

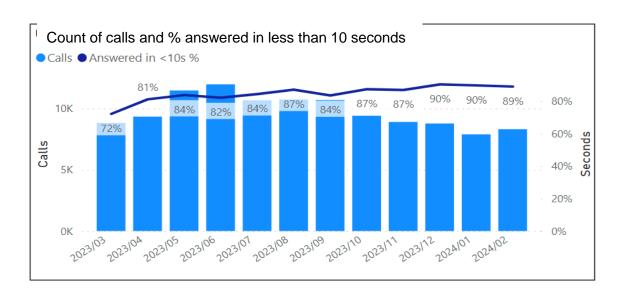
Online Public Meeting

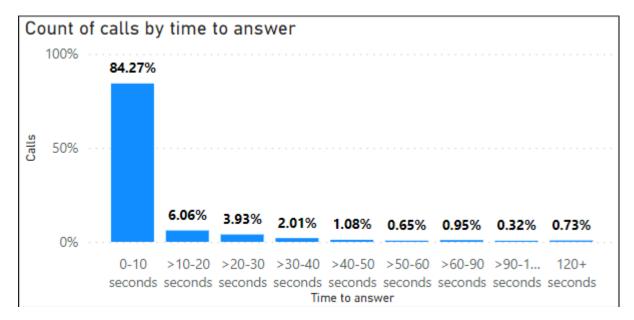
Meeting Date: 25th March 2024





Emergency Calls – 999 (1st March 2023-29th February 2024)

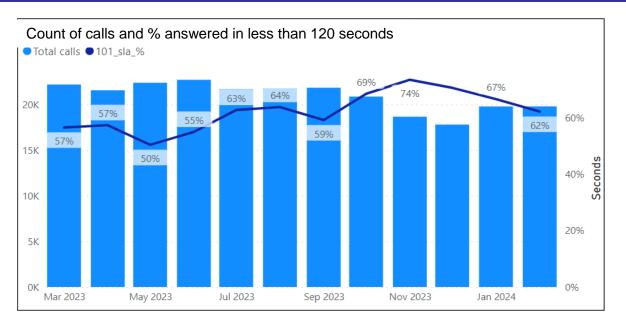


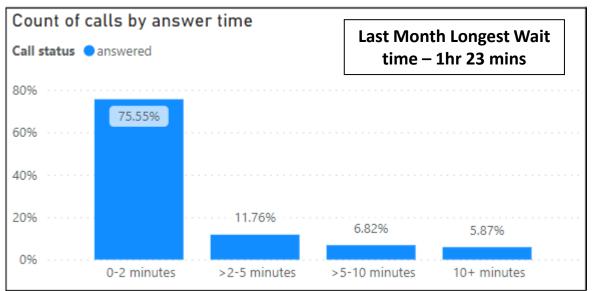


Service Level Agreement 90% of calls answered within 10 secs

March 2023 – February 2024				
	116,898			
Call Volume	(+8.9% from			
Call volume	same dates 12			
	months prior)			
	8 seconds			
Ava Answer Time	(20 seconds –			
Avg Answer Time	1 st Mar 2022-			
	28 th Feb 2023)			

Non-emergency Calls (1st March 2023-29th February 2024)





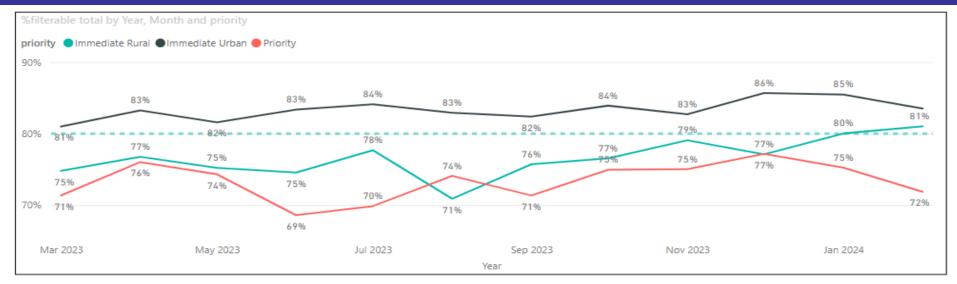
North Yorkshire Police Service Level Agreement

