



**NORTH YORKSHIRE**  
FIRE & RESCUE SERVICE

# Online Public Meeting

Reporting Period: 1.4.2023 to 31.03.2024



# Summary of Performance

**Prevention** Total Home Fire Safety Visit (HFSV) Activity  
(which includes smoke detector fitting only and unable to complete/declined). 1.4.2023 to 31.3.2024

Overall, HFSV activity has increased by 7% in the reporting period 2022/2023

- 4854 HFSV completed incl. smoke detector fitting and unable to complete/declined which equates to 277 days of activity time
- 3979 of the 4854 are HFSV incl. smoke detector fitting equates to 251 days of activity time
- 875 of the 4854 HFSV visits have been declined by the occupier or we have been unable to contact the occupier for a visit
- 456 of the 875 HFSV visits declined by the occupier or where we have been unable to contact the occupier for a visit were rated Very High (VH) and High (H) risk-rated

**Protection** Total number of Fire Safety Activity (which includes all Fire Safety Audits (FSA), Data Maintenance and other Statutory and Non-Statutory) 1.4.2023 to 31.3.2024

Overall Fire Safety activity decreased by 8% on the same reporting period last year.

- 5694 jobs completed which equates to 397 days of activity and incl.
- 2181 was recorded as Fire Safety Activities
- 1440 of the 2181 recorded fire safety activities have been Risk Based Intervention Programme scheduled Fire Safety Audits
- 2097 Statutory and Non-Statutory jobs incl. Building Regs, Licensing and other consultations



# Summary of Performance

## Response (Incidents attended 1.4.2023 to 31.3.2024)

- Overall incidents attended have decreased by 8% in the same reporting period 2022 to 2023
- 7559 incidents attended from 1.4.2023 to 31.3. 2024
- From 1.4.2023 to 31.3.2024, we attended:
  - 3213 false alarm incidents. This is a decrease of 223
  - 1561 fire incident. This is a decrease of 535
  - 2785 special service. This is an increase of 123
- Total incident count from 1.4.2023 to 31.3.2024 was forecasted to be 7747 incidents. Which is circa 2% reduction than forecasted.

## Response (Fire engine availability 1.4.2023 to 31.3.2024)

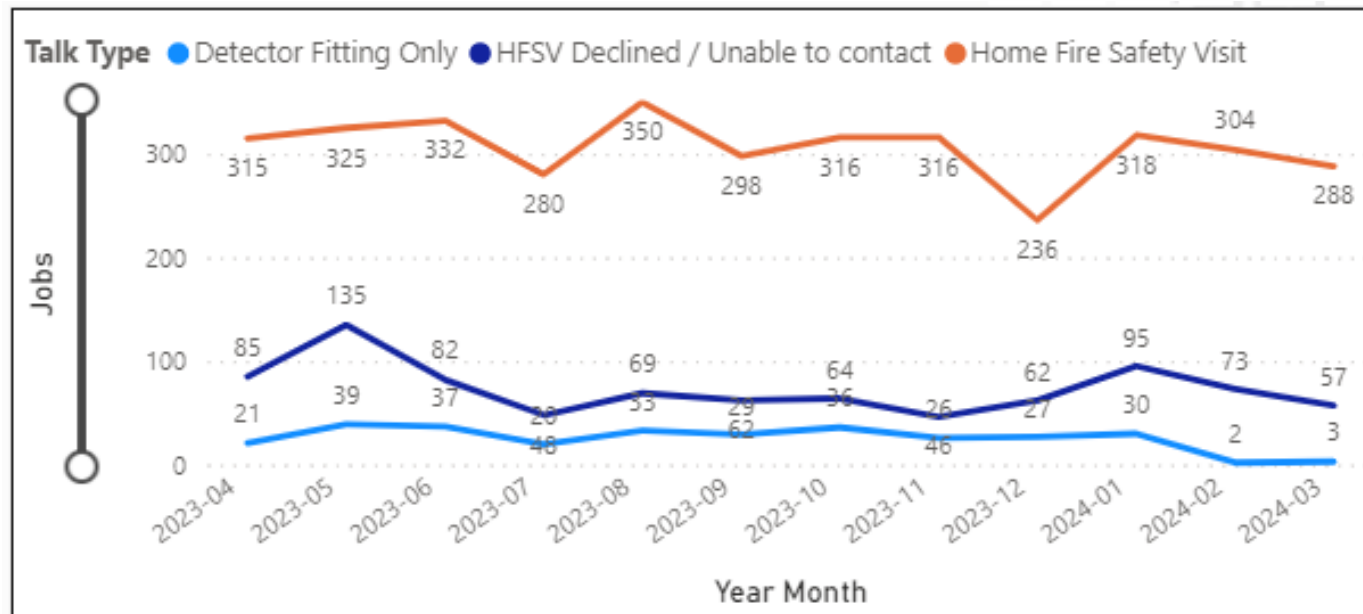
- In the financial year 2023 to 2024 overall fire engine availability has decreased by 5% compared to the last financial year
  - 2023 to 2024 76%
  - 2022 to 2023 81%
- In the financial year 2023/2024 On-Call fire engine availability has decreased by 8% compared to the last financial year
  - 2023 to 2024 67%
  - 2022 to 2023 75%
- Reporting of fire engine availability will change as we move to 'status code' reporting by seconds as opposed to counting availability by hours
- A significant amount of effort is being put into improving availability across the service.



