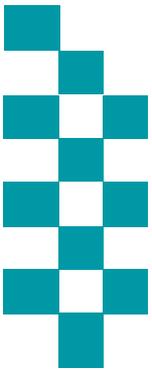




# Online Public Meeting



Meeting Date: January 2026



# Call Answering – 999



**Date Period:** 01<sup>st</sup> March 2025 – 28<sup>th</sup> February 2026

Year	999 % in SLA	Same Period Last Year
<b>2025</b>	<b>94.02%</b>	<b>90.03%</b>
March	94.42%	88.16%
April	95.50%	88.13%
May	94.11%	87.47%
June	91.42%	87.59%
July	93.33%	89.52%
August	94.46%	90.45%
September	94.08%	89.53%
October	93.07%	91.65%
November	94.89%	93.49%
December	95.53%	94.81%
<b>2026</b>	<b>96.43%</b>	<b>95.86%</b>
January	96.90%	96.10%
February	95.83%	95.60%
<b>Total</b>	<b>94.34%</b>	<b>90.81%</b>

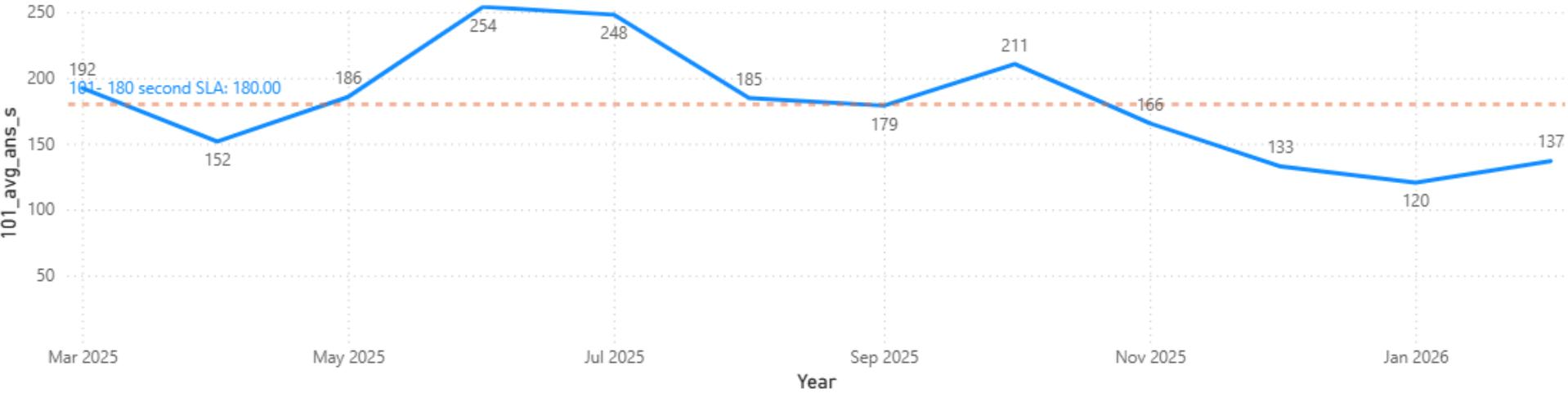
- 999 Service Level Agreement is above the national target and continuing to show high compliance.

**00:00:02**  
Estimated avg ans time

**Average Answer Time 999 – February 2026**

**Longest Wait 999 – February 2026**  
Max wait time  
**00:03:08**

# Call Answering –101



Date Period: 01<sup>st</sup> March 2025 – 28<sup>th</sup> February 2026

Year 101\_sla\_%

2025	82.34%
March	84.45%
April	87.09%
May	82.65%
June	78.00%
July	76.65%
August	81.15%
September	81.97%
October	81.15%
November	84.81%
December	87.84%
2026	88.41%
January	89.27%
February	87.48%
<b>Total</b>	<b>83.22%</b>

