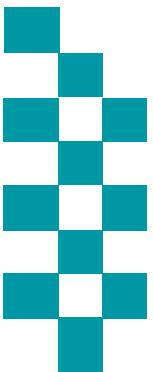




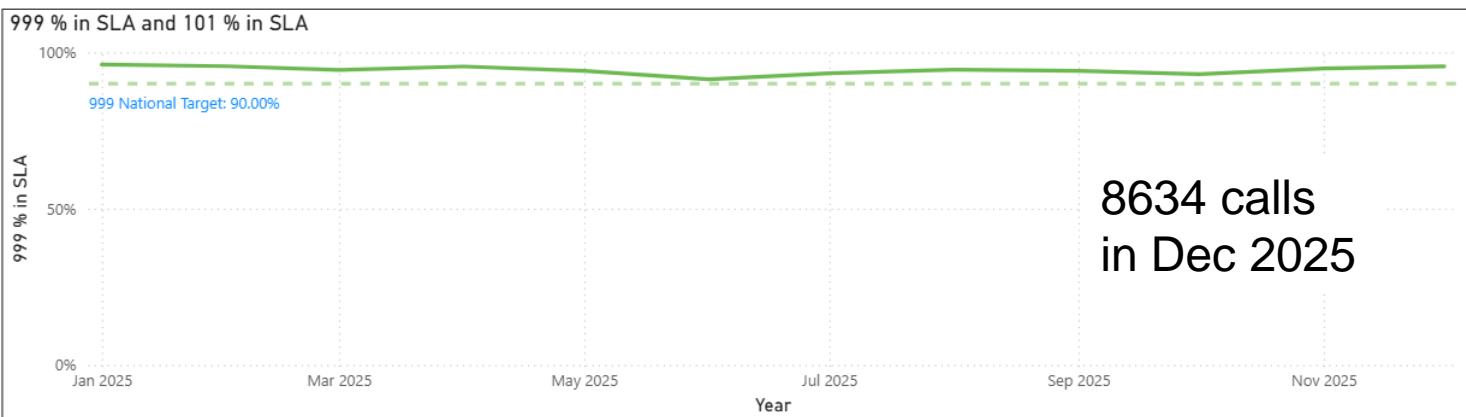
# Online Public Meeting



Meeting Date: January 2026



# Call Answering – 999



**Date Period:** 01<sup>st</sup> January 2025 – 31<sup>st</sup> December 2025

Month	999 % in SLA	Same Period Previous Year
January	96.10%	89.68%
February	95.60%	88.95%
March	94.42%	88.16%
April	95.50%	88.13%
May	94.11%	87.47%
June	91.42%	87.59%
July	93.33%	89.52%
August	94.46%	90.45%
September	94.08%	89.53%
October	93.07%	91.65%
November	94.89%	93.49%
December	95.53%	94.81%
<b>Total</b>	<b>94.27%</b>	<b>89.92%</b>

- 999 Service Level Agreement is above the national target and continuing to show high compliance.

