

Online Public Meeting Service Delivery Performance

Reporting Period 1 April 2025 to 30 June 2025



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**NORTH YORKSHIRE
FIRE & RESCUE SERVICE**

Prevention Summary

Home Fire Safety Visits (HFSVs)

1 April 2025 to 30 June 2025

Home Fire Safety Visits (HFSVs)

- We have completed 1546 HFSVs this reporting period. This is an 84% increase on the same reporting period last year.
- Very High and High risk HFSVs have increased by 69% on the same reporting period as last year.
- A total of 1,685 cases were recorded as declined or unable to contact. This increase is attributed to the implementation of Proactive Address Lists.

<div><div>HFSV Completed</div><div>1546</div></div> <div><div>Risk Rating</div><div>HFSV Very High: 130</div><div>HFSV High: 945</div><div>HFSV Medium: 270</div><div>HFSV Low: 201</div><div>HFSV Very Low: 0</div></div>	<div><div>Pending Jobs</div><div>694</div></div> <div><div>Description of pending jobs</div><div>In date jobs 622</div><div>Visit booked 22</div></div>
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Notable Improvements

- We continue to see a much more targeted approach, identifying those most vulnerable in our communities. This is down to an increase in partnership referrals and proactive address list. In the first quarter we have seen a 69% increase the very high and high risk categories
- Our Quality Assurance and Evaluation process is in place, which is overseen by the Prevention team
- HFSVs are monitored by the Community Risk and Resilience Performance Group every month. Outstanding HFSVs are discussed and issues by exception are overseen by the group until completion
- Whole-time crews demonstrated a significant improvement in performance, completing 582 HFSVs in Q1 this year, compared to 296 during the same period last year.

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Prevention

Home Fire Safety Visits (HFSVs) completed

1 April 2025 to 30 June 2025

Total HFSVs 1546

We completed:

130 Very High risk HFSVs

945 High risk HFSVs

471 Medium and Low risk HFSVs

1 April 2024 to 30 June 2024

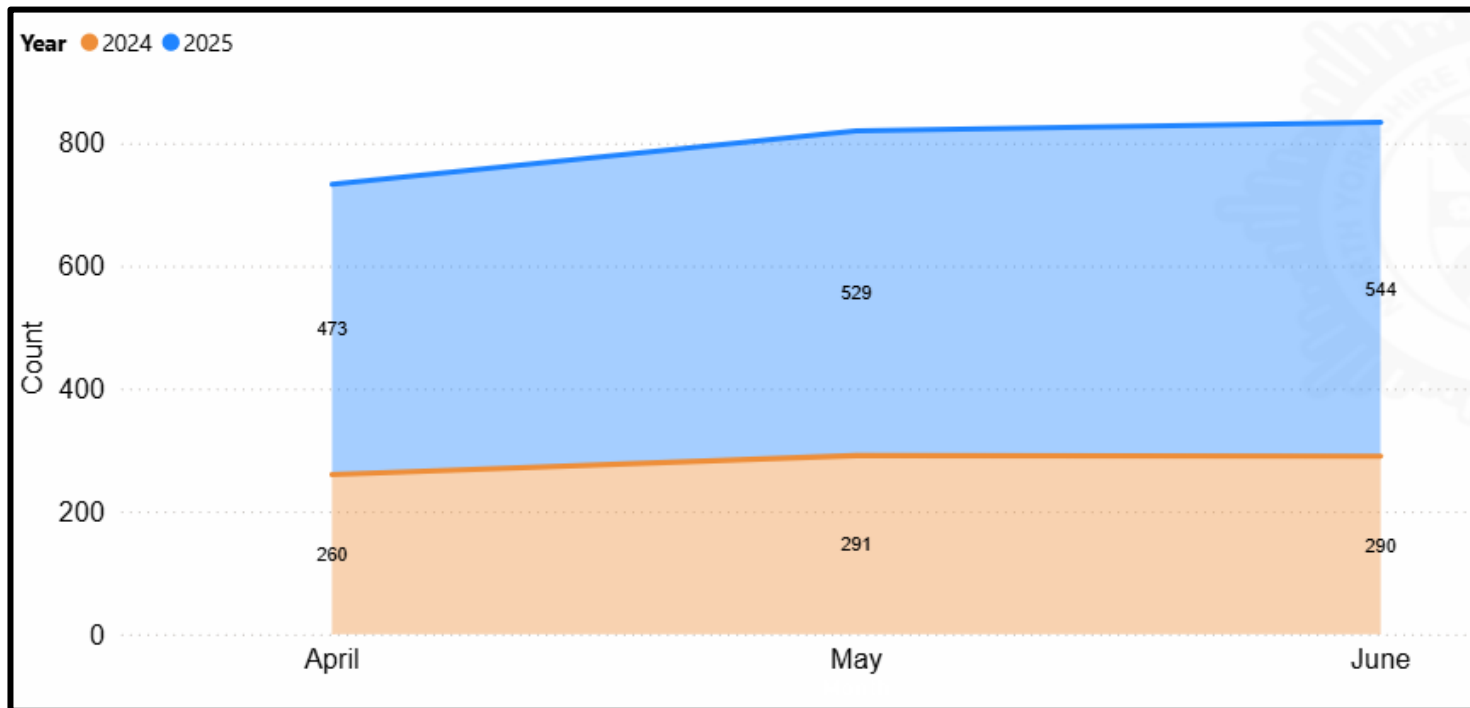
Total HFSVs 841

We completed:

84 Very High risk HFSVs

552 High risk HFSVs

61 Medium and Low risk HFSVs



Very High and High risk HFSVs have increased by 69% on last year

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Prevention

A snapshot of our Prevention, Early Intervention and Safeguarding activity. 1 April 2025 to 30 June 2025

12 Safeguarding Adults
referrals made

559 Referrals received
from partners for a HFSV

348 Received in Q1 24/25

80 Events attended

Delivering Fire, Road and Water Safety
information

3 Safeguarding Children
referrals made

16 Fire Safe referrals
received

30 School education talks
delivered

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Prevention

A snapshot of our Prevention, Early Intervention and Safeguarding activity. 1 April 2025 to 30 June 2025

Campaigns Supported:

Wildfire prevention, Water safety awareness, Road safety initiatives

Safeguarding: Internal safeguarding awareness sessions delivered to strengthen understanding and response across the service

Targeted Community Work: 4 *BikerDown* sessions delivered to promote safer riding among motorcyclists

Localised engagement in York following a series of deliberate fire-setting incidents

Health, Wellbeing & Referral Support:

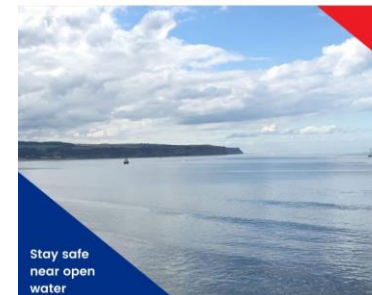
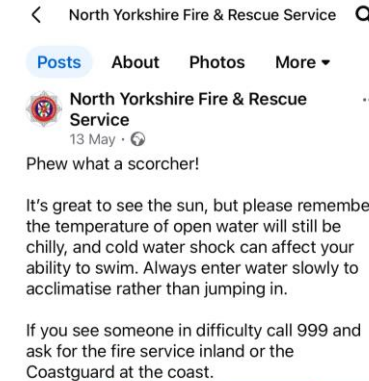
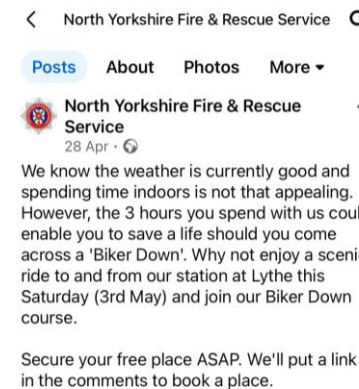
83 referrals made by NYFRS staff to partner organisations, supporting broader health and wellbeing outcomes:

Dementia Forward

Local Authority Adult Social Care

Warm & Well scheme

Falls Prevention services



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Prevention

A snapshot of our Prevention, Early Intervention and Safeguarding activity. 1 April 2025 to 30 June 2025

