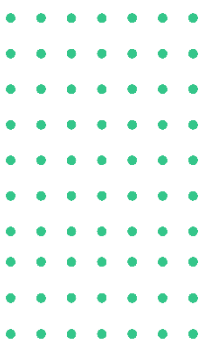


Commissioned Services

2024–25 Impact Report

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Introduction

This Commissioned Services Impact Report for 2024-25 provides an overview of the positive change our 20 key services for victims, offenders and vulnerable people delivered in 2024-25.

The report covers the number of people referred to and accessing services (outputs), the progress individuals made as a result of accessing services across 9 needs e.g. mental / physical health (outcomes delivered), level of satisfaction with services, and where appropriate reductions in reoffending.

The report provides a summary of the key performance information gathered through contract management of the services.

Section 1: Overview of commissioned services



Overall in 2024-25 we invested **£4.8m** in 20 core **commissioned services** (detailed at Appendix 1). Those services received **52,473**

referrals and **engaged directly** with **22,928** individuals. This equates to an average of **£210 per individual supported**.

Section 2: Commissioned services for Victims of crime (or those at risk of becoming victims)

Outputs



In 2024-25 we invested **£3.5m** in 11 core **victims services**. Those services received **43,945 referrals** for victims, and individuals at risk of becoming victims of crime, and **engaged directly** with **19,157** individuals. This equates to **£182 per victim supported**.

received **30,431 referrals**; **contacted 24,141**; and **engaged directly** with **7,713** victims of crime to assess their needs and refer them into specialist commissioned support services. **£29 per direct engagement**

1. We invested **£221k** in our in-house **Supporting Victims** team. The team



2. We invested **£230k** in our **Independent Victim Adviser (IVA)** service, supporting victims of serious crime, and those who are persistently targeted, or vulnerable or intimidated (hate crime, fraud, non-domestic stalking). The service received **696 referrals** and **directly supported 548** victims of crime on their cope and recovery journey. **£420 per individual supported**.

3. **Domestic Abuse:** We, along with City of York Council and North Yorkshire Council invested:
 - a. **£1.282m** in our **Independent Domestic Violence Adviser (IDVA)** service. The service received **10,712 referrals** for **5,550 individuals** and **directly supported 3,877** domestic abuse victims on their cope and recovery journey. **£331 per individual supported**.



- b. **£307k** in our **Domestic Abuse Whole Family Approach** service. The service received **351** family referrals and **directly supported 669** children and parents affected by domestic abuse – children exposed to Domestic Abuse in their household and children displaying signs and symptoms of abusive behaviour. **£875 per family referred** and **£459 per individual supported**.

4. Sexual Violence:

- a. We, along with City of York Council and North Yorkshire Council invested **£248k** in our **Independent Sexual Violence Adviser (ISVA)** service. The service received **711 referrals** and **directly supported 504** sexual violence victims on their cope and recovery journey. **£491 per individual supported**.
- b. We invested:
 - i. **£206k** in our **Child Sexual or Criminal Exploitation Victims** service. The service received **91 referrals** and **directly supported 74** victims of crime on their cope and recovery journey; as well as providing **4,268** individuals with prevention and early brief interventions. **£48 per individual supported**.
 - ii. **£61k** in our **Child Sexual or Criminal Exploitation Victims, Parent Liaison**

service. The service received **116 referrals** and **directly supported 81** parents of victims, or those at risk of becoming victims. **£748 per individual supported**.

- c. We, along with NHS England invested:
 - i. **£355k** in our **Sexual Assault Referral Centre (SARC)**. The service received **307 referrals** and **directly supported 227** adult victims of rape and serious sexual offences to provide forensic evidence. **£1,566 per individual supported**.
 - ii. **£170k** in our **Child Sexual Assault Assessment service (CSAAS)**. The service received **166 referrals** and **directly supported 166** child victims of rape and serious sexual offences to provide forensic evidence. **£1,027 per individual supported**.

- 5. We invested **£264k** in our **Counselling** service. The service, has two providers who received **778 referrals** and **directly supported 623** victims of crime on their cope and recovery journey. **£424 per individual supported**.
- 6. We invested **£153k** in our **Restorative Justice** service. The service received **480 referrals** and delivered **407 restorative interventions** with victims and offenders. **£375 per intervention**.

