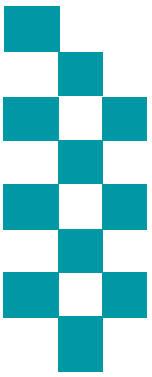


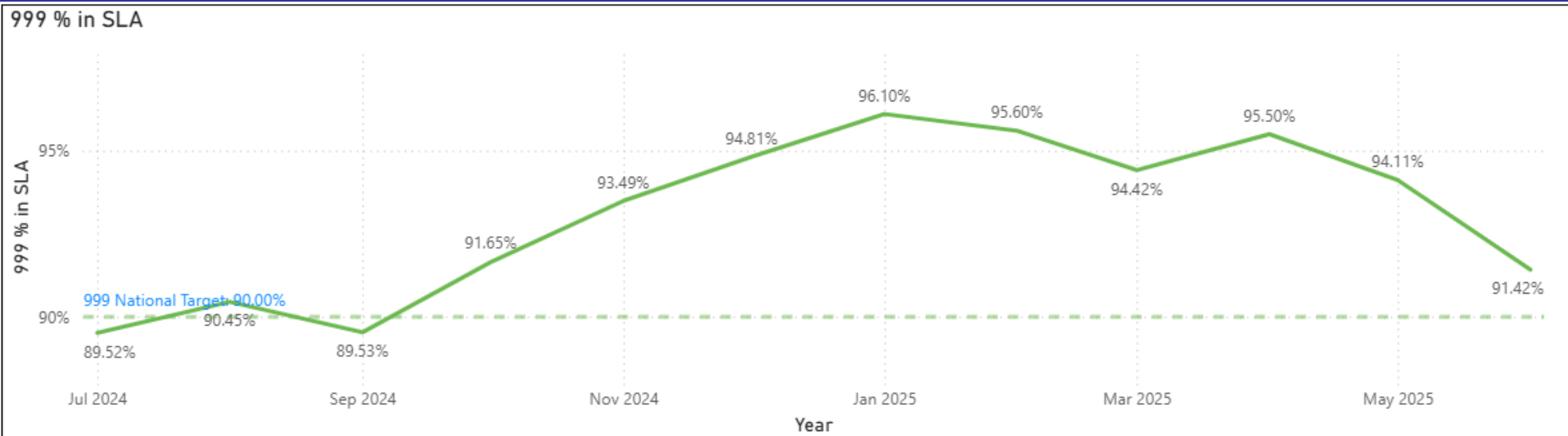
# Online Public Meeting



Meeting Date: Tuesday, 15<sup>th</sup> July 2025



# Call Answering – 999



Date Period: 01<sup>st</sup> July 2024 – 30<sup>th</sup> June 2025

year	999 % in SLA	Same Period Previous Year
2024	91.46%	86.41%
July	89.52%	84.29%
August	90.45%	87.05%
September	89.53%	83.47%
October	91.65%	87.35%
November	93.49%	86.86%
December	94.81%	90.34%
2025	94.37%	88.26%
January	96.10%	89.68%
February	95.60%	88.95%
March	94.42%	88.16%
April	95.50%	88.13%
May	94.11%	87.47%
June	91.42%	87.59%
Total	92.81%	87.29%

