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OPFCC (PCC & PFCC FRA) Transition to Mayoralty

High Level Costed Implementation Plan February 2023





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Scope: Key Principles





Scope: Key Principles

OPFCC (& PFCC FRA) Transition Programme - currently working on the basis of:

- Goal = 'As Is' / 'Plug & Play' transfer to ensure the Mayor has the resilient professional & executive support required to succeed in the Policing, Fire & Crime arena straight away
- Objective = Continuity approach for the initial Mayoral term i.e. all existing governance architecture / mechanisms for Police, Fire & Crime remain 'As Is' and transfer – as per Scheme for public consultation
- Objective = Retaining our collegiate governance ethos aligned to CC NYP and NYFRS CFO appetite
- Objective = Four existing P(F)CC & PFCC FRA statutory officer roles and responsibilities transfer (MO and CFO) – to minimise any issues / uncertainties re. overall MCA organisational design work (via bespoke provision in transfer SIs or voluntary Protocols adoption)







'As Is' Statutory Officer Framework





Statutory Officer Framework

- PCC as Local Policing Body
 - Must make senior appointments as follows:
 - Chief Executive (Chief Executive & Monitoring Officer)
 - Head of Paid Service (Chief Executive & Monitoring Officer)
 - Monitoring Officer (Chief Executive & Monitoring Officer)
 - Chief Finance Officer (PCC's Chief Finance Officer)
 - Must appoint a Chief Constable (statutory leader of the Police Service the CC also must have a Chief Finance Officer)
- PFCC as Fire & Rescue Authority
 - Must have
 - Head of Paid Service (Chief Fire Officer)
 - Chief Finance Officer (PCC's Chief Finance Officer)
 - Monitoring Officer (Chief Executive & Monitoring Officer)







Governance





Decision Makers & Senior Responsible Officers

Decision Makers:

- Commissioner (PFCC)
- PFCCs CE (OPFCC Head of Paid Service) & Monitoring Officer for Policing & Fire (2 x Statutory Roles)
- PFCCs CFO for Policing & Fire (2 x Statutory Roles)
- NYFRS Chief Fire Officer re. Head of Paid Service (as transfer relates directly to all Fire staff)

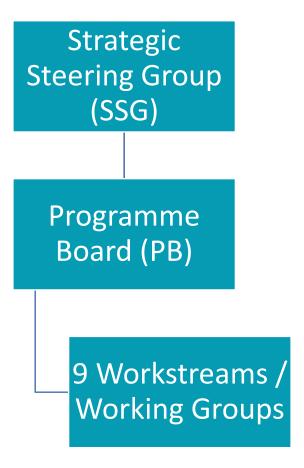
Senior Responsible Officers:

- NYP = Chief Constable
- NYFRS = Chief Fire Officer
- Enable NY (collaboration) = ACO for Corporate Services





Governance Structure: Strategic Meeting Structure







Strategic Steering Group (SSG)

Terms of Reference

- Membership
 - Chair = OPFCC Chief Executive / Deputy Chair = Director of Commissioning & Partnerships
 - Members
 - OPFCC = Commissioner / Chief Finance Officer
 - NYP = Chief Constable / Deputy CC
 - NYFRS = Chief Fire Officer / Deputy CFO
 - Enable = Assistant Chief Officer / Head of Business Design & Assurance
- Purpose
 - To provide strategic level steer for the OPFCC (PFCC FRA) transition to Mayoral Combined Authority (MCA) planning and delivery work and any organisational specific decision making required
 - To make any decisions escalated to the Strategic Steering Group (SSG) from the Programme Board
 - The Programme Board are responsible for overall direction and management of the OPFCC (PFCC FRA) Transition, reporting to the SSG, and escalating risks/issues and decisions to SSG





Strategic Steering Group (SSG)

Terms of Reference

- Frequency
 - One-two hours, bi-monthly moving to monthly first meeting held August 2022
- Agenda
 - National update Chair
 - Local update Chair
 - Timeline update Chair
 - OPFCC (PFCC FRA) Transition
 - Programme Board (PB) progress against Key Actions & Milestones Deputy Chair
 - PB Risks, Issues & Opportunities Deputy Chair
 - PB Strategic Communications Deputy Chair
 - PB Escalated SSG / Organisational Decisions Deputy Chair

Executive Assistant for OPFCC EMT maintains Action, Decision & Risk Logs





Programme Board (PB)

Terms of Reference

- Membership
 - Chair = OPFCC CE / Deputy Chair = Director of C&P
 - Members
 - OPFCC = Workstream leads (OPCC EMT/SMT member) / Transition Programme Team
 - NYP = Chief Officer Team rep
 - NYFRS = Chief Officer team rep
 - Enable = ACO & Heads of Function for corporate services

