue capability in Craven

We are upskilling and equipping firefighters to provide a new specialist water rescue capability in Craven.

Almost 9 in 10 questionnaire respondents (87%) agreed with the proposal to introduce a specialist water rescue capability at Craven on the basis that it is sensible, evidence-based, and matches resource to risk. Only 5% disagreed (there was concern about on-call capacity and availability to take on additional training and deployment), and a further 8% neither agreed nor disagreed.



Introduction of emergency response principles

We are formalising how we respond appropriately, quickly and safely to emergencies so that you know what you can expect from us.

Two-thirds of questionnaire respondents (67%) agreed with the introduction of emergency response principles. 16% disagreed, and a further 17% neither agreed nor disagreed. Those who agreed considered it a common-sense approach that helps set public expectations; those who disagreed were concerned that the principles are unspecific and unmeasurable.

Just over half of respondents (55%) agreed with the proposal to not introduce a single response standard, considering it not credible or meaningful given the size of the Service area. Just over a quarter (26%) disagreed for they would prefer a target/standard, and one in five (20%) neither agreed nor disagreed.

3

Introduction of alternative duty systems

We would like to introduce a self-rostering duty system across all our full-time fire stations and change the timings of our shifts.

Just under 6 in 10 questionnaire respondents (59%) agreed with reviewing the start/finish times and duration of full-time firefighters' shifts as a means of better matching them to demand/operational need. Even so, those who supported a review said that staff must be fully consulted before any changes are introduced. Just over 1 in 5 (23%) disagreed, arguing that the current system works, whereas just under 1 in 5 (19%) neither agreed nor disagreed.

Just over half of respondents (55%) agreed with the proposed introduction of a self-rostering duty system across all NYFRS's full-time stations, suggesting that this would offer better flexibility for firefighters and allow better teamwork. Just under a quarter disagreed (24%), and just over one in five (21%) neither agreed nor disagreed. The main concerns were around potential cuts to firefighter numbers, a loss of work/life balance, and the complexity of self-rostering.

Conclusion

The consultation has successfully delivered the objectives and methodology set out in the Consultation Strategy.

The consultation ran for 12 weeks delivering a range of consultation materials to gather public and stakeholder opinion and enabling responses in a variety of ways. The consultation closed at 23:59 on 14 August 2022 with a positive total of 1,378 surveys completed.

The Police, Fire and Crime Commissioner for North Yorkshire, Zoë Metcalfe, has considered and reviewed the consultation and the responses and evaluation. She has asked the Chief Fire Officer to consider and respond to the consultation feedback in his final proposal recommendation paper to the Executive Board in September 2022, prior to implementation.

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Appendix A – Public Consultation Strategy



Risk and Resource Model - Public Consultation Strategy

This document sets out the North Yorkshire Office of the Police, Fire and Crime Commissioner’s (OPFCC) strategy for undertaking a full public consultation on North Yorkshire Fire and Rescue Service’s resource proposals, to inform the Risk and Resource Model (RRM).

The strategy sets out the requirements of the consultation and the OPFCC’s approach to ensure the consultation is fit for purpose and meets the legal requirements and best practice principles of public sector consultation.

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Background

Context

The Government's National Framework (2018) requires a Police, Fire and Crime Commissioner to produce a Fire and Rescue Plan and an Integrated Risk Management Plan (IRMP). In North Yorkshire, the IRMP is known as the Risk and Resource Model (RRM), and its development is delegated to the Chief Fire Officer as operational lead.

The RRM provides a Risk Profile for our area and a Resourcing Model for how our appliances, specialist capabilities and people will be used most effectively and efficiently across prevention (home fire safety), protection (business fire safety) and response, to best mitigate the risk.

The Risk and Resource Model will cover a three-year period from 2022-25 but can be refreshed and updated as often as necessary during its life.

Our intent

The RRM project sits within the Fire Transformation Programme and will deliver a fundamental change to the Service's delivery model with a shift in focus to prevention and protection delivery. The strategic intent of the Fire Transformation Programme as follows:

"The Fire and Rescue Plan CARE principles are met through the Service's delivery model of prevention, protection, resilience and response. To fulfil the CARE principles, and further reduce the current and foreseeable fire and rescue related risks in North Yorkshire and the City of York, it is necessary to redesign the service model to prioritise prevention and protection activity, enabling a flexible, affordable and sustainable multi-year model.

The Risk and Resource Model (RRM) will develop the Community Risk Profile (CRP) for the Service area, and realign Service resources to remove, reduce and mitigate the risk. The RRM will define a resource plan to align the most effective and efficient distribution of resources. This will facilitate the Fire Transformation Programme until the output of the next RRM."

Community Risk Profile

The services NYFRS provide to the public need to be based on an assessment of current and future risks, balanced with an understanding of the communities we serve and the places where they live and work.

The CRP identifies factors that put individuals/groups/communities and businesses at an increased likelihood of requiring an intervention or response from the Service. It uses sociodemographic and infrastructure data relevant to North Yorkshire and the City of York together with historic operational incident data to further enhance understanding of risk.

The CRP focuses on three broad areas of risk: fire, road and water.

- accidental dwelling fire risk and fatality/injury risk
- road risk and fatality/serious injury risk
- water risk; flooding, rescues and other water-related risk

The Service has now developed and published a robust Community Risk Profile (CRP) that provides a forward-looking assessment of the risks which will impact upon, and shape, the services NYFRS delivers over the coming years. www.northyorksfire.gov.uk/about-us/who-and-what/community-risk-profile/

The Resource Model and Proposals

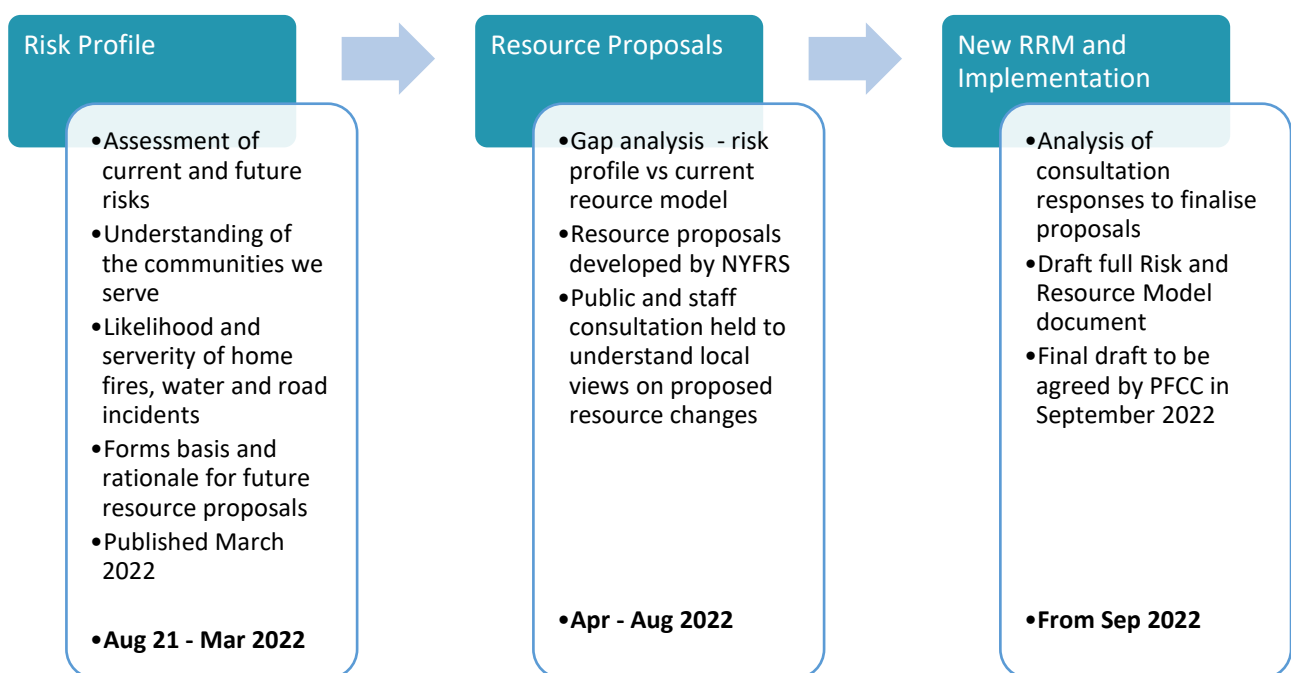
The future Resource Model is based on the outcomes (the 'so what') of the Community Risk Profile. The Risk Profile informs where we need to redirect our range of services, balancing our limited resources, to best mitigate risk. The strategic intent clearly outlines the need to redesign our delivery model to shift the focus from response to prevention and protection activity.

The RRM proposals for consultation set out options for how the Service could begin to redesign itself in this way over the short term, ensuring services are provided where they are needed the most. Where there are proposed changes to cover/response (for instance; station locations, duty systems/shift patterns, number of fire engines, fire engine types, number of firefighters needed to crew fire engines) and specialist capabilities (for instance; water rescue), it's important to listen to and consider the views of the public and staff via a formal consultation.

Process

The PFCC must make arrangements for obtaining the views of the community during the development of the Risk and Resource Model.

Furthermore, the PFCC must ensure that the relevant Police, Fire, and Crime Panel has a reasonable amount of time to exercise its functions before issuing or varying the RRM.



Approach

In North Yorkshire, the Commissioner takes a progressive, open and transparent approach to consulting and engaging with communities to understand their views and gather their opinions.

This approach will be reflected in this consultation, which will aim to engage with the public and stakeholders to gather and assess many and diverse perspectives. North Yorkshire is the largest county in England, containing many different communities – from the historic urban centre of York to seaside towns, rural villages, isolated hamlets and farms, and the sparsely populated Yorkshire Dales and North York Moors national parks.

This consultation seeks to engage across the county to explore and listen to the public's opinions about the proposed changes to the NYFRS resource model.

To ensure our consultation is robust and fair, we will seek independent quality assurance.

Objectives

The objectives of this consultation are to:

- deliver a full and robust public consultation, in line with best practice and legal requirements for local government consultations (Gunning Principles);
- develop public understanding of the resource proposals and rationale behind them, including relative risk; and
- effectively obtain the views and opinions of a broad range of public and partner stakeholders to assess opinion on the proposed changes to the Resource Model, to inform the adoption of a new Risk and Resource Model.

Legal Requirements

The Fire and Rescue National Framework for England sets out the government's priorities and objectives for fire and rescue authorities.

The Government's expectation is that the PFCC's Fire and Rescue Plan should inform the Integrated Risk Management Plan which should in turn outline how the PFCC's priorities will be met.

The National Framework sets out that each fire and rescue authority is required to produce an Integrated Risk Management Plan covering a minimum three-year period.

In North Yorkshire, the Integrated Risk Management Plan is known as the Risk and Resource Model (RRM).

The RRM must:

reflect effective consultation throughout its development and at all review stages with the community, its workforce and representative bodies and partners; and
be easily accessible and publicly available.

The National Framework also states that:

In demonstrating their accountability to communities for the service they provide, fire and rescue authorities need to:

- be transparent and accountable to their communities for their decisions and actions;
- provide the opportunity for communities to help to plan their local service through effective consultation and involvement; and
- have scrutiny arrangements in place that reflect the high standard communities expect for an important public safety service.

There are two criteria for the consultation:

1. it adheres to the **Gunning Principles of good consultation:**

consultation must take place when the proposal is still at a formative stage;

sufficient reasons must be put forward for the proposal to allow for intelligent consideration and response

adequate time must be given for consideration and response

the product of consultation must be conscientiously taken into account.

Recent case law has also added two further principles:

the degree of specificity regarding the consultation should be influenced by those who are being consulted;

the demands of fairness are likely to be higher when the consultation relates to a decision which is likely to deprive someone of an existing benefit.

2. it adheres to the government **Consultation Principles 2016**:³

Consultations should be clear and concise:

Use plain English and avoid acronyms. Be clear what questions you are asking and limit the number of questions to those that are necessary. Make them easy to understand and easy to answer. Avoid lengthy documents when possible and consider merging those on related topics.

Consultations should have a purpose:

Do not consult for the sake of it. Ask departmental lawyers whether you have a legal duty to consult. Take consultation responses into account when taking policy forward. Consult about policies or implementation plans when the development of the policies or plans is at a formative stage. Do not ask questions about issues on which you already have a final view.

Consultations should be informative:

Give enough information to ensure that those consulted understand the issues and can give informed responses. Include validated assessments of the costs and benefits of the options being considered when possible; this might be required where proposals have an impact on business or the voluntary sector.

Consultations are only part of a process of engagement:

Consider whether informal iterative consultation is appropriate, using new digital tools and open, collaborative approaches. Consultation is not just about formal documents and responses. It is an on-going process.

Consultations should last for a proportionate amount of time:

Judge the length of the consultation on the basis of legal advice and taking into account the nature and impact of the proposal. Consulting for too long will unnecessarily delay policy development. Consulting too quickly will not give enough time for consideration and will reduce the quality of responses.

Consultations should be targeted:

Consider the full range of people, business and voluntary bodies affected by the change, and whether representative groups exist. Consider targeting specific groups if appropriate. Ensure they are aware of the consultation and can access it. Consider how to tailor consultation to the needs and preferences of particular groups, such as older people, younger people or people with disabilities that may not respond to traditional consultation methods.

Consultations should take account of the groups being consulted:

Consult stakeholders in a way that suits them. Charities may need more time to respond than businesses, for example. When the consultation spans all or part of a holiday period, consider how this may affect consultation and take appropriate mitigating action.

Consultations should be agreed before publication:

Seek collective agreement before publishing a written consultation, particularly when consulting on new policy proposals.

Consultation should facilitate scrutiny:

Publish any response on the same page as the original consultation, and ensure it is clear when the PFCC has responded to the consultation. Explain the responses that have been received from consultees and how these have informed the policy. State how many responses have been received.

³ HM Government (2016), [Consultation Principles](#). These have been adapted to suit local consultation. This government document does not have legal force and is subject to statutory and other legal requirements.

Responses to consultations should be published in a timely fashion:

Publish responses within 12 weeks of the consultation or provide an explanation why this is not possible. Where consultation concerns a statutory instrument publish responses before or at the same time as the instrument is laid, except in exceptional circumstances. Allow appropriate time between closing the consultation and implementing policy or legislation.

Consultation exercises should not generally be launched during local or national election periods.

If exceptional circumstances make a consultation absolutely essential (for example, for safeguarding public health), departments should seek advice from the Propriety and Ethics team in the Cabinet Office.

Consultation Timeline

In North Yorkshire, the PFCC has set out their timeline for consultation as follows:



Stakeholders

The PFCC has made it clear that this consultation should reach as broad an appropriate audience as possible.

The main stakeholder groups are listed below.

The public

- General Public
 - Booster sample in proposal impact locations
 - Protected characteristic groups
- Youth Commission, community groups and Partner agencies across all sectors
- Places of education, charities, heritage groups, national parks
- Businesses

Local Authorities

- North Yorkshire County Council and City of York Council
- MPs
- Police, Fire and Crime Panel
- District and Borough Councils
- Town and Parish Councils
- Clinical Commissioning Groups and Hospital Trusts
- Safeguarding Boards
- Community Safety Partnerships

Emergency Services

- NYFRS firefighters, staff and volunteers
- Unions and staff associations
- North Yorkshire Police
- Yorkshire Ambulance Service
- Local resilience forum members inc Environment Agency
- Coastguard
- Mountain Rescue
- Neighbouring fire and rescue services
- MOD sites

Media

- Newspapers
- Emergency services professional publications
- Local and regional radio and television stations
- Social media

Methodological Overview

In North Yorkshire, the PFCC has stipulated that the consultation must meet with rigorous standards, legal requirements, and best practice principles of public sector consultation.

To assure the public that we have attained this high standard and consulted in a fair and unbiased manner, we will have our approach, content, delivery and analysis quality assured by an independent market research company.

We will ensure that consultation documents are concise and clear, written in plain language that can be understood by the intended audience, avoiding jargon at all times.

Subject to a full consultation plan, our consultation methods are as follows.

Survey

- An online consultation document and accompanying survey with video inserts, accessible via the OPFCC Website (see Media)
- Stakeholder focus groups – with stakeholders in areas of proposal impact
- Stakeholder focus groups – with general public in areas of proposal impact
- Control focus group – with general public across Service area
- Employee staff survey (same content with additional staff classification questions - survey link emailed to all NYFRS staff)
- Hard copy versions by request with freepost return address
- Easy read and other language versions available on request

Leaflet

- A public information leaflet available online and in accessible formats containing a link to the survey for distribution to public buildings and at public events.

Public notices and events

- Public consultation notices distributed to all councils and posted at fire stations where possible.
- Public meetings or events across the county attended by the PFCC where possible to advertise the consultation, provide information and allow for completion of surveys.
 - 8 x general Public Consultation Events – one per district in the main town/city.
 - 4 x standalone public events at specific locations where proposals have most impact.

NYFRS support/attendance required at all public events.

Where appropriate and necessary, the PFCC and NYFRS will engage with local councils and communities to present specific proposals for the RRM.

NYFRS support/attendance required at all stakeholder/partner events.

Media

- A dedicated page on the OPFCC website which will accessibly host the consultation information.
- An ongoing social media campaign will be used to keep the public up to date on the process and will be used as an effective tool to gather feedback.
- PFCC to provide press release to newspapers, features to industry magazines, and radio and TV interviews.
- A list of FAQs will be prepared in advance so that all press requests can be met in a timely and informative manner.

A series of short videos will be produced:

- the PFCC/Chief Fire Officer speaking to camera to introduce the resource proposals in plain English with subtitles
 - a generic animated video to outline all proposals and rationale
 - for each of the proposals, an animated video lasting less than five minutes, to outline the proposal content and rationale
- E-communications – use email list to engage with audiences as part of the consultation.
- Internal Communications – OPFCC, NYFRS and enableNY to keep services up to date throughout the consultation period.

Appendix B – Consultation notice email

The following letter was sent via email on 23rd May 2022 to all elected North Yorkshire Councillors, City of York Councillors, District & City Council Leaders, as well as North Yorkshire and City of York Parish Councils on launching the consultation:



23 May 2022

Have your say on the proposed changes to Fire and Rescue services in North Yorkshire and York

North Yorkshire Police, Fire and Crime Commissioner Zoë Metcalfe, has today launched a three-month consultation to listen the public's views on proposed changes to fire and rescue services ahead of making her final decisions.

Commissioner Zoë is considering proposals for North Yorkshire Fire and Rescue Service's new Risk and Resource Model 2022-2025, which sets out how the Service would seek to deploy its people, equipment, and resources. These proposals are based on an extensive risk assessment across North Yorkshire and York, which has identified the likelihood and severity of fires, road traffic collisions, water related incidents, and other emergencies.

North Yorkshire Fire and Rescue Service has a balanced budget, so the proposed changes are not a way to cut costs, but instead are an opportunity to invest in vital areas identified by the public as priorities – such as improving the availability of on-call fire engines in our rural areas, and increasing prevention and protection work across the county and city.

With fire-related incidents making up a smaller proportion of what the Service responds to overall, the proposals include significantly increasing and improving prevention and protection work relating to fire, road and water safety to stop harm happening in the first place, managing response to low-risk automatic fire alarms, introducing a new specialist water rescue capability in Craven, and introducing emergency response principles that make it clearer what the public can expect when making an emergency call.

There are also three proposed changes specifically relating to Harrogate, Scarborough, and the York area.

In the Harrogate and Scarborough areas, there is higher demand for services during daytime hours than at night, and the proposed change of fire engine would offer increased ability to respond during daytime hours, as well as boost resilience more widely.

In York, there is currently more emergency response resource than the risk or demand requires. Huntington fire station is the least used in the area and so the proposal is to change the crewing at this station from full-time to On-call. This proposal would offer appropriate and safe cover for the community, while retaining capacity to carry out important prevention and protection work.

To gather the views of the public, Commissioner Zoë and her team are holding 12 events across North Yorkshire and the city to discuss the proposals, including in Huntington, Harrogate, and Scarborough where specific changes are being proposed. An online questionnaire will also be available to complete throughout the consultation period.

Commissioner Zoë said:

"It's my job to set the direction of North Yorkshire Fire and Rescue service and therefore consider these proposals and make a decision. Before I do that, I want to know what the public think and I therefore encourage people to come along to one of my consultation events this summer to speak with myself or a member of my team, and to complete the online questionnaire.

"The role of a Fire and Rescue Service has changed and continues to change, with only 26% of our incidents last year relating to a fire emergency. We want to ensure we are addressing our current and future challenges and that we have the capacity to prevent and protect to stop incidents happening in the first place and prevent harm before it can take place, while also having the capacity to respond to emergencies when they do take place. We are confident these proposals would do that.

"Inevitably, there are some areas where the setup of the Service would change but I'm confident the right people, right equipment and the right support would continue to be available to everyone."

Fire and Rescue personnel across North Yorkshire and York have been engaged by the Service on these proposals over the last two weeks and have been reassured that whilst some roles may be redeployed, everyone would remain employed and continue to fulfil what is needed to keep their community safe and feeling safe.

Jon Foster, Chief Fire Officer said:

"The Risk & Resource Model would support the transformation of our Fire and Rescue Service and enable a greater focus on prevention that is underlined by our assessment of community risk. It would also facilitate increased investment in our on-call service."

Implementing these proposals would mean Commissioner Zoë could deliver another of the public's key priorities from her Fire and Rescue Plan consultation – improving the availability of On-call fire engines. The proposals outlined would allow investment of over £1.5 million per year from 2025 to improve North Yorkshire and York On-call station availability.

Further information on the proposals, details on local consultation events and a link to complete the questionnaire can be found on the Commissioner's website: www.tellcommissionerzoe.co.uk

Commissioner Zoë also explains the proposals in this video: <https://youtu.be/1j5RgB9vbcg>

ENDS

Notes to editors

- Risk and Resource Model 2022-2025 is a statutory document fulfilling the role of an Integrated Risk Management Plan under the Fire and Rescue Services Act 2004 and the Fire and Rescue National Framework for England.
- No firefighters would be made redundant by these proposals as they would be redeployed to other stations or roles, including prevention and protection roles, that support reducing the risk of harm in the community. Overtime firefighter numbers would reduce in line with the retirement profile and we would use that money to recruit specific prevention and protection personnel and invest in the On-call service model.
- In the York area, the risk assessment has shown that there is currently more emergency response resource than is needed for the risk and demand. The proposal is to change Huntington fire station from a full-time to an On-call fire station, keeping the On-call fire engine and removing the full-time engine and redeploying the full-time firefighters to other stations or roles, including prevention roles. The On-call fire engine plus the full-time fire engines at Acomb and York would continue to provide the emergency response cover the area needs.
- In Harrogate and Scarborough, the proposal is to increase the Fire Service's ability to respond to any emergency during the time when emergencies are most likely to happen. Alongside the full-time fire engine, which would continue to respond 24 hours per day, the Tactical Response fire engines at each station, which are available day and night but can only respond to certain emergencies, would be swapped with Emergency Rescue fire engines which can respond to all emergencies. These would be crewed during the day only, which is when most emergencies happen, and a small number of full-time firefighters from each station that would have crewed the Tactical Response fire engine overnight would be redeployed to other stations or roles, including prevention roles.

Accompanying email which was sent out with the attached letter above:

From: Engagement <engagement@northyorkshire-pfcc.gov.uk>

Sent: 23 May 2022 14:44

To: Engagement <engagement@northyorkshire-pfcc.gov.uk>

Subject: North Yorkshire Fire and Rescue Service Risk and Resource Model Consultation

Dear

Please find attached and below information for you to read and circulate across your channels to help us reach residents in North Yorkshire and York. Thank you.

Zoë Metcalfe, your Police Fire and Crime Commissioner for North Yorkshire and York, is currently considering proposals for the Fire Service's new Risk and Resource Model, which sets out how the Service would seek to deploy its people, equipment, and resources.

The proposed changes aim to ensure communities get the services they need to help them be safe and feel safe in North Yorkshire and the City of York.

Commissioner Zoë would like the public's views on these proposed changes before she decides on whether to implement them and so is encouraging everyone to visit www.tellcommissionerzoe.co.uk for more information and to complete the survey.

Risk and Resource Model Proposals

These are the proposed changes to Fire and Rescue resource across North Yorkshire and York based on an extensive assessment of risk, undertaken by the Fire and Rescue Service.

www.northyorkshire-pfcc.gov.uk/rrm/

Press release - attached in this email

This contains information about the three-month consultation period with a quote from Commissioner Zoë.

Risk and Resource Model Proposals video

Commissioner Zoë has made a video explaining the proposed changes she is considering:

<https://youtu.be/1j5RgB9vbcg>

Public consultation events

Zoë and her team are holding events across North Yorkshire districts to discuss the proposals, including events in Huntington, Harrogate, and Scarborough where there are specific proposals. A full timetable of events is available on our website.

www.northyorkshire-pfcc.gov.uk/rrm/promotion/

Online survey

Commissioner Zoë is encouraging members of the public to have their say on the proposed changes to Fire and Rescue Services by completing an online survey.

www.smartsurvey.co.uk/s/RRMProposals/

Frequently asked questions

FAQ's surrounding the proposed changes will be updated throughout the public consultation period.

www.northyorkshire-pfcc.gov.uk/rrm/faq/

Poster

Please help us to reach the public with this information by displaying this poster in your community/place of work/newsletters.

www.northyorkshire-pfcc.gov.uk/content/uploads/2022/05/Poster-Your-fire-service-Your-say.pdf

Suggested social media post

Zoë Metcalfe, your Police, Fire & Crime Commissioner for #NorthYorkshire & #York wants to hear your views on the proposed changes to @NorthYorksFire could deploy its people, equipment & resources

Complete the survey → www.tellcommissionerzoe.co.uk

Please follow our social media channels:

Facebook: [facebook.com/northyorkspfcc](https://www.facebook.com/northyorkspfcc)

Twitter: twitter.com/northyorkspfcc

Instagram: [instagram.com/northyorkspfcc](https://www.instagram.com/northyorkspfcc)

Newsletter: www.northyorkshire-pfcc.gov.uk/newsletter

Nextdoor: Office of the North Yorkshire Police, Fire & Crime Commissioner

If you have any questions, please do not hesitate to ask.

Thank you.

Amanda Bowers

Office of the North Yorkshire Police, Fire & Crime Commissioner

12 Granby Road, Harrogate, North Yorkshire HG1 4ST

T: 01423 569 562

Appendix C – Internal Intranet Page and Internal Communications to fire staff

Screenshot of the Fire Intranet - Dedicated RRM Page:

NORTH YORKSHIRE FIRE & RESCUE SERVICE SharePoint Search this site

Transformation

Risk and Resource Model- RRM

Welcome to the RRM site, here you will find useful information relating to the RRM and links to the consultation survey which is being conducted by the OPFCC and will run for a period of 12 weeks from 23rd May 2022.

If you would like to ask any questions relating to the RRM then you can use the email Transformation@northyorksfire.gov.uk please check the Frequently Asked Questions link below to see if your question has already been answered.

Risk and Resou...
Microsoft Stream
RRM Internal Engagement Session

FREQUENTLY ASKED QUESTIONS
FAQs

Have your say
Start the survey
RRM Consultation

North Yorkshire Police, Fire & Crime Commissioner
NORTH YORKSHIRE FIRE & RESCUE SERVICE
Fire and Rescue Plan 2022-25
Fire and Rescue Plan

Community Risk Profile March 2022
Community Risk Profile

Risk and Resource Model 2022 - 2025 Proposals

The RRM Proposals and Survey have also been promoted internally via weekly comms bulletins to the service via email:



NORTH YORKSHIRE FIRE & RESCUE SERVICE

Weekly Bulletin

1 June 2022 [Link to Publications](#)

RRM public consultation


The public consultation period for the RRM being run by the Police, Fire & Crime Commissioner opened last week (23 May). If you have any questions that you would like to ask to clarify your understanding of any points or issues, please email Transformation@northyorksfire.gov.uk.

You can visit the Transformation – RRM site on sharepoint – the link is on the homepage of Intranet.



You are encouraged to submit your response as part of the public consultation and to [share the link](#) with members of your community.

Please be careful to avoid phishing and suspicious emails



NORTH YORKSHIRE FIRE & RESCUE SERVICE

Weekly Bulletin

20 July 2022 [Link to Publications](#)

Make your voice heard

The consultation on our Risk & Resource Model closes on **14 August**. The full consultation process is being run by the Office of the Police, Fire & Crime Commissioner and the [survey](#) which is capturing the views of employees and the public is **completely confidential**.

Every response submitted through the consultation survey will be reviewed and considered. That is why it is so important that you make your voice heard. In addition to your views being presented by your Representative Body, you have an opportunity to voice your personal opinion. The Commissioner will be making decisions based on the feedback received through the consultation process and you are encouraged to participate.

The Strategic Leadership Team now has diary dates for the next round of station visits. This is a great opportunity to discuss the consultation proposals and your feedback, formal or informal, is welcomed.

We all - management, staff and fire fighters - want to deliver the best possible service to make sure that the people of North Yorkshire and the City of York are safe and feel safe. If you have any questions about the survey or the draft proposals in the Risk & Resource Model please send them through to the [Transformation Inbox](#) (just click 'New' at the top of the page).

Appendix D – Consultation website

The website hosted the consultation materials, detailed in Appendix E, for the public to gain a greater understanding around the Risk and Resource Model Proposals and fill out the online survey.

Screenshots of Website Content:

North Yorkshire Police, Fire & Crime Commissioner
Working to keep your community safe

Your Commissioner
Zoë Metcalfe

RRM Consultation News Events Transparency Complaints Contact us

Police oversight Fire oversight Working for you How can we help?

Your Police, Fire and Crime Commissioner is Zoë Metcalfe

Find out more about Zoë

Have your say on the proposed changes to Fire and Resc...
Watch on YouTube at the right time to reduce the risk

NEWS
Have your say on the proposed changes to Fire and Rescue services in North Yorkshire...

NEWS
Public Accountability Meeting
North Yorkshire Police, Fire & Crime Commissioner
#NYscrutiny

Have your say in Commissioner Zoë's July Public Accountability Meetings

More in your community +

Risk and Resource Model Proposal and Consultation



Have your say on the proposed changes to Fire and Rescue. Watch on YouTube

As Police, Fire and Crime Commissioner, it is Zoe's role to consult on the proposals put forward by the North Yorkshire Fire and Rescue Service on their Risk and Resource Model for 2022 to 2025 which sets out how the Service will seek to deploy its people, equipment and resources based on an extensive risk assessment across North Yorkshire and York.

Before I make my decision, I want to hear your views.

Have your say

Start the survey

About the Risk and Resource Model

The Risk and Resource Model sets out the risk in our county and city and how we will deploy our resources to address and reduce that risk.



North Yorkshire Fire and Rescue Service

The North Yorkshire and York Fire and Rescue Service area is one of the largest in England.



Current Resources

How resources are currently deployed



Risk Profile 2022 - 2025

The services we provide to the public need to address and reduce the current and future risks in our area.



Resource Model 2022 - 2025 Proposals

Proposals based on the Community Risk Profile to address and reduce risk.



Investing in Our Service

Implementation of the proposals would deliver recurring funding, building up to just over £1.5m per year from 2025/26.



Events and publicity materials

Find out where and when your local consultation event is and download and print out a poster.



Frequently Asked Questions

Also, hosted by Commissioner Zoe, Chief Fire Officer Jonathan Dyon answers questions which have been raised by members of the public during our consultation.



Reference Documents

- Consultation - Proposals Information Booklet
- Community Risk Profile
- Technical Document - Risk and Resource Model Proposal Paper



Quality Assurance of the Consultation

This consultation is being Quality Assured by Opinion Research Services.





Home - Risk and Resource Model Proposal and Consultation - About the Risk and Resource Model



About the Risk and Resource Model

The Risk and Resource Model sets out the risk in our county and city and how we will deploy our resources to address and reduce that risk.

[Start the Survey Now](#)

If you require the survey in an alternative format, please contact our office on 01423 569 567 or email info@northyorkshire-pfc.co.uk

On this page

- [What is a Risk and Resource Model?](#)
- [Our aim](#)
- [Consulting on the RRM](#)

In this section

[About the Risk and Resource Model](#)

[North Yorkshire Fire and Rescue Service](#)

[Current Resources](#)

[Risk Profile 2022 – 2025](#)

[Resource Model 2022 – 2025 Proposals](#)

[Investing In Our Service](#)

[Events and publicity materials](#)

[Frequently Asked Questions](#)

[Reference Documents](#)

[Quality Assurance of the Consultation](#)

What is a Risk and Resource Model?

The Risk and Resource Model sets out the risk in our county and city and how we will deploy our resources to address and reduce that risk. It will ensure that our firefighters and staff are in the right place at the right time to deliver the right and most appropriate service, with the right equipment and skills in the best possible way.

Throughout these pages we will refer to the Risk and Resource Model as the RRM.

Risk

Risk is a combination of the likelihood and consequences of emergency incidents, whether they be fires, water rescue, road traffic collisions or other emergency rescue situations.

Resource

Resources are our people, stations, fire engines and equipment.

We last consulted people about how we use our resources in 2015 to help develop our current RRM, which is in place until September 2022.

Our aim

Our aim is to provide a range of prevention, protection, response and resilience services in the most effective and efficient way to keep our communities safe. We need to deploy our resources in a way which best addresses and reduces the risks in our area.

The proposals in this document are based on our extensive assessment of risk across North Yorkshire and the City of York outlined in our Community Risk Profile.

Our intention is to enhance and expand the work we do to prevent emergency incidents from happening in the first place, in your homes, places of work and your communities.

We intend to modernise and invest in our On-call service model to ensure it is sustainable and fit for the future. Our intention is to release funds by 2025 to invest in the way we recruit, pay and contract our On-call firefighters to improve the availability of On-call fire engines, especially during the day.

Consulting on the RRM

We are writing our seven proposals on which we want to hear your views.

These have been developed by North Yorkshire Fire and Rescue Service and recommended to the Commissioner by the Chief Fire Officer to take forward to consultation.

All of the proposals are subject to consultation and we want to fully engage with our communities and workforce in the development of the RRM, so it can be finalised with your views taken into account.

Our public consultation will be open for your feedback from 23 May to 14 August 2022. Please have your say by completing our survey at www.nyc.commissioner/fire.co.uk

A consultation summary report and final Risk and Resource Model will be presented to the Commissioner's Executive Board in September 2022 for adoption. Following this we will publish the final document.



North Yorkshire Fire and Rescue Service

The North Yorkshire and York Fire and Rescue Service area is one of the largest in England.

[Start the Survey Now](#)

Our service area

The North Yorkshire and York Fire and Rescue Service area is one of the largest in England covering more than 3,200 square miles and over 6000 miles of road.

Our Service area has isolated rural settlements and farms, market towns, and larger urban areas such as York, Harrogate, and Scarborough.

Our area has two of England's ten national parks, three designated areas of outstanding natural beauty, over 200 sites of special scientific interest and over 12,000 listed buildings.

Overall, our area is sparsely populated, but there are still over 340,000 households and over 130,000 residents. The resident population is increasing steadily and becoming predominantly older. The City of York is also home to over 21,000 students, with two universities. More than 20 million visitors come to our area each year. There are over 37,000 active businesses across the area, with hospitality and entertainment being some of the main industries.

The road network is the main means of transport connecting small towns and villages. The rural nature of our area means that people often travel further to access work, education and services. Several major arterial routes also cross our area – the A101, M52, A64, A19, A66 and A16.

Two of the major rivers in the county are the River Swale and the River Ure, joining together to form the River Ouse which flows through York. The coastline of North Yorkshire runs for approximately 45 miles from just north of Whitby to south of T. Bay.

How we deliver our services

North Yorkshire Fire and Rescue Service keeps people and places safe by integrating and balancing the use of Prevention, Protection, Response and Resilience activities, both in our communities and in our workplaces.

Prevention

Preventing emergencies from happening in the first place through education, advice and support.

Protection

Protecting our commercial and public buildings from the risk of fires and reducing the impact should they happen.

Resilience

Helping our communities to protect themselves against, prepare for and recover from emergencies.

Response

Responding to emergency incidents and limiting their impact.



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Home - Risk and Resource Model Request for Consultation - Current Resources



Current Resources

How resources are currently deployed

[Start the Survey Now](#)

On this page:

- [Home](#)
- [Response resource](#)
- [Deployment and Protection resources](#)

This map shows how our resources are currently deployed



People

We employ just over 700 staff:

- 313 full-time firefighters
- 322 on-call firefighters
- 20 control room staff and
- 91 support staff

Response resource

We have 33 fire stations and use a range of duty systems to crew our 45 fire engines as follows:

See map for location of the fire engines:



Yellow – full-time with fire engine

5 full-time shift fire engines – crewed 24 hours a day by full-time firefighters



Blue – full-time day crewed, cover at night fire engine

7 full-time day crewed fire engines – crewed between 0800-1800 every day by full-time firefighters. Outside of these hours they carry an on-call and respond from home



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Yellow – full time-shift fire engine

5 full-time shift fire engines – crewed 24 hours a day by full-time firefighters



Blue – full-time day crewed, pager at night fire engine

7 full-time day crewed fire engines – crewed between 0800-1800 every day by full-time firefighters. Outside of these hours they carry an alarm and respond from home.



Green – On-call crewed, on pager fire engine

24 On-call fire engines – crewed by On-call firefighters who carry an alarm and respond from their home or place of work.

7 fire engines are crewed by volunteers.

Types of fire engine

Our 40 fire engines are made up of different types: Emergency Rescue fire engines, 4x4 Emergency Rescue fire engines, and Light Rescue fire engines (which can also be used as Tactical Response fire engines when only crewed by 3 firefighters and which respond to a more limited range of emergencies).

We also have a range of specialist vehicles and capabilities such as aerial ladder platforms and water rescue teams strategically positioned across our Service area.

Prevention and Protection resources

Our full-time firefighters undertake general prevention and protection activity across our county. They are supported by specialist officers who provide guidance and expertise, and who also deal with our more complex cases.

We currently have 16 specialist protection officers and 16 specialists in our prevention department, including 8 Community Safety Officers and 4 Public Safety Officers.





Home [Risk and Resource Model Proposal for Consultation](#) [Risk Profile 2022 – 2025](#)



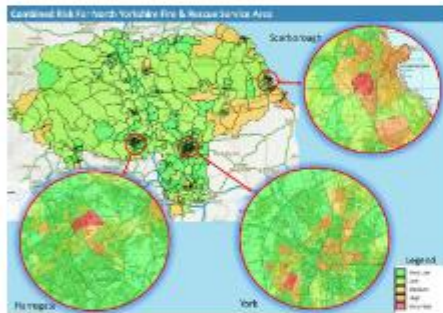
Risk Profile 2022 – 2025

The services we provide to the public need to address and reduce the current and future risks in our area.

[Start the Survey Now](#)

On this page:

- [Our Service area and model](#)
- [Incidents we respond to](#)
 - [Accidental fires at home](#)
 - [Road](#)
 - [Water](#)
 - [Other risks](#)



We have developed a Community Risk Profile (CRP) providing a comprehensive and forward-looking assessment of the risks in our area balanced with an understanding of the communities we serve and the places where they live and work.

