



NORTH YORKSHIRE
FIRE & RESCUE SERVICE

Online Public Meeting

Reporting Period: 1.4.2023 to 31.12.2023



Summary of Performance

Prevention

Total Home Fire Safety Visit (HFSV) Activity
(which includes smoke detector fitting only and unable to complete).
1.4.2023 to 31.12.2023

Overall, HFSV activity has increased by 12% on the same reporting period last year

- 3685 HFSV completed incl. smoke detector fitting and unable to complete/decline which is 210 days of activity time
- 761 very high (VH) and high-risk (H) HFSV completed incl. smoke detector fitting and unable to complete/decline
- 2145 medium-risk jobs total more than all other risk types
- 650 of the 3685 HFSV visits have been declined by the occupier or we have been unable to contact the occupier for a visit
- 34 jobs categorised as VH and H are passed the visit date

Protection

Total number of Fire Safety Activity (which includes Fire Safety Audits (FSA), Data Maintenance and other Statutory and Non-Statutory)
1.4.2023 to 31.12.2023

Overall Fire Safety activity decreased by 7% on the same reporting period last year. This is mainly due to a reduction in Fire Safety Audits as the Risk-Based Intervention Programme (RBIP) is further developed in line with national guidance

- 3004 jobs completed which equates to 304 days of activity and incl.
 - 1103 Fire Safety Audits
 - 279 Data Maintenance
 - 1622 Statutory and Non-Statutory jobs incl. Building Regs, Licensing and other consultations
- All priority planned VH and H risk Fire Safety Audits were completed



Summary of Performance

Response (incidents attended 1.4.2023 to 31.12.2023)

- Overall incidents attended have decreased by 11% on the same reporting period last year
- 5836 incidents attended from 1.4.2023 to 31.12. 2023
- From 1.4.2023 to 31.12.2023, we attended:
 - 2454 false alarm incidents. This is a reduction of 282
 - 1273 fire incident. This is a reduction of 471
 - 2109 special service. This is an increase of 55 incidents
- Total incident count from 1.4.2023 to 31.3.2024 is forecasted to be 7747

Response (fire engine availability 1.4.2023 to 31.12.2023)

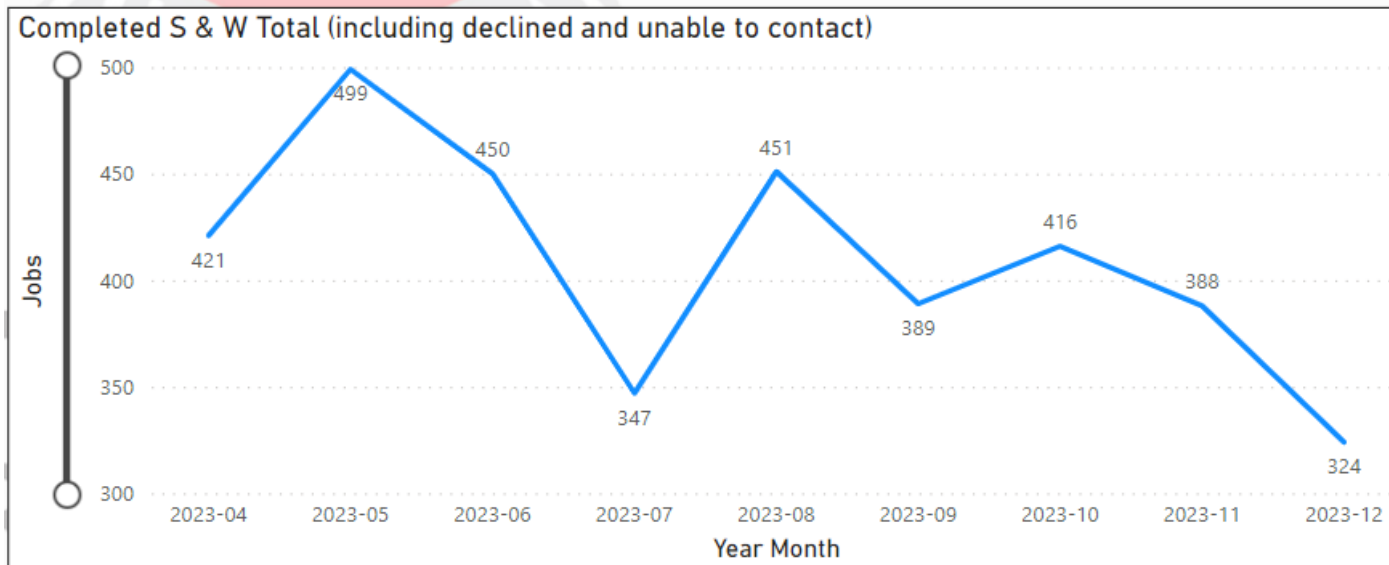
- From 1 April to 31 December 2023 overall fire engine availability has decreased by 4% on the same reporting period last year
- 2023 77%
- 2022 81%
- From 1 October to 31 December 2023, On-call fire engine availability has a 10% decrease in the same reporting period as last year
 - 2023 66%
 - 2022 76%
- A significant amount of time and effort is being put into improving availability across the national FRS



