

Online Public Meeting Service Delivery Performance

**Reporting Period
1 April to 31 December 2024**



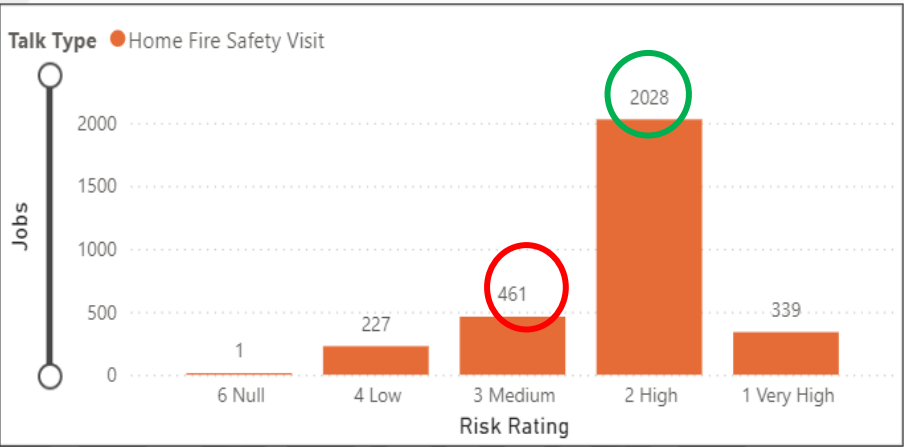
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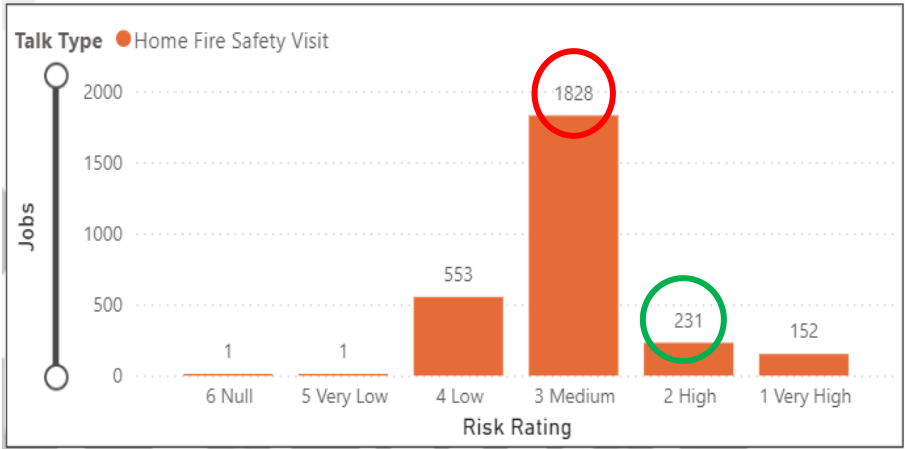
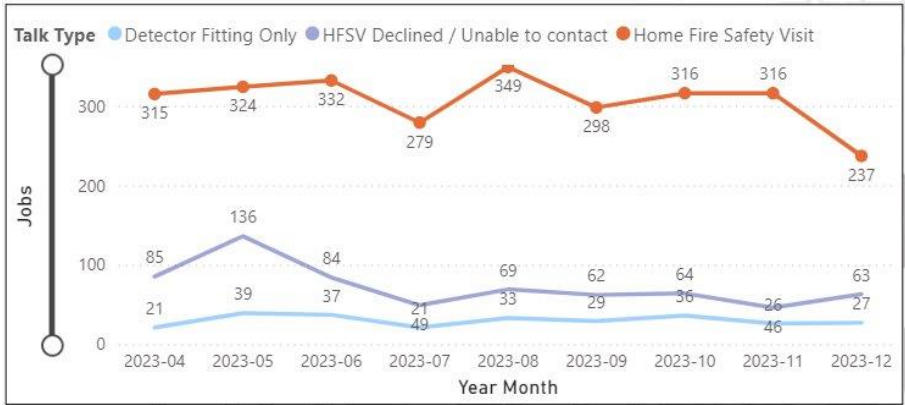
**NORTH YORKSHIRE
FIRE & RESCUE SERVICE**

Prevention: Home Fire Safety Visit (HFSV) Performance

1 April to 31 December 2024
Total HFSVs 3055



1 April to 31 December 2023
Total HFSVs 2766



NB: NYFRS has successfully moved away from providing people with a 'smoke detector fitting only' option to ensuring all HFSV are from a Safelincs referral.