The CRP has identified three main areas of risk in North Yorkshire and York:

- accidental home fire risk and health/injury risk
- road risk and health/injury risk
- water risk – flooding, reservoirs and other water related risk

Other risk categories and further information can be found on these in our Community Risk Profile – <https://www.northyorkshire.gov.uk/default.aspx?who-and-what-is-our-community-risk-profile/>

We have a good understanding of what, where and why these risks exist in our county and city and the factors that increase the likelihood of our services being needed. It allows us to understand how and where we can prepare early to reduce the need for our emergency response.

Our Service area and model

The size, geography and quality of our area present challenges around travel distances, times, and the make up of the road, and for ensuring we can provide equal access to our service across our area.

We have an ageing population who are at risk of having a fall at home, but more at risk of severe consequences should one happen, and who are also vulnerable to a wider range of emergency incidents. The high number of visitors and students means that our population and risk profile fluctuate throughout the year.

Two-thirds of our fire stations are On-call stations where firefighters respond to a page from home or from their work. Because many people do not live and work in the same community anymore, many of our On-call stations struggle to have enough firefighters available to respond, especially during the day when demand is highest. This means we have to move fire engines and firefighters around to maintain cover and fire engines may be responding from further away than our public might expect because their local station is not available.

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Incidents we respond to

Incidents we respond to

We attend and deal with over 6,000 emergency incidents each year including fires in buildings and in the open, complex rescue incidents involving road traffic collisions, hazardous materials, building collapse and rescuing people trapped at work.

It also accounts for the lowest number of incidents recorded which is in line with public perception of what we mainly respond to. We attend a higher proportion of non-fire incidents, such as road traffic collisions and water related incidents.

There is a range of risk within each station area, so our staff need to be multi-skilled and flexible to deal with a very broad range of incidents. We need to increase our focus on prevention to address and reduce risk and the need for an emergency response.

Nearly half of the incidents we attend are false alarms, the majority of which we account for the alarms. Attending these incidents takes our crews away from delivering our full range of services.

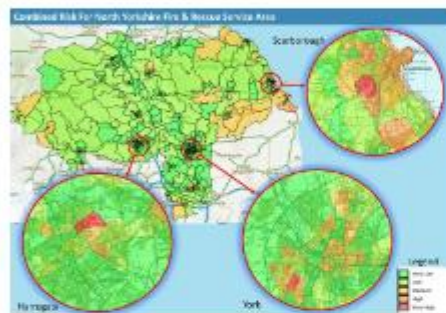
Many of our fire engines attend a relatively low number of incidents but our fire station locations need to stay as they are to cover the response of our area.

Accidental fires at home

Factors that increase the likelihood of having a fire in the home or of having a new occupant from a fire are being over 65 and living alone, being living in socially rented accommodation and deprivation.

We have assessed and mapped these risk factors to show the level of risk in different areas.

The map shows that home fire risk in our county is generally low or very low with small pockets of risk in more urban areas and to the south-west of the area.



Road

Road risk in our Service area is greater than our incident data indicates as our attendances do not require us to attend traffic collisions.

Rescue from road traffic collisions are increasingly complex because of new vehicle technology.

Around 6 in 10 collisions which result in people being killed or seriously injured happen on our major road roads – mostly on roads with a 60mph speed limit. Many of these roads are in our on-call station areas which are not always available to respond, particularly during the day.

We recognise that road risk is a significant area where we need to focus our prevention activity.

For more information on road risk, see our Community Risk Profile, pages 20-23

Water

Flooding incidents and water rescues are an increasing area of demand for our Service. Water rescue incidents can be complex and present significant risk to our firefighters and other rescuers for which we must plan and train and equip accordingly.

Other risks

Environmental factors and the impact of climate change will continue to be a major influence on changes in the risk. Although the incidence of events such as wildfires and flooding are relatively low in comparison to other incident types, when they do happen, they can be protracted and cover a wide scale. We need to ensure that we can continue to provide our assistance when these types of incidents happen.

Innovation in introducing new firefighting techniques and new equipment. We need to keep up with the pace of technological advancement to ensure that we are best placed to deliver our range of services in the modern world.

Heritage buildings present a special risk in our area, but the risk is very well managed and we have plans in place as to how we respond.

For more information on other risks, see our Community Risk Profile, pages 20-23.

Some of these problems are preventable, as they are often linked to human behaviour such as driving through flood water. We need to increase our emphasis on helping communities build resilience.

For more information on water risk, see our Community Risk Profile, pages 24-27.



Resource Model 2022 – 2025 Proposals



North Yorkshire Fire and Rescue Service has developed proposals based on the Community Risk Profile to address and reduce the risks across the Service area of North Yorkshire and the City of York.

In all, there are seven proposals – four which require full consultation as they would change the way we deliver our services across the area and three which do not require full consultation but which we are including so that you are informed about the full picture of change.

[Proposals for Consultation](#)

[Other Service Change](#)



Proposals for Consultation



These proposals would change the way we deliver our services across North Yorkshire and the City of York.

We want to know whether you think we should implement them.

1 - Improving our prevention and protection work

Permanently increase the specialist staff in our prevention and protection departments and increase prevention and protection activities across the Service.



2 - Managing attendance to Automatic Fire Alarms

Reduce response to low-risk Automatic Fire Alarms (AFAs) which are often unwanted fire signals (an alarm activated by something other than a fire).



3 - Response resource in the York area

Change Huddington to an On-call fire station to rebalance the emergency response resource with the risk that exists in the York area.



4 - Response resource in Harrogate and Scarborough

Replace the Tactical Response fire engines with Emergency Rescue fire engines, crewed during the time when emergencies are most likely to happen.





1 – Improving our prevention and protection work

Permanently increase the specialist staff in our prevention and protection departments and increase prevention and protection activities across the Service.

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Proposal

- Permanently expand our prevention and protection departments, including the introduction of additional specialist roles.
- Increase the use of On-call firefighters to deliver more prevention activity in our rural areas.
- Develop the multi-agency Public Safety Service across the Service area in conjunction with partners.

Why are we proposing this?

- If we have to respond to an emergency, harm has already happened. Our ambition is to prevent emergencies from happening in the first place.
- We aim to prioritise and increase the amount of prevention work we do to reduce the risk of harmful fire, road and water emergencies in our area.
- Our proposals will increase prevention expertise to support the delivery of our services and our ability to direct our prevention activity to where it is needed the most.
- Recent investment to expand our protection team is funded by a one-off grant from the Government. We want to make these staffing levels permanent and sustainable.
- We need to increase our prevention and protection capability in our rural areas. Currently, most of our prevention and protection activity is delivered by full-time firefighters, mainly in the more urban areas because that is where our full-time fire stations are located.
- The positive value of the Public Safety Service delivering multi-agency prevention work is being demonstrated in Craven by the work of the Public Safety Officers.



In this section

1 – Improving our prevention and protection work

2 – Managing attendance to Automatic Fire Alarms

3 – Response resource in the York area

4 – Response resource in Harrogate and Scarborough



Home - Risk and Resilience (Populace) - Consultation - Review of North 2022 - 2024 Proposal - Proposal for Consultation - 3 - Response resource in the York area



3 – Response resource in the York area

Change Huntington to an On-call fire station to rebalance the emergency response resource with the risk that exists in the York area.

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Proposal

- Change Huntington from a full-time to an On-call fire station, keeping the On-call fire engine and removing the full-time shift fire engine.



If this was to happen we would:

- Redeploy all full-time firefighters from Huntington to other stations or roles, including prevention roles.
- Have a small group of full-time firefighters at the station to increase the availability of the On-call fire engine during the day. Once On-call firefighter availability has improved, the need for a team of full-time firefighters to be based at the station will be reduced.
- This small group would undertake prevention and protection work in the local area, help recruit more On-call firefighters, and carry out other critical work such as gathering risk information and hydrant maintenance.
- The Aerial Ladder Platform currently based at Huntington will be retained in the York area.



Why are we proposing this?

- The Huntington station area has relatively low combined fire risk and low activity levels. It currently has a full-time shift fire engine and an On-call fire engine. By comparison, York and Acomb station areas have higher levels of risk and activity but York has one full-time shift fire engine and Acomb has a full-time shift fire engine and an On-call fire engine.
- Of the 7 full-time shift fire engines in the Service, Huntington responds to significantly fewer emergencies. In the last 5 years, Skipton, an On-call station, and Selby, a full-time day crewed station, responded to more fires in the home than Huntington.
- The Huntington area has one area around Bessy Farm where the risk of a home fire is higher. There have been few life and property fire incidents in this area over the last 5 years but we would focus our prevention activity in this area to reduce fire risk. This area is also close to York and Acomb fire stations.
- The On-call fire engine at Huntington and the full-time shift fire engines at York and Acomb would still provide a good primary emergency response (i.e. the fire engine to respond to an incident), across the whole Huntington station area. Over five years of incident data, the average* additional time to respond for the Huntington On-call fire engine compared to the full-time shift fire engine was 3 minutes and 47 seconds. Further emergency response support would continue to be available from Leasingford and Malton.
- The availability of the Huntington On-call fire engine is currently poor, particularly during the day when demand is higher. Daytime availability would improve significantly with the support of full-time firefighters until On-call firefighter availability is improved.
- Without this proposal, we would not be able to achieve proposal 1 to increase prevention and protection resources.

4 Response resource in Scarborough

Proposed changes to response resource in the York area, Harrogate and Scarborough



In this section

1 – Improving our prevention and protection work

2 – Managing attendance to Automatic Fire Alarms

3 – Response resource in the York area

4 – Response resource in Harrogate and Scarborough

with the engine and Accord has a full-time (24) fire engine and an On-call fire engine.

- Of the 7 full-time staff fire engines in the Service, Humberston responds to significantly fewer emergencies. In the last 5 years, Skipton, an On-call station, and Salfy, a full-time day crewed station, responded to more fires in the Home than Humberston.
- The Humberston area has one area around New Earswick where the risk of a home fire is higher. There have been few fire and property fire incidents in this area over the last 5 years but we would like to see prevention activity in this area to reduce this risk. This area is also close to York and Accord fire stations.
- The On-call fire engine at Humberston and the full-time staff fire engine at York and Accord would still provide a good primary emergency response (i.e. the first engine to respond to an incident) across the whole Humberston station area. Over five years of incident data, the average additional time to respond for the Humberston On-call fire engine compared to the full-time staff fire engine was 3 minutes and 47 seconds. Further emergency response support would continue to be available from Lavington and Malton.
- The availability of the Humberston On-call fire engine is currently poor, particularly during the day when demand is higher. Daytime availability would improve significantly with the support of full-time fire engines and On-call fire engine availability is improved.
- Without this proposal, we would not be able to achieve proposal 1 to increase prevention and protection resources.

4 Response resource in Scarborough

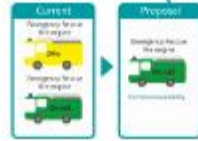
Proposed changes to response resource in the York area, Harrogate and Scarborough (Proposals 3 and 4)



4 Response resource in Harrogate



3 Response in the York area





Home - Risk and Resilience Model Proposal and Consultation - Resilience Model 2021 - 2024 Proposal - Response for Consultation - 4 - Response resource in Harrogate and Scarborough



4 – Response resource in Harrogate and Scarborough

Replace the Tactical Response fire engines with Emergency Rescue fire engines, crewed during the time when emergencies are most likely to happen.

[Start the Survey Now](#)

Proposal

- Currently both Harrogate and Scarborough Fire Stations have two fire engines each.
 - One Emergency Rescue fire engine, crewed by 4 firefighters 24-hours per day, which responds to all emergencies.
 - One Tactical Response fire engine, used only as a tactical response fire engine, crewed by 3 firefighters 24-hours per day, which only responds to certain emergencies.
- There would be no change to the current Emergency Rescue fire engine based at each station.
- We would swap the Tactical Response fire engine at each station for another Emergency Rescue fire engine, which can respond to all incidents and only crew it during the day when emergencies are most likely to happen.



In this section

- 1 – Improving our prevention and protection work
- 2 – Managing attendance to Automatic Fire Alarms
- 3 – Response resource in the York area
- 4 – Response resource in Harrogate and Scarborough

If this were to happen we would:

- Increase the number of full-time firefighters based at each station during the day when to crew the second Emergency Rescue fire engine.
- Continue to provide an immediate emergency response with one fire engine during the night when demand is lower, backed-up by fire engines from nearby District stations.
- Redeploy the full-time firefighters that were required to crew the Tactical Response fire engine during the night shift to other stations or roles, including prevention roles.

Harrogate



Scarborough



Why are we proposing this?

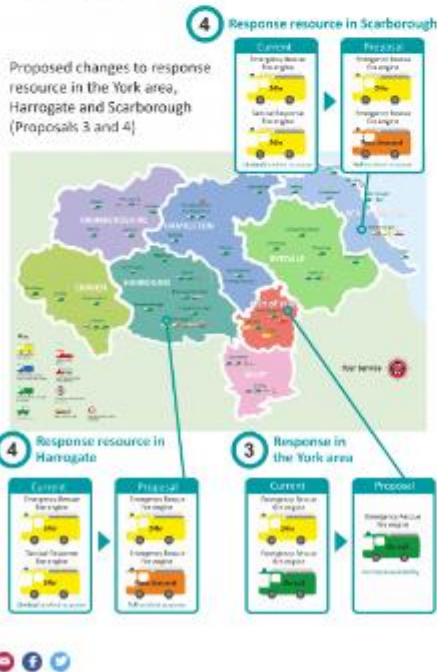
- Over two-thirds of calls for assistance from Harrogate and Scarborough happen between 09:00 and 22:00.
- A Tactical Response fire engine can only respond to a limited range of emergencies. This means that we currently have to move fire engines into these station areas to provide cover when the Emergency Rescue fire engine is busy.
- Swapping the Tactical Response fire engine for an Emergency Rescue fire engine would mean that the second fire engine at these stations would be immediately available to respond to any emergency during daylight hours when emergencies are most likely to

Scarborough



Why are we proposing this?

- Over two-thirds of calls for assistance from Harrogate and Scarborough happen between 09:00 and 22:00.
- A Tactical Response fire engine can only respond to a limited range of emergencies. This means that we currently have to move fire engines into these locations to provide cover when the Emergency Response fire engine is busy.
- Swapping the Tactical Response fire engine for an Emergency Response fire engine would mean that the second fire engine at these stations would be immediately available to respond to any emergency during daytime hours when emergencies are most likely to happen. This would reduce our need to move our fire engines around to provide cover, reduce reliance on neighbouring fire engines which are less available during the day and provide better resilience to respond to major incidents across our whole Service area.
- The availability of our fire engines increases during the night to provide emergency response support, reducing the need for part-time staff fire engines at these two stations.
- Without this proposal, we would not be able to achieve proposed 1 to increase prevention and protection resources.





Other Service Change

These proposals do not change the way we provide our services and do not require full consultation, but we want you to be informed about the complete picture of change and would welcome your feedback.

1 - Specialist water rescue resource capability in Craven

We are upskilling and equipping firefighters to provide a new specialist water rescue capability in Craven.



2 - Introduction of emergency response principles

We are formalising how we respond appropriately quickly and safely to emergencies so that you know what you can expect from us.



3 - Introduction of alternative duty systems

We would like to introduce a self-rotating duty system across all our full-time fire stations and change the timings of our shifts.



1 – Specialist water rescue resource capability in Craven

We are upskilling and equipping firefighters to provide a new specialist water rescue capability in Craven.

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Proposal

- Train a team of 10 firefighters at Skipton On-call fire station on specialist water rescue skills and equipment to enter fast flowing water.
- Should the water rescue team be mobilised there would be sufficient crew still available to maintain availability of one of the two fire engines at Skipton to respond to emergencies.

Why are we proposing this?

- All our firefighters are trained to deal with water risk incidents, but some receive enhanced training and equipment to respond to more complex water rescue incidents.
- We have 5 specialist water rescue teams located across the Service area who can enter fast flowing water to rescue people.
- Of the 210 life-risk water incidents reported over 5 years, almost 20% happened in the Craven District – mostly in the Skipton area.
- The nearest specialist water rescue team to Craven is Ripon which is around 45 minutes away from Skipton and around 70 minutes from the western end of Craven.
- The absence of a dedicated water risk capability allowing entry into fast flowing water within the Craven area represents a significant gap which we are addressing.



In this section

[1 – Specialist water rescue resource capability in Craven](#)

[2 – Introduction of emergency response principles](#)

[3 – Introduction of alternative duty systems](#)



The Commissioner
Zoe Metcalfe



2 – Introduction of emergency response principles

We are formalising how we respond appropriately, quickly and safely to emergencies so that you know what you can expect from us.

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Proposal

- Because of the nature of our area and where our stations are located, we have established these response principles rather than a single response standard (a publicly stated target time to respond to an emergency).
- Our response principles reinforce our commitment to mobilising our resources with the correct strength, at speed, and safely:
 - **Strength** mobilising the correct level of resources (fire engines, equipment and personnel) for the incident type.
 - **Speed** arriving at the incident as quickly as we can from the point of being alerted to it. This includes the call handling, crew turn out, and drive time.
 - **Safely** responding as safely as we can by following our 'drive to arrive' policy. We tailor our response speed to the type of incident to which we are responding.
- We will monitor our response times across fire, road and water incidents against our stated response principles, considering which are in response to a threat to life or property.

Why are we proposing this?

- Our Community Risk Profile identifies our main risks as fire, road and water so it is important that we monitor our response times against these risks, especially those where the consequences might be more severe.
- The nature of our county in terms of its size and road network, coupled with a diverse range of duty systems across our fire engines, makes it difficult for us to determine a meaningful, single response standard to share with the public which is why we have designed these principles.
- Measuring against a single response standard would be meaningless to the public – whether we could reach you within that time would depend heavily on how far from or close to our stations you are because our station areas do not significantly overlap.
- Our aspiration is to provide specific response standards by the different duty systems we use (full-time shift/full-time day covered/On-call) and distance from our stations, as this will also shape where we focus our prevention and protection work to reduce risk. However, at this point we need to learn more about our data and any nuances created by our duty systems and geographical area. Therefore, we do not currently intend to implement a standard.



In this section

- 1 – Specialist water rescue resource capability in Craven
- 2 – Introduction of emergency response principles
- 3 – Introduction of alternative duty systems



3 – Introduction of alternative duty systems

We would like to introduce a self-rostering duty system across all our full-time fire stations and change the timings of our shifts.

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Proposal

- Introduce a self-rostering duty system across all our full-time shift and day crewed stations.
- Review the start/finish times and duration of shifts at our full-time fire stations, dependent on staff consultation.
- Although this does not require public consultation, it is important context as it supports our other proposals in aligning our emergency response resources to when emergencies are most likely to happen and increases our productivity.

Why are we proposing this?

- Our current start/finish times are 0800 to 1800 (dayshift) and 1800 to 0800 (night shift). Our risk profile tells us that most incidents happen between 0900 and 2200 so a change to the start/finish time of a shift would better match this.
- We already have self-rostering systems operating effectively at 2 of our day crewed stations and in our Control Room.
- The benefits of using a self-rostering duty system are proven and numerous, including:
 - Alignment with the incident demand profile, providing a greater immediate response capability.
 - Providing flexibility for staff around work/life balance and appealing to a broader, more diverse range of applicants.
 - Greater ability to balance crewing fluctuations and maintain crewing at optimum, improving our resilience.



In this section

[1 – Specialist water rescue resource capability in Craven](#)

[2 – Introduction of emergency response principles](#)

[3 – Introduction of alternative duty systems](#)



Investing in Our Service

Implementation of the proposals would deliver recurring funding building up to just over £1.5m per year from 2025/26.

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We would reinvest these funds in vital areas of our Service. Through the consultation on the Fire and Rescue Plan, you told us we should prioritise improving the availability of our On-call fire engines in rural areas and increasing prevention and protection work across the Service area.

Improving the availability of On-call fire engines

Between 0800 and 1800, when demand is highest, often more than 20% of our 31 On-call fire engines, that is six or more, cannot be mobilised due to low numbers of available On-call firefighters to crew them because fewer people live and work in the same community these days.

We need to invest more than £1.5m per year to deliver a sustainable model that improves On-call availability. We expect to be able to deliver this investment in 2025/26. We would invest in a range of improvements to attract, recruit and retain On-call firefighters.

Investment beyond On-call improvements

During both 2023/24 and 2024/25 we would provide opportunities for people to move from primarily response roles to specialist prevention and protection roles. Permanent investment in prevention will need to be a key area for consideration within the new Risk and Resource Model.



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Events and publicity materials



Find out where and when your local consultation event is and download and print out a poster.

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Events – Your local consultation event

Huntington

Huntington Post Office & Shop, North Moor Road

- Thursday 9 June 10:00am – 4:00pm
- Friday 10 July 10:00am – 4:00pm
- [Download Print out and Print a Poster – Huntington – Your fire service – Your say](#)

Scarborough

Westborough, near the Brunswick Shopping Centre

- Friday 10 June 10:00am – 4:00pm
- Friday 29 July 10:00am – 4:00pm
- [Download Print out and Print a Poster – Scarborough – Your fire service – Your say](#)

Harrogate

Wharfedale

- Thursday 16 June 10:00am – 4:00pm
- Event on Tuesday 19 July postponed due to weather
- Thursday 29 July 10:00am – 4:00pm
- [Download Print out and Print a Poster – Harrogate – Your fire service – Your say](#)

York City Centre

Wellam Street

- Friday 17 June 10:00am – 4:00pm
- [Download Print out and Print a Poster – York City Centre – Your fire service – Your say](#)

Selby

York Street

- Wednesday 22 June 10:00am – 4:00pm
- [Download Print out and Print a Poster – Selby – Your fire service – Your say](#)

Skipton

Market place

- [Sunday 16 July 10:00am – 4:00pm](#)
- [Download Print out and Pin up a Poster – Richmond – Your fire service – Your say](#)

Northallerton

High Street

- [Wednesday 20 July 10:00am – 4:00pm](#)
- [Download Print out and Pin up a Poster – Northallerton – Your fire service – Your say](#)

Download and print out



- [Download the Risk and Resource Model 2022 – 2025 Consultation – Proposals Information Booklet](#)



- [Download Print out and Pin up a Poster](#)



- [Download the SCAN ME QR code](#)

Video



[Link for video: https://www.youtube.com/watch?v=7U5HdDk4pzc](https://www.youtube.com/watch?v=7U5HdDk4pzc)

Social Media



www.firecommissioner.gov.uk

Click image to download



Home > Risk and Resource Model Proposal and Consultation > Frequently Asked Questions



Frequently Asked Questions

Also hosted by Commissioner Zoe, Chief Fire Officer Jonathan Dyson answers questions which have been raised by members of the public during our consultation.

[Start the Survey Now](#)

On this page:

- [Hosted by Commissioner Zoe, Chief Fire Officer Jonathan Dyson answers questions which have been raised by members of the public during our consultation](#)
- [What is the purpose of the Risk and Resource Model 2022-25?](#)
- [What is Fire and Rescue "Resilience"?](#)
- [What is a Community Risk Profile and how is it relevant to the proposed changes?](#)
- [What is a public system?](#)
- [What is meant by "in-call"?](#)
- [Has North Yorkshire Fire and Rescue Service had a say in these proposals?](#)
- [Will money be saved if the proposed changes are implemented and when will happen on the money?](#)
- [Will the proposed changes affect jobs? Will there be redundancies?](#)
- [Will there be any fire station closures?](#)
- [Why is my local fire station changing its services?](#)
- [Where would the Tactical Response fire engines from Harrogate and Scarborough fire station go if the proposal was implemented?](#)
- [Today, what are the majority of incidents fire and rescue personnel respond to?](#)
- [What is an automatic fire alarm?](#)
- [What is the coverman and protection work?](#)
- [What is the Public Safety Service in Clewley and what do the Public Safety Officers do?](#)
- [Are fire engines available 24 hours a day? What happens if there is a fire and my fire station is closed but available?](#)
- [Why is the geography of the Service a challenge for our Fire and Rescue Service?](#)
- [I have a query about the proposals who do I contact?](#)
- [Why are the proposed changes needed - is there a summary?](#)

In this section

- [About the Risk and Resource Model](#)
- [North Yorkshire Fire and Rescue Service](#)
- [Current Resources](#)
- [Risk Profile 2022 - 2025](#)
- [Resource Model 2022 - 2025 Proposals](#)
- [Investing in Our Service](#)
- [Events and publicity materials](#)
- [Frequently Asked Questions](#)
- [Reference Documents](#)
- [Quality Assurance of the Consultation](#)

Hosted by Commissioner Zoe, Chief Fire Officer Jonathan Dyson answers questions which have been raised by members of the public during our consultation.



What is the purpose of the Risk and Resource Model 2022-25?

The Risk and Resource Model looks at the risk in our county and city and how we plan to use our resources to address and reduce that risk. It will ensure that our firefighters and staff are in the right place at the right time to deliver the right and most appropriate service, with the right

What is the purpose of the Risk and Resource Model 2022-25?

The Risk and Resource Model sets out the risk in our county and city and how we plan to use our resources to address and reduce that risk. It will ensure that our firefighters and staff are in the right place at the right time to deliver the right and most appropriate service, with the right equipment and skills in the best possible way.

What is Fire and Rescue 'Resource'?

Our resources include our people (firefighters/staff), stations, fire engines and equipment.

What is a Community Risk Profile and how is it relevant to the proposed changes?

We have developed a Community Risk Profile (CRP) providing a comprehensive and forward-looking assessment of the risks in our area, as well as an understanding of the communities we serve and the places where they live and work.

The CRP has identified three main areas of risk in:

- Accidental home fire risk and fatality/injury risk
- Road risk and fatality/tetous injury risk
- Water risk – flooding, rescues and other water-related risk

We have a good understanding of what, where and why these risks exist in our county and city and the factors that increase the likelihood of our services being needed. It allows us to understand how and where we can intervene early to reduce the need for our emergency response.

What is a duty system?

North Yorkshire Fire and Rescue Service uses a range of duty systems to crew the engines:

Full-time shift

- Firefighters work 2 days, 2 nights and have 4 days off.
- Dayshifts are 06m to 6pm, night shifts are 6pm to 06m.
- Firefighters work, in the main, from the station and are available for immediate response to emergencies 24 hours a day.

Full-time day crewed

- Firefighters work 4 days on, 4 days off.
- Firefighters work from the station from 06m to 6pm where they are available for immediate response.
- Between 6pm and 06m firefighters are available from home and will respond when their alarm goes off.

On-call

- On-call firefighters are not based at the fire station (around 5 minutes from the station) but have other jobs and commitments, responding to emergencies only when their alarm goes off.
- Each firefighter submits their availability weekly to help ensure their On-call fire engine is available for use.

Self-rostering

- Firefighters decide their shifts between themselves (within an agreed set of rules) to ensure that planned crewing levels and fire cover is maintained across a 24-hour period.
- This duty system is already in place at two full-time day crewed stations and our Control Room.

What is meant by On-call?

Unlike full-time firefighters, On-call firefighters are not based at the fire station but have other jobs and commitments, responding to emergencies only when their alarm goes off. On-call firefighters are paid for their time to train and to respond to an emergency but do not get paid for the hours they commit to being available.

While most of their work is responding to emergency calls, they also carry out other activities such as attending open days, carrying out work in their local communities, and acting as ambassadors for the Fire and Rescue Service.

Over half (52%) of all our firefighters are On-call. Across our 38 stations we have 31 fire engines crewed by On-call firefighters, 24 of our stations are On-call only.

Because many people do not live and work in the same community anymore, many of our On-call stations struggle to have enough firefighters available to respond, especially during the day when demand is highest. This means we have to move fire engines and firefighters around to maintain cover and fire engines may be responding from further away than our public might expect because their local station is not available.

Has North Yorkshire Fire and Rescue Service had a say in these proposals?

Yes – the proposals have been developed by North Yorkshire Fire and Rescue Service and

aspect because their local station is not available.

Has North Yorkshire Fire and Rescue Service had a say in these proposals?

Yes – the proposals have been developed by North Yorkshire Fire and Rescue Service and recommended to the Commissioner by the Chief Fire Officer to take forward to consultation.

Will money be saved if the proposed changes are implemented and what will happen to this money?

It is important to note that this is not a cost-cutting exercise. We have a balanced budget and any savings from the proposals would be reinvested to help increase our prevention and protection work to stop emergencies from happening in the first place and into our On-call model to increase the availability of our On-call fire engines.

Will firefighters lose their jobs/will there be redundancies?

No firefighters will be dismissed as a result of these proposals. We would reduce the organisational establishment in line with the retirement and leaver profile, supported by promotion opportunities and transfers into existing specialist roles and growth posts in prevention and protection.

Will there be any fire station closures?

No, there will be no station closures. Based on an assessment of risk and demand in our Service area, our stations are in the right locations to cover the expanse of our area.

Why is my local fire station changing its services?

If there are changes to your local fire station, we believe these would make better use of our resources (people, the engines and equipment) to address and reduce risk.

Where would the Tactical Response fire engines from Harrogate and Scarborough fire station go if this proposal was implemented?

The Tactical Response fire engines could be placed at our On-call fire stations where they could be primarily used as Light Rescue fire engines with a crew of four, and even when staffing levels are at three, they could still provide a response – albeit to a more limited range of incidents. Further work to identify actual locations would be considered when the outcomes of the consultation are known.

Today, what are the majority of incidents fire and rescue personnel respond to?

We attend and deal with over 6,000 emergency incidents each year, including fires in buildings and in the open (ie. on grasslands) and complex rescue incidents involving road traffic collisions, hazardous materials, building collapses, and people trapped in water.

Fires account for the lowest number of incidents attended which can be at odds with public perception of what we mainly respond to. We attend a higher proportion of non-fire incidents, such as road traffic collisions and water related incidents.

Nearly half of the incidents we attend are false alarms, the majority of which are automatic fire alarms. Attending these incidents takes our crews away from delivering our full range of services.

What is an automatic fire alarm?

The basic purpose of an automatic fire alarm is to provide early warning in the event of a fire. However, where they immediately send an automated signal to a monitoring centre, or staff dial 999 because an alarm is sounding (without investigating first), they can also be the cause of false alarms and fire service callouts known as UnWanted Fire Signals.

North Yorkshire Fire and Rescue Service attends around 2,500 Automatic Fire Alarms every year which accounts for 38% of all incidents. 9 in 10 prove to be false alarms when the engines arrive.

What is fire prevention and protection work?

Prevention: preventing emergencies from happening in the first place through education, advice and support.

Protection: protecting our commercial and public buildings from the risk of fire and reducing the impact should they happen.

Our full-time firefighters undertake general prevention and protection activity across our

Officers do?

A new Public Safety Service was launched in Cowen in 2019, bringing together a number of organisations, including North Yorkshire Police, Yorkshire Ambulance Service and North Yorkshire Fire and Rescue Service, to help prevent vulnerability and reduce harm, improving the safety and resilience of communities.

There are now four Public Safety Officers (PSOs) based in four areas of Cowen. They work to prevent vulnerability before it can cause harm, by promoting the safety and health and wellbeing, and helping to solve local anti-social behaviour concerns.

Are fire engines available 24 hours a day? What happens if there is a fire and my fire station is closed/not available?

North Yorkshire Fire and Rescue Service has a comprehensive fire cover model to ensure we maintain our operational response. As a countywide service we also acknowledge that for larger incidents, resources need to be drawn from a wider area and in doing so we move our fire engines and firefighters around to maintain the most effective response to emergencies across our Service area.

Why is the geography of the Service area a challenge for our Fire and Rescue Service?

The size, geography and rurality of our Service area (North Yorkshire and the City of York) presents challenges around travel (distances, times, and the nature of the roads), and in ensuring we can provide equal access to our services across our area.

Two-thirds of our fire stations are On-call stations where firefighters respond to an alarm from home or from their work. Because many people do not live and work in the same community anymore, many of our On-call stations struggle to have enough firefighters available to respond, especially during the day when demand is highest. This means we currently have to move fire engines and firefighters around to maintain cover and fire engines may be responding from further away than our public might expect because their local station is not available. Investment in our On-call model aims to improve this situation.

I have a query about the proposals who do I contact?

Please contact the Office of the Police, Fire and Crime Commissioner:

By email: info@northyorkshirepolice.gov.uk

By phone: 01473 569 562

In writing: Office of the Police, Fire and Crime Commissioner, 12 Garby Road, Harrogate, HG1 4ST

Why are the proposed changes needed – is there a summary?





Home - Risk and Resource Model Proposal and Consultation - Reference Documents



Reference Documents

- [Consultation - Proposals Information Booklet](#)
- [Community Risk Profile](#)
- [Technical Document – Risk and Resource Model Proposal Paper](#)

[Start the Survey Now](#)

On this page

- [Risk and Resource Model 2022 – 2025 Consultation – Proposals Information Booklet](#)
- [Technical documents](#)
- [Public Accountability Meeting focusing on the Risk and Resource Model Consultation – Proposals](#)

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- [About the Risk and Resource Model](#)
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- [Investing in Our Service](#)
- [Events and publicity materials](#)
- [Frequently Asked Questions](#)
- [Reference Documents](#)**
- [Quality Assurance of the Consultation](#)

Risk and Resource Model 2022 – 2025 Consultation – Proposals Information Booklet



- [Download the Risk and Resource Model 2022 – 2025 Consultation – Proposals Information Booklet – June 2022](#)

Technical documents

- [Read the Community Risk Profile on the Fire service's website](#)
- [Download a PDF version of the Community Risk Profile](#)
- [Technical Document – Risk and Resource Model Proposal Paper - FINAL](#)

Public Accountability Meeting focusing on the Risk and Resource Model Consultation – Proposals

Outline of proposals to deploy fire and rescue resources in a way which best addresses and reduces the risks across North Yorkshire and the City of York.

- [Risk and Resource Model Presentation](#)



North Yorkshire Police, Fire & Crime Commissioner
Working to keep you safe every day

Home | Risk and Resource Model Proposals | Consultation | Quality Assurance of the Consultation

Quality Assurance of the Consultation

This consultation is being Quality Assured by Opinion Research Services

The consultation is being Quality Assured by Opinion Research Services (ORS), an independent local research agency, to ensure it is conducted fairly and without bias.

ORS is a well-established and specialist social research practice with wide-ranging experience of statutory consultations and engagement processes across the UK. The agency has extensive experience of delivering a wide range of Risk and Resource Model consultations having worked with numerous fire and rescue services since 2008 (previous to the role provider of services under the Fire Services Consultation Association).

The following diagram provides a brief introduction to Opinion Research Services (ORS) and their experience, capacities and standards.

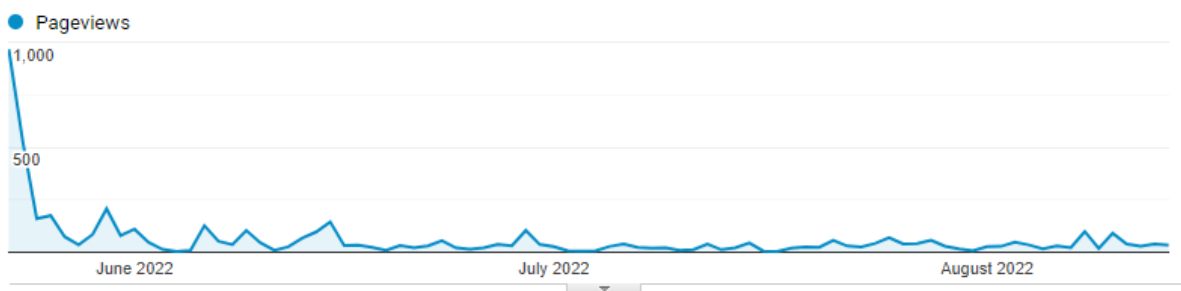
Quality Assurance Objectives

ORS will review the (Book of the Risk, Fire and Crime Commissioner Consultation Plan; Proposal Information Booklet; survey and web content and analysis) to ensure they are fair and without bias – and in particular that the consultation approach conforms to the Gunning Principles which state that a consultation programme should:

- be conducted at a formative stage, before decisions are taken;
- allow sufficient time for people to participate and respond;
- provide the public and stakeholders with enough background information to allow them to consider the issues and any proposals intelligently and critically; and
- be properly taken into consideration before decisions are finally taken.

ORS will provide an independent Quality Assurance summary of the consultation in a final report.

Website Analytics Graphs 23rd May – 14th August 2022



Page Title	Pageviews	Unique Page views	Avg. Time on Page - seconds
Risk and Resource Model Proposal and Consultation - Police, Fire and Crime Commissioner North Yorkshire	1056	697	73.05
Resource Model 2022 - 2025 Proposals - Police, Fire and Crime Commissioner North Yorkshire	570	352	25.18
Proposals for Consultation - Police, Fire and Crime Commissioner North Yorkshire	498	319	29.41
NEWS STORY - Have your say on the proposed changes to Fire and Rescue services in North Yorkshire and York - Police, Fire and Crime Commissioner North Yorkshire	428	359	145.46
4 - Response resource in Harrogate and Scarborough - Police, Fire and Crime Commissioner North Yorkshire	212	174	228.14
About the Risk and Resource Model - Police, Fire and Crime Commissioner North Yorkshire	204	173	85.52
Proposals for Service Change - Police, Fire and Crime Commissioner North Yorkshire	201	133	16.04
3 - Response resource in the York area - Police, Fire and Crime Commissioner North Yorkshire	186	154	166.48
Current Resources - Police, Fire and Crime Commissioner North Yorkshire	177	126	111.40
Events and publicity materials - Police, Fire and Crime Commissioner North Yorkshire	169	125	270.08
Frequently Asked Questions - Police, Fire and Crime Commissioner North Yorkshire	164	127	153.50
1 - Improving our prevention and protection work - Police, Fire and Crime Commissioner North Yorkshire	127	102	91.56
3 - Introduction of alternative duty systems - Police, Fire and Crime Commissioner North Yorkshire	126	108	99.84
Reference Documents - Police, Fire and Crime Commissioner North Yorkshire	126	82	206.25
Risk Profile 2022 - 2025 - Police, Fire and Crime Commissioner North Yorkshire	125	101	111.31
North Yorkshire Fire and Rescue Service - Police, Fire and Crime Commissioner North Yorkshire	120	99	41.96
2 - Managing attendance to Automatic Fire Alarms - Police, Fire and Crime Commissioner North Yorkshire	104	81	115.58
2 - Introduction of emergency response principles - Police, Fire and Crime Commissioner North Yorkshire	96	82	90.52
NEWS STORY - Commissioner Zoë goes on the road to hear views on proposals for North Yorkshire Fire & Rescue Service - Police, Fire and Crime Commissioner North Yorkshire	91	84	107.44
1 - Specialist water rescue resource capability in Craven - Police, Fire and Crime Commissioner North Yorkshire	59	51	71.22
Investing in Our Service - Police, Fire and Crime Commissioner North Yorkshire	50	42	38.57
Other Service Change - Police, Fire and Crime Commissioner North Yorkshire	50	34	20.00
Quality Assurance of the Consultation - Police, Fire and Crime Commissioner North Yorkshire	11	8	162.90

YouTube RRM Consultation Proposals Video Links and No. Views:

All YouTube Videos can be accessed and viewed via the North Yorkshire Police, Fire and Crime Commissioner Account: <https://www.youtube.com/c/nypcc>

Date Published	YouTube Link	No. of Views
23.05.2022	Have your say on the proposed changes to Fire and Rescue Services in North Yorkshire and York: https://www.youtube.com/watch?v=1j5RgB9vbcg	554 Views
09.06.2022	3 – Response resource in the York area https://www.youtube.com/watch?v=_IKywUwjb1g	70 Views
16.06.2022	4 – Response resource in Harrogate https://www.youtube.com/watch?v=RScJOV9Rnkw	54 Views
27.06.2022	4 – Response resource in Scarborough https://www.youtube.com/watch?v=dn8xRenv8Ok	34 Views
28.06.2022	Myth busting around our Risk and Resource Model 2022 https://www.youtube.com/watch?v=n1C_S8MVJJE	360 Views

Appendix E – Consultation Materials

Leaflet Flyer



Your fire service - Your say

Hello, I'm Commissioner Zoë, your Police, Fire and Crime Commissioner.

