



## Performance Indicators in Fulfilling Statutory Information Requests

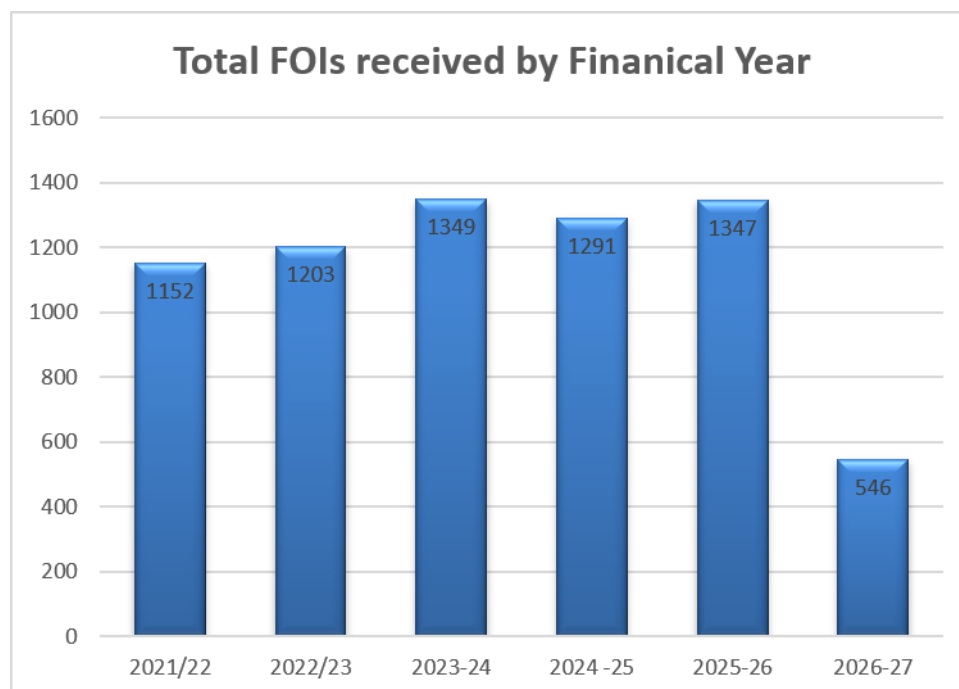
**Reporting Period 1 April 2026 – 31 August 2026**

### **Freedom of Information Requests**

Below are relevant performance indicators on the number of requests received under the Freedom of Information Act 2000 and NYP's compliance with statutory timescales.

Although FOI requests do not concern the compliance with handling individuals' personal data, these figures are relevant to demonstrate NYP's overall compliance with its transparency obligations under the FOI Act.

| Reporting period          | No. of FOIs received during reporting period | No. of FOIs completed during reporting period | No. of FOIs completed within the statutory timescale | No. of outstanding FOIs | No. of overdue FOIs | Percentage compliance rate <b>within</b> the statutory timescale |
|---------------------------|----------------------------------------------|-----------------------------------------------|------------------------------------------------------|-------------------------|---------------------|------------------------------------------------------------------|
| Apr – Jun 2025            | 305                                          | 351                                           | 282                                                  | 87                      | 33                  | 80%                                                              |
| Jul-Sep 2025              | 335                                          | 287                                           | 254                                                  | 106                     | 53                  | 89%                                                              |
| Oct-Dec 2025              | 334                                          | 332                                           | 260                                                  | 113                     | 56                  | 78%                                                              |
| Jan-Mar 2026              | 373                                          | 337                                           | 282                                                  | 139                     | 71                  | 84%                                                              |
| <b>Total FOIs 2025/26</b> | <b>1347</b>                                  | <b>1307</b>                                   | <b>1078</b>                                          |                         |                     | <b>82%</b>                                                       |
| Apr – Jun 2026            | 323                                          | 263                                           | 204                                                  | 196                     | 73                  | 78%                                                              |
| Jul – Aug 2026            | 230                                          | 211                                           | 144                                                  | 204                     | 132                 | 68%                                                              |

