

Online Public Meeting Service Delivery Performance

**Reporting Period
1 April 2024 to 31 March 2025**



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**NORTH YORKSHIRE
FIRE & RESCUE SERVICE**

Prevention Summary

1 April 2024 to 31 March 2025

Home Fire Safety Visit (HFSV)

- We have completed 4464 HFSVs this reporting period. This is a 18% increase on the same reporting period last year.
- We completed:
 - 477 Very High risk HFSVs
 - 2913 High risk HFSVs
 - 1073 Medium and Low risk HFSVs

1 April 2023 to 31 March 2024

- We completed 3678 HFSVs
- We completed:
 - 207 Very High risk HFSVs
 - 319 High risk HFSVs
 - 3150 Medium and Low risk HFSVs

Notable Improvements

- We are seeing a much more targeted approach, identifying those most vulnerable in our communities. This is down to an increase in partnership referrals. Very high and high risk HFSVs have increased by 544% on last year
- We now have a Quality Assurance and Evaluation process in place, which is overseen by the Prevention team
- HFSVs are monitored by the Community Risk and Resilience Performance Group every month. Outstanding HFSVs are discussed and issues by exception are overseen by the group until completion
- The Post Incident Engagement Policy (PIE) is now in place. All PIE training now complete for crews. This has increased post incident HFSVs by 37% against last year
- The focused address list trial and training has now concluded and is being rolled out across the Service. This will allow us to further enhance our targeted prevention work to the most vulnerable.

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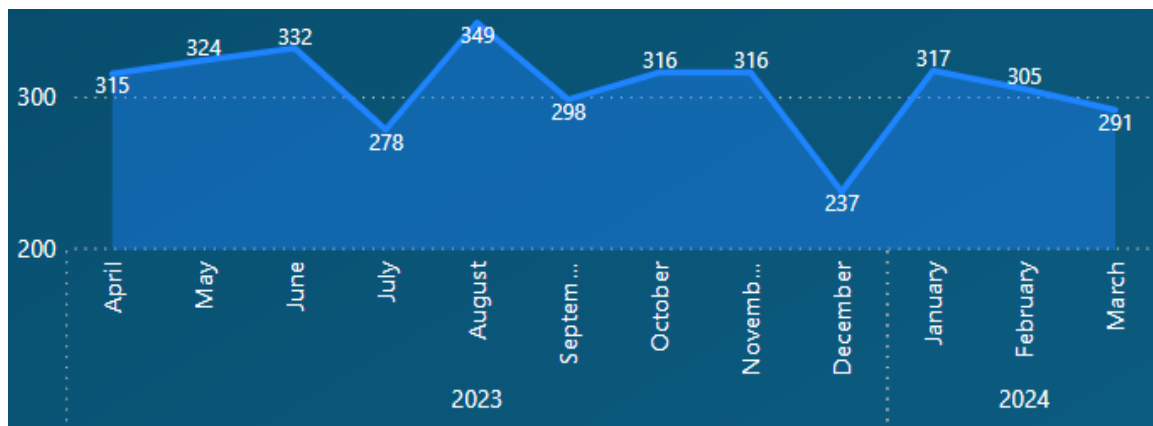


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Prevention

Home Fire Safety Visit (HFSV) completed

1 April 2023 to 31 March 2024
Total HFSVs 3678



We completed:

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319 High risk HFSVs
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1 April 2024 to 31 March 2025
Total HFSVs 4464



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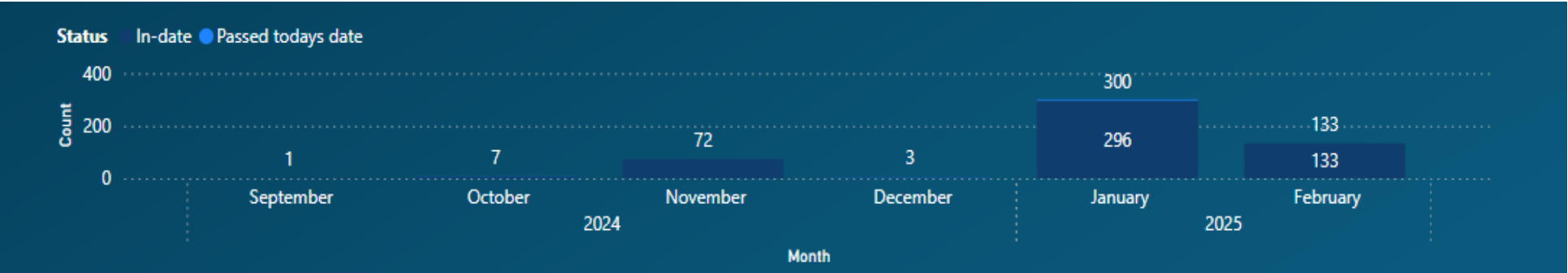


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Prevention

Home Fire Safety Visits (HFSVs) past today's date (the due date)