It's my job to gather your views and set the direction of North Yorkshire Fire and Rescue Service, to make sure our communities get the services we need to help us be safe and feel safe in North Yorkshire and the City of York.

I'm currently considering proposals for the Fire Service's new Risk and Resource Model, which sets how the Service seeks to deploy its people, equipment and resources.

I want to hear your views on the proposals before I make my decision.



Please have your say at www.TellCommissionerZoe.co.uk

Right ✓ People	Right ✓ Place	Right ✓ Time	Right ✓ Equipment

Office of the North Yorkshire Police, Fire and Crime Commissioner

Survey closes
14 August 2022

Find out more about our work to keep your community safe:

www.northyorkshire-pfcc.gov.uk # info@northyorkshire-pfcc.gov.uk # 01423 569 562

Poster

Example of Poster's distributed by post to locations within the event area so local residents could be made aware of the events happening in their area over the 12 weeks of public engagement:



Your fire service - Your say

Hello, I'm Commissioner Zoë, your Police, Fire and Crime Commissioner.

It's my job to gather your views and set the direction of North Yorkshire Fire and Rescue Service, to make sure our communities get the services we need to help us be safe and feel safe in North Yorkshire and the City of York.

My team and I will be visiting your area:

Huntington

Huntington Post Office & Shop, North Moor Road

Thursday 9 June 10:00am – 4:00pm

Friday 8 July 10:00am – 4:00pm



Please have your say at www.TellCommissionerZoe.co.uk

Right ✓ People	Right ✓ Place	Right ✓ Time	Right ✓ Equipment

Office of the North Yorkshire Police, Fire and Crime Commissioner

Survey closes
14 August 2022

Find out more about our work to keep your community safe:

www.northyorkshire-pfcc.gov.uk # info@northyorkshire-pfcc.gov.uk # 01423 569 562

Your fire service – Your say



North Yorkshire
Police, Fire & Crime
Commissioner



www.TellCommissionerZoe.co.uk

Survey closes 14 August 2022



Newsletters

Three newsletters were sent out via Mailchimp over the Consultation Period:

Newsletter 1 – 23rd May 2022

Have your say on the proposed changes to Fire and Rescue services in North Yorkshire and York



North Yorkshire Police, Fire and Crime Commissioner Zoë, has launched a three-month consultation to listen to the public's views on proposed changes to fire and rescue services ahead of making her final decisions.

Commissioner Zoë is considering proposals for North Yorkshire Fire and Rescue Service's new Risk and Resource Model 2022-2025, which sets out how the Service would seek to deploy its people, equipment, and resources. These proposals are based on an extensive risk assessment across North Yorkshire and York, which has identified the likelihood and severity of fires, road traffic collisions, water related incidents, and other emergencies.

North Yorkshire Fire and Rescue Service has a balanced budget, so the proposed changes are not a way to cut costs, but instead are an opportunity to invest in vital areas identified by the public as priorities – such as improving the availability of on-call fire engines in our rural areas, and increasing prevention and protection work across the county and city.

With fire-related incidents making up a smaller proportion of what the Service responds to overall, the proposals include significantly increasing and improving prevention and protection work relating to fire, road and water safety to stop harm happening in the first place, managing response to low-risk automatic fire alarms, introducing a new specialist water rescue capability in Craven, and introducing emergency response principles that make it clearer what the public can expect when making an emergency call.

There are also three proposed changes specifically relating to Harrogate, Scarborough, and the York area.

In the Harrogate and Scarborough areas, there is higher demand for services during daytime hours than at night, and the proposed change of fire engine would offer increased ability to respond during daytime hours, as well as boost resilience more widely.

In York, there is currently more emergency response resource than the risk or demand requires. Huntington fire station is the least used in the area and so the proposal is to change the crewing at this station from full-time to On-call. This proposal would offer appropriate and safe cover for the community, while retaining capacity to carry out important prevention and protection work.

To gather the views of the public, Commissioner Zoë and her team are holding 12 events across North Yorkshire and the city to discuss the proposals, including in Huntington, Harrogate, and Scarborough where specific changes are being proposed. An online questionnaire will also be available to complete throughout the consultation period.

Commissioner Zoë said:

"It's my job to set the direction of North Yorkshire Fire and Rescue service and therefore consider these proposals and make a decision. Before I do that, I want to know what the public think and I therefore encourage people to come along to one of my consultation events this summer to speak with myself or a member of my team, and to complete the online questionnaire.

"The role of a Fire and Rescue Service has changed and continues to change, with only 26% of our incidents last year relating to a fire emergency. We want

first place and prevent harm before it can take place, while also having the capacity to respond to emergencies when they do take place. We are confident these proposals would do that.

"Inevitably, there are some areas where the setup of the Service would change but I'm confident the right people, right equipment and the right support would continue to be available to everyone."

Fire and Rescue personnel across North Yorkshire and York have been engaged by the Service on these proposals over the last two weeks and have been reassured that whilst some roles may be redeployed, everyone would remain employed and continue to fulfil what is needed to keep their community safe and feeling safe.

Jon Foster, Chief Fire Officer said:

"The Risk & Resource Model would support the transformation of our Fire and Rescue Service and enable a greater focus on prevention that is underlined by our assessment of community risk. It would also facilitate increased investment in our on-call service."

Implementing these proposals would mean Commissioner Zoë could deliver another of the public's key priorities from her Fire and Rescue Plan consultation – improving the availability of On-call fire engines. The proposals outlined would allow investment of over £1.5 million per year from 2025 to improve North Yorkshire and York On-call station availability.

[Start the Survey Now](#)

Further information on the proposals, details on local consultation events and a link to complete the questionnaire can be found on the Commissioner's website: www.telfcommissionszoeco.co.uk

Find out more about the Risk and Resource Model Proposal and Consultation



Commissioner Zoë talks about her consultation.

Read this story on our website: [Have your say on the proposed changes to Fire and Rescue services in North Yorkshire and York](#)

[Website](#) [Facebook](#) [Twitter](#) [Instagram](#) [Email](#)

Want to change how you receive these emails or unsubscribe? You can [update your preferences](#) or [unsubscribe from this list](#)

Newsletter 2 – 21st July 2022:

Have your say on the proposed changes to Fire and Rescue services in North Yorkshire and York



Commissioner Zoë's consultation, to hear the public's views on proposed changes to fire and rescue services **closes** on 14 August.

Police, Fire and Crime Commissioner Zoë Metcalfe's consultation, to **listen** the public's views on proposed changes to fire and rescue services **closes** on 14 August.

Before making her final decision Commissioner Zoë wants to hear your views.

Have Your Say

[Click this link to have your say - Risk and Resource Model 2022-25 Consultation \(smartsurvey.co.uk\)](#)

Further information on the proposals, details on local consultation events and a link to complete the questionnaire can be found on the Commissioner's website: www.tellcommissionerzoe.co.uk

Watch our Myth busting video

[Click this link to watch the myth busting video: Hosted by Commissioner Zoë, Chief Fire Officer Jonathan Dyson answers questions which have been raised by members of the public during our consultation.](#)

More information

Commissioner Zoë is considering proposals for North Yorkshire Fire and Rescue Service's new Risk and Resource Model 2022-2025, which sets out how the Service would seek to deploy its people, equipment, and resources. These proposals are based on an extensive risk assessment across North Yorkshire and York, which has identified the likelihood and severity of fires, road traffic collisions, water related incidents, and other emergencies.

North Yorkshire Fire and Rescue Service has a balanced budget, so the proposed changes are not a way to cut costs, but instead are an opportunity to invest in vital areas identified by the public as priorities – such as improving the availability of on-call fire engines in our rural areas, and increasing prevention and protection work across the county and city.

With fire-related incidents making up a smaller proportion of what the Service responds to overall, the proposals include significantly increasing and improving prevention and protection work relating to fire, road and water safety to stop harm happening in the first place, managing response to low-risk automatic fire alarms, introducing a new specialist water rescue capability in Craven, and introducing emergency response principles that make it clearer what the public can expect when making an emergency call.

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In the Harrogate and Scarborough areas, there is higher demand for services during daytime hours than at night, and the proposed change of fire engine would offer increased ability to respond during daytime hours, as well as boost resilience more widely.

In York, there is currently more emergency response resource than the risk or demand requires. Huntington fire station is the least used in the area and so the proposal is to

important prevention and protection work.

To gather the views of the public, Commissioner Zoë and her team have been holding events across North Yorkshire and the city to discuss the proposals, including in Huntington, Harrogate, and Scarborough where specific changes are being proposed. An online questionnaire will also be available to complete throughout the consultation period.

The last two roadshow events will take place in Harrogate on 19 July and Scarborough on 29 July.

Commissioner Zoë said:

"It's my job to set the direction of North Yorkshire Fire and Rescue service and therefore consider these proposals and make a decision. Before I do that, I want to know what the public think and I therefore encourage people to come along to one of my consultation events this summer to speak with myself or a member of my team, and to complete the online questionnaire.

"The role of a Fire and Rescue Service has changed and continues to change, with only 26% of our incidents last year relating to a fire emergency. We want to ensure we are addressing our current and future challenges and that we have the capacity to prevent and protect to stop incidents happening in the first place and prevent harm before it can take place, while also having the capacity to respond to emergencies when they do take place. We are confident these proposals would do that.

"Inevitably, there are some areas where the setup of the Service would change but I'm confident the right people, right equipment and the right support would continue to be available to everyone."

Fire and Rescue personnel across North Yorkshire and York have been engaged by the Service on these proposals over the last two weeks and have been reassured that whilst some roles may be redeployed, everyone would remain employed and continue to fulfil what is needed to keep their community safe and feeling safe.

Jon Foster, Chief Fire Officer said:

"The Risk & Resource Model would support the transformation of our Fire and Rescue Service and enable a greater focus on prevention that is underlined by our assessment of community risk. It would also facilitate increased investment in our on-call service."

Implementing these proposals would mean Commissioner Zoë could deliver another of the public's key priorities from her Fire and Rescue Plan consultation – improving the availability of On-call fire engines. The proposals outlined would allow investment of over £1.5 million per year from 2025 to improve North Yorkshire and York On-call station availability.

Full details on our website

[Risk and Resource Model Proposal and Consultation - Police, Fire and Crime Commissioner North Yorkshire \(northyorkshire-pfcc.gov.uk\)](#)

Find out more about the Risk and Resource Model Proposal and Consultation



Commissioner Zoe talks about her consultation.

Read this story on our website: [Have your say on the proposed changes to Fire](#)

Want to change how you receive these emails or unsubscribe?
You can [update your preferences](#) or [unsubscribe from this list](#).

Newsletter 3 – 8th August 2022

Only days left to have your say on the proposed changes to Fire and Rescue services in North Yorkshire and York



Commissioner Zoë's consultation, to hear the public's views on proposed changes to fire and rescue services closes on 14 August.

Police, Fire and Crime Commissioner Zoë Metcalfe's consultation, to listen to the public's views on proposed changes to fire and rescue services, closes this Sunday 14 August.

Before making her final decision Commissioner Zoë wants to hear your views.

Have Your Say

[Click this link to have your say - Risk and Resource Model 2022-25 Consultation](https://www.smartsurvey.co.uk)
[smartsurvey.co.uk](https://www.smartsurvey.co.uk)

Further information on the proposals and a link to complete the questionnaire can be found on the Commissioner's website: www.tellcommissionerzoe.co.uk

Watch our Myth busting video

[Click this link to watch the myth busting video: Hosted by Commissioner Zoë, Chief Fire Officer Jonathan Dyson answers questions which have been raised by members of the public during our consultation.](#)

More information

Commissioner Zoë is considering proposals for North Yorkshire Fire and Rescue Service's new Risk and Resource Model 2022-2025, which sets out how the Service would seek to deploy its people, equipment, and resources. These proposals are based on an extensive risk assessment across North Yorkshire and York, which has identified the likelihood and severity of fires, road traffic collisions, water related incidents, and other emergencies.

North Yorkshire Fire and Rescue Service has a balanced budget, so the proposed changes are not a way to cut costs, but instead are an opportunity to invest in vital areas identified by the public as priorities – such as improving the availability of on-call fire engines in our rural areas, and increasing prevention and protection work across the county and city.

With fire-related incidents making up a smaller proportion of what the Service responds to overall, the proposals include significantly increasing and improving prevention and protection work relating to fire, road and water safety to stop harm happening in the first place, managing response to low-risk automatic fire alarms, introducing a new specialist water rescue capability in Craven, and introducing emergency response principles that make it clearer what the public can expect when making an emergency call.

There are also three proposed changes specifically relating to Harrogate, Scarborough, and the York area.

In the Harrogate and Scarborough areas, there is higher demand for services during daytime hours than at night, and the proposed change of fire engine would offer increased ability to respond during daytime hours, as well as boost resilience more widely.

In York, there is currently more emergency response resource than the risk or demand requires. Huntington fire station is the least used in the area and so the proposal is to change the crewing at this station from full-time to On-call. This proposal would offer appropriate and safe cover for the community, while retaining capacity to carry out important prevention and protection work.

To gather the views of the public, Commissioner Zoë and her team are having been holding events across North Yorkshire and the city to discuss the proposals, including in Huntington, Harrogate, and Scarborough where specific changes are being proposed. An online questionnaire will also be available to complete throughout the consultation period.

Commissioner Zoë said:

"It's my job to set the direction of North Yorkshire Fire and Rescue service and therefore consider these proposals and make a decision. Before I do that, I want to know what the public think and I therefore encourage people to come along to one of my consultation events this summer to speak with myself or a member of my team, and to complete the online questionnaire.

"The role of a Fire and Rescue Service has changed and continues to change, with only 26% of our incidents last year relating to a fire emergency. We want to ensure we are addressing our current and future challenges and that we have the capacity to prevent and protect to stop incidents happening in the first place and prevent harm before it can take place, while also having the capacity to respond to emergencies when they do take place. We are confident these proposals would do that.

"Inevitably, there are some areas where the setup of the Service would change but I'm confident the right people, right equipment and the right support would continue to be available to everyone."

Fire and Rescue personnel across North Yorkshire and York have been engaged by the Service on these proposals and have been reassured that whilst some roles may be redeployed, everyone would remain employed and continue to fulfil what is needed to keep their community safe and feeling safe.

Jonathan Dyson, Chief Fire Officer said:

"The Risk & Resource Model would support the transformation of our Fire and Rescue Service, enabling a greater focus on prevention and protection, underlined by our continuous assessment of community risk and vulnerability. It will also facilitate increased investment in our on-call service."

Implementing these proposals would mean Commissioner Zoë could deliver another of the public's key priorities from her Fire and Rescue Plan consultation – improving the availability of On-call fire engines. The proposals outlined would allow investment of over £1.5 million per year from 2025 to improve North Yorkshire and York On-call station availability.

Full details on our website

[Risk and Resource Model Proposal and Consultation - Police, Fire and Crime Commissioner North Yorkshire \(northyorkshire-pfcc.gov.uk\)](#)

Find out more about the Risk and Resource Model Proposal and Consultation



[Website](#) [Facebook](#) [Twitter](#) [Instagram](#) [Email](#)

Want to change how you receive these emails or unsubscribe?
You can [update your preferences](#) or [unsubscribe from this list](#).

Our address is:
North Yorkshire Police, Fire and Crime Commissioner
12 Granby Road
Harrogate, North Yorkshire HG1 4ST
United Kingdom

Newsletter	No. People Sent	No. Emails Delivered	No. of Opens	No. of Clicks
1	2011	1957	2768	219
2	2009	1974	1606	276
3	1999	1964	1341	242

Appendix F – Media Coverage

The consultation was promoted widely via press releases, community messaging and via Social Media Outlet – Nextdoor, which all directed readers, viewers, and listeners to the consultation website.

Press Releases:



23 May 2022

Have your say on the proposed changes to Fire and Rescue services in North Yorkshire and York

North Yorkshire Police, Fire and Crime Commissioner Zoë Metcalfe, has today launched a three-month consultation to listen the public's views on proposed changes to fire and rescue services ahead of making her final decisions.

Commissioner Zoë is considering proposals for North Yorkshire Fire and Rescue Service's new Risk and Resource Model 2022-2025, which sets out how the Service would seek to deploy its people, equipment, and resources. These proposals are based on an extensive risk assessment across North Yorkshire and York, which has identified the likelihood and severity of fires, road traffic collisions, water related incidents, and other emergencies.

North Yorkshire Fire and Rescue Service has a balanced budget, so the proposed changes are not a way to cut costs, but instead are an opportunity to invest in vital areas identified by the public as priorities – such as improving the availability of on-call fire engines in our rural areas, and increasing prevention and protection work across the county and city.

With fire-related incidents making up a smaller proportion of what the Service responds to overall, the proposals include significantly increasing and improving prevention and protection work relating to fire, road and water safety to stop harm happening in the first place, managing response to low-risk automatic fire alarms, introducing a new specialist water rescue capability in Craven, and introducing emergency response principles that make it clearer what the public can expect when making an emergency call.

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In York, there is currently more emergency response resource than the risk or demand requires. Huntington fire station is the least used in the area and so the proposal is to change the crewing at this station from full-time to On-call. This proposal would offer appropriate and safe cover for the community, while retaining capacity to carry out important prevention and protection work.

To gather the views of the public, Commissioner Zoë and her team are holding 12 events across North Yorkshire and the city to discuss the proposals, including in Huntington, Harrogate, and Scarborough where specific changes are being proposed. An online questionnaire will also be available to complete throughout the consultation period.

Commissioner Zoë said:

“It’s my job to set the direction of North Yorkshire Fire and Rescue service and therefore consider these proposals and make a decision. Before I do that, I want to know what the public think and I therefore encourage people to come along to one of my consultation events this summer to speak with myself or a member of my team, and to complete the online questionnaire.

“The role of a Fire and Rescue Service has changed and continues to change, with only 26% of our incidents last year relating to a fire emergency. We want to ensure we are addressing our current and future challenges and that we have the capacity to prevent and protect to stop incidents happening in the first place and prevent harm before it can take place, while also having the capacity to respond to emergencies when they do take place. We are confident these proposals would do that.

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Fire and Rescue personnel across North Yorkshire and York have been engaged by the Service on these proposals over the last two weeks and have been reassured that whilst some roles may be redeployed, everyone would remain employed and continue to fulfil what is needed to keep their community safe and feeling safe.

Jon Foster, Chief Fire Officer said:

“The Risk & Resource Model would support the transformation of our Fire and Rescue Service and enable a greater focus on prevention that is underlined by our assessment of community risk. It would also facilitate increased investment in our on-call service.”

Implementing these proposals would mean Commissioner Zoë could deliver another of the public’s key priorities from her Fire and Rescue Plan consultation – improving the availability of On-call fire engines. The proposals outlined would allow investment of over £1.5 million per year from 2025 to improve North Yorkshire and York On-call station availability.

Further information on the proposals, details on local consultation events and a link to complete the questionnaire can be found on the Commissioner’s website: www.tellcommissionerzoe.co.uk

Commissioner Zoë also explains the proposals in this video: <https://youtu.be/1j5RgB9vbcg>

Read this on our website: [Have your say on the proposed changes to Fire and Rescue services in North Yorkshire and York - Police, Fire and Crime Commissioner North Yorkshire \(northyorkshire-pfcc.gov.uk\)](https://www.northyorkshire-pfcc.gov.uk/news/2022/07/28/have-your-say-on-the-proposed-changes-to-fire-and-rescue-services-in-northyorkshire-and-york)

Download a poster to publicise Commissioner Zoë’s consultation: [Events and publicity materials - Police, Fire and Crime Commissioner North Yorkshire \(northyorkshire-pfcc.gov.uk\)](https://www.northyorkshire-pfcc.gov.uk/news/2022/07/28/events-and-publicity-materials)

ENDS**Notes to editors**

Risk and Resource Model 2022-2025 is a statutory document fulfilling the role of an Integrated Risk Management Plan under the Fire and Rescue Services Act 2004 and the Fire and Rescue National Framework for England.

No firefighters would be made redundant by these proposals as they would be redeployed to other stations or roles, including prevention and protection roles, that support reducing the risk of harm in the community. Overtime firefighter numbers would reduce in line with the retirement profile and we would

use that money to recruit specific prevention and protection personnel and invest in the On-call service model.

In the York area, the risk assessment has shown that there is currently more emergency response resource than is needed for the risk and demand. The proposal is to change Huntington fire station from a full-time to an On-call fire station, keeping the On-call fire engine and removing the full-time engine and redeploying the full-time firefighters to other stations or roles, including prevention roles. The On-call fire engine plus the full-time fire engines at Acomb and York would continue to provide the emergency response cover the area needs.

In Harrogate and Scarborough, the proposal is to increase the Fire Service's ability to respond to any emergency during the time when emergencies are most likely to happen. Alongside the full-time fire engine, which would continue to respond 24 hours per day, the Tactical Response fire engines at each station, which are available day and night but can only respond to certain emergencies, would be swapped with Emergency Rescue fire engines which can respond to all emergencies. These would be crewed during the day only, which is when most emergencies happen, and a small number of full-time firefighters from each station that would have crewed the Tactical Response fire engine overnight would be redeployed to other stations or roles, including prevention roles.



8 June 2022

Commissioner Zoë goes on the road to hear views on proposals for North Yorkshire Fire & Rescue Service

North Yorkshire Police, Fire and Crime Commissioner Zoë Metcalfe will be in Huntington tomorrow (Thursday 9 June) for her first public roadshow event to hear views on proposed changes to fire and rescue services.

She will be outside [Huntington Post Office & Shop on North Moor Road \(YO32 9QN\)](#) between 10am and 4pm to update residents on the new North Yorkshire Fire and Rescue Service Risk and Resource Model and discuss what it means for the community.

Later in the week, Commissioner Zoë will be in Scarborough for her second event. It takes place on Friday 10 June outside the [Brunswick Shopping Centre \(YO11 1UE\)](#) between 10am and 4pm.

Commissioner Zoë said:

“It’s my job to set the direction of North Yorkshire Fire and Rescue service and therefore consider the proposals and make a decision.

“Before I do that, I want to know what the public think and I encourage people to come along to one of my roadshow consultation events this summer to speak with myself or a member of my team, and to complete the online questionnaire.”

Zoë is also encouraging people to share their views online by completing the consultation at www.TellCommissionerZoe.co.uk

Commissioner Zoë is considering proposals for North Yorkshire Fire and Rescue Service’s new Risk and Resource Model 2022-2025, which sets out how the Service would seek to deploy its people, equipment,

and resources. These proposals are based on an extensive risk assessment across North Yorkshire and York, which has identified the likelihood and severity of fires, road traffic collisions, water related incidents, and other emergencies.

Further roadshow events are scheduled to take place:

Huntington

Huntington Post Office & Shop, North Moor Road

Thursday 9 June 10:00am – 4:00pm

Friday 8 July 10:00am – 4:00pm

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Westborough, near the Brunswick Shopping Centre

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Prospect Crescent

- Thursday 16 June 10:00am – 4:00pm
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Selby

Finkle Street

Wednesday 22 June 10:00am – 4:00pm

Skipton

High Street

Friday 1 July 10:00am – 4:00pm

Malton

Market Place

Saturday 9 July 10:00am – 4:00pm

Richmond

Market Place

Saturday 16 July 10:00am – 4:00pm

Northallerton

High Street

- Wednesday 20 July 10:00am – 4:00pm

Full details about the proposals and consultation are available at www.TellCommissionerZoe.co.uk



Media Release

8 August 2022

Only days left to have your say on the proposed changes to Fire and Rescue services in North Yorkshire and York

Commissioner Zoë's consultation, to hear the public's views on proposed changes to fire and rescue services closes this Sunday, 14 August.

Police, Fire and Crime Commissioner Zoë Metcalfe's consultation, to listen to the public's views on proposed changes to fire and rescue services, closes this Sunday 14 August.

Before making her final decision Commissioner Zoë wants to hear your views.

Have Your Say

[Click this link to have your say - Risk and Resource Model 2022-25 Consultation \(smartsurvey.co.uk\)](https://smartsurvey.co.uk)

Further information on the proposals and a link to complete the questionnaire can be found on the Commissioner's website: www.tellcommissionerzoe.co.uk

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To gather the views of the public, Commissioner Zoë, and her team have been holding events across North Yorkshire and the city to discuss the proposals, including in Huntington, Harrogate, and Scarborough where specific changes are being proposed. An online questionnaire will also be available to complete throughout the consultation period.

Commissioner Zoë said:

“It’s my job to set the direction of North Yorkshire Fire and Rescue service and therefore consider these proposals and make a decision. Before I do that, I want to know what the public think and I therefore encourage people to come along to one of my consultation events this summer to speak with myself or a member of my team, and to complete the online questionnaire.”

“The role of a Fire and Rescue Service has changed and continues to change, with only 26% of our incidents last year relating to a fire emergency. We want to ensure we are addressing our current and future challenges and that we have the capacity to prevent and protect to stop incidents happening in the first place and prevent harm before it can take place, while also having the capacity to respond to emergencies when they do take place. We are confident these proposals would do that.”

“Inevitably, there are some areas where the setup of the Service would change but I’m confident the right people, right equipment and the right support would continue to be available to everyone.”

Fire and Rescue personnel across North Yorkshire and York have been engaged by the Service on these proposals and have been reassured that whilst some roles may be redeployed, everyone would remain employed and continue to fulfil what is needed to keep their community safe and feeling safe.

Jonathan Dyson, Chief Fire Officer said:

“The Risk & Resource Model would support the transformation of our Fire and Rescue Service, enabling a greater focus on prevention and protection, underlined by our continuous assessment of community risk and vulnerability. It will also facilitate increased investment in our on-call service.”

Implementing these proposals would mean Commissioner Zoë could deliver another of the public’s key priorities from her Fire and Rescue Plan consultation – improving the availability of On-call fire engines. The proposals outlined would allow investment of over £1.5 million per year from 2025 to improve North Yorkshire and York On-call station availability.

Full details on our website [Risk and Resource Model Proposal and Consultation - Police, Fire and Crime Commissioner North Yorkshire \(northyorkshire-pfcc.gov.uk\)](https://www.northyorkshire-pfcc.gov.uk/risk-and-resource-model-proposal-and-consultation)

ENDS

Community Messenger Messages via Neighbourhood Alert:

Message 1 sent 23rd May 2022:

Sent to: 7250/Emails read: 4646 /No. people clicked link to complete survey: 98

From: alert@neighbourhoodalert.co.uk <alert@neighbourhoodalert.co.uk>

Sent: 23 May 2022 15:43

To: Bowers, Amanda <Amanda.Bowers@northyorkshire.police.uk>

Subject: North Yorkshire Fire and Rescue Service Risk and Resource Model Consultation



North Yorkshire Fire and Rescue Service Risk and Resource Model Consultation

Dear

Zoë Metcalfe, your Police Fire and Crime Commissioner for North Yorkshire and York, is currently considering proposals for the Fire Service's new Risk and Resource Model, which sets out how the Service would seek to deploy its people, equipment, and resources.

The proposed changes aim to ensure communities get the services they need to help them be safe and feel safe in North Yorkshire and the City of York.

Commissioner Zoë would like the public's views on these proposed changes before she decides on whether to implement them and so is encouraging everyone to visit www.tellcommissionerzoe.co.uk for more information and to complete the survey.

Risk and Resource Model Proposals

These are the proposed changes to Fire and Rescue resource across North Yorkshire and York based on an extensive assessment of risk, undertaken by the Fire and Rescue Service. www.northyorkshire-pfcc.gov.uk/rrm/

Press release

This contains information about the three-month consultation period with a quote from Commissioner Zoë. <https://www.northyorkshire-pfcc.gov.uk/news/rrm23may2022/>

Risk and Resource Model Proposals video

Commissioner Zoë has made a video explaining the proposed changes she is considering:

<https://youtu.be/1j5RgB9vbcg>

Public consultation events

Zoë and her team are holding events across North Yorkshire districts to discuss the proposals, including events in Huntington, Harrogate, and Scarborough where there are specific proposals. A full timetable of events is available on our website.

www.northyorkshire-pfcc.gov.uk/rrm/promotion/

Online survey

Commissioner Zoë is encouraging members of the public to have their say on the proposed changes to Fire and Rescue Services by completing an online survey.

www.smartsurvey.co.uk/s/RRMProposals/

Frequently asked questions

FAQ's surrounding the proposed changes will be updated throughout the public consultation period.

www.northyorkshire-pfcc.gov.uk/rrm/faq/

Poster

Please help us to reach the public with this information by displaying this poster in your community/place of work/newsletters.

www.northyorkshire-pfcc.gov.uk/content/uploads/2022/05/Poster-Your-fire-service-Your-say.pdf

Suggested social media post

Zoë Metcalfe, your Police, Fire & Crime Commissioner for #NorthYorkshire & #York wants to hear your views on the proposed changes to @NorthYorksFire could deploy its people, equipment & resources

Complete the survey www.tellcommissionerzoe.co.uk

Please follow our social media channels:

Facebook: facebook.com/northyorkspfcc

Twitter: twitter.com/northyorkspfcc

Instagram: instagram.com/northyorkspfcc

Newsletter: www.northyorkshire-pfcc.gov.uk/newsletter

Nextdoor: Office of the North Yorkshire Police, Fire & Crime Commissioner

If you have any questions, please do not hesitate to ask.

Thank you.

Amanda Bowers

Community Engagement Officer

Office of the North Yorkshire Police, Fire and Crime Commissioner



Message Sent By

Amanda Bowers

(Office of the North Yorkshire Police, Fire and Crime Commissioner, Community Engagement Officer, OPFCC North Yorkshire)



Message 2 sent 15th June 2022:

Sent to:7331 email addresses/ Emails read: 4269/ No. people clicked link to complete survey: 88

From: alert@neighbourhoodalert.co.uk
Sent: 15 June 2022 13:30
To: Simon Jones
Subject: Commissioner Zoë' is on the road to hear views on proposals for North Yorkshire Fire & Rescue Service



Commissioner Zoë' is on the road to hear views on proposals for North Yorkshire Fire & Rescue Service

North Yorkshire Police, Fire and Crime Commissioner Zoë Metcalfe will be in Harrogate tomorrow (Thursday 16 June) for her public roadshow event to hear views on proposed changes to fire and rescue services.

She will at Prospect Crescent between 10am and 4pm to update residents on the new North Yorkshire Fire and Rescue Service Risk and Resource Model and discuss what it means for the community.

On Friday 17 June Commissioner Zoë will be on Parliament Street in York between 10am and 4pm.

Commissioner Zoë said:

"It's my job to set the direction of North Yorkshire Fire and Rescue service and therefore consider the proposals and make a decision.

"Before I do that, I want to know what the public think and I encourage people to come along to one of my roadshow consultation events this summer to speak with myself or a member of my team, and to complete the online questionnaire."

Zoë is also encouraging people to share their views online by completing the consultation at www.TellCommissionerZoe.co.uk

Commissioner Zoë is considering proposals for North Yorkshire Fire and Rescue Service's new Risk and Resource Model 2022-2025, which sets out how the Service would seek to deploy its people, equipment, and resources. These proposals are based on an extensive risk assessment across North Yorkshire and York, which has identified the likelihood and severity of fires, road traffic collisions, water related incidents, and other emergencies.

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Full details about the proposals and consultation are available at www.TellCommissionerZoe.co.uk



Message Sent By
Simon Jones
(Office of the North Yorkshire Police, Fire and Crime Commissioner, Media Officer, OPFCC - North Yorkshire)

To reply or forward please use the below or these links: [Reply](#), [Rate](#), [Forward / Share](#).



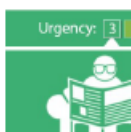
To login to your account, [click here](#), To report a fault, [click here](#)



Message 3 sent 21 July 2022:

Sent to 7453 email addresses/ Emails read: 3873/No. people clicked link to complete survey: 212

From: Neighbourhood Alert <alert@neighbourhoodalert.co.uk>
Sent: 21 July 2022 10:35
To: Simon Jones
Subject: Time is running out to have your say on the proposed changes to Fire and Rescue services in North Yorkshire and York



Time is running out to have your say on the proposed changes to Fire and Rescue services in North Yorkshire and York

Police, Fire and Crime Commissioner Zoë Metcalfe's consultation, to listen the public's views on proposed changes to fire and rescue services closes on 14 August.

Before making her final decision Commissioner Zoë wants to hear your views.

Have Your Say

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To gather the views of the public, Commissioner Zoë and her team are have been holding events across North Yorkshire and the city to discuss the proposals, including in Huntington, Harrogate, and Scarborough where specific changes are being proposed. An online questionnaire will also be available to complete throughout the consultation period.

The last two roadshow events will take place in Harrogate on 19 July and Scarborough on 29 July.

Commissioner Zoë said:

"It's my job to set the direction of North Yorkshire Fire and Rescue service and therefore consider these proposals and make a decision. Before I do that, I want to know what the public think and I therefore encourage people to come along to one of my consultation events this summer to speak with myself or a member of my team, and to complete the online questionnaire.

"The role of a Fire and Rescue Service has changed and continues to change, with only 26% of our incidents last year relating to a fire emergency. We want to ensure we are addressing our current and future challenges and that we have the capacity to prevent and protect to stop incidents happening in the first place and prevent harm before it can take place, while also having the capacity to respond to emergencies when they do take place. We are confident these proposals would do that.

"Inevitably, there are some areas where the setup of the Service would change but I'm confident the right people, right equipment and the right support would continue to be available to everyone."

Fire and Rescue personnel across North Yorkshire and York have been engaged by the Service on these proposals over the last two weeks and have been reassured that whilst some roles may be redeployed, everyone would remain employed and continue to fulfil what is needed to keep their community safe and feeling safe.

Jon Foster, Chief Fire Officer said:

"The Risk & Resource Model would support the transformation of our Fire and Rescue Service and enable a greater focus on prevention that is underlined by our assessment of community risk. It would also facilitate increased investment in our on-call service."

Implementing these proposals would mean Commissioner Zoë could deliver another of the public's key priorities from her Fire and Rescue Plan consultation – improving the availability of On-call fire engines. The proposals outlined would allow investment of over £1.5 million per year from 2025 to improve North Yorkshire and York On-call station availability.

Full details on our website

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Message Sent By
Simon Jones

(Office of the North Yorkshire Police, Fire and Crime Commissioner, Media Officer, OPFCC - North Yorkshire)

To reply or forward please use the below or these links: [Reply](#), [Rate](#), [Forward / Share](#).



To login to your account, [click here](#), To report a fault, [click here](#)



Message 4 sent 8 August 2022:

Sent to 7555 email addresses/ Emails read: 3992 /No. people clicked link to complete survey: 0



Only days left to have your say on the proposed changes to Fire and Rescue services in North Yorkshire and York

Commissioner Zoë's consultation, to hear the public's views on proposed changes to fire and rescue services closes this Sunday, 14 August.

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Further information on the proposals and a link to complete the questionnaire can be found on the Commissioner's website: www.tellcommissionerzoe.co.uk

Watch our Myth busting video

[Click this link to watch the myth busting video: Hosted by Commissioner Zoë, Chief Fire Officer Jonathan Dyson answers questions which have been raised by members of the public during our consultation.](#)

More information

Commissioner Zoë is considering proposals for North Yorkshire Fire and Rescue Service's new Risk and Resource Model 2022-2025, which sets out how the Service would seek to deploy its people, equipment, and resources. These proposals are based on an extensive risk assessment across North Yorkshire and York, which has identified the likelihood and severity of fires, road traffic collisions, water related incidents, and other emergencies.

North Yorkshire Fire and Rescue Service has a balanced budget, so the proposed changes are not a way to cut costs, but instead are an opportunity to invest in vital areas identified by the public as priorities – such as improving the availability of on-call fire engines in our rural areas, and increasing prevention and protection work across the county and city.

With fire-related incidents making up a smaller proportion of what the Service responds to overall, the proposals include significantly increasing and improving prevention and protection work relating to fire, road and water safety to stop harm happening in the first place, managing response to low-risk automatic fire alarms, introducing a new specialist water rescue capability in Craven, and introducing emergency response principles that make it clearer what the public can expect when making an emergency call.

There are also three proposed changes specifically relating to Harrogate, Scarborough, and the York area.

In the Harrogate and Scarborough areas, there is higher demand for services during daytime hours than at night, and the proposed change of fire engine would offer increased ability to respond during daytime hours, as well as boost resilience more widely.

In York, there is currently more emergency response resource than the risk or demand requires. Huntington fire station is the least used in the area and so the proposal is to change the crewing at this station from full-time to On-call. This proposal would offer appropriate and safe cover for the community, while retaining capacity to carry out important prevention and protection work.

To gather the views of the public, Commissioner Zoë and her team are have been holding events across North Yorkshire and the city to discuss the proposals, including in Huntington, Harrogate, and Scarborough where specific changes are being proposed. An online questionnaire will also be available to complete throughout the consultation period.

Commissioner Zoë said:

"It's my job to set the direction of North Yorkshire Fire and Rescue service and therefore consider these proposals and make a decision. Before I do that, I want to know what the public think and I therefore encourage people to come along to one of my consultation events this summer to speak with myself or a member of my team, and to complete the online questionnaire.

"The role of a Fire and Rescue Service has changed and continues to change, with only 26% of our incidents last year relating to a fire emergency. We want to ensure we are addressing our current and future challenges and that we have the capacity to prevent and protect to stop incidents happening in the first place and prevent harm before it can take place, while also having the capacity to respond to emergencies when they do take place. We are confident these proposals would do that.

"Inevitably, there are some areas where the setup of the Service would change but I'm confident the right people, right equipment and the right support would continue to be available to everyone."

Fire and Rescue personnel across North Yorkshire and York have been engaged by the Service on these proposals and have been reassured that whilst some roles may be redeployed, everyone would remain employed and continue to fulfil what is needed to keep their community safe and feeling safe.

Jonathan Dyson, Chief Fire Officer said:

"The Risk & Resource Model would support the transformation of our Fire and Rescue Service, enabling a greater focus on prevention and protection, underlined by our continuous assessment of community risk and vulnerability. It will also facilitate increased investment in our on-call service."