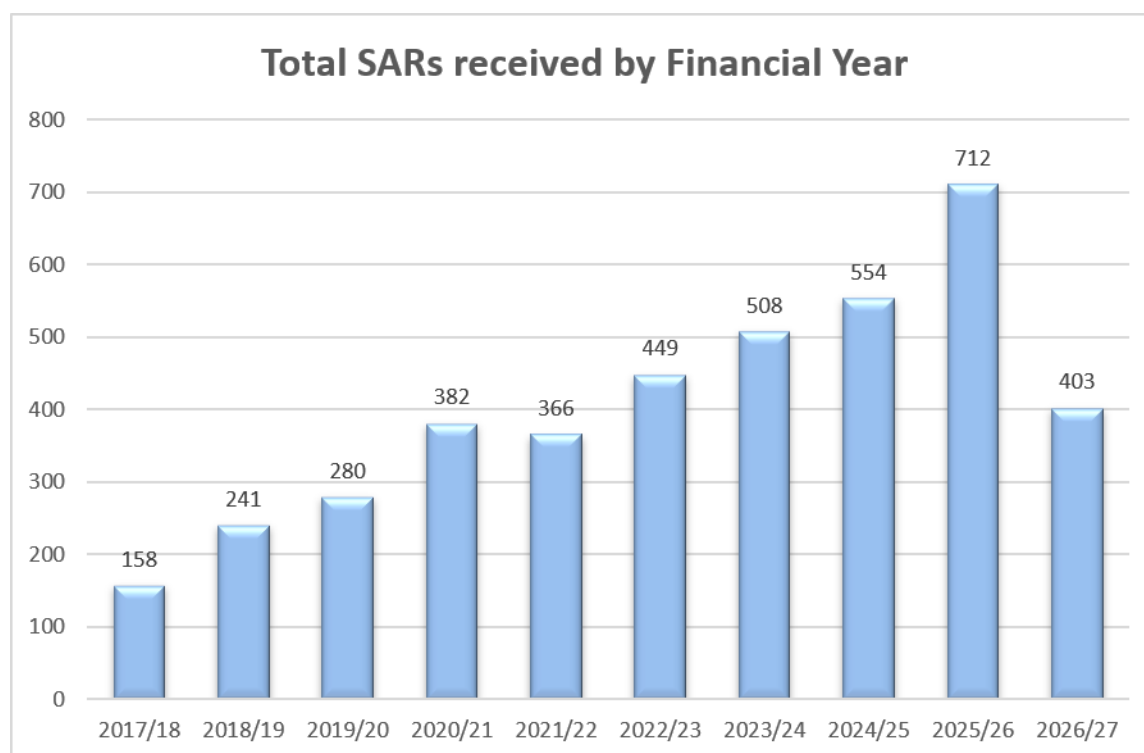


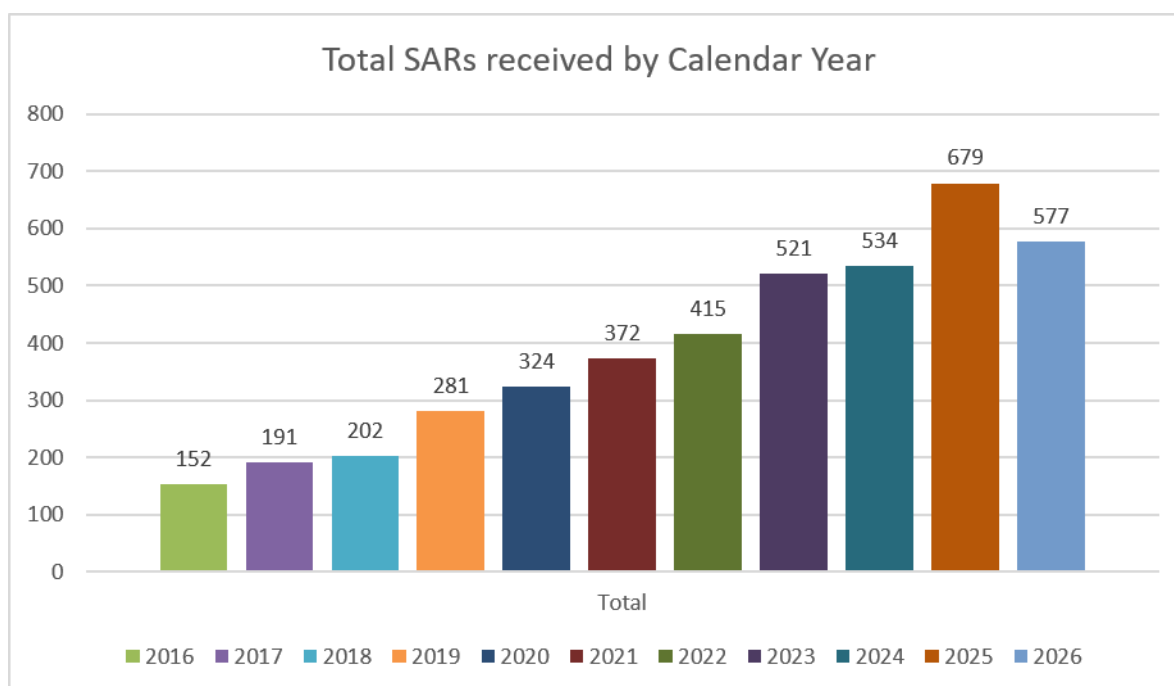
## Subject Access Requests

Individuals have the right under the data protection legislation to request a copy of their personal data ('right of access'). These numbers report of valid requests only and discounts those that were not validated (ie. no ID received and no scope of request defined).

| Reporting period          | No. of SARs received during reporting period | No. of SARs completed during reporting period | No. of SARs completed within the statutory timescale | No. of outstanding SARs | No. of overdue SARs | Percentage compliance rate <b>within</b> the statutory timescale |
|---------------------------|----------------------------------------------|-----------------------------------------------|------------------------------------------------------|-------------------------|---------------------|------------------------------------------------------------------|
| Apr - Jun 2025            | 159                                          | 184                                           | 101                                                  | -                       | -                   | 55%                                                              |
| Jul – Sep 2025            | 194                                          | 193                                           | 136                                                  | -                       | -                   | 70%                                                              |
| Oct – Dec 2025            | 187                                          | 220                                           | 157                                                  | -                       | -                   | 71%                                                              |
| Jan – Mar 2026            | 174                                          | 203                                           | 151                                                  | -                       | -                   | 74%                                                              |
| <b>Total for the Year</b> | <b>714</b>                                   | <b>800</b>                                    | <b>545</b>                                           |                         |                     | <b>68%</b>                                                       |
| Apr - Jun 2026            | <b>240</b>                                   | <b>205</b>                                    | <b>161</b>                                           | <b>97</b>               | <b>55</b>           | <b>79%</b>                                                       |
| Jul – Aug 2026            | <b>160</b>                                   | <b>166</b>                                    | <b>121</b>                                           | <b>110</b>              | <b>67</b>           | <b>73%</b>                                                       |

SARs have continued to rise again during 2026-27 (see chart below). Also, the use of AI to generate requests and challenge responses is now showing. There have been several civil claims made for late SAR disclosures.





