

# Online Public Meeting Service Delivery Performance

Reporting Period Quarter 3 (Q3). 1 October 2025 to 31 December 2025



# Prevention

## Home Fire Safety Visits (HFSVs)

1 October 2025 to 31 December 2025

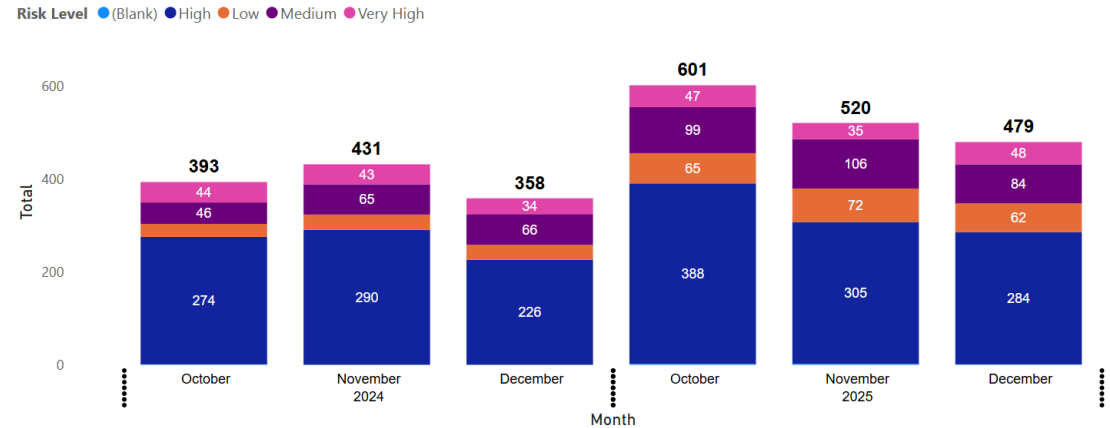
### Home Fire Safety Visits (HFSVs)

- We have completed 1600 HFSVs in quarter 3 (Q3). This is a 35% increase on the same reporting period last year. 5026 have been completed this financial year
- Very High and High risk HFSVs have increased by 22% on the same reporting period as last year
- The annual target for HFSVs is 5500. This would equate to a quarterly indicator of 1375 and a monthly indicator of 438

Risk Level	Current Financial Year	Previous Financial Year	Difference %
Very High	130	121	↑ 7.4%
Medium	289	177	↑ 63.3%
Low	199	93	↑ 114.0%
High	977	790	↑ 23.7%
	5	1	↑ 400.0%
<b>Total</b>	<b>1600</b>	<b>1182</b>	<b>35.4%</b>

### Notable Practice

- We continue to see a much more targeted approach identifying those most vulnerable in our communities. 69% of 1600 HFSV completed were categorised as Very High and High risk
- Whole-time crews completed 1262 of the 1600 HFSVs in Q3 this year, compared to 806 during the same period last year which is a 57% increase
- 11 quality assurance and evaluation checks were completed in Q3, compared with 10 in Q2 2024/25. Our assurance framework will be updated once the NFCC Prevention Quality Assurance guidance is released in spring, ensuring full alignment with national standards.



# Prevention

A snapshot of our Prevention, Early Intervention and Safeguarding activity. 1 October 2025 to 31 December 2025

Prevention Area	Q3 2024/25	Q3 2025/26	Difference %
Safeguarding Adults Referrals	11	21	↑ 90.91%
Safeguarding Children's Referrals	0	0	→ 0%
Fire Safe Referrals	12	12	→ 0%
Home Fire Safety visit referrals from Partners	461	594	↑ 28.85%
Events Attended	104	62	↓ -40.38%
School Educations Talks delivered	120	87	↓ -27.5%

Our activity shows a clear shift towards targeted, risk-led prevention. Despite reductions in school talks and events, we achieved strong increases in Home Fire Safety Visits (+35.4%) and partner referrals (+28.85%), ensuring resources focus on those most at risk. The significant rise in safeguarding adult referrals (+90.91%) also reflects improved identification of vulnerability in line with our Prevention Strategy.



