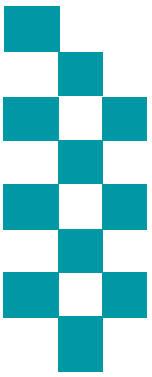


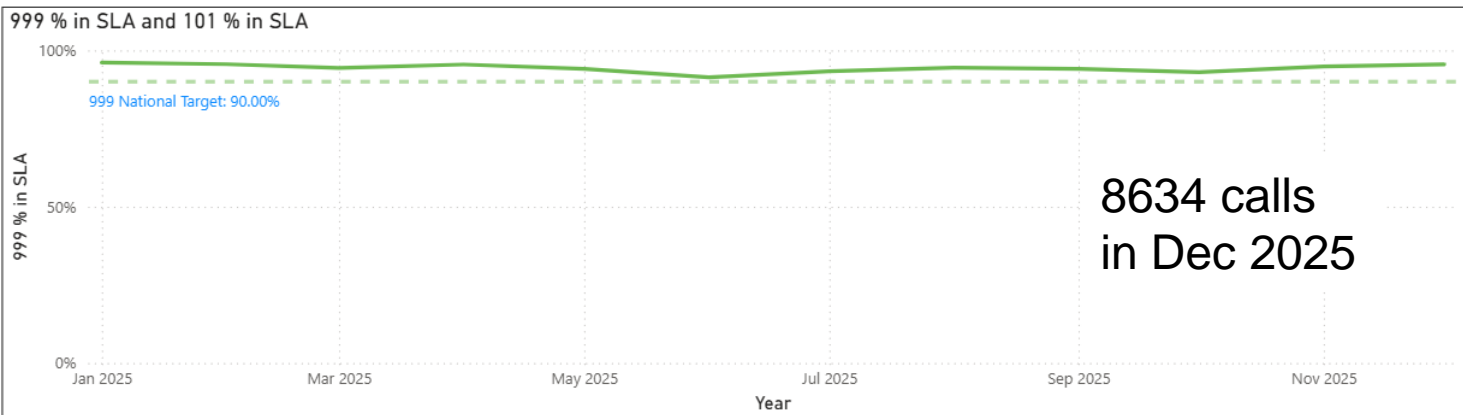
# Online Public Meeting



Meeting Date: January 2026



# Call Answering – 999



**Date Period:** 01<sup>st</sup> January 2025 – 31<sup>st</sup> December 2025

| Month        | 999 % in SLA  | Same Period Previous Year |
|--------------|---------------|---------------------------|
| January      | 96.10%        | 89.68%                    |
| February     | 95.60%        | 88.95%                    |
| March        | 94.42%        | 88.16%                    |
| April        | 95.50%        | 88.13%                    |
| May          | 94.11%        | 87.47%                    |
| June         | 91.42%        | 87.59%                    |
| July         | 93.33%        | 89.52%                    |
| August       | 94.46%        | 90.45%                    |
| September    | 94.08%        | 89.53%                    |
| October      | 93.07%        | 91.65%                    |
| November     | 94.89%        | 93.49%                    |
| December     | 95.53%        | 94.81%                    |
| <b>Total</b> | <b>94.27%</b> | <b>89.92%</b>             |

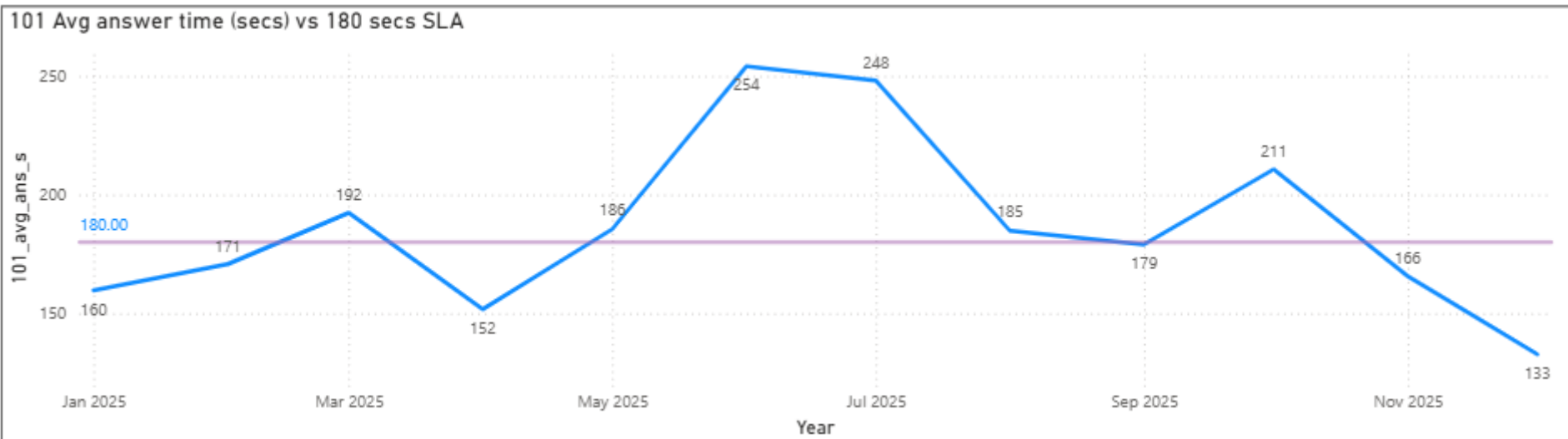
- 999 Service Level Agreement is above the national target and continuing to show high compliance.