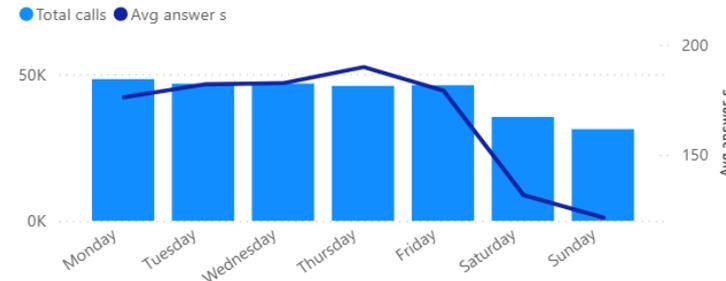
- 101 average answer time continues to fall; we have remained under the average for 4 months in a row
- Call volumes has increased by 20% year on year, despite increases the volume of calls being answered in less than 5mins has increased by nearly 5% (83.22%)

## Longest Wait 101 – Feb 2026

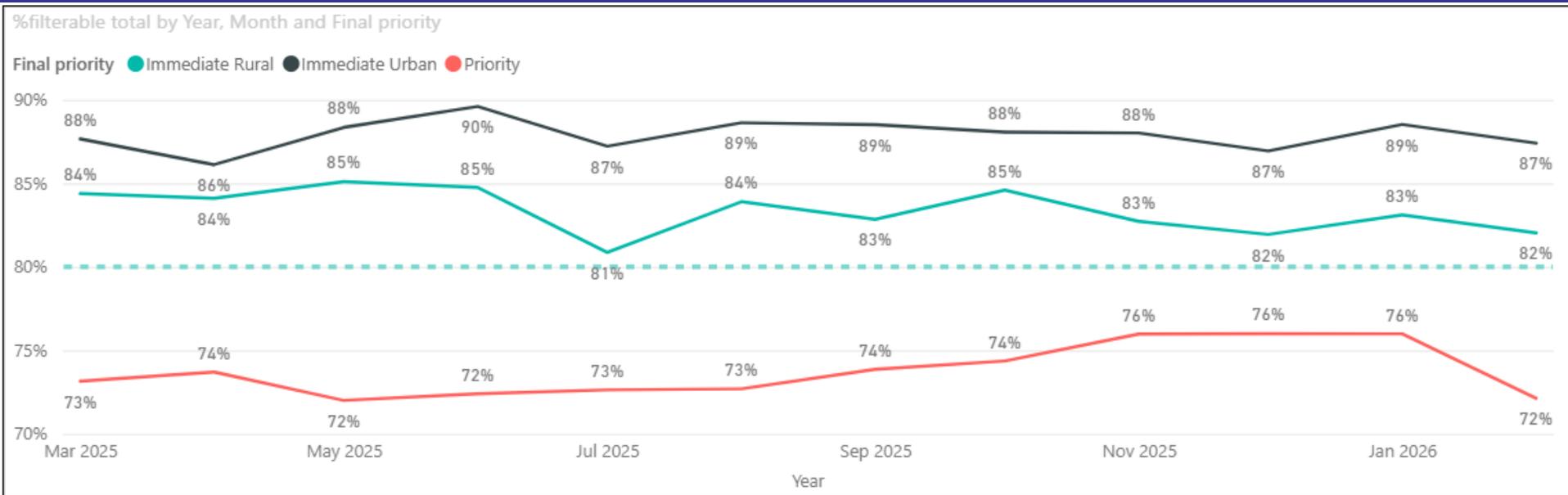
Max wait time

01:15:05

## Day of the week and avg answer time



# Response Times



Date Period: 01<sup>st</sup> March 2025 – 28<sup>th</sup> February 2026

## February 2026

### Immediate Urban

New SLA	% Compliance	Total
Yes	87.40%	784
No	12.60%	113
<b>Total</b>	<b>100.00%</b>	<b>897</b>

### Immediate Rural

New SLA	% Compliance	Total
Yes	82.16%	502
No	17.84%	109
<b>Total</b>	<b>100.00%</b>	<b>611</b>