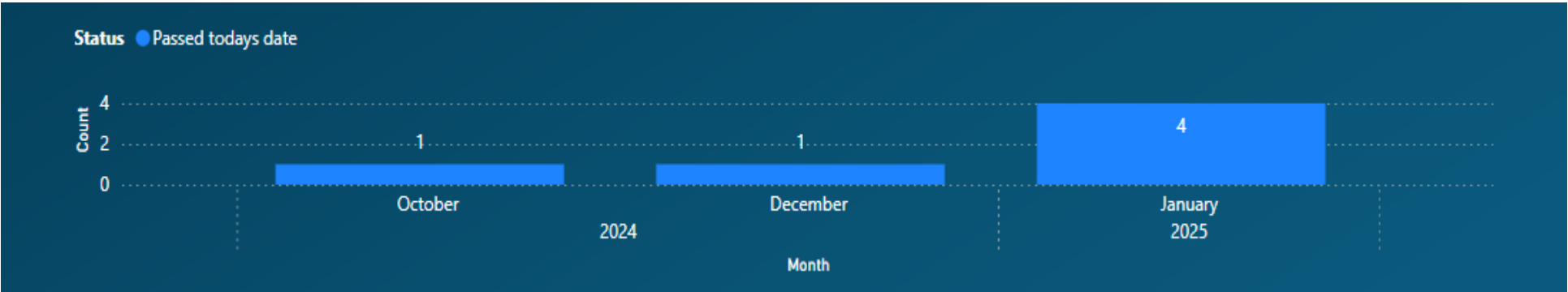
HFSVs are monitored monthly by the Community Risk and Resilience Group (CRRG). Each outstanding HFSV is discussed and if follow up action is necessary it is overseen by the group until completion or closure.



HFSVs

In date-510
past today's date (the due date)-6

Focussed view on 'past today's date' (the due date) based on the above chart



NB. When a HFSV cannot be completed within the timescale for the risk, then it is defined as 'past today's date' (the due date). All HFSVs are overseen by the CRRG



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Prevention

A snapshot of our Prevention, Early Intervention and Safeguarding activity.
1 April 2024 to 31 March 2025

Key Numerical Outputs	Key Productivity Outcomes	Key Compliance Outcomes												
Youth Engagement: <ul style="list-style-type: none">• 3 Fire Cadet Schemes operating• 8 weeks of Crucial Crew activity delivered (Harrogate, Scarborough, Thirsk and York)• 39 FireSafe intervention referrals received• 197 School education talks delivered	Training for Operational Crews: <p>HFSV, PIE and management information system training has been provided to all WT personnel. All new recruits during this period have received training from the Prevention team</p>	Quality Assurance of HFSVs has been created and tested. A full report detailing outcomes was issued for assurance, along with a further report detailing all evaluation work completed for Prevention activity. In response to HMICFRS areas for improvement (AFI). These AFI have now been closed'												
Road Safety: <ul style="list-style-type: none">• 58 FireBike deployments• 378 hours given by FireBike volunteers• Over 6000 miles covered• 13 Biker Down courses, 123 attendees• 64 Road Safety events including school engagement	Recording Activity <p>Our management information processes introduced within 2024 is embedded and has been used to collate Prevention work. This is providing information into how our work is making a difference and targeting the most vulnerable people in our communities</p>	Our HFSV evaluation and quality assurance work is now fully underway. 45 separate assurance pieces have been conducted, which has led us to better understand AFI and areas of good practice. Over 500 calls and 85 completed HFSVs evaluation questionnaires have been made with the public and people we have previously visited as part of this work												
Other Prevention activity: <ul style="list-style-type: none">• 72 Water Safety• 19 Wildfire• 8 Chimney Fire	Targeted HFSV Trial: <p>In quarter 4 of 2024/25 we started a trial conducting Proactive HFSVs using a range of data, which aligns to our Community Risk Profile. Through this data modelling we have started targeting our work and proactively approaching people and properties to offer HFSVs. 46 completed visits were conducted in this time frame, a wider roll out of this work is planned for 2025/26</p>	Fire Standards progress: <p>Prevention</p>  <table><tr><td>Fully Compliant</td><td>9</td></tr><tr><td>Partial Compliant</td><td>3</td></tr><tr><td>Non compliant</td><td>0</td></tr></table> <p>Safe-guarding</p>  <table><tr><td>Fully Compliant</td><td>5</td></tr><tr><td>Partial Compliant</td><td>4</td></tr><tr><td>Non compliant</td><td>2</td></tr></table>	Fully Compliant	9	Partial Compliant	3	Non compliant	0	Fully Compliant	5	Partial Compliant	4	Non compliant	2
Fully Compliant	9													
Partial Compliant	3													
Non compliant	0													
Fully Compliant	5													
Partial Compliant	4													
Non compliant	2													
Safeguarding: <ul style="list-style-type: none">•Introduction to Safeguarding provided to all new Wholtime (WT) recruits including On-call to WT conversion•Enhanced training provided to tactical and strategic managers•Safeguarding Adults Level 1 training provided to tactical and strategic managers and the Prevention Team•Safeguarding Adults Level 2 training provided to Tactical Managers and the Prevention Team	Safeguarding: <p>New Safeguarding children and adults eLearning Modules have been developed for all Fire and Rescue employees to complete. A planned rollout of further face to face Safeguarding training is being delivered to all Supervisory Managers throughout 2025/26 Further Safeguarding training is scheduled for the Prevention team and 2 Lead Fire Cadet Instructors during the first quarter of 2025/26</p>													