**00:00:02**  
Estimated avg ans time

**Average Answer Time 999 – December 2025**

**Longest Wait 999 – December 2025**  
Max wait time  
**00:02:17**

# Call Answering –101



Date Period: 01<sup>st</sup> January 2025 – 31<sup>st</sup> December 2025

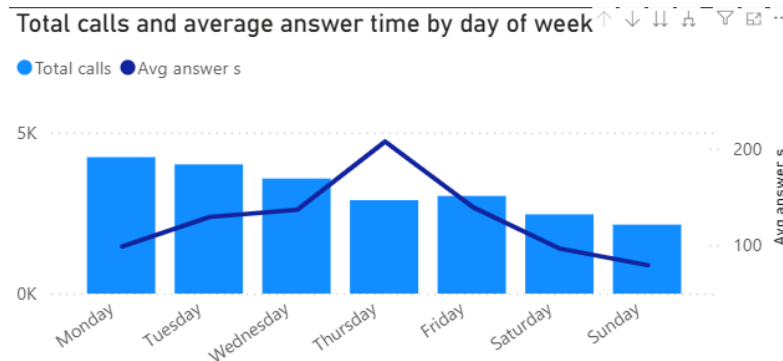
Longest Wait 101 – Dec 2025

Max wait time  
01:35:29

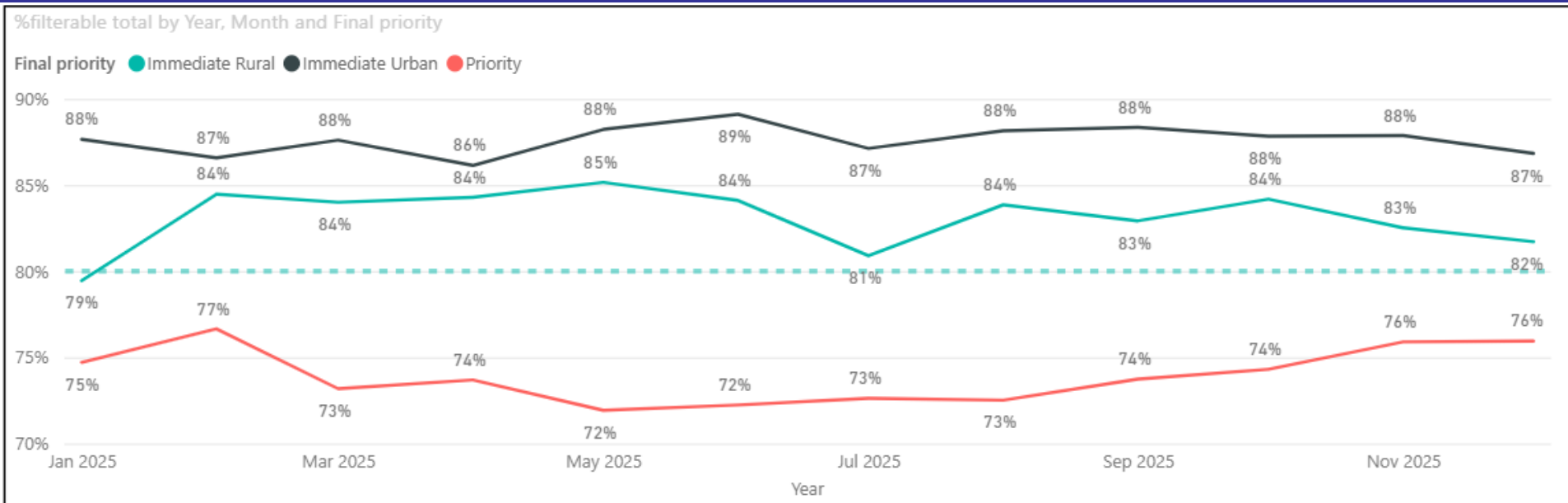
| Month        | 101_sla_%     |
|--------------|---------------|
| January      | 87.60%        |
| February     | 86.27%        |
| March        | 84.45%        |
| April        | 87.09%        |
| May          | 82.65%        |
| June         | 78.00%        |
| July         | 76.65%        |
| August       | 81.15%        |
| September    | 81.97%        |
| October      | 81.15%        |
| November     | 84.81%        |
| December     | 87.84%        |
| <b>Total</b> | <b>83.02%</b> |