00:00:02

Estimated avg ans time

**Longest Wait 999 – December 2025**

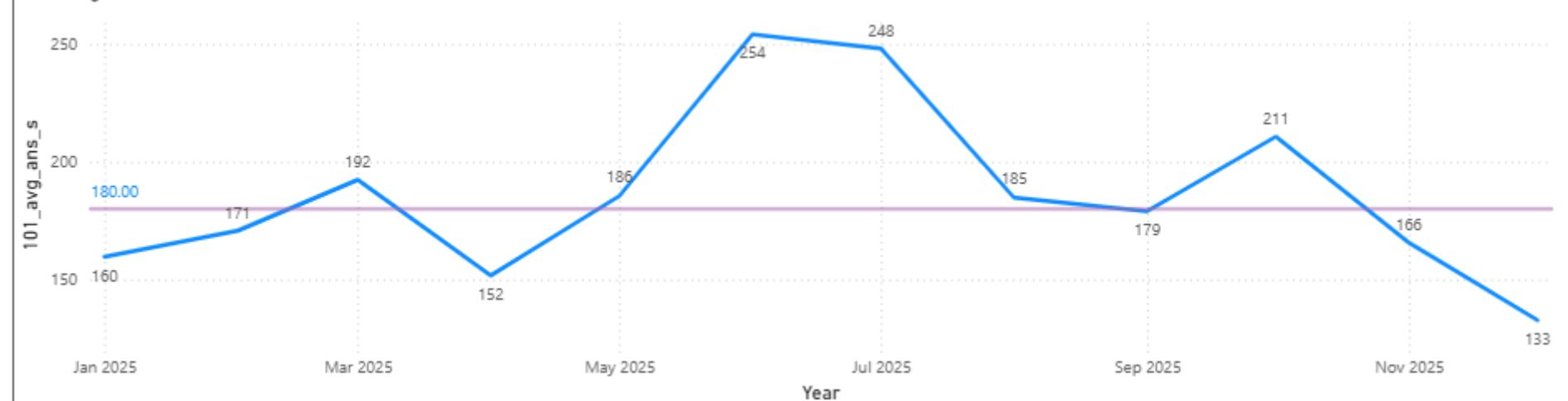
Max wait time

00:02:17

**Average Answer Time 999 – December 2025**

# Call Answering –101

101 Avg answer time (secs) vs 180 secs SLA



Date Period: 01<sup>st</sup> January 2025 – 31<sup>st</sup> December 2025

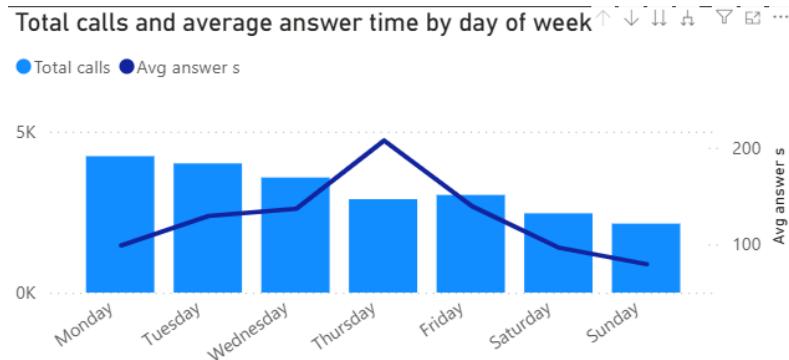
Longest Wait 101 – Dec 2025

Month	101_sla_%
January	87.60%
February	86.27%
March	84.45%
April	87.09%
May	82.65%
June	78.00%
July	76.65%
August	81.15%
September	81.97%
October	81.15%
November	84.81%
December	87.84%
Total	83.02%