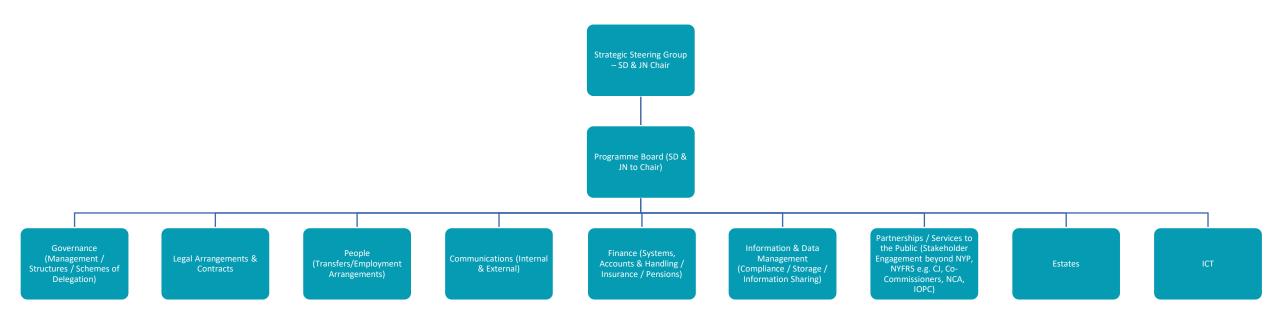
Purpose

- The Programme Board are responsible for overall direction and management of the OPFCC Transition, reporting to the SSG, and escalating risks/issues and decisions to SSG
- Set transition actions & milestones in line with MCA timeline & monitor progress against delivery





Programme Board (PB): 9 Workstreams / Working Groups





Programme Board (PB)

Terms of Reference

- Frequency
 - One-two hours, bi-monthly moving to monthly ahead of the SSG, first meeting held Jan. '23
- Agenda
 - National / Local / Timeline updates Chair
 - OPFCC Transition
 - Workstream Scope, Dependencies, Actions Deputy Chair
 - Milestone Setting & Progress against Delivery Deputy Chair
 - Risks, Issues & Opportunities Deputy Chair
 - Strategic Communications Deputy Chair
 - Escalated SSG / Organisational Decisions Deputy Chair

EA for OPFCC EMT takes maintains Action, Decision & Risk Logs





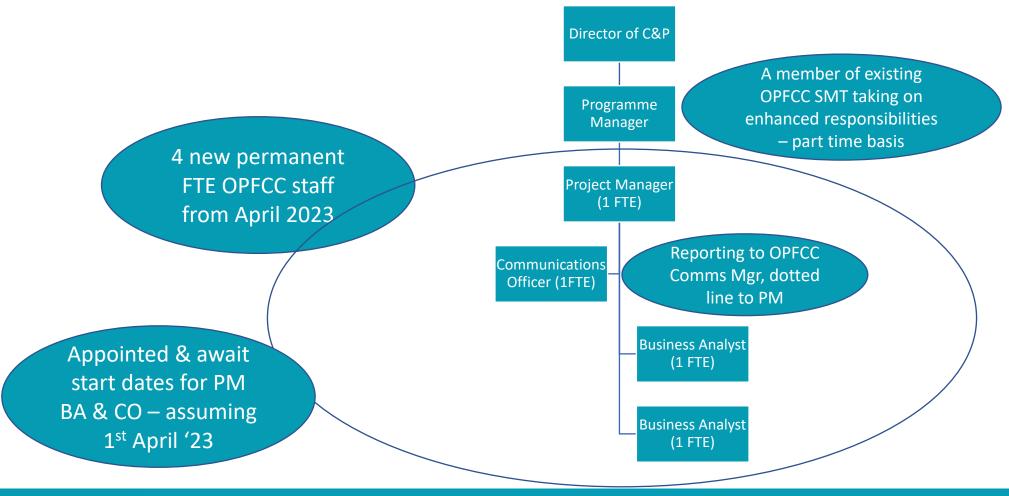


Costs: Resourcing Requirements





Transition Programme Team: Dedicated Resources





Transition Programme Team: New Costs

Total

• Transition Programme timeframe = Oct. '22 to Sept. '24 – new resources recruited Jan. '23, assumed start date April '23

4 FTE – dedicated
Transition Programme
Team

Annual Cost (£,000s)
September 2024 (2 years)

Project Manager	54	81
Business Analyst	50	76
Business Analyst	50	76
Communications Officer	44	66