- 90% of calls answered within 120 secs

SLA (2mins)
62%
% answered in less than 2 mins
74% % answered 23% % abandoned 3% % Queuebuster

March 2023 – February 2024			
	250,659 (-		
Call Volume	3.42% from		
	previous year)		
Ava Anguar Tima	02 minutes 17		
Avg Answer Time	seconds		

Our policing response

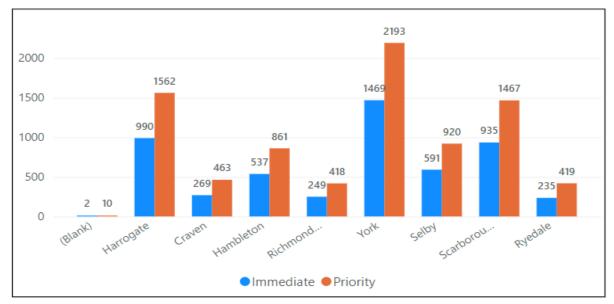


The national standards for response times are: Immediate Urban – 15mins / Immediate Rural – 20mins / Priority – 60mins.

This graphic shows NYP's compliance with these standards.

Green dashed line represents target of 80% of incidents responded to in the above SLA as per national target

90 Day Data - Incident volumes by District (01/12/2023 – 29/02/2024)

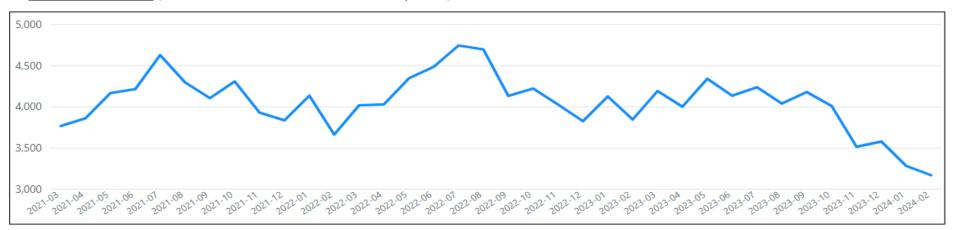


Immediate	Total	Average Officers P/I
ASB	365	2.99
Crime	1546	4.61
PSW	2469	3.33

Priority	Total	Average Officers P/I
ASB	704	1.94
Crime	1600	2.51
PSW	4035	2.40

Crime Levels

3 Year Crime Trend (Period: 01st March 2021 – 29 February 2024)



Crime Data Integrity 2023/2024

93.9% of all reported crime is recorded (excluding fraud)

95.2% of all violent offences are recorded

96.2% of sexual offences are recorded

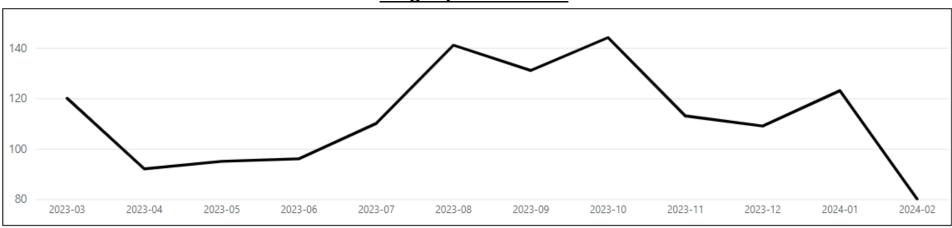
Last 12 months (Period: 01st March 2023 – 29th February 2023)

