

Performance Indicators in Fulfilling Statutory Information Requests



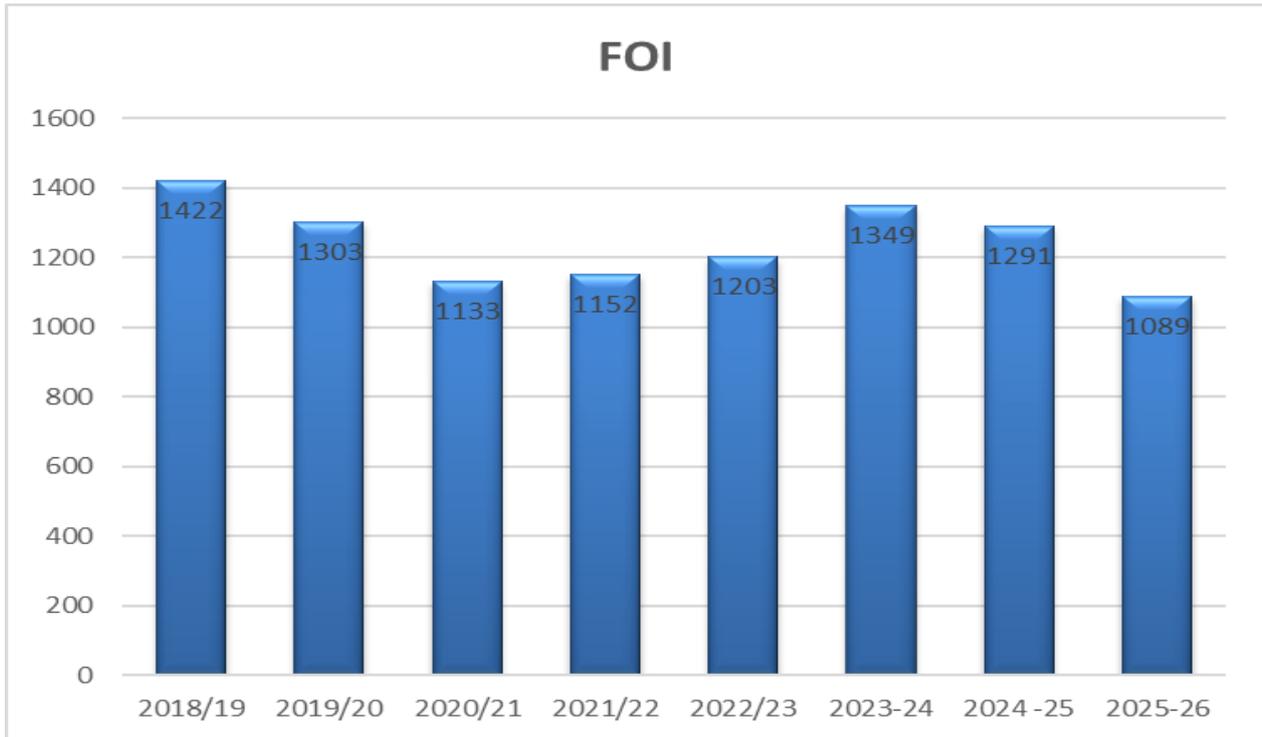
Reporting Period 1st August 2025 to 31st January 2026

Freedom of Information Requests

Below are relevant performance indicators on the number of requests received under the Freedom of Information Act 2000 and NYP's compliance with statutory timescales.

Although FOI requests do not concern the compliance with handling individuals' personal data, these figures are relevant to demonstrate NYP's overall compliance with its transparency obligations under the FOI Act.

Reporting period	No. of FOIs received during reporting period	No. of FOIs completed during reporting period	No. of FOIs completed within the statutory timescale	No. of outstanding FOIs	No. of overdue FOIs	Percentage compliance rate within the statutory timescale
Oct-Dec 2023	296	314	168			52%
Jan-Mar 2024	408	443	294			66%
Total for the Year (up to Q1)	1367	1315	934	-		-
Apr-Jun 2024	282	350	230			66%
Jul-Sep 2024	296	281	193			69%
Oct-Dec 2024	304	385	281	-		73%
Jan-Feb 2025	296	239	190			79%
Mar-Apr 2025	226	264	212	-		80%
May-Jul 2025	311	315	256	39	27	81%
Aug 2025-Jan 2026	693	614	519	157	77	85%