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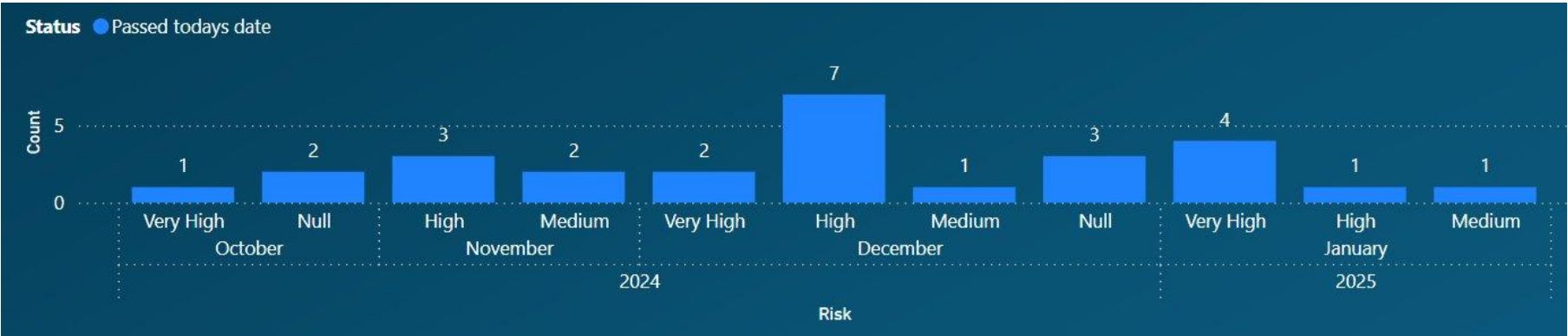
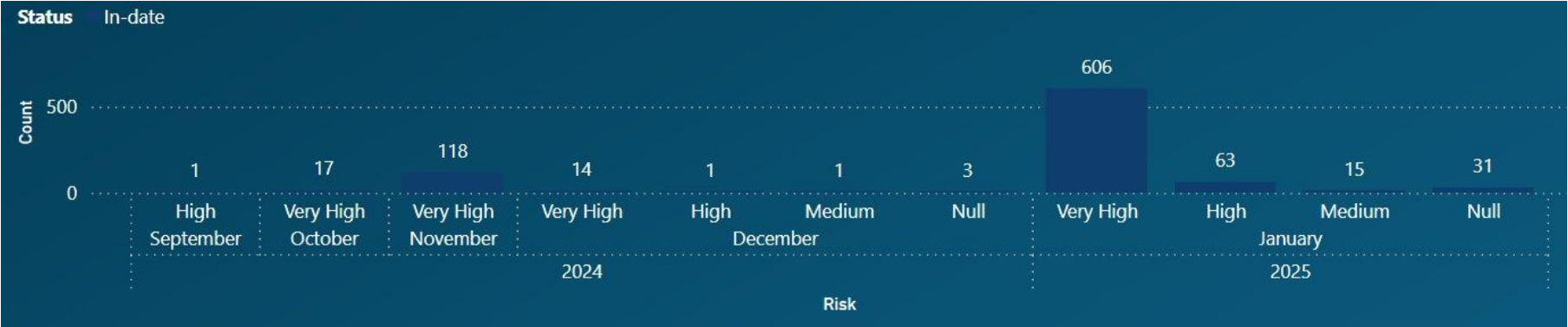
Prevention

Home Fire Safety Visit (HFSV) Past Todays Date and In Date. Data reported 16.1. 2025

HFSVs are monitored monthly by the Community Risk and Resilience Group. Each outstanding HFSV is discussed and if follow up action is necessary it is overseen by the group until completion or closure.