Implementing these proposals would mean Commissioner Zoë could deliver another of the public's key priorities from her Fire and Rescue Plan consultation – improving the availability of On-call fire engines. The proposals outlined would allow investment of over £1.5 million per year from 2025 to improve North Yorkshire and York On-call station availability.

Full details on our website

[Risk and Resource Model Proposal and Consultation - Police, Fire and Crime Commissioner North Yorkshire \(northyorkshire-pfcc.gov.uk\)](#)



Message Sent By

Simon Jones

(Office of the North Yorkshire Police, Fire and Crime Commissioner, Media Officer, OPFC - North Yorkshire)

To reply or forward please use the below or these links: [Reply](#), [Rate](#), [Forward / Share](#)



Reply



Rate



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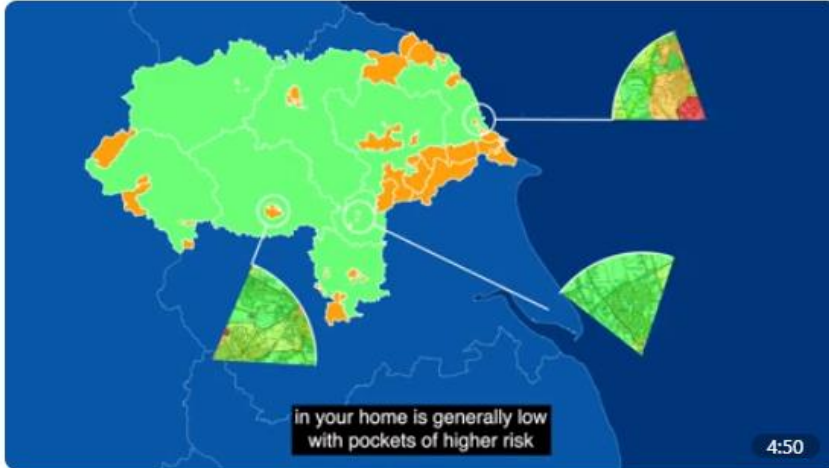
Nextdoor Posts:

Search Nextdoor



Office of the North Yorkshire Police, Fire & Crime Commissioner ✓

Simon Jones Media Officer • 26 May



Have your say on the proposed changes to Fire and Rescue services in North Yorkshire and York. Have your say at www.tellcommissionerzoe.co.uk

Commissioner Zoë is considering proposals for North Yorkshire Fire and Rescue
See more...



Risk and Resource Model Proposal and Consultation - Police, ...
northyorkshire-pfcc.gov.uk

Posted to **Subscribers of Office of the North Yorkshire Police, Fire & Crime Commissioner**



9 · 12,446 Impressions



Like



7 Comments



Share



Office of the North Yorkshire Police, Fire & Crime Commissioner ✓

Simon Jones Media Officer • 6 Jun



Working to keep your community safe

Your fire service - Your say

Hello, I'm Commissioner Zoë, your Police, Fire and Crime Commissioner.

It's my job to gather your views and set the direction of North Yorkshire Fire and Rescue Service, to make sure our communities get the services we need to help us be safe and feel safe in North Yorkshire and the City of York.

My team and I will be visiting your area:

Huntington
Huntington Post Office & Shop, North Moor Road

Your fire service - Your say. Your fire service - Your say.
Commissioner Zoe and her team will be at Huntington Post Office & Shop, North Moor Road on Thursday 9 June to hear your views on proposed changes to North Yorkshire Fire and Rescue Service.
See more...



Risk and Resource Model Proposal and Consultation - Police, ...

northyorkshire-pfcc.gov.uk



Posted to Subscribers of Office of the North Yorkshire Police, Fire & Crime Commissioner in 30 neighbourhoods

1,078 Impressions



Like



4 Comments



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Office of the North Yorkshire Police, Fire & Crime Commissioner ✓



Simon Jones Media Officer • 15 Jun



Commissioner and her team to visit Harrogate in fire service consultation. Tomorrow, Commissioner Zoe and her team will be in Harrogate to answer your questions and hear your thoughts on proposals for North Yorkshire Fire and Rescue Service. See more...



Risk and Resource Model Proposal and Consultation - Police, ...
northyorkshire-pfcc.gov.uk

Posted to **Subscribers of Office of the North Yorkshire Police, Fire & Crime Commissioner** in **19 areas**



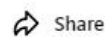
2 · 2,054 Impressions



Like



Comment



Share



Office of the North Yorkshire Police, Fire & Crime Commissioner ✓
Simon Jones Media Officer • 15 Jun



Commissioner and her team to visit York in fire service consultation. On Friday, Commissioner Zoe and her team will be in York to answer your questions and hear your thoughts on proposals for North Yorkshire Fire and Rescue Service. We'll be in Parliament Street from 10:00 - 4.00. See more...



Risk and Resource Model Proposal and Consultation - Police, ...
northyorkshire-pfcc.gov.uk

Posted to Subscribers of Office of the North Yorkshire Police, Fire & Crime Commissioner in 63 neighbourhoods

· 1,887 Impressions



1 Comment



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Office of the North Yorkshire Police, Fire & Crime Commissioner ✓

Simon Jones Media Officer • 28 Jun



Commissioner and her team to visit Skipton in fire service consultation. On Friday, Commissioner Zoe and her team will be in Skipton to answer your questions and hear your thoughts on proposals for North Yorkshire Fire and Rescue Service. We'll be on the High Street, at the market, from 10:00 - 4.00. See more...



Risk and Resource Model Proposal and Consultation - Police, ...

northyorkshire-pfcc.gov.uk



Posted to Subscribers of Office of the North Yorkshire Police, Fire & Crime Commissioner in 29 neighbourhoods

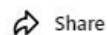
642 Impressions



Like



Comment



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Office of the North Yorkshire Police, Fire & Crime Commissioner ✓

Simon Jones Media Officer • 4 days ago



Time is running out to have your say on the proposed changes to Fire and Rescue services in North Yorkshire and York. Commissioner Zoë's consultation, to listen the public's views on proposed changes to fire and rescue services closes on 14 August.

See more...



Risk and Resource Model 2022-25 Consultation

smartsurvey.co.uk



Posted to Subscribers of Office of the North Yorkshire Police, Fire & Crime Commissioner



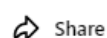
6 · 8,833 Impressions



Like



3 Comments



Share



Office of the North Yorkshire Police, Fire & Crime Commissioner ✓

Simon Jones Media Officer • 3 mins ago



Your fire service – Your say



North Yorkshire
Police, Fire & Crime
Commissioner



**ONLY 6 DAYS
TO HAVE YOUR SAY**

Consultation closes midnight Sunday 14 August

www.TellCommissionerZoe.co.uk

Only days left to have your say on the proposed changes to Fire and Rescue services in North Yorkshire and York. Commissioner Zoë's consultation, to hear the public's views on proposed changes to fire and rescue services closes this Sunday, 14 August.

See more...



Risk and Resource Model Proposal and Consultation - Police, ...

northyorkshire-pfcc.gov.uk



Posted to **Subscribers of Office of the North Yorkshire Police, Fire & Crime Commissioner**



Like



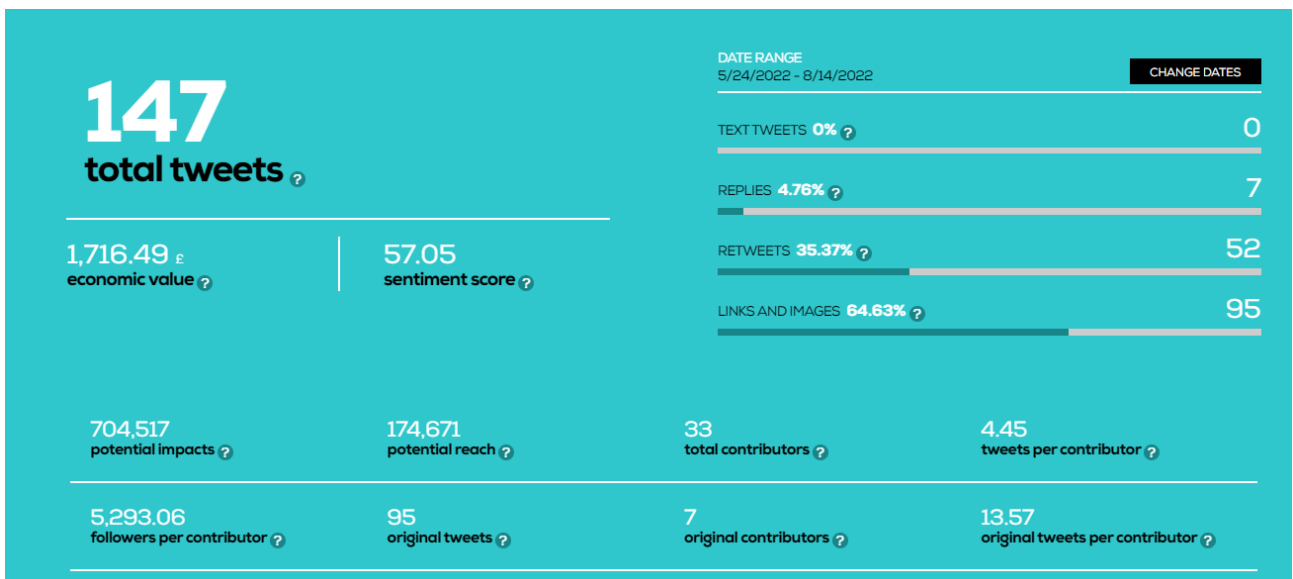
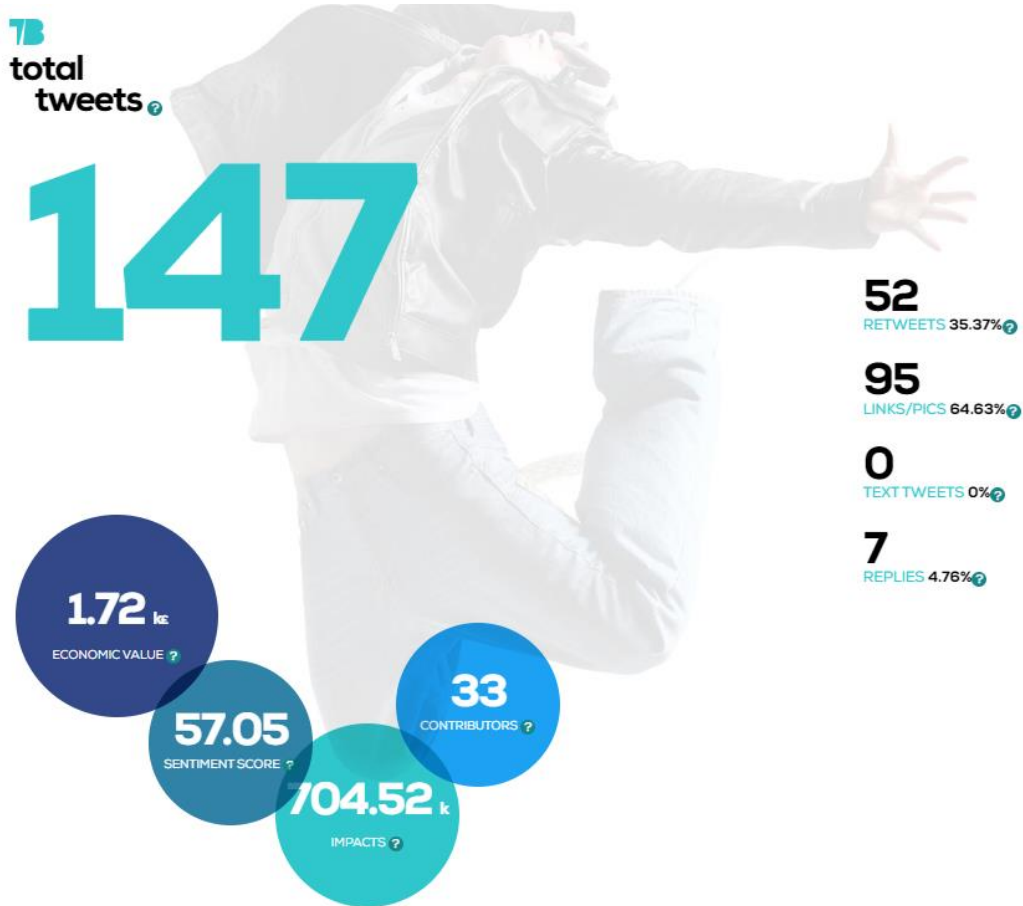
Comment



Share

Twitter Posts:

Throughout the consultation period approximately 95 tweets were published on Twitter.



contributor rankings

SHOW TOP 10 SHARE RANKINGS

MOST ACTIVE ?		Tweets
	@northyorkspfcc Office of NYorks P...	84
	@FireHarrogate Harrogate Fire st...	6
	@fire_pickering Pickering Fire Stat...	6
	@ScarboroCouncil Scarborough Bor...	5
	@NorthYorksFire North Yorkshire FL...	4

RETWEETERS ?		Retweets
	@fire_pickering Pickering Fire Stat...	6
	@FireHarrogate Harrogate Fire st...	6
	@ScarboroCouncil Scarborough Bor...	5
	@suepascoe001 Sue Pascoe (She/...	4
	@daviddunninguk DavidDunninguk	3

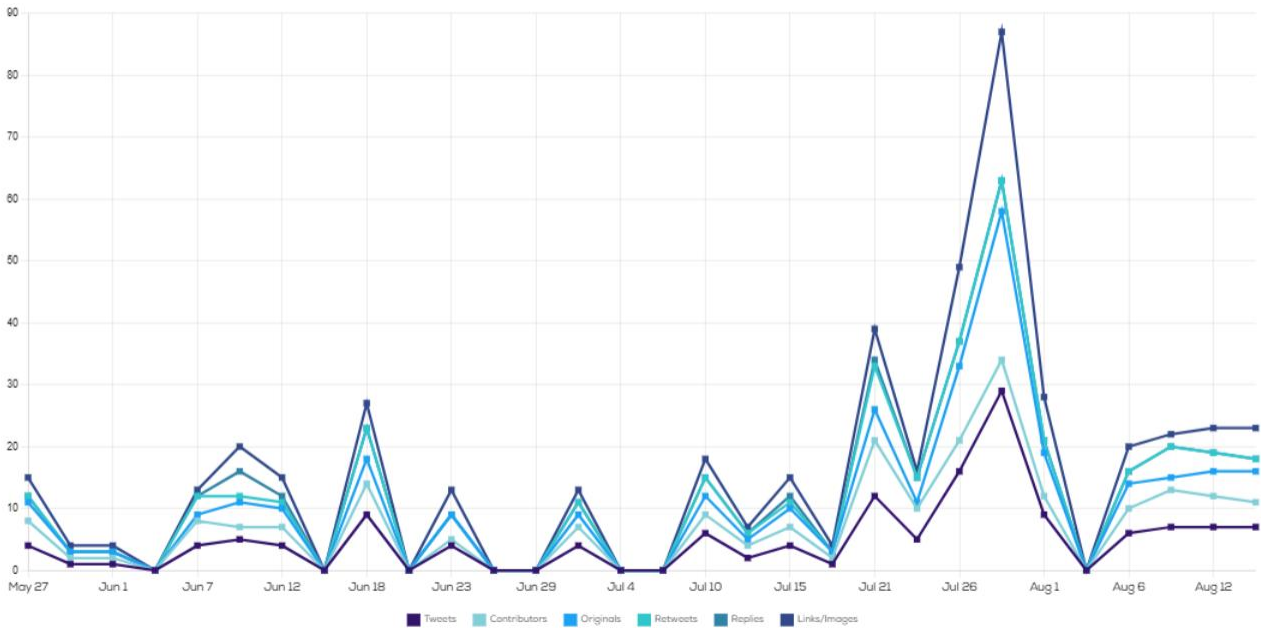
ORIGINAL TWEETS ?		Tweets
	@northyorkspfcc Office of NYorks P...	84
	@NorthYorksFire North Yorkshire FL...	3
	@RyedaleDC Ryedale DC	3
	@IDASfor100 Independent Dom...	2
	@YorkFIS York FIS	1

MOST POPULAR ?		Followers
	@CityofYork City of York Council	48,699
	@NorthYorksFire North Yorkshire FL...	27,365
	@ScarboroCouncil Scarborough Bor...	9,455
	@Harrogatehour #harrogatehour	9,364
	@daviddunninguk DavidDunninguk	9,194

HIGHEST IMPACT ?		Impacts
	@northyorkspfcc Office of NYorks P...	309,456
	@NorthYorksFire North Yorkshire FL...	109,540
	@CityofYork City of York Council	97,398
	@ScarboroCouncil Scarborough Bor...	47,275
	@daviddunninguk DavidDunninguk	27,581

TOP PHOTOGRAPHER ?		Photos
	@northyorkspfcc Office of NYorks P...	75
	@NorthYorksFire North Yorkshire FL...	3

tweets activity



August 2022

Top media Tweet earned 3,119 impressions

Consultation closes at MIDNIGHT.
ONLY HOURS LEFT TO Have your say on
[@NorthYorksFire](#) 's proposals.
Have your say at tellcommissionerzoe.co.uk
#RightPeople #RightPlace #RightTime
#RightEquipment 🚒
pic.twitter.com/dke6PDoRua



June 2022

Top Tweet earned 1,292 impressions

Commissioner Zoë and her team are holding 12 events across **#NorthYorkshire** and **#York** to discuss with you the proposed changes to Fire and Rescue services.

First event in **#Huntington** on Thursday 9th June outside the Post Office, North Moor Road.

More info: northyorkshire-pfcc.gov.uk/rmm/
pic.twitter.com/ZvrhlpZK0M



↩ 1 🔄 6 ❤️ 3

Top media Tweet earned 1,290 impressions

#Huntington #York

Your fire service - Your say.
Commissioner Zoe and her team will be at Huntington Post Office & Shop, North Moor Road on Thursday 9 June to hear your views on proposed changes to **@NorthYorksFire**
Full details: tellcommissionerzoe.co.uk
pic.twitter.com/1KsyZ2fWw0



🔄 4 ❤️ 3

Sample of tweets published:



Office of NYorks Police, Fire & Crime Co...  @northyor... · May 23 ...

Have your say on the proposed changes to Fire and Rescue services in North Yorkshire and York. northyorkshire-pfcc.gov.uk/news/rmm23may2...



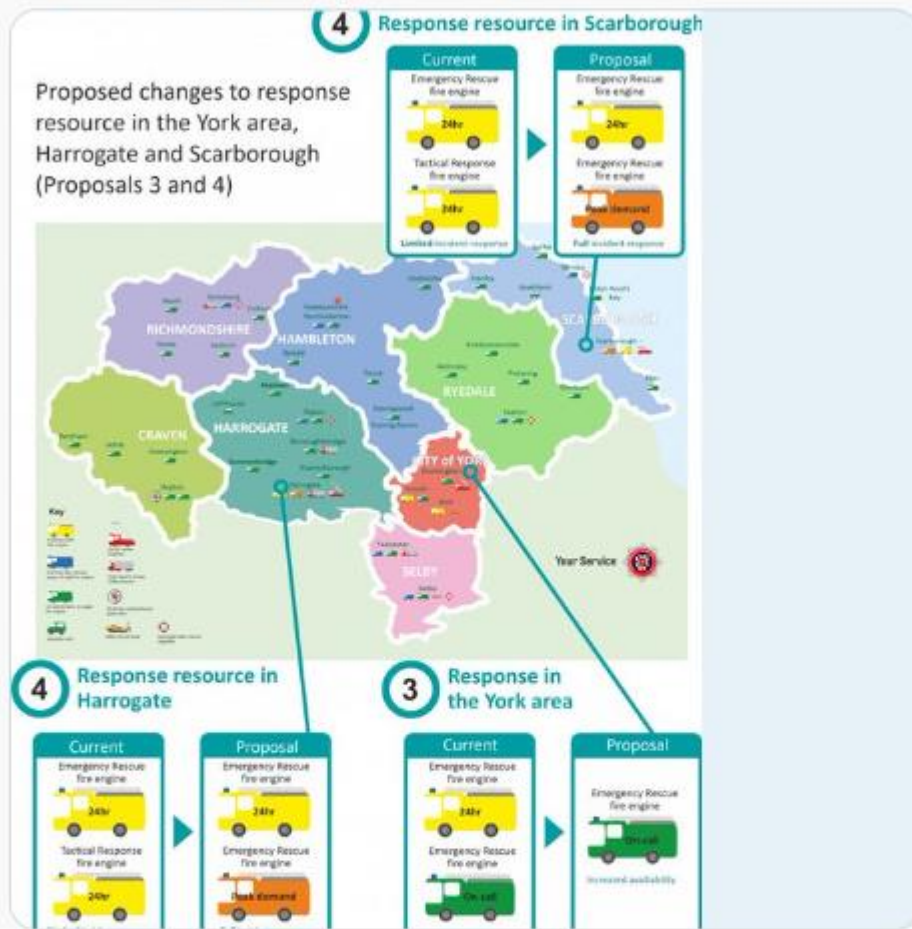
North Yorkshire Fire & Rescue Service and 9 others





Office of NYorks Police, Fire & Crime Co... @northyor... · May 23

The focus of tomorrow's public accountability meeting will be the Risk & Resource Model Proposals. #WatchLive #AskYourQuestion #NYscrutiny
northyorkshire-pfcc.gov.uk/police-oversig...



Office of NYorks Police, Fire & Crime ... @northyor... · May 23



Have your say on the proposed changes to Fire and Rescue services in North Yorkshire and York.
northyorkshire-pfcc.gov.uk/news/rm23may2...

1 2 1

Office of NYorks Police, Fire & Crime Co... @northyork... · Jun 1 ...

Commissioner Zoë and her team are holding 12 events across #NorthYorkshire and #York to discuss with you the proposed changes to Fire and Rescue services.

First event in #Huntington on Thursday 9th June outside the Post Office, North Moor Road.

More info: northyorkshire-pfcc.gov.uk/rrm/



City of York Council and North Yorkshire Fire & Rescue Service

1 6 3

Office of NYorks Police, Fire & Crime Co... @northyork... · Jun 1 ...

Watch Commissioner Zoë explain more about the proposed changes to @NorthYorksFire Services in this video:



1 1 1



Office of NYorks Police, Fire & Crime Co... @northyork... · Jun 6

#Huntington #York

Your fire service - Your say.

Commissioner Zoe and her team will be at Huntington Post Office & Shop, North Moor Road on Thursday 9 June to hear your views on proposed changes to @NorthYorksFire

Full details: tellcommissionerzoe.co.uk



Your fire service - Your say

Hello, I'm Commissioner Zoë, your Police, Fire and Crime Commissioner.

It's my job to gather your views and set the direction of North Yorkshire Fire and Rescue Service, to make sure our communities get the services we need to help us be safe and feel safe in North Yorkshire and the City of York.

My team and I will be visiting your area:

Huntington

Huntington Post Office & Shop, North Moor Road

Thursday 9 June 10:00am – 4:00pm

Friday 8 July 10:00am – 4:00pm



SCAN ME

Please have your say at www.TellCommissionerZoe.co.uk

Right
✓ People



Right
✓ Place



Right
✓ Time



Right
✓ Equipment



Office of the North Yorkshire Police, Fire and Crime Commissioner

Survey closes
14 August 2022

Find out more about our work to keep your community safe:

www.northyorkshire-pfcc.gov.uk # info@northyorkshire-pfcc.gov.uk # 01423 569 562

Huntington Fire Station and 3 others





Office of NYorks Police, Fire & Crime Co... @northyork... · Jun 8 ...

Commissioner Zoë will be in Huntington tomorrow (Thursday 9 June) for her first public roadshow event to hear views on proposed changes to fire and rescue services.

Full details: northyorkshire-pfcc.gov.uk/news/rm-road1/



Huntington Fire Station and 3 others



Office of NYorks Police, Fire & Crime Co... @northyor... · Jun 10 ...

We're in Scarborough today hearing local views on proposals for @NorthYorksFire

Come along or have your say at tellcommissionerzoe.co.uk



Office of NYorks Police, Fire & Crime Co... @northyor... · Jun 15

Tomorrow, Commissioner Zoe and her team will be in Harrogate to answer your questions and hear your thoughts on proposals for @NorthYorksFire. We'll be in Prospect Crescent from 10:00 - 4.00.

Please come along or have your say online at tellcommissionerzoe.co.uk

Your fire service – Your say



North Yorkshire
Police, Fire & Crime
Commissioner



www.TellCommissionerZoe.co.uk



Harrogate Borough Council and 5 others



1



2



1





Office of NYorks Police, Fire & Crime Co... @northyor... · Jun 16 ...

We're in Prospect Crescent, Harrogate hearing views on [@NorthYorksFire](#) Proposals

Come along and tell us your views or do it on-line at tellcommissionerzoe.co.uk



CSO Harrogate/Ripon and Harrogate Fire station

1 1 3



Office of NYorks Police, Fire & Crime Co... @northyor... · Jun 17 ...

Today we are in York hearing views on [@NorthYorksFire](#) proposals. Please come along, watch our video and tell us what you think. Alternatively, go to tellcommissionerzoe.co.uk



City of York Council and 3 others

1 1 3



Office of NYorks Police, Fire & Crime Co... @northyor... · Jun 23

#NYscrutiny

We're now hearing about the proposed changes in the York area.

Have your say at tellcommissionerzoe.co.uk

Watch LIVE here: youtu.be/rUUgJLONCYg

Proposals (Full Consultation)

3 Response resource in the York area
Change Huntington to an On-call fire station to rebalance the emergency response resource with the risk that exists in the York area.

North Yorkshire Fire & Rescue Service and 3 others



Office of NYorks Police, Fire & Crime Com... @northyork... · Jul 1

Today we are in #Skipton to hear views on @NorthYorksFire proposals.

We're on the High Street, opposite Rackhams until 4.00pm.

Please come along and tell us what you think.

Or go online at tellcommissionerzoe.co.uk and have your say.

Thank you.



SkiptonTownCouncil and 2 others





Office of NYorks Police, Fire & Crime Com... @northyork... · Jul 7

Hosted by Commissioner Zoe, Chief Fire Officer Jonathan Dyson answers questions which have been raised by members of the public during our consultation. youtu.be/n1C_S8MVJJE



North Yorkshire Fire & Rescue Service and 9 others





Office of NYorks Police, Fire & Crime Co... @northyork... · Jul 18

Due to the extreme weather over the next few days we have postponed our consultation event in Harrogate on @NorthYorksFire's proposals. Have your say online at tellcommissionerzoe.co.uk

Your fire service – Your say



North Yorkshire
Police, Fire & Crime
Commissioner



www.TellCommissionerZoe.co.uk



Harrogate Borough Council and 2 others





Office of NYorks Police, Fire & Crime Co... [@northyor...](#) · Jul 20 ...

We're all set up in Northallerton outside Bettys and ready to hear your views on [@NorthYorksFire](#) Proposals.

Please come along or have your say at tellcommissionerzoe.co.uk



North Yorkshire CC and 3 others





Office of NYorks Police, Fire & Crime Co... @northyor... · Jul 25

#MaltonHour We want to hear your views on @NorthYorksFire proposals setting out how the Service will seek to deploy its people, equipment and resources based on an extensive risk assessment.

tellcommissionerzoe.co.uk

Your fire service – Your say



North Yorkshire
Police, Fire & Crime
Commissioner



www.TellCommissionerZoe.co.uk





Office of NYorks Police, Fire & Crime Co... @northyor... · Jul 29

The sky is clearing in Scarborough and we are here to hear your views on @NorthYorksFire's proposals.

Please come along and tell us what you think or have your say at tellcommissionerzoe.co.uk



Scarborough Borough Council and 5 others



Office of NYorks Police, Fire & Crime Co... @northyor... · Aug 4

Consultation on @NorthYorksFire's proposals ends at midnight on Sunday 14 August.

Have Your Say at tellcommissionerzoe.co.uk

Watch our Myth Busting video, compiled from your questions for more info: youtu.be/n1C_S8MVJJE

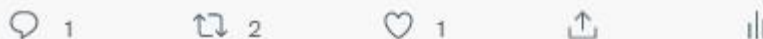
Your fire service – Your say



Consultation closes midnight Sunday 14 August

www.TellCommissionerZoe.co.uk

North Yorkshire CC and 8 others



Office of NYorks Police, Fire & Crime Commissioner  15K Tweets

TODAY
 Consultation closes midnight Sunday 14 August
www.TellCommissionerZoe.co.uk

   1  

Office of NYorks Police, Fire & Crime Co... @northyor... - Aug 13 ...

Only 1 day left to have your say on @NorthYorkFire 's proposals.
 Have your say at tellcommissionerzoe.co.uk
 #RightPeople #RightPlace #RightTime #RightEquipment

Your fire service – Your say 

ONLY 1 DAY TO HAVE YOUR SAY

Consultation closes midnight Sunday 14 August
www.TellCommissionerZoe.co.uk

  1  2  

Office of NYorks Police, Fire & Crime Co... @northyor... - Aug 12 ...

Only 2 days left to have your say on @NorthYorkFire 's proposals.
 Have your say at tellcommissionerzoe.co.uk
 #RightPeople #RightPlace #RightTime #RightEquipment

Your fire service – Your say 

ONLY 2 DAYS TO HAVE YOUR SAY

Consultation closes midnight Sunday 14 August
www.TellCommissionerZoe.co.uk

   1  

Office of NYorks Police, Fire & Crime Co... @northyor... - Aug 11 ...

Only 3 days left to have your say on @NorthYorkFire 's proposals.
 Have your say at tellcommissionerzoe.co.uk
 #RightPeople #RightPlace #RightTime #RightEquipment

Your fire service – Your say 

ONLY 3 DAYS TO HAVE YOUR SAY

Consultation closes midnight Sunday 14 August
www.TellCommissionerZoe.co.uk

  2  2  

Office of NYorks Police, Fire & Crime Co... @northyor... - Aug 10 ...

Only 4 days left to have your say on @NorthYorkFire 's proposals.
 Have your say at tellcommissionerzoe.co.uk
 #RightPeople #RightPlace #RightTime #RightEquipment

Your fire service – Your say 

ONLY 4 DAYS TO HAVE YOUR SAY



Office of NYorks Police, Fire & Crime Co... @northyor... · Aug 15

Thank you to everyone who has taken part in our consultation. Commissioner Zoë and her team will now review your feedback.



Reply Retweet 2 Share



Office of NYorks Police, Fire & Crime Co... @northyor... · Aug 14

Consultation closes at MIDNIGHT. ONLY HOURS LEFT TO Have your say on @NorthYorksFire 's proposals. Have your say at tellcommissionerzoe.co.uk #RightPeople #RightPlace #RightTime #RightEquipment 🚒

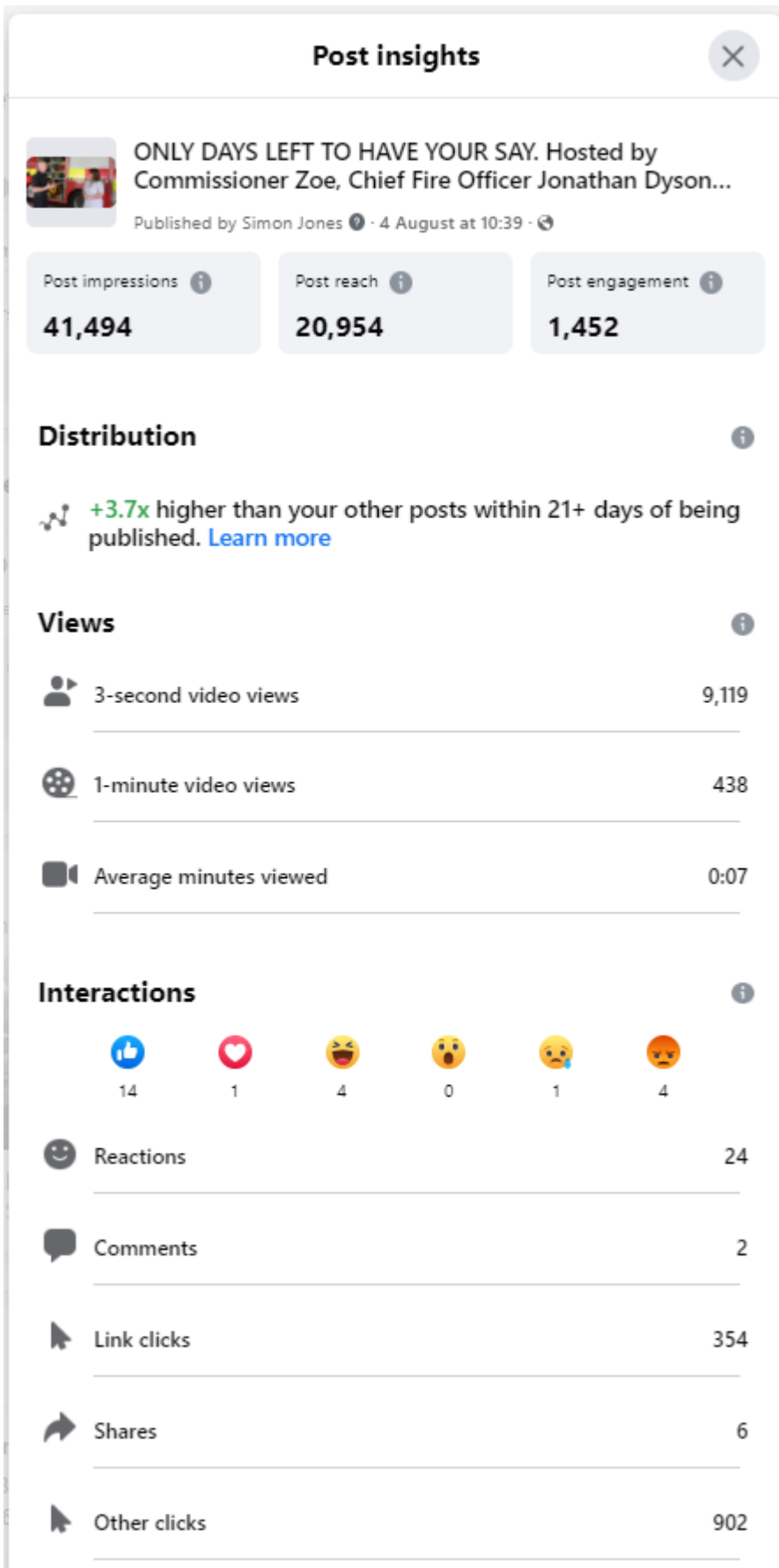


Reply Retweet 1 Share

Facebook posts

Throughout the consultation approximately 38 items were posted on Facebook. These included posts, images, videos, and events.

Top performing post in August:



Posts with the highest engagement June – August

Posts

Last 90 days ▾

Engagement ▾



Myth busting around our Risk and Resource Model 2022

Thurs, 4 Aug

Post reach **20954** Engagement **1452**



Consultation closing soon - Please have your say. Commissioner Zoë's consultation, to listen the public's views on proposed changes to fire and rescue services closes on 14 August. Before making her final...

Tues, 2 Aug

Post reach **7547** Engagement **1243**



Commissioner urges residents in areas of Craven and Harrogate to sign up for free security upgrades as scheme opens. A scheme to improve the security of hundreds of homes and farms in Craven and...

Wed, 31 Aug

Post reach **1837** Engagement **242**



If you are visiting Great Yorkshire Show please come along to stand 326 near gold gate and meet Commissioner Zoe, North Yorkshire Police North Yorkshire Fire & Rescue Service. Come and find out wha...

Mon, 11 Jul

Post reach **843** Engagement **162**



--
Mon, 1 Aug

Post reach **760** Engagement **111**



--
Wed, 27 Jul

Post reach **404** Engagement **92**



--
Wed, 20 Jul

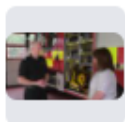
Post reach **596** Engagement **87**



To keep people safe when visiting the Yorkshire Dales Cave Rescue Organisation Upper Wharfedale Fell Rescue Association (UWFRA) Mosaic Outdoors have produced a set of videos asking people to...

Tues, 19 Jul

Post reach **1967** Engagement **85**



Hosted by Commissioner Zoe, Chief Fire Officer Jonathan Dyson answers questions which have been raised by members of the public during our consultation.

Tues, 28 Jun

Post reach **123** Engagement **85**

This is a sample of the posts:



Office of the North Yorkshire Police, Fire & Crime Commissioner

Published by Simon Jones · 23 May ·



Have your say on the proposed changes to Fire and Rescue services in North Yorkshire and York.

North Yorkshire Police, Fire and Crime Commissioner Zoë Metcalfe, has today launched a three-month consultation to listen the public's views on proposed changes to fire and rescue services ahead of making her final decisions.

Commissioner Zoë is considering proposals for North Yorkshire Fire and Rescue Service's new Risk and Resource Model 2022-2025, which sets out how the Servic... See more



See Insights and Ads

Boost post

2

1 comment 7 shares

Like

Comment

Share

Most relevant



Write a comment...



Joy Kalus

Thank you for such an articulate measured approach to the community. Now that I have information I shall do some research to help with a final analysis.

Like Reply Hide 14 w



Office of the North Yorkshire Police, Fire & Crime Commissioner

Published by Instagram · 23 May ·



Have your say on the proposed changes to Fire and Rescue services in North Yorkshire and York.
www.tellcommissionerzoe.co.uk



NORTH YORKSHIRE FIRE AND RESCUE





Office of the North Yorkshire Police, Fire & Crime Commissioner

Published by Instagram · 23 May ·



Your fire service - Your say



SCAN ME



Office of the North Yorkshire Police, Fire & Crime Commissioner

Published by Holly Jenkinson · 1 June ·



Commissioner Zoë is considering proposals for North Yorkshire Fire and Rescue Service's new Risk and Resource Model 2022-2025, which sets out how the Service would seek to deploy its people, equipment, and resources.

These proposals are based on an extensive risk assessment across North Yorkshire and York, which has identified the likelihood and severity of fires, road traffic collisions, water related incidents, and other emergencies.

To gather your views, Commissioner Zoë... See more



YOUTUBE.COM

Have your say on the proposed changes to Fire and Rescue services in North Yorkshire and York

Learn More

See Insights and Ads

Boost again

66

41 comments 16 shares



Office of the North Yorkshire Police, Fire & Crime Commissioner created an event. ...

6 June · 🌐



THU, 9 JUN

Your fire service - Your say - Huntington

Select Convenience and Huntington Post Office, North Moor Road

1 went · 5 interested



Office of the North Yorkshire Police, Fire & Crime Commissioner created an event. ...

9 June · 🌐

North Yorkshire
Police, Fire & Crime
Commissioner



www.1110CommissionerZoe.co.uk

Your fire service – Your say



SCAN ME

FRI, 10 JUN

Your fire service - Your say - Scarborough

Scarborough - Outside the Brunswick Shopping Centre

1 went · 0 interested



Office of the North Yorkshire Police, Fire & Crime Commissioner



Published by Simon Jones · 15 June ·

It is Commissioner Zoe's role to consult on the proposals put forward by the North Yorkshire Fire and Rescue Service on their Risk and Resource Model for 2022 to 2025 which sets out how the Service will seek to deploy its people, equipment and resources based on an extensive risk assessment across North Yorkshire and York.