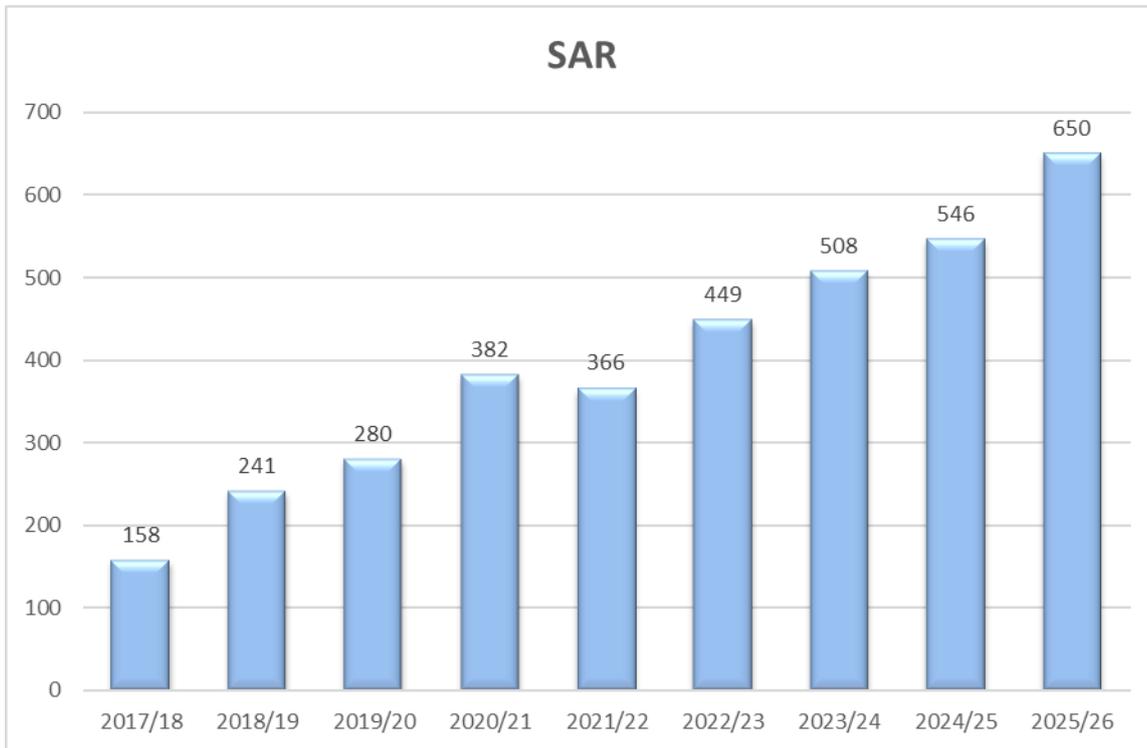
Subject Access Requests

Individuals have the right under the data protection legislation to request a copy of their personal data ('right of access'). These numbers report of valid requests only and discounts those that were not validated (ie. no ID received and no scope of request defined).

Reporting period	No. of SARs received during reporting period	No. of SARs completed during reporting period	No. of SARs completed within the statutory timescale	Percentage compliance rate within the statutory timescale
Oct-Dec 2023	122	141	90	64%
Jan-Mar 2024	129	129	87	67%
Total for the Year	507	542	364	67%
Apr-Jun 2024	145	143	97	68%
Jul-Sep 2024	147	140	81	58%
Oct-Dec 2024	113	90	60	67%
Jan-Feb 2025	94	76	37	49%
Mar-Apr 2025	106	106	51	48%
May-Jul 2025	167	178	110	61%
Aug 2025-Jan 2026	387	426	300	70%

SARs have continued to rise again during 2025-26 (see table below), and so far in **Feb** we have received **46** SARs and this is included in the 650 below.

With 3 more days in Feb (say another 9 SARs) and then all of March so approx. 55 SARs, this will total **705** over all for 2025/26