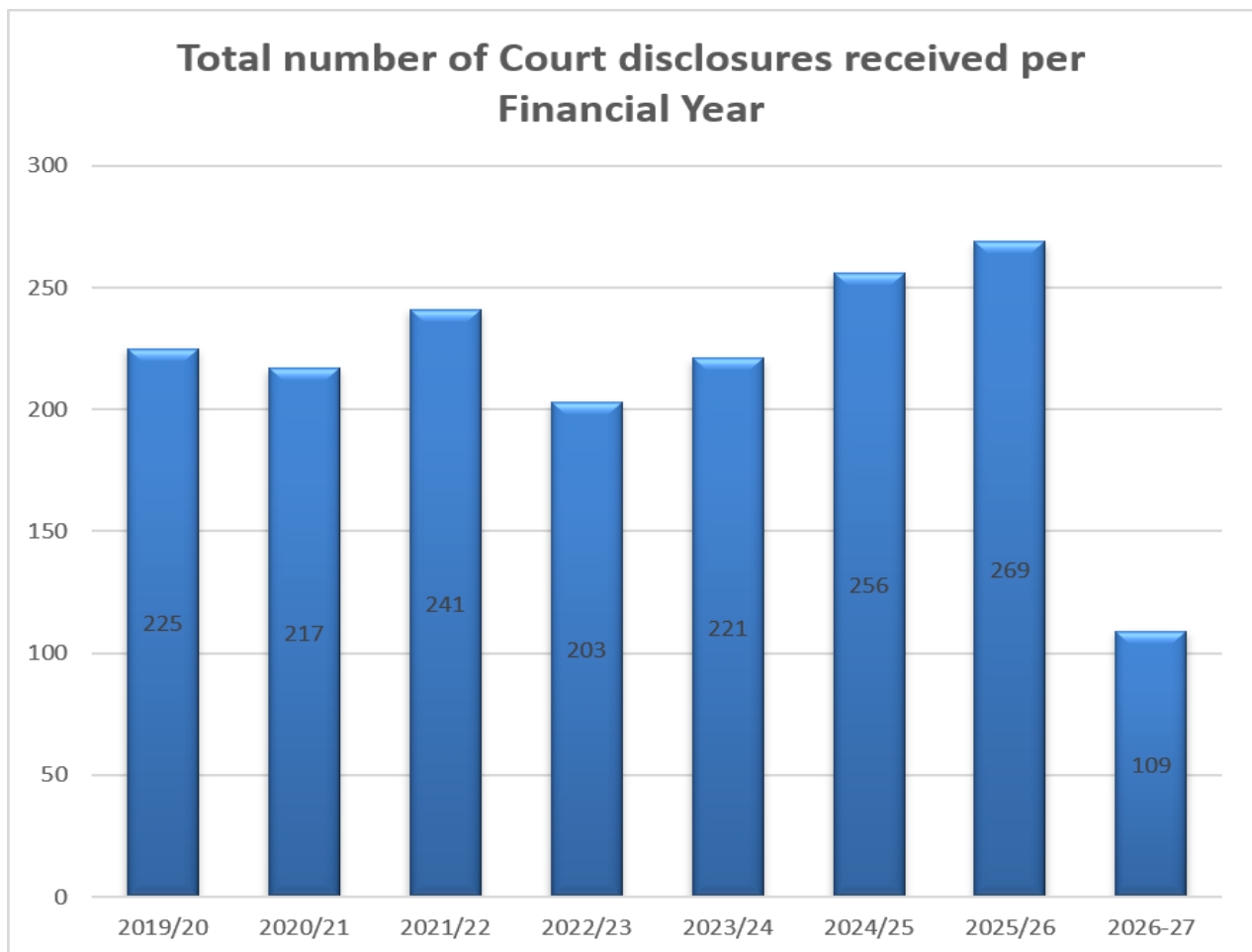
### **Family Court Proceeding Disclosures**

Disclosure is made to Councils and Private solicitors to assist with Family Court Proceedings for vulnerable children. Disclosures are required within short deadlines, which are set by the National Protocol or Judges.

| Reporting Period | Open | Closed | Outstanding | Overdue |
|------------------|------|--------|-------------|---------|
| May - July       | 63   | 77     | 66          | 40      |
| Aug – Jan 2026   | 135  | 76     | 78          | 55      |

It is predicted that we will just exceed last year's figures by 10/20 more orders

| Reporting period          | No. of Court disclosure received during reporting period | No. of court disclosures completed during reporting period | Number outstanding | Number overdue |
|---------------------------|----------------------------------------------------------|------------------------------------------------------------|--------------------|----------------|
| Apr - Jun 2025            | 50                                                       | 86                                                         | -                  |                |
| Jul – Sep 2025            | 77                                                       | 68                                                         | -                  |                |
| Oct – Dec 2025            | 89                                                       | 95                                                         | -                  |                |
| Jan – Mar 2026            | 82                                                       | 95                                                         |                    |                |
| <b>Total for the Year</b> | <b>298</b>                                               |                                                            |                    |                |
| Apr - Jun 2026            | <b>71</b>                                                | <b>58</b>                                                  | <b>83</b>          | <b>60</b>      |
| Jul – Aug 2026            | <b>38</b>                                                | <b>53</b>                                                  | <b>90</b>          | <b>75</b>      |



#### **Progress Towards Achieving Backlog of Information Sharing Agreements**

There are 101 ISAs awaiting action (not yet started or existing ones requiring review). The breakdown is provided below. Online form is being created to assist Officers in completing the templates and in managing the requests CDU receive.