# Protection

1 October 2025 to 31 December 2025

## Q3 comparison. Protection Jobs Total vs Previous Year

Protection Group	Current Financial Year	Previous Financial Year	Difference %
Statutory & Non Statutory Consultations	459	483	↓ -4.97%
Regulatory Activity	331	387	↓ -14.47%
Guidance & Advisory	181	211	↓ -14.22%
Fire Safety Check	129	4	↑ 3125.00%
Afas & Uwfs	52	46	↑ 13.04%

## Q3 comparison. Fire Safety Audit Total vs Previous Year

Year Month	Total	Previous Year	Difference %
December 2025	47	50	↓ -6%
November 2025	63	91	↓ -31%
October 2025	80	102	↓ -22%

- Q3 of the revised risk-based intervention programme (RBIP), (classed as regulatory activity which consists of fire safety audits) is down (22%) on Q3 of the same reporting period last year. This was anticipated due to a more targeted RBIP, basing inspections at the highest risk premises across North Yorkshire and the City of York and the commencement of the Fire Safety Check. High risk premises are more complex to inspect and consequently take longer to complete by the Business Fire Safety Officers
- Statutory and Non statutory Consultations e.g., Building regs and Licensing application has seen a slight decrease, but this work is predicated on the number of consultations received from the two local authorities and other professional organisations. Consultations are completed within the timeframe and reported nationally
- Fire Safety Checks have significantly increased due to the changes in the RBIP. Fire Safety Checks are undertaken by Operational Managers as opposed to undertaking Regulatory Reform Fire Safety Audits which are undertaken by our specialist staff
- 91% of all fire safety activity was completed by dedicated Business Fire Safety Officers



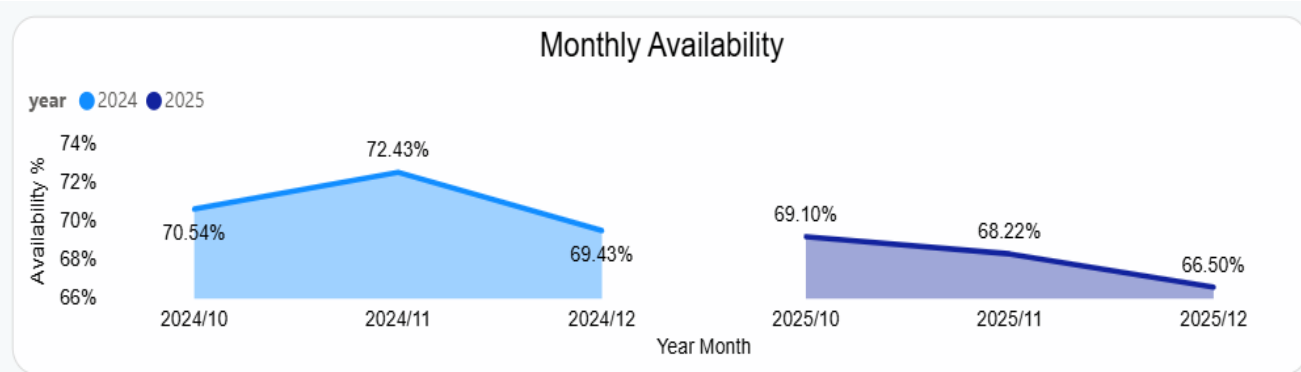
# Overall Fire Engine Availability

1 October 2025 to 31 December 2025

The overall combined average fire engine availability within the reporting period is 68%. **3% decrease** on the previous year's availability.

- **Whole time duty system 98%**
  - **On-call duty system 56%**
- Managing fire engine availability is a continuous focus for NYFRS. There is significant effort put into improving availability across the Service, including a dedicated On-call Futures Officer working with businesses and local fire stations to improve availability in towns and villages
  - Whole-time firefighter course successfully concluded in December with 18 firefighters starting on station in late December early January 2026
  - On-Call firefighter course (Safe to Ride) concluded in January 2026 with 12 of the 13 firefighters attending and completing the 10-day course. Recruitment for the On-Call duty system remains positive, with high numbers of applications still being received. Targeted recruitment is being carried out by the On-Call support team at priority stations.