Prevention

Completed Home Fire Safety Visit (HFSV) Activity

1.4.2023-31.12.2023



- The average number of HFSVs is 409 per month
- The reduction in visits in December is due to a multitude of factors including a reduction in referrals from partner agencies and, also more declined visits due to the public being busy with family commitments. However, the anticipated reduction in activity in December due to people declining and deferring the visit was lower than in previous years

- As of 31 December 2023, the number of HFSV jobs overdue based on the timeframes set continues to reduce. There are external factors (for example the person requiring a visit is in hospital) that do not allow completion within the agreed time frames, but these are monitored meticulously and reported monthly at internal governance meetings to ensure compliance with our policy
- We continue to receive HFSV referrals from partner organisations and after we engage with people in the community and provide training for partners to ensure we reach the most vulnerable. Currently 24 trained partners across York and North Yorkshire
- Quality assurance of HFSV activity is undertaken to ensure we carry out visits to the expected standard and development areas found are being planned into future training for the service.

Prevention

A snapshot of our Prevention, Early Intervention and Safeguarding activity.

1.10.2023 to 31.12.2023



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KEY NUMERICAL OUTPUTS

Home Fire Safety Visits have risen from 1126 to 1245, compared with the same reporting period in 2022

One LIFE course delivered to young people at Selby Fire Station, 12 persons successfully completed the 5-day intense course

162 School Education sessions delivered across Key Stages 1 to 5, sessions include topics from Home Fire Safety, Road Safety and Water Safety.

2 new cadet courses started in Richmond and Skipton, a total of 24 Young People now signed up and taking part in weekly sessions which will involve Community Work, Safety education, teamwork, leadership and practical firefighting skills.



KEY PRODUCTIVITY OUTCOMES

Launched Prevention, Early Intervention and Safeguarding Strategy internally.

Delivered airflow mattress learning (following a Burn and Learn event) to NHS partners to better understand the risks posed by airflow mattresses.

Prevention have had a further 2 Water Safety Demonstration Flumes built bringing our total to 3 for the service. Training is being created and planned so that all wholetime operational staff can use the equipment to promote water safety to the public in line with the National Drowning Prevention Strategy 2016 - 2026

1 Prevention hub has now been created in Northallerton with a further 2 planned in strategic places across the Northwest and Southeast of the service.

Delivered a staff consultation on a proposed new structure for Prevention, Early Intervention and Safeguarding.

Implementation of monthly Community Risk and Resilience Performance Meeting.

Funded and prepared 2 Fire Bikes for Spring Summer 2024 deployments.

KEY COMPLIANCE OUTCOMES

Continued to deliver a HFSV Assurance pilot in response to comments made by HMICFRS, 4 stations were involved in this pilot are Scarborough, Selby, Northallerton and Richmond

Gathered HFSV recipient data, following visits to determine satisfaction levels / behaviour change 100% of individuals stated that overall they were satisfied with the service they received during the visit

Delivery of safeguarding training to Silver Officers.