Before Zoe makes her decision, she wants to hear your views.

Please take a few moments and have your say at www.tellcommissionerzoe.co.uk



NORTHYORKSHIRE-PFCC.GOV.UK

Risk and Resource Model Proposal and Consultation - Police, Fire and Crime Commissioner North Yorkshire

Learn More

See Insights and Ads

Boost again

👍 5

1 comment 4 shares



Office of the North Yorkshire Police, Fire & Crime Commissioner

Published by Simon Jones · 17 June ·



Today we are in York hearing views on [North Yorkshire Fire & Rescue Service's](#) proposals. Please come along, watch our video and tell us what you think. Alternatively, go to <http://tellcommissionerzoe.co.uk>

Thank you



Insights unavailable for this post

Boost a Post



Office of the North Yorkshire Police, Fire & Crime Commissioner

Published by Simon Jones · 28 June ·



Hosted by Commissioner Zoe, Chief Fire Officer Jonathan Dyson answers questions which have been raised by members of the public during our consultation about [North Yorkshire Fire & Rescue Service's](#) proposals.

Full details at www.tellcommissionerzoe.co.uk



NORTHYORKSHIRE-PFCC.GOV.UK

Hosted by Commissioner Zoe, Chief Fire Officer Jonathan Dyson answers questions which have been raised by members of the...

[Learn More](#)



Office of the North Yorkshire Police, Fire & Crime Commissioner

Published by Simon Jones · 7 July ·




Tomorrow, Friday, we will be in Huntington outside the Post Office & Shop on North Moor Road to hear views on [North Yorkshire Fire & Rescue Service](#) proposals. Please come along and have your say, or go online at <http://tellcommissionerzoe.co.uk>

Watch this myth busting video, hosted by Commissioner Zoe, with Chief Fire Officer Jonathan Dyson answering questions which have been raised by members of the public during our consultation.



Office of the North Yorkshire Police, Fire & Crime Commissioner
 Published by Simon Jones · 4 August at 10:39 ·

ONLY DAYS LEFT TO HAVE YOUR SAY.
 Hosted by Commissioner Zoe, Chief Fire Officer Jonathan Dyson answers questions which have been raised by members of the public during our consultation about North Yorkshire Fire & Rescue Service's proposals.
 Have your say at www.tellcommissionerzoe.co.uk... See more



6:50 / 10:23

NORTHYORKSHIRE-PFCC.GOV.UK
Myth busting around our Risk and Resource Model 2022

[Learn More](#)

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Facebook – Results from paid promotion:

Performance

£50.00 spent over 7 days.

Post engagements	Reach	3,613
182	Cost per Post engagement	£0.27

Activity

- Post engagement: 182
- Post reactions: 94
- Link clicks: 45
- Post comments: 30

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Audience

This ad reached 3,613 people in your audience.

People | Placements | Locations

34.2% Women 65.8% Men

Age Group	Percentage
13-17	~1%
18-24	~2%
25-34	~3%
35-44	~4%
45-54	~6%
55-64	~10%
65+	~18%

Ad rating

Are you satisfied with this ad?

Details

- Status: **Completed**
- Goal: **Get more engagement**
- Total budget: **£50.00**
- Duration: **7 days**

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Preview

Commissioner Zoë is considering proposals for North Yorkshire Fire and Rescue Service's new Risk and Resource Model 2022-2025, which sets out how the Service would seek to deploy its people, equipment, and resources. These proposals are based on an...

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MasterCard • 9045 [Change](#)

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Amount spent

Total amount **£50.00**

Performance

£50.00 spent over 9 days.

Link Clicks

311

Reach

7,721

Cost per Link click

£0.16

Activity

Post engagement

3185

3-second video plays

2856

Link clicks

311

Post saves

8

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Audience

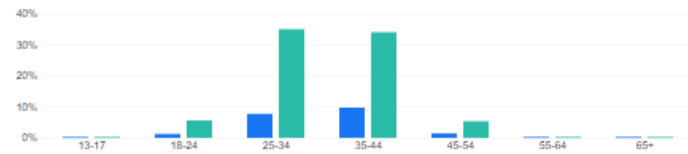
This ad reached 7,721 people in your audience.

People

Placements

Locations

20.1% Women 79.9% Men



Ad rating

Are you satisfied with this ad?

No

Yes

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Status

Completed

Goal

Get more website visitors

Total budget

£50.00

Duration

9 days

See All

Preview

ONLY DAYS LEFT TO HAVE YOUR SAY. Hosted by Commissioner Zoe, Chief Fire Officer Jonathan Dyson answers questions which have been raised by members of the public during our consultation about North Yorkshire Fire & Rescue Service's proposals. Have your...



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Amount spent

Total amount

£50.00

Performance

£50.00 spent over 5 days.

ThruPlays

1,123

Reach

11,827

Cost per ThruPlay

£0.04

Activity

Post engagement

5820

3-second video plays

5787

Link clicks

32

Page likes or followers

1

See All



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Audience

This ad reached 11,827 people in your audience.

People

Placements

Locations

39.8% Women 60.2% Men



Ad rating

Are you satisfied with this ad?

No

Yes

Details

Status

Completed

Goal

Get more video views

Total budget

£50.00

Duration

5 days

See All

Preview

ONLY DAYS LEFT TO HAVE YOUR SAY. Hosted by Commissioner Zoe. Chief Fire Officer Jonathan Dyson answers questions which have been raised by members of the public during our consultation about North Yorkshire Fire & Rescue Service's proposals. Have your...



View Ad

Edit Ad

Payment method

MasterCard • 9045

If there's a problem with your default payment method, your backup payment will be charged to avoid payment issues.

Change

Amount spent

Total amount

£50.00

Performance

£50.00 spent over 5 days.

Link Clicks

1,194

Reach

6,988

Cost per Link click

£0.04

Activity

Post engagement

1195

Link clicks

1194

Landing page views

139

Post shares

1



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Audience

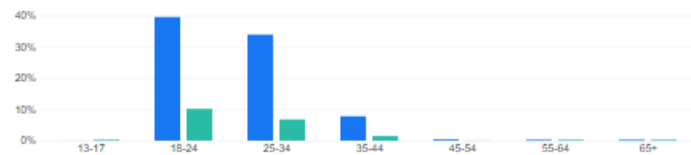
This ad reached 6,988 people in your audience.

People

Placements

Locations

81.6% Women 18.4% Men



Audience details

Ad rating

Are you satisfied with this ad?

No

Yes

Details

Status

Completed

Goal

Get more website visitors

Total budget

£50.00

Duration

5 days

[See All](#)

Preview

Consultation closing soon - Please have your say. Commissioner Zoë's consultation, to listen the public's views on proposed changes to fire and rescue services closes on 14 August. Before making her final decision Commissioner Zoë wants to hear your views. Have yo...



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Payment method

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If there's a problem with your default payment method, your backup payment will be charged to avoid payment issues.

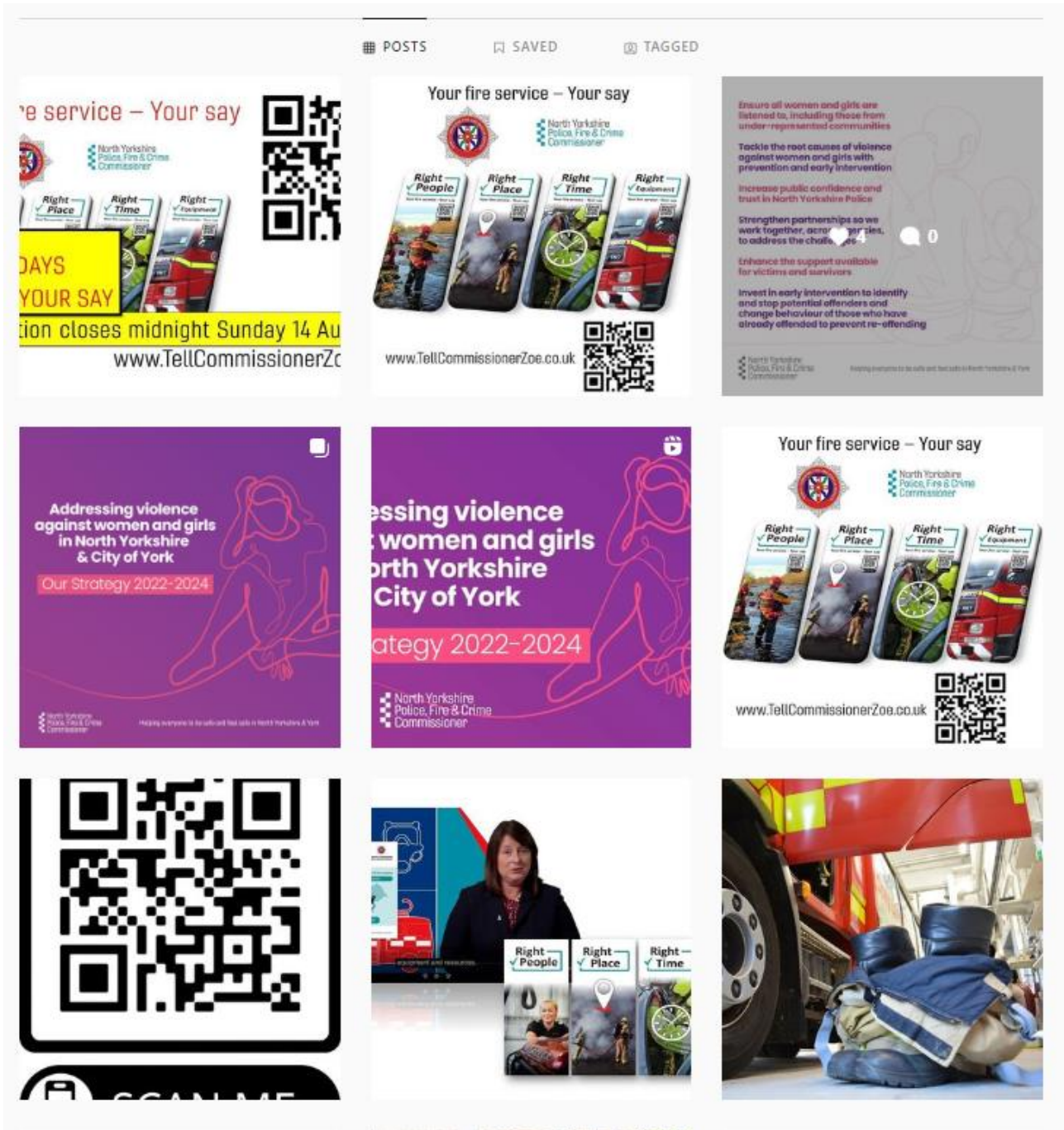
[Change](#)

Amount spent

Total amount

£50.00

Instagram Posts:



RRM Media Log:

23 May – RRM consultation goes LIVE

[Have your say on the proposed changes to Fire and Rescue services in North Yorkshire and York](#)

North Yorkshire Police, Fire and Crime Commissioner Zoë Metcalfe, has today launched a three-month consultation to listen the public's views on proposed changes to fire and rescue services ahead of making her final decisions.

www.tellcommissionerzoe.co.uk

Tuesday 24 May

- [Proposed changes to North Yorkshire's fire service](#) – Planet Radio
Residents are being asked for their views
- [North Yorkshire Fire and Rescue service: how you can have your say on proposed changes](#) – Scarborough News
North Yorkshire Police, Fire and Crime Commissioner Zoë Metcalfe, has launched a three-month consultation to listen the public's views on proposed changes to fire and rescue services ahead of making her final decisions.
- [Fury as full-time firefighters set to be axed at Huntington fire station](#) – York Press
PLANS have been announced to axe full-time firefighters at a York fire station - amid claims that the change will increase response times by up to four minutes and put public safety at risk
- [Petition - Save our Fire Service - Huntington Fire Station](#) – York LibDems
Liberal Democrat Councillors representing communities to the north of York are calling on residents to back a petition against planned cuts to Huntington Fire Station expected to increase response times by up to about 4 minutes.
- [Harrogate set to have just one fire engine at night](#) – Stray Ferret
Harrogate fire station's overnight capacity looks set to be halved under new proposals. The station, on Skipton Road, currently operates two fire engines 24 hours a day. But under plans put forward today, it would have just one appliance from 10pm to 9am when fewer incidents usually occur.
- [Anger over plan to cut all the full-time firefighters from York fire station](#) – York Mix
A petition has been launched to save a York fire station from cuts that critics say 'put public safety at risk'.
Huntington Fire Station would no longer be crewed by firefighters, under a plan by North Yorkshire Police, Fire and Crime Commissioner Zoë Metcalfe
- [Five Harrogate firefighters could lose jobs in plans to reduce service](#) – Stray Ferret
Five Harrogate firefighters could lose their jobs under plans to halve the number of fire engines operating in the town overnight,
The Stray Ferret revealed yesterday proposals for the station on Skipton Road to operate just one fire engine at night, as opposed to the current two.

Wednesday 25 May

- [Changes Proposed for Fire and Rescue Service in Scarborough](#) – This is the Coast - Radio
The town could get a better second fire engine but only during the day.
Proposed changes to the way the Fire service operates in North Yorkshire Could see Scarborough swap it's lower spec Tactical Response Fire engine for a higher capability Emergency Rescue Engine.
- [Proposals to reorganise the North Yorkshire Fire service would see less firefighters and less fire engines](#) – Harrogate Informer
North Yorkshire Fire and Rescue have launched a consultation over proposed changes to the

operating structure of the fire service in the county.

It is a three-month consultation to listen the public's views on proposed changes to fire and rescue services ahead of the final decision by the PFCC.

Thursday 26 May

- [York: Huntington fire station plan puts public at risk – campaigners](#) – **BBC News**
Plans to turn a fire station into an on-call service would put public safety at risk, councillors have claimed.
Huntington fire station in York was the city's least-used full-time station and did not warrant 24/7 staffing, North Yorkshire Fire and Rescue Service said.
The proposal, which has been put out to consultation, would save £1.5m a year from 2025-26, councillors heard.
- [Councillor says fire station plan reveals 'idiocy' of decision 11 years ago](#) – **The York Press**
A COUNCILLOR claims the plan to axe full-time firefighters at a York fire station reveals the 'idiocy' of a decision made more than a decade ago.
Independent York councillor Dave Taylor was speaking out after North Yorkshire Police, Fire and Crime Commissioner, Zoe Metcalfe, announced proposals to replace full-time firefighters with on-call part-timers at Huntington fire station.
"It was obvious back in 2011 that selling-off the city centre fire station and moving the full-time jobs to a location hidden on the ring-road would backfire," he said.
- [Fire service shake up planned for North Yorkshire sees a station scaled back and reduced cover](#) – **Yorkshire Post**
A raft of changes have been proposed to fire cover in North Yorkshire that will see firefighters being used to deliver community safety schemes, reduced attendance at fire alarms, a full-time station scaled down and 24-hour cover reduced to daytime hours.
North Yorkshire Police, Fire and Crime Commissioner Zoë Metcalfe has launched a three-month public consultation on the plans that will generate savings of £1.5m a year from 2025/2026 – yet insists they are not cost-cutting measures.
- [York fire station cuts 'would put public safety at risk'](#) – **Greatest Hits Radio**
Quotes from Public accountability meeting
Plans to turn Huntington fire station in York into an on-call service would "put public safety at risk", councillors have claimed
Huntington is currently a full-time station but is also the least used in the area and does not warrant 24/7 staffing levels, according to North Yorkshire Fire and Rescue Service (NYFRS).
Fire response times from Huntington are expected to increase by about four minutes, as on-call firefighters have to get to the station itself when there is an incident.
NYFRS chief finance officer Michael Porter said: "This isn't us trying to balance the books.
"This is about us trying to provide more efficient and effective services as we move forward and trying to provide savings from within to reinvest into areas that are deemed high risk."

Monday 30th May (Coverage over the weekend)

- [Changes to North Yorkshire Fire & Rescue Not About Cost Cutting - This is the Coast](#) - **This is the Coast Local Radio**

Proposed changes to the fire service in North Yorkshire are being designed to enable reinvestment in the service rather than to cut costs. A public consultation has been launched on the proposals which will see the service refocus its efforts on improving the availability of on-call fire engines in rural areas, and increasing prevention and protection work across the county. Michael Porter is Chief Finance Officer at the fire commissioners office, he says it's going to take a few years to make

the changes: (SOUNDBITE) Chief Fire Officer Jonathan Foster, says the money saved is going to be spent in key areas: (SOUNDBITE)

- [Night-time fire crew cuts in North Yorkshire would 'put money before lives' | Darlington and Stockton Times](#) - **Darlington and Stockton Times**

A FORMER firefighter and now councillor has hit out at proposals to cut the number of night-time fire engines in Harrogate to just one.

Independent councillor Sid Hawke – who worked as a retained firefighter for the North Yorkshire Fire and Rescue Service in Ripon – said the plans would “put money before lives”.

Harrogate Fire Station currently has two fire engines operating 24 hours a day, but this could be reduced to just one at night under the proposals out to consultation.

Tuesday 31st May

- [Scarborough Fire Changes Would Help Improve Availability of Engines - This is the Coast](#) – **This is the Coast Local Radio**

The Fire service in North Yorkshire is proposing a number of changes as it struggling to find enough on-call firefighters at the times it needs them.

It's proposing changes to help address the issue including changing the type of fire engines used in Scarborough.

The town would lose it's 24 hour tactical response fire engine but would get a second more capable engine that would only be available during the day.

Chief Fire Officer, Jonathan Foster, says they have carried out analysis to identify when they need fire engines to be available. (SOUNDBITE)

Wednesday 1st June – Monday 6th June

None.

Tuesday 7th June

- [Consultation on proposed changes to fire services - The Kirkbymoorside Town Blog](#)

Friday 24 June

York family hit out at firefighter job cuts after Flaxton fire

[York family hit out at firefighter job cuts after Flaxton fire | York Press](#)

The Press

“CUTS to the fire service risk lives.”

Luke Charters knows only too well the important job done by firefighters at Huntington Fire Station and across York.

Back in January this year The Press reported how crews worked through the night to save a house after a fire near the village of Flaxton, to the north east of the city.

No one injured at the time and crews battled to contain the blaze.

Six crews went to the scene, from York, Acomb, Huntington, Malton, Selby and Tadcaster.

The Conservative commissioner claimed the proposal would offer ‘appropriate and safe cover for the community, while retaining capacity to carry out important prevention and protection work.’

Saturday 25 June

Harrogate fire station changes won't increase risk to life, says commissioner

[Harrogate fire station changes won't increase risk to life, says commissioner - The Stray Ferret](#)

Stray Ferret

[North Yorkshire Police, Fire and Crime Commissioner](#) Zoe Metcalfe has rejected claims that proposed changes to Harrogate's night time fire service will increase the risk to lives.

Ms Metcalfe is consulting on a three-year plan for fire services in the county in the face of severe financial pressure.

One of the proposals is to reduce the number of fire engines operating overnight at Harrogate and Scarborough fire stations from two to one.

This has been [criticised by firefighters and trade unions](#), who fear it could cost lives.

But in her first interview with the Stray Ferret since she was elected commissioner in November, Ms Metcalfe said she disagreed with this assessment:

“From everything I've seen I'm confident that won't happen. This is a genuine consultation. I would really urge everyone to engage with it.”

Ms Metcalfe's [Risk and Resource Model 2022 to 2025 Consultation](#), published in May, sets out how the fire service will deploy its resources over the next three years. It puts the emphasis on fire prevention, especially during the day when most fires occur.

Government cuts £8m a year

The new model for fire services is being drawn up against a bleak financial backdrop.

The government recently axed North Yorkshire Fire and Rescue Service's capital grant, worth about £8m a year.

It means the service could have to borrow up to £31 million over the next five years. Steve Howley, Fire Brigades Union North Yorkshire brigade secretary, has said the service would be left struggling to buy basics.

Ms Metcalfe described the decision to cut the capital grant as “very unfair” at the time it was announced and this week told us she was “working hard for additional funding” to ensure the service didn't end up in the position outlined by the union.

Monday 27 June

[Plan could mean 16 minute delay in fire crews getting to north York homes – FBU](#)

The Press – Mike Laycock

MORE than 30,000 residents in north York could have to wait up to 16 MINUTES longer for a fire engine to get to their homes if full-time firefighters are axed at a city fire station, a union leader claims.

Steve Howley, of the FBU, says every second counts in a fire, but communities such as Huntington, Haxby, Wigginton, Strensall, New Earswick and parts of Rawcliffe will face significant delays in receiving help if full-

time crews are replaced by part-timers at Huntington station, as is being proposed by North Yorkshire's Police, Fire & Crime Commissioner Zoe Metcalfe. ...

ZOE Metcalfe said there had been a comprehensive review of risk across the region with the intention of ensuring there were the 'right people in the right place at the right time with the right equipment to keep everyone safe and protect all our communities.'

Wednesday 29 June

BBC Radio York interview – Dave Winspear

Click link to listen <https://youtu.be/dKjYP93qJy0>

Scrapping York fire station 'could lead to delays of 16 minutes' in response to emergencies

York Mix

[Scrapping York fire station 'could lead to delays of 16 minutes' in response to emergencies | YorkMix](#)

The response time to some fires in York could increase significantly if proposed cutbacks go ahead, a union rep said today.

If Huntington Fire Station is scrapped and replaced with a part time fire engine, response times could reach 16 minutes.

That's according to analysis of the data by North Yorkshire Fire Brigades Union.

It is fiercely opposed to the plan put forward by North Yorkshire Police, Fire and Crime Commissioner Zoë Metcalfe.

When making the case for the closure and relocation of fire engines from Clifford Street in 2011, North Yorkshire Fire & Rescue Service (NYFRS) said that not relocating a fire engine to Huntington would see a worse service for 31,000 residents.

Thursday 30 June

Union warns of 16 minute delays from York fire service cuts

[Union warns of 16 minute delays from York fire service cuts | York Press](#)

York Press

Fire response times in north York could jump dramatically if full-time firefighters are axed at a city station, a union leader has claimed.

The Fire Brigades Union (FBU) is opposed to plans which would turn Huntington fire station into an on-call service.

North Yorkshire Police, Fire and Crime Commissioner (NYPFCC), Zoë Metcalfe, is consulting on the changes, which would also see the second fire engine from night-time cover cut at Harrogate and Scarborough fire stations.

Steve Howley, North Yorkshire FBU secretary, said the changes at Huntington could lead to delays of up to 16 minutes for people living in Huntington, Haxby, Wigginton, Strensall, New Earswick and parts of Rawcliffe.

Friday 1 June

North Yorkshire fire service has adequate funding, says minister

[North Yorkshire fire service has adequate funding, says minister - The Stray Ferret](#)

Stray Ferret

A government minister has said that funding of North Yorkshire Fire and Rescue is adequate, despite concerns over cuts to its capital grant.

In a written question to the Home Office, York MP Racheal Maskell asked the government whether it had carried out an assessment of the adequacy of the service's funding.

She also asked what the anticipated funding for the service will be over the next three years.

The question comes as ministers cut North Yorkshire's capital grant, meaning it could have to borrow up to £31 million to cover maintenance costs.

In response, Kit Malthouse, minister of state at the Home Office, said:

"Fire and rescue services including North Yorkshire FRS have the resources they need to do their important work.

"In 2022-23, North Yorkshire Fire and Rescue Authority has a core spending power of £33.5m, an increase of £1.4m (4.5%) compared to 2021-22.

"The government is committed to ensuring that funding allocations for fire and rescue authorities are based on an up-to-date assessment of their needs and resources."

The response comes as unions have raised concern over the fire service's finances.

The cut to the service's capital grant is worth around £8 million a year.

Steve Howley, Fire Brigades Union North Yorkshire brigade secretary, said previously that the service would be left snuggling to buy basics as a result of the cut.

Meanwhile, in an interview with the Stray Ferret last week, Zoe Metcalfe, North Yorkshire Police, Fire and Crime Commissioner, described the cut as "very unfair".

She added that she was "working hard for additional funding" to ensure the service was not in a position outlined by the unions.

Saturday 2 July to Thursday 7 July 2022

No media coverage found

7 July – 18 July

7 July 2022

Huntington fire station cuts: York councillor calls for response to plans

[Huntington fire station cuts: York councillor calls for response to plans | York Press](#)

York Press

THE council's opposition party has called for a united response from councillors in opposing the planned cuts to a York fire station.

North Yorkshire's Police, Fire and Crime Commissioner, Zoe Metcalfe, has launched a consultation to consider whether to replace Huntington Fire Station's full time crew and two fire engines with a part time crew of on call responders and one fire engine.

This would mean that firefighters would just respond to emergency calls rather than be based at the station.

18 – 22 July

21 July

Proposed Scarborough fire service 'cuts' that will 'put residents at greater risk' slammed by councillors
[Proposed Scarborough fire service 'cuts' that will 'put residents at greater risk' slammed by councillors | The Scarborough News](#)
Scarborough News

Proposed changes to the availability of firefighters and fire engines during nighttime hours in Scarborough have been described as “a risk” by councillors.

Plans to reduce the staffing of firefighters, as well as the availability of additional fire fighting engines based in Scarborough, have been described as “putting east coast residents at greater risk” by councillors.

Appearing before Scarborough councillors on Wednesday July 20, the assistant chief executive of the North Yorkshire Police, Fire and Crime Commissioner, Thomas Thorp, presented plans that he said would “set out a long-term plan for both services’ future” and would enhance how services are provided to the public.

Mr Thorp dismissed claims that the plans put forward were cuts: “It’s about how we use the envelope of funding to provide the best service to the public. The commissioner’s highest priority is saving lives. And I would stress that there will always be a primary response from Scarborough.”

Currently, Scarborough has a 24-hour-manned emergency rescue fire engine, crewed by four firefighters as well as a light rescue fire engine, which has fewer response capabilities, manned by three firefighters.

Under the proposed plans, however, the three-person light rescue fire engine would be replaced with another full emergency rescue engine but this would only be manned and active during the day “when emergencies are most likely to happen”, according to the commissioner.

Councillors on the Lives and Homes Overview and Scrutiny Committee were not impressed by the proposal, calling the proposal “cuts” and “spin”, as well as a threat to residents’ safety.

Cllr Rich Maw said he had “serious concerns” regarding the proposed changes, adding that “it does look like spin”.

“We can talk about prevention, resilience and increased resources but firefighters are the ones you need when there is a suicide attempt, and there are three or four bridges in Scarborough.

“I have to say that based on everything you have said today, I’m not satisfied. It looks like cuts, it looks like cuts on the official website, the union are calling it cuts, and my residents are calling it cuts.

“Choose however you spin it, but you’ve not convinced me today that we are doing anything other than putting east coast residents at greater risk than they are currently.”

The assistant chief executive, Mr Thorp, responded by saying that though £3.5m of savings had been made over the past three years there had been “no frontline changes as a result”, adding that the financial situation for the next four years was “balanced”.

The Fire Brigades Union has also opposed the planned changes which would affect fire services across North Yorkshire.

Mr Thorp addressed the FBU’s opposition by stating that although the proposals do affect the number of “whole-time fire fighter posts, there will be no redundancies as a result.”

He added: "But over time, in line with the retirement profile, the number of fire fighters will be brought down."

Cllr Sam Cross also objected to the plans, stating at the meeting: "If it's not about money or budgets, keep the service as it is. They can respond and deal with incidents."

Mr Thorp concluded by emphasising that at this point "it is truly a consultation and no final decision has been taken."

Members of the public can fill in the consultation via the commissioner's website [here](#).

21 July

York councillors blast fire station plans - as 1,500 sign petition

[York councillors blast fire station plans - as 1,500 sign petition | York Press](#)

York Press

YORK councillors have hit out at plans to axe full-time firefighters at Huntington fire station - after more than 1,500 residents have signed a petition against the proposals.

Lib Dem York councillors spoke out about the Conservative Fire, Police and Crime Commissioner's plans at a meeting of the North Yorkshire Police, Fire and Crime Panel earlier today.

Cllr Darryl Smalley, councillor for Rawcliffe and Clifton Without, said: "Residents are rightly outraged about these dangerous proposals, which are nothing more than a cut in services for over 30,000 people in the city and many more beyond York.

"This week's extreme heat and the impact of climate change will only increase the pressures North Yorkshire Fire Service already faces. It's inconceivable that the PFCC is proposing to cut services just as demand is increasing."

Cllr Keith Aspden, vice-chair of the panel, said York residents and the council were clear in their concerns about the likely delays in fire service response times in the north of the city, if the proposals went ahead.

"North Yorkshire Fire and Rescue service is in a perilous position – without adequate long term funding or reserves, which impacts on the plan to improve facilities and equipment," he said.

NEW

22 July –

22 July

Commissioner to be quizzed over planned cuts to Harrogate's night-time fire crews

[Commissioner to be quizzed over planned cuts to Harrogate's night-time fire crews - The Stray Ferret](#)

Stray Ferret

North Yorkshire's Police, Fire and Crime Commissioner is set to face further scrutiny over plans to cut the number of night-time fire engines in Harrogate to just one.

Commissioner Zoë Metcalfe will face councillors at a special meeting of North Yorkshire County Council's Harrogate and Knaresborough Area Constituency Committee next Thursday.

The plans, which are currently out to consultation, have already been criticised as "putting money before lives".

The Fire Brigades Union also described the proposals as "seriously concerning".

The plans would see Harrogate fire station continue to have two fire engines during the day, but just one between 10pm and 9am when fewer incidents usually occur.

The move would also mean some of the fire station's 40 crew members are moved to different stations or roles.

A report to Thursday's meeting said Harrogate is of a "predominantly low combined fire risk" and that this "does not warrant" two 24-hour fire engines.

Commissioner Metcalfe has also insisted the fire service would "continue to provide an immediate emergency response" during the night.

Yet concerns remain that the move would increase response times if multiple emergencies occur during late hours and back-up vehicles have to travel further from outside of Harrogate.

Steve Howley, secretary of the North Yorkshire Fire Brigades Union, previously urged the public to reject the proposals which he said would "put lives at risk." He said:

"The Police, Fire and Crime Commissioner needs to fight for the correct funding from government, not simply mask underfunding by slashing services and providing the public of North Yorkshire with a second-rate emergency response service."

Save £1.5m a year

Ms Metcalfe said the plans – which also include cuts to services in York and Scarborough – would save over £1.5 million a year, yet she insisted they are not cost-cutting measures.

She also said the savings would allow for investment in fire prevention.

The proposals are part of the fire service's Risk and Resource Model which sets out how it will deploy staff and equipment across North Yorkshire over the next three years.

The consultation will run until August 14 and residents are being urged to give their feedback online.

Commissioner Metcalfe said in a statement:

"The role of a fire and rescue service has changed and continues to change, with only 26% of our incidents last year relating to a fire emergency.

"We want to ensure we are addressing our current and future challenges and that we have the capacity to prevent and stop incidents happening in the first place.

"Inevitably, there are some areas where the setup of the service would change but I'm confident the right people, right equipment and the right support would continue to be available to everyone."

To have your say go to www.TellCommissionerZoe.co.uk

24 July 2022

No follow up from ITV in relation to the interview they wanted to do with Zoe and Dave on Monday 25 July

23 July

Proposed Scarborough Fire Changes Questioned

This is the Coast local radio

[Proposed Scarborough Fire Changes Questioned - This is the Coast](#)

Proposed changes to the fire service in Scarborough are being questioned by local councillors.

North Yorkshire Fire and Rescue want to bring a second full fire engine into use in the town to replace the existing tactical response unit.

The new engine would be more capable but would only be staffed during the day when the service says there are more call outs.

Audio recording from Cllr Rich Maw, Dave Winspear and Zoe's full consultation video

25 July

North Yorkshire fire service needs more Government

Northern Echo

[North Yorkshire fire service needs more Government | The Northern Echo](#)

The Home Secretary has been told North Yorkshire's chronically under-funded fire service needs an extraordinary package of financial support, including an ability to charge significantly more council tax, to operate.

Police, fire and crime commissioner Zoe Metcalfe has revealed how she, York MP Rachael Maskell, the service's chief fire officer Jonathan Dyson, and Fire Brigades Union boss Steve Howley all pressed home the necessity of greater funding to Priti Patel, amid mounting concerns about key elements of the brigade

25 July

Home Secretary pressed over extraordinary funding for North Yorkshire's fire service

[Home Secretary pressed over extraordinary funding for North Yorkshire's fire service - Richmondshire Today](#)

Richmondshire Today

The Home Secretary has been told North Yorkshire's chronically under-funded fire service needs an extraordinary package of financial support, including an ability to charge significantly more council tax, to operate.

Police, fire and crime commissioner Zoe Metcalfe has revealed how she, York MP Rachael Maskell, the service's chief fire officer Jonathan Dyson, and Fire Brigades Union boss Steve Howley all pressed home the necessity of greater funding to Priti Patel, amid mounting concerns about key elements of the brigade.

Speaking to the county's police, fire and crime panel, Mrs Metcalfe said she understood the government was now considering upping funding available to the service after previously rejecting appeals.

The comments follow the panel expressing its horror earlier this year as it emerged the service would need to borrow the majority of the £31m needed over the next five years to maintain and update its buildings and equipment.

27 July

Concern over cuts to North Yorkshire Fire and Rescue Service

[Concern over cuts to North Yorkshire Fire and Rescue Service | The Northern Echo](#)

Northern Echo

July's extreme heat has made it even more important that planned cuts to North Yorkshire fire service do not go ahead, a York MP has told the Home Secretary.

Rachael Maskell said she did not want to see "people put at risk because of a reduction in fire and rescue services" during a meeting with Priti Patel.

The changes proposed by North Yorkshire police, fire and crime commissioner (PFCC) Zoe Metcalfe, who was elected as the Conservative Party candidate in November last year, would see York's Huntington fire station become an on-call service, as well as a reduction in night time cover cut at Harrogate and Scarborough fire stations.

27 July

Heatwave shows the folly of York fire service cuts, say city leaders

[Heatwave shows the folly of York fire service cuts, say city leaders | YorkMix](#)

York Mix

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28 July

York fire cuts would put people at risk, warns Labour MP

[York fire cuts would put people at risk, warns Labour MP - BBC News](#)

BBC News

The extreme high temperatures seen in July mean proposed cuts to a fire service should not go ahead, an MP has said.

Rachael Maskell, York Central Labour MP, told the home secretary she did not want "people put at risk because of a reduction in fire and rescue services".

The meeting with Priti Patel related to the way in which North Yorkshire's Fire and Rescue Service is funded.

She said the Ms Patel had been "sympathetic" to their concerns.

The county's Conservative Police, Fire and Crime Commissioner (PFCC) Zoe Metcalfe has proposed a number of changes in a risk and resource model plan.

Changes would include reduced evening cover in Scarborough and Harrogate and York's Huntington fire station would become an on-call service.

28 July

Councillors have 'major concerns' about plans to reduce Harrogate fire engines

[Councillors have 'major concerns' about plans to reduce Harrogate fire engines - The Stray Ferret](#)

Stray Ferret

Councillors said today they had "major concerns" about plans to reduce the number of night time fire engines in Harrogate to one.

North Yorkshire Police, Fire and Crime Commissioner Zoe Metcalfe defended her plans at a special meeting of North Yorkshire County Council's Harrogate and Knaresborough Area Constituency Committee.

Ms Metcalfe, a Conservative, told the Liberal Democrat-controlled committee she would still consider a shake-up of Harrogate's night time fire service even if she had "millions in reserves".

Ms Metcalfe told the meeting the plans "were not cuts" but the right thing to do. She said:

"If they were cuts, they would have happened yesterday. We do have a balanced budget until 2026. Let's be very clear on that.

"If I had millions of pounds worth in the bank of reserves, I would still be doing this. I would still be going out on consultation, because it is absolutely right that we identify our risk and where our risk is in the county and York and then put the right resources to cover that risk."

Ms Metcalfe added that no fire stations were closing and no whole time firefighters were losing their jobs.

4 August

More than 100 firefighter jobs cut in North Yorkshire in last decade

Harrogate Advertiser

[More than 100 firefighter jobs cut in North Yorkshire in last decade | Harrogate Advertiser](#)

There are more than 100 fewer firefighters in North Yorkshire than a decade ago, figures show, as the Fire Brigades Union accuses the Government of "complacency" over cuts to services in the face of climate change.

With early weather reports predicting further hot weather in August, the FBU warns that the fire and rescue service across England is unlikely to be able to cope with wildfires like those seen during the historic hot spell in July.

The latest available Home Office figures show there were the equivalent of 591 full-time firefighters at the North Yorkshire Fire and Rescue Service as of the end of March last year – 298 wholetime and 294 on-call.

However, this was down from 601 a year before and 692 in 2011 – a fall of 15% over a decade.

Using the latest fire service area population estimates for 2020, it means the rate of firefighters per capita in North Yorkshire has fallen from around 8.7 per 10,000 people to 7.1 over this period.

SJ – ONS source - [Fire and rescue workforce and pensions statistics: England, April 2020 to March 2021 - GOV.UK \(www.gov.uk\)](#)

4 August

Fire Brigade Union Respond to North Yorkshire Fire Plans

This is the Coast Local Radio

[Fire Brigade Union Respond to North Yorkshire Fire Plans - This is the Coast](#)

Interview with Dave Winspear

North Yorkshire Fire & Rescue's Director of Transformation has assured councillors that the Yorkshire Coast won't be left short of resources under new plans.

North Yorkshire Fire and Rescue have moved to reassure councillors and members of the public amid a recent surges in fires in the county and plans for changes to services.

Unprecedented temperatures last month caused an increase in call outs including here on the Yorkshire Coast.

Proposed changes include Scarborough's 24 hour tactical response engine being replaced with a more-capable vehicle that's only available the day.

The fire service say call outs - particularly for fires drop off overnight.

He says they have the resources to cope:

8 August

Fire Changes in Scarborough Not About Cost Cutting

This is the Coast Local Radio

[Fire Changes in Scarborough Not About Cost Cutting - This is the Coast](#)

That's the view of Tom Thorpe from the North Yorkshire Police, Fire & Crime Commission's office.

North Yorkshire Fire & Rescue have again stated new proposals for fire services in the area are not about cuts.

Scarborough would lose their current 24-hour response engine to a better-equipped vehicle that can only be used during the day.

Tom says there's been a five-year investigation into the busiest call out times, as well as the potential risks and cost-cutting for the sake of it isn't needed:

5 August

Quote sent out on Friday afternoon to York Press:

Luke Charters the Labour PPC for York Outer has said: "I'm becoming increasingly nervous that the Conservative Commissioner's 'consultation' is simply a 'tick box' exercise to justify further Tory cuts to the fire

service".

"York residents need to have the full picture of the dangerous impact the cuts to Huntington Fire Station could have. That's why we called on the Commissioner to publish data they have modelled, which could show the impact on fire response

times for each area".

"I also recently met several families living on the outskirts of Strensall who are concerned about the growing threat of wildfires on Strensall Common. With the climate emergency and recent heatwave, it's the wrong time to cut fire station cover which serves many of our rural communities.

"I also invited the Commissioner to visit my family member's home that was saved by Huntington Fire Crew earlier this year."

He's calling on the PFCC to publish the planned service cuts on fire engine response times and extend the consultation period beyond August 14 once this is done.