Q3 comparison. Combined average fire engine availability



Year Month	Total	Previous Year	Difference
2025/12	66.50%	69%	↓ -4%
2025/11	68.22%	72%	↓ -6%
2025/10	69.10%	71%	↓ -2%



# Response Standards

1 October 2025 to 31 December 2025

- We cover one of the largest (3200 square miles) geographical areas of the 'predominately rural fire and rescue services' as defined by the Department for Environment, Food and Rural Affairs (DEFRA) and have a similar number of fire stations as the other predominately rural services who cover much smaller areas. This means incidents in the more rural areas significantly impact our average response times due to the time taken to reach them by their nearest fire station. Prevention work is prioritised in areas where travel distances are above the average response time
- We are however, committed and work tirelessly, ensuring that we use our resources efficiently and effectively as well as aspiring to maintain and improve our response times wherever possible without compromising safety.

## Qtr 3 Response time v Response Standard

<b>Overall Incident Response Standard 13:00 minutes</b>	<b>11 mins 47 secs</b>
<b>Dwelling Fire Response Standard 11:00 minutes</b>	<b>11 mins 11 secs</b>

## Incident Totals for the Month v Response Times

Year Month	Total Incidents:	Overall Response	Dwelling Fire Incidents:	Dwelling Fire Response
December 2025	583 <span style="color: green;">●</span>	00:11:43	14	00:13:28 <span style="color: red;">●</span>
November 2025	694 <span style="color: green;">●</span>	00:11:40	19	00:10:03 <span style="color: green;">●</span>
October 2025	680 <span style="color: green;">●</span>	00:11:57	17	00:10:32 <span style="color: green;">●</span>

**NB:** Response times are subject to fluctuation based on Fire and Rescue Data Platform (FaRDaP) report completion and submission by operational managers. Also, a system error has been highlighted as part of the quality assurance process, which again, may have a slight impact on the response times.



# Incidents Summary

1 October 2025 to 31 December 2025

The overall count of incidents attended has decreased by 4% on the same reporting period as last year.

## Percentage change against total incident count from 01.10.2025 to 31.12.2025

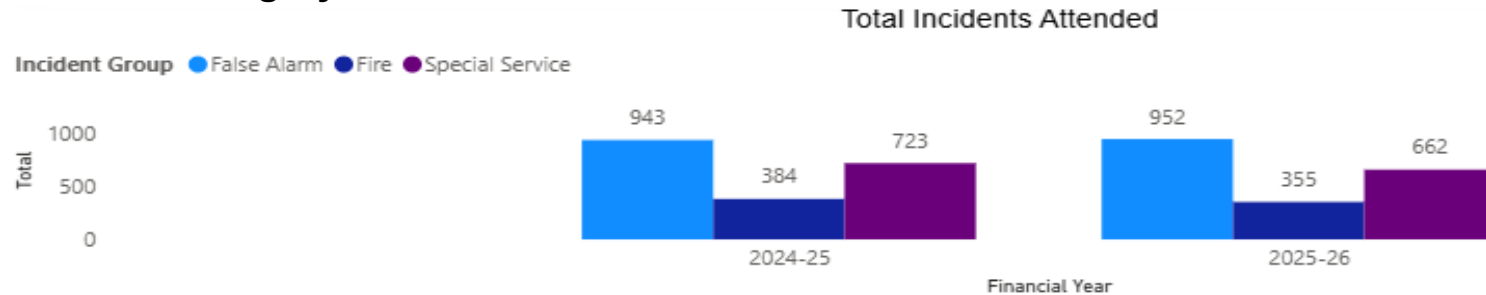
- False Alarm incidents 48%
- Fire incidents 18%
- Special Service incidents 33%

False Alarm Apparatus (FAAP) calls decreased by 26 but False Alarm Good Intent (FAGI) increased by 32 on the same reporting period as the previous year.

Fire and Special Service incidents decreased in Q3 2025 compared to the same reporting period in 2024, with decreases in dangerous structures (-97%) and flooding incidents (-79%) which could be because of Storm Darragh (December 2024)

Incident Group	Total	Previous Year	Difference	Difference %
⊕ False Alarm	952	943	9 ↑	1%
⊕ Fire	355	384	-29 ↓	-8%
⊕ Special Service	672	723	-51 ↓	-7%

## Incident Category Totals to date



# Any Questions?

