

Progress. People. Community.



Enhancing Resilience

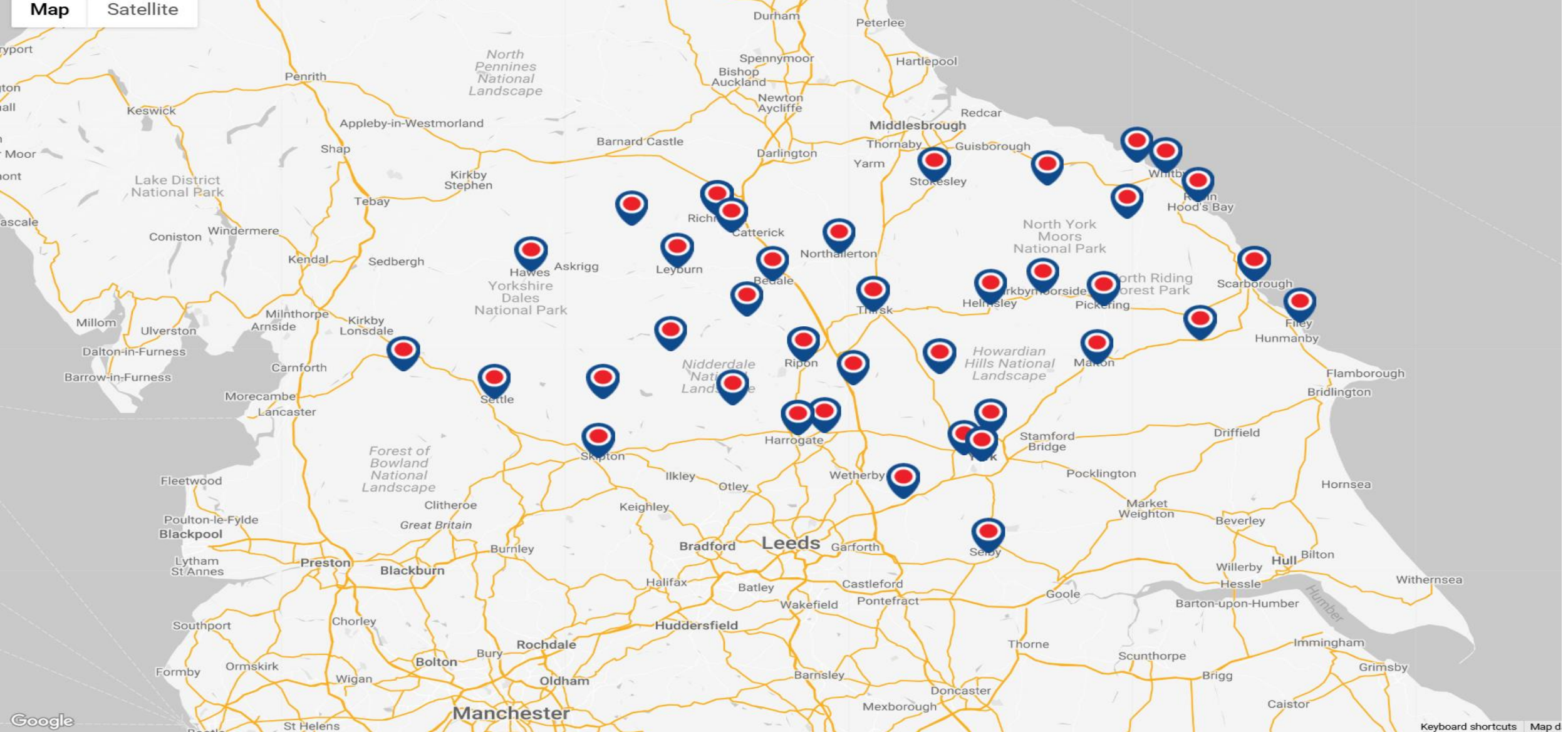


Community Resilience

- Community resilience is the sustained ability of a community to use available resources to respond to, withstand, and recover from adverse situations
- Fire and Rescue Services (FRS) can play an integral part in supporting communities to be resilient
- HMICFRS have an intention to introduce Community Resilience into the Inspection framework
- Our work with partners helps us to understand local risk, prevent, protect and respond to incidents plus the high public perception towards FRS' makes us well placed to support our communities

NYFRS provides emergency fire cover to the county of North Yorkshire and the City of York

- NYFRS have 38 fire stations across the county running 4 different shift patterns
- Due to differing staffing levels and to cover illness or other absence it is sometimes necessary to move firefighters to provide cover in other areas than they normally work
- Historically this has been achieved via pre planned and ad-hoc movements organised by district management teams, control and the duty Tactical Officer (DTO)