Table 1: the table below provides an overview of the key outputs in relation to commissioned services for victims of crime – money invested; number of individuals referred; the no. of individuals directly engaged; and the cost of the service per individual supported.

Service	£ 2024-25 ('000)	Referred 2024-25	Engaged 2024-25	Value for Money ¹ – £ per Engagement
1. Supporting Victims team	£221	30,431	7,713 (telephone) (24,141 tel. text or letter)	£29
2. Independent Victim Adviser (IVA)	£230	696	548	£420
3. Independent Domestic Violence Adviser (IDVA)	£1,282	5,550	3,877	£331
4. DA Whole Family Approach	£307	351	669	£459
5. Independent Sexual Violence Adviser (ISVA)	£248	771	504	£491
6. Child Sexual or Criminal Exploitation Victims	£206	91 + 4,268	74 + 4,268	£48
7. CSCE Parents of Victims	£61	116	81	£748
8. Sexual Assault Referral Centre (SARC)	£355	307	227	£1,566
9. Child Sexual Assault Assessment Service (CSAAS)	£170	166	166	£1,027
10. Counselling	£264	778	623	£424
11. Restorative Justice	£153	480	407	£375
Totals	£3,497	43,945	19,157 (35,585)	£182

Outcomes



Victims receiving cope and recovery support from a dedicated adviser, i.e. assessment of need and development of bespoke action plan, self-score on service entry across 9 categories of need (based on

Maslow's Hierarchy) and on service exit. Self-score improvement/change in relation to key category of needs assessment on entry compared to exit is considered a positive outcome.

¹ **Value for Money:** some commissioned services are more resource intensive to deliver than others and therefore are more expensive, we monitor value for money to ensure we are allocating resources appropriately each year and responding to changing need within budget constraints.

Table 2: the table below outlines the proportion of victims exiting services in 2024/25 and completing feedback who assessed themselves as having achieved positive change/outcomes in relation to key categories of need.

Service	Coping with everyday life				Health & wellbeing			Feelings of Safety	Feelings of Empowerment
	Shelter & accommodation	Family, friends & children	Education, skills & employment	Finance & benefits	Mental health	Physical health	Substance use / drug & alcohol	Outlook & attitude	Social interaction
2. IVA	81				92			94	43
3. IDVA	89	86	88	87	93	90	98	92	90
4. a. DA Whole Family (C&YP)	95	92	85	86	93	88	89	84	89
4. b. DA Whole Family (Parents)	88	92	90	87	91	86	95	91	88
5. ISVA	83				91			93	91
6. CS/CE Victims	69				69			75	75
7. CSCE Parents	100				100			100	86
10. Counselling	64				82			73	56
11. RJ	54				70			70	33
Totals	83				89			86	71

Satisfaction



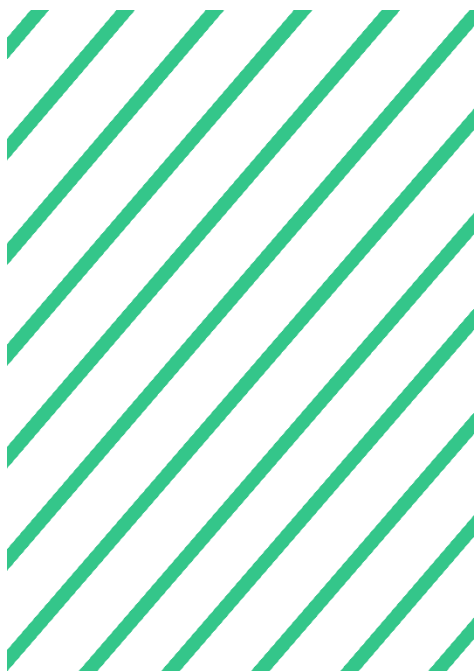
Victims provide feedback at service exit including three key satisfaction questions:

1. Were your cope and recovery / support goals met?
2. Was your overall experience with the service positive?
3. If someone you knew had been a victim of a similar crime, would you recommend the service to them?

Table 3: the table below outlines, for each victim's cope and recovery service, the proportion of individuals completing feedback in 2024/25 responding positively to the questions above. **In**

2024/25 over 90% of victims of crime who exited cope and recovery support services, and provided feedback were satisfied across all three metrics.