|                                      | End of 2025 | Jan 2026 | Aug 2026 |
|--------------------------------------|-------------|----------|----------|
| <b>Existing ISA's to be reviewed</b> |             |          |          |
| <b>Review Required</b>               | 6           | 6        | 6        |
| <b>New Template Required</b>         | 17          | 17       | 19       |
| <b>New ISA's/Queries</b>             |             |          |          |
| <b>Not yet started</b>               | 67          | 79       | 32       |

|                                                                         |    |    |    |
|-------------------------------------------------------------------------|----|----|----|
| With Business Area                                                      | 19 | 19 | 21 |
| With CDU Decision Maker                                                 | 37 | 37 | 27 |
| With Lawyer/DPO/IAO                                                     | 18 | 18 | 21 |
| ISAs that have been cross referenced with DPO list status to be updated | 33 | 33 | 0  |

### **Rectification and Erasure Requests**

Individuals have the right under the legislation to request the rectification of their personal data and to request the erasure of their personal data (also known as the ‘right to be forgotten’).

| Reporting period      | No. of valid requests | No. of requests brought forward | No. of requests completed | No. of requests to carry forward | No. of requests completed within statutory timescale | % compliance rate within the statutory timescale | No. deemed to be Complex | No. requiring additional responses / ongoing queries | % requiring additional response |
|-----------------------|-----------------------|---------------------------------|---------------------------|----------------------------------|------------------------------------------------------|--------------------------------------------------|--------------------------|------------------------------------------------------|---------------------------------|
| January 2025          | 9                     | 0                               | 9                         | 0                                | 9                                                    | 100%                                             | 0                        | 0                                                    | 0                               |
| February 2025         | 0                     | 0                               | 0                         | 0                                | 0                                                    | N/A                                              | 0                        | 0                                                    | 0                               |
| March 2025            | 0                     | 0                               | 0                         | 0                                | 0                                                    | N/A                                              | 0                        | 0                                                    | 0                               |
| April 2025            | 2                     | 0                               | 1                         | 1                                | 1                                                    | 100%                                             | 1                        | 1                                                    | 50%                             |
| May 2025              | 2                     | 1                               | 2                         | 1                                | 2                                                    | 100%                                             | 1                        | 1                                                    | 50%                             |
| June 2025             | 4                     | 1                               | 4                         | 1                                | 4                                                    | 100%                                             | 2                        | 2                                                    | 50%                             |
| July 2025             | 3                     | 1                               | 3                         | 1                                | 3                                                    | 100%                                             | 1                        | 1                                                    | 33%                             |
| August 2025           | 2                     | 1                               | 1                         | 2                                | 1                                                    | 100%                                             | 0                        | 0                                                    | 0                               |
| September 2025        | 4                     | 2                               | 3                         | 3                                | 3                                                    | 100%                                             | 0                        | 1                                                    | 25%                             |
| October 2025          | 3                     | 3                               | 5                         | 1                                | 5                                                    | 100%                                             | 1                        | 1                                                    | 33%                             |
| November 2025         | 1                     | 1                               | 2                         | 0                                | 2                                                    | 100%                                             | 1                        | 1                                                    | 100%                            |
| December 2025         | 3                     | 0                               | 3                         | 0                                | 3                                                    | 100%                                             | 1                        | 1                                                    | 33%                             |
| <b>Total for 2025</b> | <b>33</b>             | <b>0</b>                        | <b>33</b>                 | <b>0</b>                         | <b>33</b>                                            | <b>100%</b>                                      | <b>8</b>                 | <b>9</b>                                             | <b>36%</b>                      |

|               |    |   |   |   |   |      |   |   |      |
|---------------|----|---|---|---|---|------|---|---|------|
| January 2026  | 10 | 0 | 8 | 2 | 8 | 100% | 2 | 1 | 10%  |
| February 2026 | 5  | 2 | 5 | 2 | 5 | 100% | 2 | 1 | 20%  |
| March 2026    | 1  | 2 | 2 | 1 | 2 | 100% | 1 | 1 | 50%  |
| April 2026    | 2  | 1 | 2 | 1 | 2 | 100% | 2 | 2 | 100% |
| May 2026      | 6  | 1 | 3 | 4 | 3 | 100% | 0 | 0 | 0%   |
| June 2026     | 4  | 4 | 7 | 1 | 7 | 100% | 1 | 1 | 14%  |
| July 2026     | 3  | 1 | 2 | 2 | 1 | *50% | 1 | 0 | 0%   |
| August 2026   | 6  | 2 | 4 | 4 | 4 | 100% | 3 | 2 | 50%  |