Home Fire Safety Visit – Feedback (April – August 2025)

- 189 calls made, 88% provided feedback

Positive Feedback Highlights

- Residents reported feeling safer, more confident, and at ease after visits
- NYFRS staff described as polite, respectful, knowledgeable, and patient

Impact of Visits - 54% of respondents made safety changes, including:

- Closing internal doors at night
- Safer use of electrical extensions
- Creating emergency escape plans
- Keeping escape routes clear
- Regular smoke alarm testing

Public Safety Service - Recruitment Update

- Initiated recruitment for additional Public Safety Officers (PSOs), including a Lead PSO role.
- Interviews successfully conducted in July 2025.
- Candidates have been successfully recruited and are currently undergoing pre-employment checks.



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Protection Summary

1 April 2025 to 30 June 2025 comparison

1 April 2024 to 30 June 2024

Protection Group	Count of Jobs
⊕ statutory & non statutory consultations	542
⊕ regulatory activity	517
⊕ guidance & advisory	29
⊕ afas & uwfs	14
Total	1102

1 April 2025 to 30 June 2025

Protection Group	Count of Jobs
⊕ statutory & non statutory consultations	475
⊕ regulatory activity	340
⊕ guidance & advisory	210
⊕ afas & uwfs	24
Total	1049

- This is the first quarter of the revised risk-based intervention programme (RBIP), this is classed as regulatory activity which consists of fire safety audits. The number of regulatory jobs were expected to be lower than previous years, but much more focussed and targeted at the highest risk premises across North Yorkshire and the City of York
- 91% of all fire safety jobs have been completed by specific Business Fire Safety Officers
- Guidance and advisory jobs continue the same upward trajectory as reported in quarter four of 2024/2025

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Response Standards

1 April 2025 to 30 June 2025

We cover one of the largest (3209 square miles) geographical areas of the 'predominately rural fire and rescue services' as defined by the Department for Environment, Food and Rural Affairs (DEFRA) and have a similar number of fire stations as the other predominately rural services who cover much smaller areas. This means incidents in the more rural areas significantly impact our average response times due to the time taken to reach them by their nearest fire station.

We are however, committed and work tirelessly, ensuring that we use our resources efficiently and effectively as well as aspiring to maintain and improve our response times wherever possible without compromising safety.

Overall Incident Response Standard 13:00 minutes	12 mins 29 secs
Dwelling Fire Response Standard 11:00 minutes	10 mins 35 secs

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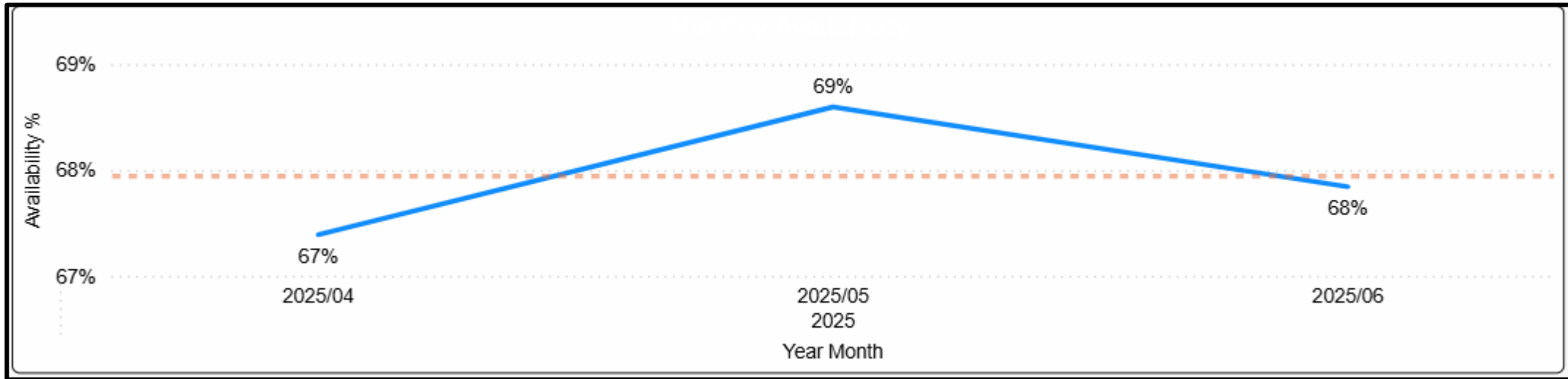
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Overall Fire Engine Availability

