



Online Public Meeting – January 2025

HMICFRS Update

DCC Scott Bisset



Open Recommendations and Areas for Improvement (AFIs)



Future

PEEL

- 11 AFIs
- PEEL milestone plan developed
- Working towards finalising all PEEL AFIs by January / February 2025

Other NYP specific reports

- 11 Recommendations and AFIs
- 2 Recommendations from the National Child Protection Inspection
- 9 recommendations and AFIs from the custody inspection)

National thematic reports

- 37 recommendations and AFIs

Super complaints

- 24 recommendations

Integrity Inspection

- Took place in July 2024
- Mandatory pre-publication checks completed
- Report anticipated in the next few weeks
- Force milestone plan has been created in order to commence and track improvement activity ahead of publication.

Serious and Organised Crime Inspection

- Took place in November 2024
- Hot debrief delivered to the force.
- Reporting timescales to be confirmed.

PEEL AFI - Overview

11 PEEL AFIs – all aiming to be submitted for sign off Jan / Feb 2025



No.	Area for Improvement	Status	No. actions o/s	Date due
AFI1	The force needs to improve how it records crime when antisocial behaviour personal is reported	Closure letter being drafted	None	Jan 25
AFI2	The force still needs to improve how it records equality data	Improvement in progress	2 out of 4	Feb 25
AFI3	The force should improve its recording of use of force, particularly the use of handcuffs for stop and search	Closure letter being drafted	None	Jan 25
AFI4	The force should continue its improvement in the speed it answers 999 calls	Closure letter being drafted	1 out of 2	Jan 25
AFI5	The force should continue its improvements in their initial triage when receiving calls for service	Closure letter finalised via Risk and Assurance Board	None	Complete
AFI6	The force doesn't consistently achieve appropriate outcomes for victims	Improvement in progress	6 out of 8	Feb 25
AFI7	The force needs to make sure it assesses the needs of all victims so they can be properly supported	Closure letter being drafted	None	Jan 25
AFI8	The force needs to improve the effectiveness of its professional development reviews (PDR), which should be consistent across the workforce and valued by all	Improvement in progress	1 out of 2	Apr 25
AFI9	The force should improve its understanding of why officers and staff are planning to leave	Improvement in progress	3 out of 3	Jan 25
AFI10	The force does not fully understand its demand which affects its ability to manage demand effectively	Improvement in progress	2 out of 3	Jan 25
AFI11	The force needs to develop its business change processes and improve workforce engagement to increase force performance	Improvement in progress	2 out of 4	Jan 25