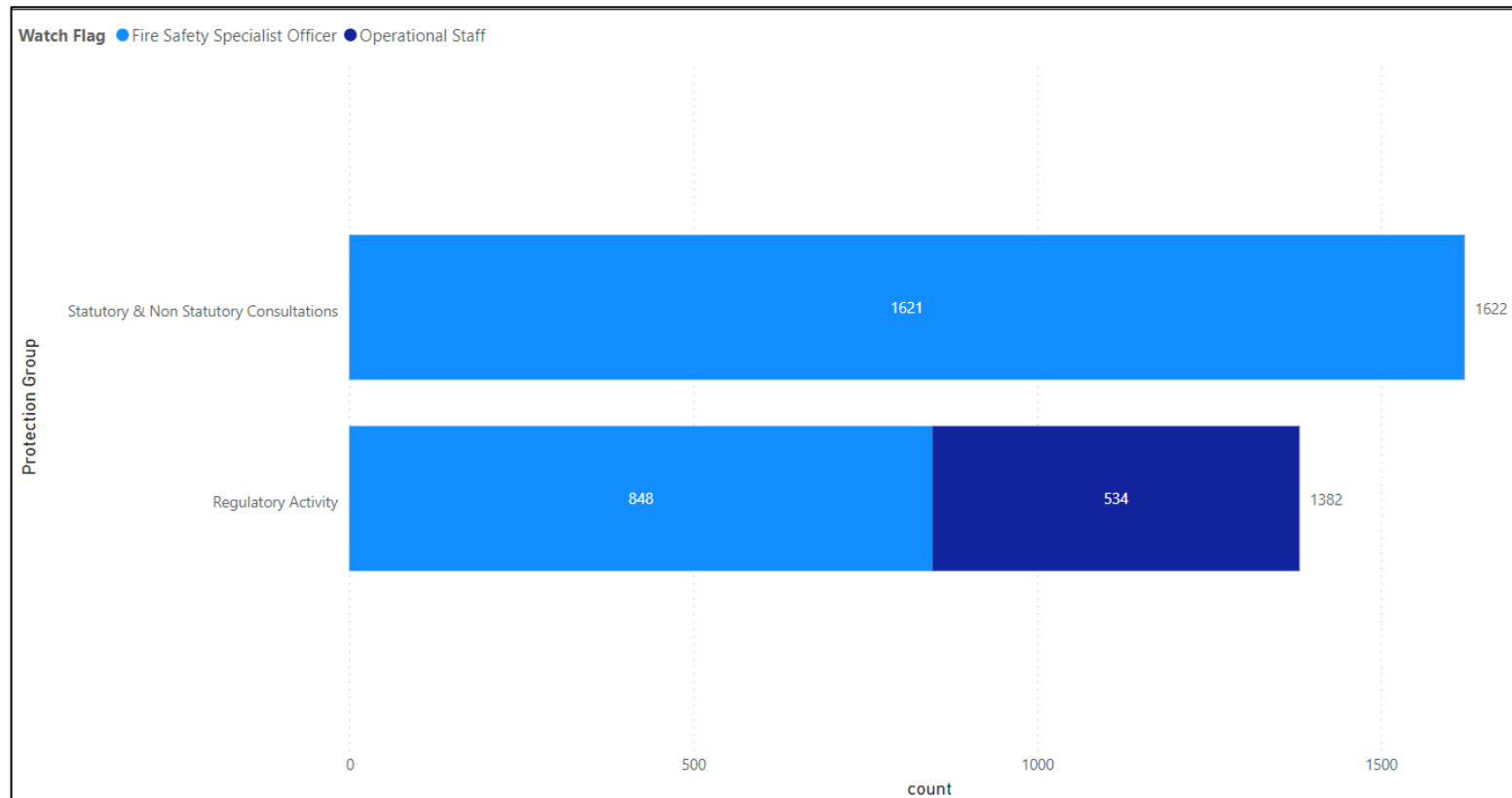




Protection

Fire Safety Audits (FSA) by Operational Staff and Business Fire Safety Officers (BFS)