- 101 average answer time continues to fall, a further 1 minute 26secs reduction in 2025 against same period 2024
- Call volumes has increased by 26% year on year, despite increases the volume of calls being answered in less than 5mins has increased by nearly 10% (84%)

## Day of the week and avg answer time



# Response Times



**Date Period:** 01<sup>st</sup> January 2025 – 31<sup>st</sup> December 2025

## December 2025

### Immediate Urban

| New SLA      | % Compliance   | Total       |
|--------------|----------------|-------------|
| Yes          | 86.91%         | 976         |
| No           | 13.09%         | 147         |
| <b>Total</b> | <b>100.00%</b> | <b>1123</b> |

### Immediate Rural

| New SLA      | % Compliance   | Total      |
|--------------|----------------|------------|
| Yes          | 81.71%         | 612        |
| No           | 18.29%         | 137        |
| <b>Total</b> | <b>100.00%</b> | <b>749</b> |

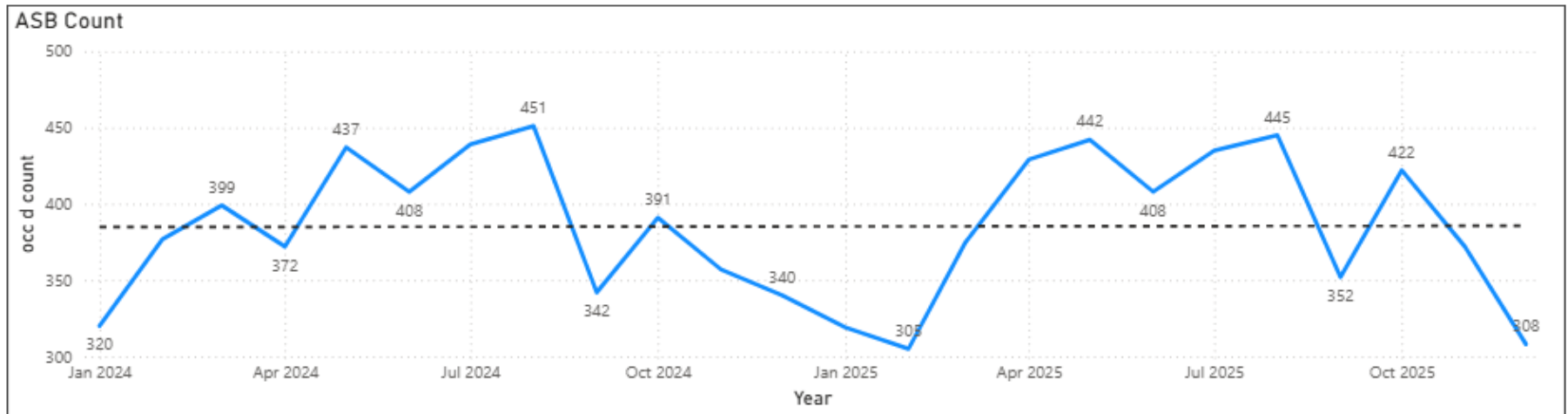
### Priority

| New SLA      | % Compliance   | Total       |
|--------------|----------------|-------------|
| Yes          | 75.97%         | 1954        |
| No           | 24.03%         | 618         |
| <b>Total</b> | <b>100.00%</b> | <b>2572</b> |