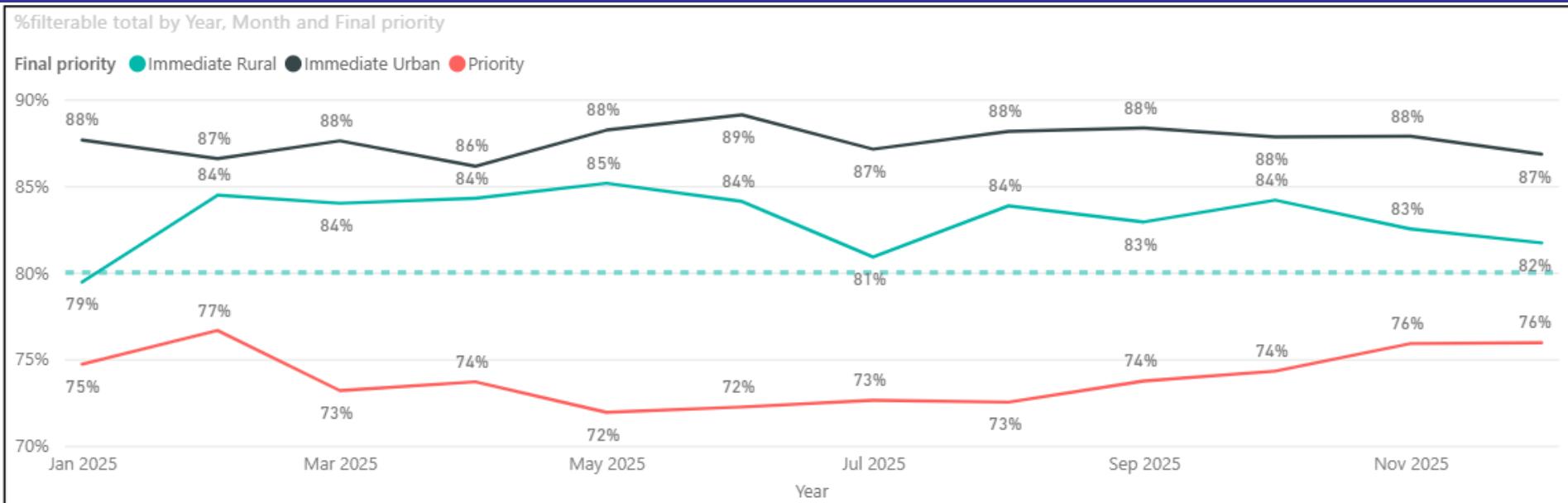
- 101 average answer time continues to fall, a further 1 minute 26secs reduction in 2025 against same period 2024
- Call volumes has increased by 26% year on year, despite increases the volume of calls being answered in less than 5mins has increased by nearly 10% (84%)

Max wait time  
01:35:29

Day of the week and avg answer time



# Response Times



Date Period: 01<sup>st</sup> January 2025 – 31<sup>st</sup> December 2025

## December 2025

### Immediate Urban

New SLA	% Compliance	Total
Yes	86.91%	976
No	13.09%	147
<b>Total</b>	<b>100.00%</b>	<b>1123</b>

### Immediate Rural

New SLA	% Compliance	Total
Yes	81.71%	612
No	18.29%	137
<b>Total</b>	<b>100.00%</b>	<b>749</b>

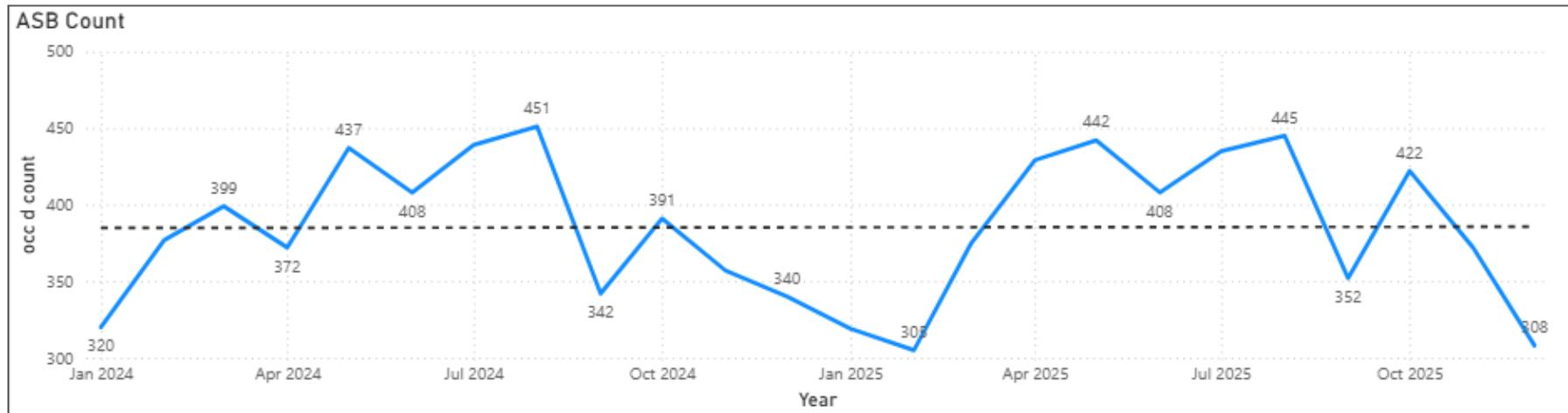
### Priority

New SLA	% Compliance	Total
Yes	75.97%	1954
No	24.03%	618
<b>Total</b>	<b>100.00%</b>	<b>2572</b>