1.4.2023 to 31.12.2023



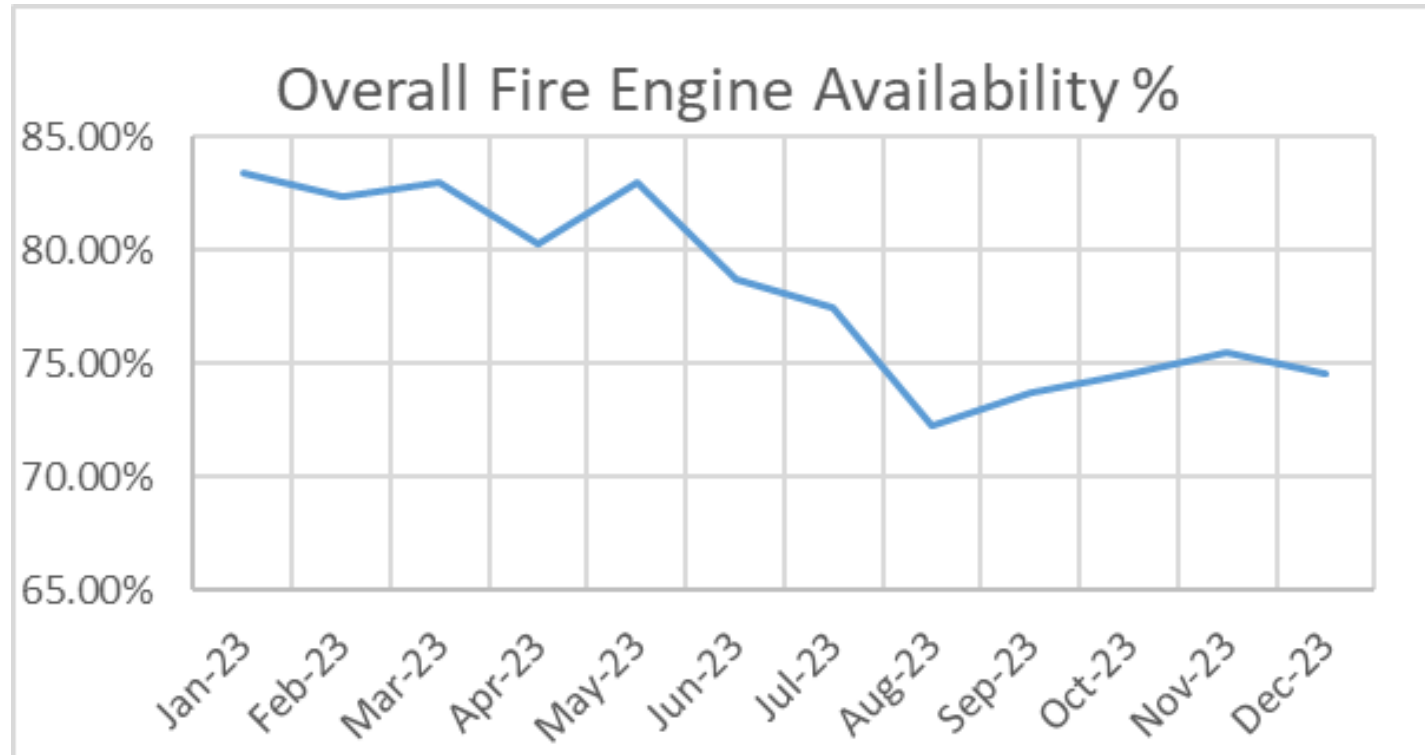
- 3004 Fire Safety jobs were completed within the reporting period. This is a 7% decrease in activity against the same reporting period last year
- FSA activity of operational staff is lower this reporting period than the previous year due to the Protection Team undertaking a review of the risk-based intervention programme methodology
- All Statutory and Non-Statutory activity has increased and all jobs have been completed within the agreed timeframes



Response

Overall Fire Engine Availability

1.4.2023 to 31.12.2023



April-December 2023
77%

April-December 2022
81%

Managing our fire engine availability is a continuous focus for the FRS. A specific On-call recruitment officer is in the role to improve recruitment and availability and over the summer months a business continuity working group was established to manage fire engine availability.