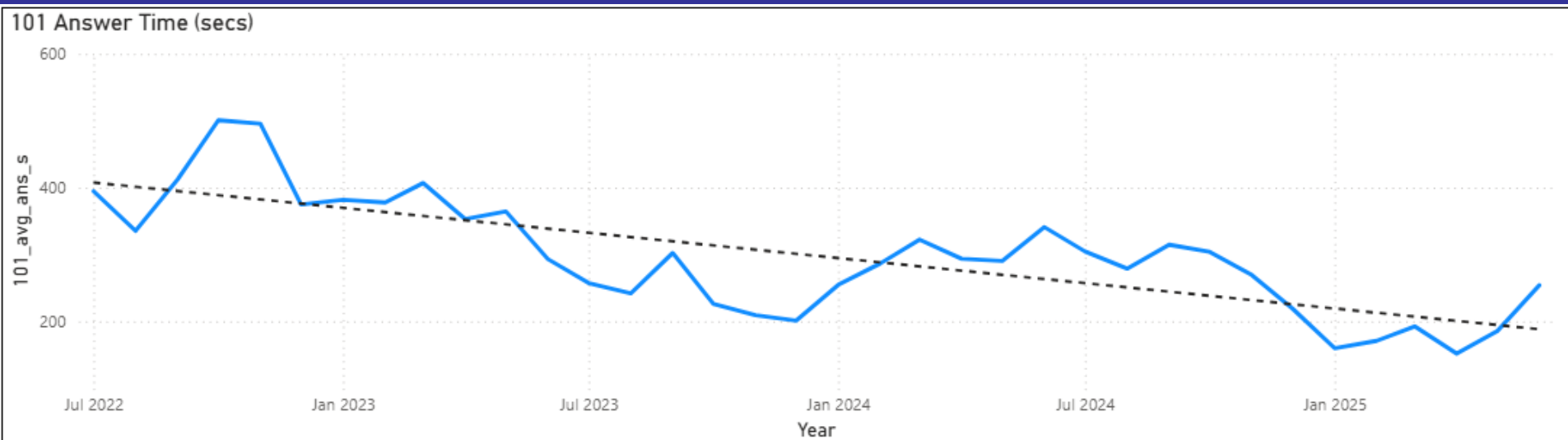
- 999 Service Level Agreement is above the national target and continuing to show high compliance.
- Average answer time in 2025 has been 5 seconds or below

Longest Wait 999 – May & June 2025

Max wait time

00:02:41

# Call Answering –101



Date Period: 01<sup>st</sup> July 2024 – 30<sup>th</sup> June 2025

Year	Current Year	Previous Year
July	00:05:04	00:04:17
August	00:04:39	00:04:02
September	00:05:15	00:05:02
October	00:05:04	00:03:46
November	00:04:29	00:03:29
December	00:03:39	00:03:21
2025	00:03:05	00:04:55
January	00:02:40	00:04:14
February	00:02:51	00:04:47
March	00:03:12	00:05:22
April	00:02:32	00:04:54
May	00:03:06	00:04:50
June	00:04:14	00:05:41
July		
August		
Total	00:03:40	00:04:24

- In 2025 we have seen a further reduction on the same period last year of 44 seconds, this was further to a near 2 minute reduction in 2023-2024.