We have provided this quote in response:

North Yorkshire Police, Fire and Crime Commissioner Zoë Metcalfe said:

"North Yorkshire Fire and Rescue Service has undertaken its most comprehensive review ever of risk across North Yorkshire and the City of York to ensure there are the right people in the right place at the right time

with the right equipment to deliver the right services and keep everyone safe and protect all our communities.

“It is important to note that this is not a cost-cutting exercise. The Service has a balanced budget and can focus on having the resources that they need to keep people safe - all savings from the proposals would be reinvested to increase prevention and protection work to stop emergencies from happening in the first place and into improving the On-call model across our whole area.

“One of the proposed changes is to the operating model at Huntington Fire Station which will change from having two fire engines to having a single fire engine crewed by on-call firefighters - this operating model is already widely used across North Yorkshire. The Community Risk Profile classifies Huntington as a ‘low risk’ area and the Service have verified this by looking at incident data and demand over the past five years.

“This five years’ worth of data also shows that the average difference in response times from Huntington station will be 3 minutes 47 seconds. Times put out by the Fire Brigade’s Union using only 6 months of data showing longer times are included in this set which demonstrates that there are many more occasions when the on-call crew turnout much quicker than that. It is, of course, correct to say that every second counts when responding to an emergency. But it is also important to recognise that individual fire stations do not operate independently. The York area is also covered by two full-time fire engines at Acomb and Kent Street, and another on-call fire engine at Acomb, with surrounding resources at Easingwold and Malton all of which would respond into the Huntington area. North Yorkshire Fire and Rescue Service track their vehicles with an Automatic Vehicle Location System meaning they will always send the nearest and quickest fire engine.

“I published the full technical document that sets out the data and evidence for this proposal on my website at the beginning of this consultation in May. I have spent the last 11 weeks holding events in every district and the city, and twice in Huntington, as well as meeting with Councillors and firefighters. My Office have also held focus groups and responded to a significant amount of correspondence, all of which will be fed into our analysis. This is no tick box exercise – it is a genuine consultation and I will take its results into account as part of my decision making process.

“My consultation closes on Sunday 14 August and I encourage everyone to read the proposals in full, and give their views, before I make final decisions. The consultation is available at www.tellcommissionerzoe.co.uk.”

Tuesday 9- Friday 12 August 2022

9 August Harrogate Advertiser

[Last chance to comment on proposed cuts to Harrogate’s night-time fire crews | Harrogate Advertiser](#)

Last chance to comment on proposed cuts to Harrogate’s night-time fire crews

There are just a few days left for people to comment on controversial plans to cut the number of night-time fire engines in Harrogate to just one.

This Sunday is the final day of a three-month consultation on the proposals from the North Yorkshire Fire and Rescue Service.

The county's Police, Fire and Crime Commissioner Zoë Metcalfe is running an online survey on the plans which she said would “continue to provide an immediate emergency response” during the night when emergencies are less likely to occur.

She has also insisted the proposals are not cost-cutting measures as the fire service already has a balanced budget.

Yet union officials and councillors have raised concerns over the plans which have been described as "seriously concerning" and "putting money before lives".

Friday 12-Monday 15 August 2022

No Media Coverage Links Found.



NORTH YORKSHIRE FIRE AND RESCUE SERVICE RISK AND RESOURCE MODEL 2022-25

Consultation Response Report



AUGUST 2022

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SUMMARY - MAIN FINDINGS

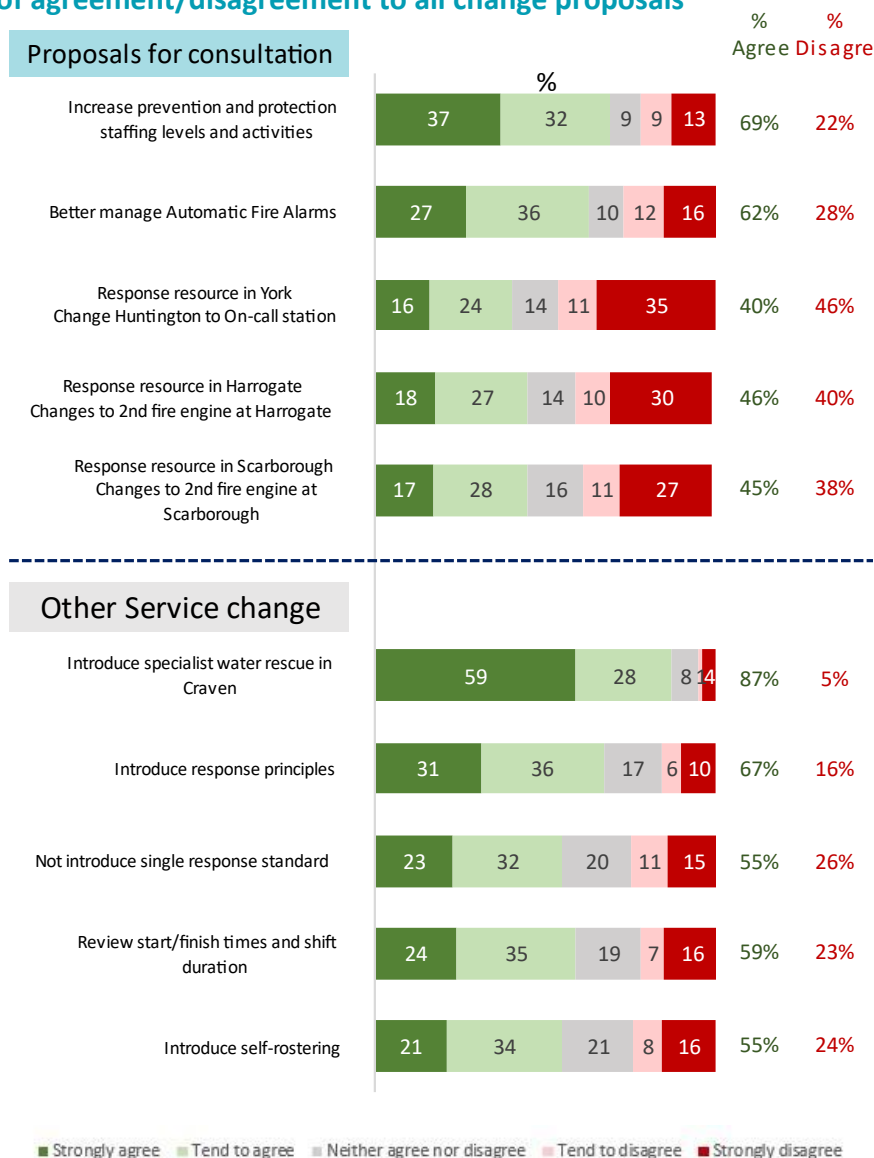
This section has been written by Opinion Research Services, an independent social research agency, commissioned by the Office of the Police, Fire and Crime Commissioner to quality assure the Risk and Resource Model 2022-25 consultation programme and the analysis of responses to the consultation.

The public consultation took place over a 12-week period from 23 May to 14 August 2022 and collected opinion on seven proposals for change, developed by North Yorkshire Fire and Rescue Service (NYFRS) and recommended to the Commissioner by the Chief Fire Officer to take forward to consultation.

During the consultation period, residents, businesses, stakeholders/partners and employees were invited to provide feedback via an open consultation questionnaire: this was available online (with paper questionnaires available on request) and yielded 1,378 responses (1,046 completed online and 332 completed across 12 public consultation events in person). In addition, 34 written submissions were received. Three resident focus groups were also conducted to further explore views and opinions on the proposals.

Overall, levels of agreement/support for the proposals were higher than levels of disagreement, with the exception of the Huntington proposal. The extent of disagreement was greater for proposed changes to the provision of response resource (Huntington, Harrogate and Scarborough).

Figure 1: Level of agreement/disagreement to all change proposals



Proposals for consultation



Improving our prevention and protection work

Permanently increase the specialist staff in our prevention and protection departments and increase prevention and protection activities across the Service.

Almost 7 in 10 questionnaire respondents (69%) agreed with the proposal to increase prevention and protection staffing levels and activities. Just over 1 in 5 disagreed (22%), and the rest neither agreed nor disagreed.

There was general support for the proposal to improve prevention and protection work in the focus groups: the value of that work in educating and engaging communities and businesses was recognised. This was echoed in the open text responses to the questionnaire, in which it was said that prevention is “*better than cure*”, and that the proposal would result in a better level of service for rural areas.

There were, though, concerns about how the proposed improvements to prevention and protection would be funded, and that this would be at the expense of the Service’s response function. Questions were also asked about how On-call staff could deliver additional prevention work in rural areas together with their emergency response duties and their regular employment.

Only one participant across all the focus groups overtly disagreed with the proposed expansion of prevention work, stating that they had yet to see any robust evidence that prevention is effective in reducing serious fire-related incidents. Again, this was echoed by some questionnaire respondents.

Finally, public perceptions were discussed, particularly with respect to the view that prevention activity is not as important as response. It was argued that education on the importance of prevention and protection activity is needed to overcome these perceptions.



Managing attendance to Automatic Fire Alarms

Reduce response to low-risk Automatic Fire Alarms (AFAs) which are often unwanted fire signals (an alarm activated by a something other than a fire).

Just over 6 in 10 questionnaire respondents (62%) agreed with the proposal to manage attendance to AFAs. Almost 3 in 10 disagreed (28%), and 1 in 10 neither agreed nor disagreed (10%).

Focus group participants typically supported the proposals to manage attendance to AFAs, which was also described as a sensible, cost-effective use of resources by many questionnaire respondents. Others considered the proposed change to be too risky, and said that the Service should be looking to address the reasons for the high number of AFAs rather than reduce its response to them.

Some focus group participants agreed with reviewing the type of response provided to AFAs: in particular, sending a single officer in a car to determine whether a fire engine is needed was considered an efficient use of resources. However, several others, as well as some questionnaire respondents, did not support this aspect of the proposal for fear of placing the single officer, members of the public and buildings at risk during the small percentage of incidents that are not false alarms.

3

Response resource in the York area

Change Huntington to an On-call fire station to rebalance the emergency response resource with the risk that exists in the York area.

Four in 10 questionnaire respondents (40%) agreed with the proposal to rebalance emergency response resources in the York area. However, almost half disagreed (46%), and the remaining 14% neither agreed nor disagreed.

Several participants across all three focus groups supported changing Huntington to an On-call station, describing it as a “*common-sense*” and evidence-based use of scarce resources. This was supported by some questionnaire respondents. The proposal to base some full-time firefighters at the station temporarily to improve availability and undertake prevention and protection work was also praised.

The questionnaire respondents and focus group participants who opposed the proposed changes at Huntington described them as a significant “*downgrade*” in an area of perceived relatively high activity, high risk, and high population. Although there was some recognition of the Service’s financial constraints and why it has proposed the change, people’s main concerns centred around longer night-time response times, and the ability to recruit enough On-call staff to ensure fire engine availability given the long-standing issues around recruitment and retention (nationally and locally). Moreover, although it is stated that no redundancies would result from the proposed changes, there were concerns around this.

That the proposal would result in, or indeed exacerbate, a lack of resilience within York and the Service as a whole was a concern. Participants and respondents highlighted the potential for additional pressure on surrounding stations; and suggested that the amount of prevention work done by York and Acomb would reduce as a result of them having to cover the Huntington area more frequently.

4

Response resource in Harrogate and Scarborough

Replace the Tactical Response fire engines with Emergency Rescue fire engines, crewed during the time when emergencies are most likely to happen.

Just under half of questionnaire respondents (46%) agreed with the proposal to replace the second fire engine (Tactical Response fire engine) with an Emergency Rescue fire engine, crewed during the time when emergencies are likely to happen, in Harrogate. Exactly 4 in 10 disagreed, and the remaining 14% neither agreed nor disagreed. The results were similar for Scarborough, with 45% of respondents agreeing, 38% disagreeing and 16% neither agreeing nor disagreeing.

Those who supported the proposals did so on the grounds that they are evidence-based and represent a better use of resources in offering better capability during the day when needed. However, even if they understood the rationale behind it, most focus group participants ultimately opposed the proposals. The main worries were around the ability to provide an adequate night-time response, especially to incidents requiring two or more appliances. Related to this, many questionnaire comments centred on the potential for more severe incidents at night, including house fires.

In considering Scarborough specifically, support from neighbouring fire stations was thought to be too distant to be effective, and the area was considered high-risk in terms of its demography and its status as a tourist destination.

Other Service change



Specialist water rescue capability in Craven

We are upskilling and equipping firefighters to provide a new specialist water rescue capability in Craven.

Almost 9 in 10 questionnaire respondents (87%) agreed with the proposal to introduce a specialist water rescue capability at Craven on the basis that it is sensible, evidence-based, and matches resource to risk. Only 5% disagreed (there was concern about On-call capacity and availability to take on additional training and deployment), and a further 8% neither agreed nor disagreed.



Introduction of emergency response principles

We are formalising how we respond appropriately, quickly and safely to emergencies so that you know what you can expect from us.

Two-thirds of questionnaire respondents (67%) agreed with the introduction of emergency response principles. 16% disagreed, and a further 17% neither agreed nor disagreed. Those who agreed considered it a common-sense approach that helps set public expectations; those who disagreed were concerned that the principles are unspecific and unmeasurable.

Just over half of respondents (55%) agreed with the proposal to not introduce a single response standard, considering it not credible or meaningful given the size of the Service area. Just over a quarter (26%) disagreed for they would prefer a target/standard, and one in five (20%) neither agreed nor disagreed.



Introduction of alternative duty systems

We would like to introduce a self-rostering duty system across all our full-time fire stations and change the timings of our shifts.

Just under 6 in 10 questionnaire respondents (59%) agreed with reviewing the start/finish times and duration of full-time firefighters' shifts as a means of better matching them to demand/operational need. Even so, those who supported a review said that staff must be fully consulted before any changes are introduced. Just over 1 in 5 (23%) disagreed, arguing that the current system works, whereas just under 1 in 5 (19%) neither agreed nor disagreed.

Just over half of respondents (55%) agreed with the proposed introduction of a self-rostering duty system across all NYFRS's full-time stations, suggesting that this would offer better flexibility for firefighters and allow better teamwork. Just under a quarter disagreed (24%), and just over one in five (21%) neither agreed nor disagreed. The main concerns were around potential cuts to firefighter numbers, a loss of work/life balance, and the complexity of self-rostering.

INTRODUCTION

Background

The Fire and Rescue National Framework (2018) sets out the Government's priorities and objectives for fire and rescue authorities. There is a statutory requirement for all fire authorities to produce an Integrated Risk Management Plan (IRMP), known locally as the Risk and Resource Model.

The Risk and Resource Model sets out the risk in the Service area and how North Yorkshire Fire and Rescue Service (NYFRS) will deploy its resources to address and reduce that risk by balancing the use of Prevention, Protection, Resilience and Response activities. It will ensure that firefighters and staff are in the right place at the right time to deliver the right and most appropriate service, with the right equipment and skills in the best possible way.

NYFRS has developed proposals for its new Risk and Resource Model 2022-25 based on an assessment of the Community Risk Profile, to address and reduce the risks across the Service area of North Yorkshire and the City of York. Seven proposals were developed by NYFRS and recommended to the Commissioner by the Chief Fire Officer to take forward to consultation. Four of the seven require full consultation as they would change the way NYFRS delivers its services across the area and three which do not require full consultation but which were included so that respondents were informed about the full picture of change.

Proposals for consultation

- 1 Improving our prevention and protection work
- 2 Managing attendance to Automatic Fire Alarms
- 3 Response resource in the York area
- 4 Response resource in Harrogate and Scarborough

Other Service change

- 1 Specialist water rescue resource capability in Craven
- 2 Introduction of emergency response principles
- 3 Introduction of alternative duty systems

Public consultation approach

The consultation took place over a 12-week period from 23 May to 14 August 2022. The aim of the consultation was to explore views on the seven proposals for change, to help inform any subsequent decision about their implementation.

The consultation welcomed responses from anyone living and/or working in North Yorkshire and the City of York, including the public and residents, businesses, stakeholders/partners and NYFRS employees and their Unions and Representative Bodies. The consultation asked respondents to consider the rationale for each proposal (also summarised in their totality in a video by the Commissioner) and express their level of agreement/disagreement with each, with an opportunity to provide more detailed reasoning for their view via a free text question that followed. Providing a response to each question was optional. The questionnaire is appended at the end of this report.

A dedicated webpage was set and hosted on the Commissioner's website which held a number of supporting documents for the public to gain a greater understanding of the proposals, which included a Proposals Information Booklet, a Technical Document, responses to a list of Frequently Asked Questions (FAQs) and other literature including posters and flyers. The PFCC promoted and sent out correspondence to stakeholders, including subsequent reminders.

The primary method of consultation was an open online questionnaire, with paper questionnaires available on request. An email and postal address were provided for any queries and written responses to be sent to.

12 public events were held across towns in the Service area on market days or weekends, staffed by employees from the Office of the Police, Fire and Crime Commissioner, to conduct the online questionnaire in person. An NYFRS colleague was also present to answer technical/operational questions. A videopod was hired for each event, providing a space where people could sit and watch the Commissioner’s video introduction to the proposals, prior to completing the questionnaire.

One public event was held in each of the following locations:

- Richmond
- Selby
- Northallerton
- Skipton
- York
- Malton

Two public events were held in locations where proposals would have most impact:

- Huntington
- Harrogate
- Scarborough

Three focus groups were conducted with residents to gather more detailed feedback on their views on the four proposals for consultation. The groups were moderated by OPFCC staff with technical/operational support from NYFRS colleagues and analysis of the discussion undertaken by ORS.

- Group 1: Huntington
- Group 2: North Yorkshire (control group)
- Group 3: Harrogate/Scarborough

A breakdown of the number of consultation responses is provided below:

Table 1: Breakdown of respondents to the consultation

Survey type	No of respondents
Online questionnaire	1,046
Offline questionnaire face to face – public event	332
TOTAL	1,378

In addition, 34 pieces of correspondence were received by the OPFCC; 30 emails and 4 formal written responses. The emails tended to request clarification and further information on the proposals. Themes from the formal written responses are highlighted throughout the report where relevant.

Quality assurance

This consultation has been Quality Assured by Opinion Research Services (ORS), an independent social research agency, to ensure it is conducted fairly and without bias.

ORS is a well-established and specialist social research practice with wide-ranging experience of statutory consultations and engagement processes across the UK. The agency has extensive experience of delivering Risk and Resource Model consultations having worked with numerous fire and rescue services since 2008 (previously as the sole provider of services under the Fire Services Consultation Association).

ORS has reviewed the Consultation Plan, Proposal Information Booklet, video script, questionnaire and web content to ensure they are fair and without bias – and in particular that the consultation approach conforms to the Gunning Principles which state that a consultation programme should:

- be conducted at a formative stage, before decisions are taken

- allow sufficient time for people to participate and respond

- provide the public and stakeholders with enough background information to allow them to consider the issues and any proposals intelligently and critically; and

- be properly taken into consideration before decisions are finally taken.

ORS has quality assured the content of this report and the analysis and has independently written the summary of the main findings. An independent Quality Assurance Statement is provided by ORS at the end of this report.

Reporting conventions

This report reviews the sentiments and judgements of respondents and participants. Some verbatim quotations are used, in indented italics, not because we agree or disagree with them, but for their vividness in capturing recurrent points of view. The report does not endorse any opinions but seeks only to portray them accurately and clearly. The report is an interpretative summary of the issues raised by participants. The purpose of the report is to analyse and explain the opinions of the many different interests participating in the engagement, but not to ‘make a case’ either way for any proposal.

It is important that open questionnaires are accessible to all, but without allowing multiple completions (by the same people) to distort the analysis. Duplicate responses have therefore been removed from the data.

The consultation findings have been analysed overall, combining responses from different collection methods of consultation (online and public events), and by subgroups (NYFRS employee, geographical area of residence, age, gender and disability where appropriate). It is important to note that not all respondents provided personal information so analysis of responses by subgroups can only be provided for those who did.

‘Don’t know’ responses have been removed from the reporting within the charts and tables. Owing to the rounding of numbers, percentages displayed visually on graphs or charts in the report may not always add up to 100%.

All open-ended responses have been read and classified (coded) using a standardised approach (code frame). This approach helps ensure consistency when classifying different comments and the resulting codes represent themes that have been repeatedly mentioned.

RESULTS

This section presents the results of the consultation analysed by respondent type and location.

Respondent profile

The following two tables profile the 1,378 responses to the consultation questionnaire.

The consultation questionnaire was widely publicised and made freely available to any individual or group who wished to express their views on the proposals. This means that the response profile is not necessarily representative of the North Yorkshire population (aged 16 and over). For example, while around a quarter of the population aged 16 and over in North Yorkshire is aged under 35 (Mid-Year Population Estimates for 2020), only 7% of respondents who provided their profile details were in this age group. Likewise, people aged 55 to 74 and those living in the City of York are over-represented in the data.

Table 2: Individual responses by demographics (Mid-Year Population Estimates 2020 for age and gender; Census 2011 for ethnic group and disability)

Characteristic	Count	% Valid responses	North Yorkshire and City of York 16 +%
BY AGE			
Under 25	20	2%	12%
25 to 34	51	5%	14%
35 to 44	130	12%	13%
45 to 54	176	16%	16%
55 to 64	242	23%	17%
65 to 74	292	27%	15%
75 and over	157	13%	13%
Total valid responses	1,068	100%	100%
<i>Not known</i>	310	-	-
BY GENDER			
Male	554	52%	49%
Female	501	47%	51%
Other	2	*%	
Total valid responses	1,057	100%	100%
<i>Not known</i>	321	-	-
BY ETHNIC GROUP			
White British/Irish	1,015	97%	97%
Not White British	28	3%	3%
Total valid responses	1,043	100%	100%
<i>Not known</i>	335	-	-
BY DISABILITY			
Yes – I consider I do have a disability	151	14%	20%
No – I do not consider I have a disability	902	86%	80%
Total valid responses	1,053	100%	100%
<i>Not known</i>	325	-	-

*denotes a value of less than 0.5%

Table 3: Individual responses by area, compared to the North Yorkshire and City of York population aged 16+ (Census 2011)

Characteristic	Count	% Valid responses	North Yorkshire and City of York 16 +%
Craven	67	6%	7%
Hambleton	100	9%	11%
Harrogate	247	21%	19%
Richmondshire	50	4%	6%
Ryedale	92	8%	7%
Scarborough	161	14%	13%
Selby	48	4%	11%
York	397	34%	26%
Total valid responses	1,162	100%	100%
<i>Not known</i>	216	-	-

Overall, 49 individual respondents indicated they were an employee of North Yorkshire Fire and Rescue Service. As at the time of submission of this report, there has been no response from the Fire Brigade’s Union.

Responses from organisations

Respondents had the option of responding as an individual or on behalf of an organisation. Overall, 14 respondents said that they were responding on behalf of organisations. A number of respondents also declared themselves to be Parish/Town/District or Town councillors.

12 of the organisations who responded to the questionnaire are shown in Table 4 below (2 did not provide a response when asked which organisation they were representing or it was unclear which organisation they were representing). Their responses have been included in the total responses.

The Commissioner did not receive a response from the Fire Brigade’s Union as at the time of this report being submitted.⁴

Table 4: Organisational responses to the online questionnaire

Organisation	
Huntington Parish Council	Redmire Parish Council
Kirkbymoorside Town Council	Raincliffe Woods Community Enterprise CIC
Knaresborough Town Council	Strensall with Towthorpe Parish Council
New Earswick Parish Council	Boroughbridge Farming Community
North Yorkshire Youth Commission	Forestry Commission
Park Place 96 Ltd – Property Management Company	York Green Party

⁴ A response from the FBU was received on 26 September 2022 following the submission of this report to the Executive Board. An addendum to this report is made at Appendix I to the full consultation report setting out the response to the FBU.

Proposals for consultation



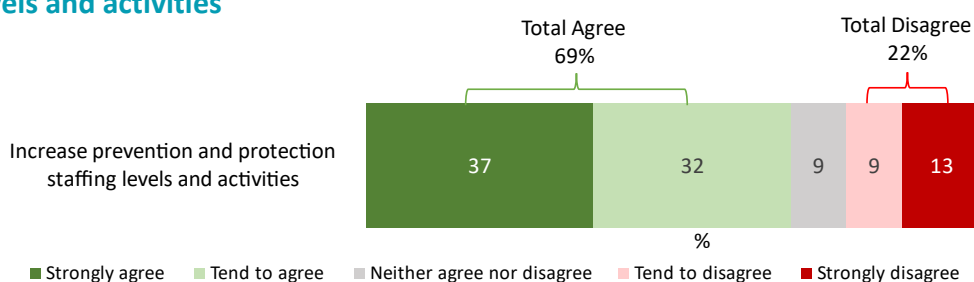
Improving our prevention and protection work

Permanently increase the specialist staff in our prevention and protection departments and increase prevention and protection activities across the Service.

Total responses

Over two-thirds (69%) of respondents agreed with the overall proposal to increase prevention and protection staffing levels and activities. Less than a quarter (22%) disagreed with this proposal. This proposal received the second highest level of agreement across all proposals.

Figure 2: Level of agreement/disagreement to Proposal: Increase prevention and protection staffing levels and activities



Base: all respondents answering (1,360) – excludes 'don't know'

Subgroup analysis

The table below provides a breakdown of response by subgroups; NYFRS employees, age, gender and self-defined disability. A summary of findings is provided in the column to the right of the table.

Table 5: Level of agreement/disagreement by respondent type

Respondent type		Count	Total Agree	Total Disagree
All respondents		1,360	69%	22%
SUBGROUPS				
NYFRS employee		48*	71%	19%
AGE	Under 35	50	66%	28%
	35 to 54	303	66%	24%
	55 to 64	241	72%	17%
	65 to 74	287	72%	19%
	Over 75	156	81%	14%
GENDER	Male	546	71%	21%
	Female	499	75%	16%
DISABILITY (SELF-DEFINED)	Yes	149	71%	18%
	No	893	72%	19%

- Staff opinion in line with overall respondents (71% of employees agree vs 69% of all respondents).
- Levels of agreement high across all age groups, increasing significantly with age (from 66% of those under 54 to 81% of those over 75 in agreement).

*low base - indicative

Over 700 responses were provided to this question to further explain their opinion of the proposal. Many responses contained both supportive comments as well as concerns. The main themes are detailed in the table below, ranked by frequency of mentions.

Table 6: Key themes from open question – ‘please tell us why you have answered this way?’

Support	Concerns
<ul style="list-style-type: none"> • Agree must be a priority area • Sensible proposal/sound rationale • Prevention is cost effective/better than cure/proactive • Better level of service for rural areas <p><i>“Prevention of harm is both better and more cost effective than emergency action to cure a problem.”</i></p> <p><i>“I welcome the proposed expansion of prevention and protection roles including new specialist roles to target high risk areas/communities. Multi-agency working will be key to achieving the most wide-ranging outcomes.”</i></p>	<ul style="list-style-type: none"> • Agree in principle but not at the expense of fire cover/emergency response • Lack of On-call capacity/interest to undertake prevention • Not all incidents can be prevented • Not convinced prevention makes any difference/ lack of proof that prevention reduces incidents <p><i>“Prevention is a good idea, but not at the expense of removing the ability to respond to emergencies.”</i></p> <p><i>“Many fires are accidental and may not be preventable.”</i></p>

Focus group feedback

There was general support for the proposal to improve prevention and protection work in the focus groups, and the value of that work in educating and engaging communities and businesses was widely recognised.

“I think it’s a really good idea. If you have downtime where the engine and staff can go out into the community it encourages engagement. Specialists doing fire prevention visits to businesses and schools. This is a positive thing to do” (North Yorkshire overall)

However, while the proposal was endorsed in principle, there were concerns about how the proposed improvements to prevention and protection would be funded, and that this would be at the expense of the Service’s response function.

“Overall, it sounds very good to increase specialist staff and expertise, but my concerns are around where you get these people from and how you fund it. It seems like taking people away from the sharp end of the job to put them in fire prevention, which is an area that is very important, but it feels like robbing Peter to pay Paul. In these times I don’t see where you’re going to get the money from other than taking from elsewhere in your organisation” (Harrogate/Scarborough)

“I also think in principle it’s a good idea. Preventing risk of harm to people. My concern would be, where the budget will come from? There’s a one-off grant for protection but how will we make that permanent? Would it be to the detriment of other parts of the service?” (North Yorkshire overall)

The issue of funding was also raised in relation to working in partnership with other organisations like local authorities to deliver prevention work, given their budgets are also constrained.

"I am concerned about the budgets and how short-term they might be. You... mentioned about working with local councils on these checks who are also struggling with their budgets as they've been cut to the bone... How will it work after the first year when the grant goes?" (Huntington)

Others asked questions around how On-call staff could deliver additional prevention work in rural areas together with their emergency response duties and their regular employment.

"I'm intrigued about On-call staff being used for prevention. It's laudable but if On-call staff are people who are called out at the minute to an incident, how will that work with their regular employment?" (Harrogate/Scarborough)

On the flip side, it was suggested that dedicated prevention and protection staff could be employed as On-call firefighters to provide resilience in under-staffed areas; and the general need for more delivery by both 'Green Book' and operational staff was highlighted.

"Have you looked at using your prevention and protection staff as On-call firefighters to offer some resilience in areas where you're short of staff?" (Huntington)

"Every firefighter is doing lots of prevention and protection work... And with the Grenfell situation we're going to be having to do a lot more. We're going to have to employ more Green Book staff and we need operational staff to be doing more... There's lots going on... Prevention is the name of the game" (Harrogate/Scarborough)

Only one participant across all the focus groups overtly disagreed with the proposed expansion of prevention work in particular. They said they had yet to see any robust evidence that prevention work is effective in reducing serious fire-related incidents, and again raised the issue of improvements in this area being financed by rebalancing funding from response.

"... I haven't seen any robust evidence that prevention work links directly back to reductions in accidental dwelling fires... And as useful as it is to signpost to other organisations, again I haven't seen any robust, correlational evidence that it helps reduce incidents. And I don't think it should be funded at the expense of fire cover" (Huntington)

Finally, public perceptions were discussed in relation to this proposal, particularly in light of the apparently widely held view that prevention activity is not as important a priority for North Yorkshire Fire and Rescue Service as response. It was argued that education on the importance of prevention and protection activity is needed to overcome a potential feeling that having surplus firefighters available to respond is preferable to rebalancing resources in favour of offering more of it.

"The public perception is that... they are responders rather than preventers. Prevention is always going to be better than cure, but the gut reaction of most people will be that having a 'reserve' of firefighters to respond would be better than more prevention" (Harrogate/Scarborough)

Moreover, reassuring people that response times will not be longer in the event of operational crews undertaking more prevention and protection work in their communities while on duty was considered important.

"I imagine that ordinary citizens in York and North Yorkshire would need reassurance that using firefighters for visiting buildings for prevention purposes is not going to reduce their safety due to longer response times because they won't be at their fire station..." (Huntington)

2

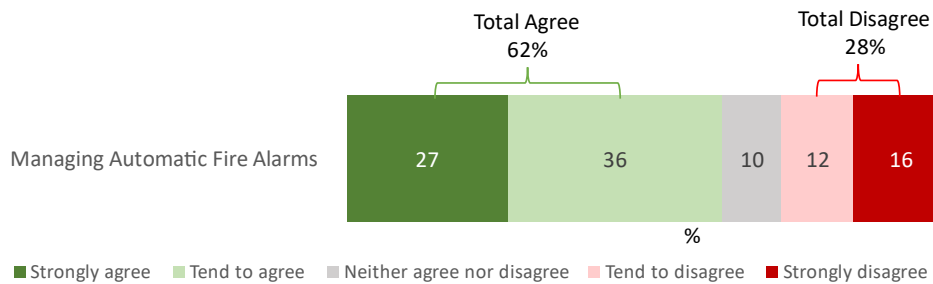
Managing attendance to Automatic Fire Alarms

Reduce response to low-risk Automatic Fire Alarms (AFAs) which are often unwanted fire signals (an alarm activated by a something other than a fire).

Total responses

Around 6 in 10 respondents (62%) agreed with the proposal to better manage attendance to Automatic Fire Alarms and almost 3 in 10 disagreed.

Figure 3: Level of agreement/disagreement to Proposal: Managing attendance to Automatic Fire Alarms



Base: all respondents answering (1,355) – excludes 'don't know'

Subgroup analysis

The table below provides a breakdown of response by subgroups; NYFRS employees, age, gender and self-defined disability. A summary of findings is provided in the column to the right of the table.

Table 7: Level of agreement/disagreement by respondent type

		Count	Total Agree	Total Disagree
All respondents		1,355	62%	28%
SUBGROUPS				
NYFRS employee		49*	57%	33%
AGE	Under 35	51	51%	35%
	35 to 54	303	60%	32%
	55 to 64	236	57%	35%
	65 to 74	288	71%	20%
	Over 75	156	78%	13%
GENDER	Male	551	65%	26%
	Female	492	66%	25%
DISABILITY (SELF-DEFINED)	Yes	148	64%	25%
	No	891	66%	25%

*Low base - indicative

- Employees slightly less likely to agree compared to total respondents (57% vs 62% agree).
- Older age groups far more likely to agree than younger (51% of those under 35 vs 78% of those over 75 agree).

Over 700 responses were provided to this question to further explain their opinion of the proposal. Many responses contained both supportive comments as well as concerns. The main themes are detailed in the table below, ranked by frequency of mentions.

Table 8: Key themes from open question – ‘please tell us why you have answered this way?’

Support	Concerns
<ul style="list-style-type: none"> • Sensible proposal • Reduces waste of resources/resource better spent on other activities • More cost effective <p><i>“This feels like a sensible approach to prioritising and tailoring responses to the type of building/situation. I think charging business for repeated false alarms should be introduced, however this should take into account the type and size of business.”</i></p> <p><i>“Charging for repeat AFAs is a good idea. Assessing the situation first makes good sense.”</i></p>	<ul style="list-style-type: none"> • Too risky – fire alarm means fire til proven otherwise/should always respond even if no sleeping risk • Cost cutting/reduced service • Triage (officer attending first) would put lives/buildings at risk due to delayed response if real fire • No sleepers doesn’t mean no risk • Address why there are so many AFAs rather than reduce response <p><i>“Because even one case that is a positive fire should not be missed just because normally it’s false.”</i></p> <p><i>“It might be too late for a backup crew if the property is on fire.”</i></p>

Focus group feedback

Focus group participants typically supported the proposals to manage attendance to AFAs, though they also felt that more information and explanation may be needed to reassure members of the public that the proposal is simply to extend the hours of NYFRS’ existing policy, and that the Service has taken issues like sleeping risk fully into account.

“... Most people would see it as reducing the service overall to AFAs rather than just extending the hours. Charging for AFAs is perfectly reasonable and the risk profile makes this seems reasonable” (Harrogate/Scarborough)

“Are you confident that you know about every building in the area? What happens where you have a flat above a commercial property for example?” (Huntington)

Indeed, one participant, a firefighter at West Yorkshire Fire & Rescue Service, highlighted that their Service had implemented a similar policy several years ago, and that it had resulted in far fewer AFA turnouts, and more and better engagement with businesses and other organisations.

“West Yorkshire have had this policy in place for several years and it has drastically reduced our turnouts on AFAs. On an evening when we used to turn out, we would find that some premises didn’t have keyholders to open up for us and we were having to sit around for hours sometimes waiting with the appliance. Now this has been in place for a while, most now have keyholders and there’s a lot more interaction with them... We can go out and assess what they have in place and implement more fire safety... You could see an almost instant effect on our callouts; they drastically dropped within 12 months” (North Yorkshire overall)

Some participants agreed with reviewing the type of response provided to AFAs: in particular, sending a single officer in a car to determine whether a fire engine is needed was considered an efficient use of resources.

"I think it's a really good idea to look at the type of response you send. Why would you send a fire engine with four firefighters to everything? It's a good use of resources" (North Yorkshire overall)

However, several others did not support this aspect of the proposal for fear of placing the single officer at risk at the small percentage of incidents that are not false alarms.

"What I don't agree with is sending one officer to an AFA... He cannot physically, on his own, search that building. Something could happen to a fire officer by himself searching for a fire. If you go with a fire engine of four and something happens, there's back up to help if needs be" (Harrogate/Scarborough)

"Overall, due to reductions in resources, it seems a fairly sensible thing overall. That being said, the possibility of sending a single officer is a very dangerous precedent to set. Some incidents won't be AFAs and they won't be able to offer any practical firefighting capability... Sending individuals in cars to potential fires is a very dangerous and bad thing to do" (Huntington)

It was, though, recognised that the other emergency services operate in this way and have done for some time.

"We're used to seeing ambulance responders and there is a limit to what the paramedic can do. But they can make an assessment, with the ambulance to come. So maybe the same thing could happen here? To relay information" (Huntington)

"Police officers are sent alone to incidents umpteen times a day without knowing what they're going to face, so what's the difference?" (Huntington)

There was widespread support for charging repeat AFA offenders, providing the criteria for doing so is communicated to businesses and organisations; that the process of recovering the fines is not more costly than the fine itself; and that the policy is complemented by education and activity to reduce AFA numbers.

"I agree we should be charging repeat offenders but sometimes the process of trying to recover the fine is more costly than the fine itself, so there's a note of caution there" (North Yorkshire overall)

"... It makes sense to me. There should be an ability to charge for repeat AFAs but people need to know what that criteria is" (North Yorkshire overall)

"I recognise that there is an issue with the AFAs and that there's maybe a need to charge, but is there not anything that can be done to improve technology and improve faulty alarms?" (North Yorkshire overall)

3

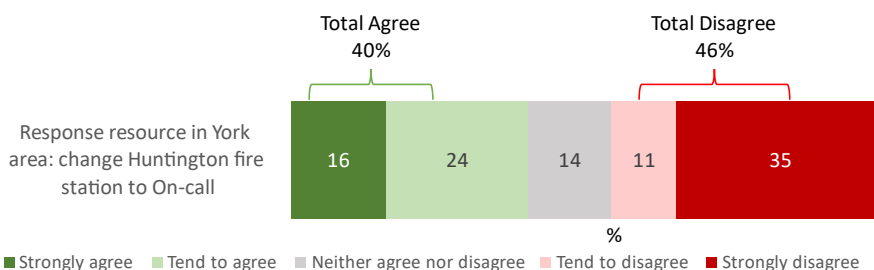
Response resource in the York area

Change Huntington to an On-call fire station to rebalance the emergency response resource with the risk that exists in the York area.

Total responses

4 in 10 respondents (40%) agreed with the proposal to rebalance emergency response resources in the York area, changing Huntington from a full-time to an On-call fire station. This was the only change proposal that received a higher proportion of respondents who disagreed than agreed (46% vs 40%).

Figure 4: Level of agreement/disagreement to Proposal: Response resource in the York area



Base: all respondents answering (1,285) – excludes ‘don’t know’

Subgroup analysis

The table below provides a breakdown of response by subgroups; NYFRS employees, residential location and proximity to nearest fire station, age, gender and self-defined disability. A summary of findings is provided in the column to the right of the table.