- Response times for Immediate grade calls is above the national SLA target of 80%
- Priority grade response (within 1 hour) remains largely unchanged at just over 75%.
- Levels have been maintained over an exceptional period of high demand experienced

# ASB Volumes

Date Period: 01<sup>st</sup> January 2024 – 31<sup>st</sup> December 2025



ASB Volume 24/2	Period 23/24	% Difference to last year
4612	5498	-0.4%

## City Command Area

-4.1%

79 less reports

## Coast Command Area

+11.0%

141 more reports

## County Command Area

-5.7%

82 less reports

- ASB Incidents continue to decrease year on year.
- 0.4% less incidents this year compared to previous year, which was further to a 15% reduction compared to 2 years ago.
- The increase in Coast command is linked to 2 specific localised areas and Problem Solving Plans are in place to support these specific areas but the current increase is attributable to a 36% increase in public reporting

# Crime Volumes & Arrests

crime_category	Crime Volume	% Change to previous Year	Previous Year Volume	Crime Rate per 1000	Rank
Arson & Criminal Damage	4606	-4.8%	4840	5.63	37
Burglary: Other	735	-23.5%	961	0.90	32
Burglary: Residential Dwelling	1351	-5.7%	1432	1.65	37
Drug Offences	1692	24.1%	1363	2.07	38
Fraud	1054	-43.7%	1871	1.29	41
Misc Crimes Against Society	1034	1.9%	1015	1.26	41
Possession Of Weapons	499	8.0%	462	0.61	40
Public Order Offences	3036	1.6%	2989	3.71	42
Robbery	376	105.5%	183	0.46	38
Sexual Offences	2260	14.2%	1979	2.76	41
Theft: All Other Theft	3107	-12.1%	3536	3.80	41
Theft: Bicycle Theft	837	-21.1%	1061	1.02	6
Theft: Shoplifting	5214	-5.7%	5529	6.37	28
Theft: Theft From Person	153	-22.7%	198	0.19	42
Vehicle Offences	1634	-16.5%	1957	2.00	36
Violence Against The Person	17854	-1.3%	18083	21.82	42
<b>Total</b>	<b>45442</b>	<b>-4.2%</b>	<b>47459</b>	<b>55.53</b>	<b>42</b>

93.9%  
of all reported  
crime is recorded  
(excluding fraud)

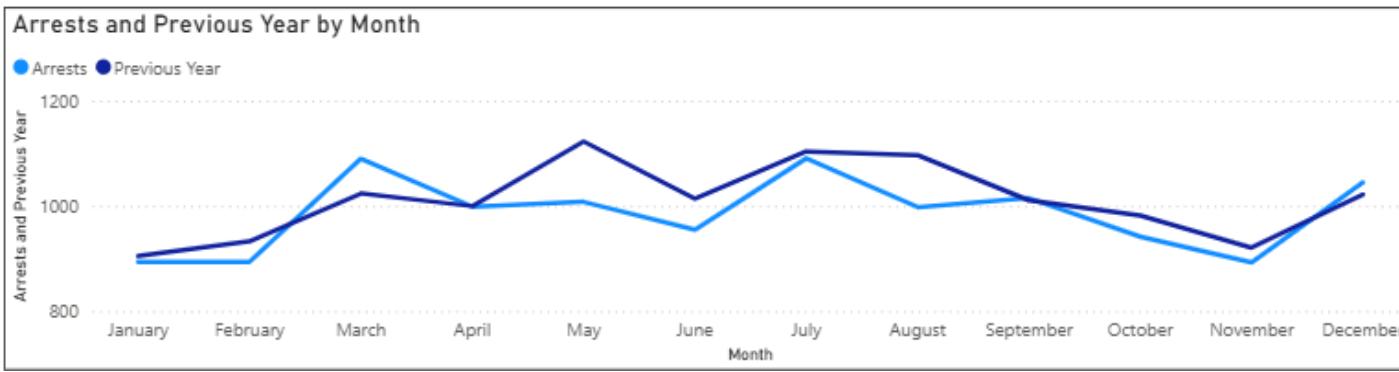
95.2%  
of all violent  
offences are  
recorded