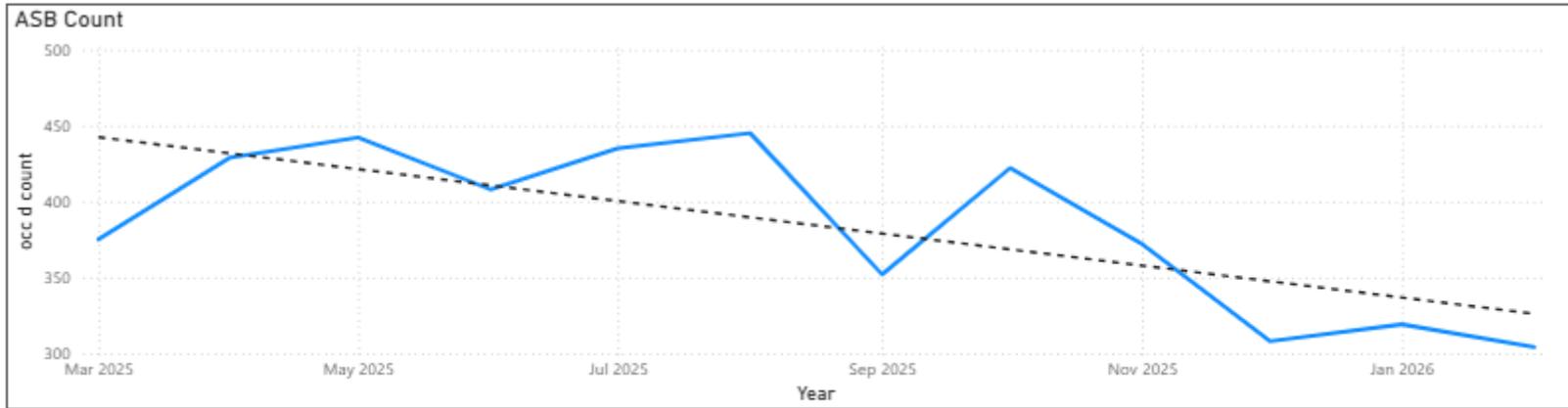
### Priority

New SLA	% Compliance	Total
Yes	72.16%	1827
No	27.84%	705
<b>Total</b>	<b>100.00%</b>	<b>2532</b>

- Response times for Immediate grade calls is above the national SLA target of 80%
- Priority grade response (within 1 hour) dropped to 72% in February however we have seen a consistent and sustained increase before February.

# ASB Volumes

**Date Period:** 01<sup>st</sup> March 2025 – 28th February 2026



ASB Volume 25/26	Period 24/25	% Difference to last year
4611	4559	1.1%

## City Command Area

+1.3%

25 more reports

## Coast Command Area

+6.5%

85 more reports

## County Command Area

-4.1%

58 less reports

- ASB Incidents have slightly increased year on year.
- 1.1% more incidents this year compared to previous year, however this is a 14% reduction (-755 incidents) compared to 2 years ago.
- The increase in Coast command is linked to 2 specific localised areas and Problem Solving Plans are in place to support these specific areas but the current increase is attributable to a 36% increase in public reporting

# Crime Volumes & Arrests

crime_category	Crime Volume	% Change to previous Year	Previous Year Volume	Crime Rate per 1000
Arson & Criminal Damage	4584	-4.4%	4794	5.60
Burglary: Other	722	-21.9%	924	0.88
Burglary: Residential Dwelling	1325	-5.8%	1406	1.62
Drug Offences	1662	20.7%	1377	2.03
Fraud	988	-42.4%	1714	1.21
Misc Crimes Against Society	990	-4.4%	1036	1.21
Possession Of Weapons	489	7.2%	456	0.60
Public Order Offences	3080	4.3%	2953	3.76
Robbery	386	123.1%	173	0.47
Sexual Offences	2228	9.8%	2030	2.72
Theft: All Other Theft	3064	-11.0%	3444	3.74
Theft: Bicycle Theft	778	-25.1%	1039	0.95
Theft: Shoplifting	5159	-7.4%	5569	6.30
Theft: Theft From Person	138	-26.6%	188	0.17
Vehicle Offences	1608	-15.2%	1896	1.97
Violence Against The Person	17935	0.4%	17871	21.92
<b>Total</b>	<b>45136</b>	<b>-3.7%</b>	<b>46870</b>	<b>55.16</b>

93.9%  
of all reported  
crime is recorded  
(excluding fraud)