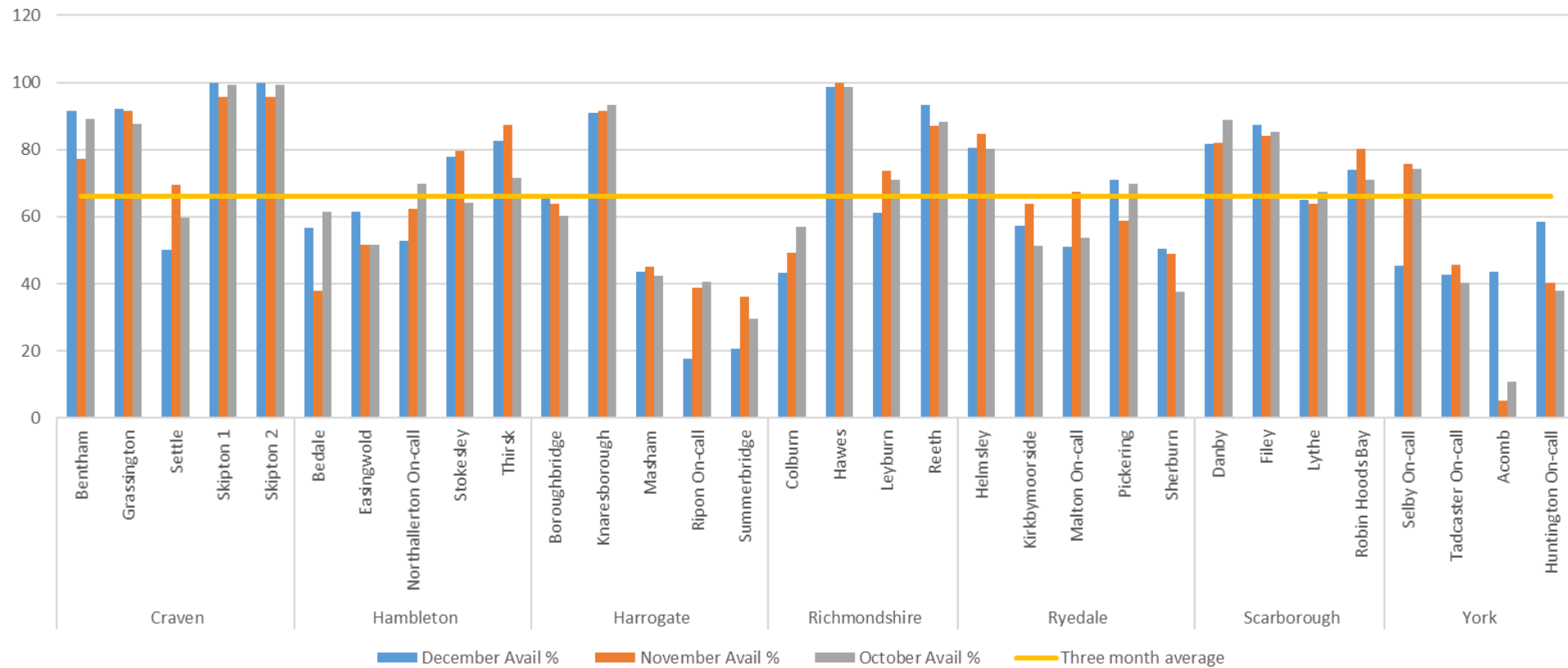


Response

Average On-call Fire Engine Availability

1.10.2023 to 31.12.2023

Availability Overview Of On-Call Stations (Post Cover Moves) October 2023 - December 2023 %



2023
66%

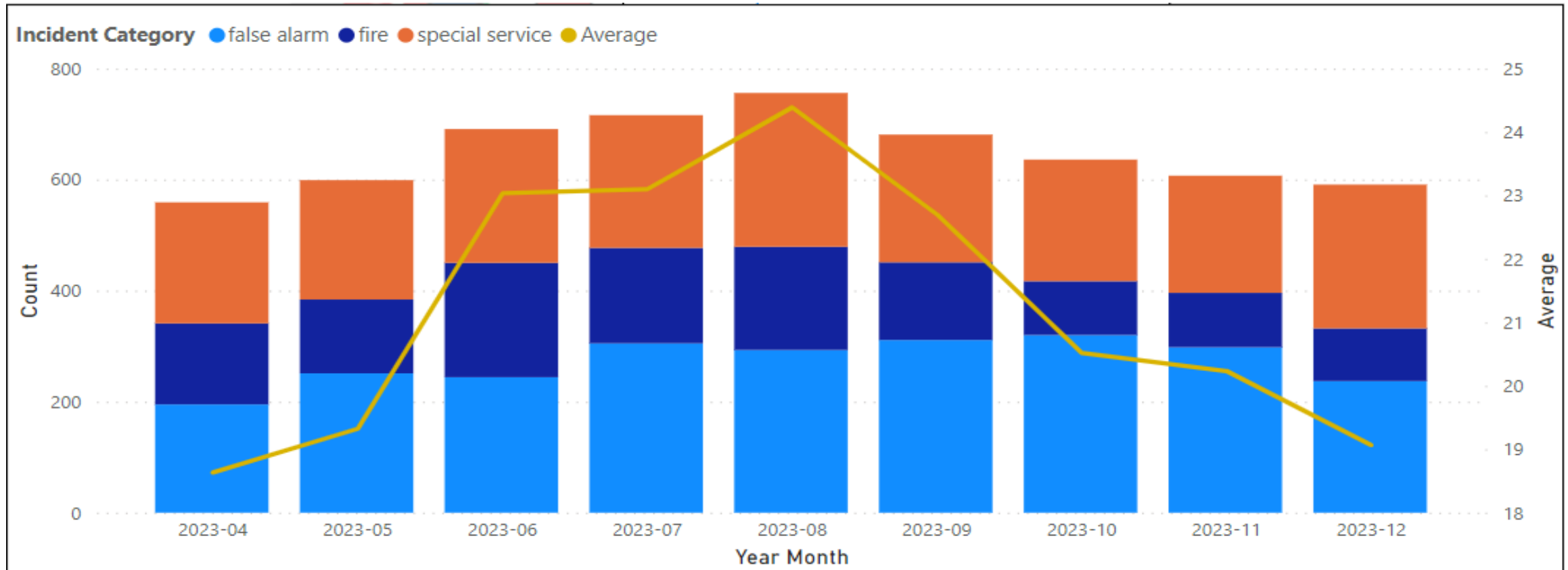
2022
76%



Response Incident Count (False Alarm Fire, Special Service)