96.2%  
of sexual offences  
are recorded

- Total Crime is 4% less than same period previous 12 months.
- Robbery crimes of commercial property show a 105% increase (84 crimes) due to legislation changes of classification for certain Retail Crimes.
- Drug Offences shows a 24% increase linked to proactivity and targeted activity.
- Arrests are 2.57% lower than previous year, which was 2.8% higher than the previous year.

**Date Period:** 01<sup>st</sup> January 2025 – 31<sup>st</sup> December 2025

**Rank** (out of 42 forces) – larger number is low, smaller number is high

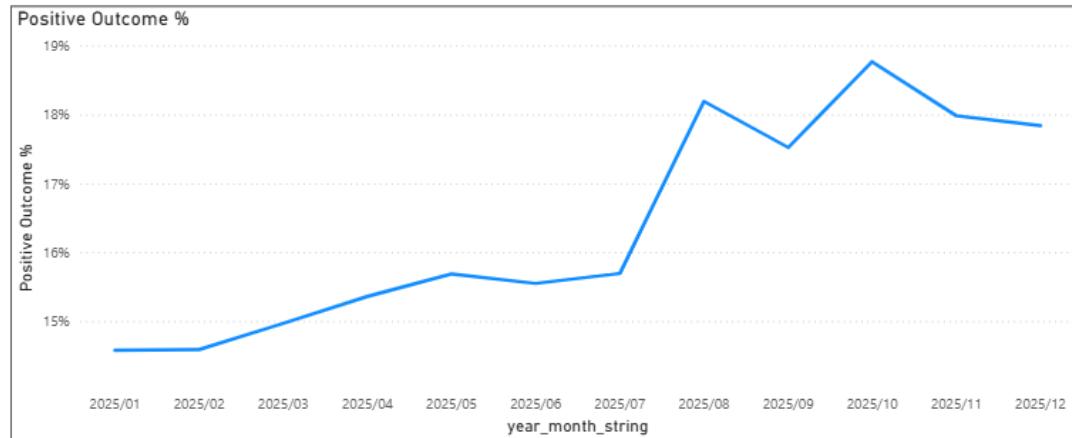


Arrests	% Change to Previous Year	Previous Year Volume
11824	-2.57%	12136

# Crime Outcomes

Last 12 months (1<sup>st</sup> October 2024 – 30<sup>th</sup> September 2025)

DAP Crime Type		
All Sexual Crime (excluding Rape)	This Period	12.88%
	Year on year change	3.08%
Criminal Damage	This Period	11.26%
	Year on year change	5.87%
Drug Offences	This Period	75.02%
	Year on year change	25.67%
Fraud - Action Fraud for recording	This Period	78.27%
	Year on year change	-5.71%
Harassment	This Period	9.04%
	Year on year change	3.36%
Modern Slavery/Human Trafficking	This Period	0.00%
	Year on year change	0.00%
Other Crime Type	This Period	11.40%
	Year on year change	5.55%
Residential Burglary	This Period	7.51%
	Year on year change	3.28%
Robbery (Personal)	This Period	14.72%
	Year on year change	7.36%
Serious Violence	This Period	16.74%
	Year on year change	5.58%
Sexual Crime: Rape	This Period	7.59%
	Year on year change	1.97%
Stalking	This Period	10.62%
	Year on year change	3.51%
Theft from Person	This Period	5.31%
	Year on year change	5.01%
Theft: Shop lifting	This Period	20.90%
	Year on year change	11.62%
Vehicle Crime	This Period	4.88%
	Year on year change	2.34%
Total	This Period	16.82%
	Year on year change	5.76%