# Prevention

## Completed Home Fire Safety Visit (HFSV) Activity

1.4.2023 to 31.3.2024



- Based on current practice within NYFRS, the number of HFSVs delivered each month will always fluctuate due to a multitude of factors including the number of referrals received by the Service from partner agencies; declined or delayed visits due to the needs and circumstances of the public; and changes in staff availability.
- Work is ongoing within the Service to identify trends in relation to visits that are declined, or where the Service has been unable to contact a resident to book a HFSV.
- The overall number of HFSVs completed in this period was 3979.

- The number of HFSV jobs overdue based on the timeframes set continues is routinely monitored. There are external factors (for example the person requiring a visit is in hospital) that do not allow completion within the agreed time frames, but these are subject to ongoing monitoring and reported monthly at internal governance meetings to ensure compliance with our policy. The impending introduction of Lead Community Safety Officers will also add a new layer of supervision/case management of HFSVs.
- We continue to receive HFSV referrals from partner agencies and after we engage with people in the community and provide training for partners to ensure we reach the most vulnerable. Currently 24 trained partners across York and North Yorkshire
- Quality assurance of HFSV activity is undertaken to ensure we carry out visits to the expected standard and development areas into future training for the service. Two new HFSV training courses have been scheduled this year to assist On-call and new staff deliver our intervention. Following this quality assurance will be undertaken to check understanding and standardisation of our visits.

# Prevention

A snapshot of our Prevention, Early Intervention and Safeguarding activity.

1.1.2024 - 31.3.2024



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## KEY NUMERICAL OUPUTS

### Fire Prevention:

Our Service received 668 SafeLincs Referrals within this period.

Between 01 January 2024 and 31 March 2024, 910 HFSVs were completed. This compares with 1119 during the same reporting period in 2023. There are multiple reasons for this including existing Prevention Team vacancies ie Community Safety Officers operating at 40% reduced capability, and Public Safety Officers operating at 50% reduced capability resulted in 60 fewer HFSVs completed during the period when compared with the same period last year.

### Youth Engagement:

Two LIFE course delivered to young people at both Harrogate and Scarborough Fire Stations. 25 young people successfully completed the 5-day intense course.

**Road Safety:** FireBike teams have already been out around the county delivering interventions and education to vulnerable road users.

4 Biker Down courses organised and published on Eventbrite.

**Water Safety:** Water Safety activity during this period has been limited due to reduced capacity in the team. Prevention have been working to scope our Summer campaign activity with the use of the Water Safety Flumes we purchased at the end of 2023.