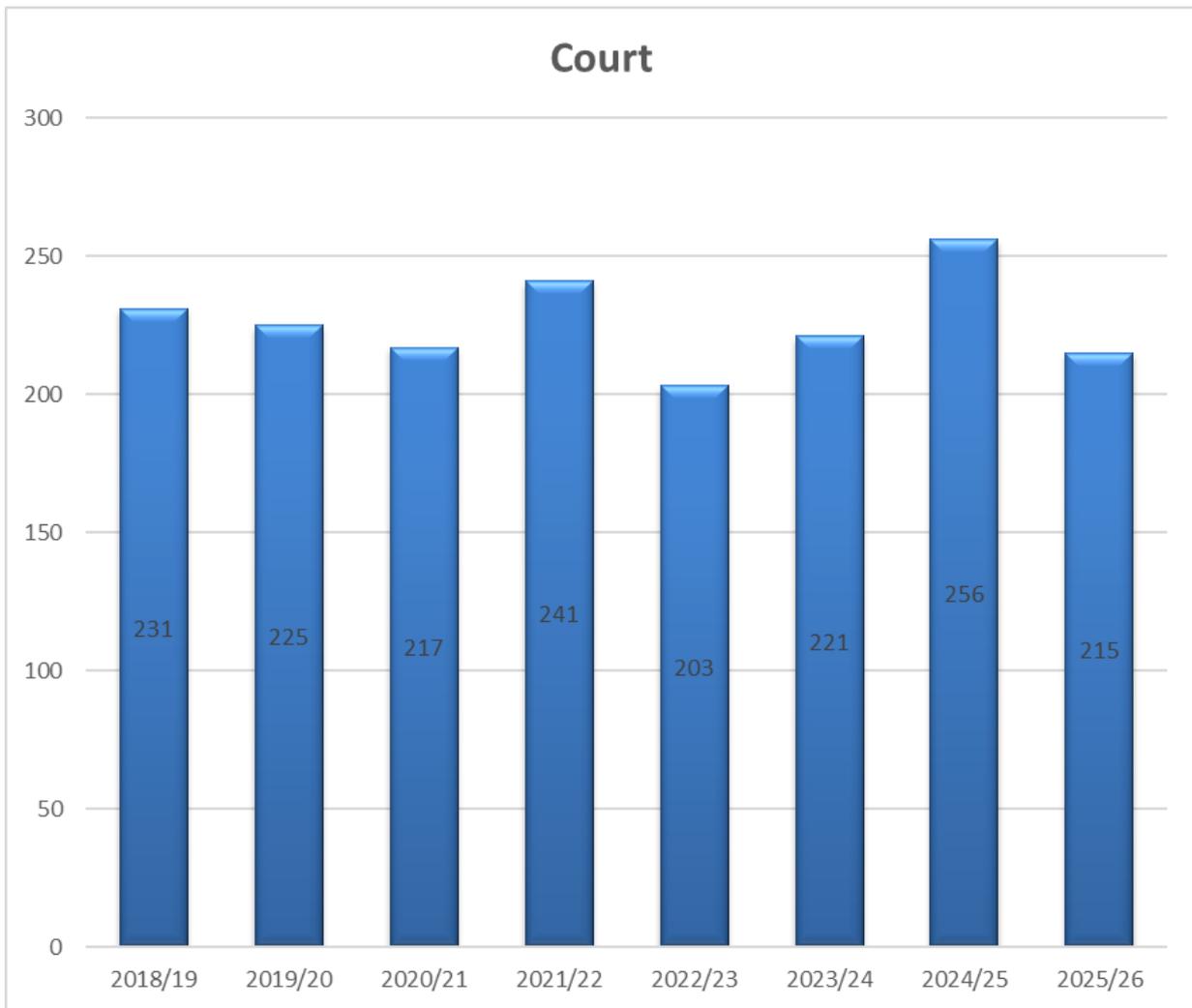


Family Court Proceeding Disclosures

Disclosure is made to Councils and Private solicitors to assist with Family Court Proceedings for vulnerable children. Disclosures are required within short deadlines, which are set by the National Protocol or Judges.

Reporting Period	Open	Closed	Outstanding	Overdue
May - July	63	77	66	40
Aug – Jan 2026	135	76	78	55

It is predicted that we will just exceed last year's figures by 10/20 more orders



Progress Towards Achieving Backlog of Information Sharing Agreements

There are 122 ISAs awaiting action (not yet started or existing ones requiring review). The breakdown is provided below. Online form is being created to assist Officers in completing the templates and in managing the requests CDU receive.

	Jan 2025	Feb 2025	Mar 2025	Apr 2025	May – Jul 2025	Aug – Jan 26
Existing ISA's to be reviewed						
Review Required	5	5	7	7	6	6
New Template Required	17	17	17	17	17	17
New ISA's/Queries						

Not yet started	115	115	123	123	67	79
With Business Area	29	29	24	24	19	19
With CDU Decision Maker	15	15	31	31	37	37
With Lawyer/DPO/IAO	12	12	16	16	18	18
ISAs that have been cross referenced with DPO list status to be updated	33	33	33	33	33	33

Rectification and Erasure Requests

Individuals have the right under the legislation to request the rectification of their personal data and to request the erasure of their personal data (also known as the ‘right to be forgotten’).