- Response times for Immediate grade calls is above the national SLA target of 80%
- Priority grade response (within 1 hour) remains largely unchanged at just over 75%.
- Levels have been maintained over an exceptional period of high demand experienced

# ASB Volumes

Date Period: 01<sup>st</sup> January 2024 – 31<sup>st</sup> December 2025



| ASB Volume 24/25 | Period 23/24 | % Difference to last year |
|------------------|--------------|---------------------------|
| 4612             | 5498         | -0.4%                     |

**City Command Area**

-4.1%

79 less reports

**Coast Command Area**

+11.0%

141 more reports

**County Command Area**

-5.7%

82 less reports

- ASB Incidents continue to decrease year on year.
- 0.4% less incidents this year compared to previous year, which was further to a 15% reduction compared to 2 years ago.
- The increase in Coast command is linked to 2 specific localised areas and Problem Solving Plans are in place to support these specific areas but the current increase is attributable to a 36% increase in public reporting

# Crime Volumes & Arrests

| crime_category                 | Crime Volume | % Change to previous Year | Previous Year Volume | Crime Rate per 1000 | Rank      |
|--------------------------------|--------------|---------------------------|----------------------|---------------------|-----------|
| Arson & Criminal Damage        | 4606         | -4.8%                     | 4840                 | 5.63                | 37        |
| Burglary: Other                | 735          | -23.5%                    | 961                  | 0.90                | 32        |
| Burglary: Residential Dwelling | 1351         | -5.7%                     | 1432                 | 1.65                | 37        |
| Drug Offences                  | 1692         | 24.1%                     | 1363                 | 2.07                | 38        |
| Fraud                          | 1054         | -43.7%                    | 1871                 | 1.29                | 41        |
| Misc Crimes Against Society    | 1034         | 1.9%                      | 1015                 | 1.26                | 41        |
| Possession Of Weapons          | 499          | 8.0%                      | 462                  | 0.61                | 40        |
| Public Order Offences          | 3036         | 1.6%                      | 2989                 | 3.71                | 42        |
| Robbery                        | 376          | 105.5%                    | 183                  | 0.46                | 38        |
| Sexual Offences                | 2260         | 14.2%                     | 1979                 | 2.76                | 41        |
| Theft: All Other Theft         | 3107         | -12.1%                    | 3536                 | 3.80                | 41        |
| Theft: Bicycle Theft           | 837          | -21.1%                    | 1061                 | 1.02                | 6         |
| Theft: Shoplifting             | 5214         | -5.7%                     | 5529                 | 6.37                | 28        |
| Theft: Theft From Person       | 153          | -22.7%                    | 198                  | 0.19                | 42        |
| Vehicle Offences               | 1634         | -16.5%                    | 1957                 | 2.00                | 36        |
| Violence Against The Person    | 17854        | -1.3%                     | 18083                | 21.82               | 42        |
| <b>Total</b>                   | <b>45442</b> | <b>-4.2%</b>              | <b>47459</b>         | <b>55.53</b>        | <b>42</b> |

93.9%  
of all reported  
crime is recorded  
(excluding fraud)

95.2%  
of all violent  
offences are  
recorded

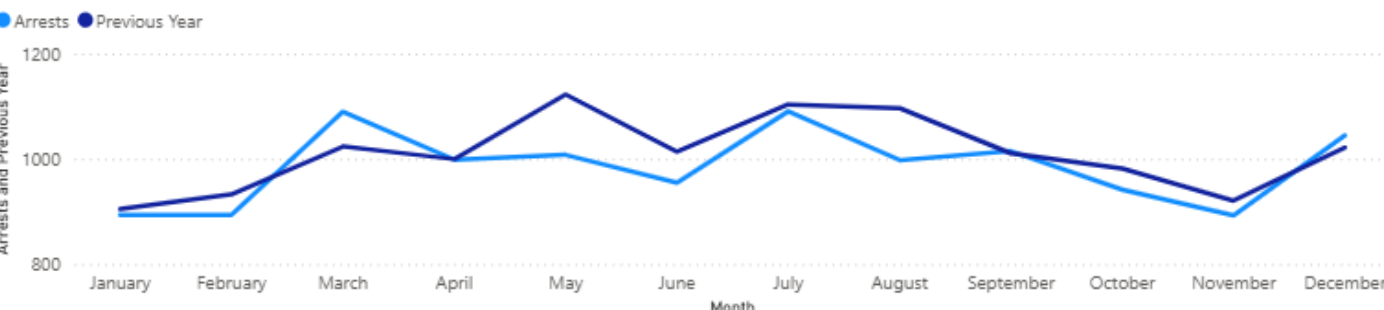
96.2%  
of sexual offences  
are recorded

- Total Crime is 4% less than same period previous 12 months.
- Robbery crimes of commercial property show a 105% increase (84 crimes) due to legislation changes of classification for certain Retail Crimes.
- Drug Offences shows a 24% increase linked to proactivity and targeted activity.
- Arrests are 2.57% lower than previous year, which was 2.8% higher than the previous year.