## KEY PRODUCTIVITY OUTCOMES

Delivery of Airflow Mattress learning and education with suppliers and prescribers

Extensive programme of recruitment for existing and new vacancies within the Prevention Team including Community Safety Officers, Lead Community Safety Officers, Partnership Manager, Youth and Schools Engagement Manager, and Public Safety Officers.

Further work to develop our learning and review processes following Serious and Fatal Incidents.

Brought together a range of operational partners to support the production of a new Road Safety educational film.

Continued to roll out DBS checks across the organisation in response to legislative change introduced in 2023.

Through our Road Safety Co-Ordinator we have had 4 new School educational packages created, quality assured and verified to use on the national StayWise platform, training is now planned to ensure these can be delivered by all members of the Partnership in April and early May.

## KEY COMPLIANCE OUTCOMES

Continued to deliver a HFSV Assurance pilot in response to comments made by HMICFRS, 4 stations were involved in this pilot are Scarborough, Selby, Northallerton and Richmond

Continued to collate feedback from the public, ie those who have received a Home Fire Safety Visit. We now follow the NFCC Standard for evaluating our Home Fire Safety Visits and data is now started to be collected and analysed.

Continued to update our Fire Standards for Safeguarding and Prevention



# Prevention – just some of our year



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## Welcome and housekeeping

- Please treat all participants with dignity and respect
- We will be recording the session and sending to those not able to join us (by attending you consent to that recording)
- Please mute microphones and for candidate discretion, please turn your cameras off
- Please ask questions using the chat function, which we will respond to after the presentation finishes
- We will talk through 18 slides today

Find us online at: [northyorkshirefire.gov.uk](http://northyorkshirefire.gov.uk)  
Protect yourself and those you care for: [www.safelines.co.uk/hfsc/](http://www.safelines.co.uk/hfsc/)



## Our commitments

- Our Risk and Reward Model states that as a service we will continue to:**
- Be clear, relevant and consistent in how we deliver prevention services
  - Deliver our prevention services based on an evidence and intelligence based approach to prioritise work
  - Use a Public Health System control approach focusing on behaviour change to reduce risk and target our interventions accordingly
  - Engage staff with the function and flexibility to make decisions, be creative and make the most of partnership working
  - Hold staff accountable and responsible for the planning and effective delivery of prevention services to regular monitoring
  - Ensure we will have the necessary competencies and knowledge to deliver prevention services in a professional manner and to a high standard
  - Collaborate with partners to identify those most at risk and work with them to reduce risk and improve safety
  - Manage our performance in prevention to ensure we provide value for money
- The Risk and Reward Model also states that as a service we will:**
- Implement a new structure for prevention with new roles that provide career progression for staff
  - Introduce and develop existing and future specialist role capabilities
  - Identify where new areas to be developed across the County and where to target delivery
  - Utilise the Community Risk Profile to influence delivery plans and target activity to the right place and the right people
  - Increase the use of On-call staff to deliver prevention activities in our most rural areas
  - Develop the Public Safety Service across the Service area in conjunction with partners
  - Utilise the National Fire Chiefs Council underpinnings and Fire Standards to identify and adapt best practice
- The Fire and Rescue Plan says that we must:**
- Actively engage with all communities to identify, head and risk and to measure
  - Work jointly as a trusted partner to prevent harm and damage, intervene early and solve problems
  - Reduce the High Profile, High Impact major fires
  - Maximise efficiency to make the most effective use of all available resources
  - Enhance positive culture, openness, integrity and public trust