HO Level 1	Crime Count	NYP Rate per 1000 population	England & Wales rate per 1000 population
Violence Against The Person	19756	24.15	35.26
Arson & Criminal Damage	5093	6.23	8.78
Theft: Shoplifting	4970	6.08	6.12
Theft: All Other Theft	3880	4.74	8.58
Public Order Offences	3626	4.43	9.66
Burglary	2371	2.90	4.57
Fraud	2322	2.84	19.29
Sexual Offences	2124	2.60	3.24
Vehicle Offences	2006	2.45	6.72
Drug Offences	1476	1.80	3.02
Theft: Bicycle Theft	1164	1.42	1.24
Misc Crimes Against Society	963	1.18	2.01
Possession Of Weapons	428	0.52	0.98
Theft: Theft From Person	255	0.31	1.95
Robbery	225	0.28	1.3

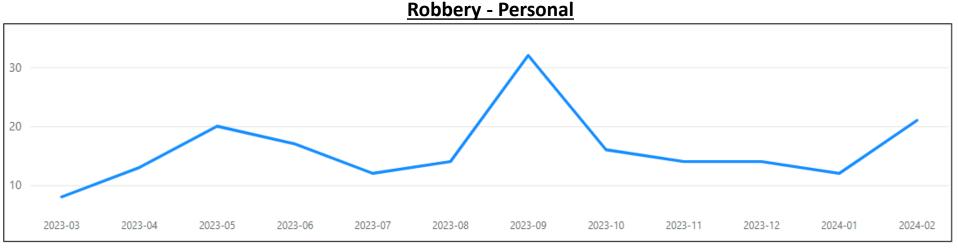
Burglary & Robbery

National Crime and Policing Measures: These National Crime and Policing Measures will help focus effort on key national priorities, allow performance to be measured and help to demonstrate value for money in policing.

Burglary - Residential



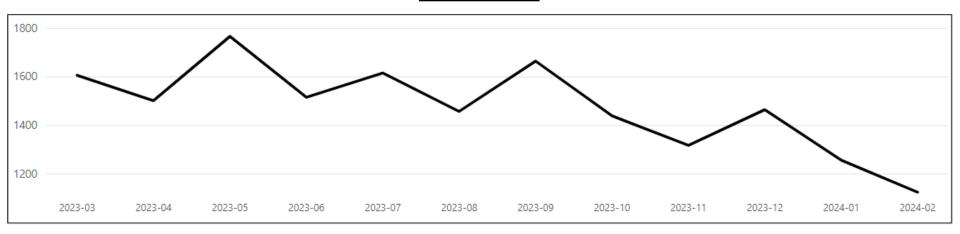
Residential Burglary Resolved Outcome Rate: 5.02% **Average investigation time:** 50 Days



Personal Robbery Resolved Outcome Rate: 5.70% Average investigation time: 74 Days

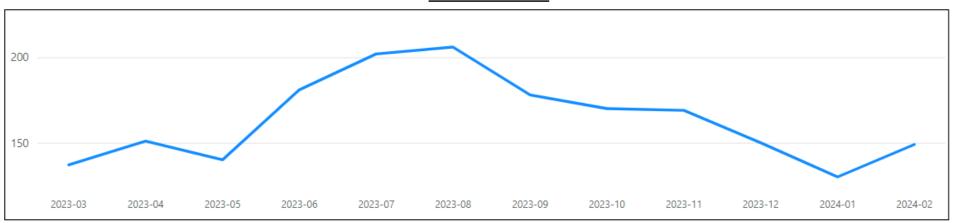
Violent Crime & Vehicle Crime

Violent Crime



Violent Crime Resolved Outcome Rate: 9.17% Average investigation time: 61 Days

Vehicle Crime



Vehicle Crime Resolved Outcome Rate: 3.72% Average investigation time: 46 Days

S136 Mental Health Detentions: January + February 2024

Avg Officers per Occ

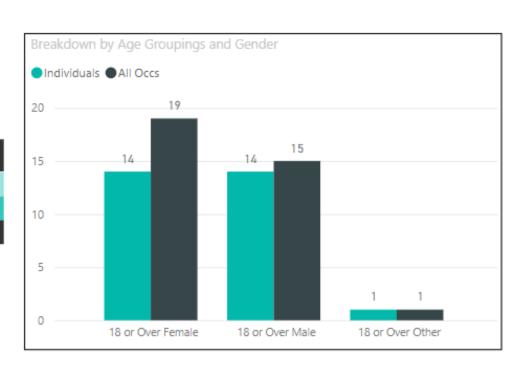
4.94

All Occurrences Forcewide

35

By Occurrence Type

Outcome Group	Occurrences	% of Total
Returned to the Community	20	57.14%
Admitted	15	42.86%
Total	35	100.00%