**Date Period:** 01<sup>st</sup> January 2025 – 31<sup>st</sup> December 2025

**Rank** (out of 42 forces) – larger number is low, smaller number is high

Arrests and Previous Year by Month

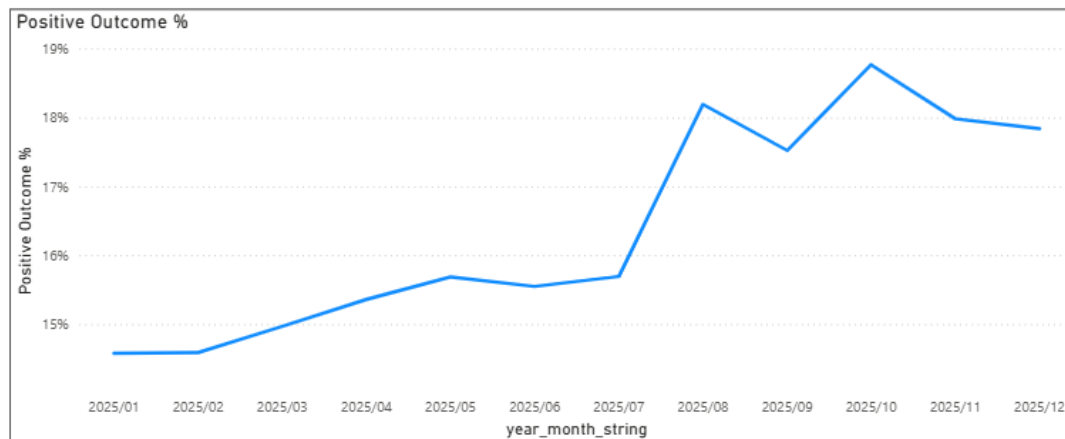


| Arrests | % Change to Previous Year | Previous Year Volume |
|---------|---------------------------|----------------------|
| 11824   | -2.57%                    | 12136                |

# Crime Outcomes

Last 12 months (1<sup>st</sup> October 2024 – 30<sup>th</sup> September 2025)

| DAP Crime Type                     |                     |        |
|------------------------------------|---------------------|--------|
| All Sexual Crime (excluding Rape)  | This Period         | 12.88% |
|                                    | Year on year change | 3.08%  |
| Criminal Damage                    | This Period         | 11.26% |
|                                    | Year on year change | 5.87%  |
| Drug Offences                      | This Period         | 75.02% |
|                                    | Year on year change | 25.67% |
| Fraud - Action Fraud for recording | This Period         | 78.27% |
|                                    | Year on year change | -5.71% |
| Harassment                         | This Period         | 9.04%  |
|                                    | Year on year change | 3.36%  |
| Modern Slavery/Human Trafficking   | This Period         | 0.00%  |
|                                    | Year on year change | 0.00%  |
| Other Crime Type                   | This Period         | 11.40% |
|                                    | Year on year change | 5.55%  |
| Residential Burglary               | This Period         | 7.51%  |
|                                    | Year on year change | 3.28%  |
| Robbery (Personal)                 | This Period         | 14.72% |
|                                    | Year on year change | 7.36%  |
| Serious Violence                   | This Period         | 16.74% |
|                                    | Year on year change | 5.58%  |
| Sexual Crime: Rape                 | This Period         | 7.59%  |
|                                    | Year on year change | 1.97%  |
| Stalking                           | This Period         | 10.62% |
|                                    | Year on year change | 3.51%  |
| Theft from Person                  | This Period         | 5.31%  |
|                                    | Year on year change | 5.01%  |
| Theft: Shop lifting                | This Period         | 20.90% |
|                                    | Year on year change | 11.62% |
| Vehicle Crime                      | This Period         | 4.88%  |
|                                    | Year on year change | 2.34%  |
| Total                              | This Period         | 16.82% |
|                                    | Year on year change | 5.76%  |



