

Online Public Meeting Service Delivery Performance

Reporting Period 1 April 2026 to 30 June (Quarter 1) 2026

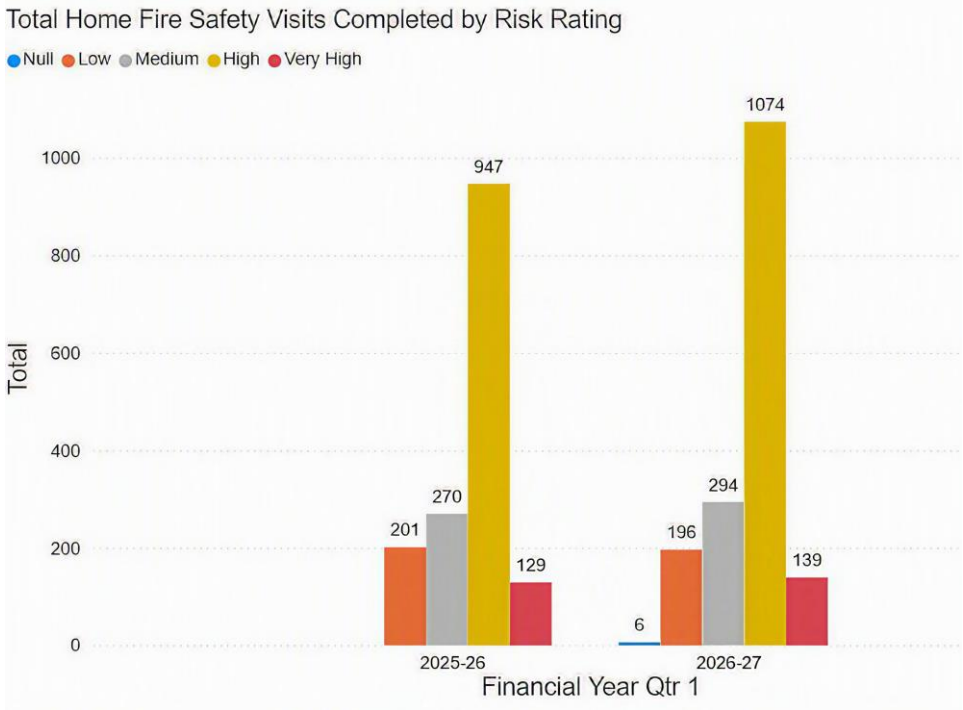
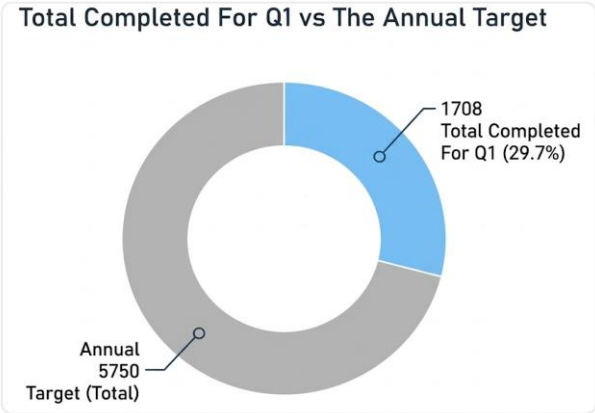
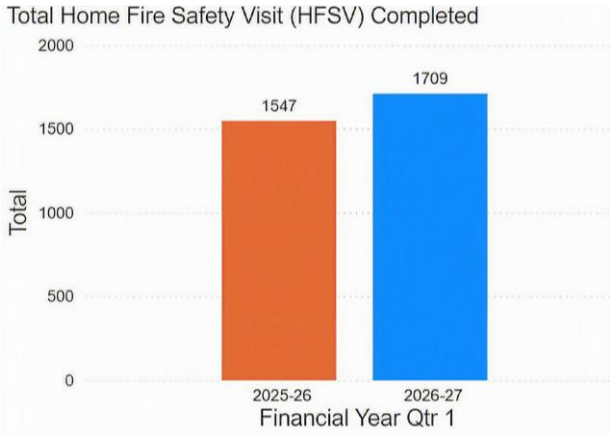