Protection Summary

1 April 2024 to 31 March 2025 comparison

2023/24 Performance

Protection Group	Count of Jobs	Count of Letters
regulatory activity	1771	2433
statutory & non statutory consultations	1718	1623
guidance & advisory	107	55
afas & uwfs	58	57
Total	3654	4168

2024/25 Performance

Protection Group	Count of Jobs	Count of Letters
statutory & non statutory consultations	2038	1875
regulatory activity	1813	2322
guidance & advisory	878	222
afas & uwfs	107	95
Total	4836	4514

AFAs: Automatic Fire Alarms

UwFS: Unwanted Fire Signals (occur when a fire alarm system is activated without a genuine fire)

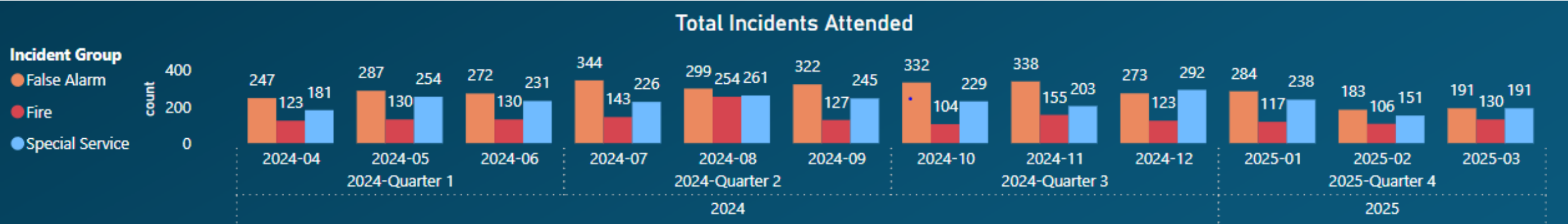
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Incidents and Response Time Standard

1 April 2024 to 31 March 2025



Incident Group	Apr-Mar 2023/24	Apr-Mar 2024/25	Difference +/-
False Alarm	3290	3383	+93
Fire	1590	1651	+61
Special Service	2708	2733	+25
Total	7588	7768	+180

Overall Incident Response Standard 13:00 minutes	11 mins 49 secs
Dwelling Fire Response Standard 11:00 minutes	10 mins 34 secs

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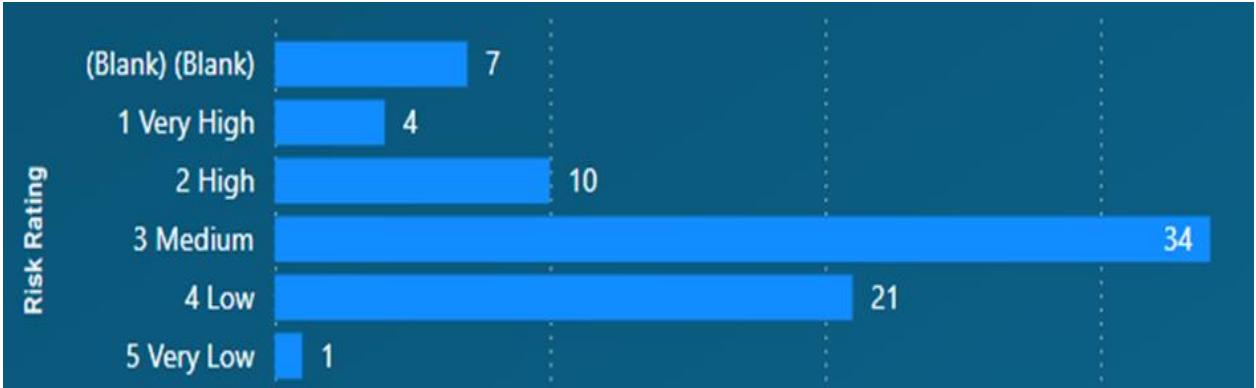
Overdue Risk Information

1 April 2024 to 31 March 2025

Site Specific Risk Information (SSRI)

- Of the 1280 identified risk sites, 77 risks are overdue a review. Crews are prioritising completion based on the risk rating and are closely monitored and report upon. This figure includes Water and Wildfire Risk Plans
- 554 risk sites have been updated since 1 April 2024. 98 of these have been completed since 1 January 2025
- Blank equals Water and Wildfire risks plans that have no risk rating applied. These are in the process of being reviewed and updated as necessary

SSRI overdue a review by the Risk Rating



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Any Questions?

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