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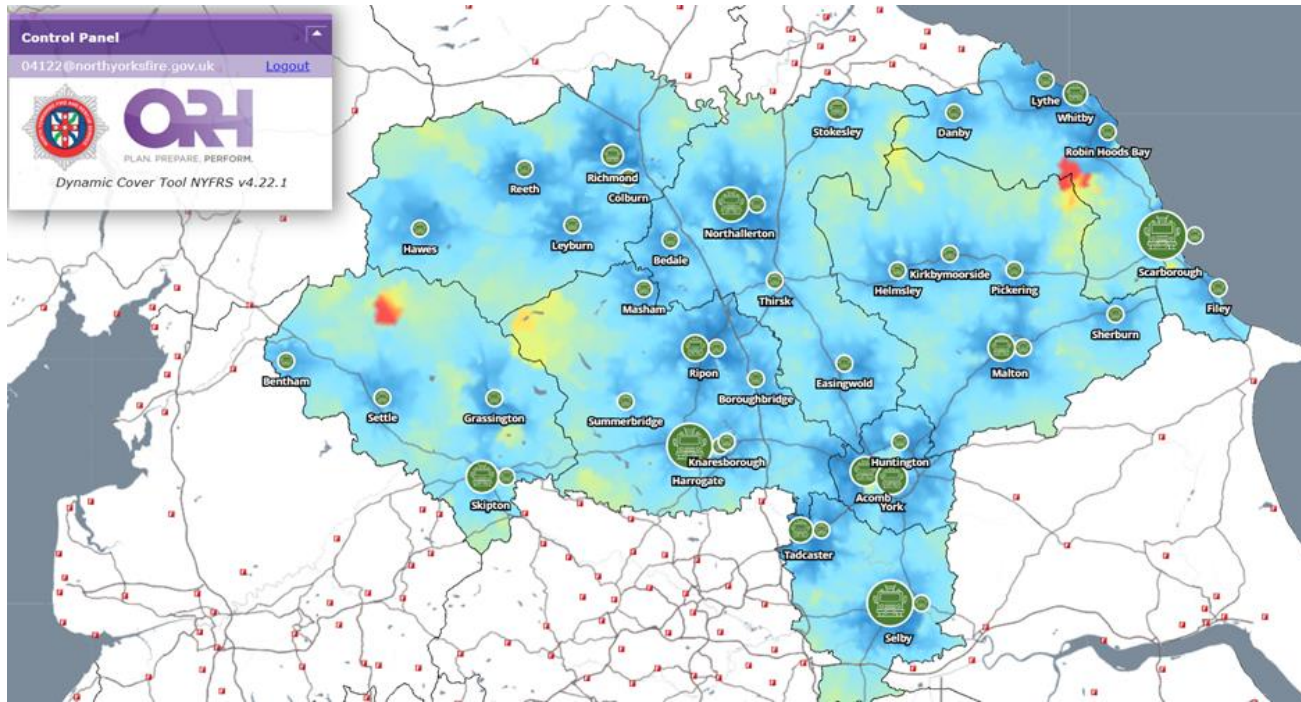


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Community Risk Profile (CRP)

- The resources that we put in place are based on an assessment of risk across the Service area
- We consider a wide range of information from a variety of sources
- Our CRP considers the risks identified through National and Local Community Risk Registers
- This allows us to develop our Community Risk Management Plan (CRMP) demonstrating how we intend to mitigate and reduce risk across the service area
- This allows us to prioritise the risks we need to focus on:
 - accidental dwelling fires leading to death and serious injury
 - Incidents on our roads, and
 - Incidents relating to changing climate

Dynamic Cover Tool (DCT)



- We have invested in a DCT which allows us to position available resources to best meet demand.
- It uses a live feed of the location of our appliances and ongoing incidents to highlight areas of the county where we might have a gap in resources.
- It can propose which available resources to use and where to place them to mitigate against longer attendance times while minimising the impact on areas where the resources are coming from.
- It allows us to track in real time our anticipated attendance times to ensure we meet the standard approved by the public.