Prevention

1 April 2026 to 30 June 2026

Home Fire Safety Visits (HFSVs)

NYFRS set an ambitious target of completing **5,750** HFSV's in 2026/2027. Within Q1, 1709 HFSVs have been completed



Significant improvement in performance:

- **10% increase** overall in completion of HFSVs compared to last year. **103% increase** versus 2024/2025 Qtr. 1
- **13% increase** in High and Very-High risk HFSV completed on the previous year

Additional information outside of the quarter 1 reporting period

- within quarter 2 (Q2 1.7.2026 to 27.8.2026) **1067** HFSV have been completed within the busiest operational months of the year, 111 more than the same reporting period 2025/2026. A very encouraging start and demonstrates the commitment to achieve the annual target 5750. Overall, **272 (11%)** more HFSV have been completed against the same reporting period 2025/2026
- completion rates for Very High and High risk categorised HFSVs are **18%** higher in July and **14%** higher in August than the same reporting period in 2025/2026



Protection

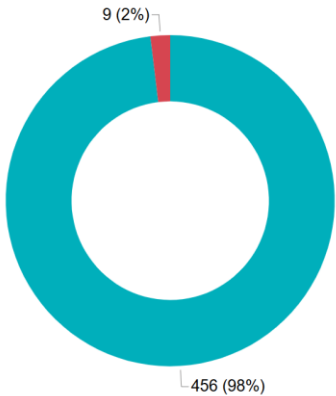
1 April 2026 to 30 June 2026

All Protection Jobs Total vs Previous year

Protection Group - Total vs Previous Year			
Protection Group	Current Financial Year	Previous Financial Year	Difference %
⊕ Statutory & Non Statutory Consultations	465	472	↓ -1%
⊕ Regulatory Activity	429	339	↑ 27%
⊕ Fire Safety Check	173	32	↑ 441%
⊕ Guidance & Advisory	162	210	↓ -23%
⊕ Afas & Uwfs	44	23	↑ 91%

Completed Statutory and Non-Statutory Consultations

Status ● Completed On Time ● Not Completed In Time



All Protection Jobs Total vs Previous year

Financial Year ● 2026-27 ● 2025-26



- the revised risk-based intervention programme (RBIP), (classed as regulatory activity which consists of fire safety audits(RRFSA)) is **up (27%)** on of the same reporting period last year. Overall, Protection performance has in increase slightly in the number of total jobs, but the targeted approach has increased
- fire safety checks have significantly increased due to the changes in the RBIP. Fire Safety Checks are undertaken by on-call and wholetime Operational Managers.
- statutory and non-statutory consultations are showing a reduction in the number completed, however, **98%** were submitted within the timeframes
- Guidance and Advisory jobs have decreased during this reporting period, as they are completed in response to specific requests. However, we carry out other business engagement activity coordinated and recorded by event, meaning one recorded event may involve 100 attendees.

Additional information outside of the quarter 1 reporting period

- within quarter 2 (Q2 1.7.2026 to 31.8.2026) **839** jobs have been completed. This is an increase of **75 jobs (10%)** on the same reporting period 2025/2026. A positive increase in performance and with a greater focus on targeting the higher risk premises



Overall Fire Engine Availability

1 April 2026 to 30 June 2026

The overall combined average fire engine availability within the reporting period is 70%. A **3% increase** on the previous year's availability.