Service	1. Cope & Recovery Goals Met? (%)	2. Experience Positive? (%)	3. Recommend the Service? (%)
2. IVA	91	95	96
3. IDVA	95	100	100
4. DA Whole Family (adults & children)	96	100	100
5. ISVA	98	100	100
6. CS/CE Victims	100	100	100
7. CS/CE Parents	100	100	100
10. Counselling	85	84	85
11. RJ victims	72	74	74
Totals	91	94	94



Section 3: Commissioned services for Vulnerable People

Outputs



In 2024-25 we invested **£594k** in 2 core **vulnerable people's services**. Services received **7,715 referrals** and **engaged** with **3,118** vulnerable people, or those supporting them to identify underlying needs and enable access to services to address them. This equates to an average of **£191 per individual**.

1. We invested **£451k** in our **Mental Health Triage** service in the Force Control Room. The service received **7,536 referrals** and mental health practitioners provided **advice and guidance** in relation to **2,943** individuals in mental health crisis. **£153 per individual**.



2. We invested **£143k** in our **Women's Wellness Centre in York**. The service received **179 referrals** and **directly supported 175** women to address

their underlying needs and reduce their vulnerability. **£817 per individual supported**.

Table 4

Service	£ 2024-25 ('000)	Referred 2024-25	Engaged 2024-25	Value for Money - £ per Engagement
1. Mental Health Triage in the FCR	£451	7,536	2,943	£153
2. Women's Wellness Centre York	£143	179	175	£817
Totals	£594	7,715	3,118	£191

Outcomes

Women's Wellness Centre (York)



Table 5: the table below outlines the proportion of women exiting our Women's Wellness Centre (York) services in 2024/25 and completing feedback who assessed themselves as having achieved positive change/outcomes in relation to key categories of need. **Given the complexity of needs women accessing these services exhibit the figures below are particularly positive and have seen a significant increase across all four category of need/outcome groups in comparison to 2023/24.**

Service	Coping with everyday life				Health & wellbeing			Feelings of Safety	Feelings of Empowerment
	Shelter & accommodation	Family, friends & children	Education, skills & employment	Finance & benefits	Mental health	Physical health	Substance use / drug & alcohol	Outlook & attitude	Social interaction
2. Women's Wellness Centre York	84				79			79	73

Satisfaction



Table 6: the table below outlines, in relation to the Women's Wellness Centre (York), the proportion of women completing feedback in 2024/25 responding positively to satisfaction questions. **In 2024/25 100% of women who exited support services, and provided feedback were satisfied across all three metrics.**

Service	4. Cope & Recovery Goals Met? (%)	5. Experience Positive? (%)	6. Recommend the Service? (%)
2. Women's Wellness Centre York	100	100	100

Section 4: Commissioned services for Offenders (or those at risk of becoming offenders)

Outputs



In 2024/25 we invested **£694k** in 4 core **offender interventions**. Our interventions received **729 referrals** and **engaged directly** with **597** offenders, and those at risk of becoming offenders. This equates to an average of **£1,162 per individual**.

1. We, along with City of York Council and North Yorkshire Council invested **£224k** in our **Adult Perpetrators of Domestic Abuse** programmes. The programmes received **166 referrals** and delivered **interventions** to **149** Domestic Abuse offenders to address the underlying causes of their offending behaviour. **£1,503 per individual**.
2. **Diversion:** We invested:
 - a. **£165k** in our **Adult Women's Diversion** scheme, **Crossroads**. The scheme received **117 referrals** and delivered **interventions** to **101** women to

address the underlying causes of their offending behaviour. **£1,634 per individual**.

- b. **£120k** in our **Adult Men's Diversion** scheme, **Crossroads**. The scheme received **212 referrals** and delivered **interventions** to **150** men to address the underlying causes of their offending behaviour. **£800 per individual**.
- c. **£185k** in our **Young People's Diversion** scheme, **Change Direction**. The scheme received **234 referrals** and delivered **interventions** to **197** young people to prevent and intervene early with individuals showing signs and symptoms of offending behaviour. **£939 per individual**.