Table 9: Level of agreement/disagreement by respondent type

		Count	Total Agree	Total Disagree
All respondents		1,285	40%	46%
SUBGROUPS				
NYFRS employee		49*	49%	43%
LOCATION				
City of York – Huntington not closest station to where live		164	33%	62%
Huntington nearest station to where live		231	24%	73%
AGE				
Under 35		50	30%	54%
35 to 54		295	37%	54%
55 to 64		233	45%	43%
65 to 74		271	47%	37%
Over 75		148	54%	25%
GENDER				
Male		530	46%	41%
Female		469	44%	43%
DISABILITY (SELF-DEFINED)				
Yes		140	44%	42%
No		859	46%	41%

*Low base - indicative

- NYFRS employee level of agreement higher than disagreement (49% agree vs 43% disagree).
- Residents of the City of York, whose closest fire station is not Huntington, far more inclined to disagree with the proposal (62% disagree).
- Residents whose closest fire station is Huntington expressed the highest level of disagreement (73% disagree).
- Agreement increased with age, the highest level of agreement among those aged over 75 (54% agree).

Over 700 responses were provided to this question to further explain their opinion of the proposal. Many responses contained both supportive comments as well as concerns. The main themes are detailed in the table below, ranked by frequency of mentions.

Table 10: Key themes from open question – ‘please tell us why you have answered this way?’

Support	Concerns
<ul style="list-style-type: none"> • Sensible/agree with rationale/risk evidence • Better use of resource/resource better used/redirected elsewhere <p><i>“It achieves a better balance of resources compatible with the identified risks.”</i></p> <p><i>“York has always been over provided with fire engines compared to other large population areas such as Scarborough and Harrogate. The people displaced can be utilised elsewhere.”</i></p>	<ul style="list-style-type: none"> • Additional response time could be difference between life and death/much delayed response from On-call • Can’t successfully recruit to On-call in Huntington/low On-call availability • Higher than defined/increasing risk in area; lots of building development, A64 Road Traffic Collisions, Strensall Common prone to serious fires, climate change • Reduced fire cover in area and resilience in York area • Cost cutting • Puts lives and buildings at risk • Redundancies/job losses/cutting staff <p><i>“This is a reduction in fire cover. During incidents that require a number of appliances it means there are less available to be able to attend the incident or provide fire cover in other areas.”</i></p> <p><i>“An additional 3 minutes can be a long time in the spread of a fire.”</i></p>

Written responses

Two of the four written responses were opposed specifically to this proposal for the following reasons:

- increase in response time by only having an On-call fire engine, particularly for communities to the North and East of York and those using the road networks in and around the City;
- high level of risk in areas such as New Earswick, an area highlighted as being some distance from the next nearest fire station in York;
- Increased risk and likelihood of emergencies due to new housing developments, increased population and climate change.

Rather than reduce response resource, a push for increased central funding and fire and rescue precept flexibility was strongly encouraged.

Focus group feedback

Several participants across all three focus groups supported changing Huntington to an On-call station, describing it as a “common-sense” use of scarce resources that is based on sound evidence.

“I think it’s sensible to use the resources you’ve got to get the best bang for your buck...” (North Yorkshire overall)

"It's very straightforward... There only issues I can see are around staff changing from full-time to On-call, but it'll all come out in the wash. I commend the proposal!" (Harrogate/Scarborough)

"You've no doubt got lots of data and statistics that you've analysed and there's no doubt you know what you're doing" (North Yorkshire overall)

"The reduction in smoking in premises and better electrical safety has improved the number of fire events. Happy with the proposal for Huntington" (Huntington)

The aspect of the proposal to base some full-time firefighters at the station temporarily to improve availability and undertake prevention and protection work was praised, though some important questions were asked around monitoring and timescales.

"It seems like a proposal that has been thought out and the transition process is really important. It seems sensible" (North Yorkshire overall)

"What's the timescale for the wholetime cohort staying at the station? When will you re-evaluate it?" (North Yorkshire overall)

"How long will it take to train new staff, and will that be within the window of the wholetime staff remaining on the station?" (Huntington)

Moreover, one participant suggested that the proposal could be tested first before the final decision is taken to make the change.

"Presumably, regarding Huntington, one could test this with existing resources at York/Acomb before taking a decision to remove the full-time engine. That would be by responding from York/Acomb instead of the current first choice Huntington" (Huntington)

Others, though, opposed the proposed changes at Huntington, describing them as a significant "downgrade" in an area of relatively high activity and high population. It was, though, recognised that population numbers are perhaps not as important a consideration in fire risk especially nowadays given the efficacy of modern engines and equipment, and that buildings and their contents are typically safer.

"... It's only marginally lower than other shift appliances... In general, it would be better to have that full-time. It seems to be a relatively active area looking at the heat map" (Harrogate/Scarborough)

"The population of York has doubled; how can this be sensible?" (Huntington)

"The population has increased, but presumably one can do a lot more with modern engines and equipment than we could have many years ago. They must be more efficient and effective than they used to be" (Huntington)

Although there was some recognition of the Service's financial constraints and why it has proposed the change, Huntington participants' main concerns centred around night-time response times, and the ability to recruit enough On-call staff to ensure fire engine availability given the long-standing issues around recruitment and retention (nationally and locally).

"In Huntington, because of the lack of On-call cover, it has had to extend the area where it traditionally recruits, which suggests there might be difficulties recruiting there!" (Huntington)

"You're banging on about reducing some of the stations down to On-call, but then you're telling us how difficult it is to crew On-call. So, taking away a full-time crew and replacing them with On-call doesn't seem to add up" (Huntington)

"North Yorkshire doesn't have the money to provide the service in the way they want to. But I do think the plan has holes in it... Nationally there are big problems with the On-call model not

performing properly, and I think that will continue in Huntington. £1.5m is not enough money, and the On-call model is a national problem that does not provide the cover it should. It's a step down and I don't think it's a good thing, but equally I know the money isn't there to run things"
(Huntington)

That the proposal would result in, or indeed exacerbate, a lack of resilience within York and the Service as a whole was a concern for a few participants. They highlighted the potential for additional pressure on surrounding stations such as Tadcaster and Malton, and suggested that the amount of prevention work done by York and Acomb would reduce as a result of them having to cover the Huntington area more frequently.

"... At the moment, we don't have many multi-pump stations, and by going to a one pump scenario you won't have that cover... There's no resilience in the system" (Harrogate/Scarborough)

"Huntington has on average, 401 shouts a year. If the wholetime truck is removed, that will mean the wholetime appliance or the other two York stations will have to take up that slack. And will that have an effect on how much prevention activity York and Acomb can do?" (Huntington)

Other worries (again mainly among Huntington participants) were around On-call turnout times in the light of traffic congestion locally, and the potential for large, resource-intensive incidents in the area's many ageing hotels.

"I have great concern given what York Ring Road is like about how quickly the On-call crews will be able to get to the station... The timing for getting out of the station would be drastically increased"
(Huntington)

"There doesn't seem to be any mention in this risk assessment of the ageing hotels we have with lots of people in them. They very rarely have fires, but when they do it could be catastrophic. Where is this factored into these proposals?" (Huntington)

In relation to the point that the proposed improvements in prevention and protection cannot be achieved without implementing this change, there was some suggestion at the Harrogate/ Scarborough group that members of the public still prioritise response above all else, and that without significant education on the importance of prevention and protection, there will be resistance to this rebalancing of resources.

"It's the point about prevention versus the potential to respond. It feels like removing performance or response that would potentially be missed in that area" (Harrogate/Scarborough)

4

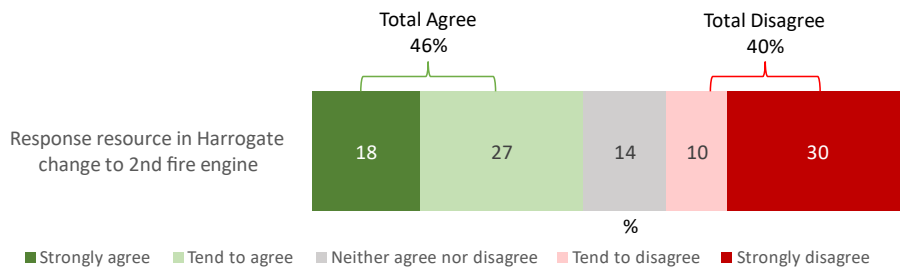
Response resource in Harrogate and Scarborough

Replace the Tactical Response fire engines with Emergency Rescue fire engines, crewed during the time when emergencies are most likely to happen.

Harrogate - Total responses

Just under half of the respondents (46%) agreed with the proposal to replace the second fire engine (Tactical Response fire engine) with an Emergency Rescue fire engine crewed during the time when emergencies are most likely to happen. 4 in 10 disagreed with this proposal.

Figure 5: Level of agreement/disagreement to Proposal: Response resource in Harrogate – replace tactical response fire engine with emergency fire engine crewed during the time when emergencies are most likely to happen



Base: all respondents answering (1,267) – excludes 'don't know'

Harrogate - Subgroup analysis

The table below provides a breakdown of response by subgroups; NYFRS employees, residential location and proximity to nearest fire station, age, gender and self-defined disability. A summary of findings is provided in the column to the right of the table.

Table 11: Level of agreement/disagreement by respondent type

		Count	Total Agree	Total Disagree
All respondents		1,267	46%	40%
SUBGROUPS				
NYFRS employee		48*	52%	46%
LOCATION	Harrogate district – Harrogate not closest station to where live	88	44%	45%
	Harrogate closest station to where live	159	43%	53%
AGE	Under 35	50	30%	52%
	35 to 54	297	40%	46%
	55 to 64	230	43%	42%
	65 to 74	270	55%	32%
	Over 75	147	65%	19%
GENDER	Male	534	48%	38%
	Female	472	51%	36%
DISABILITY (SELF-DEFINED)	Yes	140	51%	34%
	No	863	49%	37%

- NYFRS employee disagreement slightly higher than total respondents (46% vs 40%).
- Residents across the Harrogate district, whose closest fire station is not Harrogate, as likely to agree as disagree (44% agree vs 45% disagree).
- Residents whose closest fire station is Harrogate expressed the highest level of disagreement (53% disagree).
- Support increased with age (from 30% of those under 35 to 65% of those over 75 in agreement).

*Low base – indicative

Over 600 responses were provided to this question to further explain their opinion of the proposal. Many responses contained both supportive comments as well as concerns. The main themes are detailed in the table below, ranked by frequency of mentions.

Table 12: Key themes from open question – ‘please tell us why you have answered this way?’

Support	Concerns
<ul style="list-style-type: none"> • Seems sensible/good business case/evidence/rationale • Better use of resources • Better capability during day when needed <p><i>“An increased response capability during peak demand is far better use of resources. “</i></p> <p><i>“I do feel again that the above just makes a lot of sense to use fire resources in the best and most effective way to meet the needs of people in Harrogate, so I am all for this and feel it is a positive good step forward.”</i></p> <p><i>“The data in the Risk Profile supports this. Can't have a fire service based on just in case scenarios!!”</i></p>	<ul style="list-style-type: none"> • Some risk concerns - tourism/hotels/hospitals/increase in housing developments • Greater severity of emergencies at night/house fires often occur at night • Downgrade in response/resilience at night /Need two 24hr fire engines • Redundancies/job losses/cutting staff • Need more crew than 4 on a night to crew special appliances e.g. Aerial Ladder Platform <p><i>“Fires often happen at night when people are asleep as do car accidents when the Fire Service is needed. People that are asleep when a smoke alarm goes off are slower to react having just woken, and often a fire can have spread further before the Fire Brigade are alerted. Also, due to climate change and hot weather or Firefighters may already have been deployed to fight fires on the Moors, so what happens then? “</i></p>

Written responses

Two of the four written responses were opposed specifically to the Harrogate proposal for the following reasons:

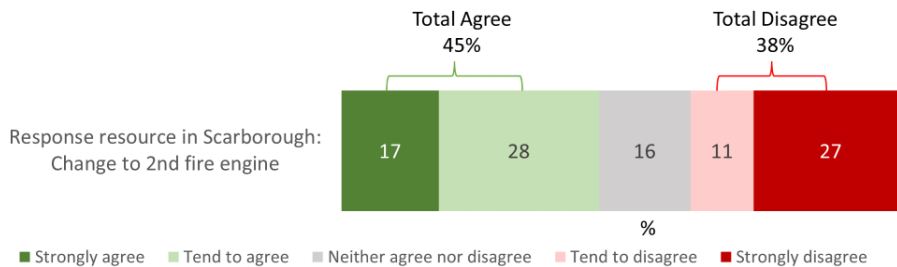
- delays in response of second fire engine at night due to distance of nearest On-call fire station;
- reduced night time resilience; impact on location of second appliance (e.g. Boroughbridge) left exposed if attending an incident in Harrogate. Impact on Harrogate area if more than one emergency to respond to in Harrogate;
- emergencies will still occur at night with an increased likelihood of occurrence within the Harrogate area due to housing and population growth.

Again, there was strong insistence for better central funding to avoid any reduction in or change to response resources.

Scarborough – Total responses

Just under half of the respondents (45%) agreed with the proposal to replace the second fire engine (Tactical Response fire engine) with an Emergency Rescue fire engine crewed during the time when emergencies are most likely to happen. Just under 4 in 10 (38%) disagreed with this proposal.

Figure 6: Level of agreement/disagreement to Proposal: Response resource in Scarborough - replace tactical response fire engine with emergency fire engine crewed during the time when emergencies are most likely to happen



Base: all respondents answering (1,221) – excludes 'don't know'

Scarborough - Subgroup analysis

The table below provides a breakdown of response by subgroups; NYFRS employees, residential location and proximity to nearest fire station, age, gender and self-defined disability. A summary of findings is provided in the column to the right of the table.

Table 13: Level of agreement/disagreement by respondent type

		Count	Total Agree	Total Disagree
All respondents		1,221	45%	38%
SUBGROUPS				
NYFRS employee		47*	55%	43%
LOCATION	Scarborough district – <u>Scarborough not closest station to where live</u>	34*	47%	44%
	Scarborough closest station to where live	114	47%	50%
AGE	Under 35	49*	27%	59%
	35 to 54	288	41%	45%
	55 to 64	222	46%	37%
	65 to 74	267	52%	31%
	Over 75	146	63%	16%
GENDER	Male	519	47%	36%
	Female	458	52%	33%
DISABILITY (SELF-DEFINED)	Yes	134	49%	35%
	No	840	49%	35%

- NYFRS employees more likely to agree than disagree (55% agree vs 43% disagree).
- Residents of Scarborough district, whose closest fire station is not Scarborough, express similar levels of agreement to total respondents (47% vs 45% agree) but more likely to disagree compared to all respondents (44% vs 38% disagree).
- Similar proportion of residents whose closest fire station is Scarborough agree compared to total respondents (47% vs 45% agree) but far higher level of disagreement expressed (50% vs 38% disagree).
- Support for the proposal increased with age from 27% of under 35s to 63% of over 75s in agreement.

*Low base - indicative

Over 600 responses were provided to this question to further explain their opinion of the proposal. Many responses contained both supportive comments as well as concerns. The main themes are detailed in the table below, ranked by frequency of mentions.

Table 14: Key themes from open question – ‘please tell us why you have answered this way?’

Support	Concerns
<ul style="list-style-type: none"> • Seems sensible/good business case/evidence/rationale • Better capability during day when needed • Better use of resources <p><i>“It makes sense - I can't see why we pay firefighters to sleep when there are few incidents.”</i></p> <p><i>“The rationale seems to back up the proposal.”</i></p>	<ul style="list-style-type: none"> • Scarborough is a high risk area - deprivation and demand/tourism/nursing homes/hotels/refugees • Greater severity of emergencies at night/house fires often occur at night • Inadequate On-call back up in Scarborough area – too far away • Downgrade in response/resilience at night /Need two 24hr fire engines • Redundancies/job losses/cutting staff • Need more crew than 4 on a night to crew special appliances e.g. Aerial Ladder Platform <p><i>“I would be concerned as to where and how long it would take alternative response to arrive in Scarborough.”</i></p> <p><i>“Scarborough has one of the highest levels of deprivation in the country yet you are willing to take fire cover away.”</i></p>

Focus group feedback

Even if they understood the rationale behind it, most participants ultimately opposed the proposal to swap the Tactical Response fire engines at Harrogate and Scarborough Fire Stations for another Emergency Rescue fire engine, crewed with four but only during the day.

As at Huntington, the main worries were around the ability to provide an adequate night-time response, especially to incidents requiring two or more appliances.

“You can't argue with the figures, but at a night-time Scarborough will only have one appliance. And yes, it will be backed up from elsewhere, but elsewhere to Scarborough is a long way away if you have something like a house fire” (Harrogate/Scarborough)

“If we get a ‘house fire persons reported’ after 10pm, what will the weight of response be? There's an increasing and ageing population in Harrogate. Where will the other pumps come from to make up that weight of attack? It's worrying that after 10pm you'd be relying on an On-call pump, especially when you think of the make-up of Harrogate with all the hotels, roads, railways etc.” (Harrogate/Scarborough)

Other questions and concerns centred on:

The ability to attract On-call firefighters locally

*“Why do you suddenly think you’ll be able to attract people to the retained system?”
(Harrogate/Scarborough)*

What can be achieved by a crew of four or five at a significant incident

“It’s the point about limited ability; there are certain things that can’t be done by a crew of four” (Harrogate/Scarborough)

The effect of the proposal on resilience locally

*“To me, you’ve got a second pump at Harrogate and that gives you the resilience”
(Harrogate/Scarborough)*

How Scarborough’s specialist appliances would be crewed overnight

Whether the proposed change would affect cross-border arrangements with neighbouring fire and rescue services

“Would it have any effect on any cross-border arrangements agreements that you might have? I know Harrogate is close to West Yorkshire for example” (Huntington)

Whether the Emergency Response fire engine would be able to attend the same range of incidents as the Tactical Response fire engines, but with a crew of three

“Can an all-singing-all-dancing fire engine respond to the more limited range of incidents with only three firefighters, if necessary, or must it have a crew of four?” (Huntington)

Whether NYFRS would undertake prevention work in the area prior to implementing the proposal

“Before these proposals are implemented, would you have an interim period where you would target these areas for home fire safety checks to make sure they’re covered?” (North Yorkshire overall)

Although there was typically either outright opposition to or concerns about this proposal, one participant felt strongly that this was a result of a resistance to change rather than an objective evaluation of the “science”. They were very much in support of it.

*“I think what I’m seeing is some resistance to the idea of change. The proposal seems to follow the science in terms of frequency and nature of incidents and calls and modifying the service to meet the evidence. So, for me, there are advantages to the proposal. And I feel that if things went wrong, changes would quickly be made. So, I think it’s a sensible proposal that’s worth following through”
(Harrogate/Scarborough)*

Other Service change



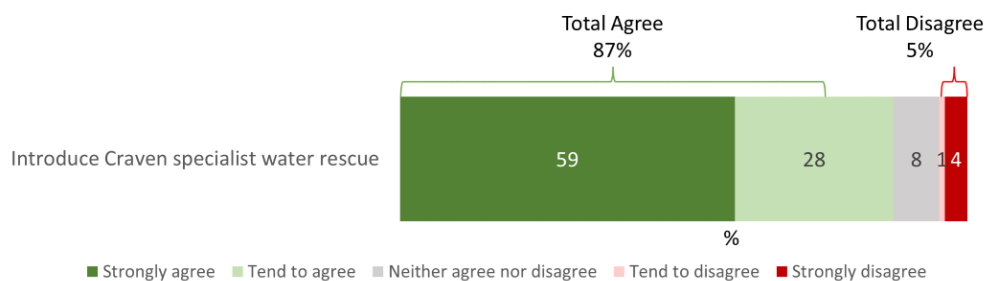
Specialist water rescue capability in Craven

We are upskilling and equipping firefighters to provide a new specialist water rescue capability in Craven.

Total responses

Across all the change proposals this one received the highest level of agreement. Almost 9 in 10 respondents (87%) agreed with the proposal to introduce a specialist water rescue capability in Craven. Only 5% disagreed.

Figure 7: Level of agreement/disagreement to Proposal: Specialist water rescue resource capability in Craven



Base: all respondents answering (1,218) – excludes 'don't know'

Subgroup analysis

The table below provides a breakdown of response by subgroups; NYFRS employees, age, gender and self defined disability. A summary of findings is provided in the column to the right of the table.

Table 15: Level of agreement/disagreement by respondent type

		Count	Total Agree	Total Disagree
All respondents		1,218	87%	5%
SUBGROUPS				
NYFRS employee		49*	88%	2%
AGE	Under 35	48*	88%	4%
	35 to 54	294	85%	5%
	55 to 64	226	87%	4%
	65 to 74	269	89%	4%
	Over 75	135	92%	2%
GENDER	Male	517	86%	5%
	Female	462	91%	2%
DISABILITY (SELF-DEFINED)	Yes	138	85%	6%
	No	839	89%	3%

*Low base - indicative

- High levels of agreement across all subgroups and consistently low levels of disagreement.
- NYFRS employee support in line with total respondents (88% vs 87% agree).
- High levels of agreement across all age groups, those aged over 75 in particular (92% agree).

Over 700 responses were provided to this question to further explain their opinion of the proposal. Many responses contained both supportive comments as well as concerns. The main themes are detailed in the table below, ranked by frequency of mentions.

Table 16: Key themes from open question – ‘please tell us why you have answered this way?’

Support	Concerns
<ul style="list-style-type: none"> • Seems sensible/good business case/evidence/rationale • Plugs a current gap in resource/matches resource to risk • Quicker response/closest specialist team too far away <p><i>“There’s a gap in capability where incidents take place - fill it.”</i></p> <p><i>“The risk is clearly present and currently not adequately covered.”</i></p>	<ul style="list-style-type: none"> • On-call capacity and availability to take on additional training and deployment <p><i>“I think we need a water rescue resource in the west but yet to be convinced that the On-call there will be able to make the commitment to the extra training and that there are sufficient numbers to maintain a water rescue asset and standard incident cover.”</i></p>

2

Introduction of emergency response principles

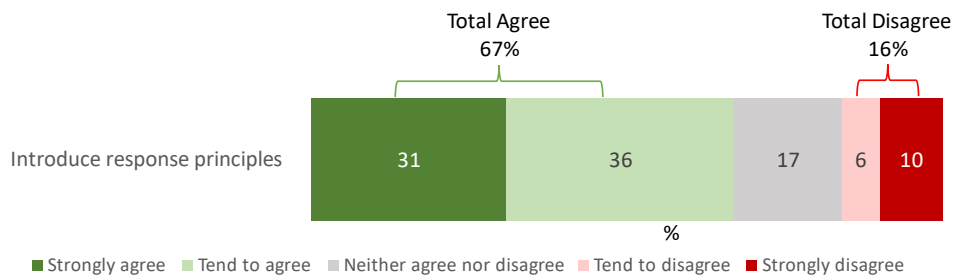
We are formalising how we respond appropriately, quickly and safely to emergencies so that you know what you can expect from us.

This proposal had two elements; the first collected opinion on the proposed introduction of a set of defined response principles, formalising how the Service responds appropriately, quickly and safely to emergencies and the second gauged views on whether the Service should not introduce a single response standard.

Response principles - Total responses

Two-thirds of respondents (67%) agreed with the proposal to introduce emergency response principles. 16% disagreed.

Figure 8: Level of agreement/disagreement to Proposal: Introduction of the proposed emergency response principles



Base: all respondents answering (1,207) – excludes 'don't know'

Response principles - Subgroup analysis

The table below provides a breakdown of response by subgroups; NYFRS employees, age, gender and self-defined disability. A summary of findings is provided in the column to the right of the table.

Table 17: Level of agreement/disagreement by respondent type

		Count	Total Agree	Total Disagree
All respondents		1,207	67%	16%
SUBGROUPS				
NYFRS employee		48*	67%	21%
AGE	Under 35	46*	57%	13%
	35 to 54	298	62%	18%
	55 to 64	230	71%	17%
	65 to 74	271	75%	11%
	Over 75	138	80%	12%
GENDER	Male	522	68%	16%
	Female	464	74%	11%
DISABILITY (SELF-DEFINED)	Yes	141	68%	13%
	No	845	71%	14%

*Low base - indicative

- NYFRS employee agreement the same as total respondents (67% agree) although more likely to disagree (21% vs 16%).
- Level of agreement increases with age from 57% of under 35s to 80% of over 75s.
- Agreement higher among females (74%) than males (68%).

Over 500 responses were provided to this question to further explain their opinion of the proposal. Many responses contained both supportive comments as well as concerns. The main themes are detailed in the table below, ranked by frequency of mentions.

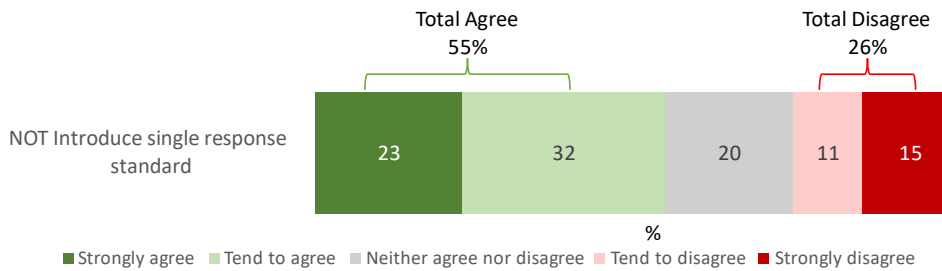
Table 18: Key themes from open question – ‘please tell us why you have answered this way?’

Support	Concerns
<ul style="list-style-type: none"> • Common sense/practical • Should be doing this now/not worthy of a question to the public • Helps sets public expectations/informative <p><i>“It makes sense for service users to have a clear understanding of when they can expect support.”</i></p> <p><i>“These are Guidelines that the fire service should have been following for many years!”</i></p>	<ul style="list-style-type: none"> • Not specific/measurable/ambiguous • Should declare standard/s – something tangible • Can hide poor performance • Publish monitoring/performance <p><i>“Not sure that ‘as quickly as we can’ provides a satisfactory goal for achievement or for public assurance. Monitoring, understanding performance and reviewing for improvement to arrive at REAL goals need to be part of the principles.”</i></p>

No single response standard - Total responses

Just over half of respondents (55%) agreed with the proposal to NOT introduce a single response standard. Around a quarter (26%) disagreed.

Figure 9: Level of agreement/disagreement to Proposal: NOT to Introduce single response standard



Base: all respondents answering (1,173) – excludes ‘don’t know’

No single response standard - Subgroup analysis

The table below provides a breakdown of response by subgroups; NYFRS employees, age, gender and self-defined disability. A summary of findings is provided in the column to the right of the table.

Table 19: Level of agreement/disagreement by respondent type

		Count	Total Agree	Total Disagree
All respondents		1,173	55%	26%
SUBGROUPS				
NYFRS employee		48*	58%	25%
AGE				
Under 35		45*	33%	31%
35 to 54		290	50%	31%
55 to 64		222	59%	26%
65 to 74		266	61%	21%
Over 75		132	70%	14%
GENDER				
Male		513	55%	26%
Female		447	62%	20%
DISABILITY (SELF-DEFINED)				
Yes		135	59%	23%
No		827	58%	24%

- NYFRS employee response similar to total responses.
- Level of agreement increases with age (from 33% of those under 35 to 70% of those over 75).
- Agreement higher among females (62%) than males (55%).

*Low base - indicative

Over 500 responses were provided to this question to further explain their opinion of the proposal. Many responses contained both supportive comments as well as concerns. The main themes are detailed in the table below, ranked by frequency of mentions.

Table 20: Key themes from open question – ‘please tell us why you have answered this way?’

Support	Concerns
<ul style="list-style-type: none"> • Not credible/meaningful • Size of Service area too great <p><i>“The geography and population distribution of the large service area makes a single response standard impractical.”</i></p>	<ul style="list-style-type: none"> • Prefer a target/standard/something measurable <p><i>“It seems like a slippery slope towards a poorer response standard than previous models for emergency response standards.”</i></p>

3

Introduction of alternative duty systems

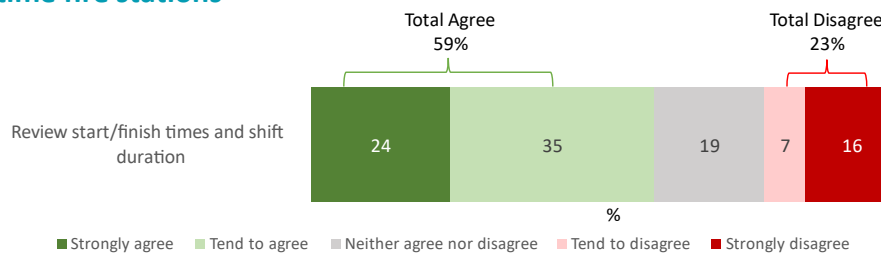
We would like to introduce a self-rostering duty system across all our full-time fire stations and change the timings of our shifts.

This proposal also comprised of two elements; the first collected opinion on the proposal to review shift duration, start and finish times and the second sought to assess public response to the proposed introduction of self-rostering at full-time fire stations.

Review of shift timings – Total responses

Just under 6 in 10 (59%) agreed with reviewing the start/finish times, and shift duration at full-time fire stations. Around a quarter (23%) disagreed.

Figure 10: Level of agreement/disagreement to Proposal: Review of start/finish times, and shift duration at full-time fire stations



Base: all respondents answering (1,182) – excludes 'don't know'

Review of shift timings – Subgroup analysis

The table below provides a breakdown of response by subgroups; NYFRS employees, age, gender and self-defined disability. A summary of findings is provided in the column to the right of the table.

Table 21: Level of agreement/disagreement by respondent type

		Count	Total Agree	Total Disagree
All respondents		1,182	59%	23%
SUBGROUPS				
NYFRS employee		48*	40%	44%
AGE	Under 35	46*	48%	26%
	35 to 54	293	57%	24%
	55 to 64	229	58%	20%
	65 to 74	266	67%	17%
	Over 75	134	74%	15%
GENDER	Male	517	60%	24%
	Female	457	66%	15%
DISABILITY (SELF-DEFINED)	Yes	138	61%	23%
	No	837	62%	20%

- NYFRS employees more likely to disagree (44%) compared to all respondents (23%) and far less likely to agree (40% of employees vs 59% of all respondents agree).
- Level of agreement increases with age (from 48% of those under 35 to 74% of those over 75).
- Agreement higher among females (66%) than males (60%).

*Low base - indicative

Over 600 responses were provided to this question to further explain their opinion of the proposal. Many responses contained both supportive comments as well as concerns. The main themes are detailed in the table below, ranked by frequency of mentions.

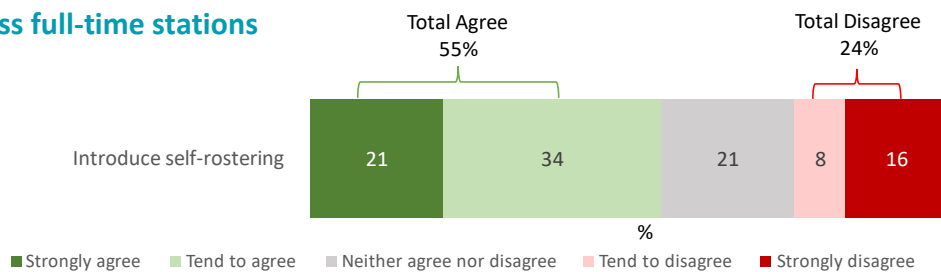
Table 22: Key themes from open question – ‘please tell us why you have answered this way?’

Support	Concerns
<ul style="list-style-type: none"> Better match shift duration to demand/operational need Review fine but must talk to staff/get consent of staff <p><i>“It makes sense to take likely arising timings into account when setting staffing levels.”</i></p> <p><i>“Vital that staff are involved and there should also be family friendly options. There should be no loss of salary.”</i></p>	<ul style="list-style-type: none"> Not broken/no need to fix Do not introduce very long shifts <p><i>“But not overly long shift for firefighters. 10 hours too long.”</i></p>

Introduce self-rostering duty system – Total responses

Over half of respondents (55%) agreed with the proposed introduction of self-rostering at full-time fire stations. Around a quarter (24%) disagreed.

Figure 11: Level of agreement/disagreement to Proposal: Introduction of a self-rostering duty system across full-time stations



Base: all respondents answering (1,159) – excludes ‘don’t know’

Introduce self-rostering duty system– Subgroup analysis

The table below provides a breakdown of response by subgroups; NYFRS employees, age, gender and self-defined disability. A summary of findings is provided in the column to the right of the table.

Table 23: Level of agreement/disagreement to by respondent type

		Count	Total Agree	Total Disagree
All respondents		1,159	55%	24%
SUBGROUPS				
NYFRS employee		46*	46%	35%
AGE	Under 35	44*	43%	27%
	35 to 54	288	55%	25%
	55 to 64	225	52%	24%
	65 to 74	262	62%	21%
	Over 75	135	70%	14%
GENDER	Male	511	55%	26%
	Female	450	64%	16%
DISABILITY (SELF-DEFINED)	Yes	134	60%	21%
	No	827	58%	22%

- NYFRS employees expressed a higher level agreement than disagreement (46% vs 35%) but did have the highest level of disagreement overall (35% of employees vs 24% of all respondents disagree).
- Level of agreement increases with age (from 43% of those under 35 to 70% of those over 75).
- Agreement higher among females (64%) than males (55%).

*Low base - indicative

Over 500 responses were provided to this question to further explain their opinion of the proposal. Many responses contained both supportive comments as well as concerns. The main themes are detailed in the table below, ranked by frequency of mentions.

Table 24: Key themes from open question – ‘please tell us why you have answered this way?’

Support	Concerns
<ul style="list-style-type: none"> • Sensible/more efficient • Provided it is overseen effectively • Agree but consult/design with staff • Better flexibility for firefighters/better work life balance • Better teamwork <p><i>“Provided it is overseen and done fairly then seems fair. If all staff have the same skill and knowledge it does not matter who is on when or who turns up.”</i></p>	<ul style="list-style-type: none"> • Too complicated/difficult to implement • Open to abuse/could cause arguments between firefighters • Cut to firefighter numbers • Loss of work/life balance – not as flexible as intended • Current system works fine • Difficult to plan ahead e.g. childcare <p><i>“A cut back to wholetime fire fighters on duty.”</i></p> <p><i>“Self-rostering is too complicated it only works at the moment because they make it work for the extra cash.”</i></p>

Focus group feedback

Few comments were made about these other than to welcome the enhancement of water resource resources at Craven, and to query the effectiveness of self-rostering.

“Is this being introduced in any other fire and rescue services and if so, how does it go down? We tried to introduce it at our organisation, and it didn’t go down very well” (North Yorkshire overall)

“... It takes very strong management, and good luck to you but I’d be surprised if it does work!” (Huntington)

ORS's role in the process

ORS, an independent social research organisation with extensive experience of fire and rescue service consultations such as this, was engaged by the OPFCC to quality assure various aspects of the process. This included:

Commenting on and approving draft and final versions of the consultation programme, document, questionnaire and frequently asked questions; the script for the Commissioner's explanatory video; the OPFCC's consultation press release; and the presentation for the focus groups

Attending the three focus groups to take notes and produce an independent report of findings

Checking and approving the OPFCC's internal analysis and reporting of the open consultation questionnaire

Producing an executive summary of findings from the questionnaire and focus groups.

ORS is satisfied that the consultation materials, conduct, analysis and reporting met the required quality standards.

Nature of consultation

The key legal and good practice requirements for proper consultation are based on the so-called Gunning Principles, which state that consultation should:

Be conducted at a formative stage, before decisions are taken

Allow sufficient time for people to participate and respond

Provide the public and stakeholders with sufficient background information to allow them to consider the issues and any proposals intelligently and critically

Be properly taken into consideration before decisions are finally taken.

In this case, ORS feels that all those requirements have been properly met.

Accountability

Properly understood, accountability means that public authorities should give an account of their plans and take account of public and stakeholder views: they should conduct fair and accessible consultation while reporting the outcomes openly and considering them fully. Consultations are not referenda, and the popularity or unpopularity of draft proposals should not displace professional and political judgement about what are the right or best decisions in the circumstances. The levels of, and reasons for, public support or opposition are important, but as considerations to be taken into account, not as decisive factors that necessarily determine authorities' decisions.

Above all, public bodies have to consider the relevance and cogency of the arguments put forward during public engagement processes; and not only count the numbers of people. In this context, ORS considers it helpful that the consultation programme included both 'open' and deliberative elements, to allow many people to take part via the open questionnaire, while promoting informed engagement through the deliberative focus groups.

Interpreting the outcomes

Importantly, the different consultation methods cannot just be combined to yield a single point of view that reconciles everyone's differences. There are two main reasons why this is not possible. First, the engagement

methods differ in type: they are qualitatively different, and their outcomes cannot be just aggregated into a single result. Second, different areas and sub-groups will inevitably have their own perspectives on the proposals, and that there is no formula in the consultation process that can reconcile everyone's differences in a single way.

It is also important to recognise that the outcomes of the consultation process will need to be considered alongside other available information and professional judgement. Whilst the process highlights aspects of this information that people consider to be important, appropriate emphasis should be placed on each element.

Furthermore, the level of response to any consultation questionnaire always depends on many factors, such as how widely it was publicised, and how strongly people feel about the proposals. In this sense there can be no single 'right' interpretation of all the consultation elements and other information in the decision-making process.

Consultation questionnaire

Risk and Resource Model 2022-25 Consultation



Introduction from Commissioner Zoë



Hello, I'm Commissioner Zoë, your Police, Fire and Crime Commissioner. It's my job to gather your views and set the direction of North Yorkshire Fire and Rescue Service, to make sure our communities get the services we need to help us be safe and feel safe in North Yorkshire and the City of York.

I'm currently considering proposals for the Fire Service's new Risk and Resource Model, which sets how the Service would seek to deploy its people, equipment and resources. I'd like your views on the proposals before I make my decision on whether to implement them.

It's important to know that your Fire and Rescue Service has undertaken a thorough assessment of risk in our area. This looks at what our geography, demography, infrastructure, society, and economy mean for how likely it is that an emergency incident will happen, and how severe that incident is likely to be if it does.

The assessment shows that in our area, the risk of having a fire in your home is generally low, with pockets of higher risk in some of our urban areas and also in the south-east of the Service area. In fact, other emergencies, such as collisions on our roads or rescues from water during storms and floods, make up a larger proportion of what our Service responds to.

Based on this evidence, your Fire and Rescue Service has put forward proposals that it feels will ensure it has the right people with the right equipment in the right place at the right time to reduce the risk of harm in our communities. Before I make my decision on whether to implement them, I want to know what you, the people of North Yorkshire and York, think of them.

Zoë Metcalfe
Police, Fire and Crime Commissioner for North Yorkshire

The survey should take about 15 minutes to complete

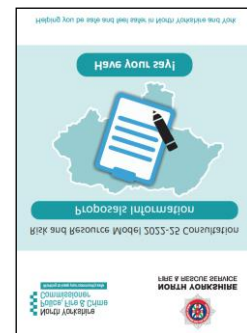
If you'd like to find out more before answering the survey, please read the [Proposals Information Booklet - opens in a new window](#)

The views of individual members of the public/staff will be reported anonymously; but where feedback is from a representative of an organisation or someone acting in their official capacity, it may be attributed.