Longest Wait 101 – May & June 2025

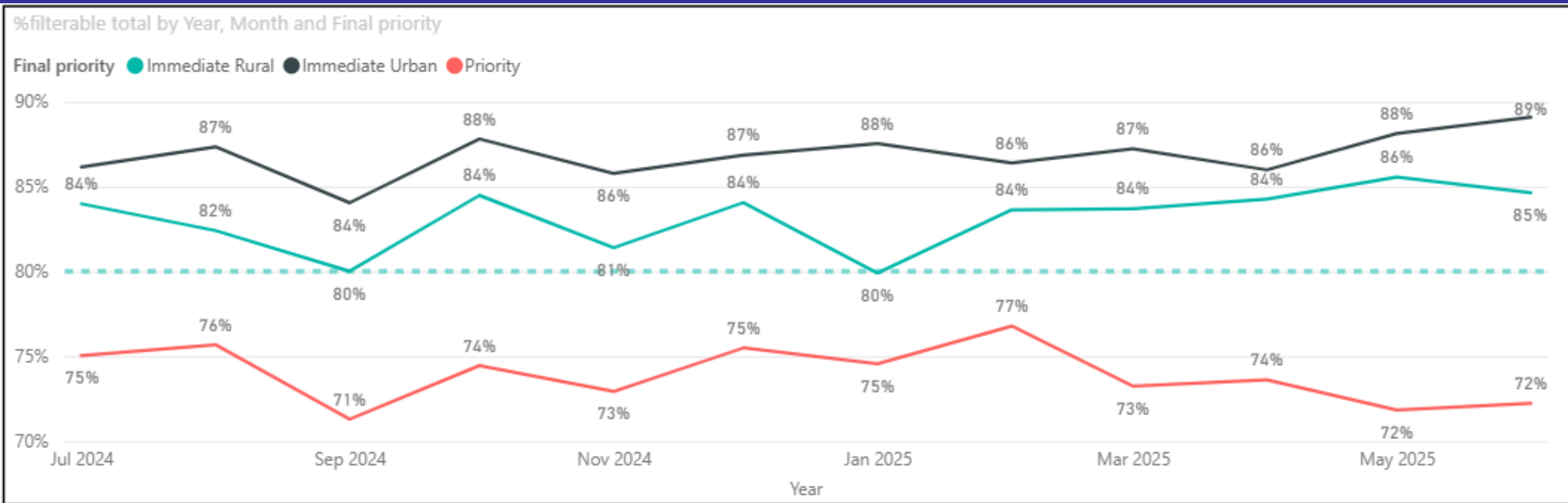
Max wait time

00:27:00

101 SLA

- 85% of calls are answered within 5 mins

# Response Times



**Date Period:** 01<sup>st</sup> July 2025 – 30<sup>th</sup> June 2025

## May & June 2025

### Immediate Urban

New SLA	% Compliance	Total
Yes	88.59%	1972
No	11.41%	254
<b>Total</b>	<b>100.00%</b>	<b>2226</b>

### Immediate Rural

New SLA	% Compliance	Total
Yes	85.14%	1226
No	14.86%	214
<b>Total</b>	<b>100.00%</b>	<b>1440</b>

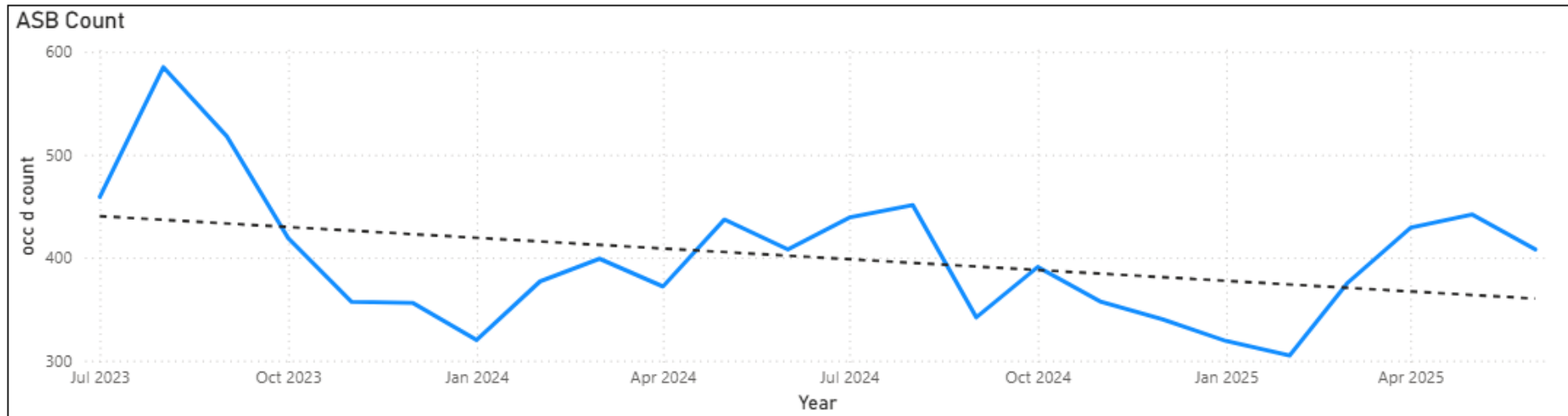
### Priority

New SLA	% Compliance	Total
Yes	72.03%	3901
No	27.97%	1515
<b>Total</b>	<b>100.00%</b>	<b>5416</b>

- Response times for Immediate grade calls is above the national SLA target of 80%
- Priority grade response (within 1 hour) remains largely unchanged at just under 80%.