1 April 2025 to 30 June 2025

The overall average fire engine availability within the reporting period is 68%. This is a 1% decrease on the previous year

- Managing fire engine availability is a continuous focus for NYFRS. There is significant effort put into improving availability across the Service, including a dedicated On-call Futures Officer working with businesses and local fire stations to improve availability in towns and villages
- We have 24/7 oversight of fire engine availability and business continuity planning arrangements in place
- On-call firefighter courses are planned throughout the year with stations prioritised as required based on need
- A whole-time firefighter recruitment campaign concluded in June with the strategic leadership team approving the intake of 30 new firefighters. 12 firefighter transfers from other fire and rescue services and our own On-call firefighter. 18 will start the recruit's course in September. It is anticipated that the 12 transfers will be in Service and support the crewing over the summer months



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Incidents Summary

1 April 2025 to 30 June 2025

The overall count of incidents attended has increased by 16% on the same reporting period as last year.

Fire incidents have increased by 81% on the same reporting period as last year. ‘Small fire incidents in the open’ has seen a significant increase, 123%, on the same reporting period as last year.

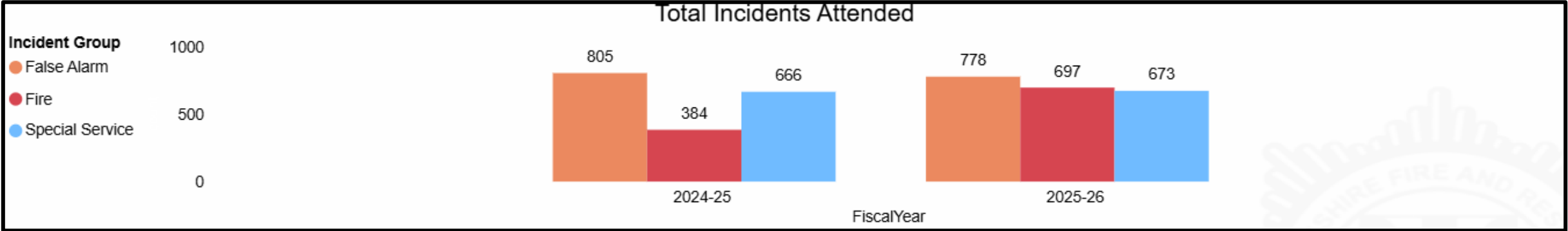
Percentage against total incident count

False Alarm incidents 36%

Fire incidents 33%

Special Service incidents 31%

Incident Group	1 April 2024 to 30 June 2024	1 April 2025 to 30 June 2025	+/- difference	+/-% difference
False Alarm	805	778	-27	-3%
Fire	384	697	+313	+81%
Special Service	666	673	+7	+1%
Total	1855	2148	+293	+16%