HFSV

- in date-870
- past today date-27





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Prevention

A snapshot of our Prevention, Early Intervention and Safeguarding activity.
01.04.2024 to 31.12.2024

Key Numerical Outputs	Key Productivity Outcomes	Key Compliance Outcomes															
Youth Engagement: <ul style="list-style-type: none">• 3 Cadet Schemes operating• 8 weeks of Crucial Crew activity delivered (Harrogate, York, Thirsk and Scarborough).• 39 FireSafe intervention referrals received.• 197 School education talks delivered	Training for Operational Crews: <p>HFSV, PIE and CFRMIS training has been provided to all wholetime crews. All new recruits during this period have also received training from the specialist prevention team.</p>	Quality Assurance of HFSVs has been created and tested. A full report detailing outcomes was issued for assurance, along with a further report detailing all evaluation work completed for Prevention activity, in response to 2 x HMICFRS AFIs. In response the AFI's have now been formally 'closed' within Service.															
Road Safety: <ul style="list-style-type: none">• 58 FireBike deployments• 378 Hours given by FireBike volunteers• Over 6000 miles covered• 13 biker down educational courses, 123 Attendees• 64 Road Safety events and School engagement activities	Recording Activity <p>Our Microsoft Form which was introduced earlier in the earlier in the year is now well embedded in the service and has been used to capture a full and wide range of activities and prevention work, this is now giving us much better information into how our work is making a difference and targeting the most vulnerable people in our communities.</p>	Our HFSV Evaluation and Quality Assurance work is now fully underway. A total of 45 quality assurance pieces have been conducted across the service in this time frame which has led us to better understand skill gaps and areas of good practice. Over 500 calls and 85 completed HFSV evaluation questionnaires have been made with the public and people we have previously visited.															
Other events and activity delivered: <ul style="list-style-type: none">• 72 water safety jobs recorded.• 19 Wildfire prevention jobs recorded• 8 Chimney fire prevention jobs recorded	Proactive HFSV Trial <p>Quarter 4 of 2024 we started a trial conducting Proactive HFSVs using a range of data which aligns to our Community Risk Profile, through this data modelling we have started targeting our work and proactively approaching people and properties to offer HFSVs. 46 completed visits were conducted in this time frame, a wider roll out of this work is planned for 2025.</p>	Continued to update our Fire Standards:															
Safeguarding: <ul style="list-style-type: none">•Intro to Safeguarding Provided to all New Wholetime Recruits including On call – WT Conversion.•Enhanced Training Provided to DTO and SLT•Safeguarding Adults Level 1 Training provided to SLT, GM's, Prevention Team•Safeguarding Adults Level 2 Training provided to GM's and Prevention Team		Safeguarding:															
	Safeguarding: <p>New Safeguarding children and adults E-Learning Modules have been developed for all Fire and Rescue employees to complete. (staff to complete by the end of March 2025)</p> <p>A planned rollout of further face to face safeguarding training is being delivered to all CM's and WM'S throughout 2025 at Training Centre.</p> <p>Further safeguarding training is scheduled for the Prevention team and 2 Lead Cadet Instructors during the first quarter of 2025.</p>	Prevention: <div><table><tr><th>Compliance Status</th><th>Count</th></tr><tr><td>Fully Compliant</td><td>5</td></tr><tr><td>Partial Compliant</td><td>2</td></tr><tr><td>Non compliant</td><td>3</td></tr></table></div> <div><table><tr><th>Compliance Status</th><th>Count</th></tr><tr><td>Fully Compliant</td><td>9</td></tr><tr><td>Partial Compliant</td><td>0</td></tr><tr><td>Non compliant</td><td>3</td></tr></table></div>	Compliance Status	Count	Fully Compliant	5	Partial Compliant	2	Non compliant	3	Compliance Status	Count	Fully Compliant	9	Partial Compliant	0	Non compliant
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Summary of Performance Protection

Total number of Fire Safety Activity (which includes all Fire Safety Audits (FSA), Automatic Fire Alarm, Data Maintenance, Guidance & Advisory and other Statutory & Non-Statutory) 01.04.2024 to 31.12.2024.