Table 7

Service	£ 2024–25 ('000)	Referred 2024–25	Engaged 2024–25	Value for Money – £ per Engagement
1. Adult Perpetrators of Domestic Abuse	£224	166	149	£1,503
2. Adult Women's Diversion Scheme – Crossroads	£165	117	101	£1,634
3. Adult Men's Diversion Scheme – Crossroads	£120	212	150	£800
4. Young People's Diversion Scheme – Change Direction	£185	234	197	£939
Totals	£694	729	597	£1,162

Reoffending

Adult Women's Diversion Scheme: Crossroads



Adult Men's Diversion Scheme: Crossroads



Young People's Diversion Scheme: Change Direction



Outcomes



Table 8: the table below outlines the proportion of offenders exiting our diversion schemes in 2024/25 and completing feedback who assessed themselves as having achieved positive change/outcomes in relation to key categories of need. Given the complexity of needs offenders accessing these services exhibit the figures below are particularly positive.

Service	Coping with everyday life				Health & wellbeing			Motivation	Emotional Management
	Shelter & accommodation	Family, friends & children	Education, skills & employment	Finance & benefits	Mental health	Physical health	Substance use / drug & alcohol	Outlook & attitude	Social interaction
1. Adults – Crossroads (190)	69 (131)				79 (150)			75 (143)	89 (169)
2. Young People – Change Direction (114)	96 (109)				96 (109)			86 (98)	86 (98)
Totals (304)	79 (240)				85 (159)			79 (241)	88 (267)

Satisfaction

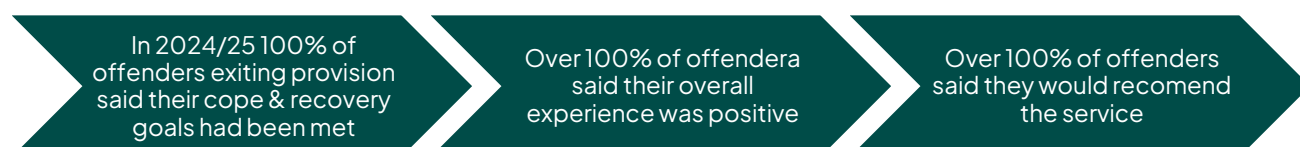


Table 9: the table below outlines the proportion of offenders exiting our services in 2024/25 and completing feedback responding positively to satisfaction questions. In 2024/25 100% of offenders who exited services, and provided feedback were satisfied across all three metrics.

Service	7. Cope & Recovery Goals Met? (%)	8. Experience Positive? (%)	9. Recommend the Service? (%)
1. Adult DA Perpetrators	100	100	100
2. Adults – Crossroads	100	100	100
3. Young People – Change Direction	100	100	100
Totals	100	100	100

Section 5: Commissioned services to support Community Safety priorities

Outputs



In 2024-25 we invested £32k² in 3 core community safety services. Services received 84 referrals and engaged directly with 56 individuals to deal with issues impacting local communities. This equates to an average of £573 per individual engaged.

1. We invested:

- a. £20k in our Community Conferencing service which received 24 referrals and delivered 24 community

conferences, £833 per conference.

- b. £10k in our Mediation service which received 40 referrals and delivered 25 interventions for individuals, £400 per individual.
- c. £2k in our Anger Management service which received 20 referrals and delivered interventions to 7 individuals, £300 per individual.

Table 10

Service	£ 2024-25 ('000)	Referred 2024-25	Engaged 2024-25	Value for Money – £ per Engagement
1. Community Conferencing	£20	24	24	£883
2. Mediation	£10	40	25	£400
3. Anger Management	£2	20	7	£300
Totals	£32	70	45	£573

² **Community Safety:** We have continued to commit £382k from our commissioned services budget to support local community safety priorities every year since 2012, when PPC's came into office. We agree annual funding allocations with Community Safety Partnerships in line with our budget setting cycle. Funding from the community safety allocation is committed over multiple years to a number of

commissioned services covered in other sections of this document. In 2024/25 these services included: domestic abuse services for victims (£50k), offenders (£25k), and children and young people (£100k); vulnerable women's provision (£15k); and restorative justice/practice (£53k). A proportion of the allocation also contributes to our [Community Safety & Serious Violence Fund](#) (£77k in 2024/25).

Section 6: Service User Voice

This section includes direct quotes and case study information from victims, offenders and vulnerable people who have been supported by our commissioned services.