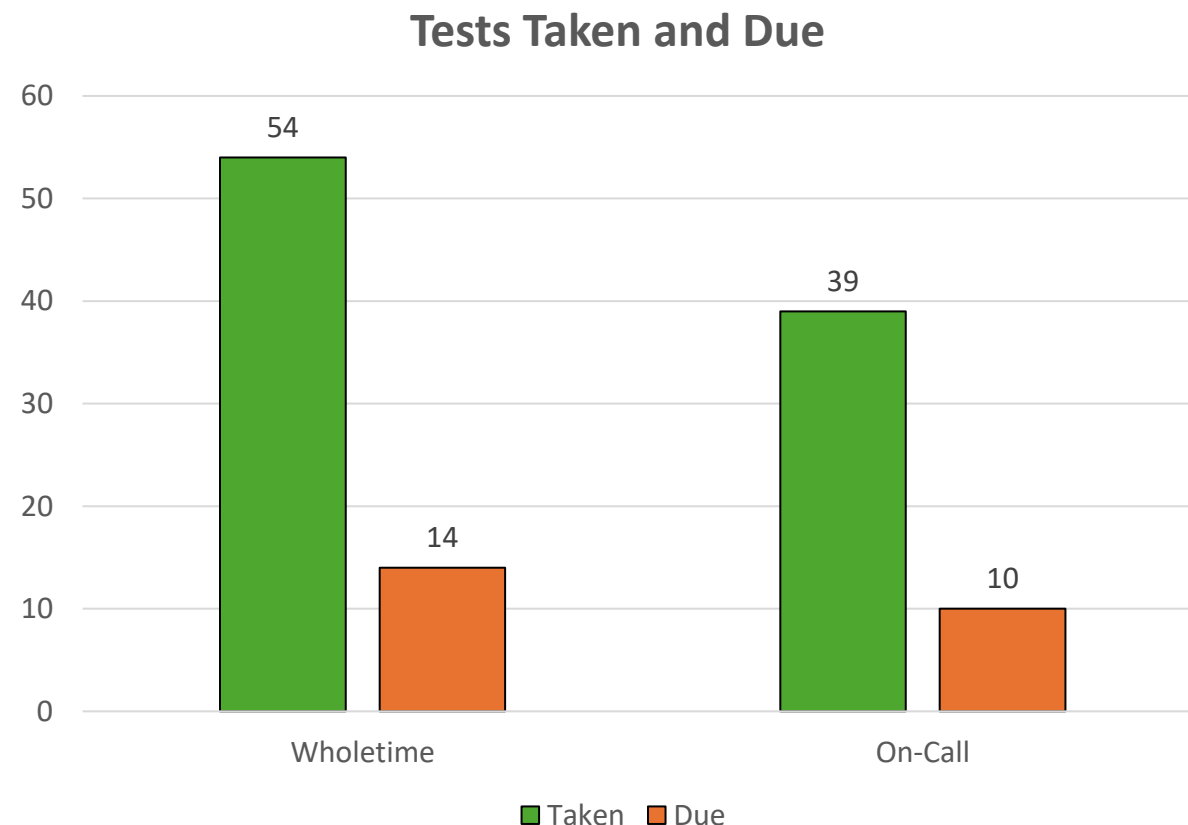
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Fitness Test Summary

- 92 (98.92%) of people have passed first time, with 1 follow up assessment required, which they passed
- We currently have 7 members of staff off operational duty, due to an unsuccessful fitness assessment
- In the last 3 months 8 people have passed the 'Return to Work' assessments.
- The Service average Vo2_{max} value is $44.67\text{ml}\cdot\text{kg}\cdot\text{min}^{-1}$



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Organisational Learning

1 April 2025 to 30 June 2025

Debriefs

- 316 debrief forms have been requested (an average of 105 per month) 58 forms not returned. 81% return rate against a KPI 90%. Capabilities Admin Support Team continues to email District Group Managers to improve return rates
- In **2024-2025** 870 forms were submitted (average of 75 per month) 137 forms not returned, 84% return rate

Structured Debriefs

- A total of four structured debriefs have been requested during the reporting period, 2 debriefs related to fires in commercial premises, 1 in private buildings and 1 wildfire
- One Structured Debrief has been completed and recommendations presented, this was for
- In the reporting period of **2024-2025** 3 structured debriefs were completed

Annual Exercise Plan

- 29 operational exercises were arranged this reporting period, with no cancellations. Only 3 Exercise debriefs were submitted

National Organisational Learning & Joint Organisational Learning (NOL & JOL)

- We have received 1 NOL Action note this reporting period which relates to fires involving large Aircraft Hangar doors. Recommendations will be taken to the OEB for allocation to responsible owners
- 1 JOL Action Note has been concluded with all actions completed, this was for the Submerged Persons Tool which has now been introduced across the service

JESIP Delivery

- 90.2% of Incident Commanders and Fire Control Operatives have completed the JESIP multi agency training, this reduction is due to a number of new CM's put in post
- 10 established Incident commanders are out of date and have not yet attended the course and will need to book a place
- 93% of all eligible staff have completed the JESIP E-Learning modules

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Any Questions?

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