Identifiable data may be shared with Opinion Research Services, an independent social research company that is quality assuring this consultation.

All questions are optional, and all information you provide will be processed by the Commissioner's Office, in accordance with the Data Protection Act and GDPR. Any personal information will be kept for no more than 12 months after any decisions have been finalised.

Responses should be completed by 14 August 2022.



Proposals for consultation

These proposals would change the way we deliver our services across the area so we want to know whether you think we should implement them.



Improving our prevention and protection work

Permanently increase the specialist staff in our prevention and protection departments and increase prevention and protection activities across the Service.

[Find out more about this proposal before answering](#) (Proposals Information Booklet page 11)

You can find out more about prevention and protection work from our [FAQs on our website](#)

During the Fire and Rescue Plan consultation last year, people said prevention should be a priority for the Fire and Rescue Service, to reduce the risk of harm in our communities. If the Service has to respond to an emergency, then this harm may have already happened. The best approach would be to prevent emergencies from happening in the first place.

To achieve this, we want to increase our prevention and protection staff and the amount of prevention and protection work all our firefighters do, to make you, your home, your business and your community safer.

The proposal is to:

- Permanently expand our prevention and protection departments, including the introduction of additional specialist roles.
- Increase the use of On-call firefighters to deliver prevention activity in our rural areas.
- Develop the multi-agency Public Safety Service across the Service area in conjunction with partners, based on the positive value of the prevention work of the Public Safety Officers introduced in Craven.

1a. To what extent do you agree/disagree with this proposal to increase our prevention and protection staffing levels and activities?

Strongly agree Tend to agree Neither agree nor disagree Tend to disagree Strongly disagree Don't know

PLEASE SELECT ONE OPTION

1b. Please tell us why you have answered this way? PLEASE ANSWER IN THE BOX BELOW



Managing attendance to Automatic Fire Alarms

Reduce response to low-risk Automatic Fire Alarms (AFAs) which are often unwanted fire signals (an alarm activated by a something other than a fire).

*[Find out more about this proposal before answering](#) (Proposals Information Booklet page 12)
You can find out more about automatic fire alarms from our [FAQs on our website](#)*

We attend around 2,550 Automatic Fire Alarms every year, which accounts for 38% of all incidents. 9 in 10 prove to be false alarms.

We propose to reduce our response to low-risk automatic fire alarms during the day at premises where people do not sleep to give our crews more time to deliver prevention and protection work.

More specifically, the proposal is to:

- Continue to always respond to AFAs at buildings where people sleep.
- Increase the timespan when we would not respond to AFAs at buildings where people do not sleep by two hours (from 8am-6pm to 7am-7pm).
- Continue to respond to AFAs at buildings which present a high risk to firefighter safety but remove the requirement to respond to premises that present a low risk to firefighter safety.
- Introduce the ability to charge for attendance at repeat AFAs.
- Remove the need to always use blue lights and sirens when responding to AFAs at buildings where people do not sleep, and keep the fire engine available for redirection to more critical incidents if required.

Review the type of response we provide to AFAs. For example, we might send a single officer in a car to determine whether we need a fire engine to attend, rather than automatically sending 4 firefighters on a fire engine.

2a. To what extent do you agree/disagree with this proposal to manage attendance to Automatic Fire Alarms?

Strongly agree Tend to agree Neither agree nor disagree Tend to disagree Strongly disagree Don't know

PLEASE SELECT ONE OPTION

2b. Please tell us why you have answered this way? PLEASE ANSWER IN THE BOX BELOW

3

Response resource in the York area

Change Huntington to an On-call fire station to rebalance the emergency response resource with the risk that exists in the York area.

[Find out more about this proposal before answering](#) (Proposals Information Booklet page 13)

You can find out more about full-time and On-call firefighters from our [FAQs on our website](#)

In the York area, the risk assessment has shown that we currently have more emergency response resource than is needed for the level of risk and demand. The Huntington area has the lowest risk in the York area, but more emergency response resource for that risk compared to the other stations in the area. The Huntington full-time fire engine responds to far fewer emergencies than other full-time fire engines, and even fewer than the On-call fire engine in Skipton.

We are proposing to change Huntington fire station from a full-time to an On-call fire station. We would keep the On-call fire engine and remove the full-time fire engine, redeploying the full-time firefighters to other stations or roles, including prevention and protection roles, while basing a small group of full-time firefighters at Huntington to increase the availability of the On-call fire engine during the day and undertake prevention and protection work in the area.

The On-call fire engine at Huntington and the full-time shift fire engines at York and Acomb would still provide a good primary emergency response (i.e. the first engine to respond to an incident), across the whole Huntington station area. Over five years of incident data, the average additional time to respond for the Huntington On-call fire engine compared to the full-time shift fire engine was 3 minutes and 47 seconds. Further emergency response support would continue to be available from Easingwold and Malton.

Without implementing this proposal, we would not be able to achieve proposal 1, to increase prevention and protection resource.

3a. To what extent do you agree/disagree with the proposal to change Huntington fire station to an On-call fire station?

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Don't know

PLEASE SELECT ONE OPTION

3b. Please tell us why you have answered this way? PLEASE ANSWER IN THE BOX BELOW



Response resource in Harrogate and Scarborough

Replace the Tactical Response fire engines with Emergency Rescue fire engines, crewed during the time when emergencies are most likely to happen.

*Find out more about this proposal before answering (Proposals Information Booklet page 14)
You can find out more about our different types of fire engine from our [FAQs on our website](#)*

In Harrogate and Scarborough, we propose to increase our ability to respond to any emergency during the time when emergencies are most likely to happen.

Currently, Harrogate and Scarborough both have one Emergency Rescue fire engine, crewed by four firefighters 24-hours per day which can respond to all emergencies, and one Tactical Response fire engine, crewed by three firefighters 24-hours per day, which can only respond to certain emergencies.

We propose to swap the Tactical Response fire engines at these stations for another Emergency Rescue fire engine at each, and only crew them during the day when emergencies are most likely to happen. During the night, the first Emergency Rescue fire engine and neighbouring On-call Emergency Rescue fire engines would continue to provide the area's emergency response.

This change would provide a faster response to all emergencies during peak demand in Harrogate and Scarborough and improve our resilience to respond to major incidents across our whole Service area.

By removing a night shift, we would need fewer firefighters in Harrogate and Scarborough, so we would redeploy the full-time firefighters that were required to crew the Tactical Response fire engine during the night-shift to other stations or roles, including prevention and protection roles.

Without implementing this proposal, we would not be able to achieve proposal 1, to increase prevention and protection resource.

4a. To what extent do you agree/disagree with the proposal to replace the Tactical Response fire engine with an Emergency Rescue fire engine, crewed during daytime hours when emergencies are most likely to happen, at HARROGATE FIRE STATION?

Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
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PLEASE SELECT ONE OPTION

4b. Please tell us why you have answered this way? PLEASE ANSWER IN THE BOX BELOW

4c. To what extent do you agree/disagree with the proposal to replace the Tactical Response fire engine with an Emergency Rescue fire engine, crewed during daytime hours when emergencies are most likely to happen, at SCARBOROUGH FIRE STATION?

Strongly agree Tend to agree Neither agree nor disagree Tend to disagree Strongly disagree Don't know

PLEASE SELECT ONE
OPTION

4d. Please tell us why you have answered this way? PLEASE ANSWER IN THE BOX BELOW

Other Service change

These proposals would not change the way we provide our services and do not require full consultation, but we want to share with you the complete picture of change and would welcome your feedback.



Specialist water rescue capability in Craven

We are upskilling and equipping firefighters to provide a new specialist water rescue capability in Craven.

[Find out more about this proposal before answering](#) (Proposals Information Booklet page 16)

When assessing our risk, we found that we do not have the right resources in Craven to respond to water rescues. Of the 218 life-risk water incidents attended over 5 years, almost 20% happened in the Craven District – mostly in the Skipton area. The nearest specialist water rescue team to Craven is Ripon which is around 45 minutes away from Skipton.

We propose to introduce a new specialist water rescue capability by training and equipping our On-call firefighters at Skipton fire station to enter fast flowing water to rescue people and save lives.

5a. To what extent do you agree/disagree with the introduction of a specialist water rescue capability in Craven?

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Don't know

PLEASE SELECT ONE OPTION

5b. Please tell us why you have answered this way? PLEASE ANSWER IN THE BOX BELOW

2

Introduction of emergency response principles

We are formalising how we respond appropriately, quickly and safely to emergencies so that you know what you can expect from us.

[Find out more about this proposal before answering](#) (Proposals Information Booklet page 17)

The nature of our county, in terms of its size and road network, coupled with a wide range of duty systems we use to crew our fire engines, makes it difficult for us to determine a meaningful single response standard (a publicly stated target time to respond to an emergency) to share with the public as it would depend how close or far you were from one of our stations as to whether we could meet it.

We propose to introduce emergency response principles to make it clearer what you can expect when you call us in an emergency. The principles reinforce our commitment to mobilising our resources with the correct strength, at speed, and safely:

Strength: mobilising/sending the correct level of resources (fire engines, equipment and personnel) for the incident type.

Speed: arriving at the incident as quickly as we can from the point of being alerted to it. This includes the call handling, crew turn out, and drive time.

Safely: responding as safely as we can by following our 'drive to arrive' policy. We tailor our response speed to the type of incident to which we are responding.

We will monitor our response times across fire, road and water incidents against our stated response principles.

6a. To what extent do you agree/disagree with the introduction of the proposed response principles?

Strongly agree Tend to agree Neither agree nor disagree Tend to disagree Strongly disagree Don't know

PLEASE SELECT ONE OPTION

6b. Please tell us why you have answered this way? PLEASE ANSWER IN THE BOX BELOW

6c. To what extent do you agree/disagree with our decision not to introduce a single response standard for our Service area?

Strongly agree Tend to agree Neither agree nor disagree Tend to disagree Strongly disagree Don't know

PLEASE SELECT ONE OPTION

6d. Please tell us why you have answered this way? PLEASE ANSWER IN THE BOX BELOW

3

Introduction of alternative duty systems

We would like to introduce a self-rostering duty system across all our full-time fire stations and change the timings of our shifts.

[Find out more about this proposal before answering](#) (Proposals Information Booklet page 18)
You can find out more about our different duty systems from our [FAQs on our website](#)

Our current start/finish times are 08:00 to 18:00 (dayshift) and 18:00 to 08:00 (night shift). Our risk profile tells us that most incidents happen between 09:00 and 22:00. We would review start/finish times and shift duration at our full-time fire stations, dependent on staff consultation.

We would like to introduce self-rostering duty systems across all our full-time fire stations which we know can help create a more modern and flexible work environment.

We currently set the shifts firefighters work. Self-rostering means they still work a set number of shifts, but firefighters decide which shifts they will work between themselves to ensure that all shifts are covered.

7a. To what extent do you agree/disagree with a review of start/finish times, and shift duration, at all our full-time fire stations?

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
PLEASE SELECT ONE OPTION	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

7b. Please tell us why you have answered this way? PLEASE ANSWER IN THE BOX BELOW

7c. To what extent do you agree/disagree with the proposed introduction of a self-rostering duty system across all our full-time fire stations?

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
PLEASE SELECT ONE OPTION	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

7d. Please tell us why you have answered this way? PLEASE ANSWER IN THE BOX BELOW

8. Do you have any other comments you would like to make about the proposals or this consultation? PLEASE ANSWER IN THE BOX BELOW

As a public body, the Office of the Police, Fire and Crime Commissioner for North Yorkshire has a duty to take into account the impact of its decisions on human rights, under the Human Rights Act 1998, and also on people with protected characteristics under the Equality Act 2010 (age, disability, gender, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, and sexual orientation).

9. Are there any positive or negative impacts that you feel should be taken into account? If so, are you able to provide any supporting evidence and suggest ways to reduce or remove any potential negative impact, and increase any positive impact? PLEASE ANSWER IN THE BOX BELOW

10a. We intend to run a number of online focus groups with residents and businesses during the 12-week consultation to further explore views on these proposals. Would you be happy to be contacted to take part in a focus group?

Yes

No

10b. Please could you provide your contact details (your details will be shared with Opinion Research Services, an independent social research company who are assisting our Office with this consultation).

Name:

Email address:

Telephone number:

Information about you

If you are responding on behalf of an ORGANISATION, which organisation do you represent? Please provide the name of the organisation and any specific group or department. Please also tell us who the organisation represents, what area the organisation covers and how you gathered the views of members. PLEASE ANSWER IN THE BOX BELOW.

If you are providing your own PERSONAL RESPONSE, please answer the questions below: We have a duty to promote equality and want to make sure all parts of the community are included in this consultation, but these questions are optional. All consultation responses will be taken fully into account when making decisions, regardless of whether you provide your details.

What is your full postcode? This will help us understand views in different areas

In which of these districts do you live/work?

	Craven	Hambleton	Harrogate	Richmondshire	Ryedale	Scarborough	Selby	York	Not applicable
Live	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Work	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do you know which fire station is closest to where you live/work? PLEASE WRITE IN

Closest fire station to where you LIVE:

Closest fire station to where you WORK:

What is your gender?

- Male
- Female
- Non-binary
- Transgender
- Prefer not to say
- Other (write in):

What was your age on your last birthday?

- Under 25
- 25 to 34
- 35 to 44
- 45 to 54
- 55 to 64
- 65 to 74
- 75 to 84
- 85 or over
- Prefer not to say

What is your ethnic group?

- White British / English / Welsh / Scottish / Northern Irish / Irish / Other
- Mixed or multiple ethnic groups
- Asian or Asian British
- Black, African, Caribbean or Black British
- Any other ethnic group
- Prefer not to say

Do you consider yourself to have a disability?

- Yes
- No
- Prefer not to say

Do you work for North Yorkshire Fire and Rescue Service? SELECT ALL THAT APPLY

- No
- Yes – Full-time firefighter
- Yes – On-call firefighter
- Yes – Control Room staff
- Yes – Support staff
- Prefer not to say

Thank you for completing the survey

Written responses

Harrogate
BOROUGH COUNCIL

COUNCILLOR FOR WATHVALE WARD

Mobile: 07748 793487
Email: sam.green@harrogate.gov.uk

COUNCILLOR SAM GREEN

My Ref CSG/ZM/2022-06.01

17 June 2022

Cllr. Zoe Metcalfe
Police, Fire & Crime Commissioner
12 Granby Road
HARROGATE
North Yorkshire
HG1 4ST

Sent by email to
info@northyorkshire-pfcc.gov.uk

Dear Zoe,

Risk & Resource Model Proposals

I am writing in relation to current proposals for a 50% cut in the number of overnight fire appliances stationed at Harrogate Fire Station, from two to one and the loss of the tactical response vehicle, which would then be stationed at an on-call station elsewhere in the county.

Frankly, it is wholly farcical and of grave concern to me that Harrogate should be considering reduction in its fire appliances, not least at a time of **significant housing growth** and the corresponding growth in population that will arise thence.

I understand you have stated that the proposals focus on preventing fires, which I wholeheartedly support. However, this does not overcome the fact that as and when fires do still happen (and they will) the time required for an appliance to travel from another station in the District could be the difference between life and **death**.

As a Businessman myself, I understand that sometimes tough decisions have to be taken. However, I submit that the cost saving to the Fire Service - a critical public service - does not outvalue residents' lives and indeed as the Town continues to grow and Council Tax Revenues increase, North Yorkshire Fire and Rescue should instead be considering the merits of an increase in the number of appliances available.

I will be submitting comments to this effect via the ongoing consultation. However, I wanted to take this opportunity to appeal to you directly.

Please don't hesitate to contact me should you wish to discuss this important matter further.

Yours sincerely



Cllr. Sam Green

WIGGINTON PARISH COUNCIL

The Old School, Mill Lane, Wigginton, York YO32 2PU
Telephone 07724 205786 or 01904 763880 (answer phone)
Email: clerk@wiggintonparishcouncil.org.uk

Office of the North Yorkshire Police, Fire and Crime Commissioner
Mrs Zoe Metcalfe
12 Granby Road
Harrogate
HG1 4ST

By email: pfcc@northyorkshire-pfcc.gov.uk

Re: Consultation Risk and Resource Model Proposal Consultation- Objection to downgrading Huntington Fire station

Wigginton, 12 August 2022

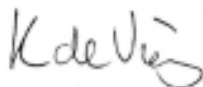
Dear Sir/Madam

At its meeting of 20 July 2022 Wigginton Parish Council passed a resolution opposing cuts to North Yorkshire Fire and Rescue Service in Huntington.

The Parish Council requests that you reconsider the plans for the North Yorkshire Fire and Rescue Service and especially downgrading Huntington Fire Station and increasing the response time to communities at the North side of the City of York such as Wigginton village. The move from a full-time crew at Huntington Fire Station to an on-call part-time crew would have devastating consequences for response times and the reduction of the number of fire engines would hamper a response to major fires. The North of York will see significant new housing developments but the plans appear to not take this into account. Moreover, especially at a time when heatwaves and prolonged droughts are becoming more regular, the proposals further increase the risk to local residents in the North of York.

In conclusion, Wigginton Parish Council objects to this short-sighted proposal to move from a full-time crew to an on-call part-time crew and calls on you to keep Huntington Fire Station open.

Yours faithfully



Karin de Vries
Clerk to Wigginton Parish Council

Wiggintonparishcouncil.org.uk



Zoë Metcalfe PFCC
12 Granby Road
Harrogate
North Yorkshire
HG1 4ST

Councillor Keith Aspden
Leader of the Council
City of York Council
West Offices | Station Rise
York YO1 6GA
cllr.kaspden@york.gov.uk

11th August 2022

Dear Police, Fire and Crime Commissioner

Risk and Resource Model Consultation – response from City of York Council

City of York Council strongly disagrees with proposals to change Huntington Fire Station from a full-time to an on-call station.

We fully support North Yorkshire Fire and Rescue Service (NYFRS) and the work that it does to protect our residents from danger. However, while we note that the proposals would maintain full-time services at York and Acomb, a decision to change to on-call provision at Huntington raises the real possibility of a significant increase in time for a fire engine to arrive at an incident in the north and east of York with analysis highlighting an 8-to-16-minute delay in response times if they proposals are taken forward.

As your consultation acknowledges, some areas around Huntington, such as New Earswick, are susceptible to higher risk of home fires. York Fire Station is nearly twice the distance from New Earswick as Huntington while Acomb Fire Station is two and a half times as far. A change in provision poses a real risk to residents not only in New Earswick but across the north and east of York and to those using the major road networks in and around the city.

There is significant opposition from within York to this proposal highlighted by a petition backed by over 1,500 people and a Council motion, which has unanimous cross-party support (included below). During the debate on this motion at Full Council on 14 July 2022 (<https://www.youtube.com/watch?v=XRC5fZ7eTtk&t=7733s>), Councillors were presented with examples in which any change in provision to fire services in Huntington could have resulted in severe damage to property and potential loss of life. I encourage you to consider these examples as part of your consultation considerations.

The Council recognises the financial constraints that NYFRS operates under and we will be lobbying the Government to secure additional support for the service. However, through Council tax precepts and business rate receipts, York residents and businesses contribute significantly to the NYFRS. As the biggest population centre in York and North Yorkshire it is vital that they have the services needed to match.

The Council look forward to working with the Police, Fire and Crime Commissioner and NYFRS to maintain a full-time station in Huntington.

Yours sincerely



Cllr Keith Aspden
Leader of City of York Council

Council Motion: 14 July 2022
Opposing Fire Service Cuts to the North side of York

"Council notes the Police, Fire and Crime Commissioner's current consultation on proposals affecting the future of North Yorkshire Fire and Rescue Service (NYFRS), and its level of fire service cover across York.

Council further notes:

- a specific proposal to remove the full-time crewed engine from Huntington Station and replace it with an on-call crew, leading to significant increases in the time it takes for a fire engine to arrive at an incident;
- York residents' current contribution of more than £5m per year in council tax precept payments to North Yorkshire Fire and Rescue Service (NYFRS) - almost 25% of the total raised from this source;
- York's businesses contribute one third of all business rate receipts that go towards funding the Fire Service, adding a further £1m from our city to the regional fire service budget;
- NYFRS receives the 11th lowest level of funding from council tax revenues of January 2022, placing it just above the eight lowest charging fire authorities nationally to whom the Secretary of State for Levelling Up, Housing and Communities has awarded the £5 precept flexibility - before a referendum is triggered.

Council resolves:

- to formally oppose cuts to Huntington Station fire cover by submitting a City of York Council consultation response, outlining the city's view that current crewing and fire appliance arrangements at Huntington Station must be retained;
- to have that draft response published for public comment and decision at an Executive Member Decision Session prior to the consultation deadline of 14th August;

Council further resolves to write to the Police, Fire and Crime Commissioner and MPs for York Central and York Outer, asking them to collectively write and seek an urgent meeting with the Secretary of State for Levelling Up, Housing and Communities, to:

- make NYFRS's case for greater Government grant that address the unique challenges of delivering services across a large rural county, with diverse risks and very low levels of reserves;
- push for NYFRS to be given the option of agreeing the £5 precept flexibility, consistent with the other lowest charging fire authorities nationally."



1 HALL SQUARE, BOROUGHBRIDGE, NORTH YORKSHIRE. YO51 9AN

www.boroughbridge.org.uk

info@boroughbridge.org.uk

01423 322956

Zoe Metcalfe,
Police Fire and Crime Commissioner,
The Office of the Police Fire and Crime Commissioner,
12 Granby Road,
Harrogate,
HG1 4ST

9th August 2022

Dear Zoe,

The concerns of Boroughbridge Town Council regarding the resourcing of our Fire Service.

I am sorry to have to report that Boroughbridge Town Council have genuine concerns about the potential downgrading of the future resourcing of our area Fire Service.

At our last Full Council Meeting, on the 2nd August, we were informed by our District and County Councillor, Robert Windass, that at a recent Area Constituency Committee Meeting there was a proposal mooted to remove one of the two operational overnight fire engines at Harrogate Fire Station. Apart from this, in our opinion, being a retrograde step for the Town of Harrogate, we are concerned about the back up capability should there be a major incident in our area. If there was such a major incident in the vicinity of Boroughbridge and the one Harrogate fire engine was on a call out then we are left exposed as regards back up capability. Likewise, if there is a major incident in Harrogate then they are left exposed because of the immediate need to call upon fire engines from surrounding towns.

We concur with the views of Councillor Windass who, I am sure you are aware, is opposed to such a move if this were to become a reality. We do recognise that times are changing, fire station resources have to be used in more effective ways and that the nature of fire incidents and prevention is a moving feast. Having said this, the safety and protection of our communities has to be the foremost consideration.

We would, however, be grateful for your thoughts on our concerns.

Yours sincerely

Cllr. Sean Hynes,
Mayor and Chair of Council

Appendix I: Consultation response from Fire Brigades Union and Commissioner's response to the Fire Brigades Union



North Yorkshire Fire Brigades Union Initial response to North Yorkshire Fire & Rescue Service / PFCC RRM Consultation Proposals.

Improving Prevention & Protection Capabilities.

Whilst in theory North Yorkshire Fire Brigades Union (NYFBU) would welcome any much-needed investment within the service as a whole and we do recognise there is some need to invest in the prevention and protection areas of the service. We do have concerns regarding some of the content within this proposal and how the service plan to realise any investment in the areas set out within the proposal.

The past decade of Government cuts to the Fire service led to North Yorkshire Fire & Rescue Service (NYFRS) making reductions to its protection capabilities over those years as cost savings needed to be realised. The NYFBU objected to and raised concerns regarding the impact these cuts would have on the services ability to maintain its level of work within protection at the time. It is however disappointing that it has taken a national tragedy such as Grenfell to prompt both Government and Individual Fire and Rescue services to address the need to reinvest in this area of business.

We must be clear whilst we welcome NYFRS have identified the need for additional resources in protection we do not accept that the only way this can be achieved is through removing frontline resources elsewhere. The PFCC and the Chief Fire Officer must make clear to Government that the Service needs increased investment through the baseline budget if it is to realise this growth.

The Prevention strategy attached to these RRM proposals is an area for real concern to NYFBU. This is an area which proposes significant growth in roles such as Public Safety Service (PSS) which are suggested to be carrying out wider Health care work and other non-Fire Service-related early intervention functions attributed to the responsibilities of other partner agencies.

On paper the narrative and ideas such a role as the PSS will deliver could be seen as beneficial to the public, however it is something which again requires the additional investment from Government to grow and develop.

This is not the case being suggested within this RRM, as the Investment is being generated from core Frontline Firefighter roles, such as the removal of the Wholetime crews at Huntington and the



reduction in Fire Cover at Harrogate and Scarborough on a night, this is clearly detrimental to the North Yorkshire Public.

NYFBU feel that based on the current financial constraints of the service and the lack of detail around the measurable benefits of PSS over frontline Firefighters neither we nor the public can assess whether this is a real value for money option which allows NYFRS to fulfil its statutory obligations as a Fire & Rescue Service.

Our concern is that this is purely a PFCC vanity project like that of the creation of Enable. The detrimental impact the latter has had and continues to have on the Fire Service and its employees is clear for all to see. Based on the information provided these roles will carry out a larger proportion of work outside of the core responsibilities and statutory duties of the Fire service and as such should not be funded from existing Fire Service budgets which have no capacity to fund such wider projects.

It has been identified that an increased use of the On – Call to deliver Fire Service prevention work in the most Rural areas will see a significant improvement in reaching those vulnerable in isolated locations. NYFBU see this as the most cost efficient and achievable solution without the need to cut frontline resources to fund.

Change of shift times

This proposal is one based on a contractual change, as such we believe this is solely for Negotiation with NYFBU on behalf of our members as required under collective bargaining. It is not a matter for public consultation we will therefore only provide a brief response to this publicly.

No specific detail has been provided on this proposal however the nature of a 24-hour shift fire station is that crews are in attendance at the station and available immediately for emergency calls 24 hours a day 7 days a week 365 days a year; peak demand periods are already currently covered. Due to a lack of detail, we were unable to scrutinise this proposal further.

The only suggestions from NYFRS as to the need for these propose changes was, “their busiest times are from 1800-2100 and it will also provide increase in CFS activity”.

There is Zero evidence to suggest the current start and finish times have any detrimental impact to either attending operational incidents or CFS activity between these hours. Unfortunately, NYFRS fail to highlight the fact that all Whole-time appliance within NYFRS whether that be Shift or Day Crewed, are already available during these times. We see there is simply no just reason to change start finish times.

Members would see a significant detrimental impact on work-life balance. Parents and single parents would see a bigger impact, as childcare availability within these times would be very limited and extremely costly.

The response from NYFBU members is one of completely against this proposal.



Self-Rostering

This proposal is one based on a contractual change, as such we believe this is solely for Negotiation with NYFBU on behalf of our members as required under collective bargaining. It is not a matter for public consultation we will therefore only provide a brief response to this publicly.

It is worthy to note that the System referred to as already operating within service has not been collectively agreed with NYFBU on behalf of its members as will need to be required. Therefore, should such a duty system be moved forward it will **NOT** be the same model that is currently worked.

The current self-rostering proposals have been unanimously rejected by NYFBU members.

Automatic Fire Alarm proposal

Whilst we acknowledge the attendance at AFAs can be seen as a burden on resources NYFBU feel it is a detrimental step to simply not attend AFAs as not all AFAs are false alarms. When put into context with other services NYFRS attend less false alarms than the national average.

NYFBU feel the continued education of responsible persons for those premises that have repeat AFA's is the safest and most effective way to reduce / remove AFA's.

Crews gain a great deal of valuable information when attending AFA's such as faulty alarms, poor practice, and additional risk information therefore AFAs should not always be seen as having a negative factor on resources.

The introduction of charging repeat offenders for Fire Service attendance is something that we feel should be looked at, this itself could impact on further reductions as identified. Although we would like further detail as to the parameters of receiving a charge, what the charge would be and how those monies would be utilised before we can offer a true response to the benefits and negatives of this proposal.

A serious concern of NYFBU is that within North Yorkshire there are many buildings of great Historical significance particularly within the City of York, many would be affected by this proposal which has the potential to lead to a delay in mobilising in the event of a Fire. The results of which could be devastating.

The suggestion that crews can attend AFA's without Blue lights we feel will increase travel time significantly which itself would become a burden on service productivity particularly in our busiest towns and Cities which profile the most AFA's and therefore is simply unrealistic.



The proposal for an Officer to attend in their car requires further analysis and detail of the knock-on impact it will have on individual officer workloads and productivity before a measured response can be provided on its merits.

NYFBU do not feel removing attendance to AFAs as detailed within the proposal is a safe and appropriate way of reducing AFA's.

Response Principles.

NYFRS have themselves admitted, that they are one of the very few FRSs not to have declared a response standard. The absence of a response standard was highlighted during the HMICFRS 2018/19 inspection, which stated that:

"The service does not publish a standard response time, so the public doesn't know what level of service to expect".⁸

⁸ Her Majesty's Inspectorate of Constabulary and Fire and Rescue Services, 2019

The FBU stance on this is, we are in full agreement with the HMICFRS statement above. By not producing the Response Standard data, they are negligent in opening themselves up to scrutiny of the response times. Throughout the last 5 years, the response times have increased dramatically, putting the lives of the public, and the premises of business at greater risk.

This can only be seen as a major failure by the service to the public we serve, and action must be taken to re-introduce the full Response Standards like most other services.

A decade of under investment in the Fire and Rescue Service has dovetailed with an increase in response times both locally and nationally. A situation the FBU and our members find totally unacceptable.

Introduce Craven based Swift Water Rescue capability

The acknowledgement of the need to increase water rescue capability is something NYFBU welcome.

It is concerning that the ongoing discussions around the need to enhance York water rescue capability has been omitted from this RRM documents.

NYFBU are of the opinion this is because of the ongoing requests to negotiate a payment uplift for undertaking such out of role specialist water rescue skills, bringing us in line with other services across our region / country.

Removal of Huntington ~~Wholetime~~ shift appliance York Area



Over 31,000 residents in the communities North of the City such as Huntington, Haxby, Wigginton, Strensall, New Earswick we believe will see an average increase in attendance times of 8 minutes and more under this proposal. NYFBU do not accept the suggestion within the proposal that such a change will lead to a 3m 46sec increase in response times.

The proposal is fundamentally flawed as it is based on the On-Call availability being 100% at Huntington the reality of which the average over the last two years being 61% of the year 2019- 20 and 70% of the year 2020 -21 it is worthy to note this was when availability was likely to be at its highest due to the COVID pandemic. Historically Huntington as always struggled for availability due to the stations location which prompted the York review some 7years ago and the need to move a Wholetime unit to Huntington, nothing has changed. Therefore, without using the actual availability data it is impossible to provide a true picture as to exactly what the extent of the detrimental impact will be.

The York area could be left with only two appliances for large periods due to the On Call availability issues at both Acomb and Huntington something which is totally unacceptable. Neither is their any clear information as how the Aerial Ladder Platform will be crewed or where it will be stationed. If this is to remain crewed by a Wholetime unit, it will see York reduced to 1 appliance if the ALP is required at an incident.

The City of York contributes more than 25% of the locally raised revenue and we believe generates enough to cover the costs of all the stations and staff in the city with a healthy contribution to other service costs.

A further major concern is the impact of these proposals on staff, which is not clear, as there is a significant lack of detail of what rank and how many would remain at Huntington under the proposal and what the relocation opportunities would be for affected individuals, including any contractual implications.

NYFBU and its members are strongly opposed to this proposal.

Scarborough and Harrogate Response Proposals.

The replacement of a TRV with a standard B-type appliance and full crew is a welcomed move for the second appliances at Harrogate and Scarborough.

Although the proposal to remove this appliance on a night is unacceptable and detrimental to both public and firefighter safety in these areas. Again, these proposals are based on a service wide On Call availability of 100% this availability has not been achieved in the past decade so the true impact of only having 1 fire appliance available on an evening is impossible to measure accurately. There is no detail or evidence of how the service intend to address the On Call problem. The Wholetime staff provide the resilience that is required and therefore cannot be cut any further whilst we are continuing to see On-Call availability fall.



Both Scarborough and Harrogate also operate specialist appliances such as Aerial ladder platforms, High Volume pumps and specialist line rescue teams. There is nothing contained with any of the proposals to identify how these specialist skills can be maintained on a night when both stations are reduced to 1 pump.

The ALP attends a range of incidents due to its extensive capabilities and primarily protects the many Hotels, businesses, and properties above 3 floors in these areas. The ALP requires a Fire engine to support and crew it therefore leaving both Harrogate and Scarborough in the unimaginable situation it has no fire engine resource should the ALP be required.

Whilst the suggestion within this proposal is the event of a fire is less likely on a night, what national statistics show is that fires that happen between the hours of midnight and 7am are more severe with most Fire deaths being recorded within this period. It is therefore vital you get the correct number of resources within the fastest time possible to be safe and effective.

The Department for Communities and Local Government state that ***the primary purpose of the Fire and Rescue service is the prompt and efficient mobilisation of firefighters in response to a fire or other related incident in order to save life and protect businesses and property. This is a key aspect of public safety.***

These proposals are solely about using frontline resources to prop up other areas of the service due to budget shortfalls. A position that the NYFBU and its members doesn't accept. NYFRS's own analysis shows that the areas of 'High' and 'Very High' risk are concentrated in the very areas subject to the proposed cuts.

NYFBU are strongly opposed to the removal of the second appliance on a night at Harrogate and Scarborough.

Conclusion

We recommend that the PFCC rejects any proposed cuts to fire cover and seeks to gain central Government investment to North Yorkshire Fire Service Budget to fund the improvements identified within these proposals for Prevention and Protection areas of the service.

Consultation response addendum

29/09/2022

Response to the Fire Brigade Union

Background

The consultation for the Risk and Resource Model 2022-25 was opened on 23 May 2022 and closed on 14 August 2022. The Fire Brigades Union (FBU) submitted their response to the consultation on 26 September 2022, 2.5 working hours prior to the Executive Board that was to determine the way forward. Papers for this meeting had already been submitted and therefore the FBU's response was too late to be considered in these papers. As such, special consideration of their response was made point by point during the Executive Board meeting.

This response is therefore provided as a record of the Commissioner's reflections on the FBUs comments following this discussion and will be appended to the consultation report.

Response from the Commissioner

It is good to see that the FBU recognise the need to improve and enhance the prevention offer here in North Yorkshire, and I understand why they would have concerns over the way the Service propose to do this. I continue to work hard with the Home Office and cross-party political colleagues to increase the funding base for North Yorkshire Fire and Rescue Service (NYFRS). I also believe in a risk-based approach to resourcing the Service, and the Service has provided compelling evidence as to the resources it needs to manage its risk, an increase in prevention resource being a part of this.

At various points in their response the FBU make statements which suggests they do not think people in prevention roles are 'frontline'. I would disagree. These people are at the frontline of delivering services into our communities, they are putting themselves out there, stepping across thresholds, working hard to protect us, to save lives, protect businesses and property, and enhance public safety, to paraphrase the DCLG quote that the FBU use.

The FBU have focused on one element of the proposed prevention resource in their response they represent growth beyond the core prevention resource requirement and as such are not a part of the immediate expansion of this department. That said, Public Safety Officers are an excellent resource in North Yorkshire and our evaluation has shown that they provide a prevention return of over £4 for every £1 of investment. Moreover, as a shared resource funded by multiple partners they represent a very cost-effective and efficient way of providing Fire prevention and resilience into communities.

What our risk profile has demonstrated is that, contrary to the argument put forward by the FBU, it is exactly factors which lie outside the traditional space of the Fire and Rescue Service which can

create greater vulnerability to fire. It is therefore vital that the Fire and Rescue Service look at how they can work closely together with partner agencies and with communities to prevent these vulnerabilities from causing harm, helping to build resilience, make appropriate referrals, and put in place interventions to resolve issues. This is how risk is mitigated and reduced.

For buildings of historical significance, extensive work is already carried out to protect these buildings and to ensure that their fire safety standards are exceptional. Through this work, the Service understands these buildings and knows that the systems in place will quickly identify and confirm a fire meaning that an emergency response would be instigated. Again though, prevention and protection work is vital to ensure that the emergency response is not required. If we have to respond to an emergency then the harm is already happening and then we are talking about minimising harm rather than stopping it.

The approach the Service are proposing to Automatic Fire Alarms is in place in a number of different Services in the country and NYFRS have provided me with assurances and demonstrable safety precautions for their model.

They raise the question of productivity, and I am glad to see that they are concerned about being able to maximise firefighter productivity for the benefit of the public. The Service are seeking to increase productivity through several of their proposals. They are seeking to be able to increase targeted prevention and protection work by reducing the number of false alarms attended; and are looking to maximise productivity during peak hours through changes to shift times, this being subject to staff consultation.

Regarding the Huntington proposal, I acknowledge that the FBU have throughout this consultation questioned the data and modelling related to this station. The Service have provided me with robust responses to the questions I have posed them on this, questions often raised by the local firefighters, and I have interrogated their answers and am assured, and have not been provided with any counter-evidence that has withheld the same tests. Notwithstanding this, I have asked that the Chief Fire Officer take a particular look at Huntington On-call within the new performance framework, updating me periodically to ensure on-going assurance on this point.

The FBU know full well that York would not be left with only one fire engine as under the current cover model if either York or Acomb fire engines are going to be busy for more than half an hour, cover (i.e. another fire engine) is moved in to cover them.

Regarding Harrogate and Scarborough, the FBU highlight national evidence that shows that fires overnight are more severe. I have questioned this with the Service previously, and they have provided me with evidence to show that in North Yorkshire, and in particular in Scarborough and Harrogate, over the last five years the more severe fires have almost all happened during the day, as have those fires which could have had a more severe outcome, i.e. those where a person required rescue. This is not to say that such an incident could not happen overnight, and the Service have provided me with assurance as to how the proposed response model mirrors the current response model. Notwithstanding this, it is clear that the arrival time of the second fire engine in the Scarborough area is longer than elsewhere in the county, and therefore I have asked for a full review of the Harrogate proposal implementation to be undertaken prior to the implementation of the proposal for Scarborough.

In relation to their points regarding On-call availability, the Service have provided me with robust assurance that On-call availability overnight is resilient. Similarly, I have been provided with clear and full explanations of how the Service mobilises specialist resources, such as its Aerial Ladder Platforms, and assured me as to how this would be continued under the new arrangements.

I acknowledge that there are ongoing discussions regarding water rescue in York, but by that very same token, there are already measures in place in York to support water rescue which are not available in Craven, and it is welcome that the FBU support this introduction.

I agree with the FBU that there is a need for clear standards and performance frameworks to assure that the public are receiving the best possible and most timely service. I do not believe, however, that a bland standard response time is the right way forward. I believe that the right way forward is to provide transparent and meaningful indications of the response standard people can expect based on where they live. Such a model not only provides an accurate expectation but helps the Service to better target its prevention work where it is most necessary.

The FBU refer to the need for further employee consultation throughout their response which is welcome, and I know the Service are fully committed to taking forward their proposals in consultation with staff where they are affected.

I would like to thank the Fire Brigades Union for their response and look forward to working with them closely in the future.