Domestic Abuse: Adult Victims

Without IDAS being there for me, in so many ways I don't think I would have lived to this point. I truly believe I would have taken my own life because the reality of the abuse and the damage it has done to me psychologically, emotionally, physically is so huge I felt and still do have times, when I didn't believe I could manage and saw suicide as my only option.

I was totally lost, in shock, using an electronic device to speak, couldn't eat or hardly move. Realising that so many of the things I suffered for years, the coercion and the gaslighting, was the first time I began to fully realise what I'd been experiencing. The visits that I did manage to have, and talking me through what was abuse and not my fault, helping me learn, the support was invaluable.

Helping me with the liaison with the Police Detectives and prosecution of him and especially assisting me at crown Court, along with my parents who were so very distressed, learning what had happened to me. I wouldn't have been able to attend court, even though the case was not successful.

It's been really affirming. I know I am still at the start of a long journey, but it has helped me to realise that it is not me, and I'm reassured that not only am I getting great support from IDAS, I may also be able to access help for the children.

It has been really good for me to speak about it I don't think I would have been able to begin the healing process, without IDAS, my friends and family.

Hearing the knock on the door at court was like a lifeline to me. I arrived at court feeling really nervous and shaking, but the IDAS lady helped me and even arranged to support me in the hearing. I am now in support with IDAS, and I am not fearing the next hearing as much.

Domestic Abuse: Children and young people affected by domestic abuse

I always use my think, feel, do, bear that we made at the group. It really helps when I go and stay over at dad's house.

Thank you for explaining the brain to me, I don't feel as bad now I understand why.

The anger management helps me, and I calm down quicker. I use time out by going to my mum's bedroom, where I can be left alone. Mum does not shout as much.

I feel like X really benefitted from the sessions you offered, it's amazing to see her back to her confident self-assured self. Such a change from where we were 6 months ago.

Domestic Abuse: Offenders and victims

In the past I haven't been a very nice person but can say I am now. I can walk the walk and talk the talk. Empathy has improved and can put myself in others shoes. I'm not alone, there are others in the situation. I cannot get rid of anger but can change how I behave when I am angry.

I don't explode. I can have more of a conversation as opposed to an argument. I am much more rational now. There has been no abusive behaviour.

There have been some improvements since he has been doing the programme. He is calmer, doesn't have the angry outbursts, and if he feels frustrated with anything he is good at taking himself away to calm down. There have been no further incidents.

"I became less violent; I find it easier to cope with stresses. I can communicate better."

Things have been really good for the last 2 weeks, I don't know what was said to him after the last time we spoke, but it's really made a difference, I cannot remember the last time we have had a period of 2 weeks where things have just been..... normal.

I would definitely recommend the service to others. I would rate it 10/10, it was good to touch base with you particularly in the early stages. The contacts were pitched just right, not too little, and not too much. Thank goodness there are people like you to do the fantastic work you do, and I feel blessed you were there.

Victims: Sexual Violence

X was so patient with me and helped me relax. I didn't feel anything I said was silly or unimportant. X is wonderful at listening and building a person's confidence to speak. Just the biggest thank you for sticking with me over the years. I will be forever grateful.

Victims: Child Exploitation

You were the only person that turned up for me and did what you said you'd do.

Victims: Fraud

X is an older female who is supporting her husband after a serious illness diagnosis. X is a victim of fraud and has lost hundreds of thousands of pounds, her home and business. X was referred by the Supporting Victims Team (SVT) to the IVA service. One of NYPs Financial Abuse Safeguarding Officers (FASO) made the referral to SVT. X is the victim of investment fraud and was tricked by an Organised Crime Gang (OCG) to sell her home in order to invest with them in a good cause.

The case may go to the Financial Ombudsman and the IVA and FASO have worked together to support X to understand this process. Support in relation to accommodation, finance, outlook and attitudes, and social interactions is still ongoing.

I do not know where I would be without you, I feel someone is taking me seriously. You are amazing, thank you so much for everything you have done.

Victims: Counselling

My counsellor made me feel human, valued and supported. She was very knowledgeable and helped me understand why I feel, react and live the way I do. She was a good listener and helped me become less insular helping me to reconnect with family members.