2025/2026 Q1

- Whole-time duty system **98%**
- On call duty system **56%**
- Overall availability **67%**

2026/2027 Q1

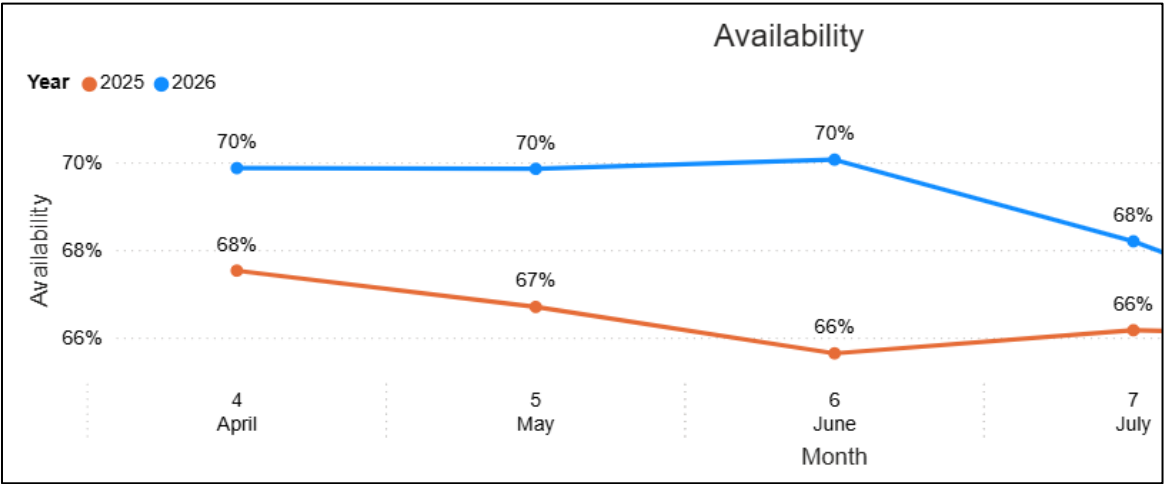
- Whole-time duty system **99%**
- On call duty system **58%**
- Overall availability **70%**

- Q1 2026/2027 have seen positive increases in availability versus the same period of 2025/2026
- June has seen an increase from 66% in 2025/2026 to 70% in 2026/2027
- on-call recruitment remains positive, with high numbers of applications still being received. One On-call duty Safe to Ride courses has been completed in the reporting period, totally 16 new starters. These new starters have had a positive impact at their local fire station. 14 On-call stations increased their individual availability on the previous years reporting period

Additional information outside of the quarter 1 reporting period

- average availability for July 2026/2027 is 68%. This is an increase from 66% in the same reporting period as 2025/2026. Albeit a slight increase, this is positive as the summer months historically have the lowest percentage availability

Overall combined average fire engine availability



Response Standards

1 April 2026 to 30 June 2026

- we cover one of the largest (3200 square miles) geographical areas of the ‘predominately rural fire and rescue services’ as defined by the Department for Environment, Food and Rural Affairs (DEFRA) and have a similar number of fire stations as the other predominately rural services who cover much smaller areas. This means incidents in the more rural areas significantly impact our average response times due to the time taken to reach them by their nearest fire station. Prevention work is prioritised in areas where travel distances are above the average response time
- however, we remain committed and work tirelessly to ensure that we use our resources efficiently and effectively as well as aspiring to maintain and improve our response times wherever possible without compromising safety

Q1 2025/2026 and 2026/2027 Response Standards

Overall Incident Response Standard 13:00 minutes	2025/26 12m 21s 2026/27 12m 05s*
Dwelling Fire Response Standard 11:00 minutes	2025/26 10m 26s 2026/27 10m 06s*

Q1 Response Times and Incident Count

Year Month	H:M:S Total Response Time	Total	H:M:S Total Response Dwelling Fire	Total Dwelling
June 2026	00:11:41 ●	779	00:10:49 ●	19
May 2026	00:12:12 ●	803	00:08:47 ●	23
April 2026	00:12:21 ●	755	00:10:40 ●	27

Additional information outside of quarter 1 reporting period

Q2 data is yet to be quality assured, however early indications show incidents have increased from **24** incidents in 2025/26 to **29** incidents per day in 2026/27. This is six more incidents per day over the previous four years. This follows the national upward trend in incidents attended.