Assumed start date 1st April 2023 = 18 months actual costs





299

199

OPFCC Existing Staff: Contributory Costs

• Transition Programme timeframe = Oct. '22 to Sept. '24

Estimated at
20% FTE from
1 st Oct '22 = 24
months

OPFCC Existing Staff – dedicated time	Annual Cost (£,000s)	Costs October 2022 to September 2024 (2 years)
OPFCC CEO & MO	22.5	45
OPFCC CFO	22.5	45
Director C&P	20	40
Programme Manager	12	24
OPFCC SMT Workstream Leads x 9	100 (11)	200 (22)
Total	177	354



Overall Estimated OPFCC Costs: Dedicated Resources & Time

• Transition Programme timeframe = Oct. '22 to Sept. '24

Dedicated Resources	Annual Cost (£,000s)	Costs October 2022 to September 2024 (2 years)
Transition Programme Team – 4 FTE	199	299
OPFCC Existing Staff – dedicated time (20%)	177	354
Total	376	653



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Implementation Plan: Key Milestones & Target Dates



Implementation Plan: Key Milestones & Target Dates

Key Milestone	Target Date	Status
Strategic Steering Group – 1st meeting	August 2022	Complete
Programme Board – 1 st meeting	January 2023	Complete
Workstreams & respective Working Groups – 1st meetings	February 2023	Complete
Transition Programme Team – Recruitment	February 2023	Complete
High Level Costed Implementation Plan - developed	February 2023	Complete
NYCC & CYC meet to consider consultation feedback & Councillors asked whether to progress the devolution deal	February 2023	
High Level Costed Implementation Plan – presented at Joint Devolution Committee	March 2023	On Target
Statutory Instrument(s) (if progressed)	Spring 2023	





Implementation Plan: Key Milestones & Target Dates

Key Milestone	Target Date	Status
Sign off individual Workstream Scope, Key Actions & Timeframes at PB and SSG	March 2023	On Target
Transition Programme Team – New resources in place	April 2023	On Target
First formal communication with all staff (internal), public & partners (external)	April 2023	
Detailed Transition Programme (Implementation) Plan	April 2023	
Detailed Communication & Engagement Plan – Internal & External	April 2023	
Workstream activity to ensure 'As Is' model can be transitioned across all systems, processes, procedures – Identify all exceptions & agree 'To Be' model	Autumn 2023	
New Combined Authority is formed	Autumn 2023	
Workstream activity to ensure opportunities offered by the MCA model are identified and their potential maximised to ensure options available for new Mayor	Spring 2024	
Mayoral Elections (if progressed)	Spring 2024	
OPFCC & Fire Staff Transfer to MCA	Spring 2024	





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Key Risks & Mitigations; and Opportunities





Key Risks & Mitigations

Key Risks	Mitigation
Poor internal &/or external communication – staff disengage	Prioritise comms & engage resource & plan
Programme goals / objectives unclear / disconnected from other priorities	Invest time to ensure strong definition signed off at strategic level
Unrealistic expectations, failure despite meeting goal / objectives	Prioritise stakeholder management
Leadership failure to accept responsibility, do not give support / commitment	Gain clear committed sponsorship
Resistance to change or participating in the process	Plan time to engage positively
Project, change, stakeholder & risk management skills gaps	Secure experienced project manager / provide training & support
Programme planning inaccurate re. schedule & resources = unrealistic deadlines or budget	Stress-test plans & undertake full risk mitigation & contingency planning
Key elements not controlled effectively e.g. changes to scope	Robust change control process
Too much focus on cost / time spent – balance cost / time & risk / value – value for money = understanding risks & benefits	Communicate the risks & value/benefits
Project overload – trying to do too much with the resources available	Prioritise & reduce where feasible

Key Opportunities

Key Opportunities	Description
Public	Adding value for the public re. joining up police, fire & crime agendas with large scale economic development
Staff	Increased chances to support staff to meet professional / personal goals across: knowledge, skills, health, attitude, motivation, focus, behaviours
Relationships	Increased network of people who play a part in our future success – co-workers, team members, sponsors
Services	Increased ability to improve existing services &/or develop new services
Resources	Change re. materials, time, money, technology, assets and knowledge at our disposal – create new / different value – enhanced scale of impact re. positive outcomes for the public
Processes & Procedures	Increased options to refine or upgrade ways we perform tasks, activities, routines
Stakeholders	Increased prospects to enhance current stakeholder relationships & develop new ones