- Positive outcome rates have increased compared to previous year. Largely in part due to an increase in demand over summer and now we are seeing that rate increase again as Response demand starts to steady, investigations are being positively closed.
- National levels available at end of October 2025 was 10.75%, whilst North Yorkshire was at 13.8%, 3<sup>rd</sup> highest nationally for positive charge/summons rates. National for all positive outcomes was 16.3%, North Yorkshire were 7<sup>th</sup> highest with 18.4%

# Force legitimacy (Stop Search – Ethnicity)

Date Period: 01<sup>st</sup> January 2025 – 31<sup>st</sup> December 2025

2371

## Count of Records

1.36

Avg People Per Stop

Of which....

1958

Person Only Search

413

Person linked to a Vehicle Search

NFA

Outcome Group

1367 or 57.65%

Right click here to Drillthrough...

## Arrest

Outcome Group

609 or 25.69%

Right click here to Drillthrough...

## Positive Outcome

Outcome Group

92 or 3.88%

Right click here to Drillthrough...

## No Outcome Recorded

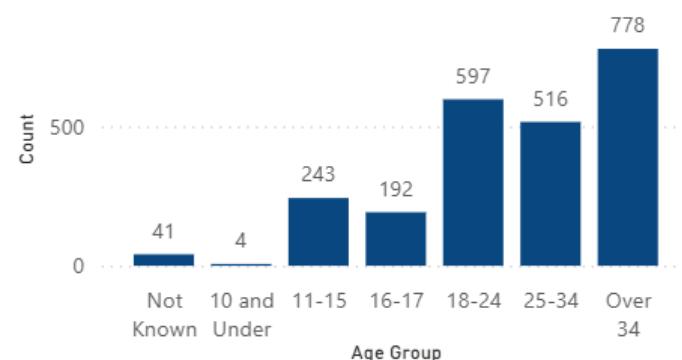
Outcome Group

40 or 1.69%

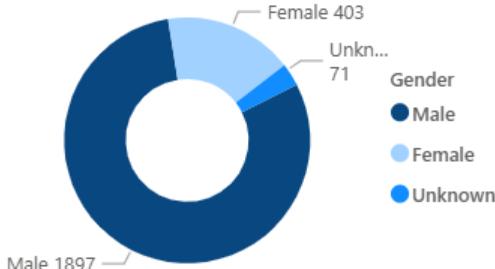
Right click here to Drillthrough...

Self Defined Ethnicity	Percentage	Count	Census 2021
White	70.39%	1669	95.72%
Not Stated	19.87%	471	
Asian or Asian British	4.26%	101	1.95%
Black or Black British	2.36%	56	0.46%
Mixed	1.64%	39	1.28%
Other Ethnic	1.43%	34	0.59%
No Defined Group	0.04%	1	

## Count by Age Group



## Count by Gender



## Searches on Under 18 by Officer Gender

### Searching Officer Gender & Nominal Gender

Nominal Gender	Female		Male		Unknown	
	Count	%	Count	%	Count	%
Searching Officer Gender						
Female Officer	280	59.07%	176	37.13%	18	3.80%
Male Officer	108	6.06%	1626	91.25%	48	2.69%
Unknown	15	13.04%	95	82.61%	5	4.35%

# North Yorkshire Police Workforce at 31<sup>st</sup> December 2025

These figures represent headcount and full time equivalent

## Total Workforce

Total Workforce	Headcount	Full Time Equivalent
Police Officers	1667	1653.18
PCSO's	127	121.06
Police Staff	1325	1207.74

## Neighbourhood Policing Teams

Neighbourhood Policing	Headcount	Full Time Equivalent	Uplift In Year
Police Officers	114	112.40	32
PCSO's	113	107.36	20

## Special Constables

71

## Volunteers

180

## Police Cadets

49