# ASB Volumes

**Date Period:** 01<sup>st</sup> July 2023 – 30<sup>th</sup> June 2025



ASB Volume 24/25	Period 23/24	% Difference to last year	Compared to 2 years ago
4597	5498	-8.2%	-19.67%

**City Command Area**

-15%

324 less reports

**Coast Command Area**

+5%

68 more reports

**County Command Area**

-9.8%

154 less reports

- ASB Incidents continue to decrease year on year.
- 8% less incidents this year compared to previous year, which was further to a 15% reduction compared to 2 years ago.

# Crime Volumes & Arrests

crime_category	Crime Volume	% Change to previous Year	Previous Year Volume	Crime Rate per 1000
Arson & Criminal Damage	4659	-6.6%	4988	5.69
Burglary: Other	898	-4.0%	935	1.10
Burglary: Residential Dwelling	1309	-14.2%	1526	1.60
Drug Offences	1461	1.6%	1438	1.79
Fraud	1366	-37.1%	2173	1.67
Misc Crimes Against Society	1043	6.4%	980	1.27
Possession Of Weapons	462	4.3%	443	0.56
Public Order Offences	2990	-8.0%	3250	3.65
Robbery	239	10.6%	216	0.29
Sexual Offences	2084	4.1%	2002	2.55
Theft: All Other Theft	3236	-14.4%	3779	3.95
Theft: Bicycle Theft	979	-16.7%	1175	1.20
Theft: Shoplifting	5652	8.7%	5199	6.91
Theft: Theft From Person	168	-30.9%	243	0.21
Vehicle Offences	1821	-10.8%	2041	2.23
Violence Against The Person	17974	-4.9%	18893	21.96
<b>Total</b>	<b>46341</b>	<b>-6.0%</b>	<b>49281</b>	<b>56.63</b>

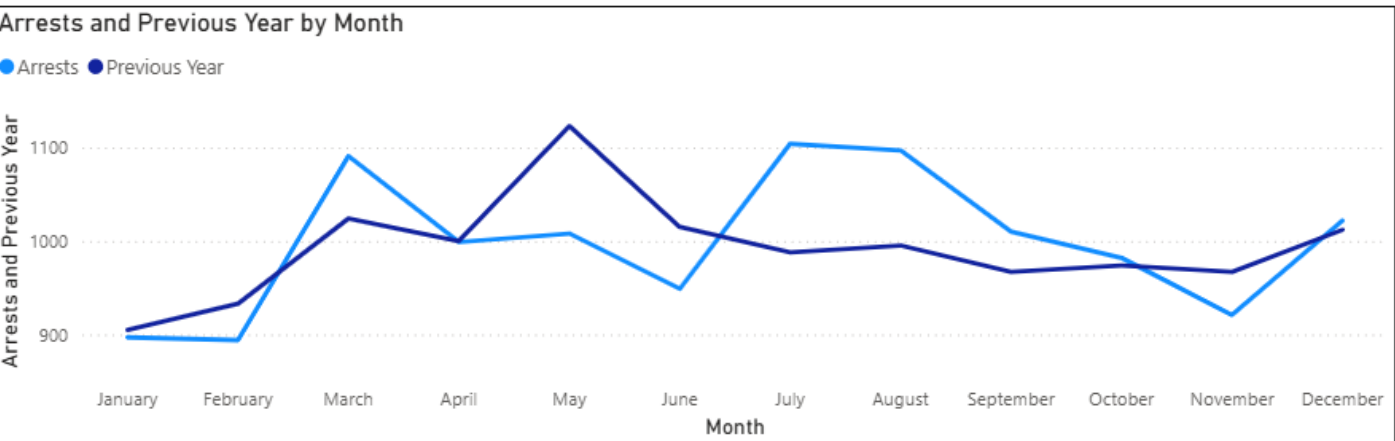
93.9%  
of all reported  
crime is recorded  
(excluding fraud)

95.2%  
of all violent  
offences are  
recorded

96.2%  
of sexual offences  
are recorded

- Total Crime is 6% less than same period previous 12 months.
- Shop Theft continues to increase as is being seen nationally.
- Misc Crimes is showing increases linked to Obscene Publication crimes
- Robbery crimes increases due to legislation changes of recording for certain Retail Crimes
- Arrests are 0.6% higher than previous year, which was 2.8% higher than the previous year.