Overall Fire Safety activity has increased by 9.5% on the same reporting period last year

- 3744 jobs completed which equates to 183 days of activity which includes:
- 1406 are recorded as Regulatory Fire Safety Activity, which includes Fire Safety Audit (FSA), complaints and after the fire FSA
- 690 are recorded as Guidance and Advisory (business engagement and exchange of technical information
- 1575 Statutory and Non-Statutory jobs incl. Building Regs, Licensing and other consultations have been completed within the timeframe.

NB: The Risk Based Intervention Programme (RBIP) has been developed. It will ensure all very high-and high- risk premises are inspected over a three-year cycle.



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Incidents and Response Time Standard

01.04.2024 to 31.12.2024



Incident Group	2023/24	2024/25	Difference +/-
False Alarm	2534	2701	167
Fire	1202	1275	73
Special Service	2108	2093	-15
Total	5844	6069	225

Overall Incident Response Standard 13:00 minutes	12 mins 13 secs
Dwelling Fire Response Standard 11:00 minutes	10 mins 40 secs

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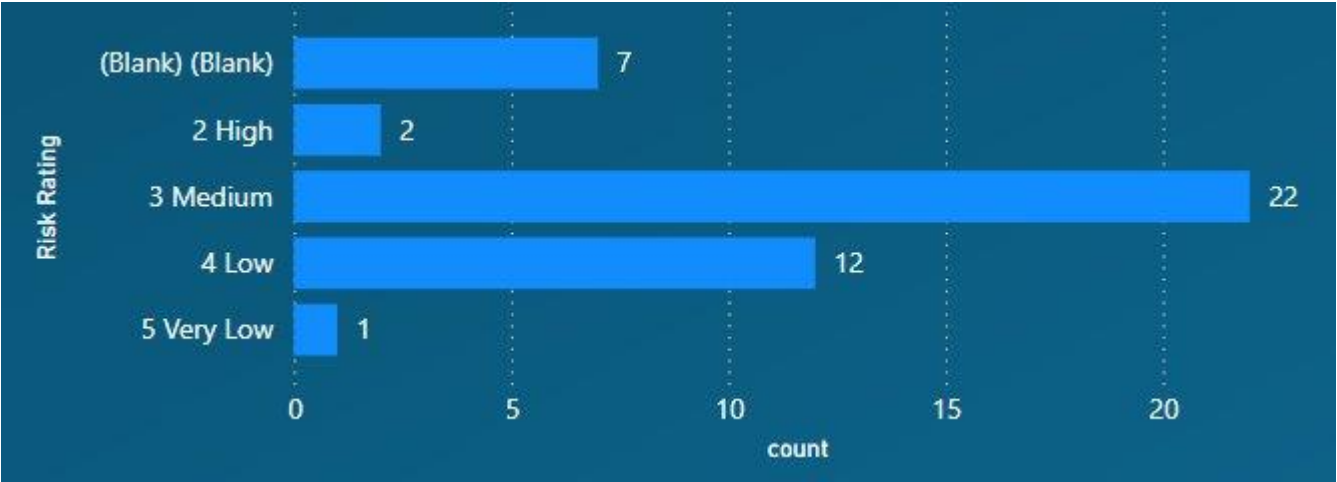
Overdue Risk Information

01.04.2024 to 31.12.2024

Site Specific Risk Information (SSRI)

- 44 risks are overdue a review. Crews are prioritising completion based on the risk rating. This figure includes Water and Wildfire Risk Plans
- two 'high' risk sites are overdue. One has been approved and is awaiting completion by the Administration Team. One requires a site visit
- 35 other risk are overdue. These must be factored into Station Plans and date back to February 2019. Some are likely to be removed on review.
- 520 risk sites have been updated since 1st April. 297 of these since 1st September.
- blank equals Water and Wildfire risks plans that have no risk rating applied

SSRI overdue a review by Risk Rating



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Any Questions?

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