The figures above are displayed in a monthly format to allow ease of comparison between years. By the end of August, we have already received more requests (37) than we did throughout the whole of 2025 (33). The general complexity of requests has increased, adding to the time taken to investigate, assess and respond to applicants – this can partly be attributed to applicants utilising Artificial Intelligence to prepare requests. Around a third of all requests received are deemed to be complex. Over a third of requests received are deemed to be complex and circa 30% of requestors make further contact if their request has not been agreed. \*1 response was not issued within one calendar month due to complexities around a live investigation.

### **Other Information Rights Requests**

Individuals have other rights under the data protection legislation, these include: the right to restrict processing, the right to data portability, the right to object to processing, the right to object to automated decision making, and the right to complain to the Information Commissioner. These rights are exercised less often than the afore mentioned rights, for which further information is provided below:

#### **Complaints made by data subject to the Information Commissioner's Office (ICO)**

During the reporting period, there was 1 complaint made to the ICO by members of the public in relation to the handling of their personal data under Subject Access Requests.

#### **Other Information Rights**

We have received 8 complaints directly from the data subject with regards to the handling of their data.

#### **Independent reviews**

The DPO conducts independent reviews when individuals ask for them. This sometimes alleviates individuals from complaining to the ICO. This reporting period there has been 7 requests for review, some of these are also listed as complaints.

| Reporting period        | No. of complaints from ICO | No. of Complaints from data subject | No. of SAR independent reviews | No. of REC & ERA independent reviews |
|-------------------------|----------------------------|-------------------------------------|--------------------------------|--------------------------------------|
| January – March 2025    | 1                          | 3                                   | 2                              | 0                                    |
| April – June 2025       | 5                          | 10                                  | 5                              | 0                                    |
| July – September 2025   | 2                          | 5                                   | 1                              | 0                                    |
| October – December 2025 | 4                          | 0                                   | 1                              | 1                                    |
| January – March 2026    | 1                          | 9                                   | 4                              | 1                                    |
| April – June 2026       | 0                          | 6                                   | 1                              | 0                                    |
| July – August 2026      | 0                          | 2                                   | 6                              | 1                                    |

### **Personal Data Breaches**

The following data breaches have been received for the reporting period. These are confirmed data breaches and do not include those reports of data breaches that have been discounted as a 'near miss' following further investigation. Please note, the increase in data breaches containing personal data is in part due internal changes in the way statistics are reported.

| Reporting period               | No. of confirmed personal data breaches reported | No. of breaches reported to the ICO | No. of breaches where we've notified data subjects |
|--------------------------------|--------------------------------------------------|-------------------------------------|----------------------------------------------------|
| January – March 2025           | 189                                              | 1                                   | 0                                                  |
| April – June 2025              | 192                                              | 3                                   | 0                                                  |
| July – September 2025          | 165                                              | 2                                   | 1                                                  |
| October – December 2025        | 200                                              | 0                                   | 2                                                  |
| <b>Total for the Year 2025</b> | <b>746</b>                                       | <b>6</b>                            | <b>2</b>                                           |
| January – March 2026           | 175                                              | 1                                   | 0                                                  |

|                    |     |   |   |
|--------------------|-----|---|---|
| April – June 2026  | 182 | 1 | 0 |
| July – August 2026 | 100 | 3 | 4 |

### **Progress Towards ICO Recommendations**

This section reports on progress towards the completion of recommendations issued to NYP as a result of personal data breaches reported to the ICO, or complaints received either during or prior to the reporting period. This includes actions that have been finalised in the reporting period. ICO recommendations are waiting for expiry on the time limit for the risks. No ICO reported incidents in the reporting period have any outstanding recommendations and are all advisory leaflets.