95.2%  
of all violent  
offences are  
recorded

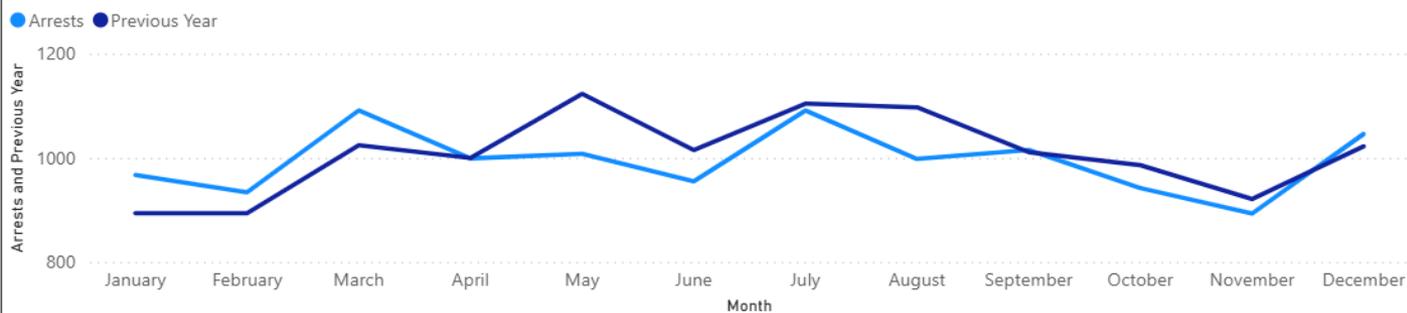
96.2%  
of sexual offences  
are recorded

- Total Crime is 3.7% less than same period previous 12 months.
- Robbery crimes of commercial property show a 123% increase (190 crimes) due to legislation changes of classification for certain Retail Crimes.
- Drug Offences shows a 20.7% increase linked to proactivity and targeted activity.

**Date Period:** 01<sup>st</sup> March 2025 – 28<sup>th</sup> February 2026

- Arrests are 1.26% lower than previous year, which was 1.2% higher than the previous year.

Arrests and Previous Year by Month



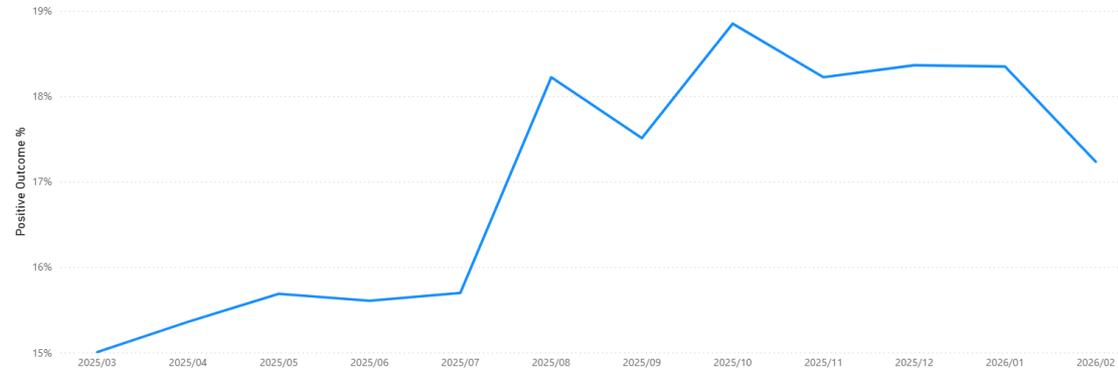
Arrests	% Change to Previous Year	Previous Year Volume
11939	-1.26%	12091

# Crime Outcomes

Last 12 months (1<sup>st</sup> January 2025 – 31<sup>st</sup> December 2025)

DAP Crime Type		
All Sexual Crime (excluding Rape)	This Period	12.18%
	Year on year change	2.73%
Criminal Damage	This Period	10.66%
	Year on year change	5.55%
Drug Offences	This Period	55.83%
	Year on year change	17.63%
Fraud - Action Fraud for recording	This Period	1.64%
	Year on year change	0.08%
Harassment	This Period	8.17%
	Year on year change	2.88%
Modern Slavery/Human Trafficking	This Period	0.00%
	Year on year change	0.00%
Other Crime Type	This Period	10.31%
	Year on year change	4.86%
Residential Burglary	This Period	7.31%
	Year on year change	3.22%
Robbery (Personal)	This Period	14.29%
	Year on year change	6.93%
Serious Violence	This Period	14.72%
	Year on year change	4.64%
Sexual Crime: Rape	This Period	7.46%
	Year on year change	1.83%
Stalking	This Period	9.97%
	Year on year change	3.60%
Theft from Person	This Period	5.01%
	Year on year change	4.72%
Theft: Shop lifting	This Period	20.32%
	Year on year change	11.43%
Vehicle Crime	This Period	4.88%
	Year on year change	2.34%
Total	This Period	12.17%
	Year on year change	5.29%