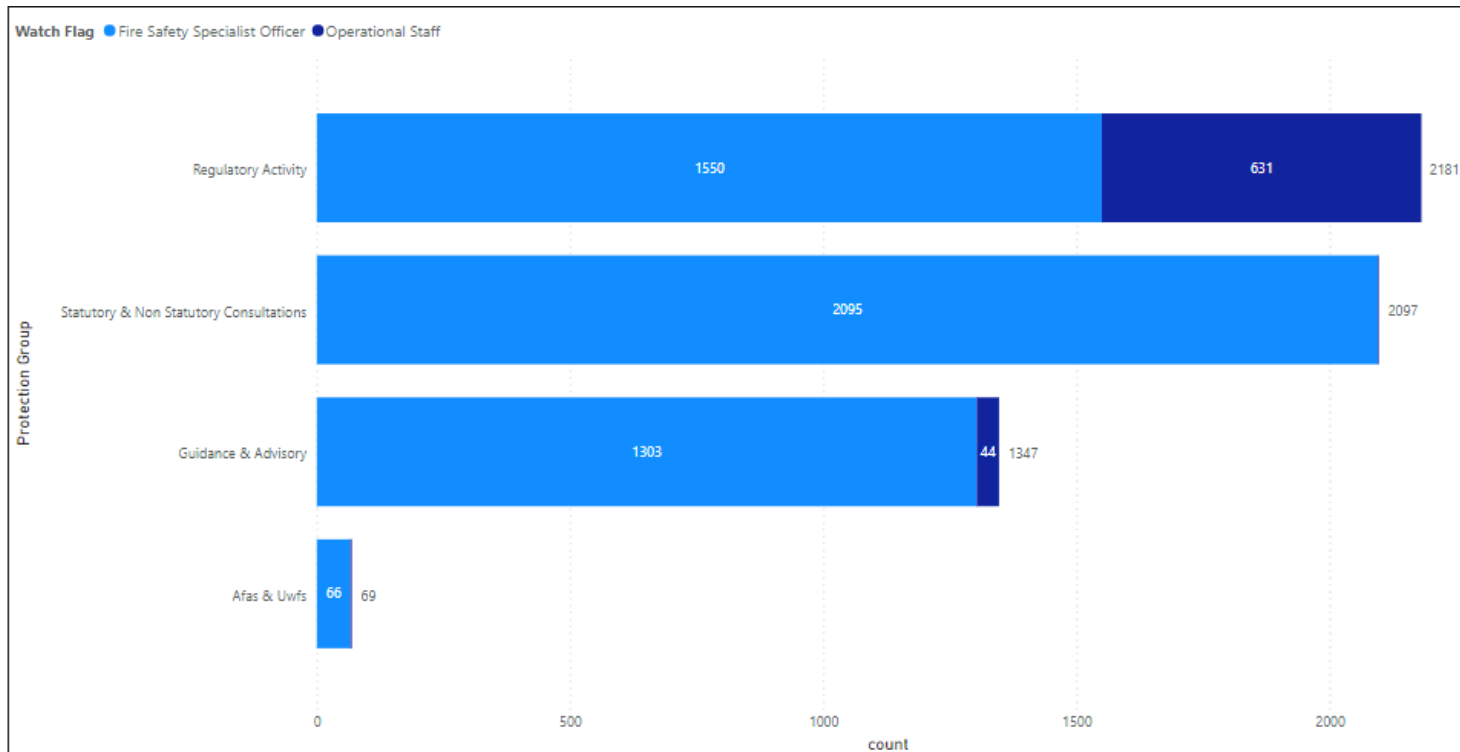




# Protection

## Fire Safety Audits and by Operational Staff and Business Fire Safety Officers (BFS)

1.4.2023 to 31.3.2024



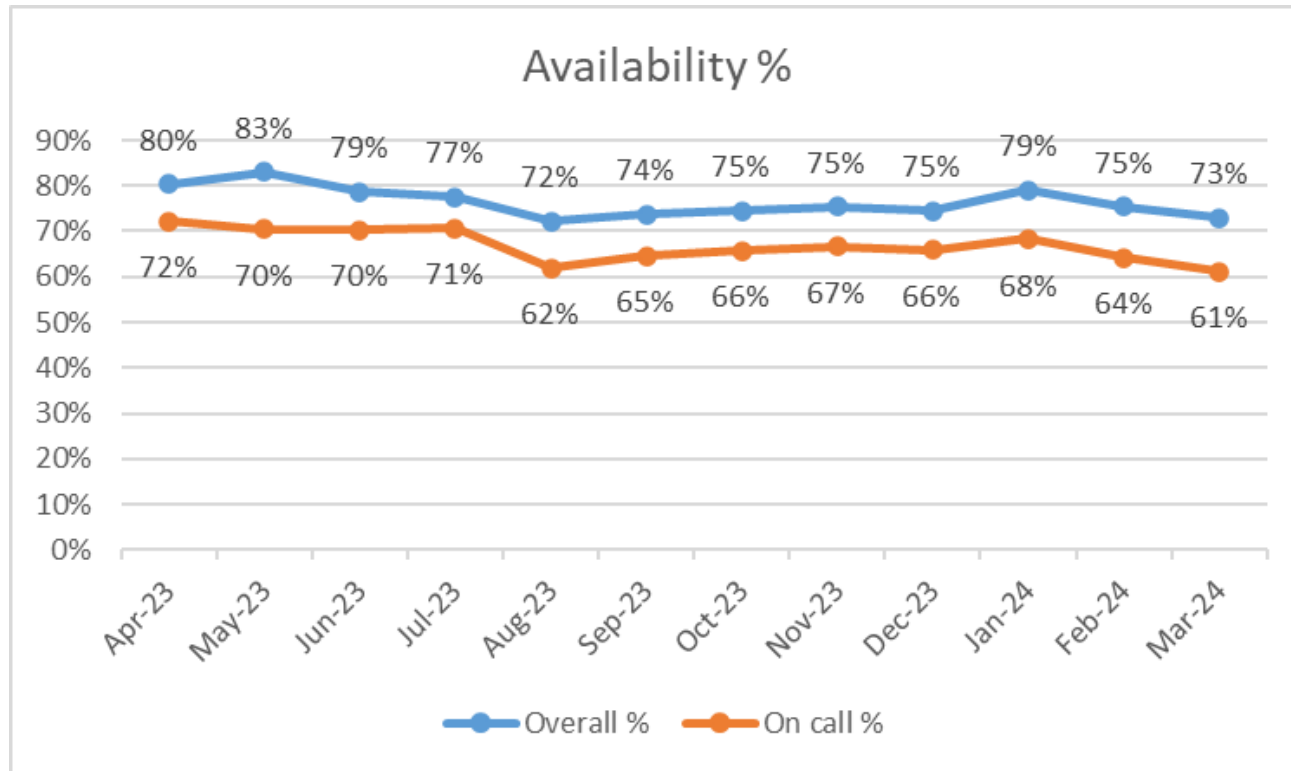
- 5694 Fire Safety jobs were completed within the reporting period. This is an 8% decrease in activity against the same reporting period last year. This is due to a premises cleansing project within our data management system, resulting in a reduction in the allocation of Fire Safety Audits to non-specialist staff. The Risk-Based Intervention Programme (RBIP) is being reviewed in line with NFCC national guidance
- All Statutory and Non-Statutory consultations have increased by 43% compared to 2022/2023. This is a result of the increase of businesses and newly built estate following COVID. All consultations have been completed within the agreed timeframes
- Guidance and Advisory activity has increased by 13% in the 2022/2023 reporting period
- Unwanted Fire Signals follow-up work continues to focus on premises that have more frequent Automatic Fire Alarms (AFA) activations. There has been a 54% decrease in this reporting period and the revised AfA policy has had a positive impact on the reduction of activations





# Response

Overall Fire Engine Availability  
1.4.2023 to 31.3.2024



Overall availability  
2022/2023  
81%

Overall availability  
2023/2024  
76%

On-call availability  
2022/2023  
75%

On-call availability  
2023/2024  
67%

Managing our fire engine availability is a continuous focus for the FRS. A specific On-call recruitment officer is in the role to improve recruitment and availability. Business continuity planning arrangements are established to manage fire engine availability as required.