Reporting period	No. of valid requests	No. of requests brought forward	No. of requests completed	No. of requests to carry forward	No. of requests completed within statutory timescale	% compliance rate within the statutory timescale	No. deemed to be Complex	No. requiring additional responses / ongoing queries	% requiring additional response
January 2025	9	0	9	0	9	100%	0	0	0
February 2025	0	0	0	0	0	N/A	0	0	0
March 2025	0	0	0	0	0	N/A	0	0	0
April 2025	2	0	1	1	1	100%	1	1	50%
May 2025	2	1	2	1	2	100%	1	1	50%
June 2025	4	1	4	1	4	100%	2	2	50%
July 2025	3	1	3	1	3	100%	1	1	33%
August 2025	2	1	1	2	1	100%	0	0	0
September 2025	4	2	3	3	3	100%	0	1	25%
October 2025	3	3	5	1	5	100%	1	1	33%
November 2025	1	1	2	0	2	100%	1	1	100%

December 2025	3	0	3	0	3	100%	1	1	33%
Total for 2025	33	0	33	0	33	100%	8	9	36%
Jan 2026	10	0	8	2	8	100%	2	1	10%
February 2026	5	2	5	2	5	100%	2	1	20%

The figures above are displayed in a monthly format to allow ease of comparison between years. Within the first 2 months of 2026 we have already received 45% of the total RECI requests received in the whole of 2025. The general complexity of the requests being received has increased, adding to the time taken to investigate, assess and respond to applicants. On average around a third of requestors make further contact after they are informed of the decision.

Other Information Rights Requests

Individuals have other rights under the data protection legislation, these include: the right to restrict processing, the right to data portability, the right to object to processing, the right to object to automated decision making, and the right to complain to the Information Commissioner. These rights are exercised less often than the afore mentioned rights, for which further information is provided below:

Complaints made by data subject to the Information Commissioner’s Office (ICO)

During the reporting period, there were 11 complaints made to the ICO by members of the public in relation to the handling of their personal data under Subject Access Requests.

Other Information Rights

We have received 6 complaints directly from the data subject with regards to the handling of their data. One of these complaints was from a data subject who was making a further complaint.

Independent reviews

The DPO conducts independent reviews when individuals ask for them. This sometimes alleviates individuals from complaining to the ICO. This reporting period there has been 1 independent SAR review completed.

Reporting period	No. of complaints from ICO	No. of Complaints from data subject	No. of SAR independent reviews	No. of REC & ERA independent reviews
Jul-Sep 2023	0	1	2	0
Oct-Dec 2023	1	4	4	0
Jan-Mar 2024	3	2	3	0
Apr-Jun 2024	0	7	4	0
Jul-Sep 2024	1	5	3	2

Oct-Dec 2024	4	4	2	3
Jan-Feb 2025	1	1	1	0
Mar-Apr 2025	2	7	4	0
May-Jul 2025	4	5	3	0
Aug 2025-Jan 2026	11	7	1	2

Personal Data Breaches

The following data breaches have been received for the reporting period. These are confirmed data breaches and do not include those reports of data breaches that have been discounted as a 'near miss' following further investigation. Please note, the increase in data breaches containing personal data is in part due internal changes in the way statistics are reported.

Reporting period	No. of confirmed personal data breaches reported	No. of breaches reported to the ICO	No. of breaches where we've notified data subjects
Jul-Sep 2023	75	3	0
Oct-Dec 2023	55	3	0
Jan-Mar 2024	182	1	0
Apr-Jun 2024	217	3	0
Jul-Sep 2024	206	3	0
Oct-Dec 2024	235	3	0
Total for the Year 2024	970	16	0
Jan-Feb 2025	166	1	0
Mar-Apr 2025	151	2	0
May-Jul 2025	201	3	0
Aug 2025-Jan 2026	353	2	0
Total for the Year 2025	749	6	0

Progress Towards ICO Recommendations

This section reports on progress towards the completion of recommendations issued to NYP as a result of personal data breaches reported to the ICO, or complaints received either during or prior to the reporting period. This includes actions that have been finalised in the reporting period. ICO recommendations are

waiting for expiry on the time limit for the risks. No ICO reported incidents in the reporting period have any outstanding recommendations and are all advisory leaflets.