July 2026 ‘total response time’ is likely to increase due to the **23%** increase in total incidents from **848** to **1039**.

NB: Response times are subject to slight fluctuation based on Fire and Rescue Data and Performance (FaRDaP) report completion and submission.

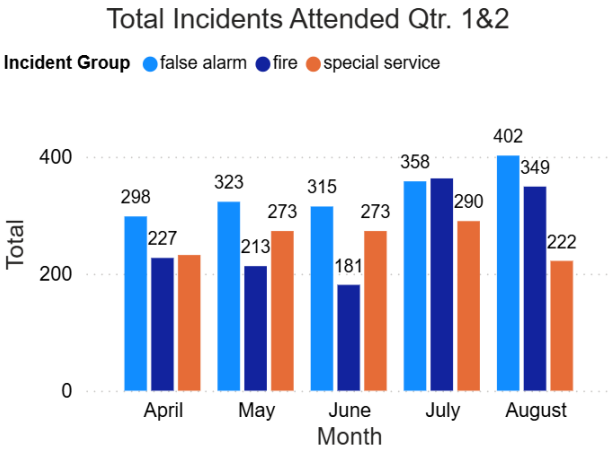


Incidents Summary

1 April 2026 to 30 June 2026

The overall count of incidents attended in Q1 has **increased by 2%** on the same reporting period as last year.

Early analysis of Q2 data shows significant increases in incidents attended and specifically fires since July and false alarms in August



Despite overall incidents increasing year on year for Q1, dwelling fires (77) have had a slight decrease from last year (79). **41** of these incidents happened in a **single occupancy house** in which **17** of these 41 incidents had **cooking appliance** as the ignition source

The busiest month during Q1 was May, peaking at **825 incidents** with **26% concentrated in York District, 21% concentrated in Scarborough District** and **16% concentrated in Harrogate District.**

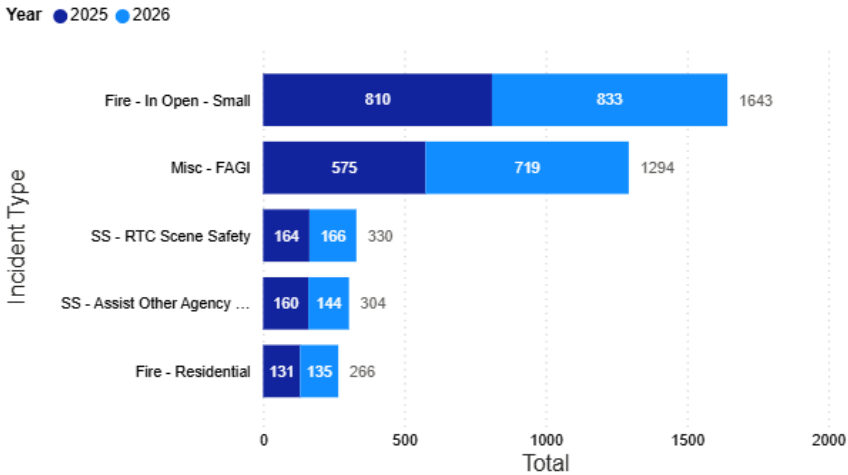
Top Incident Types in 2026/27 Q1:

- Fire Small in the Open 356
- False Alarm Good Intent 320
- Road Traffic Collision Scene Safety 96
- Assist Other Agency-Emergency 88
- Fire Residential 74

Percentage change against previous year 2025/26 Q1 & Q2*

Incident Group	Current Period	Same Period Last Year	Difference %	
false alarm	1696	1490	↑	12%
fire	1333	1255	↑	6%
special service	1290	1278	↑	1%

Total Incidents broken down by Incident Type for Q1 & Q2*



Additional information outside of the quarter 1 reporting period

- there has been a **31% increase** in the number of incidents from June 2026 to July 2026
- so far the biggest false alarm reason for July and August was **controlled burning at 18%** for Qtr. 2



Any Questions?