- Positive outcome rates have increased compared to previous year. Largely in part due to an increase in demand over summer and now we are seeing that rate increase again as Response demand starts to steady, investigations are being positively closed.
- National levels available at end of October 2025 was 10.75%, whilst North Yorkshire was at 13.8%, 3<sup>rd</sup> highest nationally for positive charge/summons rates. National for all positive outcomes was 16.3%, North Yorkshire were 7<sup>th</sup> highest with 18.4%

# Force legitimacy (Stop Search – Ethnicity)

**Date Period:** 01<sup>st</sup> January 2025 – 31<sup>st</sup> December 2025

2371

Count of Records

1.36

Avg People Per Stop

Of which....

1958

Person Only Search

413

Person linked to a Vehicle Search

NFA

Outcome Group

1367 or 57.65%

Right click here to Drillthrough...

Arrest

Outcome Group

609 or 25.69%

Right click here to Drillthrough...

Positive Outcome

Outcome Group

92 or 3.88%

Right click here to Drillthrough...

No Outcome Recorded

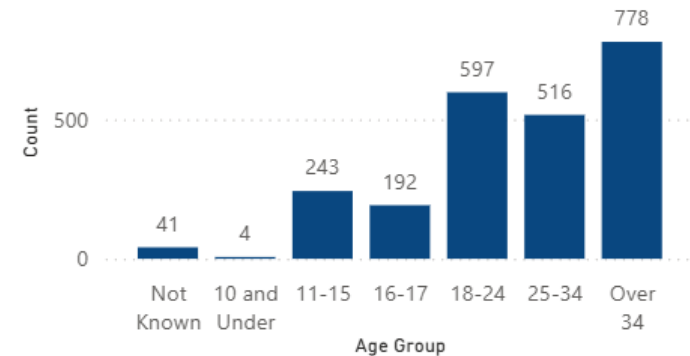
Outcome Group

40 or 1.69%

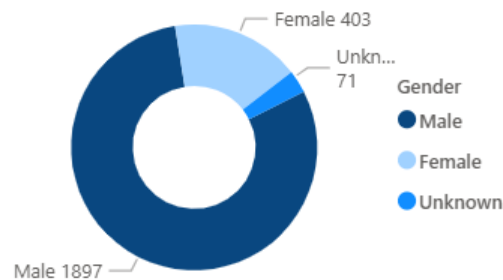
Right click here to Drillthrough...

| Self Defined Ethnicity | Percentage | Count | Census 2021 |
|------------------------|------------|-------|-------------|
| White                  | 70.39%     | 1669  | 95.72%      |
| Not Stated             | 19.87%     | 471   |             |
| Asian or Asian British | 4.26%      | 101   | 1.95%       |
| Black or Black British | 2.36%      | 56    | 0.46%       |
| Mixed                  | 1.64%      | 39    | 1.28%       |
| Other Ethnic           | 1.43%      | 34    | 0.59%       |
| No Defined Group       | 0.04%      | 1     |             |

Count by Age Group



Count by Gender



Searches on Under 18 by Officer Gender

Searching Officer Gender & Nominal Gender

| Nominal Gender           | Female |        | Male  |        | Unknown |       |
|--------------------------|--------|--------|-------|--------|---------|-------|
| Searching Officer Gender | Count  | %      | Count | %      | Count   | %     |
| Female Officer           | 280    | 59.07% | 176   | 37.13% | 18      | 3.80% |
| Male Officer             | 108    | 6.06%  | 1626  | 91.25% | 48      | 2.69% |
| Unknown                  | 15     | 13.04% | 95    | 82.61% | 5       | 4.35% |



# North Yorkshire Police Workforce at 31<sup>st</sup> December 2025

These figures represent headcount and full time equivalent

## Total Workforce

| Total Workforce | Headcount | Full Time Equivalent |
|-----------------|-----------|----------------------|
| Police Officers | 1667      | 1653.18              |
| PCSO's          | 127       | 121.06               |
| Police Staff    | 1325      | 1207.74              |

## Neighbourhood Policing Teams

| Neighbourhood Policing | Headcount | Full Time Equivalent | Uplift In Year |
|------------------------|-----------|----------------------|----------------|
| Police Officers        | 114       | 112.40               | 32             |
| PCSO's                 | 113       | 107.36               | 20             |

**Special Constables**

**71**

**Volunteers**

**180**

**Police Cadets**

**49**