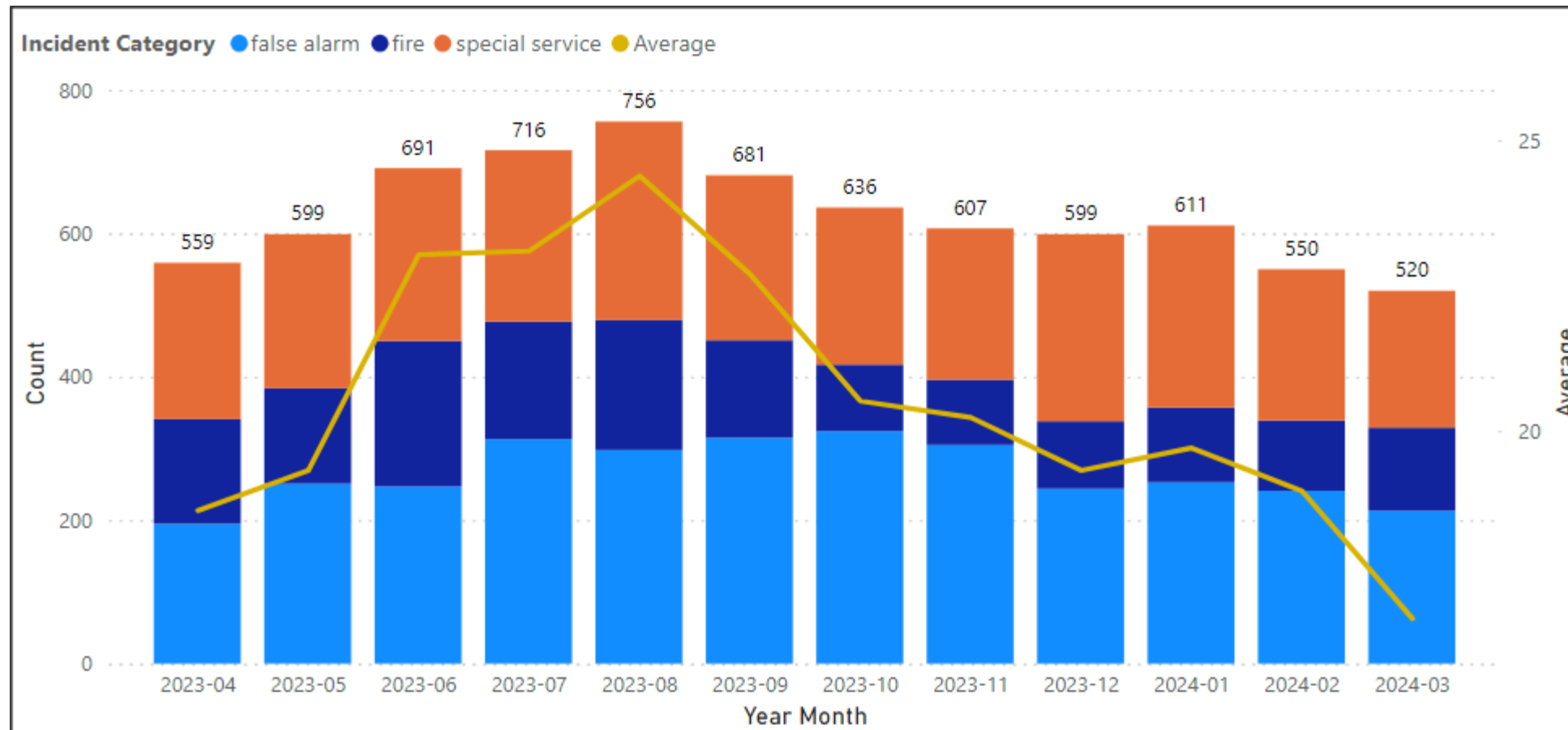




# Response Incident Count (False Alarm Fire, Special Service)

1.4.2023-31.3.2024

Data Source: IRS ( Home Office Dashboard)