Appendix One

Key Outcomes of First Workstream Working Groups





Workstreams – Initial Working Group Scoping Exercise

9 Working Groups now established – 7 of 9 Initial Scoping Exercises undertaken

- Initial scoping exercise undertaken for 7 workstreams in February 2023 included:
 - a. 'AS IS' model and ways of working which need to be available on Day 1 of MCA transfer
 - b. Any Dependencies to other workstreams
 - i. e.g. Payroll within scope of 'People' Workstream but linked to 'Finance' Workstream
 - c. Key Milestones & Activities to be undertaken to ensure smooth transition / transfer
 - i. e.g. Up to date staff list
 - d. Identification of Risks / Issues / Opportunities





Communications & Engagement Workstream

Scope – 'As Is'	Other Workstream Dependencies	Key Milestones & Activities to support	Risks, Issues & Opportunities Identified
 Internal & External communications Dedicated Media-line & email account for media enquiries Dedicated Social Media accounts Dedicated website, Google account & general enquires email accounts Corporate Branding & guidelines Photo/videography capabilities Print & Design capabilities Newsletters & b/vlogs Public Accountability Meetings Advice surgeries Marketing & Campaigns Public Perception Monitoring, Surveys & Consultations 	 Information & Data Management Legal Arrangements & Contracts Partnerships / Stakeholder Engagement & Service Delivery People 	 Communications & Engagement Plan, including internal / staff communication and stakeholder engagement New GDPR statement to be prepared & sent to all existing stakeholder lists to invite them to receive MCA updates in future Asset register of all comms equipment Agree new branding & guidelines - how police/fire will be represented in branding 	 !! Limited understanding & acceptance of the transition to MCA – need to highlight the benefits !! Statutory / transparency information





Facilities and Support Services (Estates / ICT / Assets / Vehicles) Workstreams

Scope – 'As Is'	Other Workstream Dependencies	Key Milestones & Activities to support	Risks, Issues & Opportunities Identified
 OPFCC ICT infrastructure / platform ICT portable hardware (laptop, desktop, phones & ancillary) ICT Software systems ICT hardware and software support ICT Premise Infrastructure Fire Fleet (including servicing) & Operators licence Fire PPE & Operational Equipment (including issue, cleaning / maintenance) Compliance inspections regime (PAT / LOLER) Asset List & related strategy / policy Building maintenance & responsibilities (H&S, Asbestos, Legionnaires, Fire Safety) Estate, Furniture & Furnishings Estates related strategy / policy 	 Finance Governance Information & Data Management Legal Arrangements & Contracts People 	 Assets will remain / transfer with respective organisation - separate asset registers to be collated Discussions with Legal Services to determine impact of organisational governance change on contractual arrangements & agreements 	 ✓ Opportunity to align all assets and systems ✓ Efficiency in use of shared estates ✓ Joined up working improving overall effectiveness of support services

Information & Data Management Workstream

Scope – 'As Is'	Other Workstream Dependencies	Key Milestones & Activities to support	Risks, Issues & Opportunities Identified
 Information Sharing Agreements & Data Processing Contracts Confidentiality Agreements Privacy Notices Data Retention Schedules Security Incident Reporting & links to Information Commissioner's Office Freedom of Information and Subject Access Requests 	Other Workstream Dependencies Facilities & Support Services (Estates / ICT / Assets / Vehicles) Governance Legal Arrangements & Contracts Partnerships / Stakeholder Engagement & Service Delivery People	 Key Milestones & Activities to support ❖ Map & document terms / expiry / extension periods of all current arrangements, including Information Sharing Agreements & Data Processing Contracts in place ❖ Discussions with Legal Services and Civil Disclosure to determine which agreements will be transferred over, and any which will require new agreements to be put into place ❖ Development of new agreements 	Risks, Issues & Opportunities Identified !! Potential increased length of time taken for sign off of any new agreements resulting in operating with out of date policies !! Statutory / transparency information may not be as visible/lost without clear guidelines ✓ Standardised processes, policies and forms where feasible
Freedom of Information and Subject Access Requests Information & Data Policies, Procedures, guidance & templates Information Asset Register & Owners Data Protection Officer(s) & associated responsibilities Information Security Officer(s) & associated responsibilities	> People	and any which will require new agreements to be put into place	
 Records Compliance Manager(s) & associated responsibilities Data Controller & SIRO responsibilities Compliance with Home Office requirement for Code of Connections 			

Legal Arrangements / Contracts Workstream

Sco	ppe – 'As Is'	Other Workstream Dependencies	Key	Milestones & Activities to support	Risks, Issues & Opportunities Identified
•	Continuity of OPFCC Legal Services Provider	Facilities & Support Services (Estates / ICT / Assets / Vehicles)	*	Map & document terms / expiry / extension periods of all current	✓ Most existing agreements should transfer over
•	Continuity of Litigation Services for unresolved disputes	FinanceGovernance		contractual arrangements, including service level & collaborative agreements in place	✓ No outstanding legal disputes to be transferred at this time
•	Continuity of Chief Finance Officer Collaboration	Information & Data ManagementPartnerships / Stakeholder	*	Determine which agreements will be transferred over, and any which will	
•	Continuity of Commissioned Service Contracts, Service Level	 Partnerships / Stakeholder Engagement & Service Delivery 		require new agreements to be put into place	
	Agreements & Collaborations Management of Information Disclosures		*	Development of new agreements where required to reflect new arrangements	
•	Risk & Insurance Management			J. T.	