Positive Outcome %



- Positive outcome rates have increased compared to previous year. Largely in part due to an increase in demand over summer and now we are seeing that rate increase again as Response demand starts to steady, investigations are being positively closed.
- National levels available at end of December 2025 was 10.93%, whilst North Yorkshire was at 13.62%, 3<sup>rd</sup> highest nationally for positive charge/summons rates. National for all positive outcomes was 15.9%, North Yorkshire were 7<sup>th</sup> highest with 17.4%

# Force legitimacy (Stop Search – Ethnicity)

Date Period: 01<sup>st</sup> March 2025 – 28<sup>th</sup> February 2026

Right click to view records and time series here...

**2317**

Count of Records

**1.34**

Avg People Per Stop

Of which....

**1917**

Person Only Search

**400**

Person linked to a Vehicle Search

**NFA**

Outcome Group

**1251 or 53.99%**

Right click here to Drillthrough...

**Arrest**

Outcome Group

**593 or 25.59%**

Right click here to Drillthrough...

**Positive Outcome**

Outcome Group

**81 or 3.50%**

Right click here to Drillthrough...

**No Outcome Recorded**

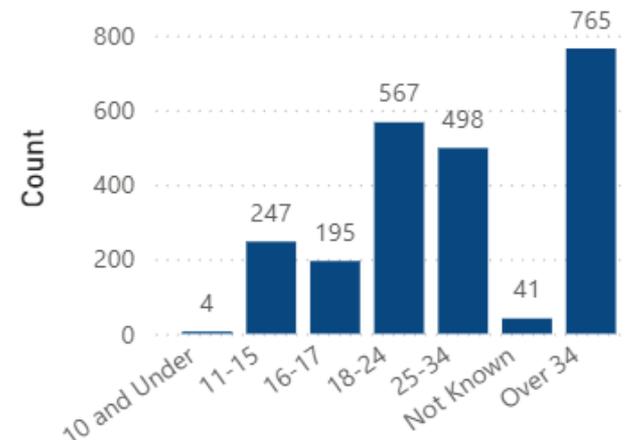
Outcome Group

**55 or 2.37%**

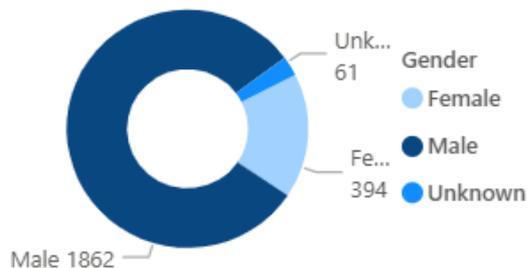
Right click here to Drillthrough...

Self Defined Ethnicity	Percentage	Count	North Yorkshire
White	71.52%	319	95.72%
Not Stated	20.40%	91	
Black or Black British	3.81%	17	0.46%
Mixed	1.57%	7	1.28%
Asian or Asian British	1.35%	6	1.95%
Other Ethnic	1.35%	6	0.59%

Count by Age Group



Count by Gender



Searches on Under 18 by Officer Gender

Searching Officer Gender & Nominal Gender

Nominal Gender	Female		Male		Unknown	
	Count	%	Count	%	Count	%
Searching Officer Gender						
Female Officer	52	48.60%	52	48.60%	3	2.80%
Male Officer	12	3.74%	299	93.15%	10	3.12%
Unknown	2	11.11%	15	83.33%	1	5.56%

# North Yorkshire Police Workforce at 28<sup>th</sup> February 2026

These figures represent headcount and full time equivalent

## Total Workforce

Total Workforce	Headcount	Full Time Equivalent
Police Officers	1681	1658.18
PCSO's	123	118.06
Police Staff	1326	1207.58

## Neighbourhood Policing Teams

Neighbourhood Policing	Headcount	Full Time Equivalent	Uplift In Year
Police Officers	125	121.78	32
PCSO's	111	107.85	20

**Special Constables**

**64**

**Volunteers**

**178**

**Police Cadets**

**49**