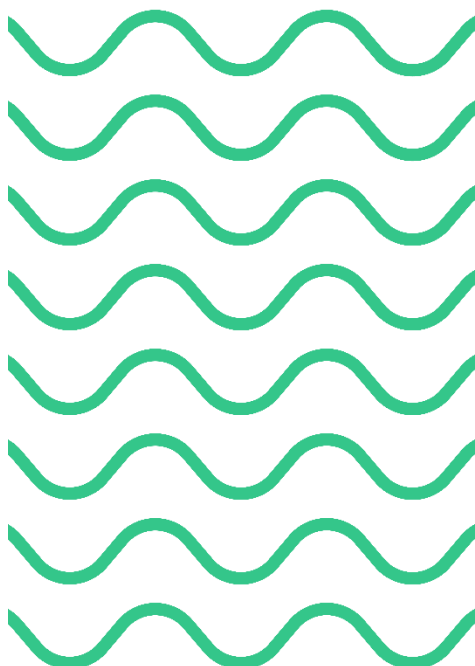
X provided me with a safe and trusting space to talk about the abuse I had as a child and the trauma I now live with. My counsellor was intuitive, informed and generous in her understanding and guidance. This level of care was so needed and so necessary and I am incredibly grateful for the level of support I received.

Diversion Scheme: Adults

had an interview at the hospital yesterday and they just rang me to offer me the job. Full time and role stated. I am really proud! Thank you for helping put me back together, it would not have been possible without the support

Diversion Scheme: Young People

I just want to be a normal young person now and I feel I am able to stand on my own two feet. I don't want to get into trouble anymore.



Appendix 1: Commissioned Services

The **20 commissioned services** covered in this report include:

11 Victims (of those at risk of becoming victims) services:

1. **Supporting Victims** needs assessment and onward referral into specialist support service – provides telephone-based support for any victim of crime to assess their cope and recovery needs and refer them into specialist services:
<https://www.supportingvictims.org/about/what-we-do/>
2. **Independent Victim Adviser (IVA)** service – provides face to face support in the community for victims of Serious Crime, those who are Persistently Targeted, and Vulnerable or Intimidated victims (Hate Crime, Fraud, non-domestic Stalking).
3. **Domestic Abuse Victims Community Based Support services (Independent Domestic Violence Adviser [IDVA] service)** – provides immediate safety planning and advice, and longer-term practical and emotional support where required through specially trained workers for any direct victim or survivor of domestic abuse; all ages and genders, regardless of sexual orientation.
4. **Domestic Abuse Whole Family Approach service** – Specialist support for children and young people aged 10 years and above to cope with the immediate impacts of domestic abuse between their family members and also address any inappropriate behaviour being demonstrated as a result of the domestic abuse they have experienced, including within intimate relationships with other young people – dedicated, face to face support from the point of crime, through the criminal justice process and beyond – full need and risk assessment, bespoke cope and recovery plan development and delivery – support for non-abusing parents / guardians.
5. **Independent Sexual Violence Adviser (ISVA)** service – provides face to face support for any victim or survivor of all forms of sexual violence or abuse, including historic child sexual abuse; all ages and genders, regardless of sexual orientation.
6. **Child Sexual and/or Criminal Exploitation (CSCE) Victim's** service – works with children and young people who have been a victim of, or who are at risk of becoming a victim of exploitation and those that are repeatedly reported as missing.
7. **CSCE Parent Liaison** service – works with parents or guardians of children and young people who have been a victim of, or are at risk of becoming a victim of extra-familial exploitation and those that are repeatedly reported as missing.
8. **Sexual Assault Referral Centre (SARC)** services – provides crisis support and forensic medical services to collect any evidence for all adult victims of rape or sexual assault aged 16 years or over; all genders and regardless of sexual orientation.
9. **Child Sexual Assault Assessment Service (CSAAS)** – provides crisis support and forensic medical services to collect any evidence for all children and young people aged 0 to 16 years who have disclosed sexual abuse or assault, or where it is suspected. Older young people up

to their 19th birthday may also be seen by the CSAAS if they have additional needs or it is deemed to be clinically appropriate.