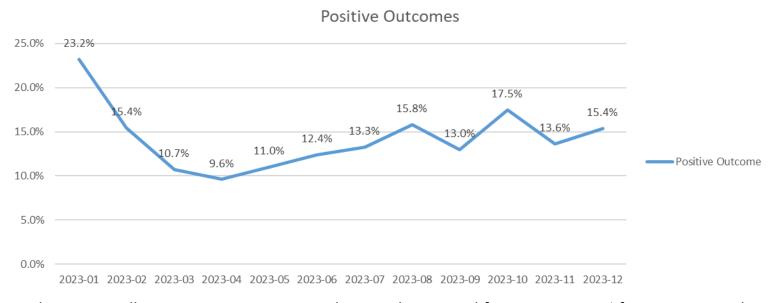
Tees Esk Wear Valley NHS Foundation Trust (TEWV) & Custody Data

	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24
TEWV	19	23	30	17	26	21	15	25	14	26	19	16
Custody	5	2	3	4	3	0	4	4	5	3	4	4

Crime Investigative Outcomes – All Crimes



The above shows the reductions made in the administrative aspects of recording crime outcomes which has a direct impact on our outcome rates. Those crimes awaiting outcome to be applied was at 17000 on 1st January 2023. At time of reporting it is now 4610 crimes, this is a point in time of total crimes recorded.



The above shows our rolling positive outcome rate by month, national figures are 10.6% for positive resolutions

Force legitimacy (Stop Search – Ethnicity)

Date Period: 01st March 2023 – 29th February 2024

3053

Stop Search Incidents

1.26

Avg People Per Stop

Of which....

2404

Person Only Search

649

Person linked to a Vehicle Search

Outcome

NFA

1878

Click here to Drillthrough....

Arrest

667

Click here to Drillthrough....

Positive Outcome

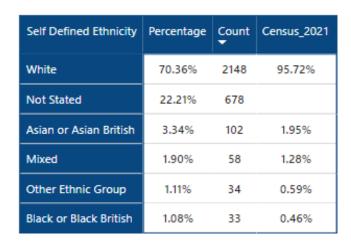
479

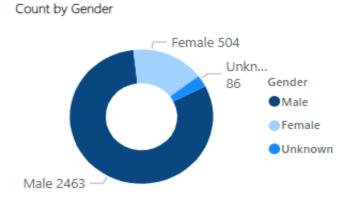
Click here to Drillthrough....

No Outcome Recorded

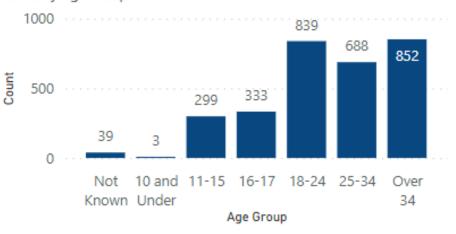
29

Click here to Drillthrough....