**Date Period:** 01<sup>st</sup> July 2024 – 30<sup>th</sup> June 2025

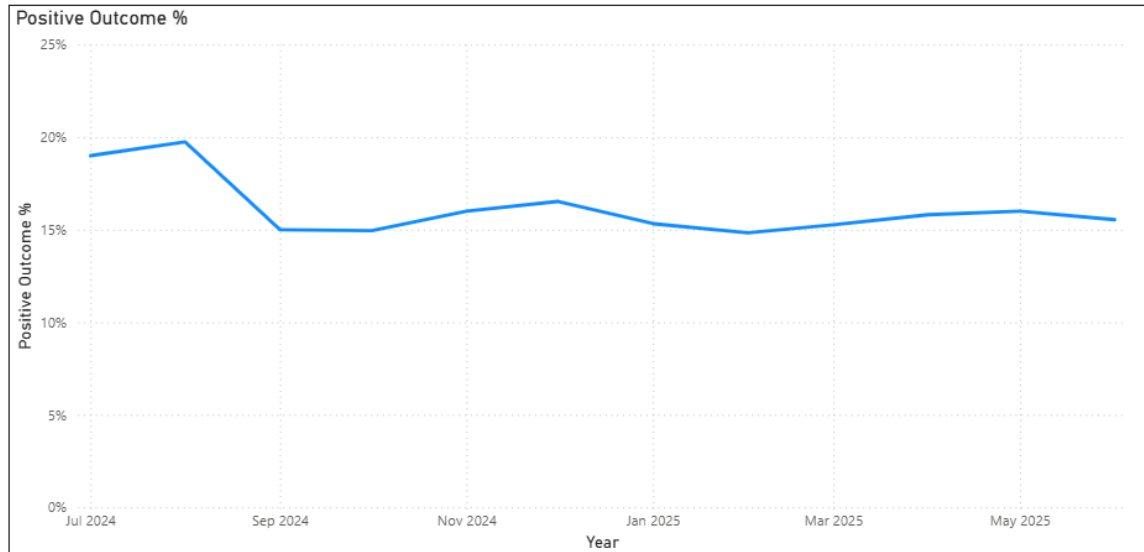


Arrests	% Change to Previous Year	Previous Year Volume
11974	0.60%	11903

# Crime Outcomes

Last 12 months (1<sup>st</sup> July 2024 – 30<sup>th</sup> June 2025)

DAP Crime Type		
All Sexual Crime (excluding Rape)	This Period	17.70%
	Year on year change	0.76%
Criminal Damage	This Period	11.69%
	Year on year change	-3.09%
Drug Offences	This Period	60.88%
	Year on year change	-16.97%
Fraud - Action Fraud for recording	This Period	3.45%
	Year on year change	0.85%
Harassment	This Period	10.24%
	Year on year change	0.88%
Other Crime Type	This Period	14.06%
	Year on year change	-0.21%
Residential Burglary	This Period	7.76%
	Year on year change	-1.20%
Robbery (Personal)	This Period	11.76%
	Year on year change	-10.59%
Serious Violence	This Period	17.10%
	Year on year change	-0.96%
Sexual Crime: Rape	This Period	9.42%
	Year on year change	-1.41%
Stalking	This Period	10.59%
	Year on year change	0.00%
Theft from Person	This Period	4.76%
	Year on year change	-4.23%
Theft: Shop lifting	This Period	29.37%
	Year on year change	6.08%
Vehicle Crime	This Period	6.38%
	Year on year change	-0.21%
Total	This Period	16.27%
	Year on year change	-0.34%



- Positive outcome rates are at similar levels compared to previous year.
- National levels available at end of Jan 2025 was 9.6%, whilst North Yorkshire was at 13.3%, 1<sup>st</sup> highest nationally for positive charge/summons rates.