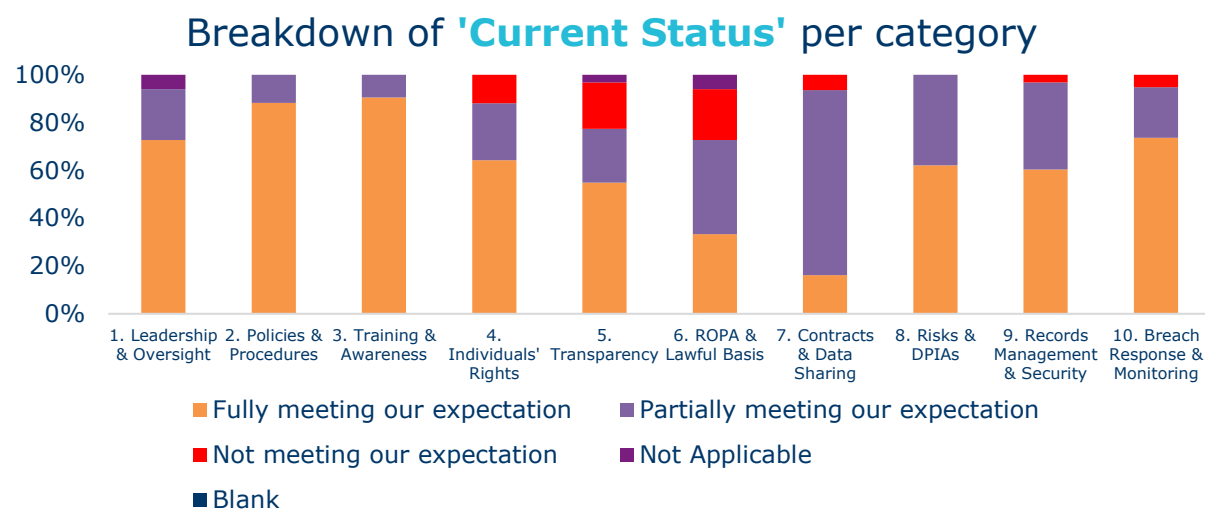
| Year | Source of ICO recommendation                                 | No. of recommendations | No. completed or rejected | No. outstanding |
|------|--------------------------------------------------------------|------------------------|---------------------------|-----------------|
| 2023 | Power outage on freezers containing evidence                 | 6                      | 5                         | 1 in progress   |
| 2024 | Email sent containing medical information to wrong recipient | 4                      | 2                         | 2 in progress   |
| 2024 | Wrong person arrested                                        | 5                      | 2                         | 3 in progress   |
| 2024 | Corporate Comms article                                      | 5                      | 4                         | 1 in progress   |
| 2024 | Phone call to nominal re domestic abuse survey               | 7                      | 6                         | 1 in progress   |
| 2026 | Unredacted reported shared inappropriately                   | 3                      | 0                         | 3 in progress   |

### **Progress Towards Achieving the Reduction of Backlog Activities**

This report updates IAB on the work outstanding to satisfy the various compliance activities:

| Source of Controls             | Total no. controls | No. completed | No. In Progress | No. outstanding |
|--------------------------------|--------------------|---------------|-----------------|-----------------|
| RSM internal audit report      | 44                 | 43            | 1               | 1               |
| ICO Audit 2019 recommendations | 53                 | 49            | 4               | 4               |

## ICO Accountability Tracker



The Accountability Framework is a tool created by the ICO and used by organisations to both support their compliance with their data protection obligations and support an effective privacy management programme.

### Training Compliance Rates – College Learn

The below shows the completion of the Managing Information and Introduction to GSC packages, and includes a comparison to the last reporting period. The Managing Information modules have had the content refreshed and the completion rates reflect that the modules need revision by the Force. There has been recent comms to request completion of the courses and these will be made mandatory in the near future.

| Course Name                                            | Completion Rate (%) |
|--------------------------------------------------------|---------------------|
| An Introduction to Government Security Classifications | 95.97%              |
| Managing Information – Non Operational                 | 53.87%              |
| Managing Information – Non Operational Assessment      | 54.87%              |
| Managing Information – Operational                     | 69.32%              |
| Managing Information – Operational Assessment          | 67.78%              |