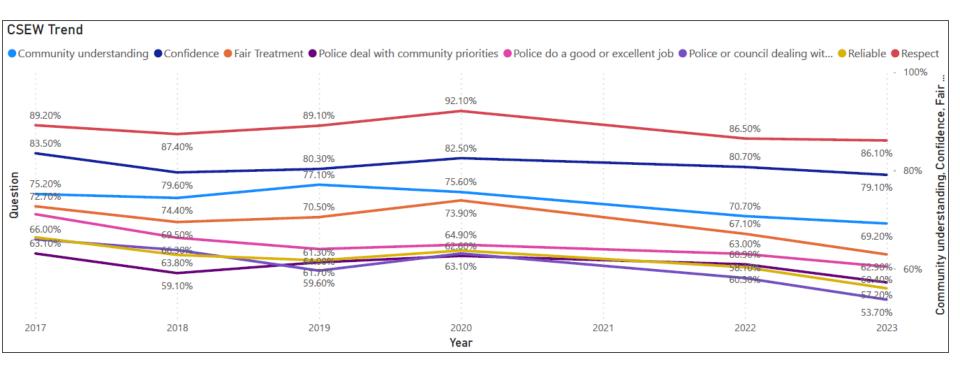






Public Confidence – Crime Survey England & Wales

Question	Mar-18	Jun-18	Sep-18	Dec-18	Mar-19	Jun-19	Sep-19	Dec-19	Mar-20	Sep-22	Dec-22	Mar-23	E&W Mar 23	Rank
Community understanding	78.00%	74.40%	75.60%	77.30%	77.10%	79.00%	78.20%	77.30%	75.60%	75.70%	70.70%	69.20%	58.30%	1
Confidence	83.70%	79.80%	79.60%	81.60%	81.40%	82.20%	80.50%	80.30%	82.50%	83.00%	80.70%	79.10%	67.70%	1
Fair Treatment	71.00%	69.50%	69.50%	69.80%	70.50%	71.80%	71.30%	72.80%	73.90%	73.40%	67.10%	62.90%	58.90%	10
Police deal with community priorities	61.80%	59.10%	61.60%	62.50%	62.70%	62.60%	61.30%	62.00%	62.60%	64.80%	60.90%	57.20%	47.40%	2
Police do a good or excellent job	69.10%	66.30%	67.70%	67.20%	66.70%	66.10%	64.00%	64.40%	64.90%	65.00%	63.00%	60.40%	51.20%	2
Police or council dealing with crime	64.60%	64.10%	64.20%	63.80%	63.10%	60.30%	59.60%	62.00%	63.10%	61.40%	58.10%	53.70%	49.80%	10
Reliable	64.20%	63.20%	63.20%	62.80%	63.00%	62.10%	61.70%	62.20%	63.70%	64.40%	60.30%	56.00%	52.60%	7
Respect	90.90%	87.40%	87.60%	89.30%	89.10%	90.70%	91.40%	91.30%	92.10%	93.00%	86.50%	86.10%	80.70%	5



N.B: No data available from June 2023 onwards due to low participant volume

PCSO

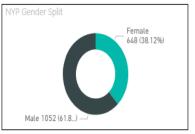
Actual PCSO Numbers	152.88
Annual FTE Budget	229.00

Police Staff, Specials, Volunteers

	Police Staff	Specials	Volunteers
Total Staff FTE	1326.00	79.00	174.00

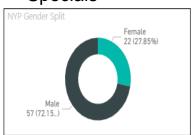
Workforce Diversity

Police Officer



SDE	% of Total
White (including other white minority ethnicity)	96.41%
Ethnic Minorities	2.59%
Not Stated	1.00%
Total	100.00%

Specials



SDE	% of Total
White (including other white minority ethnicity)	91.14%
Ethnic Minorities	8.86%
Total	100.00%

Police Officers

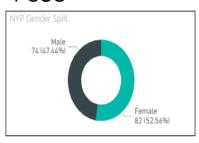
Actual FTE

Officer Long-term FTE Target

1645.00

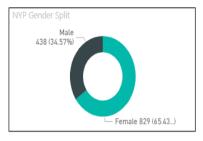
1661.13

PCSO



SDE	% of Total
White (including other white minority ethnicity)	100.00%
Total	100.00%

Police Staff



SDE	% of Total
White (including other white minority ethnicity)	97.40%
Ethnic Minorities	2.13%
Not Stated	0.47%
Total	100.00%