1.4.2022-31.12.2023

Data Source: IRS (Home Office Dashboard)

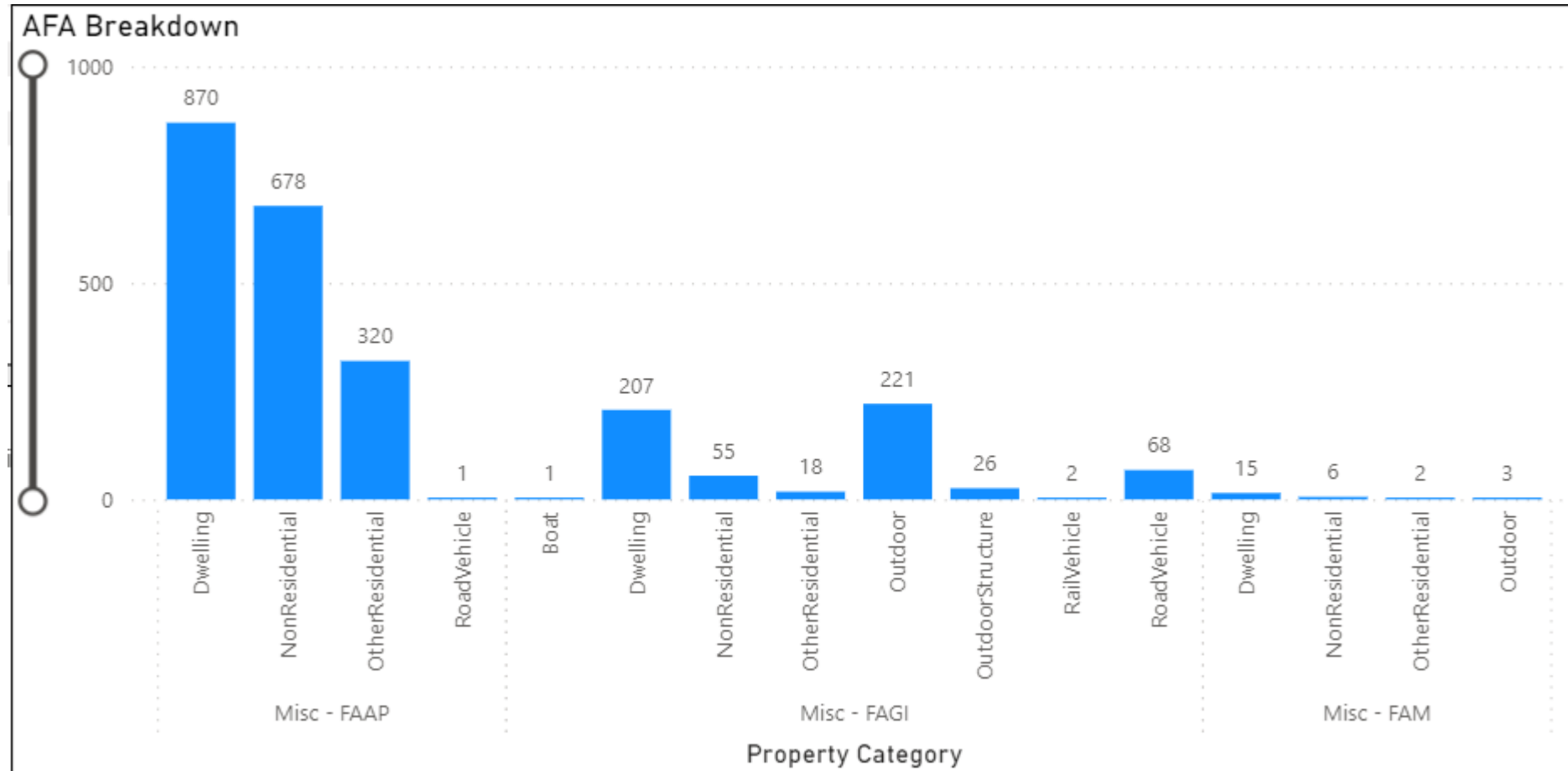


Incident average daily count of 21 incidents. 0800-1800hrs 10 1800-0800hrs 10 incidents.