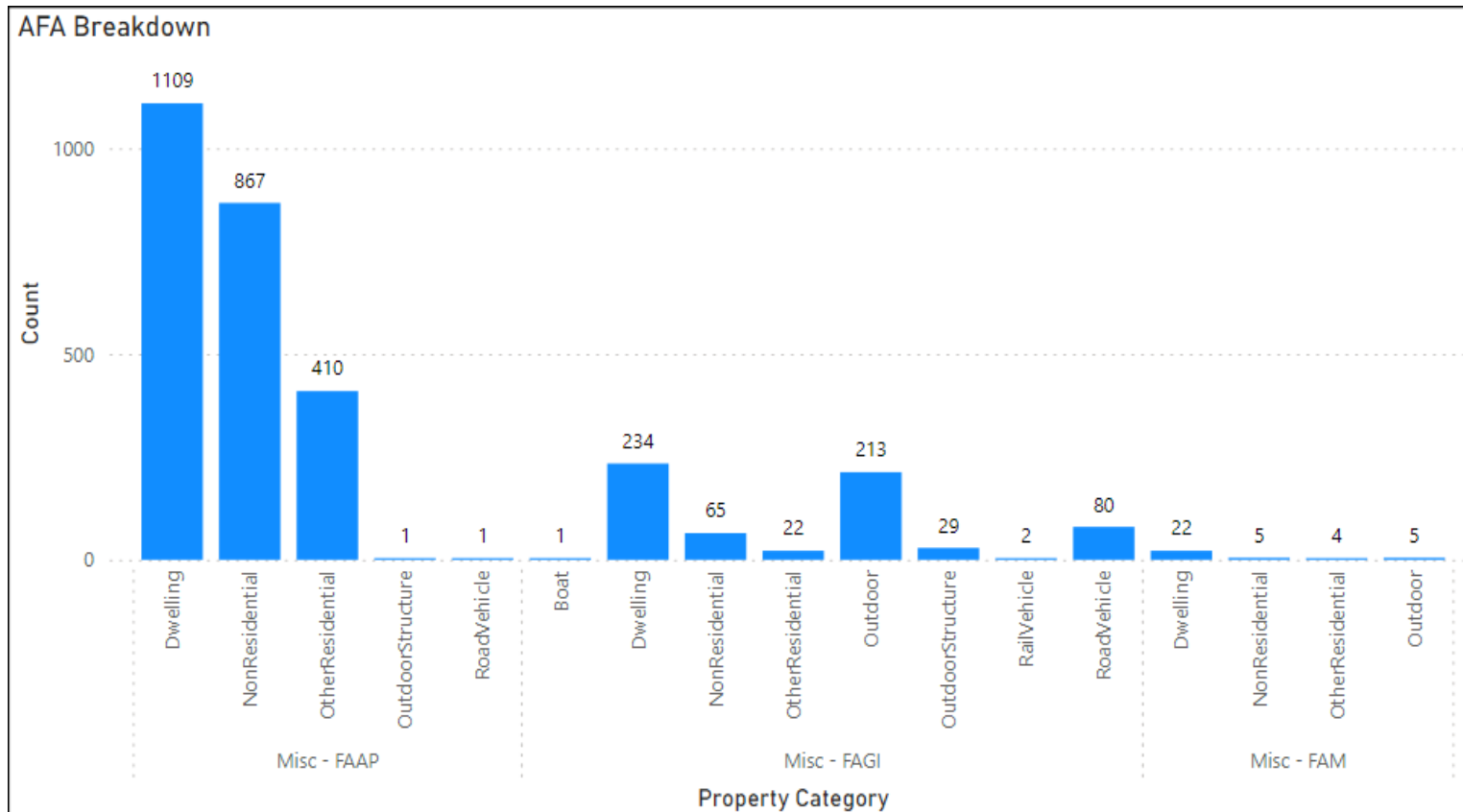


Incident average daily count of 21 incidents split evenly between 0800-1800hrs and 1800-0800hrs



# Response to False Alarms

False Alarm (False Alarm Good Intent (FAGI), False Alarm Malicious (FAM), False Alarm Apparatus (FAAP)).  
1.4.2023 to 31.3.2024



- False Alarm Apparatus (FAAP) continues to be the largest cause of Automatic Fire Alarms
- North Yorkshire has a low incident count of False Alarm Good Intent (FAGI) and False Alarm Malicious (FAM)
  - FAGI reduced by 28% on the 2022/2023 reporting period
  - FAM reduced by 62% on the 2022/2023 reporting period