Police Officers

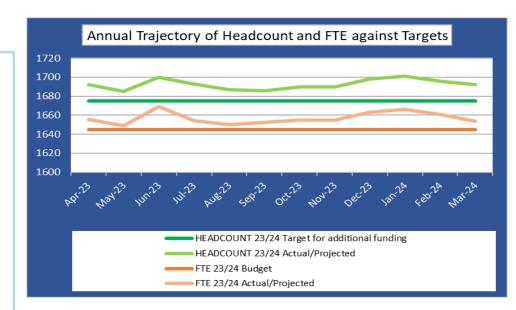
Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
1675	1675	1675	1675	1675	1675	1675	1675	1675	1675	1675	1675
1692	1685	1700	1693	1687	1686	1690	1690	1698	1701	1696	1692
1645	1645	1645	1645	1645	1645	1645	1645	1645	1645	1645	1645
1655.36	1649.24	1669.36	1654.45	1649.90	1652.68	1654.70	1654.97	1663.04	1665.94	1661.13	1653.90
	1675 1692 1645	1675 1675 1692 1685 1645 1645	1675 1675 1675 1692 1685 1700 1645 1645 1645	1675 1675 1675 1675 1692 1685 1700 1693 1645 1645 1645 1645	1675 1675 1675 1675 1675 1692 1685 1700 1693 1687 1645 1645 1645 1645 1645	1675 1675 1675 1675 1675 1675 1692 1685 1700 1693 1687 1686 1645 1645 1645 1645 1645 1645	1675 1675 1675 1675 1675 1675 1675 1692 1685 1700 1693 1687 1686 1690 1645 1645 1645 1645 1645 1645 1645	1675 1675 1675 1675 1675 1675 1675 1675 1692 1685 1700 1693 1687 1686 1690 1690 1645 1645 1645 1645 1645 1645 1645 1645 1645	1675 1690 1690 1698 1645 <t< td=""><td>1675 1698 1701 1645 <t< td=""><td>1675 1675</td></t<></td></t<>	1675 1698 1701 1645 <t< td=""><td>1675 1675</td></t<>	1675 1675

Budget Target for FTE remains at 1645.00 in 23/24, but we are still also tracking headcount closely as a requirement for additional funding from the Home Office.

Headcount target is therefore 1675.

We are currently on track to achieve both targets, and potentially exceed them.

This is good from a funding perspective, but FTE needs to be monitored as we don't want to exceed budget FTE. However, projections are based on several incoming cohorts of both students and transferees, and so we will monitor all of these number closely each month.

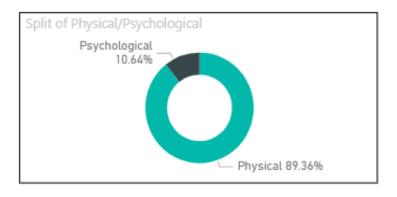


PCSOs

PCSO Actuals - FTE	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-2
FTE 23/24 Budget	229.00	229.00	229.00	229.00	229.00	229.00	229.00	229.00	229.00	229.00	229.00	229.0
FTE 23/24 Actual/Projected	181.44	178.44	177.44	172.26	171.02	168.20	163.48	158.49	157.49	153.31	152.88	150.0

Sickness and Absence

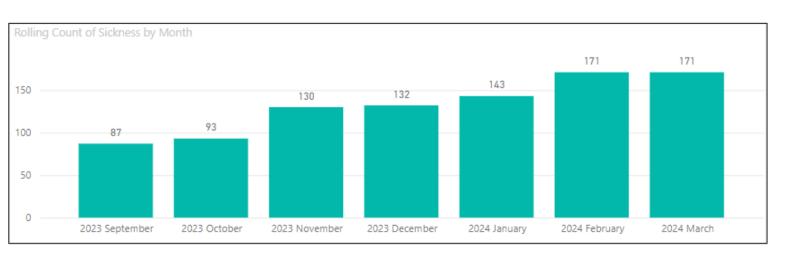
Sickness



The top 4 absence reasons (by count) in the last 6 months have been:

Cold/Flu	37.76%
Coronavirus	14.75%
Sickness	12.24%
Stress	6.78%

<u>Rolling count of sickness by month</u> – The count displayed relates to any sickness carried over from previous month and any sickness that was closed in the month.



Only 2.8% of available hours were lost due to sickness