Response to False Alarms

False Alarm (False Alarm Good Intent (FAGI), False Alarm Malicious (FAM), False Alarm Apparatus (FAAP)).
1.4.2023 to 31.12.2023

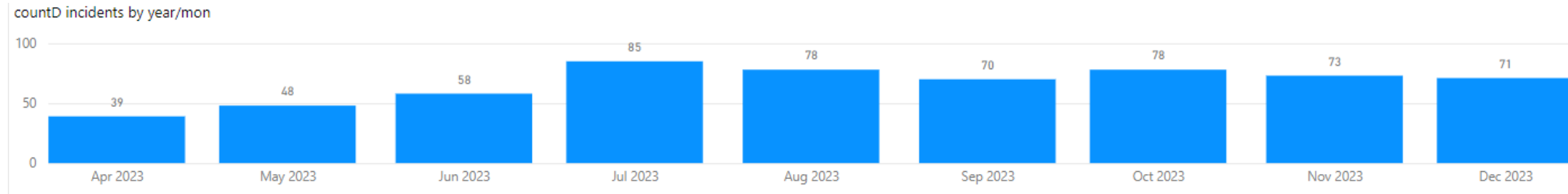




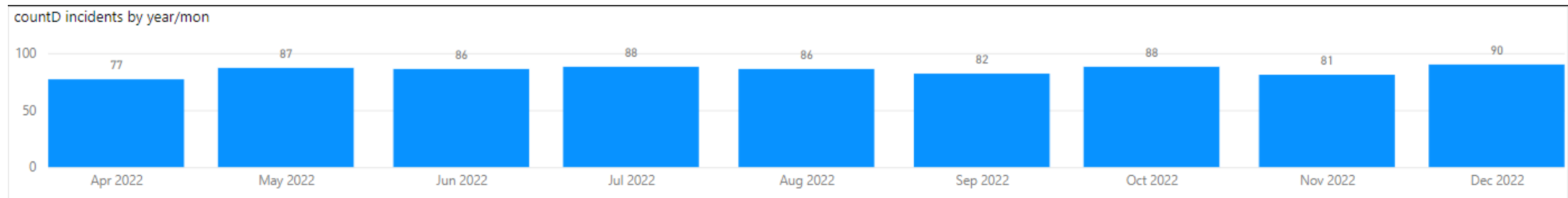
Automatic Fire Alarm

Change in demand since changes to the AFA policy 1.4.2023-31.12.2023

Financial Year 2023/2024



Financial Year 2022/2023



Since the implementation of the UWFS attendance policy which includes non-attendance to buildings where people don't sleep between 0700-1900hrs, we have attended 185 fewer AFAs. Protection teams are now working with those businesses that have repeat activations to further reduce the impact on their business and us.

Incident Count Projections

01.04.2023-31.03.2024



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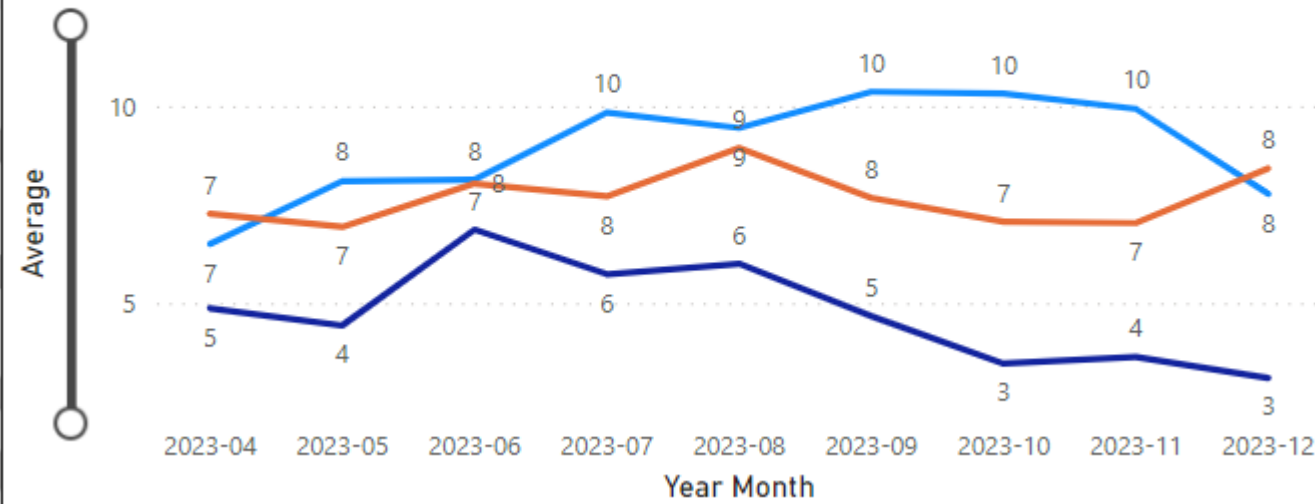