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Control Room

To improve resilience within our Control room we are looking to,

- Increase staffing in control from 17 to 19 from April 25
- This allows us to always plan for 3 control operators on duty
- It provides additional ranks at Watch Manager level which will support resilience arrangements during incidents and increase opportunities for staff
- It will allow us to develop new control Firefighters more quickly and get them operating independently during emergencies in a shorter time frame

We are also

- Introducing a control room National Inter-agency Liaison Officer (NILO) role to support incidents
- Creating a standalone fall-back control with an additional work-station to mirror our current BAU arrangements
- Undertaking a refresh of the technical hardware to make the control room more resilient to power outages

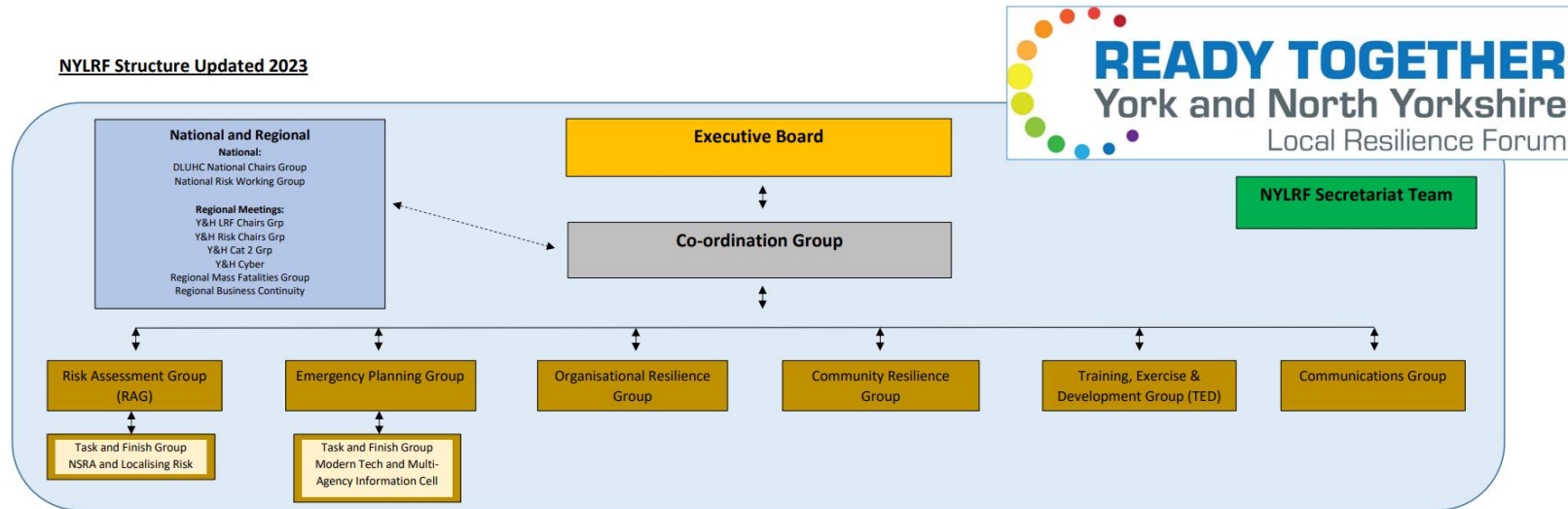
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Local Resilience Forum (LRF)

NYLRF Structure Updated 2023



LRFs respond to large-scale emergencies when a multi-agency approach results in a more effective and efficient outcome.

All LRF partners share responsibility to develop York and North Yorkshire's ability to respond and recover from large-scale emergency situations

NYFRS is an active participant on all meeting Groups

The work of the LRF ensures that we have Risk assessed, prepared and tested our plans to maximise community resilience across the Service

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Risk Information, Prevention and Protection Activity

- Our partnership referrals identify those most vulnerable in our communities
- The introduction of Focussed-address lists allow us to target prevention activity considering geographic risk
- Our tri-service Public Safety Officer's work within specific communities to prevent vulnerability and reduce harm
- Our Volunteer stations respond to a high proportion of medical emergencies
- Other prevention activity such as FireBike deployments, wildfire prevention activity and water safety initiatives directly link to the risks within our Community Risk Profile
- We hold detailed Risk information on our communities' buildings, water risks and wildfire risk information
- Our Risk Based Intervention Programme allows us to inspect a sample of buildings with high community value (such as schools in our rural locations)

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On-call Activity

- Our on-call staff provide an essential service to our most rural communities
- We have provided vehicles at on-call stations to allow staff to participate in prevention and other risk-reduction activity
- We have streamlined recruitment processes to allow for more efficient introduction of staff
- We have profiled our on-call stations for improved advertising of on-call roles
- There have been changes to the commitment required by our on-call staff which may attract more people into the role
- We are working with local employers to recognise the role they play in supporting staff to undertake the role

Any Questions

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