Partnerships / Stakeholder Engagement & (Public) Service Delivery Workstream

 Memorandums of Understanding / Collaboration Arrangements Terms of Reference for all OPFCC-led Partnerships / Boards / Scrutiny Panels Maintain relationship with NVP & all associated access / use of systems & information / impact on service delivery Administration of Grant Funding Allocations (grants given out) Procurement lead(s) & processes Communications & Engagement / Finance Governance Information & Data Management / Dept Commissioned Providers meeting to identify any other risk / issues / opportunities ✓ Clear distinction from 'policing' / Opportunities for increased independent scrutiny / Increased public trust & confidence through enhanced transparency & accountability Increased public trust & confidence through enhanced transparency & accountability Increased public trust & confidence through enhanced transparency & accountability Increased public trust & confidence through enhanced transparency & accountability Increased public trust & confidence through enhanced transparency & accountability Increased public trust & confidence through enhanced transparency & accountability Increased public trust & confidence through enhanced transparency & accountability Increased public trust & confidence through enhanced transparency & accountability Increased public trust & confidence through enhanced transparency & accountability Increased public trust & confidence through enhanced transparency & accountability Increased public trust & confidence through enhanced transparency & accountability Increased public trust & confidence through enhanced transparency & accountability Increased public trust & confidence through enhanced transparency & accountability Increased public trust & confidence through enhanced transparency & accountab	Scope – 'As Is'	Other Workstream Dependencies	Key Milestones & Activities to support	Risks, Issues & Opportunities Identified
Allocations (grants given out) Management of Grant Funding Income (grants received) Procurement lead(s) & processes Commissioning & Contract Management lead(s) & processes Complaints & Recognition functions & systems access (Complaints Model 3) Independent Adjudicator to review	 Collaboration Arrangements Terms of Reference for all OPFCC-led Partnerships / Boards / Scrutiny Panels Maintain relationship with NYP & all associated access / use of systems & information / impact on service 	 Finance Governance Information & Data Management 	extension periods of all current arrangements, including Terms of Reference MCA to be discussed regularly at OPFCC Commissioned Providers meeting to identify any other risk /	 ✓ Clear distinction from 'policing' ✓ Opportunities for increased independent scrutiny ✓ Increased public trust & confidence through enhanced transparency &
 (grants received) Procurement lead(s) & processes Commissioning & Contract Management lead(s) & processes Complaints & Recognition functions & systems access (Complaints Model 3) Independent Adjudicator to review 	· · · · · · · · · · · · · · · · · · ·			
 Commissioning & Contract Management lead(s) & processes Complaints & Recognition functions & systems access (Complaints Model 3) Independent Adjudicator to review 				
 Management lead(s) & processes Complaints & Recognition functions & systems access (Complaints Model 3) Independent Adjudicator to review 	Procurement lead(s) & processes			
systems access (Complaints Model 3) • Independent Adjudicator to review	range in the contract of the c			

People (Transfers / Employment Arrangements) Workstream

Sco	pe – 'As Is'	Other Workstream Dependencies	Key	/ Milestones & Activities to support	Risks, Issues & Opportunities Identified
•	HR Systems: Orgin - PDR / Leave /	Communications & Engagement	*	Creation of People Tracker to	!! Ensuring appropriate staff engagement
	Sickness	> Facilities & Support Services (Estates		monitor staff in scope, recruitment,	& consultation - staff need to remain
•	Payroll	/ ICT / Assets / Vehicles)		vacancies, resignations, etc	engaged, and feel valued & informed
•	Pension arrangements	➤ Finance	*	Undertake a full Equalities Impact Assessment	
•	Employment Contracts	Governance	*	Identify 'in scope' People Policies &	
•	Access to a Union Representatives	Information & Data Management	•	Procedures	
•	Access to buildings / place of work	Legal Arrangements & Contracts	*	Identify any People Policies requiring	
•	Vetting			updating	
•	People Policies & Procedures				