Response (Incident)

- Current incident daily average sits at 22 per day
 - False Alarm - 9 per day
 - Fire - 5 per day
 - Special Service - 8 per day
- 22 Per Day split into day and night hours.
 - Day Shift – 8am to 6pm = 10 per day
 - Night Shift – 6pm to 8am = 12 per day

Average Incidents Timeline

Incident Category ● false alarm ● fire ● special service



Using the remainder of the days in the financial year from 1 January we can do basic estimates:

(remainder of days x daily average + current incident totals)=

- False Alarm - 3273 (163 decrease)
- Fire - 1728 (369 decrease)
- Special Services - 2837 (175 increase)

Compared to last financial years total:

- False Alarm - 3436
- Fire - 2097
- Special Service - 2662

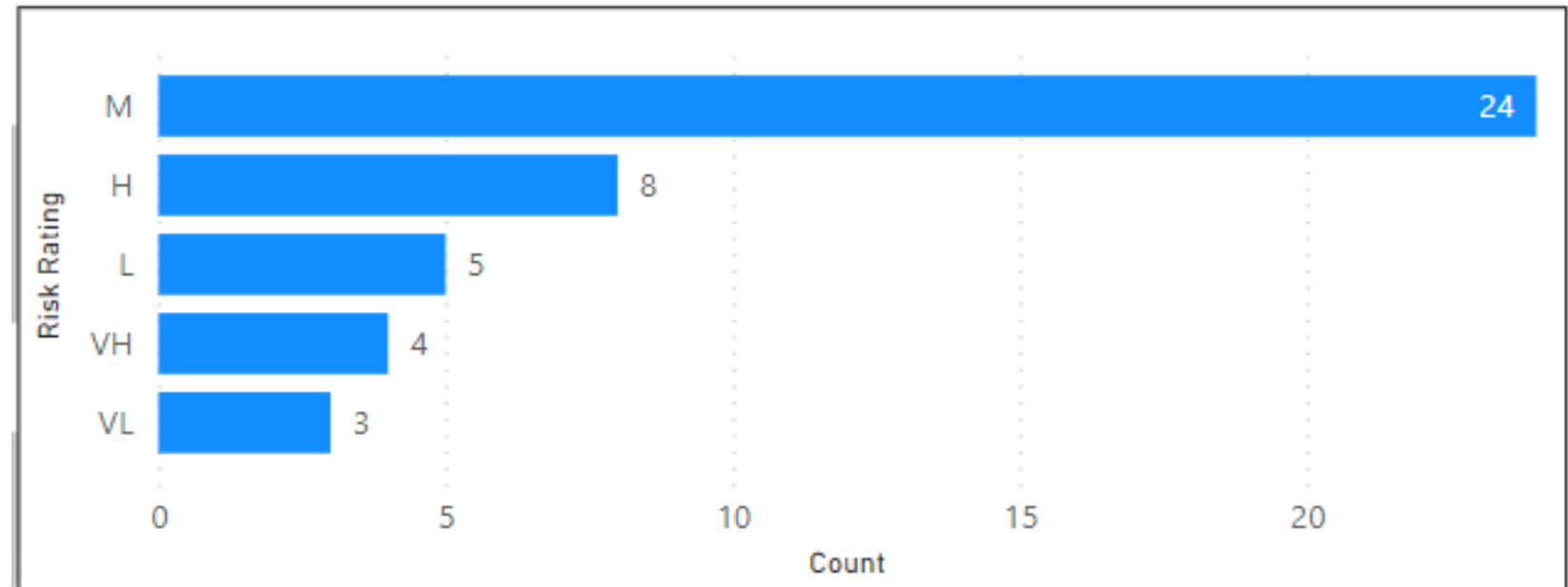


Site Specific Risk Information (SSRI)

1.4.2023-31.12.2023

SSRI by risk type that are due to be reviewed

- There are over 1400 risk sites (incl. building, water and moorland risk) in York and North Yorkshire that we review and hold information on so that our staff can access the information in an emergency. The information is reviewed based on the risk rating
- As of 31.12.2023 there are 44 risks overdue review which crews are prioritising
- An average of 30 risks a month are reviewed



The gathering of risk information is referenced with the Fire and Rescue Act 2004, section 7.2d. The information-gathering process ultimately raises firefighters' awareness of the hazards and risks in the area. Each risk (premises, moorland, waterway etc.) is allocated a risk rating and inspection frequency (1-10yrs) based on six descriptors; community, economic, environment, firefighter safety, heritage and societal



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Any Questions