- 10. Counselling service** – The Counselling service is all aged and person-centred to support victims of crime to cope and recover. The service aims to enable victims to either support themselves independently or be supported through an appropriate peer support network by the end of provision.
- 11. Restorative Justice service** – The Restorative Justice service brings those harmed by crime and those responsible for the harm into communication with each other. This enables everyone affected by the incident to play a part in repairing the damage and finding a positive way forward.

2 Vulnerable People's services

- 1. Mental Health Triage** service in the Force Control Room – A mental health practitioner led service aiming to ensure people coming into contact with North Yorkshire Police who are displaying signs of mental ill-health and other vulnerabilities can be triaged/assessed by a mental health professional and referred on for targeted help. The service, which is telephone only, delivers across York and North Yorkshire.
- 2. Women's Centre, York** – engages and offers support to women who have multiple, acute and unmet needs and those who are chronically excluded or are, or are at risk of being, involved with the criminal justice system. The service takes a gender and trauma-aware approach.

4 Offender (or those at risk of becoming an offender)

schemes/programmes/interventions:

- 1. Adult Perpetrators of Domestic Abuse Interventions, +Choices** – provides triage and emergency, temporary (up to 7 nights) accommodation where required, 1 to 1 motivational interventions and structured Perpetrator Programmes, including both 1 to 1 and group delivery options for anyone aged 16 years and over who is a low to medium risk perpetrator of domestic abuse who wants to address and change their abusive behaviour; all genders and regardless of sexual orientation.
- 2. Adult Women's Diversion scheme, Crossroads;** and
- 3. Adult Men's Diversion scheme, Crossroads** – Intervention is offered to individuals who are at risk of entering the criminal justice system, at risk of becoming a first-time offender and those committing low to moderate levels of offending; to address the underlying causes of offending and achieve behaviour change in order to divert them from the criminal justice system and reduce reoffending.
- 4. Young People's Diversion scheme, Change Direction** – A prevention and early intervention scheme for young people aged 10–17, who may be committing antisocial behaviour or low-level offences; to address the underlying causes of offending and achieve behaviour change in order to reduce the number of young people entering the criminal justice system as a first-time entrant, reduce crime and antisocial behaviour incidents in local areas and reduce re-offending.

3 Community engagement and safety improvement services

1. **Community Conferencing** service provides a platform for residents to raise local concerns and manage their expectations in relation to potential outcomes. Community conferences involve stakeholders and partner organisations to identify potential solutions and engagement strategies and provide feedback to residents and offenders in order to agree actions, ownership and a forward plan.
2. **Mediation** service provides Community Safety partners with a service that supports the resolution of disputes to prevent criminality. The service supports Anti-Social Behaviour disputes, Boundary disputes, Verbal Abuse, Communication Breakdown, Cultural Differences and Family Mediation.
3. **Anger Management** service provides Community Safety partners with a preventative intervention that aims to achieve an improvement in the referred clients' behaviour which impacts positively on community safety.

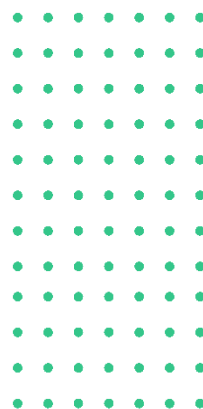
Services are commissioned to:

1. Support Victims to cope and recover after crime, or reduce individual risk of becoming a victim;
2. Enable Offenders, or those at risk of becoming an offender to address root causes and change their behaviour;
3. Protect and ensure better outcomes for Vulnerable People coming into contact with, or at risk of coming into contact with the police; and

4. Engage with Communities to understand need and improve Safety.

Detailed information on all 28 services commissioned or co-funded, and funds granted can be found on our website: [Commissioned services - York and North Yorkshire Combined Authority - Policing, Fire and Crime Team](#); and [Funding a community project - York and North Yorkshire Combined Authority - Policing, Fire and Crime Team](#)

All services are free, confidential, accessible whether an individual has made a report to North Yorkshire Police or not and, unless specifically stated, are available across York and North Yorkshire.





Commissioned Services: 2024 – 25 Impact Report

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About us

The York and North Yorkshire Combined Authority has been created by the City of York Council and North Yorkshire Council and is a legally recognised, single body. Our role is to use some of the money and powers, that up to now have been held by central government, and work with local leaders and communities to invest in ways that will help to make York and North Yorkshire a better place for you to live, work and do business.