Year	Source of ICO recommendation	No. of recommendations	No. completed or rejected	No. outstanding
2023	PNB going missing in the public domain	4	4	0 in progress
2023	Power outage on freezers containing evidence	6	5	1 in progress
2023	Complaint – Subject Access Request	3	3	0 in progress
2024	Wrong person arrested	2	2	0 in progress
2024	Stolen PNB	8	8	0 in progress
2024	Email sent containing medical information to wrong recipient	4	2	2 in progress
2024	Wrong person arrested	5	5	0 in progress
2024	Corporate Comms article	5	4	1 in progress
2024	Lost PNB	4	4	0 in progress
2024	Phone call to nominal re domestic abuse survey	7	6	1 in progress
2025	Excessive detail in email	8	8	0 in progress

Progress Towards Achieving Backlog Activities

The Compliance Team have made good progress this year in handling the backlog activity, particularly with information security incidents. The team has a new Deputy Information Security Officer, who came into post in March 2025. The team remains in an AMBER BRAGB status. The full time Deputy Data Protection Officer has now left NYP in July and the post was filled in December 2025. The Data Protection Officer maternity cover commenced in May 2025. The back fill role of Deputy Information Security Officer and the .5 FTE Deputy Data Protection Officer role are currently vacant.

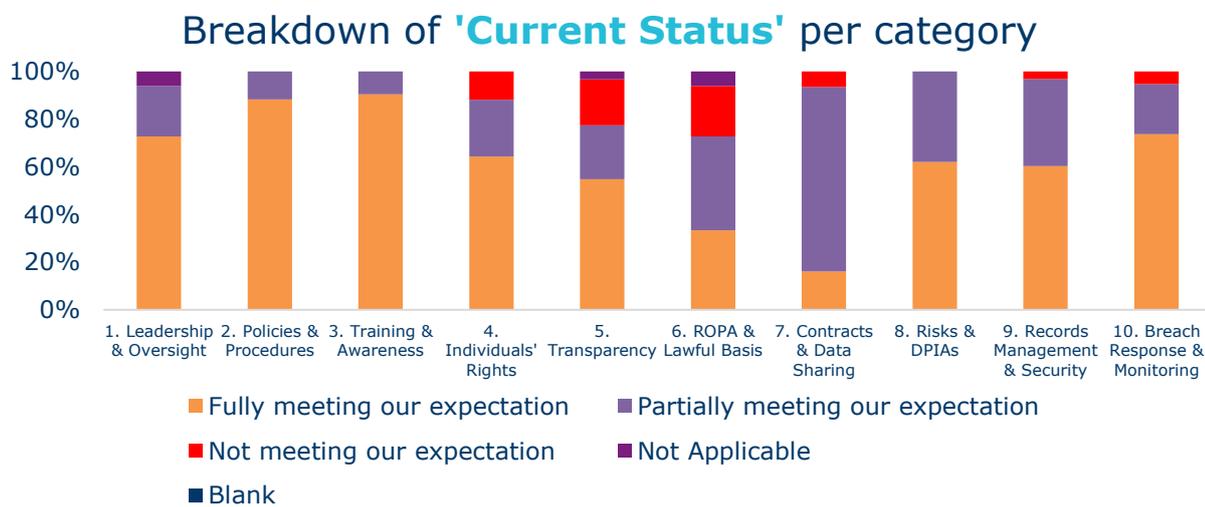
This report updates IAB on the work outstanding to satisfy the various compliance activities:

Source of Controls	Total no. controls	No. completed	No. In Progress	No. outstanding

RSM internal audit report	44	43	1	1
ICO Audit 2019 recommendations	53	45	8	8
2021 ICO Overview Report - Police Audits	8	5	3	3
2024 Information Asset Register Updates	73	72	1	1
2025 Information Asset Register Updates	133	102	21	21
2025 Privacy Notice Updates	48	19	29	29
RSM GDPR Audit 2022 Actions*	15	14	1	1

* 2 actions have been re-opened to ensure full compliance with the audit

ICO Accountability Tracker



The Accountability Framework is a tool created by the ICO and used by organisations to both support their compliance with their data protection obligations and support an effective privacy management programme.

Training Compliance Rates – College Learn

Data Protection Officer now has access to the Dashboard however the statistics are presenting incorrectly and as such cannot be reported. The below shows the completion of the Managing Information and Introduction to GSC packages, and includes a comparison to the last reporting period. The Managing

Information modules have had the content refreshed and the completion rates reflect that the modules need revision by the Force.

Course Name	Completion Rate (%)
An Introduction to Government Security Classifications	96.40%
Managing Information – Non Operational	34.08%
Managing Information – Non Operational Challenges	34.32%
Managing Information – Operational	49.66%
Managing Information – Operational Challenges	49.49%