# Force legitimacy (Stop Search – Ethnicity)

2380

Count of Records

1.33

Avg People Per Stop

Date Period: 01<sup>st</sup> July 2025 – 30<sup>th</sup> June 2025

Of which....

1974

Person Only Search

406

Person linked to a Vehicle Search

NFA

Outcome Group

1388 or 58.32%

Right click here to Drillthrough...

Arrest

Outcome Group

670 or 28.15%

Right click here to Drillthrough...

Positive Outcome

Outcome Group

303 or 12.73%

Right click here to Drillthrough...

No Outcome Recorded

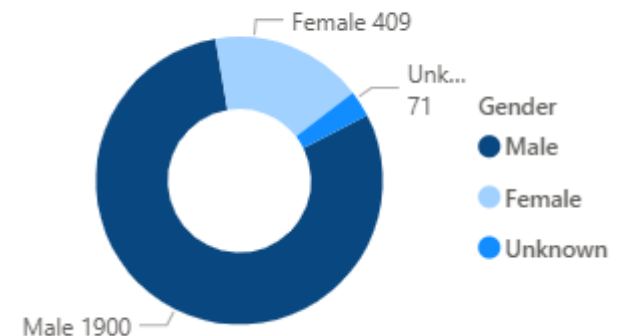
Outcome Group

19 or 0.80%

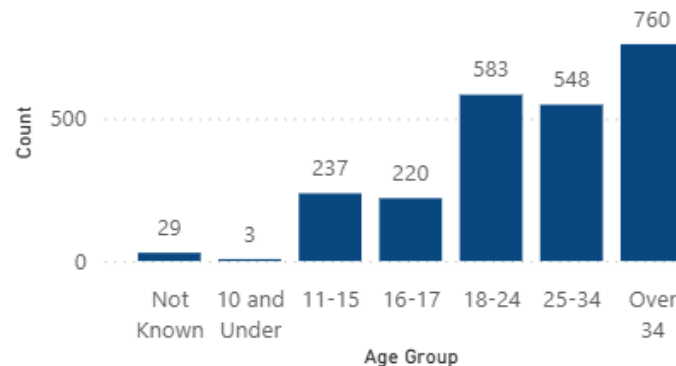
Right click here to Drillthrough...

Self Defined Ethnicity	Percentage	Count	Census 2021
<input checked="" type="checkbox"/> White	71.13%	1693	95.72%
<input checked="" type="checkbox"/> Not Stated	13.70%	326	
<input checked="" type="checkbox"/> Not Recorded	5.34%	127	
<input checked="" type="checkbox"/> Asian or Asian British	4.41%	105	1.95%
<input checked="" type="checkbox"/> Black or Black British	2.77%	66	0.46%
<input checked="" type="checkbox"/> Mixed	1.76%	42	1.28%
<input checked="" type="checkbox"/> Other Ethnic	0.88%	21	0.59%

Count by Gender



Count by Age Group



Searches on Under 18 by Officer Gender

Searching Officer Gender & Nominal Gender

Nominal Gender	Female		Male		Unknown	
Searching Officer Gender	Count	%	Count	%	Count	%
Female Officer	313	63.62%	162	32.93%	17	3.46%
Male Officer	78	4.41%	1636	92.59%	53	3.00%
Unknown	18	14.88%	102	84.30%	1	0.83%



# North Yorkshire Police Workforce at 1<sup>st</sup> July 2025

These figures represent headcount and full time equivalent

## Total Workforce

Total Workforce	Headcount	Full Time Equivalent
Police Officers	1679	1663.27
PCSO's	119	114.29
Police Staff	1294	1177.61

## Neighbourhood Policing Teams

Neighbourhood Policing	Headcount	Full Time Equivalent	Uplift In Year
Police Officers	120	118.50	32
PCSO's	97	92.69	20

**Special Constables**

**82**

**Volunteers**

**186**

**Police Cadets**

**53**