Online Public Meeting Service Delivery Performance

Reporting Period Quarter 2. 1 July 2025 to 30 September 2025



Prevention Summary

Home Fire Safety Visits (HFSVs)

1 July 2025 to 30 September 2025

Home Fire Safety Visits (HFSVs)

- We have completed 1424 HFSVs in quarter 2 (Q2). This is a 38% increase on the same reporting period last year whilst responding to the major incident
- Very High and High risk HFSVs have increased by 19% on the same reporting period as last year

HFSV Completed

1424

Risk Rating

HFSV Very High: 125 HFSV High: 851 HFSV Medium: 301 HFSV Low: 147 HFSV Very Low: 0

Notable Practice

- The continuous improvement regarding the increase in completed HFSV during an extremely busy operational Q2 is commendable.
- Whole-time crews completed 1101 HFSVs in Q2 this year, compared to 722 during the same period last year which is a 43% increase
- We continue to see a much more targeted approach, identifying those most vulnerable in our communities. 69% of 1424 HFSV completed were categorised as Very High and High risk
- 8 quality assurance and evaluation checks have been undertaken within Q2 against 4 in Q2 2024/25
- HFSVs are monitored by the Community Risk and Resilience Performance Group every month. Outstanding HFSVs are discussed and issues by exception are overseen by the group until completion



Prevention

Home Fire Safety Visits (HFSVs) completed

1 July 2025 to 30 September 2025

Total HFSVs 1424

HFSVs completed by category:

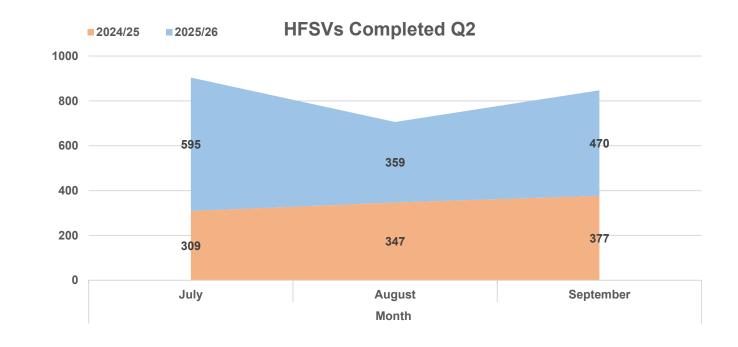
125 Very High risk 851 High risk 448 Medium and Low risk

1 July 2024 to 30 September 2024

Total HFSVs 841

HFSVs completed by category:

134 Very High risk 686 High risk 213 Medium and Low risk



Very High and High risk HFSVs have increased by 19% on last year



Prevention

A snapshot of our Prevention, Early Intervention and Safeguarding activity. 1 July 2025 to 30 September 2025

22 Safeguarding Adults referrals made

2 Safeguarding Children referrals made

585 Referrals received from partners for a HFSV

470 Received in Q2 24/25

11 Fire Safe referrals received

38 Events attended

Delivering Fire, Road and Water Safety information

13 School education talks delivered



Protection Summary

1 July 2025 to 30 September 2025 comparison

1 July 2024 to 30 September 2024

Protection Group	Count of Jobs
statutory & non statutory consultations	542
regulatory activity	503
guidance & advisory	197
afas & uwfs	13
Total	1255

1 July 2025 to 30 September 2025

Protection Group	Count of Jobs
statutory & non statutory consultations	462
regulatory activity	301
guidance & advisory	194
afas & uwfs	46
Total	1003

- Q2 of the revised risk-based intervention programme (RBIP), (classed as regulatory activity which consists of fire safety audits) is down (20%) on Q2 of the same reporting period last year, which was anticipated due to a more targeted RBIP at the highest risk premises across North Yorkshire and the City of York
- Even though Q2 was a very busy operational period, protection activity was only down (3%) on Q1 2025
- 99% of all fire safety jobs were completed by specific Business Fire Safety Officers



Overall Fire Engine Availability

1 July 2025 to 30 September 2025

The overall average fire engine availability within the reporting period is 66%. No change on the previous year's availability

- Managing fire engine availability is a continuous focus for NYFRS. There is significant effort put into improving availability across the Service, including a dedicated Oncall Futures Officer working with businesses and local fire stations to improve availability in towns and villages
- We have 24/7 oversight of fire engine availability and business continuity planning arrangements are in place. The dynamic cover tool (DCT) provided support during the
 management of fire cover over this reporting period with high numbers of resources being used during the Langdale Wildfire incident
- The whole-time firefighter recruitment campaign concluded in June and 18 potential firefighters started the recruit's course in September



Response Standards

1 July 2025 to 30 September 2025

- We cover one of the largest (3200 square miles) geographical areas of the 'predominately rural fire and rescue services' as defined by the Department for Environment, Food and Rural Affairs (DEFRA) and have a similar number of fire stations as the other predominately rural services who cover much smaller areas. This means incidents in the more rural areas significantly impact our average response times due to the time taken to reach them by their nearest fire station. Prevention work is prioritised in areas where travel distances are above the average response time
- We are however, committed and work tirelessly, ensuring that we use our resources efficiently and effectively as well as aspiring to maintain and improve our response times wherever possible without compromising safety.

Overall Incident Response Standard 13:00 minutes	12 mins 51 secs
Dwelling Fire Response Standard 11:00 minutes	11 mins 34 secs

Incidents Summary

1 July 2025 to 30 September 2025

The overall count of incidents attended has decreased by 3% on the same reporting period as last year.

Fire incidents have increased by 11% on the same reporting period as last year. 'Small fire incidents in the open' has increased by 16% on the same reporting period as last year whilst 'fire vehicle large' has seen a significant increase of 69%-(34 of 44 incidents were agricultural vehicles fire within July and August)

Percentage against total incident count from 01.07.25 to 30.09.25

False Alarm incidents 43%

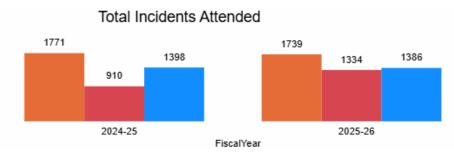
Fire incidents 27%

Special Service incidents 30%

Incident Group	_		+/- difference	+/-% difference
False Alarm	966	920	-46	-5%
Fire	526	588	+62	+11%
Special Service	732	650	-82	-12%
Total	2224	2158	-66	-3%

Incident Category Totals to date







Any Questions?