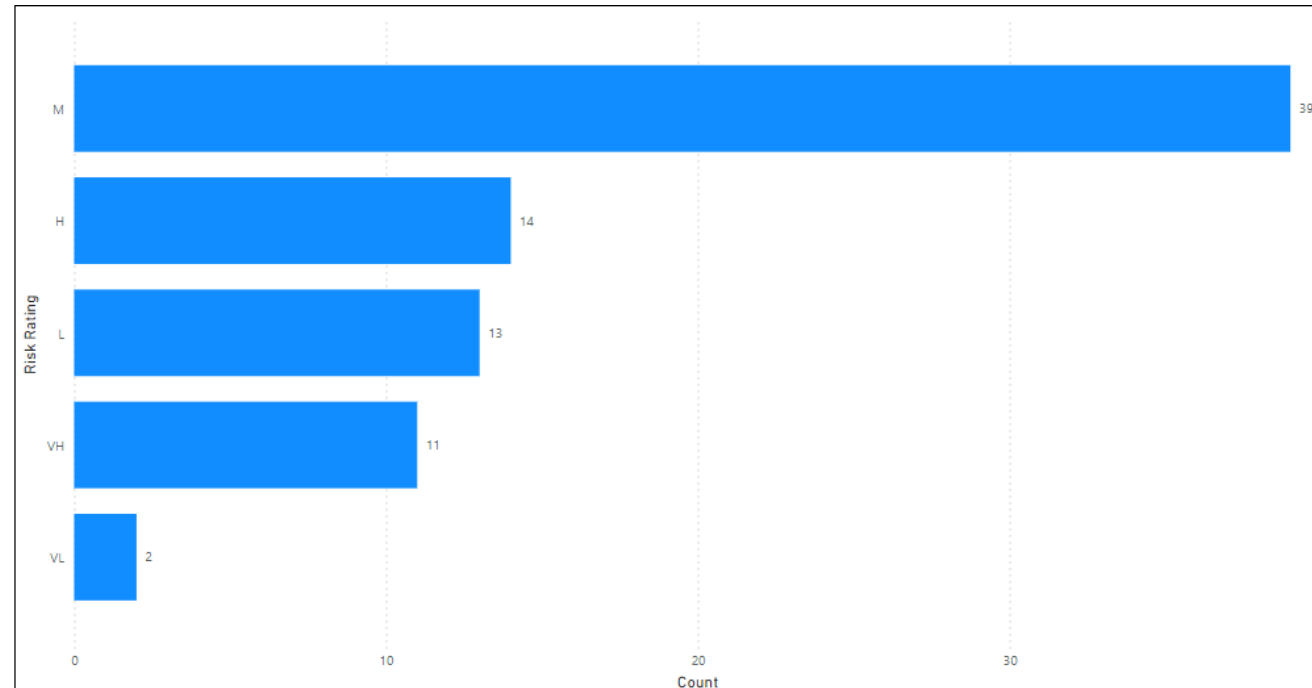


# Site Specific Risk Information (SSRI)

1.4.2023-31.3.2024

- Risk sites include buildings of different risk types as well as water and moorland risk. The risk information we hold is continually reviewed so that our staff can access the information in an emergency. The information is reviewed based on the risk rating and given a review date
- As of 31.3.2024 there are 79 risks to be reviewed which crews are prioritising completion
- An average of 30 risks a month are reviewed and updated
- New technologies and emerging risks form part of district work plans

SSRI by risk rating that is due to be reviewed



The gathering of risk information is referenced in the Fire and Rescue Act 2004, section 7.2d. The information-gathering process ultimately raises firefighters' awareness of the hazards and risks in the area. Each risk (premises, moorland, waterway, etc.) is allocated a risk rating and inspection frequency (1-10yrs) based on six descriptors; community, economic, environment, firefighter safety, heritage and societal



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**Any Questions**